



**ACCESSNEBRASKA  
CUSTOMER SERVICE CENTER  
1-800-383-4278**

**Greeting/ Language**

To continue in English, say **English** or press 1  
To continue in Spanish, say **Spanish** or press 2  
Or say **Other** or press 3

**Main Menu**

If you have applied for or are receiving benefits, say **Benefits** or press 1  
If you are a service provider, say **Provider** or press 2  
If you are a contractor, say **Contractor** or press 3  
If you are a community agency or business, say **Business** or press 4  
For another state inquiry or questions, say **Another state** or press 5  
To report fraud, say **Fraud** or press 6  
Otherwise, for any general information or questions, say **Other** or press 7  
To hear these options again, say **Repeat** or press \*

**Benefits (Client)**

To check status of recent application or current benefits, say **Benefit Status** or press 1  
To report a change or request additional services, say **Report Change** or press 2  
To complete or reschedule an interview, say **Interview** or press 3  
For information regarding Medicare Part D prescription drug coverage, say **Medicare Part D** or press 4  
To find a child care provider, say **Child Care** or press 5  
For all other questions, say **Other** or press 6  
To hear these options again, say **Repeat** or press \*  
To return to the main menu, say **Main Menu** or press 9  
To end this call, please hang up

**General Information Menu**

For information on how to apply for benefits, say **Benefits** or press 1  
For frequently requested phone numbers, say **Phone Numbers** or press 2  
To go back to the previous menu, say **Previous** or press #  
To return to the main menu, say **Main Menu** or press 9  
To transfer to our Customer Service Center say **Operator** or press 0  
To end this call, please hang up

**Community Agency or Business**

If you know the last four digits of the social security number and date of birth of the client you are calling about say **yes** or press 1. Otherwise, say **no** or press 2

**\*\*Report a Change is used to talk to someone at the Customer Service Center**