

**Apply for benefits anywhere, any time... wherever a computer with Internet access is available. [www.ACCESSNebraska.ne.gov](http://www.ACCESSNebraska.ne.gov)**

ACCESSNebraska is a new online process—a convenient way to apply for the following Nebraska public assistance benefit programs.

- **Medicaid**
- **Food Stamp Benefits**
- **Aid to Dependent Children (ADC)**
- **Aid to Aged, Blind and Disabled**
- **Energy Assistance**
- **Kids Connection**
- **Child Care Subsidy**

For more information on any of the above programs, visit the Department of Health and Human Services' website [www.dhhs.ne.gov](http://www.dhhs.ne.gov) and search for the program name.



### **How can I check on the status of my benefits?**

You may check on the status of your benefits by calling our Automated Voice Response System. Information is available 24 hours a day, 7 days a week.

**1-800-383-4278**

You may also contact your local DHHS office.

Go to [www.ACCESSNebraska.ne.gov](http://www.ACCESSNebraska.ne.gov) and click on "contact us" to view your local DHHS office address and phone number.



Nebraska Department of Health  
and Human Services

*Helping people live better lives*

[www.dhhs.ne.gov](http://www.dhhs.ne.gov)  
P.O. Box 95026, Lincoln, NE 68509-5026

EOE/AA/ADA  
EA-PAM-1



**The quick, easy way to find and apply for Nebraska public assistance benefits**



**Now you can apply online:**

**[www.ACCESSNebraska.ne.gov](http://www.ACCESSNebraska.ne.gov)**

# Don't Wait In Line, Apply ONLINE!

[www.ACCESSNebraska.ne.gov](http://www.ACCESSNebraska.ne.gov)

Now there is no need to come to our office or wait in line. You can apply online for many Nebraska public assistance benefit programs.

Use any computer with Internet access—at home, at the library, at many community agencies such as senior centers, community action agencies, and at many Department of Health and Human Services (DHHS) offices.

## Complete reviews online too!

If you have been contacted by your local DHHS office for a review, you can now complete this application online as well.

The application is the same whether you are applying for the first time or you are completing a review.



## What are the advantages to applying online?

- **Find out about available benefits.** A self-screening tool will ask several questions about your situation and display the programs for which you may want to apply.
- **Get your application in quickly.** Applications submitted online during business hours will be received in the DHHS local office that same day. Applications submitted after hours, on weekends, or holidays will be received in the local DHHS office the next business day.
- **Save time.** There is no need to mail in a paper application.
- **Protect your privacy.** When you apply online, you will only be asked questions about the benefits you are requesting.

## What information do I need to complete the application?

Gather all information before you start.

- **Household members' information** (including date of birth and Social Security number)
- **Rent or mortgage information** (including your monthly payment amount, and landlord's name and phone number)
- **Expenses** (such as medical bills, child care costs, etc.)
- **Vehicle information** (such as value of the vehicle and how much you owe on it)
- **Amount of your household income**
- **Current bank account balances**

## How long does it take to complete an application?

It depends on the number and complexity of benefits you are requesting. It generally takes about 40 minutes. Applications may be saved online for up to 30 days (to be completed at a later date).

## What happens after I submit my application?

The Department of Health and Human Services will contact you after we receive your application. An interview may be required for eligibility.