NEBRASKA CONTINUOUS QUALITY IMPROVEMENT (CQI)

Child Protection & Safety

Tribes (Omaha Tribe, Ponca Tribe, Santee Sioux Nation and Winnebago Tribe)

Our Vision: Children are safe and healthy and have strong, permanent connections to their families.

Our Commitments:

1. Children are our #1 priority
2. We respect and value parents and families
3. We value partnerships
4. We are child welfare professionals

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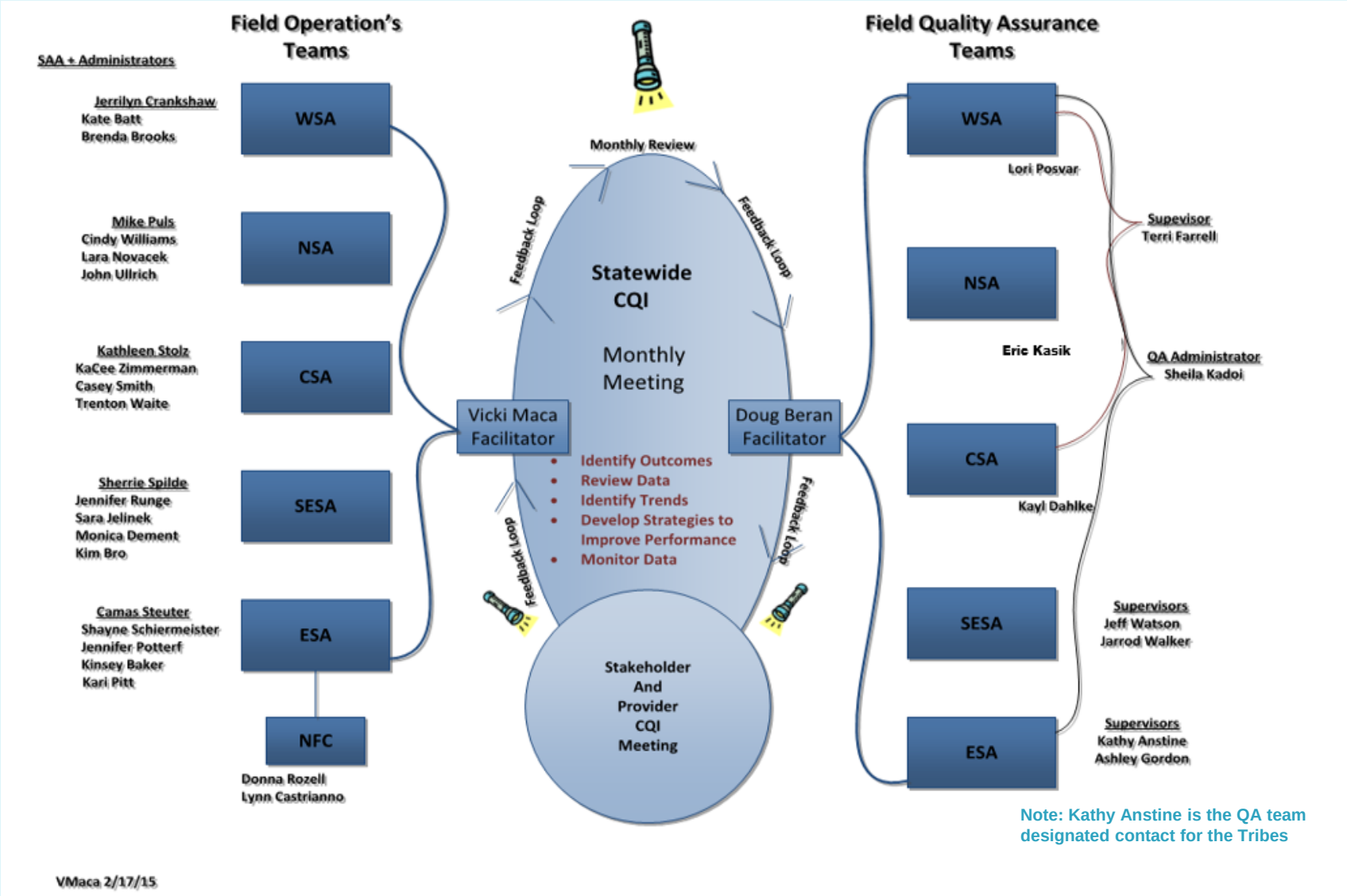
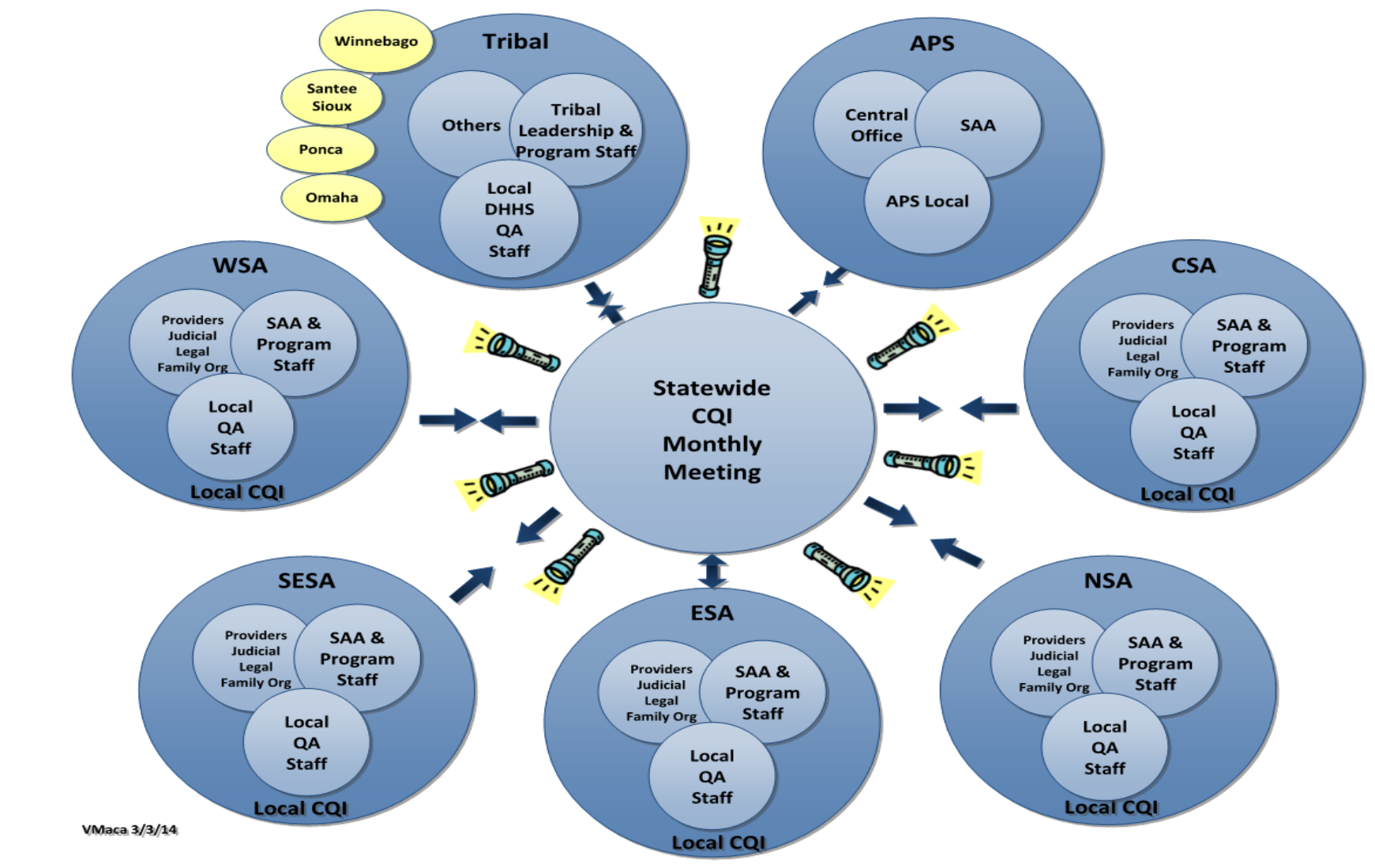
Statewide CQI Process



Local CQI Process



Priority Outcomes/Measures

1a. Caseworker Monthly Face to Face Contact with the Child

1b. Caseworker Monthly Face to Face Contact with the Child in Out of Home Care (Federal Measure)

2. Family Team Meetings

3. Placement Documentation within 72 hours

Strengths/Opportunities:

-Santee using Dragon Speak and love it- need one more unit.

-Omaha has submitted a list to Ivy to get their Dragon Speak Recorders.

Barriers:

-Lack of Staff Time/Resources

-Need to load cases that are on hard copy but have not been loaded onto N-FOCUS

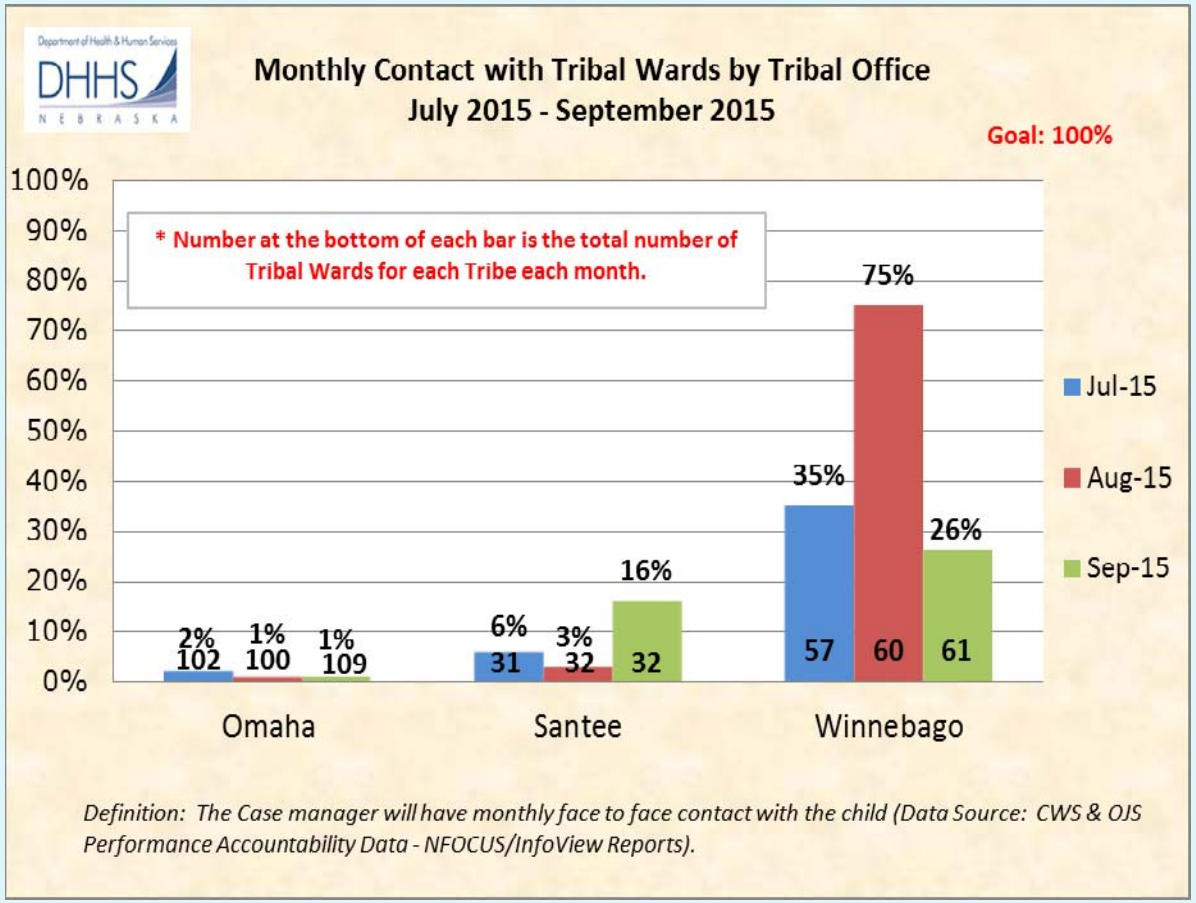
Action Items:

-Sherri will follow up with Ivy on Omaha Dragon Speak.

-Omaha wants to schedule a shadow with another supervisor for new supervisor.

-Check on Winnebago's need for Dragon Speak Recorders.

Priority #1a: Caseworker Monthly Contact with the Child



Note: Documentation for activities captured for this measure must be entered on N-FOCUS on the 10th of the following month to show as completed for the month (i.e. February documentation must be entered by March 10th).

Note: Ponca Tribal Data is not included in these charts as DHHS provides case management to children and families from the Ponca Tribe.

Strengths/Opportunities:

Note: On 8/12/15 – AFCARS Data showed the following number of youth per tribe who were either placed in out of home care or in a trial home visit and required a monthly visit from the case manager.

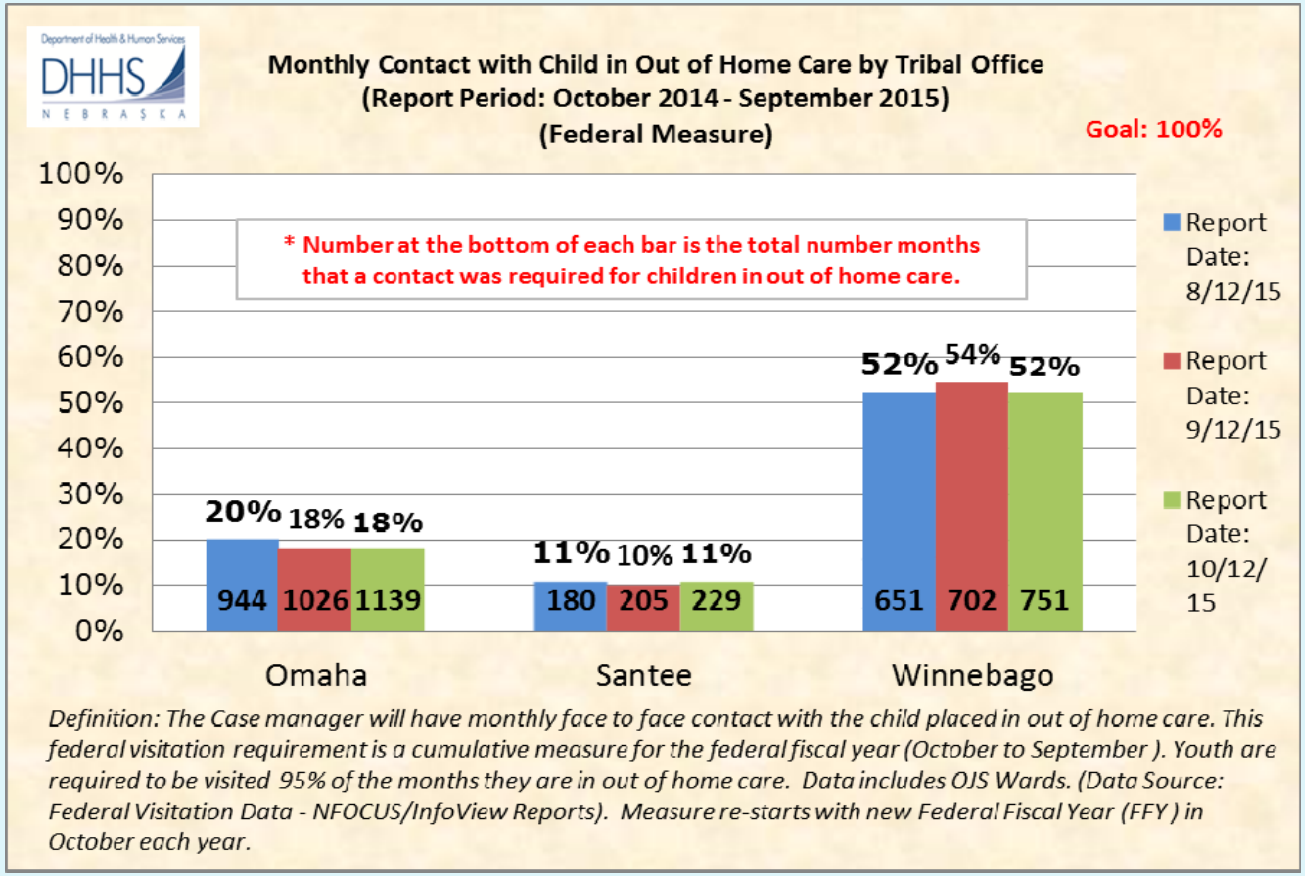
Omaha = 165 Youth
Santee = 25 Youth
Winnebago = 103 Youth

The case manager is required to contact children in out of home care or involved in a trial home visit at least once a month. A trial home visits is the period of time between the child's return home to his parents and the date the child is no longer a ward and the case is closed.

The case manager should verify the following for each youth:

- **Is the child's placement and placement dates correct on N-FOCUS?** A monthly contact is required anytime the child's legal status shows they are a ward and the placement shows the child is in out of home care AND/OR at any time while the child is on a trial home visit prior to case closure.
- Does the child's legal status reflect the correct entry and end date as a ward? A monthly contact is required for children who are wards and in out of home care or in a trial home visit. If the child becomes a non-ward but the legal status is not updated, the child continues to be considered in a trial home visit and thus a monthly visit with the caseworker is required.
- Are the face to face contacts entered for the child for each month while the child was in out of home care or in a trial home visit? It is very important that workers look at previous applicable months and enter missing documentation for contacts that actually took place with the child. The % of months visited is cumulative and will reflect documentation for all applicable month's since October 2014.

Priority #1b: Caseworker Monthly Contact with the Child (Federal Measure)



Definition: The Case manager will have monthly face to face contact with the child placed in out of home care. This federal visitation requirement is a cumulative measure for the federal fiscal year (October to September). Youth are required to be visited 95% of the months they are in out of home care. Data includes OJS Wards. (Data Source: Federal Visitation Data - NFOCUS/InfoView Reports). Measure re-starts with new Federal Fiscal Year (FFY) in October each year.

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Note: Ponca Tribal Data is not included in these charts as DHHS provides case management to children and families from the Ponca Tribe.

Strengths/Opportunities:

Barriers:

-Lack of Staff Time/Resources

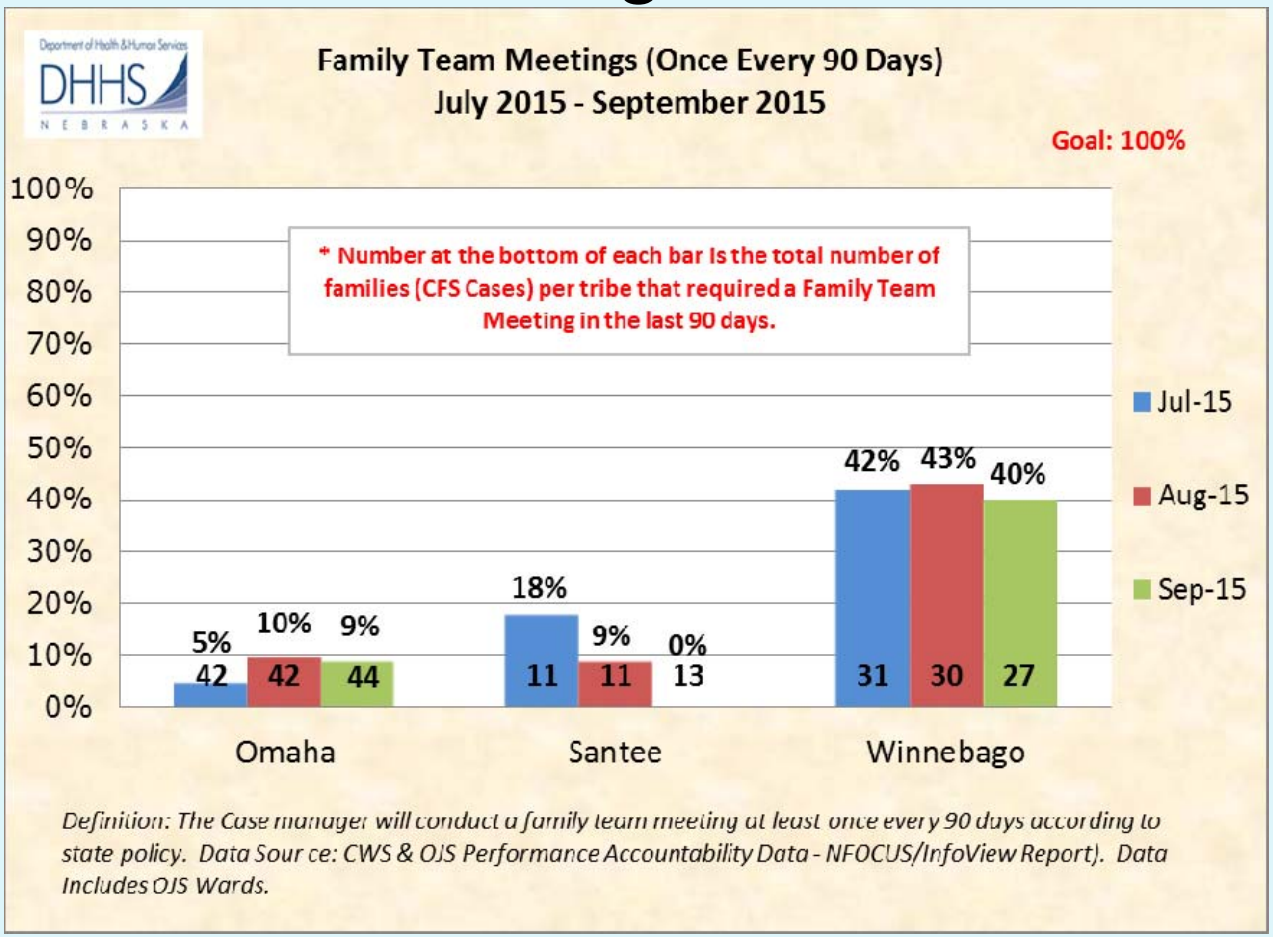
-Need to load cases that are on hard copy but have not been loaded onto N-FOCUS

-Winnebago has Kitty doing both support and supervision.

Action Items:

-Tribes will send staff to the upcoming Family Team Meeting Trainings. New workers receive in NWT.

Priority #2: Family Team Meetings



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Strengths/Opportunities:

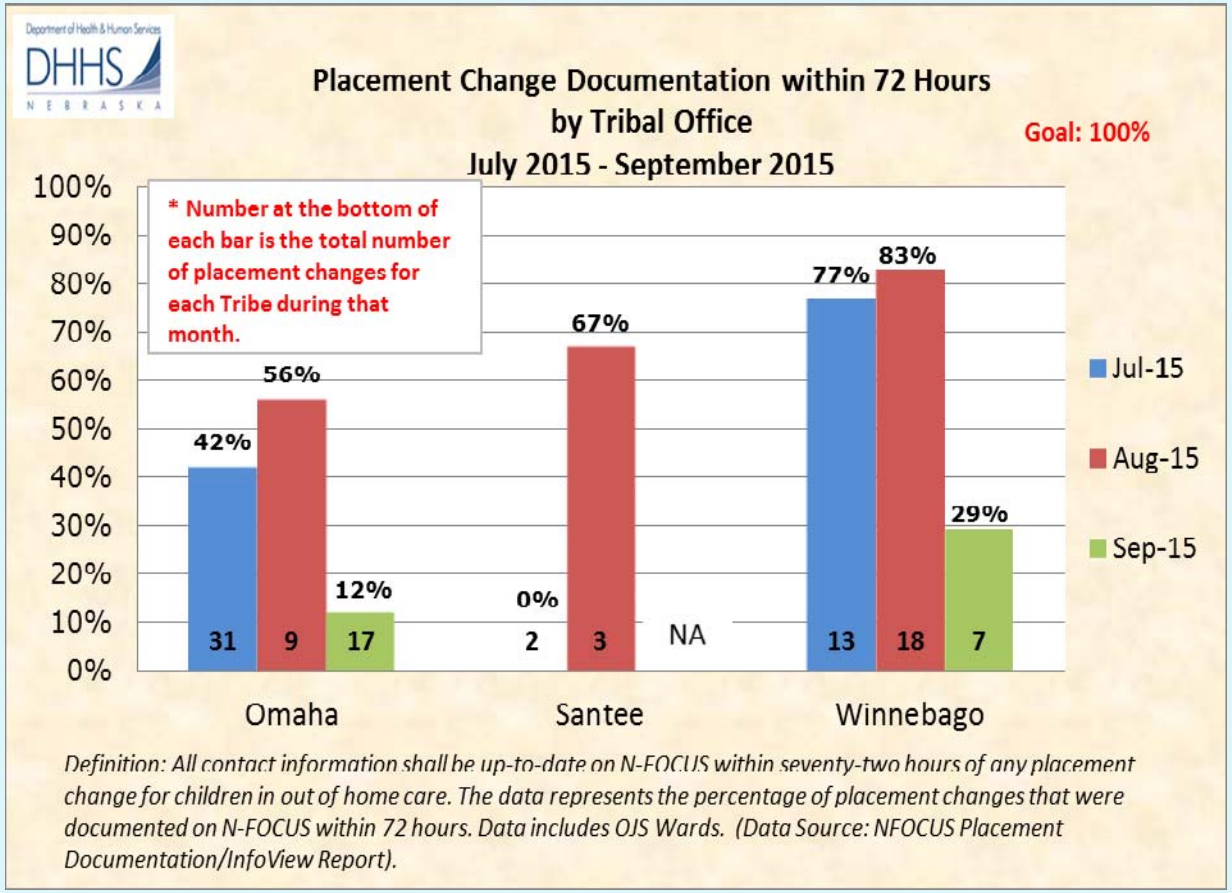
Barriers:

-Lack of Staff Time/Resources

-Need to load cases that are on hard copy but have not been loaded onto N-FOCUS

Action Items:

Priority #3: Placement Documentation within 72 Hours



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Other Measures

1. IA Not Finalized
2. Priority Contact Timeframes
3. Case Plans within 60 Days

Strengths/Opportunities:

- ***There are 373 IA's not finalized for all tribes combined as of 10/13/15.***
  - ***This measure includes all assessments not finalized past 30 days after the intake closure date. The measure is taken from a specific date (point in time each month)***
  - ***The following must be completed in order for the IA to be considered finalized:***
    - ***A finalized Safety Assessment must be tied to the intake.***
    - ***Risk Assessment must be in Final Status.***
    - ***Finding(s) must be entered for all Allegations.***

Barriers:

-Santee needs supervisor to be trained.

-Discussed plan to focus on current IA's and develop plan for backlog.

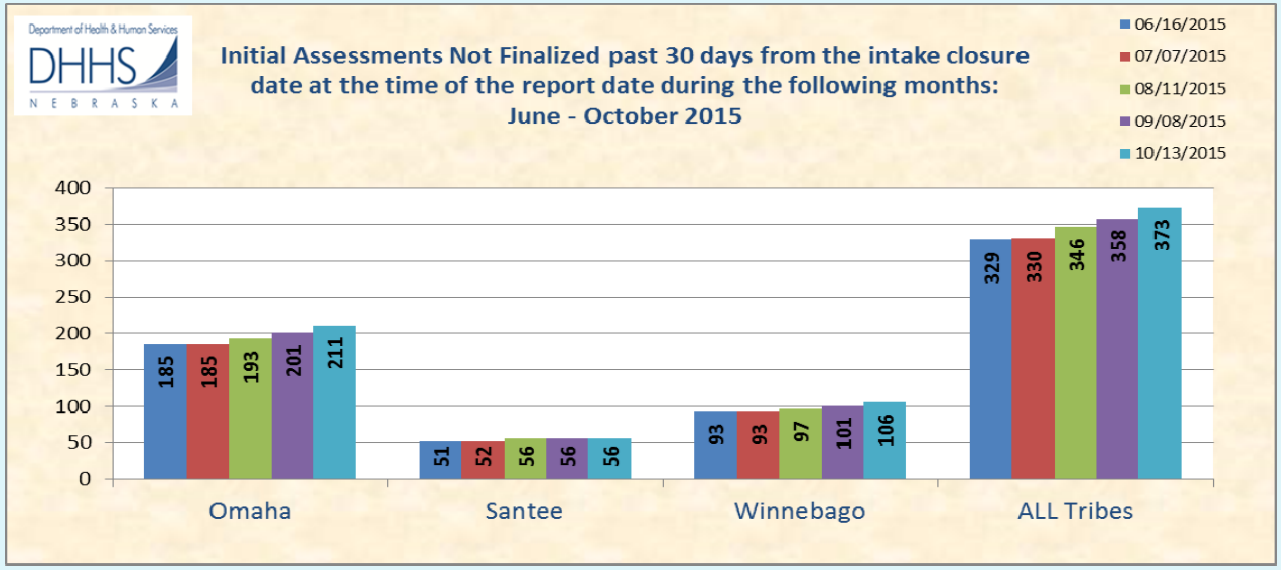
Action Items:

N-FOCUS day to work on old cases.

Initial Assessments Not Finalized - As of October 13, 2015

Count of INTAKE NBR		ASGN OFFICE			
		MACY	SANTEE TRIBE -	WINNEBAGO TRIBE-	Grand Total
YEAR RECEIVED	MONTH R	Tribal	Tribal	Tribal	
2015	September	6	1	1	8
	August	4	0	6	10
	July	12	0	2	14
	June	4	4	3	11
	May	5	2	7	14
	April	10	4	3	17
	March	10	2	10	22
	February	6	1	8	15
	January	4	1	3	8
2015 Total		**61**	**15**	**43**	**119**
2014		59	21	34	114
2013		50	15	23	88
2012		41	5	6	52
Grand Total		**211**	**56**	**106**	**373**

Initial Assessments Not Finalized – Trend over a 5 Month Period



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Priority Contact Timeframes

Strengths/Opportunities:

Missed contacts were primarily due to no SDM assessments created on N-FOCUS

Barriers:

-Omaha not receiving intakes as they are being assigned to Thurston County rather than the Tribe.

Action Items:

-Reminder to call all intakes including the emergency cases into the Hotline.

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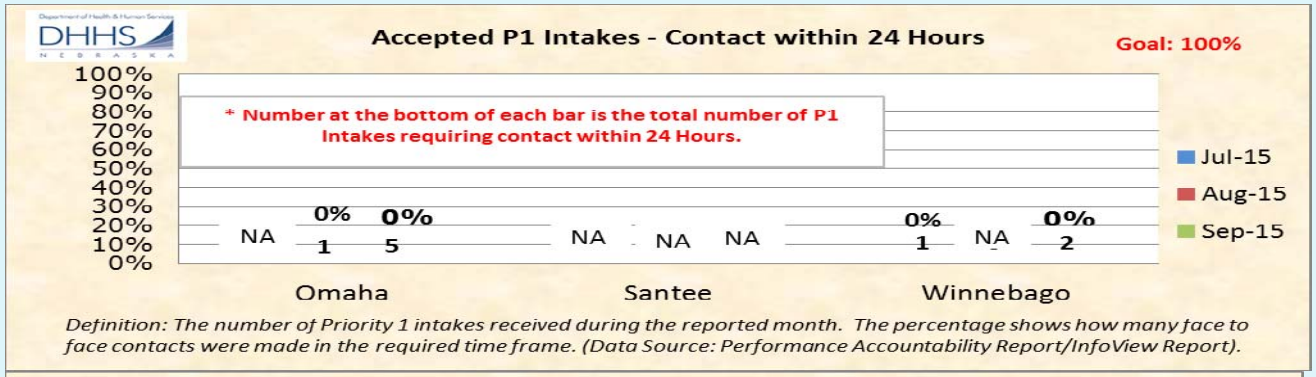

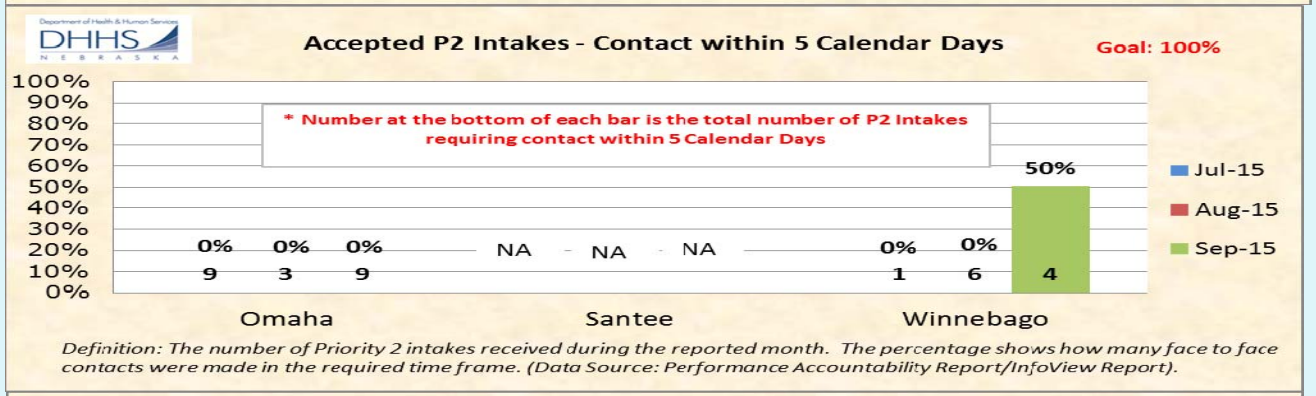

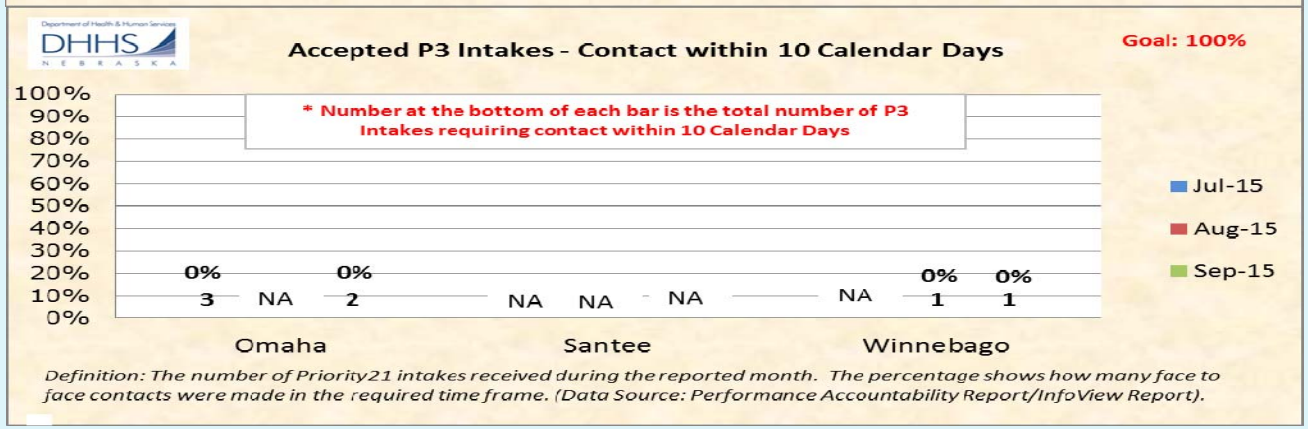

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Strengths/Opportunities:

All youth who enter care shall have a case plan created within 60 calendar days of becoming a ward. The begin date starts when the legal status is changed to reflect that the child is a ward (Tribal Court Custody or Tribal Police Hold if that immediately precedes a Tribal Court Custody legal status). The end date is the date when the case plan is finalized. The case plan must be in "final" status to show as complete.

Note: Prior to October 2014, draft case plans were considered complete for this measure.

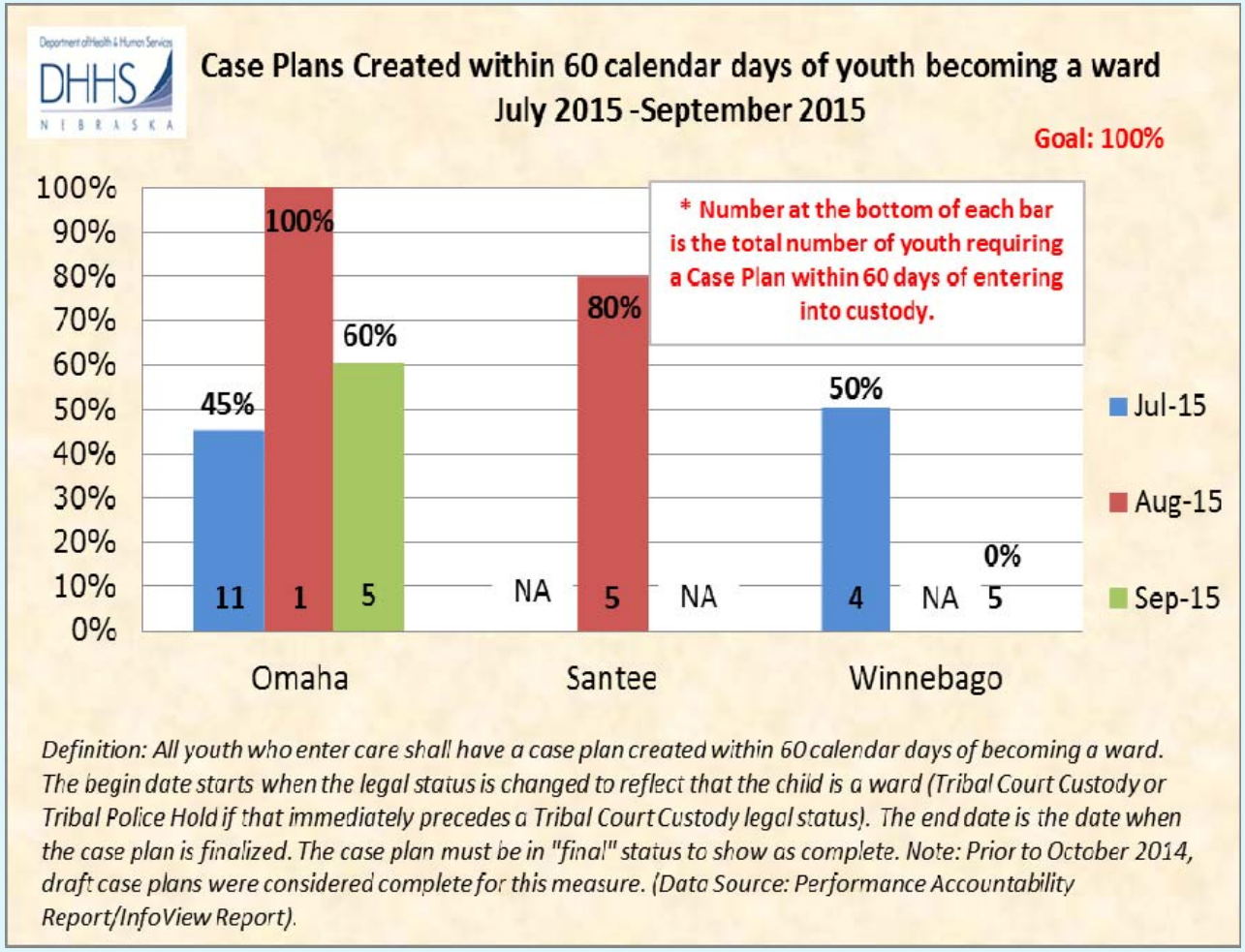
-Paulette met with Santee in August for training on entering case plans on N-FOCUS.

Barriers:

Action Items:

-Santee needs more training on entering case plans in N-FOCUS- Michelle will look into this.

Case Plans within 60 Days



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