

In-Home and Safety Services Contractor Performance Charts

These charts display the performance of agencies (listed below) with which the Department of Health and Human Services contracts to provide in-home and safety services to children who are state wards and their families. The Department monitors contractors' performance using measures (listed on the following page) related to the safety, permanency, and well-being of the children and families it serves. Each chart displays a contractor's performance in all six measures by State Fiscal Quarter (specified on the following page).

Contractors Listed by Agency Name

Boys and Girls Home of Nebraska	Central Service Area Northern Service Area Western Service Area
Boys Town	Eastern Service Area
Cedars Youth Services	Southeast Service Area
Child Saving Institute	Eastern Service Area
Visinet, Inc.	Central Service Area (Ended 07/31/09) Eastern Service Area Southeast Service Area

Contractors Listed by Service Area

Central Service Area	Boys and Girls Home of Nebraska Visinet, Inc. (Ended 07/31/09)
Eastern Service Area	Boys Town Child Saving Institute Visinet, Inc.
Northern Service Area	Boys and Girls Home of Nebraska
Southeast Service Area	Cedars Youth Services Visinet, Inc.
Western Service Area	Boys and Girls Home of Nebraska

Performance Measures

The contractor will make face-to-face contact with clients within two hours of receiving in-home safety service referrals (goal = 98%).

The contractor will make face-to-face contact with families within 24 hours of receiving Intensive Family Preservation (IFP) service referrals (goal = 75%).

The contractor will conduct family team meetings within 24 hours of receiving service referrals (goal = 90%).

The contractor will actively involve youth and families in safety and case planning (goal = 97%).

Youth will remain safely in their parental home while receiving services (goal = 95%).

Youth will regularly attend their home school while receiving services (goal = 97%).

State Fiscal Year 2009 Quarters

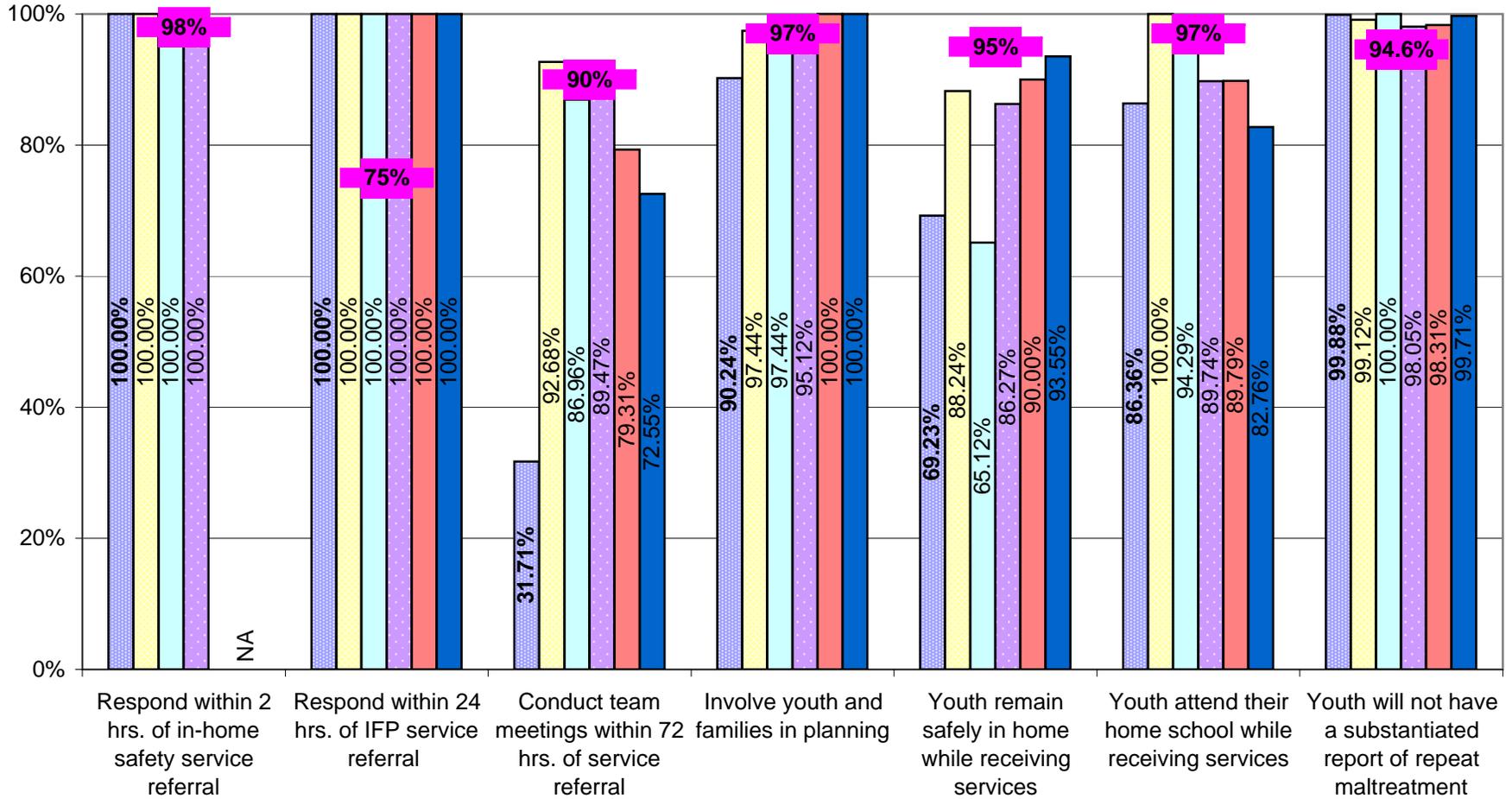
Quarter 1	July - September '08
Quarter 2	October - December '08
Quarter 3	January - March '09
Quarter 4	April - June '09

State Fiscal Year 2010 Quarters

Quarter 1	July - September '09
Quarter 2	October - December '09
Quarter 3	January - March '10
Quarter 4	April - June '10

Boys and Girls Home of Nebraska Central Service Area

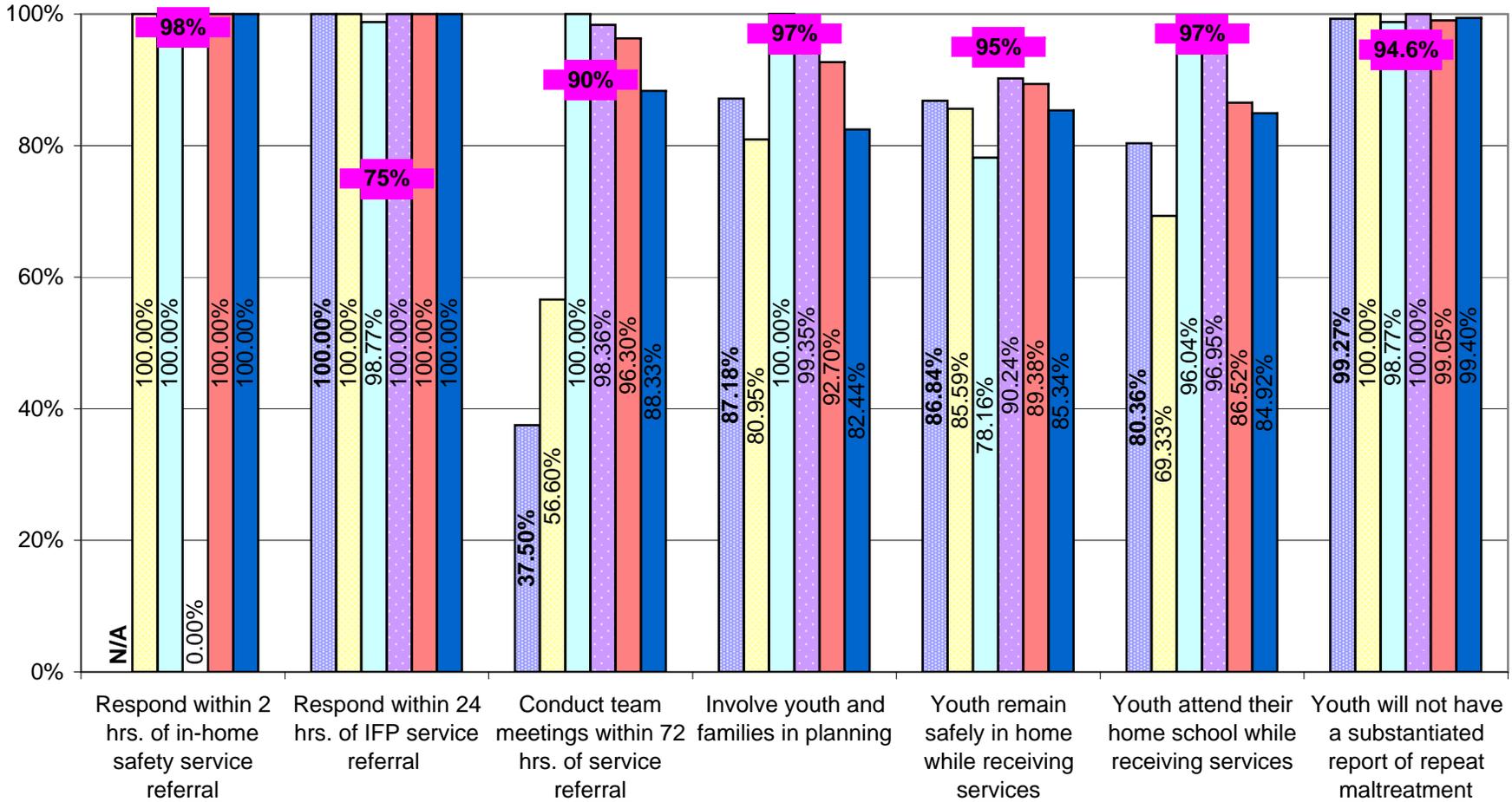
■ Q1 ■ Q2 □ Q3 ■ Q4 ■ Q5 ■ Q6 — Goal



"N/A" (not applicable) indicates that the contractor did not receive any service referrals or have any cases on which their performance on a measure could be based.
 "0%" indicates that the contractor received referrals or had cases that were applicable to a measure, but the contractor did not meet the outcome in any of the referrals or cases.

Boys and Girls Home of Nebraska Northern Service Area

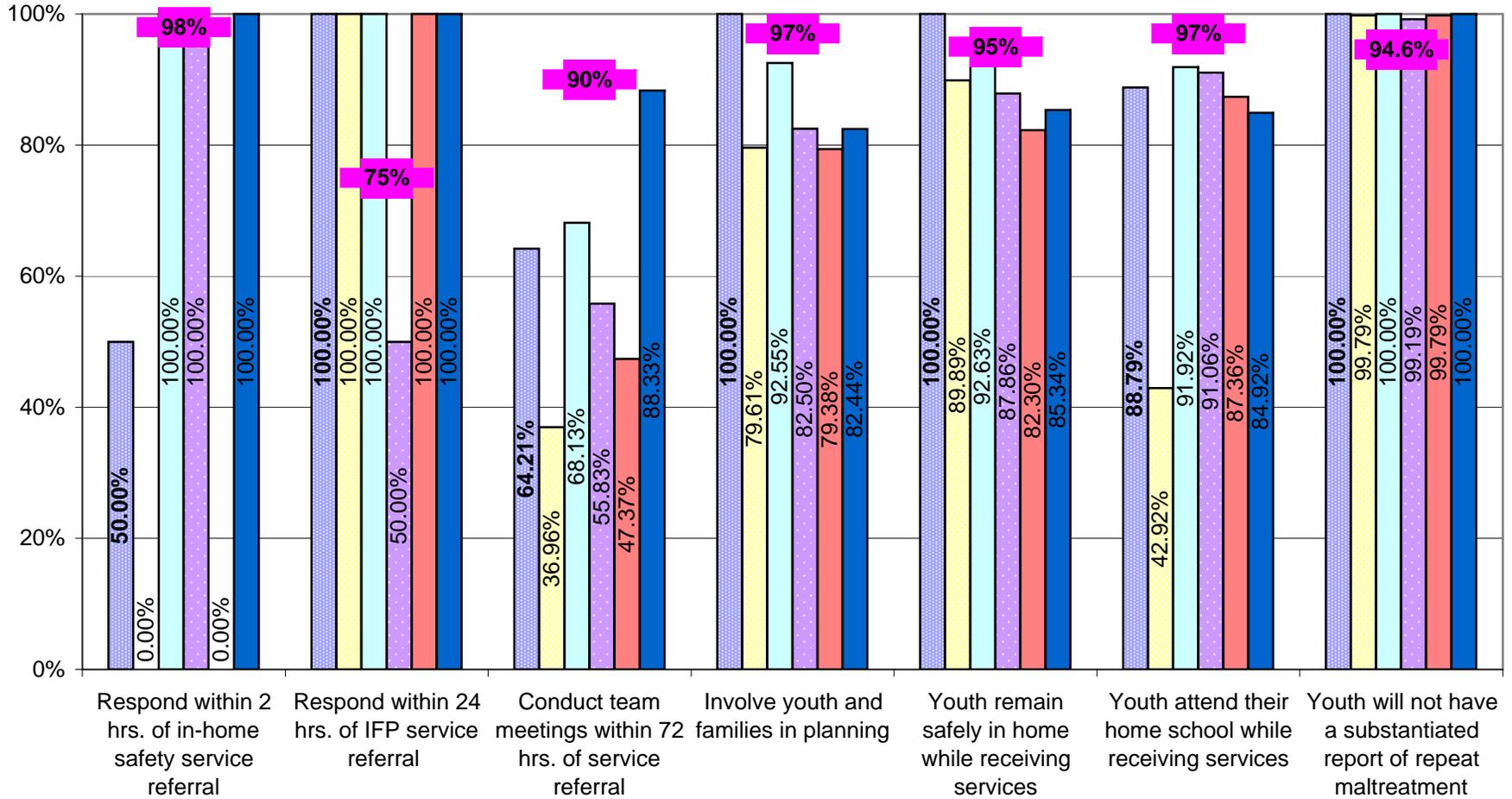
■ Q1
 ■ Q2
 ■ Q3
 ■ Q4
 ■ Q5
 ■ Q6
 — Goal



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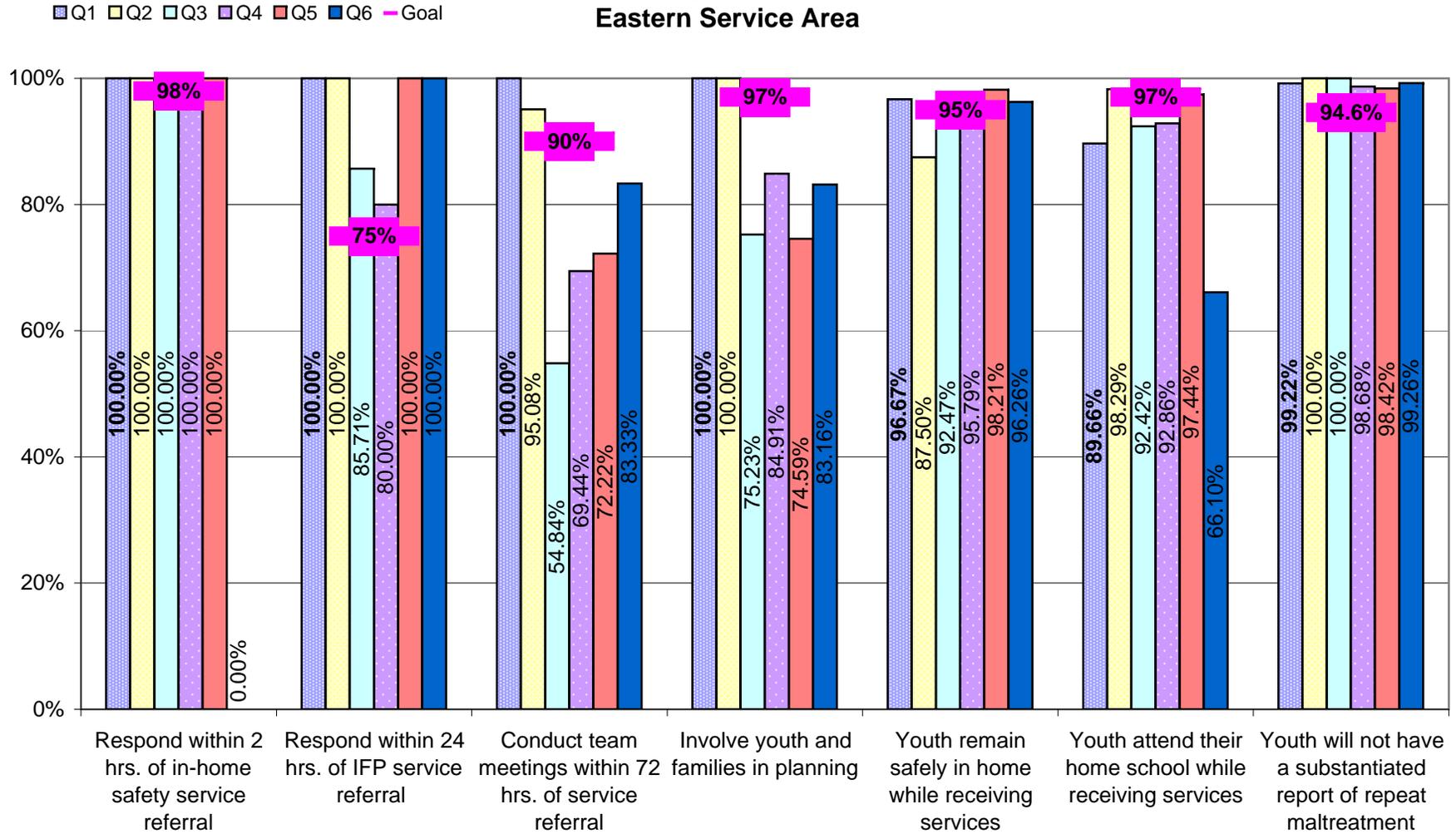
Boys and Girls Home of Nebraska Western Service Area

■ Q1 ■ Q2 ■ Q3 ■ Q4 ■ Q5 ■ Q6 — Goal



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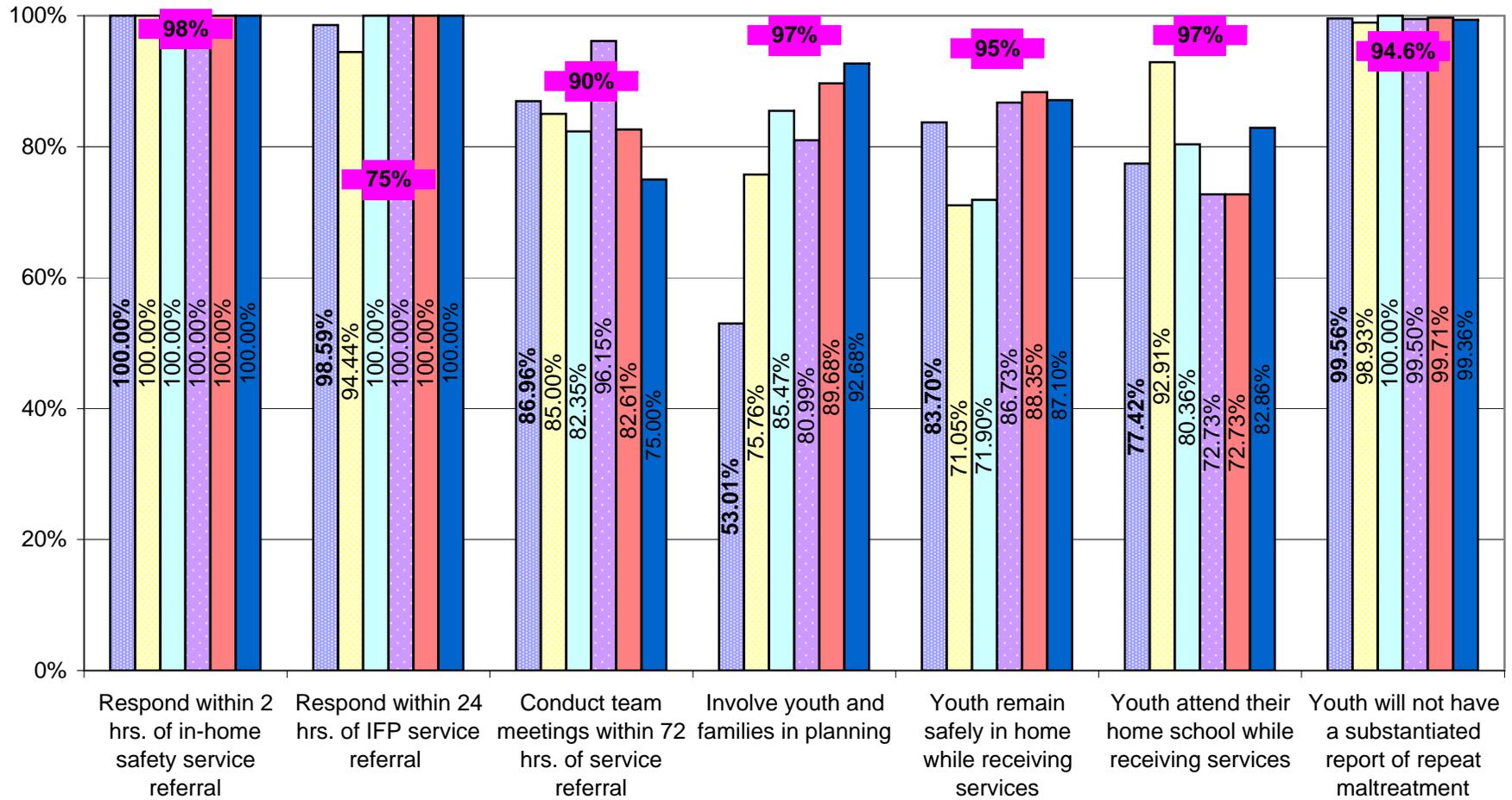
Boys Town Eastern Service Area



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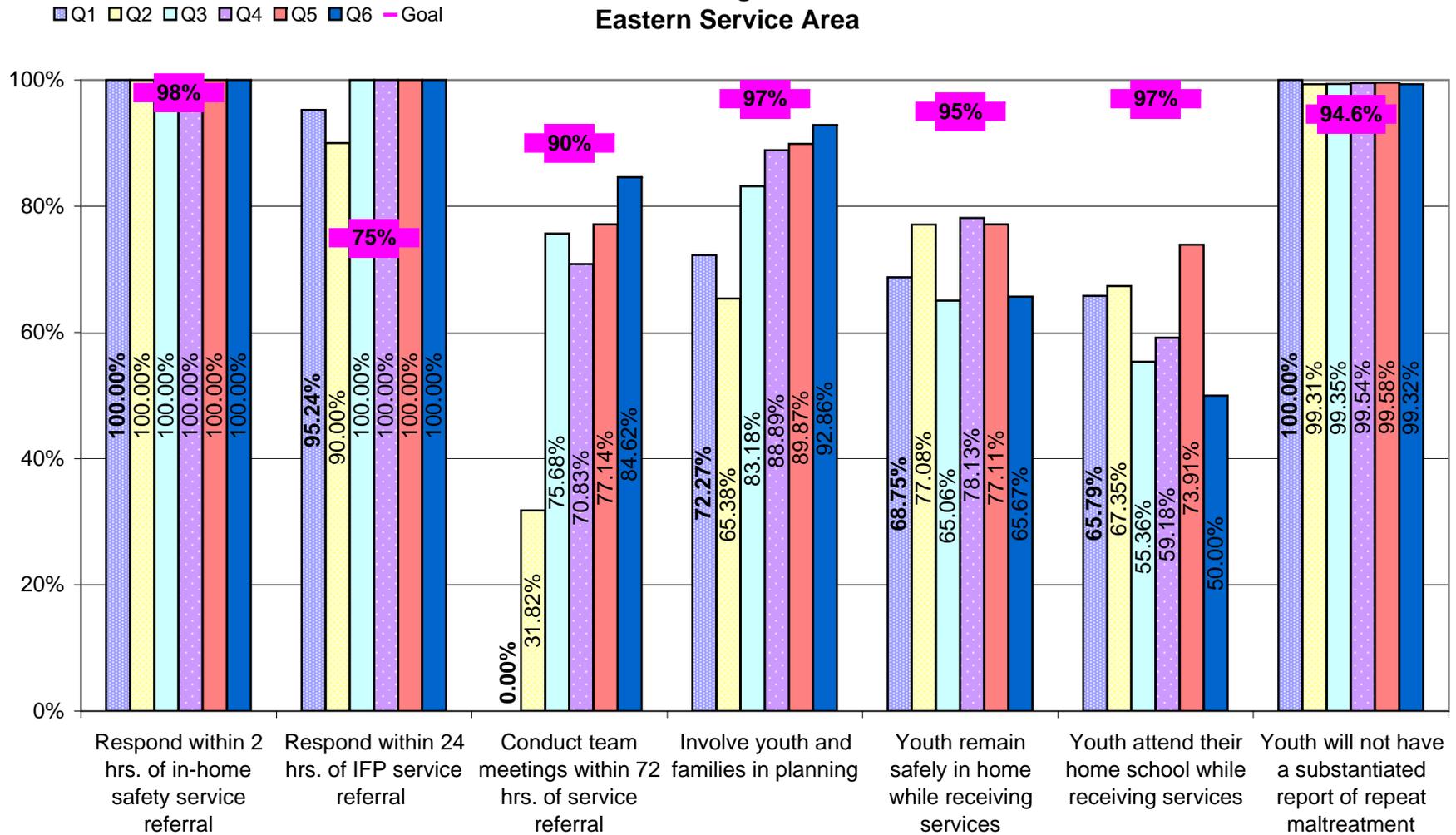
Cedars Youth Services Southeast Service Area

■ Q1 ■ Q2 □ Q3 ■ Q4 ■ Q5 ■ Q6 — Goal



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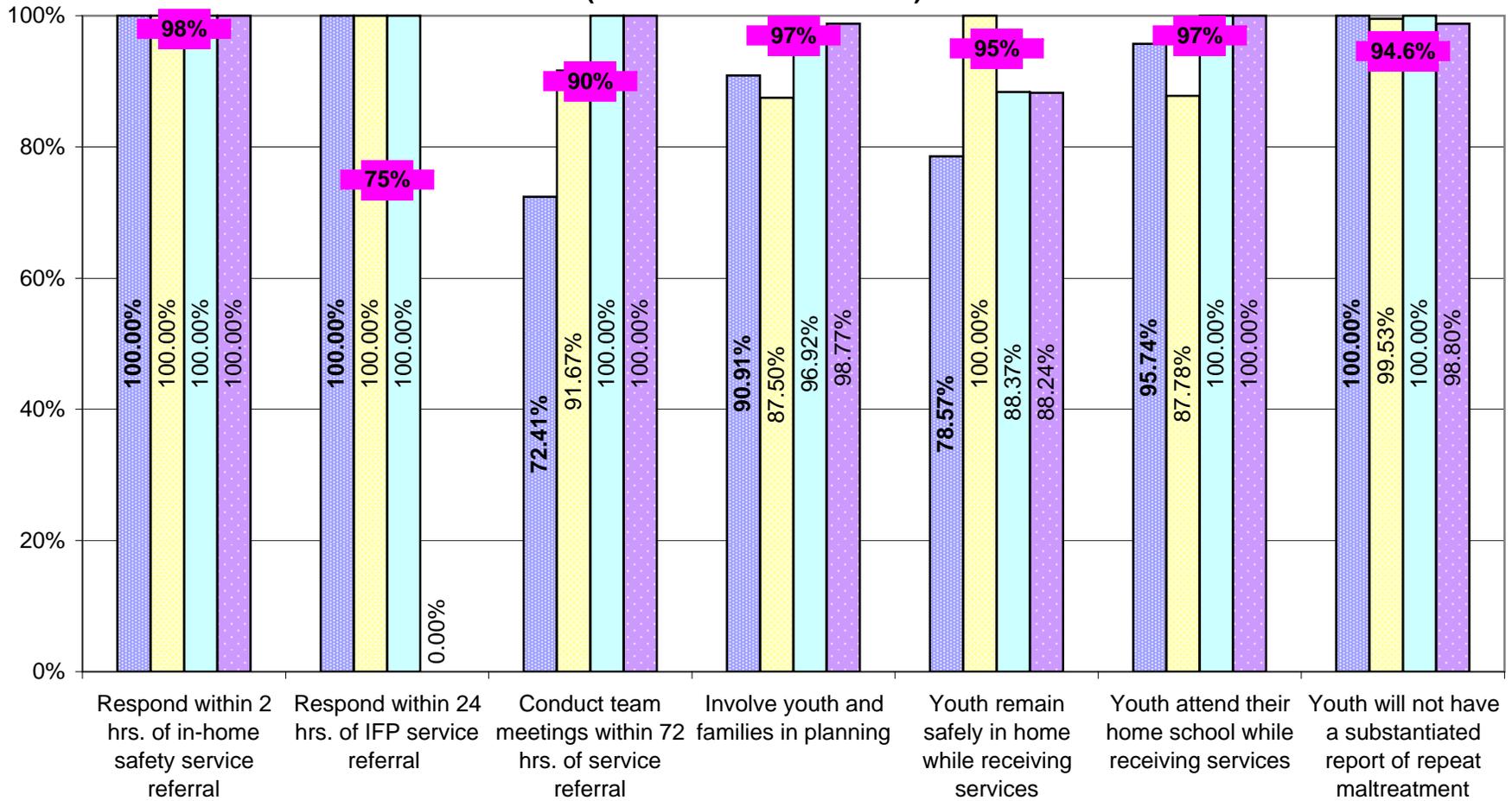
Child Saving Institute Eastern Service Area



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**Visinet, Inc.
Central Service Area
(Contract Ended 07/31/09)**

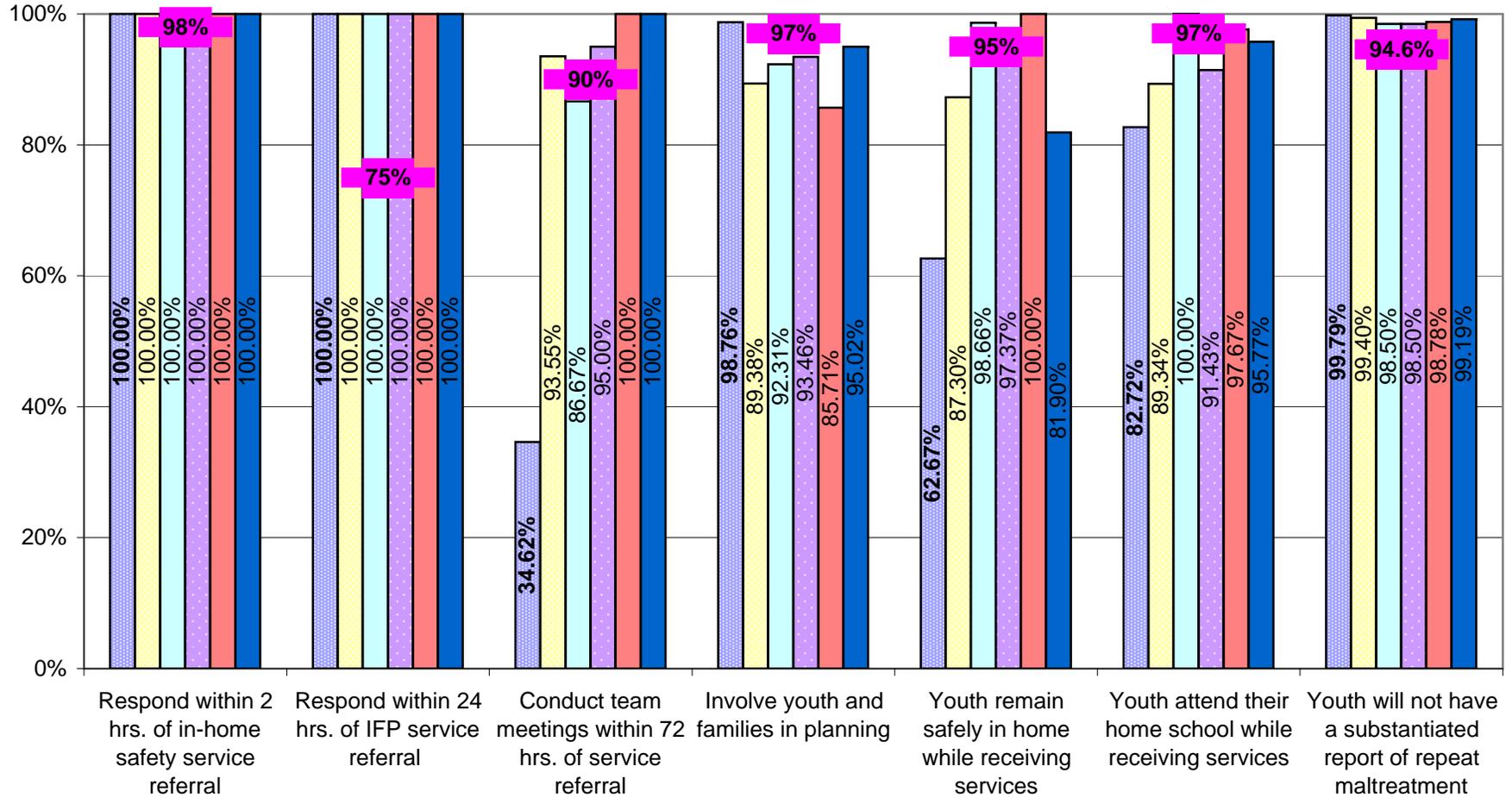
■ Q1 ■ Q2 ■ Q3 ■ Q4 - Goal



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**Visinet, Inc.
Eastern Service Area**

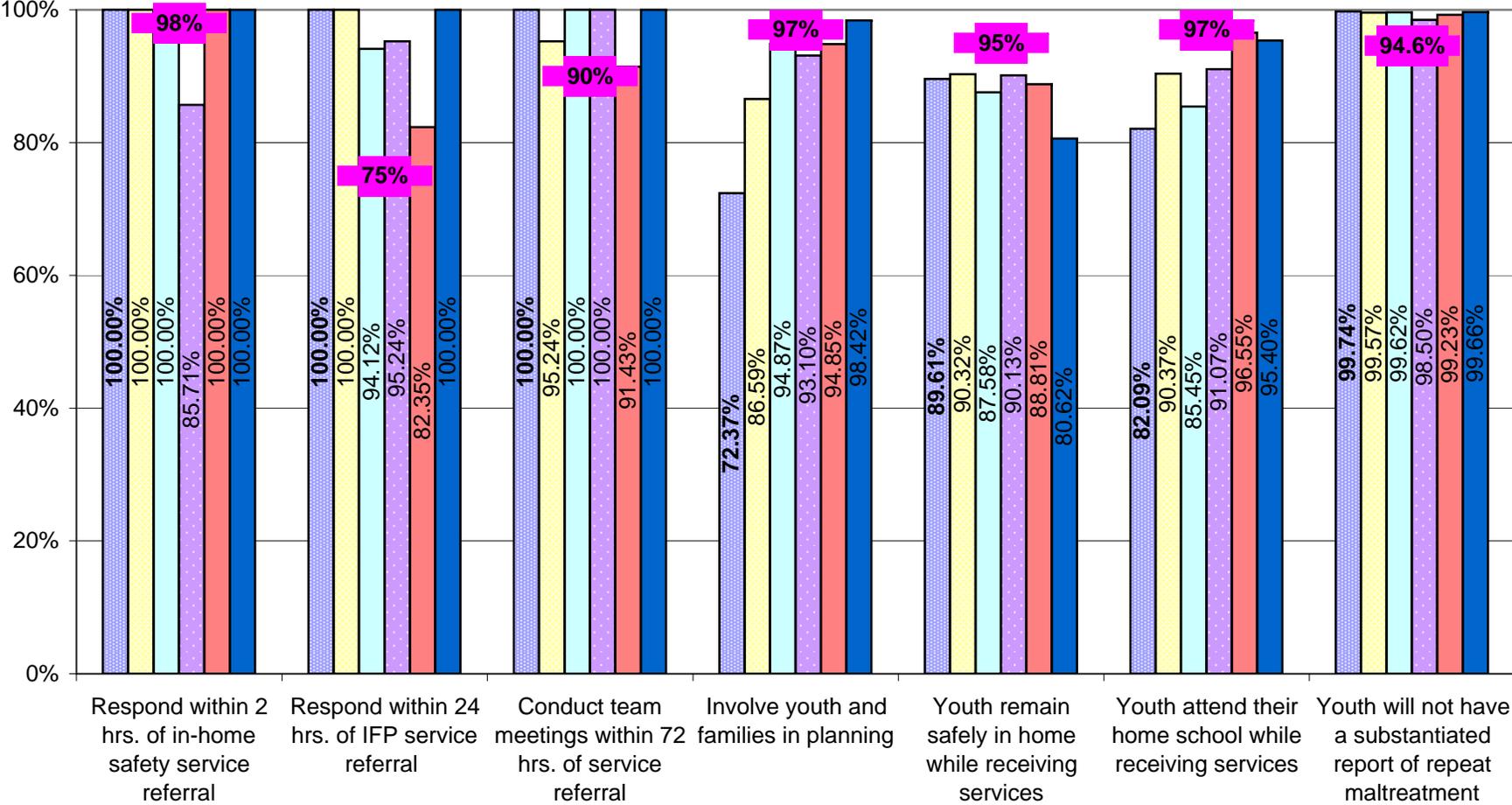
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**Visinet, Inc.
Southeast Service Area**

■ Q1 ■ Q2 ■ Q3 ■ Q4
■ Q5 ■ Q6 — Goal



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