

MQIT MEETING MINUTES

Meeting Chair: Sheri Dawson

Attendees: Region 4 -Amy Stachura, MelindaCrippen; Region 3 - Melinda Farritor; Region 6 – Sharon Rathbun; Region 5 – Dean Settle; Region 5 – Linda Wittmuss; Magellan – Don Reding, Sue Mimick, Lisa Christensen, Carl Chrisman; DBH – Sheri Dawson

Meeting Date: July 15, 2010

Attachments: Call Center Stats Report; NBHS Clinical Activity Report; MQIT Resolution Log

Meeting: MQIT

Topic/Issue	Discussion	Recommendations/ Action	Resp. party	Due Date	Status
Welcome and Start Up	Review of Minutes	Approved			Complete
Follow-Up and Status Reports	<p>Status report from minutes</p> <p>New Staff Assistant assigned to Sheri is Tammy Westbrook. Please watch for her name on communications.</p> <p>Magellan June Report Log Reviewed</p> <ul style="list-style-type: none"> • 130 issues in 6/2010 – more than normal • Increase in 6/2010 of the # of incorrect discharges • Auths not generating remains consistent – some errors due to inadvertent discharges (provider may select the wrong service to discharge and the auth goes away) and timing of eligibility changes. <p>An email was sent regarding the public hearing for NBHS 206 Regulations and Adult Service Definitions. The hearing will be held 8/19/2010 at 1:30 PM in the State Office Building LLA.</p> <ul style="list-style-type: none"> • Status of Chapter 35/Medicaid regulations – At last report they were in the last stages of review. 	<p>_____</p> <p>Magellan will be working on a QI study regarding auth numbers not generating.</p> <p>Cancel MQIT Aug 19 meeting so folks can attend the hearing.</p>	Magellan	Oct Mtg	_____
	<ul style="list-style-type: none"> • There is a section in the 206 regulations reserved for youth related regs. The youth regs and service definitions for NBHS will be finalized in the next year. Maya Chilese is the lead for this project. 				Complete

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	<p>Injectable meds – There were concerns voiced regarding the Medicaid protocols and choice of inject able med guidelines.</p> <p>Lisa Christensen was asked questions at the last meeting on the Provider Advisory Group (PAG) as to membership and minutes.</p> <ul style="list-style-type: none"> This is a Magellan/Medicaid provider advisory group Magellan manages See the Magellan website/For Providers/Advisory Group for further information and minutes. 	<p>DBH/Medicaid/Magellan will have an internal meeting and report at our next MQIT meeting.</p> <p>Bob will send instructions to the list serve.</p>	<p>Sheri</p> <p>Bob</p>	<p>Sept Mtg</p>	<p>Complete</p>
Appeals and Call Center Reports	<p>Appeals Report</p> <ul style="list-style-type: none"> The number of providers taking reviews to the reconsideration level remains low. Reconsiderations may be filed within 90 days. For clarification reconsideration appeals are counted in the month when the final reconsideration determination is made not necessarily the month when the reconsideration process started. 23,100 Authorizations in FY10 Magellan Call Center goals and thresholds for both CSA's and Care Managers were met in June. 	<p>————</p>			<p>Ongoing reviews</p>
Misc	<p>Training needs</p> <ul style="list-style-type: none"> Chris Cole is the new Learning Function Lead at Magellan Chris can be contacted at 1-800-424-0333 or 402-437-4265. The group was asked for suggestions for Trainings: Topics discussed by member included: Social Networking and confidential information, ASI/ASAM and how to write a Tx Plan, CS-MH/SA & changes, service definitions and billing. <p>Sharing of Data and File Exchange Pilot</p> <ul style="list-style-type: none"> The purpose of this pilot is to exchange information required for data entry from the provider to Magellan and minimize duplicate entry. DBH sent an email at the end of May that a vendor, Orion would be working to assess the feasibility of a central data base hosted 	<p>Members are asked to talk with their peers and bring additional ideas to the next meeting</p> <p>Lisa will bring training logs (past training topics) to September meeting</p> <p>Call with Region 5 and pilot participants will be set up in the next 2 weeks.</p>	<p>Lisa Christensen</p> <p>Don Reding</p>	<p>Sept Mtg</p> <p>Sept Mtg</p>	

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	<p>at DBH. Final version of this report is expected 7/2010.</p> <ul style="list-style-type: none"> • DBH met with Magellan and we are suggesting the file exchange pilot utilize Region 5 due to close proximity of providers, a rural provider and a GAP provider. Region 3 suggested Mid-Plains participate. • Magellan has file layout and moving towards testing. Includes electronic communication back to providers • Cautions – Require technical sophistication at provider level <ul style="list-style-type: none"> - Require data returned to provider to be reviewed on a regular basis. <p>Administrative Discharge Pilot Follow Up</p> <ul style="list-style-type: none"> • Magellan developing a communication sheet regarding the administrative discharge phases which will be sent to the Magellan list serve of providers. • Phase 1 – Admin D/C of those with end date prior to 7/08. This has been tested but is not complete. Target completion is 8/31/10. <p>Phase 2 – Duplicate/extraneous pre-auths This is in the testing phase.</p> <p>Phase 3 – Duplicate registrations This is complex and under programming development.</p> <p>IOP-Auths</p> <ul style="list-style-type: none"> • Carl confirmed IOP auths are for units and period of time • Date range units on TAD are based on maximum per week • Don provided the following explanation of IOP auths and the TADS as they currently are set up: <p>IOP authorized units are calculated based on the premise that there could be up to 12 hrs/week of IOP utilized. This converts to 48 hours per month i.e., 4 weeks/month X 12 units = 48. Since authorizations do not necessarily have date spans that go from the first of the month to the end of the month the units are further converted into days i.e., 48 units/30 days = 1.6 units per day. On the TADs then if the "Auth Period" went from June 1, 2010 to June 30, 2010 the "Hours Auth" column would show (48.00). If the "Auth Period" was June 1, 2010 to June 23, 2010 the "Hours Auth"</p>				

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	<p>column would show (36.80).</p> <p>The "Auth Period" column on the TAD shows the most recent set of dates authorized for IOP by Magellan. If an auth period ends in the middle of a month, there may be two "Auth Periods" for a person listed on the TAD. For example an IOP auth that went from April 15, 2010 to June 15, 2010 and was then re-authorized from June 16, 2010 to August 15, 2010 would have both "Auth Periods" listed on the June, 2010 TAD. Each auth period would have it's own corresponding "Hours Auth" column as well that in this example would show (24.00) "Hours Auth" for the month of June.</p> <p>TADS</p> <ul style="list-style-type: none"> • Providers request page number on TAD be 1 of 3, 2 of 3, etc. • They also request label on every page of TAD • Magellan was asked to check the Yes/No button functionality on the trauma selection drop down, providers report that they could not select though a yes was chosen. <ol style="list-style-type: none"> 1. ACT TADS are now accessible under Day Rehab TAD type so they are broken into YES/NO. 2. At this time OutPt TADS can't print out MH-OP separate from SA-OP as they are in the same TAD type 	DBH/Magellan will review the IOP calculations and report back at the next meeting.	Sheri and Don	Sept Mtg	

Respectfully submitted,

(Name of minute's taker)

(Date)

(Name of Chair)

(Date)