

NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES



Pete Ricketts, Governor

December 2016

To: Individuals & Families

I am excited that Nebraska will be participating in the National Core Indicator (NCI) Project. NCI is a collaborative effort between the Human Services Research Institute (HSRI) and the National Association of State Directors of Developmental Disabilities Services (NASDDDS). The project assists public developmental disabilities agencies with measuring and tracking their own performance and comparing that performance with other states.

What does this mean for you? The Nebraska Developmental Disabilities Division is partnering with the University of Nebraska Medical Center, Munroe-Meyer Institute to conduct a *Consumer Satisfaction Survey*. Respondents were picked randomly. The survey seeks out responses regarding the quality of life and outcomes of adults (18 and older) receiving services and supports from state-funded programs. This survey is a face-to-face conversation with an interviewer.

If contacted by Munroe-Meyer, we hope **you** will be willing to set up a time to meet and provide **your** opinions. You can have someone assist you with the survey.

Please note the following:

- Participation is voluntary.
- Your decision whether or not to participate will not affect the services you receive.
- The interview takes approximately 30-45 minutes.
- All responses are confidential.
- Guardians may be present during the survey. Some questions can only be answered by the person receiving services directly, however, guardians or another proxy can answer some of the questions.
- Service Coordinators are not allowed to answer questions.

Brad Wilson, Program Manager, is the Nebraska NCI coordinator. Please direct any questions you may have to him. He can be contacted at: (402)471-8501 or at Brad.Wilson@Nebraska.gov.

Thank you for your time and consideration!

Sincerely,

A handwritten signature in black ink, appearing to read "Tony Green".

Tony Green

Deputy Director
Division of Developmental Disabilities
Nebraska Department of Health and Human Services

Helping People Live Better Lives