

Enforcement of Support Orders

Child Support Enforcement helps families receive their child support, medical and spousal support by:

- Withholding income (wages, Workers' Compensation benefits, unemployment compensation benefits, etc.)
- Requiring employers to enroll children in health care plans
- Suspending licenses (drivers, recreational, professional)
- Seizing federal and state income tax refunds
- Reporting noncustodial parents who owe past-due support to credit bureaus
- Filing liens on personal and/or real property
- Seizing lottery winnings
- Asking the Child Support Enforcement attorney to file civil contempt or criminal non-support charges
- Working with other states to collect support when noncustodial parents live outside of Nebraska

WHAT INFORMATION IS NEEDED?

Parents can help by providing as much information as possible, including:

- Current addresses
- Social Security numbers
- Date of birth
- Employment information
- Health care information
- Financial information
- Legal documents such as birth certificates, marriage licenses, divorce decrees and support payment records
- Photograph of the noncustodial parent

HOW CAN I APPLY FOR SERVICES?

An application for services can be obtained by applying online at:

dhhs.ne.gov

and select **How do I... apply for...**

OR

Calling: **1-877-631-9973**, select **Option 2**
(7 a.m. - 6 p.m. CST, M-F)

OR

Visiting your local child support office.

Nebraska Child Support Payment Center (NCSPC)

Information about the Nebraska Child Support Payment Center can be found at:

<http://childsupport.nebraska.gov>

Where Can I Find Additional Services for Families?

Mediation center information at:
www.supremecourt.nebraska.gov and select Programs & Services/Mediation

Public assistance information at:
www.accessnebraska.ne.gov



DHHS-Child Support Enforcement
P.O. Box 94728
Lincoln NE 68509-4728
1-877-631-9973
www.dhhs.ne.gov

CFS-43 (33043) 8/2015

YOUR GUIDE TO CHILD SUPPORT ENFORCEMENT SERVICES

CHILDREN HAVE A RIGHT TO SUPPORT



P.O. Box 94728 • Lincoln NE 68509-4728
CUSTOMER SERVICE CALL CENTER:
1-877-631-9973

www.dhhs.ne.gov

WHAT IS CHILD SUPPORT?

The Nebraska Child Support Enforcement Program helps children obtain financial support from both parents. While child support means different things to different families, most importantly, it means a better life for your child.

Why is Child Support Important?



Studies show that children who grow up without the involvement of both parents are more likely to drop out of school and become involved in drugs or criminal activities. The impact of these risk factors can be reduced when children have strong family bonds and a family support system—including financial support from you, even if you do not live in your child's home.

What Rewards Can Children Receive?

When both parents take responsibility, children:

- Have the emotional stability of knowing and interacting with both parents.
- Receive financial support and security from both parents.
- Have potentially life-saving access to family medical records.
- Have the right to inheritance as well as any available Social Security and Veteran's benefits in the case of your death or disability.

WHO IS ELIGIBLE FOR CHILD SUPPORT SERVICES?

Child Support Enforcement provides child support services to:

- **Custodial parents** – Parents who live with the children.
- **Noncustodial parents** – Parents who do not live with the children.
- **Custodians** – Legal guardians of the children (other than the parents).
- **Alleged fathers** – the man believed to be the biological father of a child, but not yet established as such.
- **Children who receive public assistance** – ADC, Medicaid or Foster Care recipients are required to receive Child Support Enforcement services.

WHAT SERVICES ARE PROVIDED?

Location of Parent

If a parent's location is unknown, Child Support Enforcement uses many resources to help find that parent. Some of these resources include:

- Department of Motor Vehicles records
- Department of Labor employment records
- Department of Correctional Services
- Social Security Administration
- Internal Revenue Service
- Department of Defense
- New Hire Reporting, which employers use to report newly hired employees to Child Support Enforcement.

Paternity Establishment

Paternity means fatherhood. A child whose parents are not married has no legal father, unless the parents establish paternity.

In many cases, genetic testing assists in establishing paternity. The mouths of the mother, child and alleged father are swabbed. A genetic testing company then determines if the alleged father is the biological father of the child.

To establish a legal father, parents can sign an Acknowledgement of Paternity or a court order may establish paternity. If parents are married, the husband is considered to be the father of the child born during the marriage.

Establishment and Review of Support Orders

Child Support Enforcement establishes child and medical support orders when a support court order does not exist. Child Support Enforcement also reviews existing child and medical support court orders to determine if the orders should be changed. When determining the child support amount, Child Support Enforcement staff use the Child Support Guidelines established by the Nebraska Supreme Court. The Guidelines consider the income of both parents. Child Support Enforcement is not authorized to address visitation or custody matters.

Cooperation with Other States

If one of the parents lives outside of Nebraska, Child Support Enforcement works with that state to establish and enforce support orders.

