

## Keeping your ReliaCard<sup>®</sup> Visa<sup>®</sup> Records Accurate

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| <b>Contact your local office or other designated office:</b>  | <ul style="list-style-type: none"><li>• With payment questions.</li><li>• To find out when the next deposit will be made.</li><li>• To find out your deposit amount.</li></ul>   |
| <b>U.S. Bank's 24-hour toll-free customer service line: (855) 233-8382</b>  | <ul style="list-style-type: none"><li>• Choose/Change PIN (Personal Identification Number).</li><li>• Balance inquiry.</li><li>• Review recent transaction history, including deposits.</li><li>• Report a card as lost or stolen and getting a replacement card.</li><li>• Request a "companion card" for a family member.</li><li>• Speak to a live representative if additional assistance is needed.</li></ul> |
| <b>View your account on-line anytime:</b><br><b><u><a href="http://www.usbankreliacard.com">www.usbankreliacard.com</a></u></b> | <ul style="list-style-type: none"><li>• Personal Identification Number (PIN) changes.</li><li>• Balance inquiry.</li><li>• View current month's transactions.</li><li>• View statements for last 12 months.</li><li>• Bill-pay.</li></ul>  |