Division of Developmental Disabilities 2013 Public Forum

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Why are we here today?

- Review of CMS waivers (our source of federal funding for services)
- Overview of changes/enhancements since 2009-10
- Answer questions relating to DD services and supports
- Invite information to prepare for our 2015 CMS waiver application

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Home and Community-Based Services (HCBS) Waivers

For adults and children with developmental disabilities

Current Waivers

- DDD currently manages or operates three HCBS waivers.
  - Adult Day (DDAD)
  - Adult Comprehensive (DDAC)
  - Children's Residential (CDD)

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Adult Day & Comprehensive Services

- Residential habilitation services
- Day habilitation services
- Respite for families
- Team behavioral consultation
- Flexible to allow individuals to choose a combination of specialized and non-specialized services (e.g. community living and day supports)
- Enhanced intermittent employment support options

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Other Services and Supports for Adults

- Home & Vehicle Modifications
- Personal Emergency Response Systems
- Assistive Technology and Supports

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Home & Vehicle Modifications

- Widen interior doors
- Modification of bathrooms to add roll-in showers, raised toilets, roll-under sinks, etc
- Adaptation of electric and plumbing systems to support assistive equipment such as chair lifts and bathroom facilities
- Vehicle modifications for accessibility to meet individual's transportation needs

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Personal Emergency Response System & Assistive Technology and Supports

- PERS
  - Device to secure help in emergency
  - For those who live alone or are alone for extended periods of time
- ATS
  - Devices, controls, or appliances
  - increases ability to perform activities of daily living

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Children's Residential Services

- Offers specialized residential habilitation, respite, habilitative child care, homemaker services and home modifications
- Individuals 18-21 years of age may choose to utilize non-specialized services

*Individuals under age 22 are required to utilize the public education system for day services.

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Highlight Post-2009 Service Enhancements

- Specialized Service Provider Options and Oversight
- Non-Specialized Provider Supports
- Employment Services
- Individualized Budget Amounts
- Targeted Specialized Service Options
- Team Behavioral Consultation

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Enhancements to Specialized Services Provider Options and Oversight*

- Recruitment has resulted in an increase in the number of certified specialized providers of 48%
- 5 additional survey/certification staff allow for an annual visit to all certified providers
- The Division now handles complaint investigations internally (were previously outsourced to another regulatory entity)
- New Regulations and Survey/Certification tools focus on outcomes (not just processes)
- Division processes ensure independent decision-making by individuals and their families

* Since 2009

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Non-Specialized Providers

- These are supports provided by independent providers, people hired by the individual and their family – job coaches, companions, and housekeepers that are your neighbors, college students, friends, etc.
- The independent provider must register as a Medicaid provider (including background checks) and is responsible for complying with service documentation requirements prior to payment
- Using NSPs requires a commitment by the individual and their family to recruit, train and manage/ coordinate the NSP services

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Non-Specialized Provider Supports

- Supports to access the community
- Supports to maintain or obtain employment—not in specialized provider-operated settings
- Supports to access services and opportunities in community
- Supports to assist the individual to develop self-advocacy skills
- Supports to assist the individual in identifying and sustaining a personal support network of family, friends, and associates

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Non-Specialized Provider Supports

- Household activities necessary to maintain person's home living environment on a day to day basis
- Home maintenance activities (personal living space)
- Assistance with hygiene, bathing, eating, dressing, grooming, toileting, menstrual care, transferring, or basic first aid

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Enhancements to Employment Services

- More choices!
- Focus on community integration
- Focus on activities and job experiences in the community
- Change services to reflect individual goals
- Provide graduates with more options to live and work in their community
- Fund more job training

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Ideal Employment Outcomes

- Employment exploration and opportunities for the individual
- Job training/coaching to gain skills and become independent in an integrated setting
- Sustained paid employment in an integrated setting in the general workforce

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Individualized Budget Amounts

- Changed individualized day and residential amounts to total individualized service budget
  - Eliminated annual cap for NSP services
  - Eliminated set rates for NSPs
- Individuals now utilize their budget to choose services that meet their goals and preferences
- Individual/Family Meetings ensure independence of goals and service choices

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Targeted Specialized Service Options

- Retirement services
- Medical risk services
- Behavioral risk services

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Retirement services

- 65 years or older or who have a degenerative/regressive condition, as diagnosed by the individual's medical practitioner
- Provided in a home-like setting or community day activity setting and may be provided as a day service or a residential service

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Medical Risk Services

- For persons with complex medical needs such as tracheotomies, brittle diabetes, or other conditions that require ongoing medical treatments
- DD provider will have medical practitioners available to deliver or direct medical treatments

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Behavioral Risk Services

- Specialized services to address behaviors that are challenging and put the person or others at risk
- Individuals may have a dual diagnosis and/or frequent contact with law enforcement
- Specialized DD providers have a supervising mental health practitioner available to assist the team

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Team Behavioral Consultation Services

- Enhanced and expanded to allow for more timely statewide coverage
- Enhanced to allow consultations to be flexible to meet the individualized needs of each situation
- Annually assessed to identify system-wide issues and target training and support to address those issues

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Questions???

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We need your input!

- What is working well?
- What challenges are you experiencing?
- What ideas do you have for system improvements?

- Surveys to be mailed in December 2013!

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More on the Plan

- Input will be gathered from Public Forums, Departmental Quality Assurance Data and Survey Responses;
- Applications to CMS will be submitted in 2015
- If approved, changes will be implemented January 01, 2016

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Questions?

Email us!

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