

Nebraska's System of Care Initiative: NEEDS ASSESSMENT

1/28/2014

University of Nebraska Public Policy Center

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Readiness Assessment - Timeline

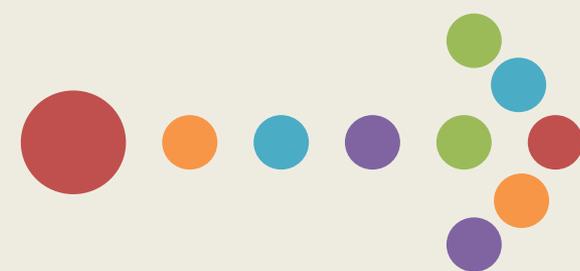
Interviews - November



Surveys -
November



Group Discussions -
November



Regional Site Visits

- Region 1 November 15
- Region 2 November 14
- Region 3 November 18
- Region 4 November 12
- Region 5 November 20
- Region 6 November 22

Regional Site Visit Participants

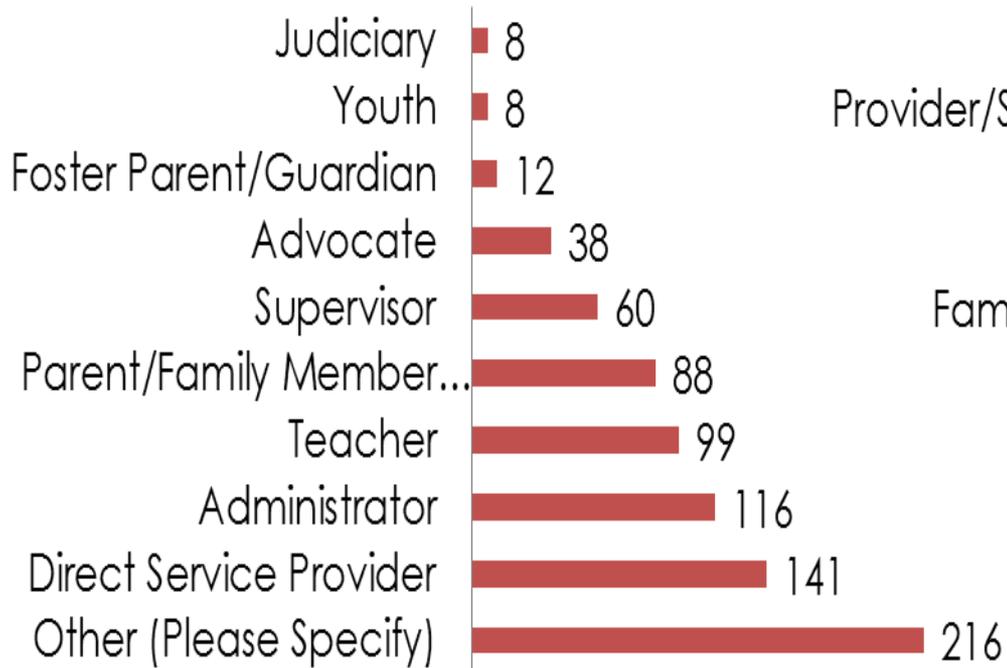
42 focus groups were convened with 319 participants

- youth (n=27),
- families with experience in child serving systems (n=82),
- people who work with child serving systems and other interested stakeholders (n=210)

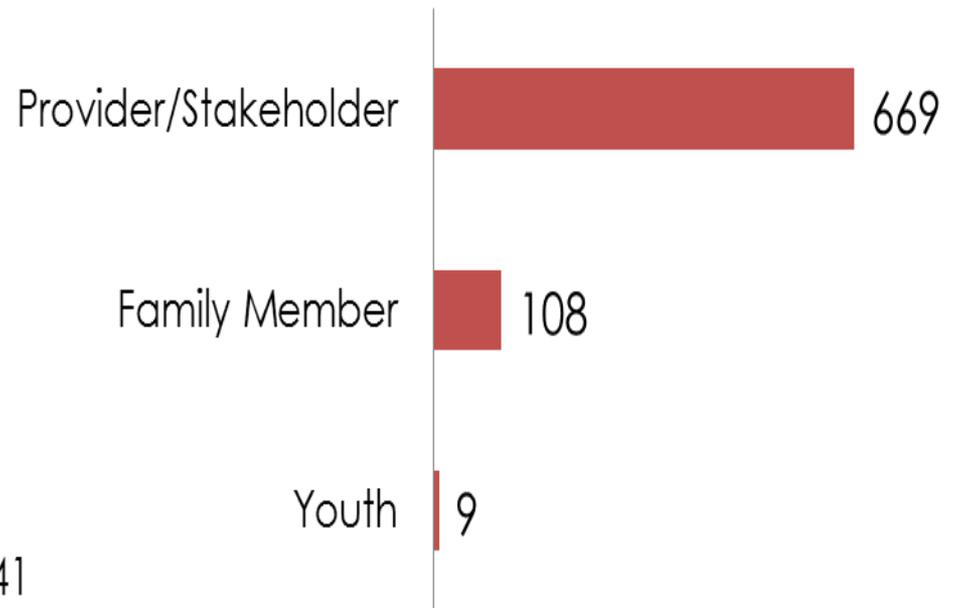
Region	#Participants
Region 1	62
Region 2	46
Region 3	53
Region 4	14
Region 5	73
Region 6	65

Survey Participants

Respondent Primary Role



Respondent Sorted Role



Valid N = 786

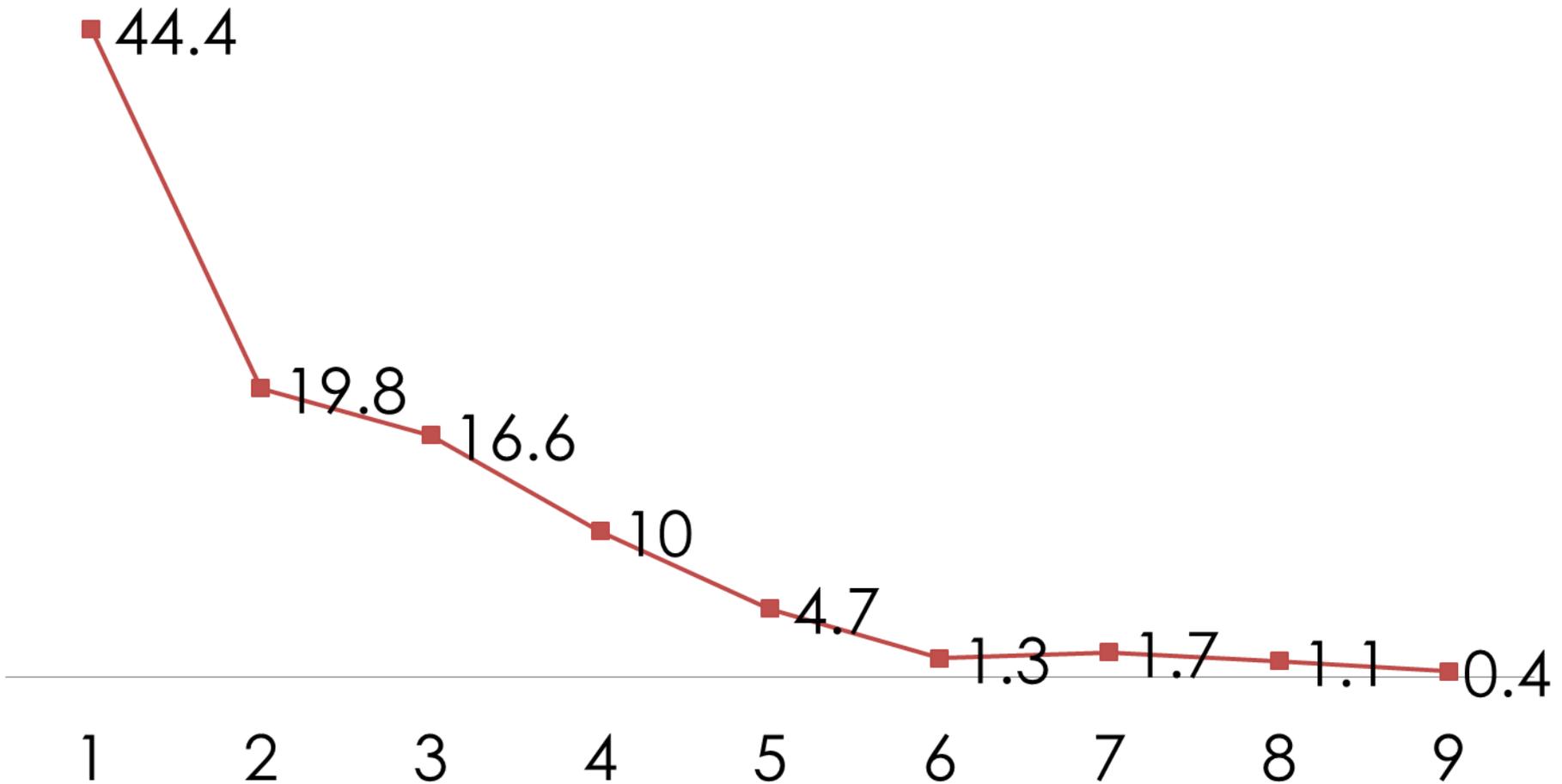
Survey Participants

Regions	Family	Youth	Service System	Respondents
Region 1	11.3%	1.9%	86.8%	53
Region 2	16.1%	0.0%	83.9%	31
Region 3	9.1%	2.4%	88.4%	164
Region 4	13.3%	1.2%	85.5%	83
Region 5	13.8%	0.5%	85.7%	210
Region 6	18.6%	0.5%	80.9%	188
Statewide	9.3%	1.9%	88.9%	54
TOTAL	13.6%	1.1%	85.2%	783

Survey Participants

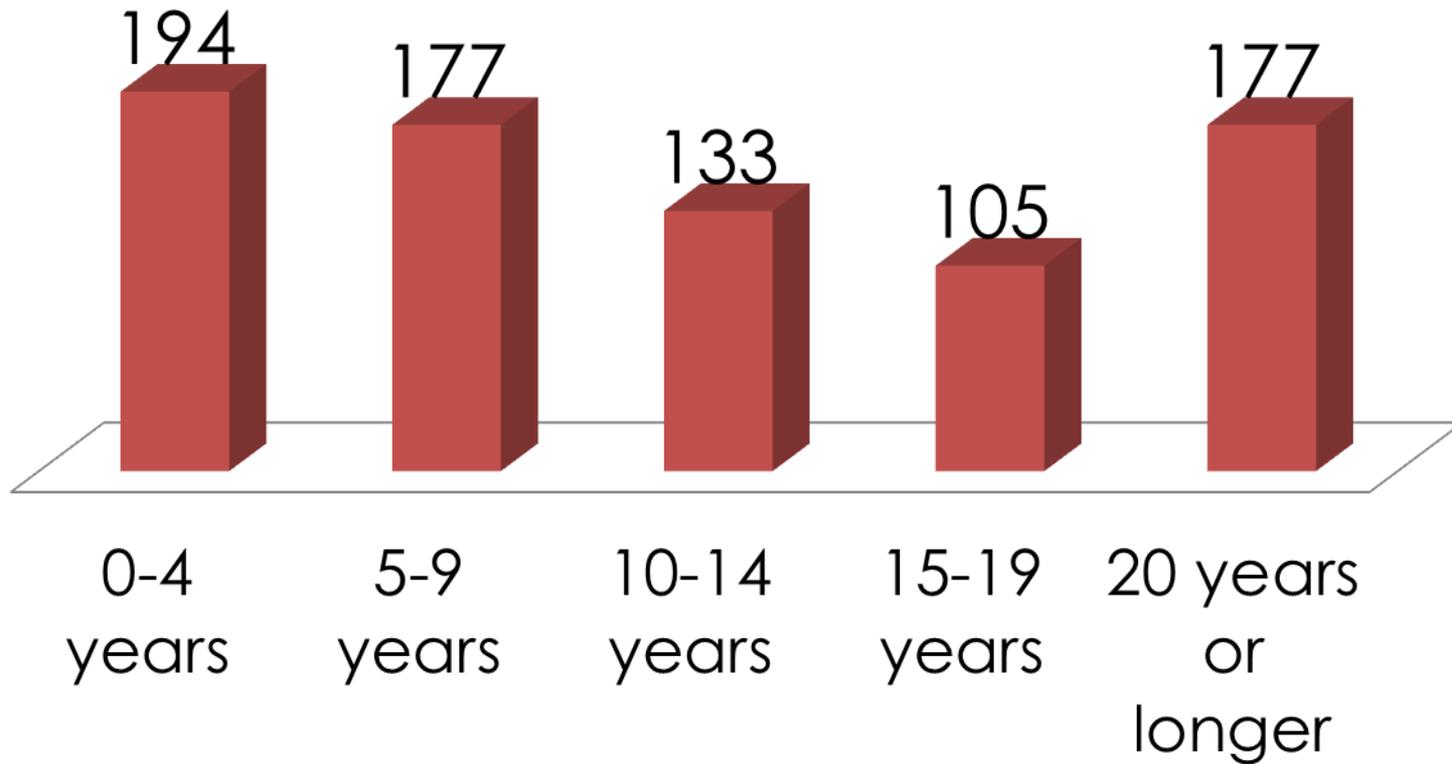
System	Family	Youth	Stakeholder	Respondent (Duplicative)
Child Welfare	15.1%	0.4%	84.5%	238
Developmental Dis.	20.7%		79.3%	140
Early Childhood	13.2%		86.8%	144
Education	8.5%		91.5%	365
Healthcare	23.8%	1.0%	75.2%	105
Mental Health	18.4%	2.3%	79.3%	305
Substance Abuse	10.2%	1.9%	88.0%	108
Vocational Rehabilitation	11.4%	2.3%	86.4%	44
Juvenile Justice	14.1%	1.4%	84.5%	213
Other	14.5%	1.8%	83.6%	55

Percent of respondents involved in number of systems



Survey Participants

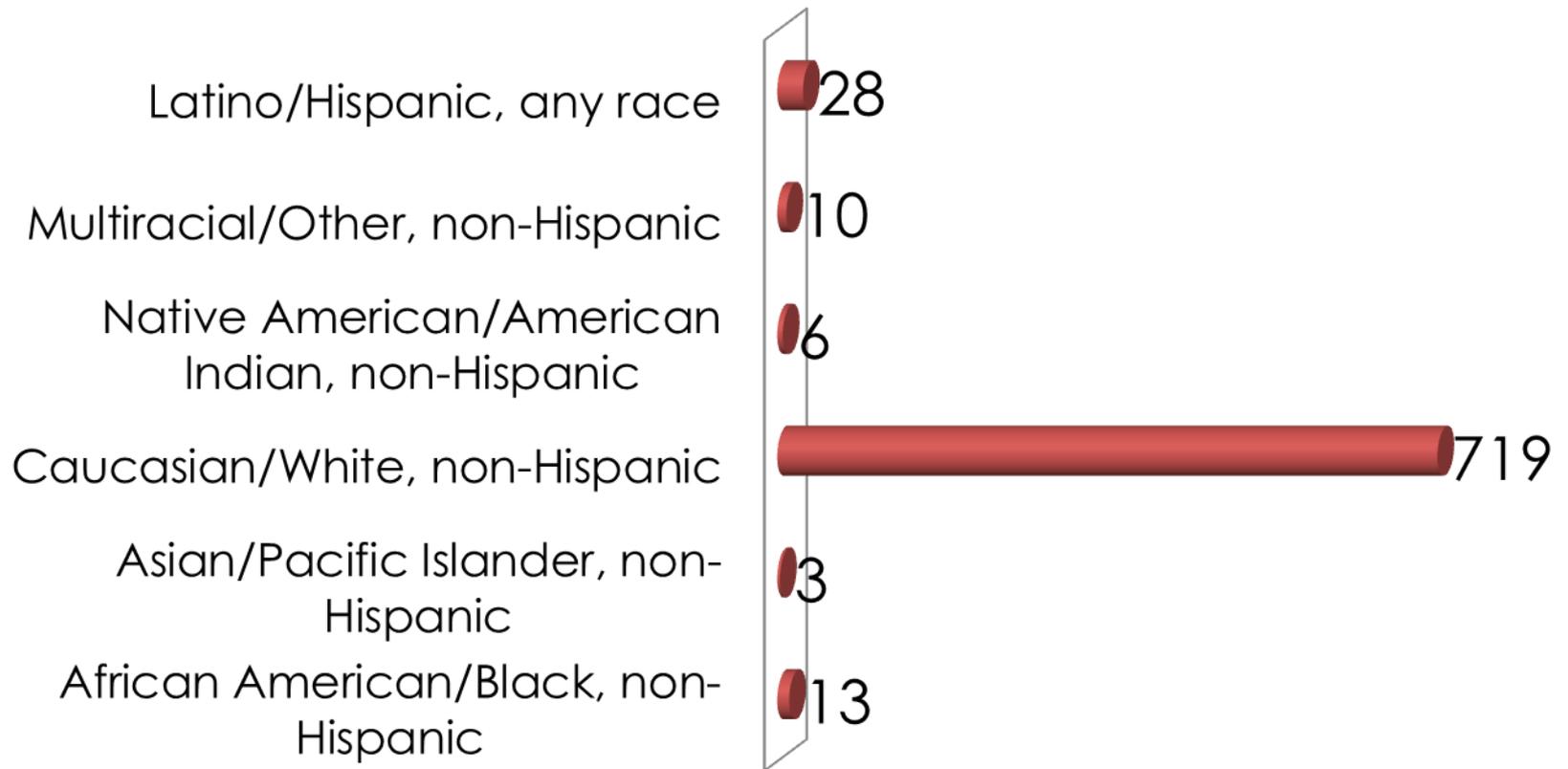
Years of Experience in Primary Role



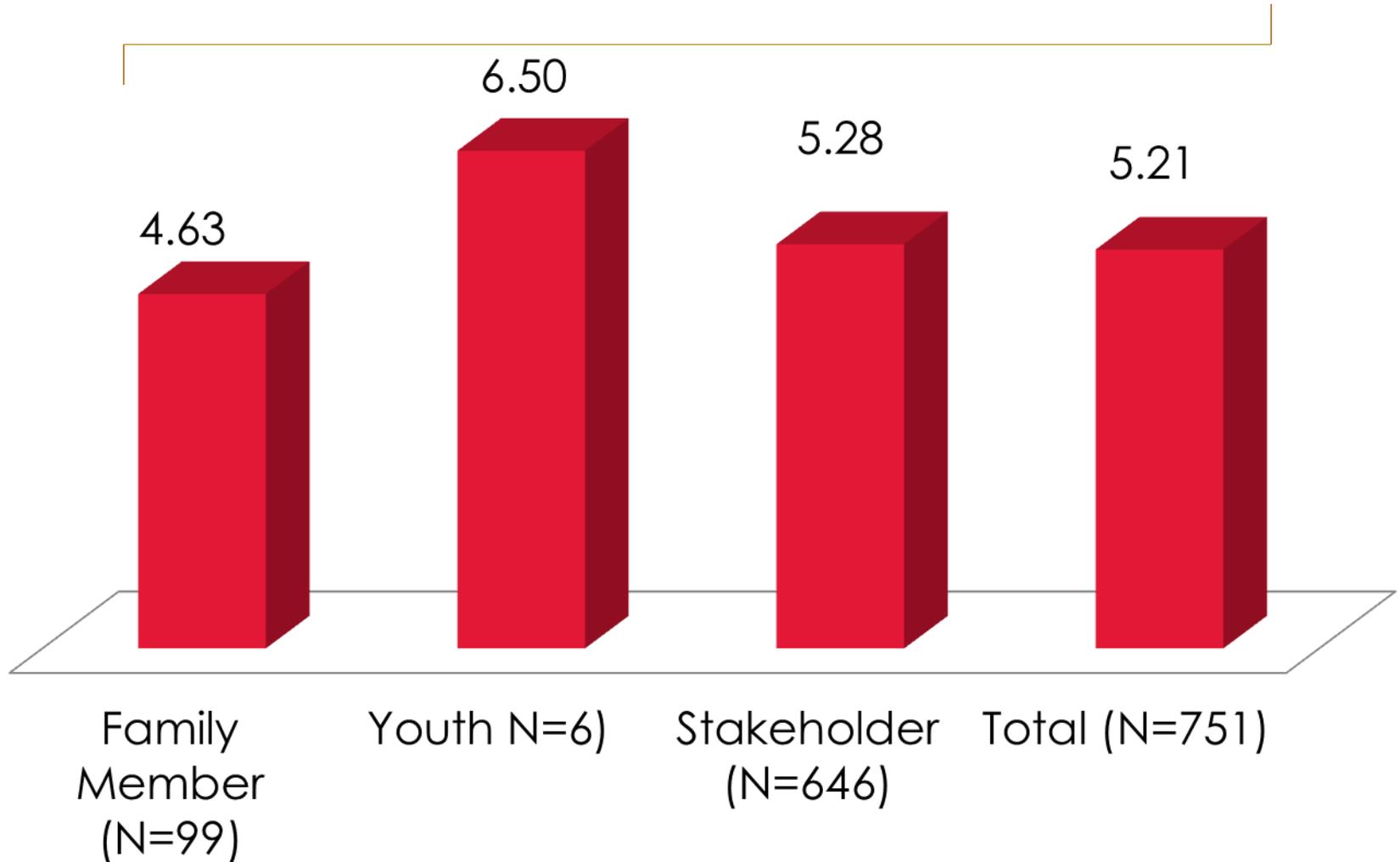
N = Number of Participants by Years Experience

Survey Participants

Respondent Race/Ethnicity



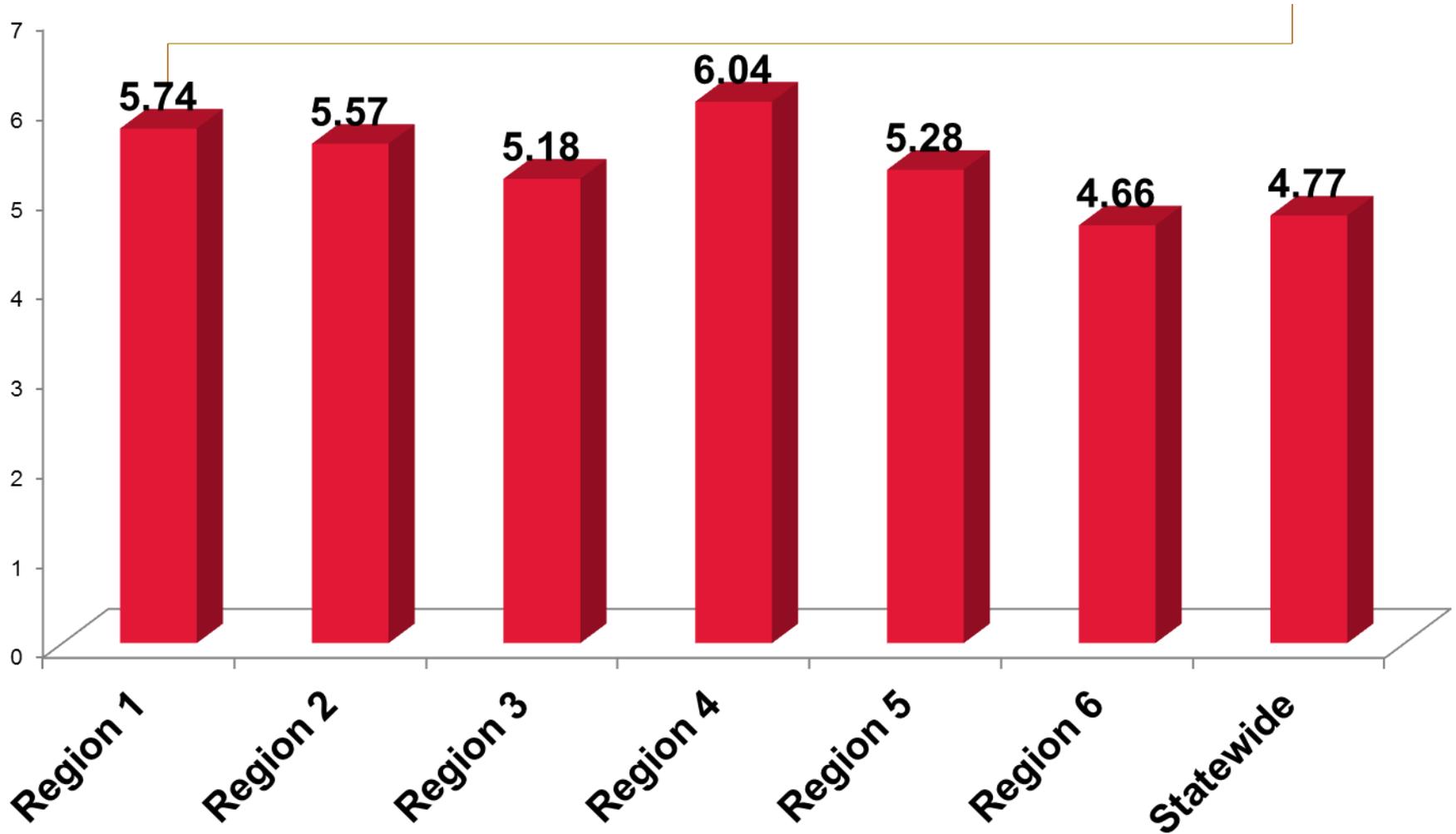
SOC Grade by Participant Type



Family members rated system significantly lower ($F=3.8$, $p=.022$)

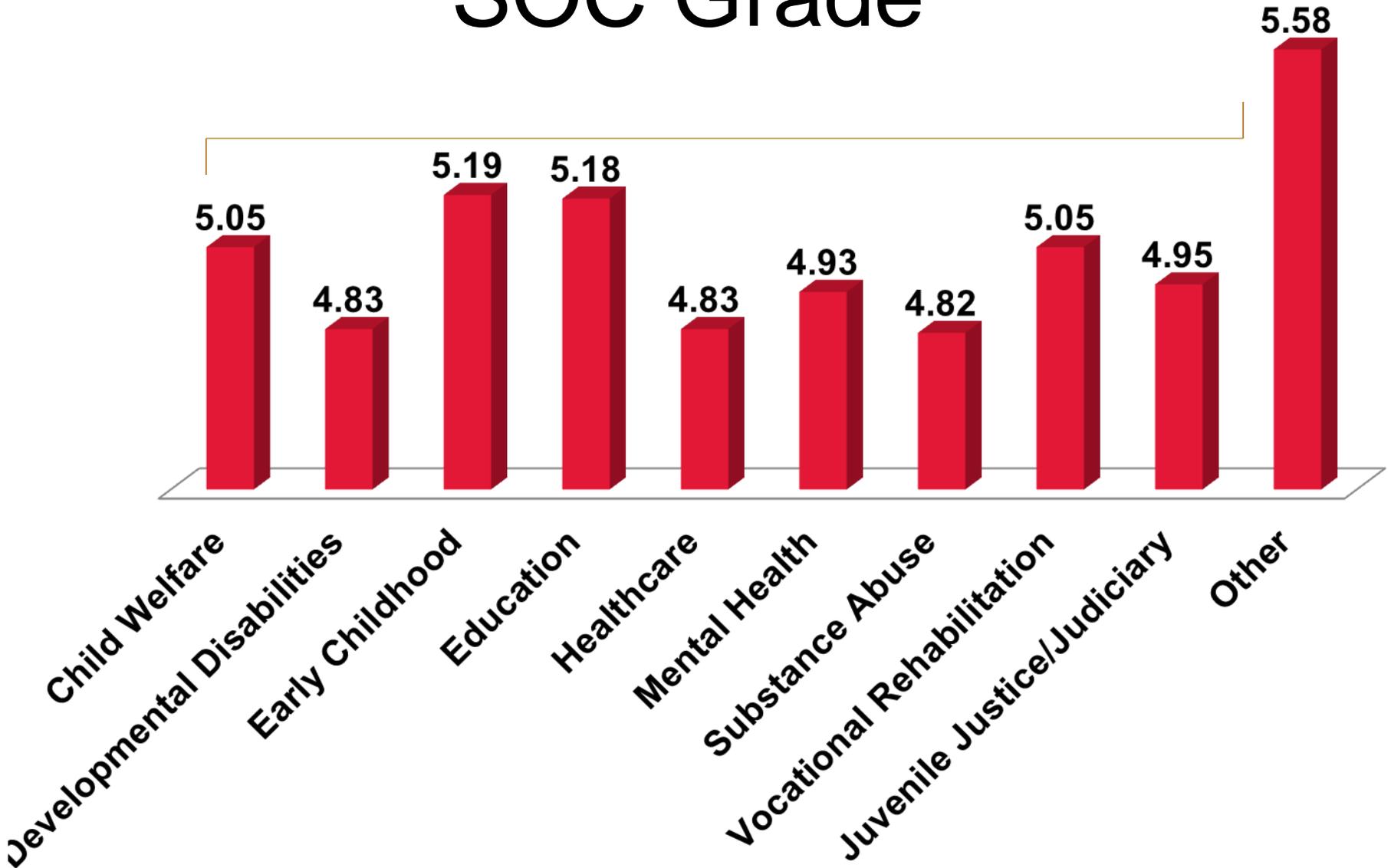
1 = F, 2 = D-, 3 = D, 4 = D+, 5 = C-, 6 = C, 7 = C+, 8 = B-, 9 = B, 10 = B+, 11 = A-, 12 = A, 13 = A+

SOC Grade by Area



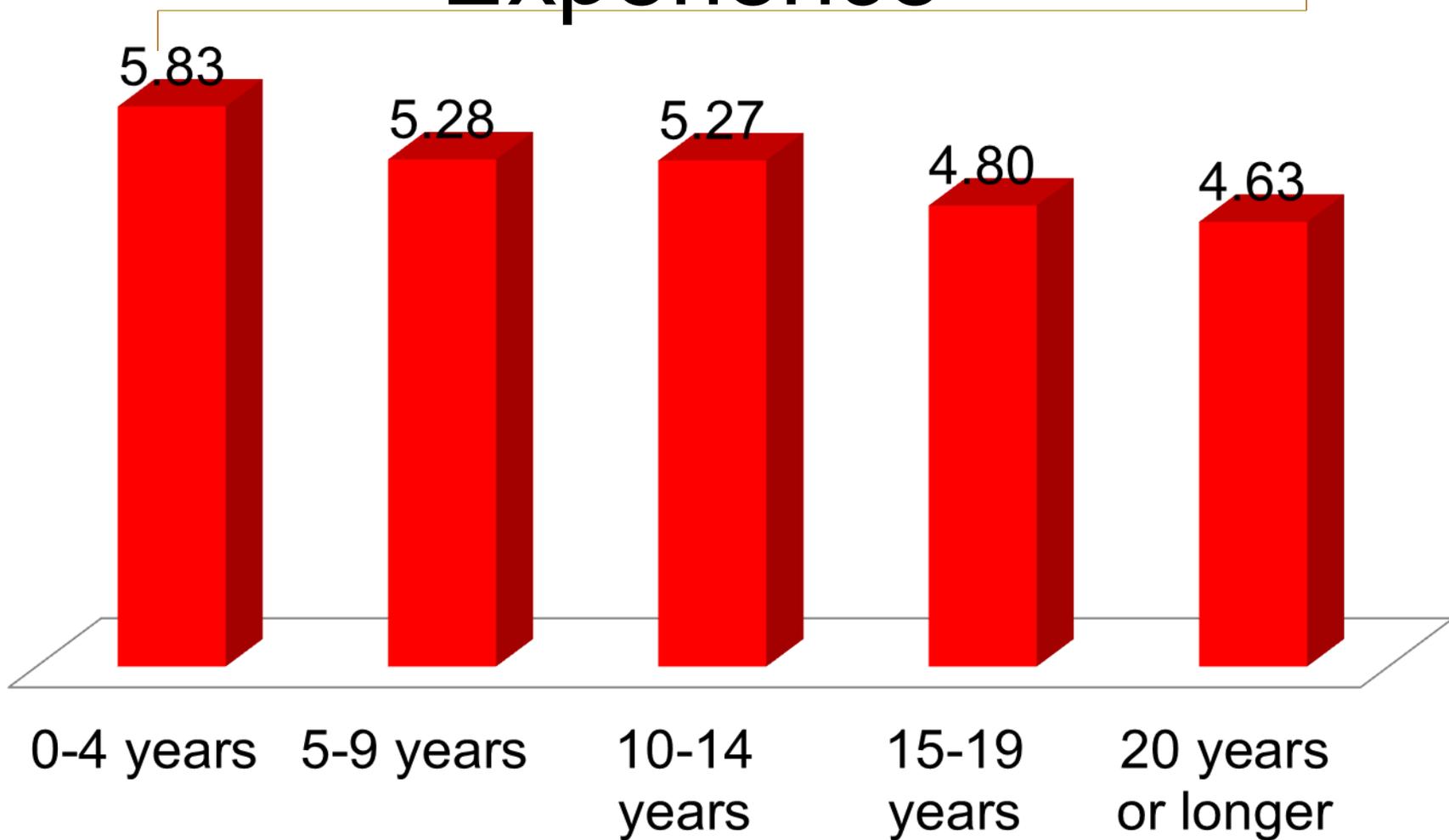
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SOC Grade



1 = F, 2 = D-, 3 = D, 4 = D+, 5 = C-, 6 = C, 7 = C+, 8 = B-, 9 = B, 10 = B+, 11 = A-, 12 = A, 13 = A+

SOC Grade by Length of Experience



1 = F, 2 = D-, 3 = D, 4 = D+, 5 = C-, 6 = C, 7 = C+, 8 = B-, 9 = B, 10 = B+, 11 = A-, 12 = A, 13 = A+

SOC Components

Community

State

Top Three Components

1. There is a strong effort in my community/area to redeploy funds from higher cost to lower cost services
2. There is an appropriate array of services for children and families in my community or area
3. Workers are trained to effectively respect and work with children and families in my community

1. There is a strong state effort to redeploy funds from higher cost to lower cost services
2. There is a formal interagency State level team for joint decision making across child-serving systems
3. Agencies work together to ensure services for children and families are culturally and linguistically appropriate (state level)

SOC Components

Community

State

Bottom Three Components

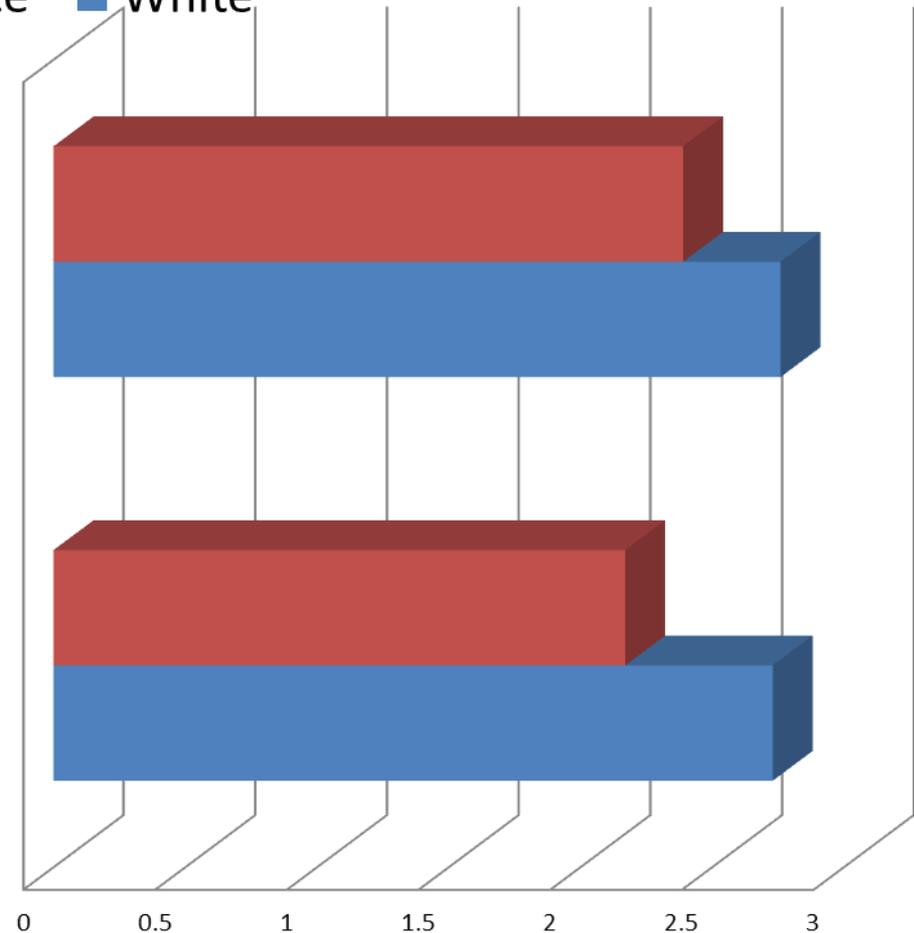
- | Community | State |
|---|---|
| <ol style="list-style-type: none">1. There is a clear and feasible plan for sustaining fiscal support for children and family services in my community/area2. There is a local social marketing/strategic communication plan to inform people about the system of care3. In my community/area, youth are influential partners working with agencies to decide youth/family policies | <ol style="list-style-type: none">1. The State has an effective approach to coordinate funding across child serving systems2. There is a clear and feasible plan for sustaining fiscal support for children and family services in Nebraska3. An appropriate array of services for children and families is available statewide |

SOC Components: Racial/Ethnic Differences

■ Non-White ■ White

Agencies work together to ensure services for children and families are culturally and linguistically appropriate (state level)

Individuals working together to improve children and family services, represent the diversity of the state



SOC Strengths/Needs

Community

State

Strengths

1. Focus on early intervention
2. Focus on prevention
3. Broad array of effective services

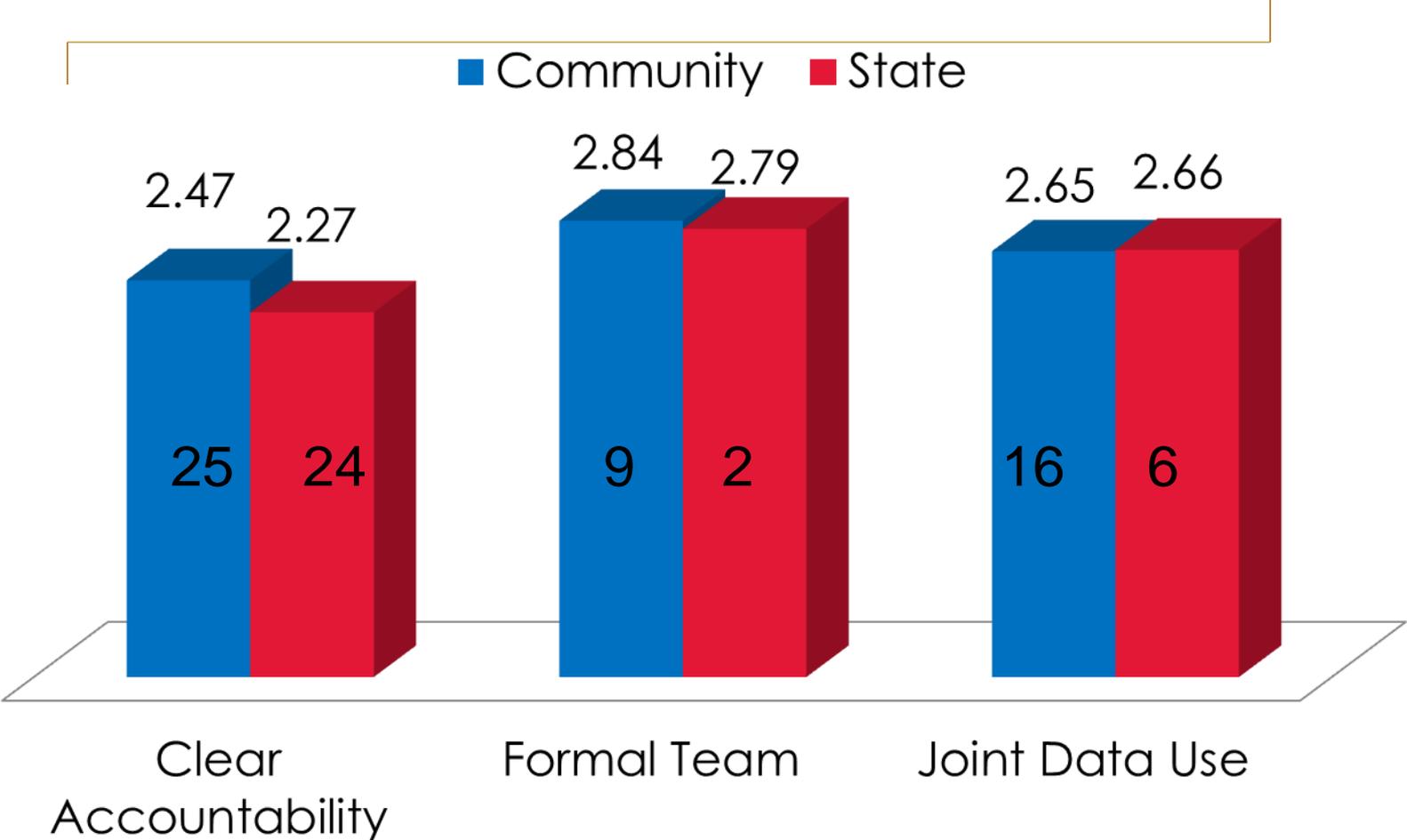
1. Focus on early intervention
2. Strong family advocacy groups
3. Focus on prevention

Needs

1. Accessible services
2. Broad array of effective services
3. Focus on prevention

1. Accessible services
2. Maximize federal funding
3. Broad array of effective services

Core Strategy-Policy/Administrative



Family members rated all 3 community items and state clear accountability significantly lower

Rating scores: 1 = Strongly Disagree; 2 = Disagree; 3 = Neither Agree nor Disagree; 4 = Agree; and 5 = Strongly Agree

Ranking of Ratings: Community 1-32; State 1-30

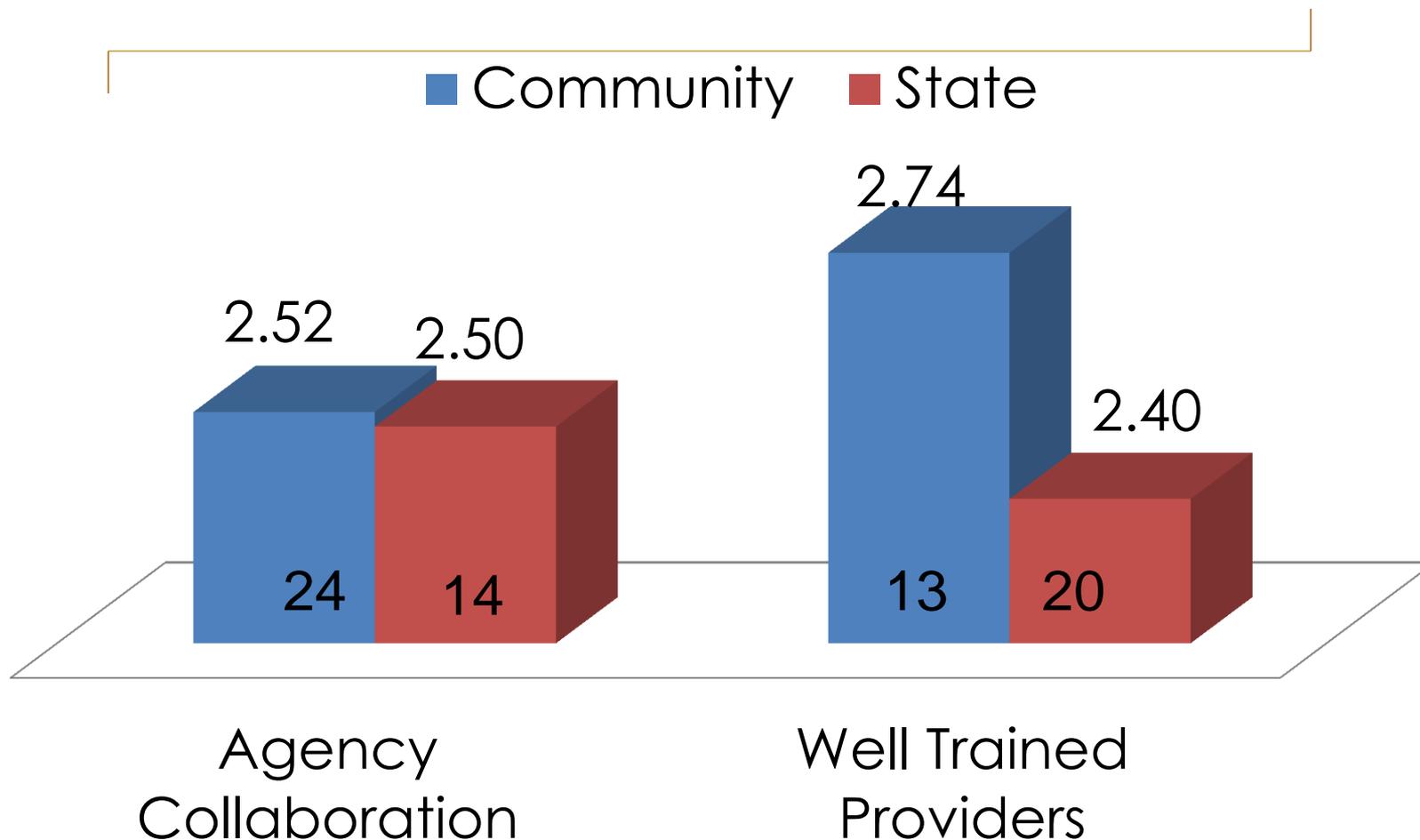
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2	Focus on prevention	5.86	Broad array of effective services	5.34
3	Broad array of effective services	5.97	Focus on prevention	5.47
4	Accessible services	5.97	Focus on early intervention	5.73
5	Strong family advocacy groups	5.97	Coordination of care across systems	5.75
6	Highly trained work force	6.01	Collaboration to improve trauma informed care	5.96
7	Collaboration to improve trauma informed care	6.11	Reduce disparities in service delivery	5.96
8	Culturally & linguistically appropriate services	6.13	Coordinated/sustainable funding across systems	5.99
9	Formal interagency team to make decisions about SOC	6.17	Highly trained work force	6.03
10	Agencies partnering to improve high fidelity wraparound	6.17	Maximize federal funding	6.11
11	Training in system of care approach	6.32	Culturally & linguistically appropriate services	6.23
12	Strong youth advocacy groups	6.33	Clear accountability for SOC policy decisions	6.26
13	Coordination of care across systems	6.35	Agencies partnering to improve high fidelity wraparound	6.30
14	Outcome measurement & quality improvement systems	6.48	Families partnering on policy decisions	6.34
15	Maximize federal funding	6.67	Youth partnering on policy decisions	6.46
16	Families partnering on policy decisions	6.69	Strong family advocacy groups	6.47
17	Youth partnering on policy decisions	6.69	Formal interagency team to make decisions about SOC	6.48
18	Reduce disparities in service delivery	6.69	Strong youth advocacy groups	6.50
19	Coordinated/sustainable funding across systems	6.80	Outcome measurement & quality improvement systems	6.54
20	Clear accountability for SOC policy decisions	6.83	Training in system of care approach	6.56
21	Social marketing/strategic communication about SOC	6.87	Social marketing/strategic communication about	6.78

	State Strength		State Need	
1	Focus on early intervention	5.64	Accessible services	5.20
2	Strong family advocacy groups	5.88	Maximize federal funding	5.59
3	Focus on prevention	5.93	Broad array of effective services	5.69
4	Collaboration to improve trauma informed care	6.01	Coordination of care across systems	5.69
5	Broad array of effective services	6.03	Reduce disparities in service delivery	5.73
6	Culturally & linguistically appropriate services	6.14	Focus on prevention	5.73
7	Highly trained work force	6.15	Focus on early intervention	5.80
8	Outcome measurement & quality improvement systems	6.22	Coordinated/sustainable funding across systems	5.85
9	Formal interagency team to make decisions about SOC	6.26	Clear accountability for SOC policy decisions	5.95
10	Training in system of care approach	6.27	Highly trained work force	5.96
11	Coordination of care across systems	6.39	Agencies partnering to improve high fidelity wraparound	6.23
12	Accessible services	6.40	Collaboration to improve trauma informed care	6.24
13	Agencies partnering to improve high fidelity wraparound	6.45	Families partnering on policy decisions	6.41
14	Maximize federal funding	6.50	Outcome measurement & quality improvement systems	6.48
15	Families partnering on policy decisions	6.54	Strong family advocacy groups	6.50
16	Strong youth advocacy groups	6.59	Culturally & linguistically appropriate services	6.50
17	Clear accountability for SOC policy decisions	6.63	Training in system of care approach	6.55
18	Reduce disparities in service delivery	6.73	Strong youth advocacy groups	6.59
19	Youth partnering on policy decisions	6.76	Youth partnering on policy decisions	6.60
20	Social marketing/strategic communication about SOC	6.81	Formal interagency team to make decisions about SOC	6.65
21	Coordinated/sustainable funding across systems	6.82	Social marketing/strategic communication about	6.71

Core Strategy-Policy/Administrative

- *Model collaboration at the state level*
 - *Align and streamline administrative procedures so they are family friendly*
 - *Review and align service definitions, reimbursement rates and funding roadmaps*
 - *Develop workforce capabilities to use EBPs*
-

Core Strategy-Trauma-Informed Care



Family members rated both community & state items significantly lower

Rating scores: 1 = Strongly Disagree; 2 = Disagree; 3 = Neither Agree nor Disagree; 4 = Agree; and 5 = Strongly Agree

Ranking of Ratings: Community 1-32; State 1-30

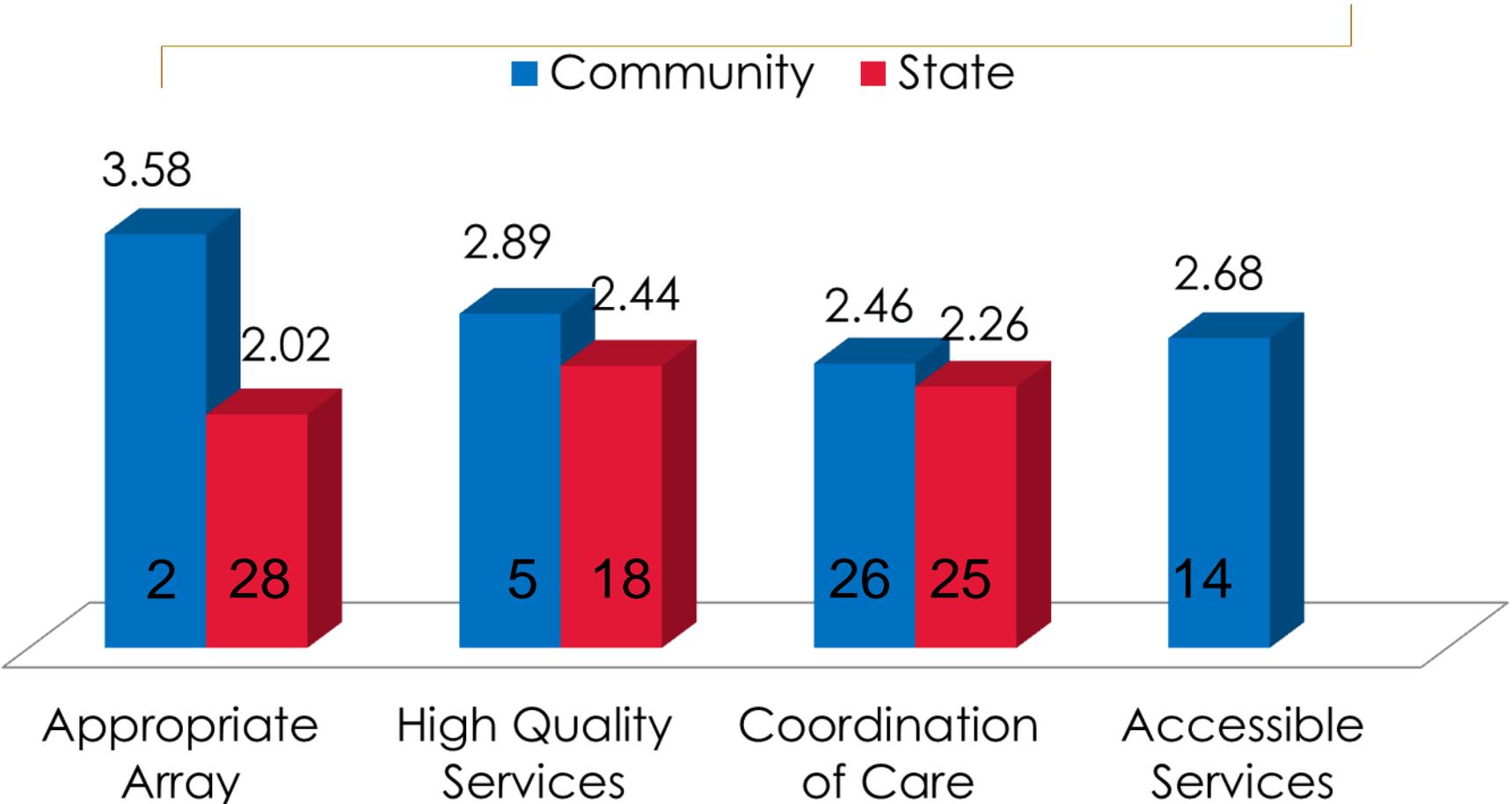
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7	Highly trained work force	6.15	Focus on early intervention	5.8
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Core Strategy-Trauma Informed Care

- *Create a common understanding of trauma across systems*
 - *Systematically implement practices that are trauma informed in all systems*
 - *Create and implement systemic plans to address and prevent secondary/vicarious trauma of workers*
-

Core Strategy-Services & Supports



Family members rated community appropriate array significantly higher; Family members rated other 3 community and state quality/coordination lower

Rating scores: 1 = Strongly Disagree; 2 = Disagree; 3 = Neither Agree nor Disagree; 4 = Agree; and 5 = Strongly Agree

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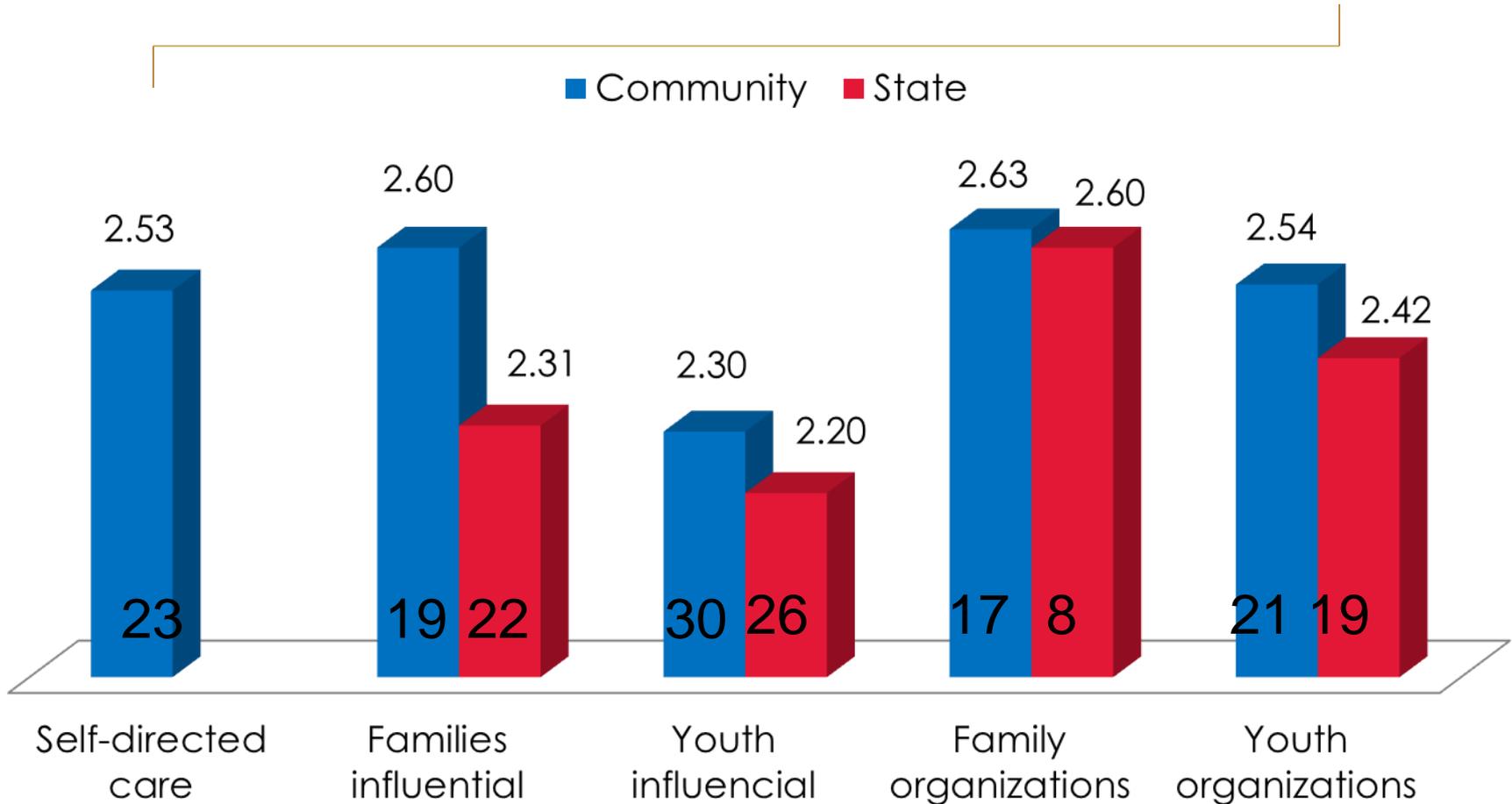
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17	Youth partnering on policy decisions	6.69	Formal interagency team to make decisions about SOC	6.48
18	Reduce disparities in service delivery	6.69	Strong youth advocacy groups	6.50
19	Coordinated/sustainable funding across systems	6.80	Outcome measurement & quality improvement systems	6.54
20	Clear accountability for SOC policy decisions	6.83	Training in system of care approach	6.56
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Core Strategy-Services & Supports

- There is an overall perception that we need more of all services and supports
 - Support services must be part of a service array for families
 - Transportation is a problem in rural and urban areas
 - Focused support is needed at transition points for youth (Middle School/High School/adulthood)
 - Families want education and professionals want parental accountability
 - Locate services/supports in schools
 - Costs and reimbursement rates limit accessibility of services and supports
 - There are gaps in the service array for children and youth
-

Core Strategy-Youth/Family Partnership



Family members rated state youth organizations significantly lower

Rating scores: 1 = Strongly Disagree; 2 = Disagree; 3 = Neither Agree nor Disagree; 4 = Agree; and 5 = Strongly Agree

Ranking of Ratings: Community 1-32; State 1-30

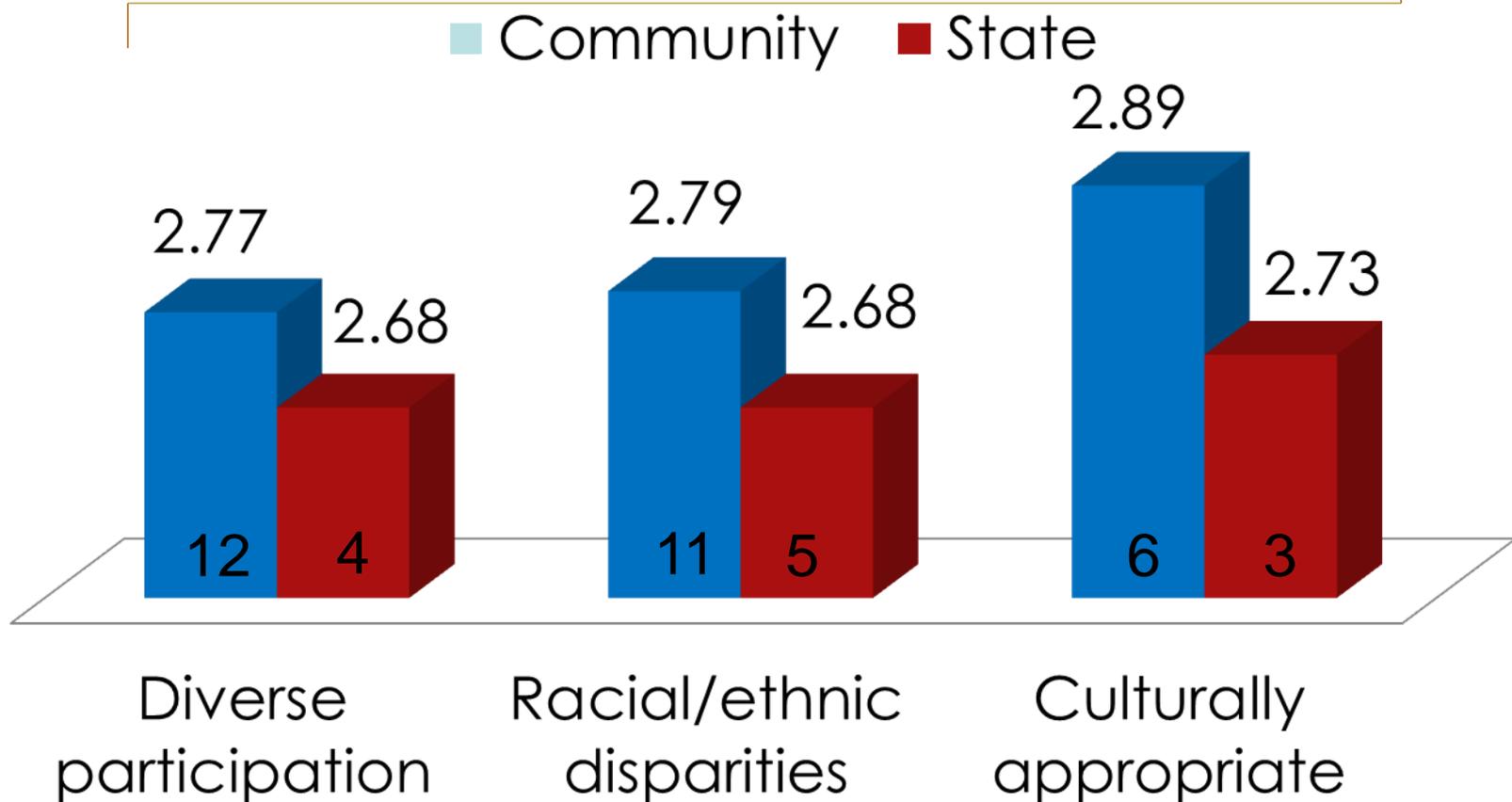
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Core Strategy-Family/Youth Partnership

- Families believe professionals don't communicate with them well while providers and stakeholders repeatedly pointed to communication as their strength.
 - Involve parents in team meetings
 - Increase opportunities for system level involvement for youth and families
 - Youth face extra barriers to involvement
-

Core Strategy-Cultural/Linguistic



Participants from minority race/ethnicity rated components lower than white participants

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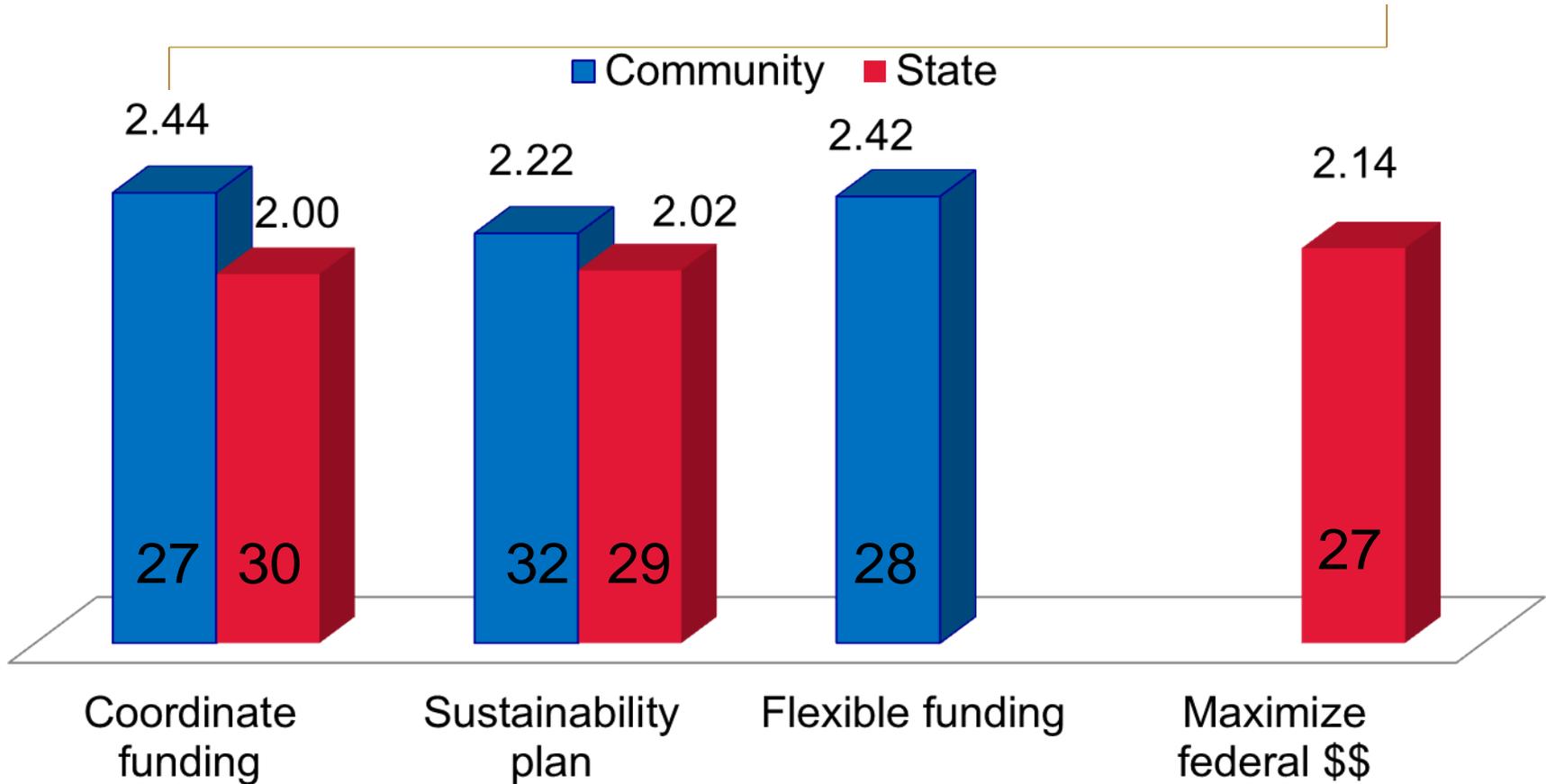
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7	Collaboration to improve trauma informed care	6.11	Reduce disparities in service delivery	5.96
8	Culturally & linguistically appropriate services	6.13	Coordinated/sustainable funding across systems	5.99
9	Formal interagency team to make decisions about SOC	6.17	Highly trained work force	6.03
10	Agencies partnering to improve high fidelity wraparound	6.17	Maximize federal funding	6.11
11	Training in system of care approach	6.32	Culturally & linguistically appropriate services	6.23
12	Strong youth advocacy groups	6.33	Clear accountability for SOC policy decisions	6.26
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18	Reduce disparities in service delivery	6.69	Strong youth advocacy groups	6.50
19	Coordinated/sustainable funding across systems	6.80	Outcome measurement & quality improvement systems	6.54
20	Clear accountability for SOC policy decisions	6.83	Training in system of care approach	6.56
21	Social marketing/strategic communication about SOC	6.87	Social marketing/strategic communication about	6.78

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1	Focus on early intervention	5.64	Accessible services	5.20
2	Strong family advocacy groups	5.88	Maximize federal funding	5.59
3	Focus on prevention	5.93	Broad array of effective services	5.69
4	Collaboration to improve trauma informed care	6.01	Coordination of care across systems	5.69
5	Broad array of effective services	6.03	Reduce disparities in service delivery	5.73
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21	Coordinated/sustainable funding across systems	6.82	Social marketing/strategic communication about	6.71

Core Strategy-Cultural/Linguistic

- Prepare the child serving system workforce to work with diverse cultures
 - Culture is more than race and ethnicity
 - Incorporate diversity in system planning, implementation and evaluation
-

Core Strategy-Finance



Family members rated community funding coordination significantly lower; Significant differences by region

Rating scores: 1 = Strongly Disagree; 2 = Disagree; 3 = Neither Agree nor Disagree; 4 = Agree; and 5 = Strongly Agree

Ranking of Ratings: Community 1-32; State 1-30

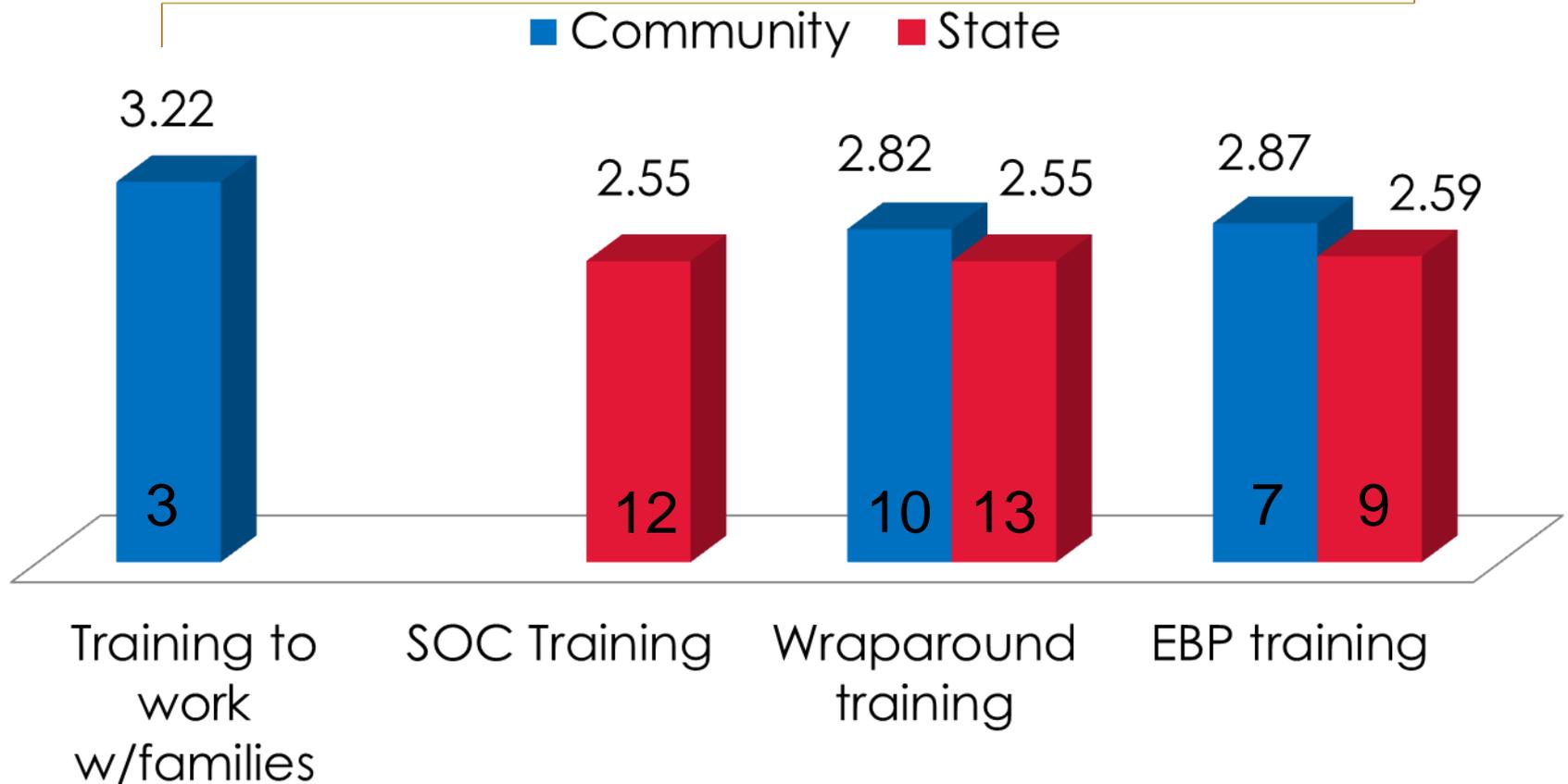
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Core Strategy-Finance

- Overall, More funding is needed for children's behavioral health services
- Allocate funding to locate behavioral health services in schools
- Make flexible funding available for formal and informal supportive services
- Adjust policies and regulations to create funding streams supporting EBPs and system of care team participation
- Address low reimbursement rates across all systems

Core Strategy-Workforce



Family members rated community training and EBPs significantly lower; Family members rated state EBP training significantly lower

Rating scores: 1 = Strongly Disagree; 2 = Disagree; 3 = Neither Agree nor Disagree; 4 = Agree; and 5 = Strongly Agree

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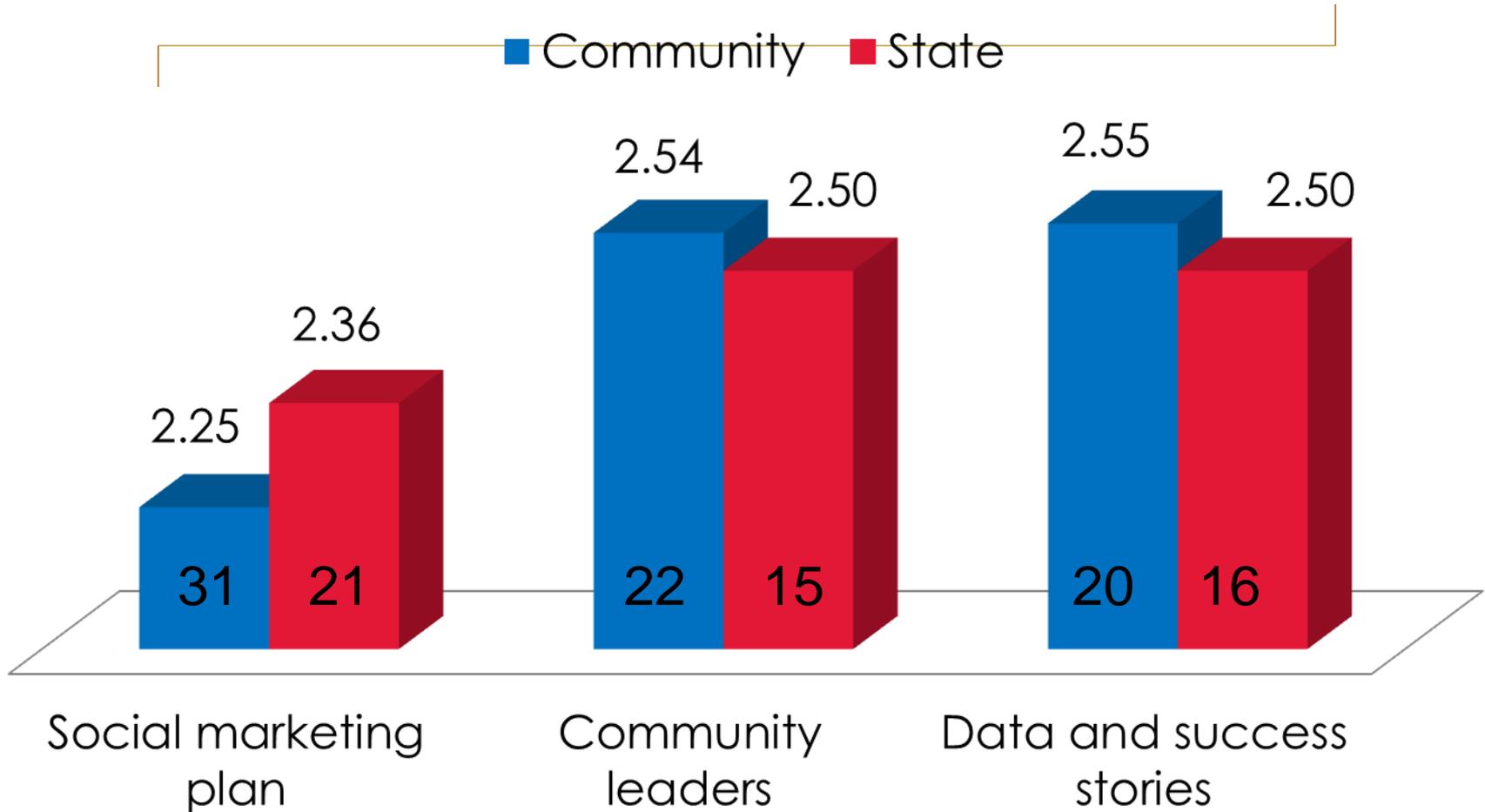
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Core Strategy-Workforce

- *Nebraska has a shortage of behavioral health professionals with expertise working with children/youth*
 - *Compensation of providers specializing in work with children is too low*
 - *Families want the workforce in child serving systems to be informed, understanding and available*
 - *Develop workforce skills to ensure specialty treatment and intervention is available when needed*
-

Core Strategy-Social Marketing



Family members rated community leaders significantly lower

Rating scores: 1 = Strongly Disagree; 2 = Disagree; 3 = Neither Agree nor Disagree; 4 = Agree; and 5 = Strongly Agree

Ranking of Ratings: Community 1-32; State 1-30

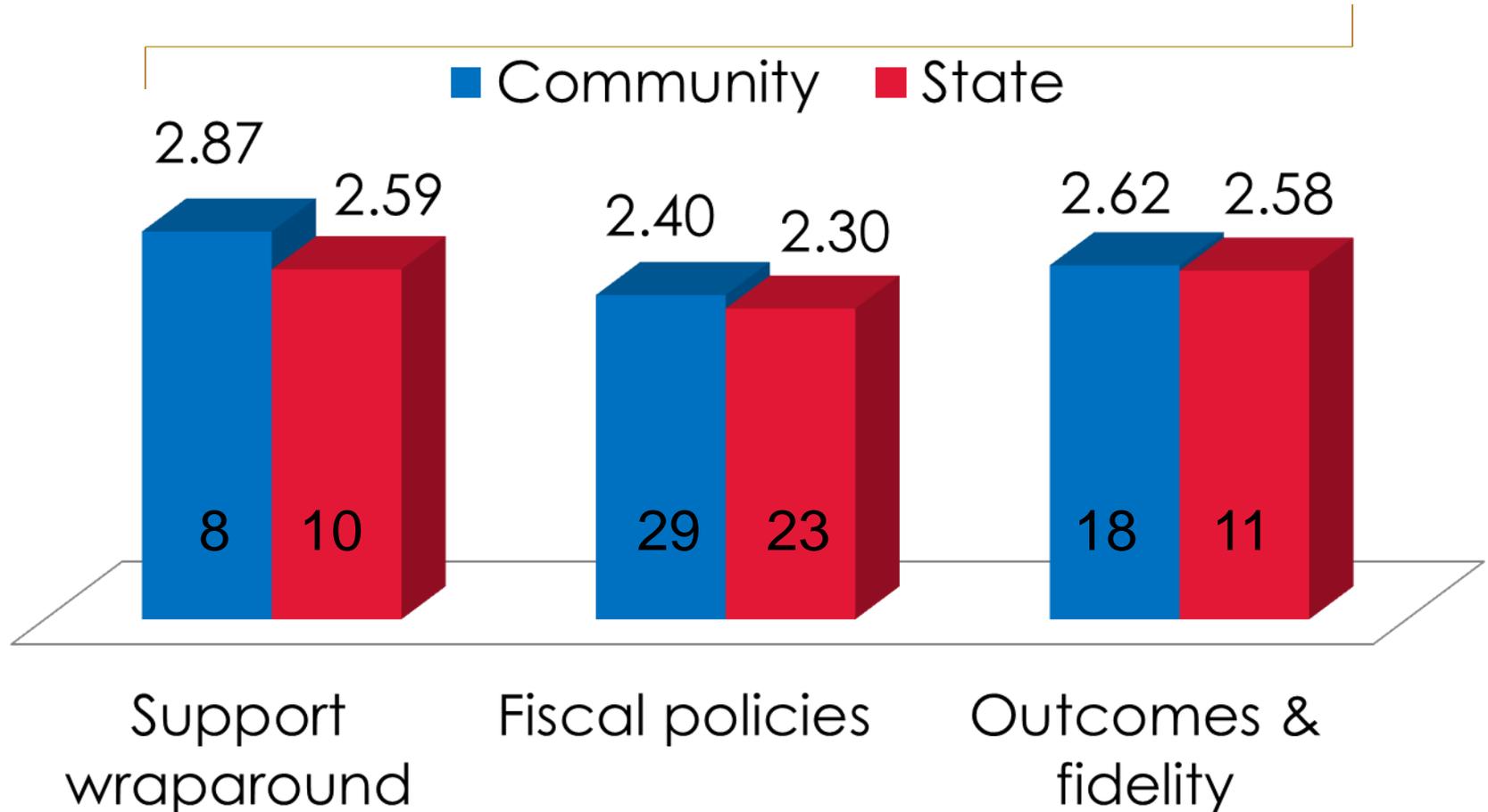
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Core Strategy-Strategic Communication

- Conduct a public awareness campaign emphasizing success
- Educate families and helpers to keep children and youth safe
- Social marketing must address stigma
- Market where and how to get help
- Marketing should contain a specific plan to reach at-risk families

Core Strategy - Hi-Fi Wraparound



Youth rated community wraparound support and fiscal policies significantly higher

Rating scores: 1 = Strongly Disagree; 2 = Disagree; 3 = Neither Agree nor Disagree; 4 = Agree; and 5 = Strongly Agree

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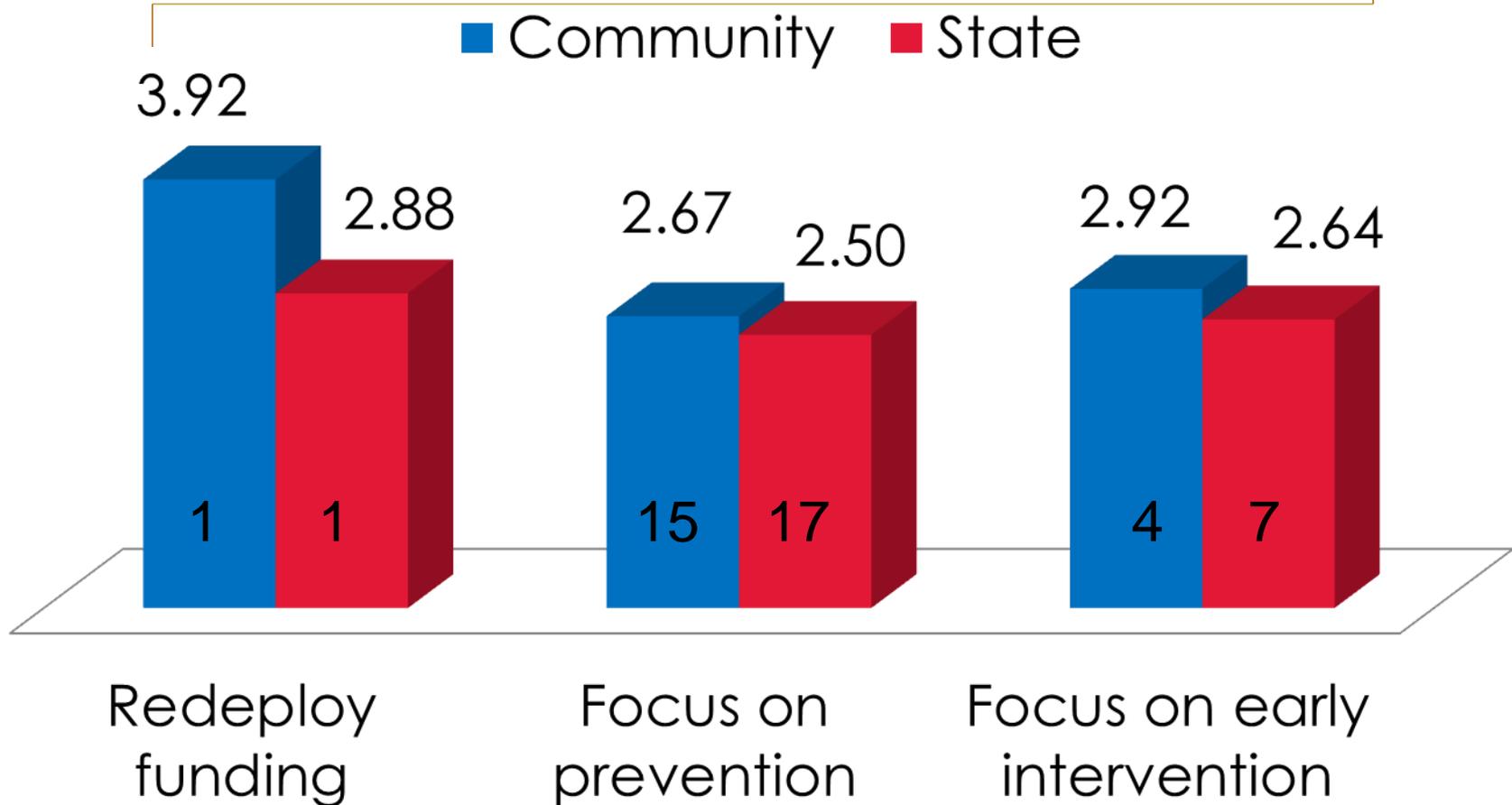
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Core Strategy-Wraparound

- Support development of local interagency teams
 - Allow local teams flexibility to identify services and supports needed in their area
 - Fund high fidelity wraparound as direct service
 - Address eligibility, age and time limits for wraparound
 - Family centered practice training for all systems
 - Models other than high fidelity wraparound
 - Make high fidelity wraparound affordable
-

Core Strategy-Prevention



Family members rated community prevention & early intervention significantly lower; Significant differences by region

Rating scores: 1 = Strongly Disagree; 2 = Disagree; 3 = Neither Agree nor Disagree; 4 = Agree; and 5 = Strongly Agree

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Core Strategy-Prevention

- *Fund and promote more preventative services*
 - *Build and fund an array of early intervention services*
-

Summary

- *Low system of care grades and lack of system of care components*
 - *Responses vary by race/ethnicity, type of participant, region, system*
 - *Strengths/Needs help identify priorities within core strategies*
 - *Qualitative information helps explain the data*
-