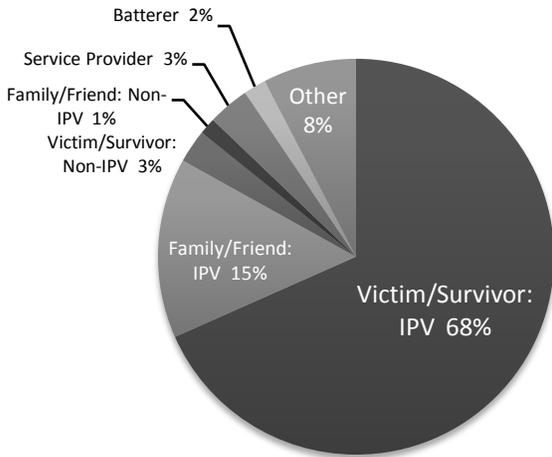
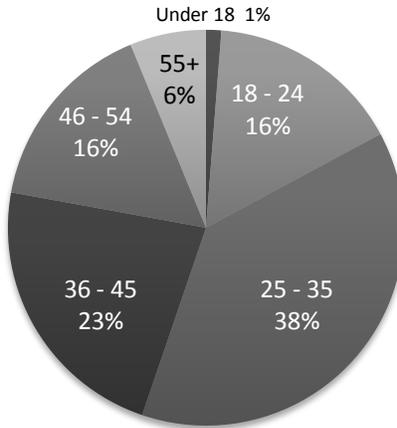


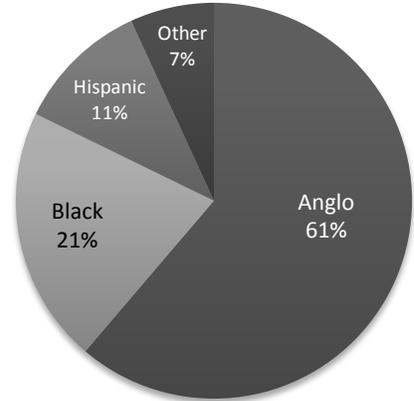
# Who is calling the Hotline from NE?



**Caller Type**



**Victim Age**



**Caller Ethnicity**

The category of "other" includes: Arab/ Middle Eastern/ Iranian, Asian (East/ Southeast/ South), Multiracial, and Native American/ Alaskan Native.

## CALLER TYPE DEFINITIONS:

**Victim/Survivor: IPV** (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse

**Friend/Family: IPV** (Intimate Partner Violence) – a friend or family member of a victim/survivor of IPV

**Victim/Survivor: Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caretaker, etc.

**Friend/Family: Non-IPV** – a friend or family member of a victim of any other type of abuse, such as child or elder abuse

**Service Provider** – a caller from any agency, including other domestic violence agencies, which provides social services

**Battering** – a caller who identifies as abusive or who an Advocate believes to be a batterer

**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this might include callers like law enforcement or medical professionals

## Hotline Call Volume

In calendar year 2011, the Hotline documented **630** calls from Nebraska. Nebraska is ranked thirty-ninth in terms of Hotline call volume.

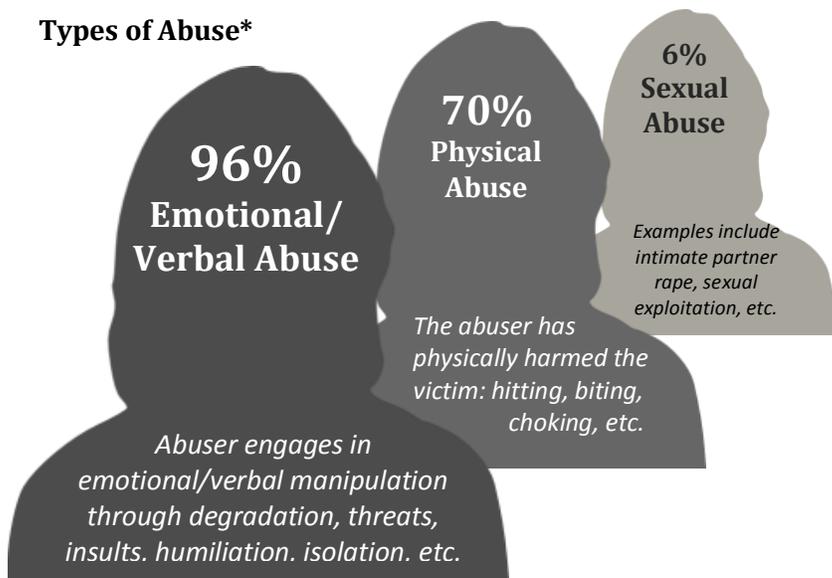


# From where are they calling?

Top 10 NE Cities in Call Volume		
Rank	City	% of Total
1	Omaha	46%
2	Lincoln	14%
3	Kearney	2%
4	Bellevue	2%
5	North Platte	2%
6	Hastings	2%
7	Norfolk	2%
8	Scottsbluff	1%
9	Fairbury	1%
10	Grand Island	1%
<b>Total</b>		<b>73%</b>

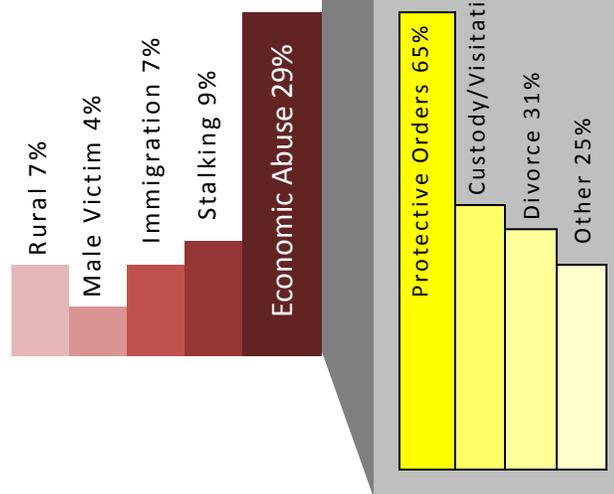
# What are victims experiencing?

## Types of Abuse\*



\*This represents the experiences disclosed by callers who are victim/survivors of intimate partner violence.

## Additional Considerations in Victims' Experiences: The Most Commonly Disclosed Special Factors



# How are victims' needs being met?

## The Most Commonly Disclosed Victim Needs:

On top of services provided by the Hotline (seen to the right), the external services below are also frequently requested by callers. Hotline Advocates refer callers to external providers to meet these needs.



### Domestic Violence Shelter: 35%

Though Advocates may sometimes offer homeless shelters and other community resources to certain callers, this number only represents victims who are seeking domestic violence related residential services.

### Legal Advocacy: 18%

This category is marked when a caller is seeking protective/restraining order assistance, advocacy at court, or help with other legal agencies.

### Individual Counseling: 17%

Callers are often seeking counseling for victims provided by a therapist.

### DV Advocacy: 15%

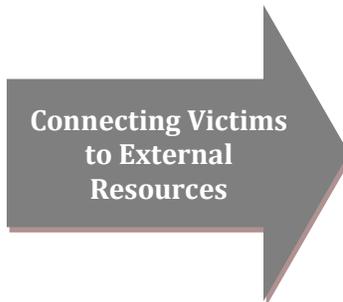
This category includes non-residential services offered by a DV program, like: case management, advocacy, or crisis hotlines.

### DV Support Groups: 15%

This category encompasses group counseling provided by trained staff or therapists.

### Legal Representation: 10%

This category indicates when a caller is seeking an on staff attorney who takes individual DV cases.



## 630 Hotline Calls Documented from NE

Crisis Intervention	Safety Planning
DV Education	Referrals

## 576 Referrals to Service Providers

Hotline Advocates have access to a database of 4,500 providers and resources across the nation.

## 67 Direct Connects

Victim is Directly Connected to a Provider

## 101 Referrals to Other Resources

Top Resource Referrals of 2011:

Legal Resources  
*WomensLaw.org, Legal Momentum*

National Resources  
*National Center on Elder Abuse*

Useful Websites  
*211 United Way*

Economic Self-Sufficiency Resources  
*Benefits.gov*