

Team Behavioral Consultation: A summary of case timelines since 2007

Team Behavioral Consultation – Medicaid Waiver Service Definition

Team Behavioral Consultation (TBC) is a service available to individuals served through Community Based Services, DHHS Developmental Disabilities (DDD). This service, provided through a team of professionals led by a Licensed Psychologist, is provided for individuals at the request of the individual's team or by DDD administration. The purpose of the onsite consultation is to address needs of waiver eligible children and adults with intellectual/developmental disabilities who are experiencing behavioral difficulties that threaten success in community placement. The TBC process involves intensive observations and assessment of the individual in natural environments, and the subsequent development of behavioral support recommendations for the individual and his/her community team.

Aggregating Data

Developmental Disabilities Central Office (DDCO) began its current TBC referral and tracking process in November 2009, though some cases have continued to be referred by alternate means. Information from cases referred through Technical Assistance, from 11/2009 onward, is readily available regarding the following dates:

- TBC referral received from Service Coordination
- TBC referral approved and information sent to assigned TBC team

Review of electronic files and communication with TBC providers has been conducted to yield the following dates:

- TBC start date: When possible, this is the date of Intake Meeting. When Intake Meeting information is not available, date of Service Authorization has been used.
- TBC completion date: When possible, this is the date of TBC Report. In some cases, date of final communication between TBC provider and individual's team has been used. It should be noted that this date can vary from the close of the initial consultation to the final discharge from TBC services, depending on the protocol of the specific TBC provider and the information available to Technical Assistance.

Summarizing Data

Data was aggregated by year, for each year 2007-2012. This report will outline TBC case timelines per year, with year-specific details and challenges explained. TBC cases are listed under the year the referral was received by Central Office, rather than when TBC started or was completed (i.e. a referral arriving 12/13/11 with a start date of 1/3/12 would be reflected in the 2011 summary).

2007

TBC was provided by a state of Nebraska team, located out of BSDC.

In 2007 there were thirty-three (33) referrals which resulted in TBC services being provided. Due to a previous referral system, we were unable to determine any dates of referral. It is also undetermined how many referrals were denied TBC.

In 2007 thirty-three (33) TBC cases were completed.

<i>2007 Time between TBC Start and TBC Completion</i>	
Number of Cases	33
Average Number of Days	2.848484848
Most Common Number of Days	2 (25 cases)
Minimum Number of Days	1 (2 cases)
Maximum Number of Days	20 (1 case)

2008

TBC was provided by a state of Nebraska team, located out of BSDC.

In 2008 there were thirty-nine (39) referrals which resulted in TBC services being provided. Due to a previous approval system, we were unable to determine all but one date of referral. (This one case had 10 days between referral and start of TBC services.) It is also undetermined how many referrals were denied TBC.

In 2008 thirty-nine (39) TBC cases were completed.

<i>2008 Time between TBC Start and TBC Completion</i>	
Number of Cases	39
Average Number of Days	2.102564
Most Common Number of Days	2 (36 cases)
Minimum Number of Days	2 (36 cases)
Maximum Number of Days	4 (1 case)

2009

TBC was provided by three teams:

- State of Nebraska team, located out of BSDC.
- Clinical Treatment and Support Services (CTSS) Behavioral Team; this contract began August 1, 2009.
- OMNI Behavioral Health, Intensive Treatment Mobility Services; this contract began September 1, 2009.

In 2009 there were fifty-four (54) referrals for TBC: twenty (20) were approved and sent to the TBC providers by DDCO Technical Assistance and thirty-three (33) TBC referrals which did not pass through DDCO Technical Assistance. Of the thirty-three (33) which did not pass through DDCO Technical Assistance we were unable to determine any dates of referral; all of these cases were served by the State of Nebraska TBC team. One (1) approved referral did not result in a TBC intake; this was with the State of Nebraska TBC team. All TBC cases that were started were completed.

Two (2) cases had a start date that occurred prior to the referral coming to DDCO Technical Assistance. These two (2) are not included in the following chart.

In 2009 there were eighteen (18) TBC cases where length of time between referral and start of services could be determined.

<i>2009 Time between Referral arriving at Central Office and start of TBC</i>				
	<i>Overall</i>	<i>State</i>	<i>CTSS</i>	<i>OMNI</i>
Number of Cases	18	4	7	7
Average Number of Days	32.66666667	57.75	21.86	29.14
Most Common Number of Days	0 (2 cases) , 10 (2 cases)	No repeating length	10 (2 cases)	No repeating length
Minimum Number of Days	0 (2 cases)	34 (1 case)	0 (1 case)	0 (1 case)
Maximum Number of Days	90 (1 case)	90 (1 case)	67 (1 case)	77 (1 case)

In 2009 fifty-three (53) TBC cases were completed.

<i>2009 Time between TBC Start and TBC Completion</i>				
	<i>Overall</i>	<i>State</i>	<i>CTSS</i>	<i>OMNI</i>
Number of Cases	53	38	8	7
Average Number of Days	17.0754717	2.45	54	54.29

Most Common Number of Days	2 (33 cases)	2 (33 cases)	No repeating length	24 (2 cases)
Minimum Number of Days	2 (33 cases)	2 (33 cases)	3 (1 case)	24 (2 cases)
Maximum Number of Days	165 (1 case)	13 (1 case)	151 (1 case)	165 (1 case)

2010

TBC was provided by three teams:

- State of Nebraska team, located out of BSDC. This team relocated to Lincoln DDCO in May 2010.
- Clinical Treatment and Support Services (CTSS) Behavioral Team.
- OMNI Behavioral Health, Intensive Treatment Mobility Services

In 2010 there were one hundred forty-six (146) referrals for TBC which were approved and sent to the TBC providers by DDCO Technical Assistance. There were six (6) additional TBC referrals which did not pass through DDCO Technical Assistance; of those we were unable to determine three (3) dates of referral. Fourteen (14) approved referrals did not result in TBC intakes. Another eleven (11) TBC cases that were started were closed without the TBC process being completed.

Twenty-two (22) cases had a start date that occurred prior to the referral coming to DDCO Technical Assistance. These twenty-two (22) are not included in the chart regarding time between referral and start of services.

In 2010 there were one hundred ten (110) TBC cases where length of time between referral and start of services could be determined.

<i>2010 Time between Referral arriving at Central Office and start of TBC</i>				
	<i>Overall</i>	<i>State</i>	<i>CTSS</i>	<i>OMNI</i>
Number of Cases	110	16	17	77
Average Number of Days	29.51818182	35.81	40.82	25.71
Most Common Number of Days	0 (10 cases)	34 (3 cases)	0 (6 cases)	13 (6 cases)
Minimum Number of Days	0 (10 cases)	20 (2 cases)	0 (6 cases)	0 (4 cases)
Maximum Number of Days	351 (1 case)	73 (1 case)	351 (1 case)	128 (1 case)

In 2010 one hundred twenty-four (124) TBC cases were completed.

<i>2010 Time between TBC Start and TBC Completion</i>				
	<i>Overall</i>	<i>State</i>	<i>CTSS</i>	<i>OMNI</i>
Number of Cases	124	17	24	83
Average Number of Days	64.3548387096	16.13	85.75	68.20
Most Common Number of Days	2 (10 cases)	2 (9 cases)	15 (2 cases), 21 (2 cases)	33 (5 cases)
Minimum Number of Days	1 (2 cases)	1 (1 case)	1 (1 case)	8 (1 case)
Maximum Number of Days	497 (1 case)*	195 (1 case)	304 (1 case)	497 (1 case)

*There were two cases referred in 2010 where the length of TBC from start to completion lasted longer than one year (365 days); both were served by OMNI.

2011

TBC was provided by three teams:

- State of Nebraska team, located in Lincoln DDCO. The state team was discontinued November 18, 2011.
- Clinical Treatment and Support Services (CTSS) Behavioral Team. The state contract for this team was terminated as of March 21, 2011; however, CTSS was not assigned any TBC referrals in 2011.
- OMNI Behavioral Health, Intensive Treatment Mobility Services

In 2011 there were seventy-five (75) referrals for TBC which were approved and sent to the TBC providers by DDCO Technical Assistance. There were five (5) additional TBC referrals which did not pass through DDCO Technical Assistance; of those we were unable to determine two (2) dates of referral. Two (2) approved referrals did not result in TBC intakes. Three (3) TBC cases that were started were closed without the TBC process being completed.

Five (5) cases had a start date that occurred prior to the referral coming to DDCO Technical Assistance. These five (5) are not included in the chart regarding time between referral and start of services.

In 2011 there were sixty-eight (68) TBC cases where length of time between referral and start of services could be determined.

<i>2011 Time between Referral arriving at Central Office and start of TBC</i>			
	<i>Overall</i>	<i>State</i>	<i>OMNI</i>
Number of Cases	68	16	52
Average Number of Days	26.89706	28.69	26.35
Most Common Number of Days	21 (5 cases)	25 (2 cases), 32 (2 cases)	21 (5 cases)
Minimum Number of Days	0	15 (1 case)	0 (2 cases)
Maximum Number of Days	90	48 (1 case)	90 (1 case)

Four (4) of the referred cases are still in process.

In 2011 sixty-eight (68) TBC cases were completed.

<i>2011 Time between TBC Start and TBC Completion</i>			
	<i>Overall</i>	<i>State</i>	<i>OMNI</i>
Number of Cases	68	15	53
Average Number of Days	59.27941	16.33	71.43
Most Common Number of Days	2 (7 cases)	2 (6 cases)	70 (3 cases)
Minimum Number of Days	2 (7 cases)	2 (6 cases)	2 (1 case)
Maximum Number of Days	205 (1 case)	78 (1 case)	205 (1 case)

2012

TBC is provided by OMNI Behavioral Health, Intensive Treatment Mobility Services.

From Jan 1 – May 31 there have been twenty-seven (27) referrals for TBC which have been approved and sent to the TBC provider by DDCO. Four (4) intakes are yet to occur.

Thus far, in 2012 twenty-three (23) TBC cases have been started.

<i>2012 Time between Referral arriving at Central Office and start of TBC</i>	
Number of Cases	23
Average Number of Days	20.08695652
Most Common Number of Days	4 (3 cases)
Minimum Number of Days	4 (3 cases)
Maximum Number of Days	42 (1 case)

Nineteen (19) of the twenty-three (23) cases that have been started are still in process.

Thus far, in 2012 four (4) cases have been completed.

<i>2012 Time between TBC Start and TBC Completion</i>	
Number of Cases	4
Average Number of Days	67.5
Most Common Number of Days	<i>No repeating length</i>
Minimum Number of Days	23 (1 case)
Maximum Number of Days	84 (1 case)

Conclusion

Since 2007 there have been many changes to both the TBC referral process and the TBC teams providing services. This makes it difficult to draw conclusive findings.

Length of time between TBC referral arriving at DDCO and start of TBC has steadily decreased:

	<i>2009</i>	<i>2010</i>	<i>2011</i>	<i>2012</i>
Average Time between Referral arriving at Central Office and start of TBC	32.67	29.52	26.89	20.09

Overall, length between TBC start and completion has increased:

	<i>2007</i>	<i>2008</i>	<i>2009</i>	<i>2010</i>	<i>2011</i>	<i>2012</i>
Average Time between TBC Start and TBC Completion	2.85	2.10	17.07	64.35	59.28	67.50