

Getting Started with Your New ReliaCard® Visa®



Personal Identification Number (PIN) Information

The card mailing does not include the PIN. After you receive the card in the mail, you must call the U.S. Bank customer service at (855) 233-8382 to activate the card and select a 4-digit PIN. The card cannot be used until you activate the card.

No PIN is needed to make signature-based purchases. You must use a PIN for cash withdrawals at ATMs or for requesting cash back with a purchase.

For security reasons, it is important that you pick a PIN that only you know. Do not share your PIN or the card with anyone. You should never write your PIN on your card.

Call customer service any time you want to change your PIN.



Getting Cash

You don't have to go to a U.S. Bank ATM or U.S. Bank branch to obtain cash. Cash can be obtained:

- From any of the over 1 million Visa/Plus ATMs throughout the world
- From a teller at any bank or credit union that accepts Visa. To locate a Visa/Plus ATM, see: <http://visa.via.infonow.net/locator/global/jsp/SearchPage.jsp>
- As cash back with purchases made at over 1 million Interlink merchants throughout the United States, such as grocery and discount stores. Look for the Interlink or PLUS logo displayed on the merchant's door or check-out counter.