

# Eastern Service Area

## Ongoing Safety Assessments Round 2 - Safety Model QA



**Nebraska Department of Health and Human Services  
Quality Assurance**

*Report Date: July 2010*

# **EXECUTIVE SUMMARY**

## **Final Report: Ongoing Safety Model QA Round 2**

### **Eastern Service Area**

The Quality Assurance Team completed the second round of Ongoing Safety Assessment Reviews in Eastern Service Area (ESA) in July 2010. The period under review was October 2009 – March 2010. The QA team completed a review of 190 out of the 353 total Ongoing Safety Assessments documented in N-FOCUS for ESA during the period under review. There were a total of 375 assessments and reviewers determined that 22 out of the 375 assessments should be eliminated from the review because they were opened in error; incorrectly identified as Ongoing Assessments; completed on cases that did not require an Ongoing Assessment because of parental or permanency circumstances; or conversion assessments that were opened prior to the period under review.

This report contains a summary of reviews completed on 190 (54%) Ongoing Assessments in ESA. The report also includes some reviewer comments and observations. Charts containing data from the reviews are attached to the report.

#### **Background Information:**

Nebraska Safety Intervention System: The Nebraska Safety Intervention System (NSIS) was developed with the assistance of the National Resource Center for Child Protective Services to improve our safety interventions with children and families throughout the state. Nebraska has been working with the Center since 2005 to review models used by other states, to select the model Nebraska would use, and to develop Nebraska specific materials. The model is a research based best practice model that provides workers the tools to better assess safety for children and families throughout their involvement with DHHS. More specifically, the NSIS:

- ⌚ Improves safety decisions;
- ⌚ Involves supervisors to a greater degree in all aspects of decision-making;
- ⌚ Provides clarity of purpose for initial and continuing safety assessment;
- ⌚ Provides clarity of purpose for ongoing work with families;
- ⌚ Improves the ability to assess and professionally support decisions;
- ⌚ Increases the equity and fairness for all families; and
- ⌚ Improves case planning and focus for safety related interventions.

It is important to note that the model is applied to cases involving child abuse and neglect only. The NSIS is not used in cases involving youth who are committed to state custody by the juvenile justice system, unless the Youth Level of Service/Case Management Inventory indicates a safety concern in a youth's family.

NSIS implementation began in April 2007 in the Western Service Area, continued throughout the state and was fully implemented in the spring of 2008. Service areas were asked to begin NSIS implementation as soon as they completed training. Under this implementation plan, all new child abuse and neglect reports are assessed using NSIS. Each service area was also asked to develop and implement a transition plan to ensure that all current cases were evaluated using NSIS by October 2008.

## Summary of Findings:

Data collected from the second round of Statewide Ongoing Assessment reviews in Eastern Service Area indicated the following:

### Initial Response:

- During the period under review (PUR), there were 22 assessments reviewed in ESA in relation to NEW CAN report received on a case.
- 58% - initial contact with all child victims was made within the required time frame.
- 29% - other adults living in the home were interviewed.
- 95% - maltreating caregiver was interviewed.
- 25% - interview protocol was followed.
- 7% - documentation indicated the reason for deviation from protocol.
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### Children and Family Services Specialist (CFSS) Contact with Child (ren) and Family during Period Under Review:

- 24% - face to face contact with child (ren) met sufficient requirements.
- 46% - when contact was made, the quality of contact with child (ren) met sufficient requirements.
- 17% - face to face contact with child's mother met sufficient requirements.
- 60% - when contact was made, the quality of contact with child's mother met sufficient requirements.
- 5% - face to face contact with child's father met sufficient requirements.
- 55% - when contact was made, the quality of contact with child's father met sufficient requirements.

### Present Danger/Immediate Protective Action Plans:

- Present danger during contact with the child (ren) and/or family was identified by CFS Specialists in NONE of the reviewed assessments. Reviewers agreed with CFS Specialist's determination of present danger in 100% of the assessments.

### 6 Domains/Collateral Info/Identification of Relatives/ICWA:

- 26% - sufficient information was documented in the Maltreatment domain.
- 21% - sufficient information was documented in the Nature domain.
- 55% - sufficient information was documented in the Child Functioning domain.
- 38% - sufficient information was documented in the Parenting Discipline domain.
- 39% - sufficient information was documented in the General Parenting domain.
- 29% - sufficient information was documented the Adult Functioning domain.
- 33% - collateral information was incorporated when necessary.
- 52% - worker identified maternal relatives.
- 35% - worker identified paternal relatives.
- 58% - ICWA information was obtained.

### Safety Evaluation:

- 22% - documentation was sufficient in the 6 domains to accurately assess the 14 safety factors.
- 49% - reviewer agreed with the worker's assessment of impending danger.
- 91% - reviewer agreed with worker on safety threats – safety factors marked “YES”.
- 21% - reviewer agreed with worker on safety factors marked “NO”.

### Safety Plan:

- 1% - reviewer judged the overall Safety Plan to be sufficient.
- 66% - suitability of Safety Plan participant was sufficient.
- 65% - Safety Plan oversight was sufficient.
- 27% - contingency plan was appropriate.
- **22% - contained promissory commitments. \* lower number is better.**

### Protective Capacity Assessment (PCA):

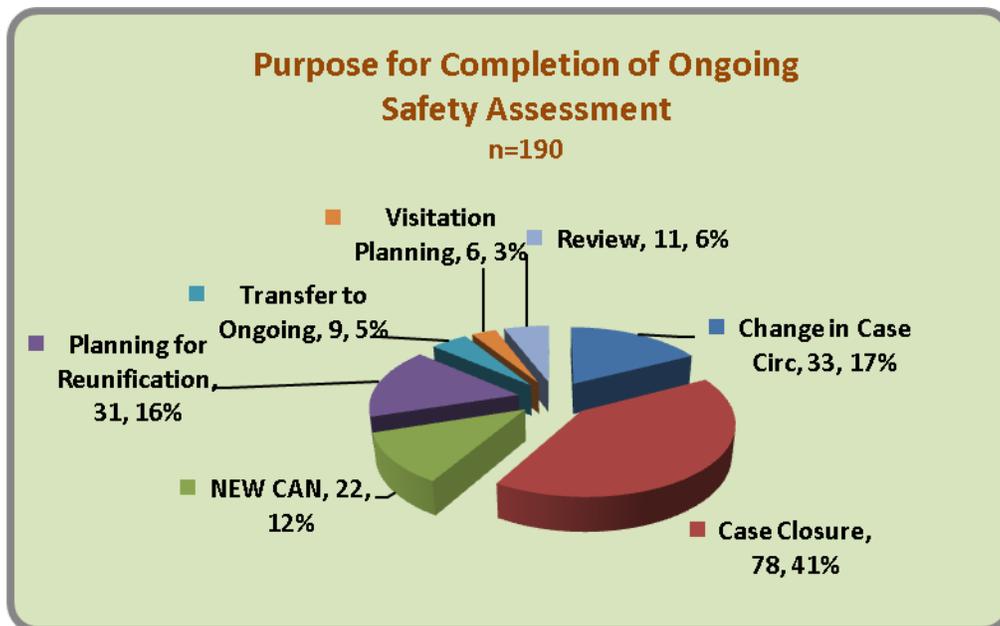
- 45% - Protective Capacity Assessment was conducted.
- 52% - PCA documentation reflects consensus between the worker and the family.
- 98% - PCA identified enhanced protective capacities.

Conditions of Return (COR):

- 57% - COR was established for children in out of home care at the end of the assessment.
- 79% - COR included how an in home Safety Plan would keep the child safe.
- 64% - COR was found on N-FOCUS for children living at home at the end of the assessment but were in out of home care sometime between the IA and the current assessment.

## REVIEW FINDINGS:

Fifty four percent (54%) of the Ongoing Safety Assessments completed in Eastern Service Area (ESA) during the period under review were assessed by the reviewers. Of the 190 ongoing assessments reviewed, 22 were completed for the purpose of *New CAN report*, 33 for *Change in Case Circumstances*, 78 for *Case Closure*, 31 for *Planning for Reunification*, 9 for *Transfer to Ongoing Services*, 6 for *Visitation Planning*, and 11 for *Review Purposes*.



*Review Comments:*

- *Safety Assessments are not being finalized in a timely manner. Assessments indicate several month gaps between the begin date and the end date of the Safety Assessment. In many of these instances, the assessment was not updated to reflect the current case circumstance at time of the finalization of the assessment.*
- *Safety Assessments should be continuous and used to guide key decisions throughout the involvement with the family. Once safety threats have been identified, the Safety Assessment should continue to be used until the safety threats have been addressed. Each subsequent use of the Safety Assessment process to assess family safety issues should build upon the information that was gathered before, and include progress in reaching defined outcomes, meeting unmet needs, and assessing the effectiveness of strength based strategies.*
- *The Ongoing Safety Assessment process incorporates and expands the Initial Safety assessment. Building upon the information gathered during the Initial Assessment (and the YLS/CMI if the safety concern is about a status or juvenile offender), the Ongoing*

*Assessment explores with the family, enhanced protective capacities/strengths that can be utilized as part of the Case Plan change process. The Ongoing Assessment also includes an assessment of parental protective capacity to determine which protective capacities, because they are diminished, may have impact on child safety.*

### ***Initial Response/Contact Information (Chart 1):***

During the period under review (PUR), there were 22 assessments in ESA completed in relation to NEW CAN intakes or referrals received on a case. *Please note; not all of the Ongoing Safety Assessments completed in relation to a New CAN had an intake on the system that listed a victim, non-maltreating caregiver and maltreating caregiver.*

- Initial contact with child victim was made within the required time frame in 58% of the Safety Assessments (11 out of 19 instances).
- Other children in the household were present in 3 of the reviewed assessments. 100% of other children residing in the household were interviewed.
- Non-maltreating caregiver was interviewed in 5 out of 6 or 83% of the instances.
- 29% or 2 out of 7 of other adults residing in the home were interviewed by Children and Family Services Specialist.
- Interviews with the maltreating caregiver occurred in 95% or 19 out of 20 assessments where there was an identified maltreating caregiver.
- Interview protocol was followed in 25% or 5 out of 20 assessments. For those assessments that did not follow protocol reviewers were able to find documentation to indicate the reason for protocol deviation in 1 out of 15 assessments (7%).

### ***Youth and Family Frequency and Quality of Contacts (Chart 2):***

**Children and Family Services Specialists (CFSS)** must have contact with children and families in order to accurately update and complete a Safety Assessment. Reviewers evaluated the typical pattern of visitation in order to determine if frequency of visits and quality of visits were sufficient to address child and family issues pertaining to safety along with permanency and well-being.

When evaluating frequency, reviewers considered Nebraska policy that requires the CFSS to have an in-person, face to face contact with child (ren) and their parents at least once per month. Reviewers consider length of visit, location of visit, private contact with child (ren) and topics being addressed during the visit in order for reviewers to determine quality of visits.

For the CFSS contact with the youth and family, the review period was defined as six months prior to the end date of the current Safety Assessment under review or initial Safety Assessment to end date of updated Safety Assessment. In some instances, review period may have not been six months.

### **CHILD:**

- **Frequency of visits between the Children and Family Services Specialist and all children –** Sufficient frequency occurred in 24% (46 out of 190) of the cases.
- **Quality of visits between the Children and Family Services Specialist and child (ren) –** Sufficient quality occurred in 46% (83 out of 181) of the cases. Quality of visits was not assessed for cases in which the worker did not have any contact with the child (ren) during the period under review.

### **MOTHER:**

- **Frequency of visits between the Children and Family Services Specialist and mother –** Sufficient visits occurred in 17% (31 out of 181) of the cases. N/A was warranted for 9 reviewed assessments for the following reasons: The permanency objective was not Family Preservation or

Reunification; mother was not involved in child's life in any way despite agency's efforts to involve her; or mother was deceased.

- **Quality of visits between the Children and Family Services Specialist and mother** – Sufficient quality occurred in 60% (100 out of 168) of the cases. Quality of visits was not assessed for cases in which the worker did not have any contact with the mother during the period under review or the case was not applicable.

## **FATHER**

- **Frequency of visits between the Children and Family Services Specialist and father** – Sufficient visits occurred in 5% (9 out of 166) of the cases. N/A was warranted for 24 reviewed assessments due to the following reasons: The permanency objective was not Family Preservation or Reunification; father was not identified; father was not involved in child's life in any way despite agency's efforts to involve him; or father was deceased.
- **Quality of visits between the Children and Family Services Specialist and father** – Sufficient quality occurred in 55% (51 out of 92) of the cases. Quality of visits was not assessed for cases in which the worker did not have any contact with the mother during the period under review or the case was not applicable.

## **OTHER ADULTS IN THE HOME:**

- **Other adults residing in the home** – 59 of the assessments indicated that other adults needed to be interviewed/assessed and incorporated into the assessment. Other adults were incorporated into the assessment in 31% (18 out of 59) of the applicable assessments.

### *🌀 Reviewer Comments:*

- *Required contact documentation should clearly address the frequency of worker's visits with the child (ren) and parents (mother and/or father) as determined to be applicable and appropriate. If the face to face contact between the worker and the child (ren)/ parent was less than once a month, the documentation should include reasons why the face to face contact between the worker and parent did not occur.*
- *Documentation should include enough information to determine that the quality of the visit between the worker and the child (ren)/parent were sufficient to address issues pertaining to safety, permanency, and well-being of the child and promote achievement of case plan goals. It is important to document the length of visit, location of visit, whether or not the visit was private and items that were discussed during the visits.*

### ***Present Danger and Protective Action (Charts 3 & 4):***

- Present danger during contact with the child (ren) and/or family was identified by CFS Specialists in NONE of the reviewed assessments. Reviewers agreed with CFS Specialist's determination of present danger in 100% of the assessments.

### ***Domains (Chart 5):***

- **Maltreatment** – Sufficient information was collected in 26% (29 out of 110) of the assessments. N/A was warranted for reviewed assessments that contains documentation clearly indicating that there has been no new maltreatment in between assessments. *Many of the assessments should have been rated as Not Applicable for this item due to the fact that there was no new information related to maltreatment at the time of the current assessment. However, this item was rated as NO due to lack of appropriate documentation in the domain.*

*Review Comments:*

- *If there is no new maltreatment that has occurred from the prior Safety Assessment, worker needs to document no new information related to maltreatment under this domain. Workers should not cut and paste or summarize the same information from previous assessments.*

- **Nature** – Sufficient information was collected in 21% (27 out of 128) of the assessments. N/A was warranted for reviewed assessments that contains documentation clearly indicating that there has been no new maltreatment in between assessments. *Many of the assessments should have been rated as Not Applicable for this item due to the fact that there was no new information related to maltreatment at the time of the current assessment. However, this item was rated as NO due to lack of appropriate documentation in the domain.*

*Review Comments:*

- *If there is no new maltreatment that has occurred from the prior Safety Assessment, worker needs to document no new information related to maltreatment under this domain. Workers should not cut and paste or summarize the same information from previous assessments.*

- **Child Functioning** – Sufficient information was collected in 55% (104 out of 190) of the assessments.

*Review Comments:*

- *Need to include current information and address changes in child functioning since the previous assessment.*
- *If there have been no changes in this domain in between assessments, please document no changes instead of cutting and pasting from previous assessment.*
- *Summarize and incorporate information gathered from ongoing contacts with child, family and providers.*
- *Include parents and/or caregivers perceptions of the child. What conclusions can be drawn from the worker's contact with all parties regarding the child's behavior and development?*
- *Include worker observation of child (ren).*
- *Include description and information to support overarching statements surrounding child's development or behavioral difficulties.*
- *Need to assess all children living in the home.*

- **Disciplinary Practices** – Sufficient information was collected in 38% (73 out of 190) of the assessments.

*Review Comments:*

- *Need to include current information and address changes in disciplinary practices since the previous assessment.*
- *If there have been no changes in this domain in between assessments, please document no changes instead of cutting and pasting from previous assessment.*
- *Incorporate information gathered from ongoing contacts with child, family and providers. Include statements from providers working with the family regarding their observations of parent discipline.*
- *Describe progress family has made regarding discipline in the home. Document the barriers to progress if no changes have been made in parent discipline style.*

- *Include situation/purpose and detailed information in which the parent implements discipline for the child (ren), length of discipline, future discipline plans in assessments involving infants, children's statements of discipline in the home, patterns of discipline with older children.*

- **General Parenting** – Sufficient information was collected in 39% (74 out of 190) of the assessments.

*🔗 Reviewer Comments:*

- *Need to include current information and address changes in general parenting practices since the previous assessment.*
- *If there have been no changes in this domain in between assessments, please document no changes instead of cutting and pasting from previous assessment.*
- *Incorporate information gathered from ongoing contacts with child, family and providers. Include statements from providers working with the family regarding their observations.*
- *Describe progress family has made regarding parenting styles in the home. If no progress has been made, document the barriers to enhancing parent protective capacities.*
- *Include information regarding routines within the home, include past parenting of children that may have been relinquished or terminated, family activities, parent satisfaction, parental roles.*
- *Include parenting for all individuals living in the home if they take a role in caring for the children.*

- **Adult Functioning** – Sufficient information was collected in 29% (56 out of 190) of the assessments.

*🔗 Reviewer Comments:*

- *Need to include current information and address changes in adult functioning since the previous assessment.*
- *If there have been no changes in this domain in between assessments, please document no changes instead of cutting and pasting from previous assessment.*
- *Summarize information gained during ongoing contacts with the adults involved.*
- *Include worker observation of parent progress and information gained from providers regarding parent progress in safety services, treatment services, therapy services, etc.*
- *Discuss changes in parent protective capacities.*
- *Need to include information for all adults living in the home.*
- *Include information about employment history, financial assistance, community or family supports, Mental Health, Domestic Violence and Substance Abuse information.*
- *Discuss the nature of adult relationships within the home (marriage and other relationships).*

**Collateral Source (Chart 5):**

- 94% or 179 out of 190 assessments indicated that information should have been collected from a collateral source. Collateral information was collected in 33% (59 out of 179) of the applicable assessments.

*Review Comments:*

- *Incorporate the information gained from collaterals into the assessment that supports enhancement of parental protective capacities or discusses barriers to enhancing the diminished capacities.*
- *Collaterals can include family team participants, providers working with the family, mental health professionals, etc.*

**Maternal/Paternal Relatives (Chart 5):** *In October 2008, clarification regarding the identification of relatives was provided to the CFS and Service Area Administrators. All cases will have relatives identified regardless of the safety determination.*

- *Maternal relatives were identified in 52% (99 out of 190) of the assessments.*
- *Paternal relatives were identified in 35% (67 out of 190) of the assessments.*

*Review Comments:*

- *Documentation needs to contain at a minimum first name, last name, and location (city & state).*
- *Include in documentation parents' refusal to provide extended family information during assessment.*
- *Strongly encourage workers complete the kinship narrative. Workers should also review information entered in the kinship narrative during previous assessment and update as necessary.*

**ICWA (Chart 5):**

- *Information regarding ICWA was obtained in 58% (110 out of 190) of the assessments.*

*Review Comments:*

- *Workers need to utilize the kinship narrative and include a statement as to how ICWA information was obtained by CFS Specialist. For example, if the worker indicates that ICWA does not apply to family or N/A, the worker needs to include a statement of how they learned that it did not apply.*

**Safety Assessment Conclusion & Impending Danger (Charts 6):**

The worker identified impending danger at the end of the assessment in 39% (74 out of 190) of the assessments. The reviewer agreed with the worker's assessment of impending danger in 49% (93 out of 190) of the assessments.

- *22% (41 out of 190) of the assessments contained sufficient information to provide a reasonable understanding of family members and their functioning.*
- *22% (41 out of 190) of the assessments contained sufficient information to support and justify decision making.*
- *22% (42 out of 190) of the assessments contained sufficient information in the six domains to accurately assess all 14 safety factors.*
  - *The reviewer agreed with the worker on all of the safety factors identified "yes" in 91% (69 out of 76) of the applicable assessments. Please note that due to data entry there is a slight discrepancy in the number of applicable assessments for this item. There were a total of 74 cases in which impending danger was identified by the worker. As a result there should have been a total of 74 assessments with identified safety factors instead of 76.*
    - *Within the safety factors identified "yes", 88% (65 out of 74) contained threshold documentation for identification/justification of impending danger.*

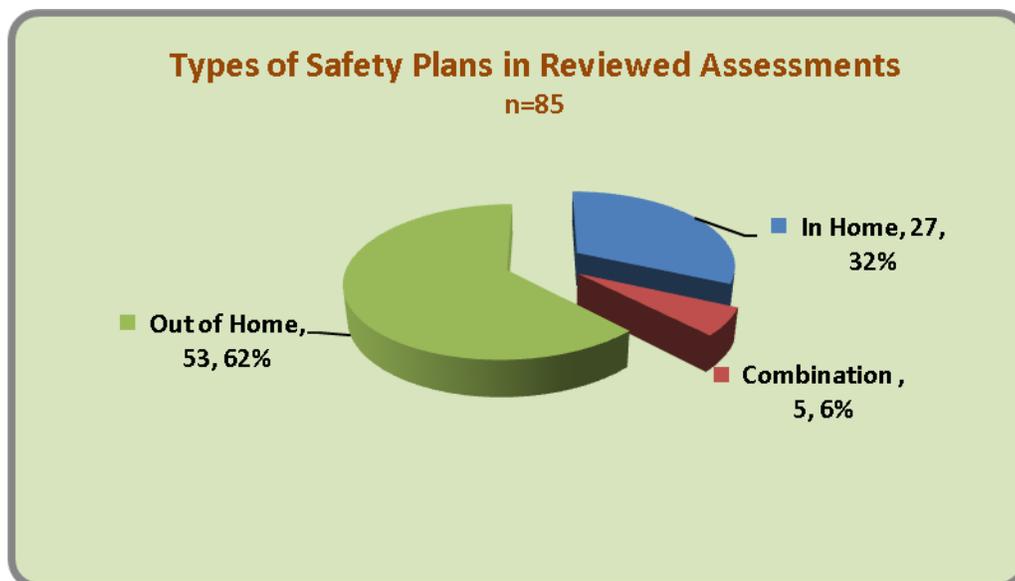
- The reviewer agreed with the worker on all of the safety factors identified “no” in 21% or 39 out of 190 assessments.

*🌀 Reviewer Comments:*

- *In many instances, the safety assessment did not contain enough information to accurately assess all 14 safety factors.*
- *In many instances, the Safety Assessment did not include information about enhanced protective capacities or include enough information to evaluate the status of diminished parent/caregiver protective capacities to judge whether progress and changes require an adjustment to the Safety Plan.*
- *Information reflecting current case circumstances are not being incorporated into the assessment. Several of the assessments contained general comments in the domain and did not incorporate current information gathered from children, families, providers and other collateral contacts even when that information was documented in required contacts in N-FOCUS.*
- *CFS Administrators were alerted when a reviewer had questions/concerns for the child’s safety. Although the reviewers determined the majority of assessments did not contain sufficient information to determine impending danger, CFS Administrator notification was not necessary following review of the safety assessments.*

**Safety Plan (Charts 7 & 8):**

- The reviewers determined that a Safety Plan was completed in accordance with changes in case circumstances in 56% (85 out of 153) of the remaining assessments.
- The reviewers assessed a total of **85** Safety Plans. However, it is important to note the following:



- 32% (27 out of 85) of the Safety Plans were in home Safety Plans. Reviewers indicated that the CFS Specialist should have considered an in home Safety Plan on one additional case.
- 6% (5 out of 85) of the Safety Plans were Combination Safety Plans. Reviewers indicated that the CFS Specialist should have considered utilizing a combination on three additional cases.
- 62% (53 out of 85) Safety Plans were out of home Safety Plans. Reviewers agreed 100% with the CFS Specialist to use an out of home Safety Plan.
- Contingency plans were appropriately documented in 27% (23 out of 85) of the Safety Plans.

- Suitability of Safety Plan participant(s) was/were appropriately documented and contained sufficient information to support decisions made with regards to the suitability of the Safety Plan participants in 66% (56 out of 85) of the Safety Plans.
- 88% (75 out of 85) of the Safety Plans addressed who was going to make sure the child was protected.
- 76% (65 out of 85) of the Safety Plans addressed what action is needed.
- 82% (70 out of 85) of the Safety Plans addressed where the plan and action are going to take place.
- 1% (1 out of 85) of the Safety Plans addressed when the action will be finished.
- 35% (30 out of 85) of the Safety Plans addressed how it is all going to work and how the actions are going to control for safety.
- 22% (19 out of 85) of the Safety Plans contained caregiver promissory commitments. *Promissory commitment refers to the caregiver having responsibility to manage safety when it has been determined that the situation is out of control. Assessment needs to clearly document changes that caregivers have made to suggest their ability to manage safety.*
- 53% (45 out of 85) of the Safety Plans involved in home services.
- The Safety Plan oversight requirement was sufficient to assure that the Safety Plan was implemented in accordance with expectation and was assuring child safety in 65% (55 out of 85) of the reviewed Safety Plans.
- 96% or 82 out of 85 completed Safety Plans were adjusted as threats increased or decreased.
- Overall, only 1% (1 out of 85) of the Safety Plans were judged to be sufficient by reviewers.

#### **Reviewer Comments:**

- *CFS Specialists need to evaluate the safety thresholds as if the children were residing in parental care without service intervention. In some instances, children were determined to be SAFE because of the services in place. For example: Upon completion of an updated safety assessment, CFSS concludes there are no safety threats due to implemented services and supports wrapped around the family, even though parent protective capacities have not been enhanced and safety threats would be present in the absence of those services.*
- *Safety Plans are to be implemented and active as long as threats to child safety exist and caregiver protective capacities are insufficient to assure a child is protected. If CFSS concludes there is no impending danger (child is safe), implementation of a Safety Plan is not necessary if the child has completed a transition period to parental home.*
- *A Safety Plan must: Control and manage impending danger; incorporate and control any present danger controlled by Protective Action; have an immediate effect; be immediately available and accessible and have supports and services that have immediate effect of controlling for identified safety threats. Safety Plans must NOT have promissory commitments.*
- *Suitability of Safety Plan participants should be completed for all participants including two-parent foster families, providers and informal supports. When appropriate, suitability must include background checks on suitability.*
- *The Safety Plan documentation should include a sufficient contingency plan. The intent of having a sufficient contingency plan is to have staff think ahead, anticipate situations that might come up and make a plan to deal with them. A good contingency plan is an actual backup plan with names and information of individual(s) that will take over or complete safety actions if the original Safety Plan participant is unable to do so. A good contingency plan is one that can prevent the need for immediate caseworker notification or action.*

- *Children and Family Services Specialist (CFSS) is responsible for oversight of the Safety Plan. Safety Plans will be monitored continuously, but no less often than once a week prior to completion of the assessment. Monitoring of the Safety Plan will involve face to face contact with the child and family and phone calls to Safety Plan participants. This monitoring may be done by the CFSS, or other person designated by the CFSS to provide monitoring. An individual Safety Plan participant cannot be designated to monitor the Safety Plan. As progress is demonstrated toward achieving the identified outcomes, the Safety Plan may be monitored less frequently, but no less than once a month. All monitoring activities will be documented and maintained in the case record. If monitoring is done by someone other than the CFSS, the CFSS will review the monitoring reports at least once a week.*

### **Protective Capacity Assessment (Chart 9):**

- 45% (85 out of 190) of the cases had a Protective Capacity Assessment documented on N-FOCUS at the time of the review.
  - Documentation within the Protective Capacity Assessments indicated that consensus was reached between the specialist and family regarding what has changed or needs to change in 52% (44 out of 85) of the completed Protective Capacity Assessments.
  - The CFS Specialist identified the parent (s)' enhanced protective capacities in 98% (83 out of 85) of the completed Protective Capacity Assessments.

#### *🌀* **Reviewer Comments:**

- *CFSS must complete a Protective Capacity Assessment (PCA) for a family in which a child has been determined to be unsafe. The PCA is an assessment to determine the enhanced and diminished protective capacities within the family.*
- *The PCA needs to be completed and documented on N-FOCUS within 60 calendar days of the initial custody date or 60 days from the begin date of the initial safety assessment.*
- *The PCA should be completed to reflect current parent protective capacities.*

### **Conditions for Return (Chart 10):**

- The child (ren) was/were in out of home care at the end of the current assessment in 46% (87 out of 190) of the reviewed cases.
  - Conditions of Return were established in 57% or 47 out these 83 cases.
  - 79% (37 out of 47) of the completed Conditions of Return included circumstances and specific behaviors that must be present in the home to ensure and sustain safety.
- Conditions of Return were also documented in N-FOCUS in 41% (27 out of 66) of the applicable cases in which the child, while living at home at the end of the current assessment, was in out of home care at some point between the IA and the current assessment.

#### *🌀* **Reviewer Comments:**

- *When children are residing outside the parent's/caregiver's home as part of a Safety Plan, everyone involved, especially the child's parents/caregivers, should be well informed about what conditions (circumstances that must exist in the home) are for the child/youth to be returned to the home.*
- *Conditions for Return need to be developed for children who are expected to be placed outside of the parental home for longer than 30 days. Conditions of Return need to be completed and documented on NFOCUS.*

## Reviewers Overall Analysis and Conclusion of the Work:

For the purpose of a case review, the reviewer assessed the following information based on their review of the case. This part of the review contains the same information as those included in the Supervisory Review of the Nebraska Safety Assessment.

Question	% Achieved
The Nebraska Safety Assessment Instrument was completed correctly and completely.	8%
Documentation is on N-FOCUS	100%
Required Time Frames were met.	5%
A reasonable level of effort was expended given the identified safety concerns.	17%
Safety of the child/youth was assured during the assessment process.	21%
Sufficient information was gathered for informed decision making	18%
Available written documentation was obtained from law enforcement/others as appropriate.	N/A
ICWA information was documented.	57%
Information was obtained about non-custodial parent, relatives, and other family support.	29%
An Immediate Protective Action was appropriately implemented to assure child safety.	N/A
A Safety Plan was appropriately completed and implemented to assure child safety.	1%
A Safety Assessment was documented in accordance with required practice.	10%
A Protective Action was documented in accordance with required practice.	N/A
A Safety Plan was documented in accordance with required practice.	1%
The family network and others were appropriately involved in the gathering of information.	34%
The family networks and others were appropriately involved in developing Safety Plans.	67%
Policy and procedures related to safety intervention were followed.	3%
Safety Plan is sufficient to protect child from threats of severe harm.	1%
Efforts to coordinate with law enforcement were documented.	86%
Interview protocols were followed or reason for deviation from protocol was documented.	15%
The appropriate definition was used in making the case status determination.	95%
The finding was correctly documented in N-FOCUS.	100%
Factual information supports the selected finding.	95%

# Eastern Service Area

## Ongoing Safety Assessments

Round 2 - Safety Model QA Review

# CHARTS

Review Period: October 2009 - March 2010

Report Date: July 2010

# Eastern Service Area - Ongoing Safety Assessments

## Child and Family Service Specialist - Initial Responses for Ongoing Assessments with NEW Child Abuse and Neglect Referrals

Sample Size: 190 Ongoing Safety Assessments, 22 assessments completed in relation to a New Child Abuse and Neglect Referrals

*Note: 54% of all available Ongoing Safety Assessments in ESA were reviewed during the period under review.*

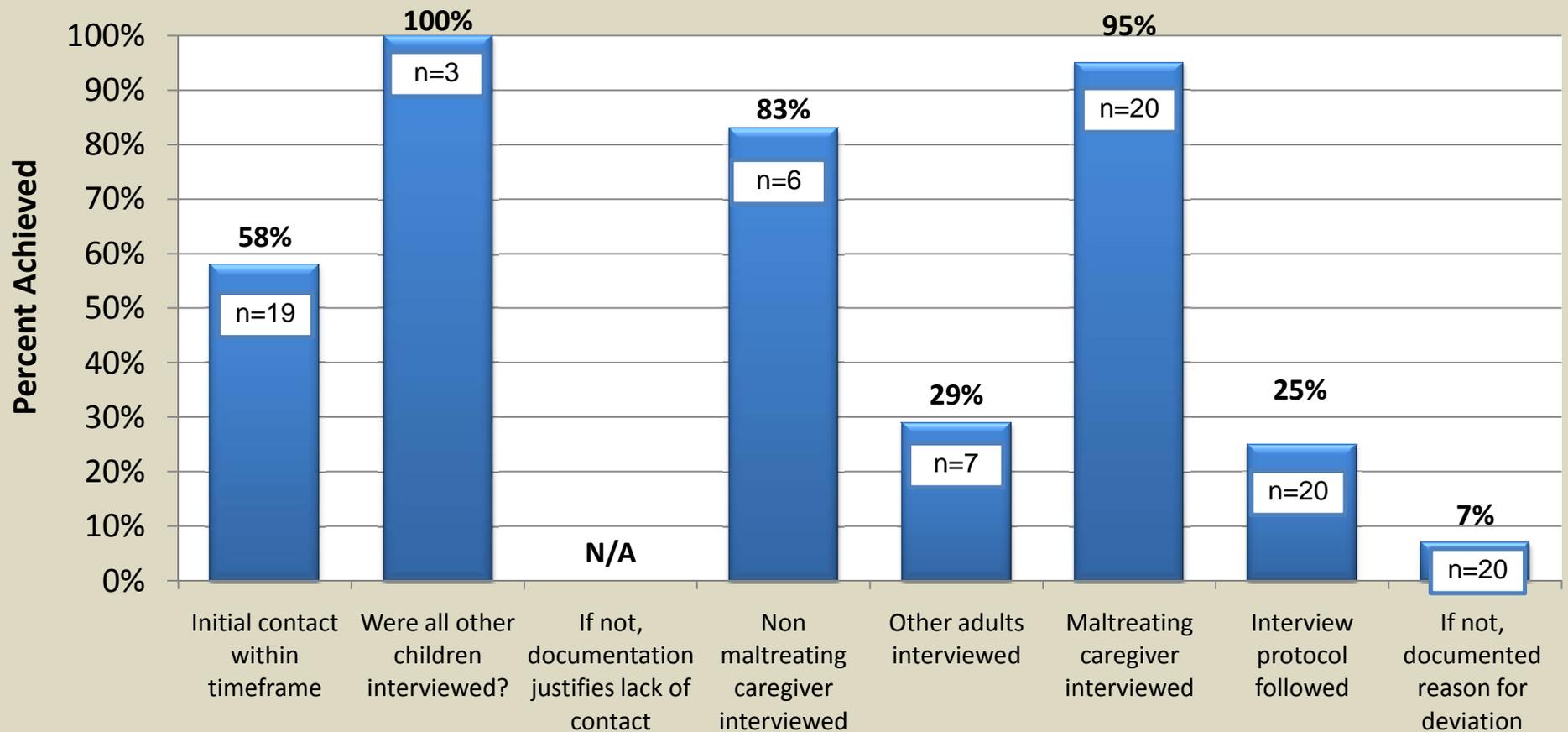
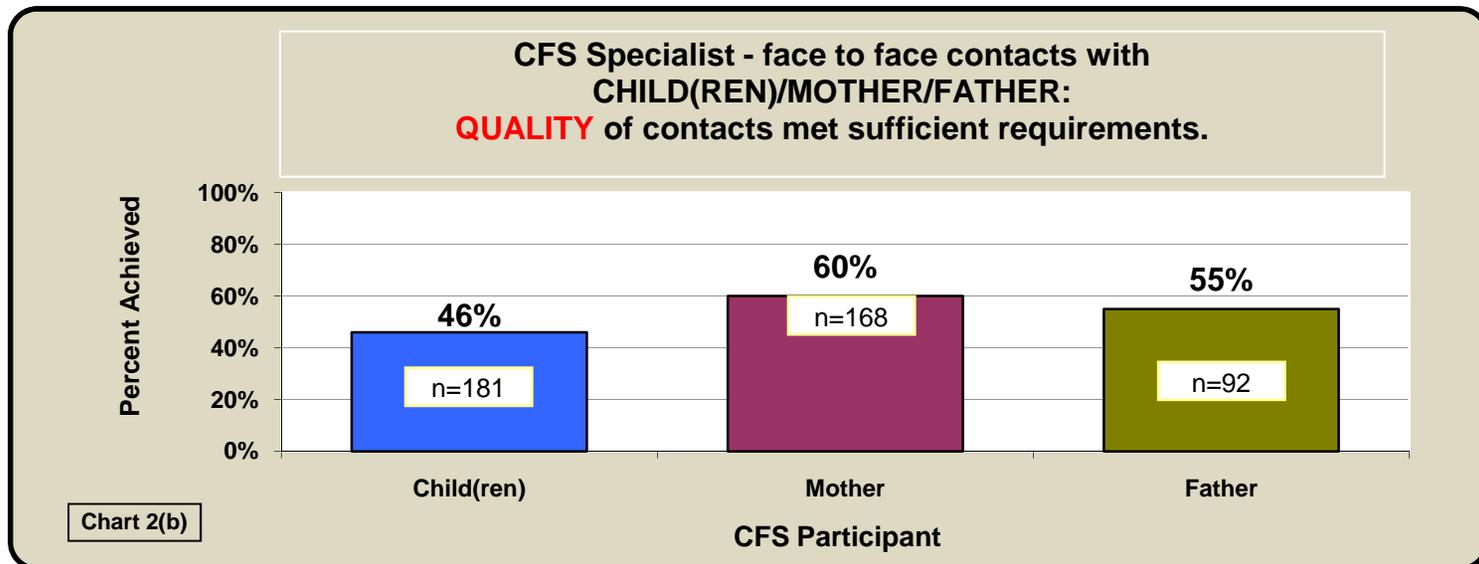
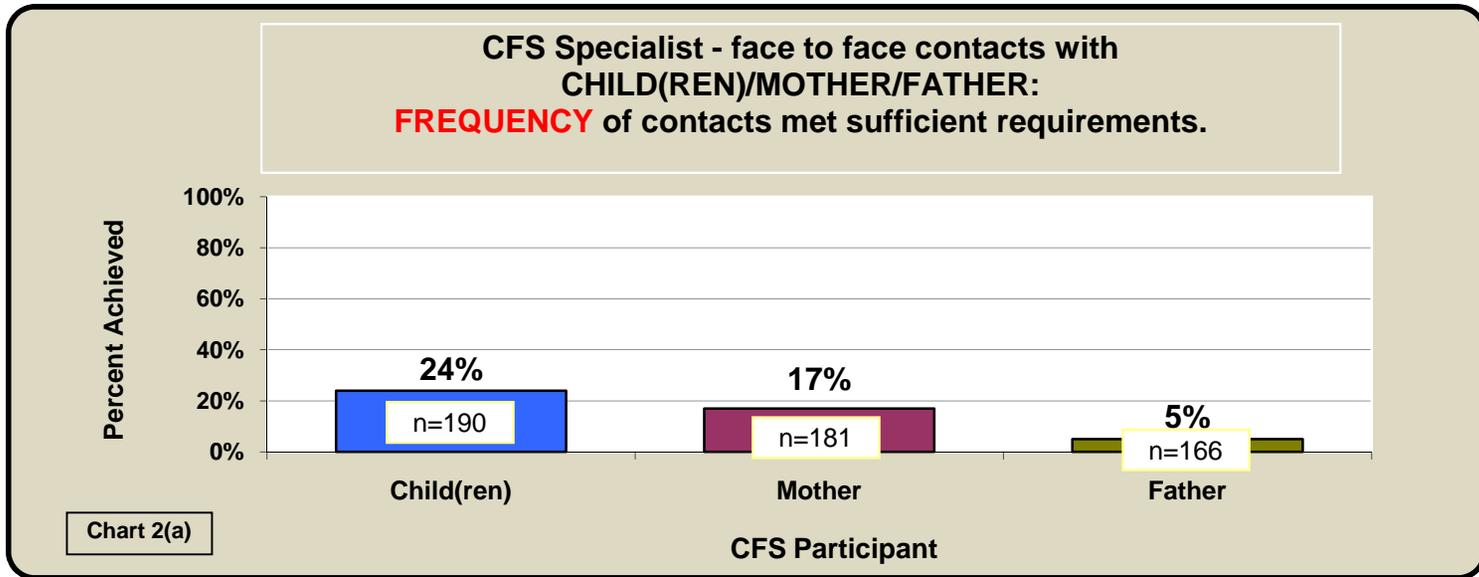


Chart 1

# Eastern Service Area - Frequency & Quality of Contacts



# Eastern Service Area - Ongoing Safety Assessments

## Identification of Present Danger

Sample Size: 190 Ongoing Safety Assessments

*Note: 54% of all available Ongoing Safety Assessments in ESA were reviewed during the period under review.*

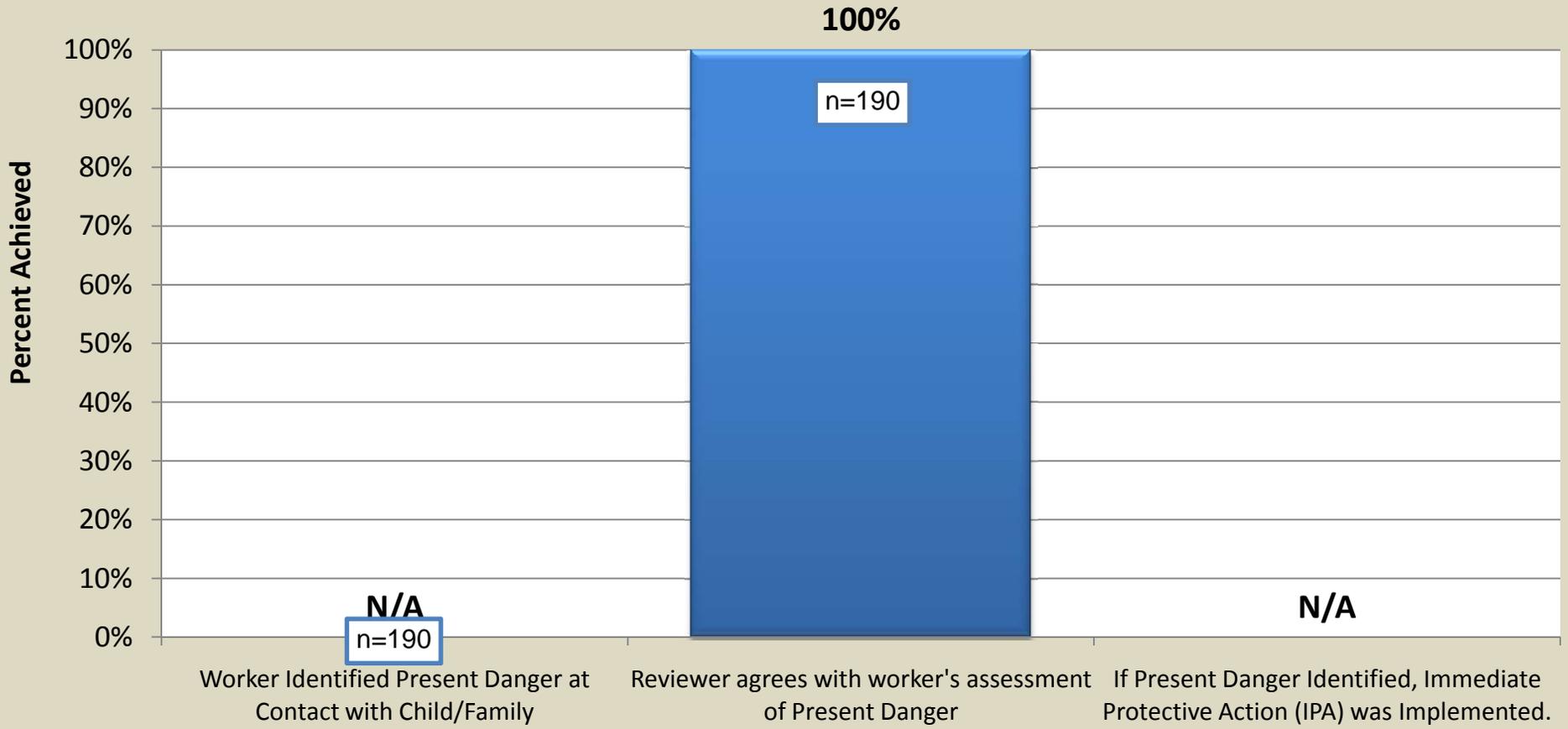


Chart 3

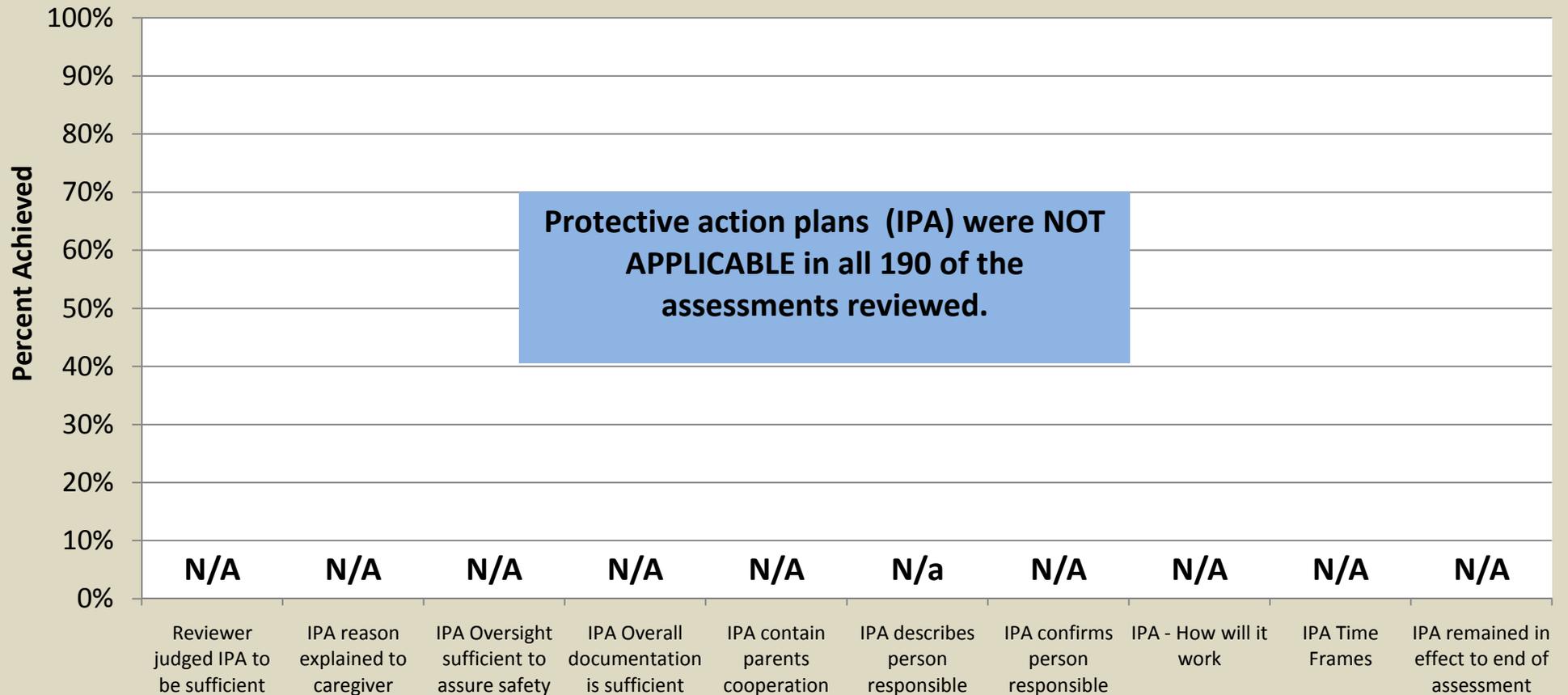
Safety QA - Questions

# Eastern Service Area - Ongoing Safety Assessments

## Protective Action Plans (IPA)

Sample Size: 190 Ongoing Safety Assessments

*Note: 54% of all available Ongoing Safety Assessments in ESA were reviewed during the period under review.*



Safety QA - Questions

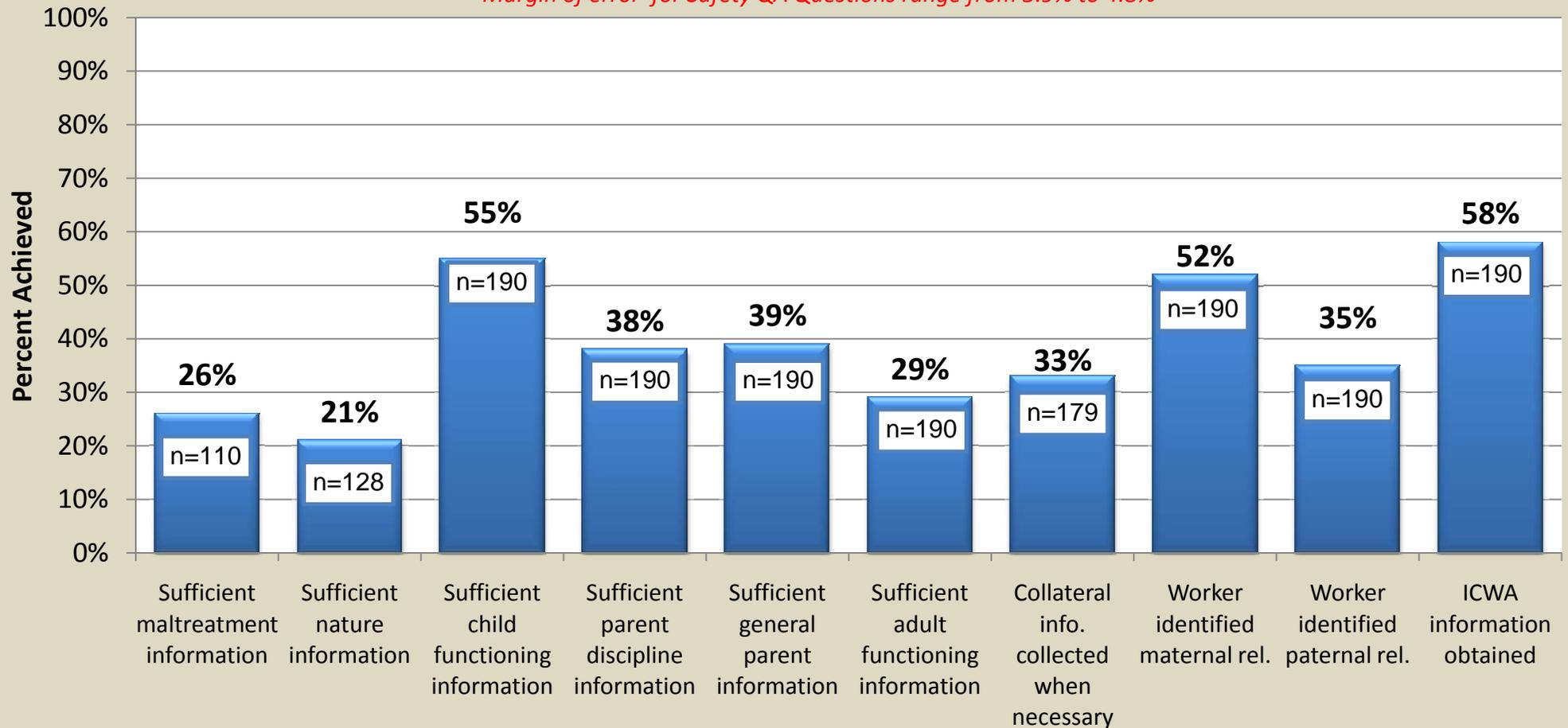
# Eastern Service Area - Ongoing Safety Assessments

## Domains, Collateral Contacts, Family Information & ICWA

Sample Size: 190 Ongoing Safety Assessments

*Note: 54% of all available Ongoing Safety Assessments in ESA were reviewed during the period under review.*

*Margin of error for Safety QA Questions range from 3.9% to 4.8%*



Safety QA - Questions

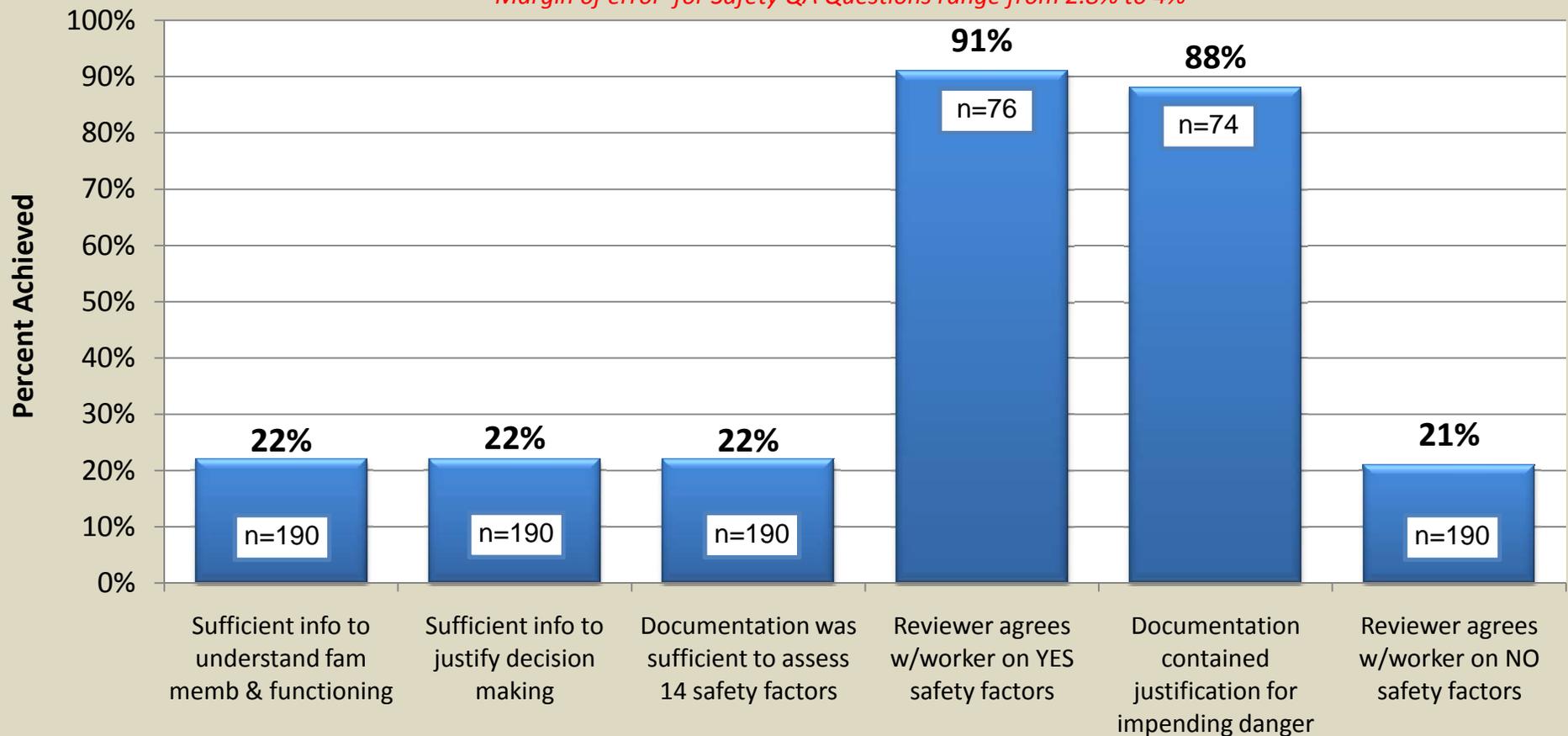
# Eastern Service Area - Ongoing Safety Assessments

## Identification of Impending Danger & Safety Evaluation

Sample Size: 190 Ongoing Safety Assessments

*Note: 54% of all available Ongoing Safety Assessments in ESA were reviewed during the period under review.*

*Margin of error for Safety QA Questions range from 2.8% to 4%*



Safety QA - Questions

# Eastern Service Area - Ongoing Safety Assessments

## Safety Plans

Total Number of Safety Plans assessed by reviewers = 85

This chart does not include the margin of error for each of the Safety Plan questions due to lack of information regarding the total number of Safety Plans completed in Eastern Service Area during the period under review.

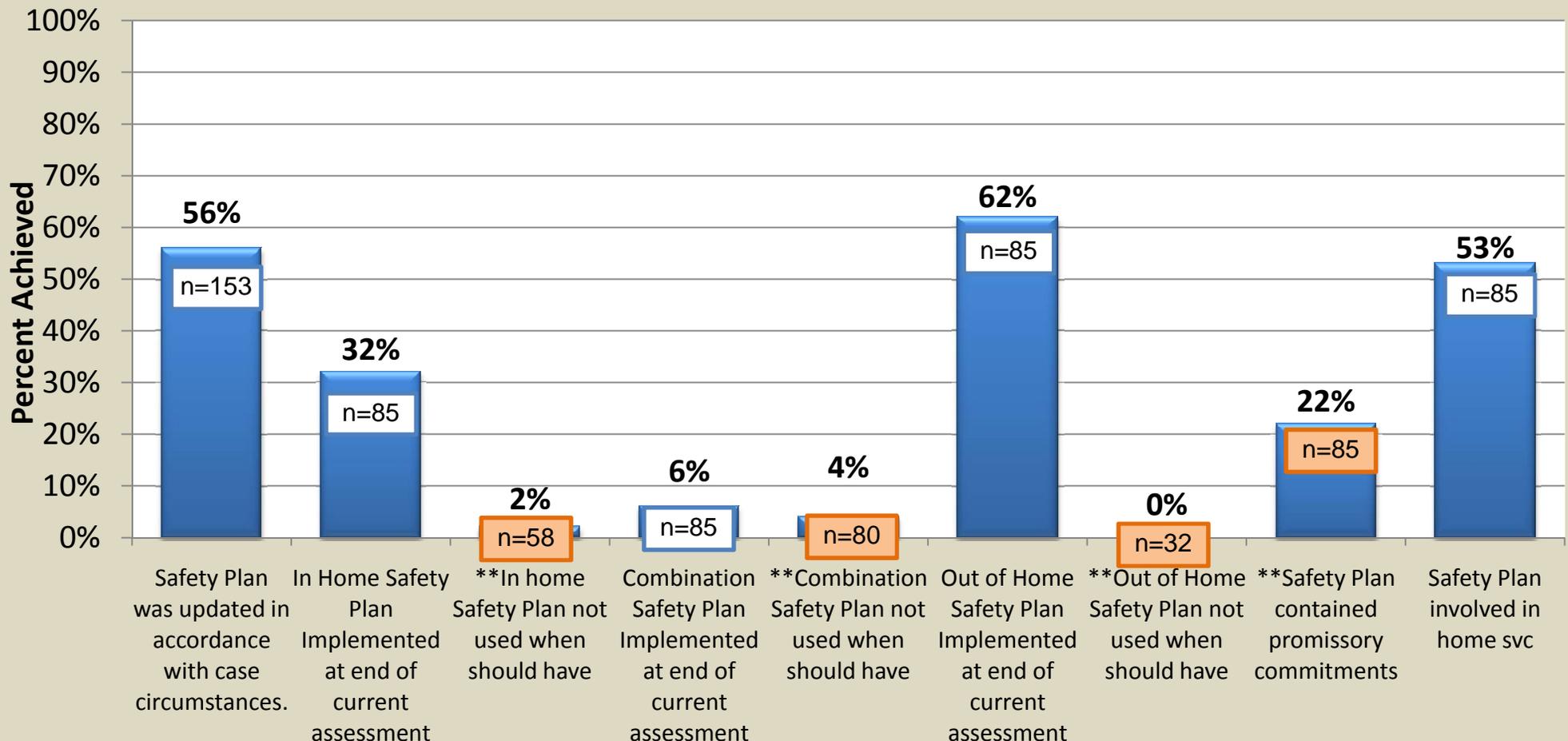


Chart 7

Note: \*\* These questions use a reverse scale (LOWER NUMBER IS BETTER)

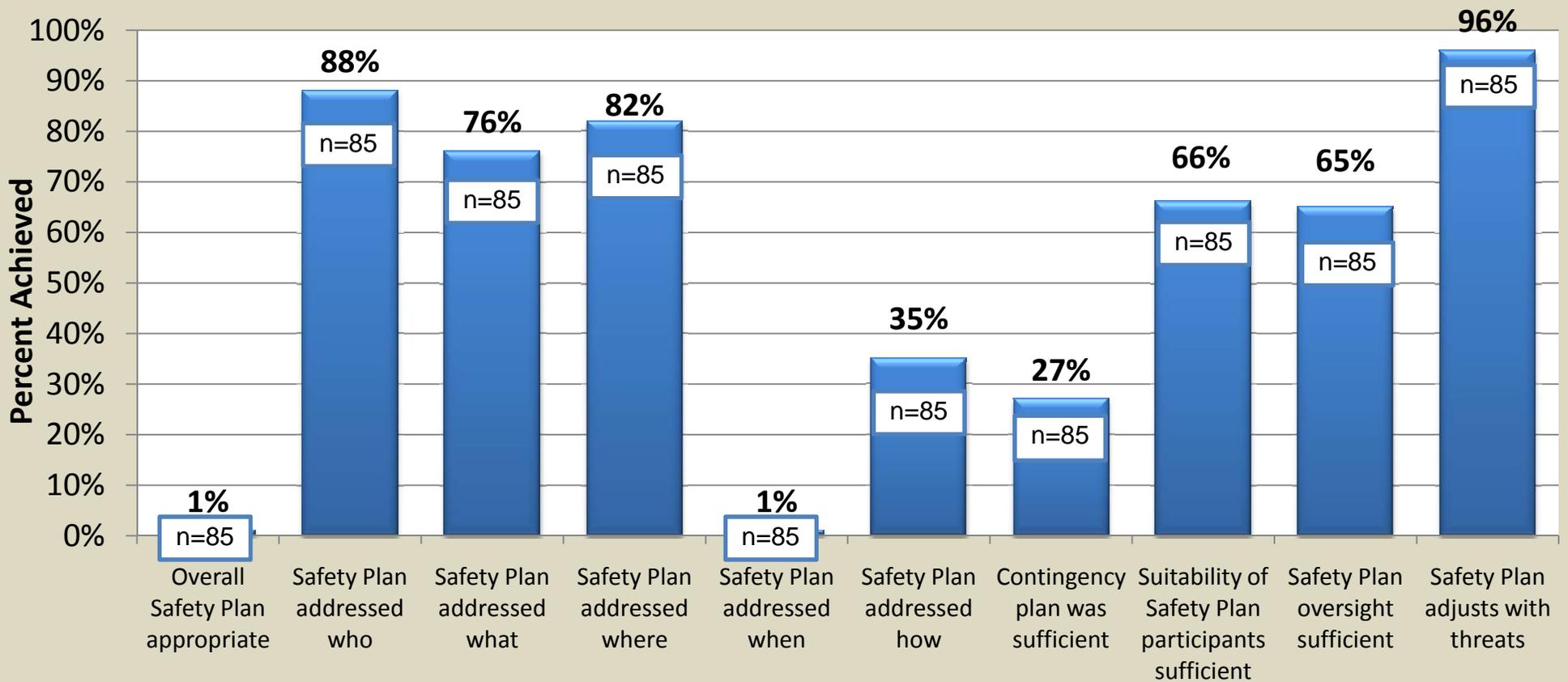
Safety QA - Questions

# Eastern Service Area - Ongoing Safety Assessments

## Safety Plans cont.

Total number of Safety Plans assessed by reviewers = 85

This chart does not include the margin of error for each of the Safety Plan questions due to lack of information regarding the total number of Safety Plans completed in Eastern Service Area during the period under review.

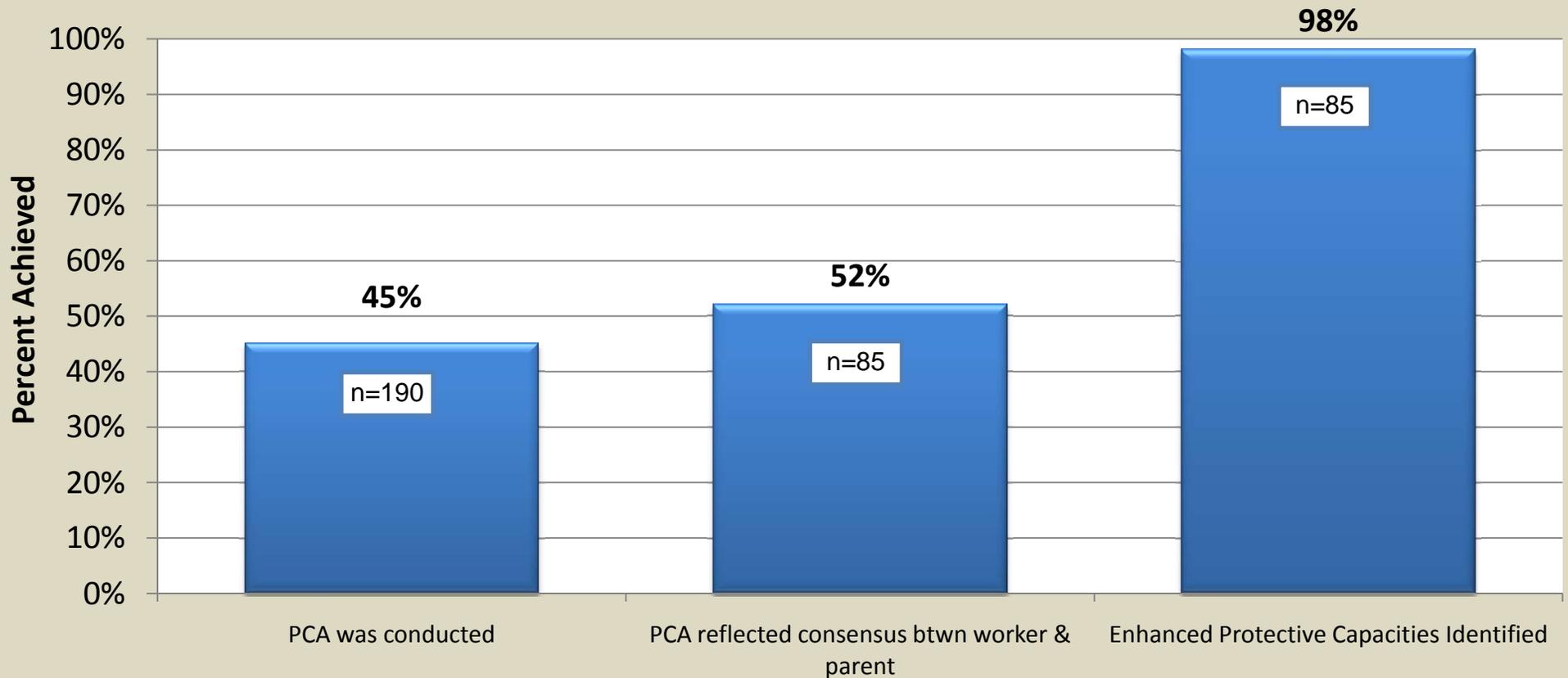


# Eastern Service Area - Ongoing Safety Assessments

## Protective Capacity Assessment (PCA)

Total Number of PCA assessed by reviewers = 85

This chart does not include the margin of error for each of the Protective Capacity Assessment questions due to lack of information regarding the total number of PCA completed in Eastern Service Area during the period under review.



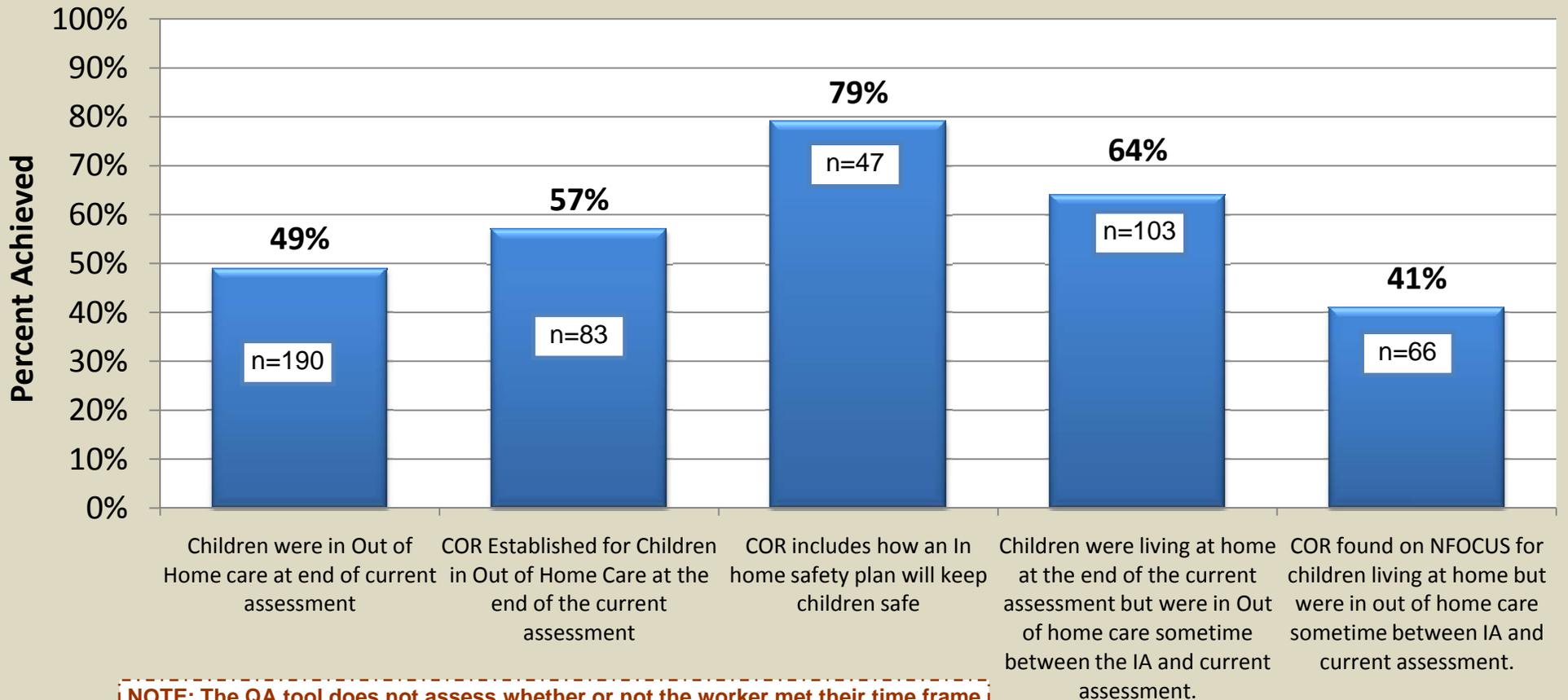
**NOTE:** The QA tool does not assess whether or not the worker met their time frame in documenting the Protective Capacity Assessment (PCA) on N-FOCUS. The QA team only reviews the quality of the PCA if it is finalized on N-FOCUS at the time of the review.

# Eastern Service Area - Ongoing Safety Assessments

## Conditions of Return (COR)

Total Conditions of Return assessed by reviewers = 64

This chart does not include the margin of error for each of the Condition of Return questions due to lack of information regarding the total number of COR completed in Eastern Service Area during the period under review.

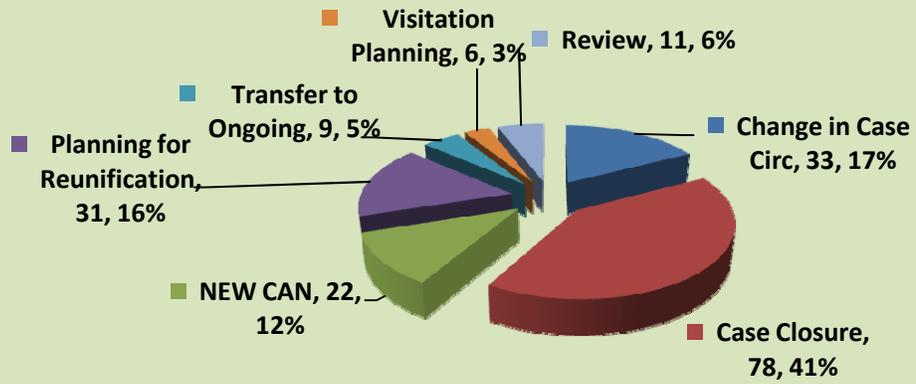


**NOTE: The QA tool does not assess whether or not the worker met their time frame in documenting the Conditions of Return (COR) on N-FOCUS. The QA team only reviews the quality of the COR for children in out of home care at the end of the current assessment if it is finalized on N-FOCUS at the time of the review.**

Chart 10

### Purpose for Completion of Ongoing Safety Assessment

n=190



### Types of Safety Plans in Reviewed Assessments

n=85

