CPA Training Webinar

May 31, 2018 10:00 – 12:00 CST





AGENDA:

- Exit counseling
- Substance abuse counseling
- Risk code updates
- Completion of nutrition assessment and care plan
- Documenting nutrition education resources
- Referrals



Exit Counseling



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What is Exit Counseling?

When women reach the end of their categorical eligibility, they receive reinforcement of important <u>health messages</u>

- Pregnant
- Breastfeeding
- Postpartum

Health Messages

- $\,^{\circ}$ 1. The importance of folic acid
- 2. Continued breastfeeding, if appropriate
- 3. The importance of children's immunizations
- 4. Health risk of using alcohol, tobacco and other drugs
- 5. The need for a balanced diet



When do you provide Exit Counseling?

- During the final nutrition education appointment
- If provided at the end of pregnancy certification, can provide abbreviated counseling at the end of postpartum/breastfeeding cert
- Should not replace but be in addition to, nutrition education when more risk specific appropriate counseling is needed
- If during the education, you touch on any of the subjects involved in Exit Counseling, you do not have to review them again

How do you provide Exit Counseling?

Pregnant woman:

"Amy today is your last visit at WIC, while you are pregnant and before your baby arrives. Here at WIC, we have shared with you many things to help keep you and your baby healthy, while you were pregnant. Now, I would like to share a few things with you that will keep you and your baby healthy, after you give birth. Would that be ok?

Review and offer educational material

- Take the road to better health
- Help me be healthy

Nutrition Educational Materials for Exit

Counseling



How do you provide Exit Counseling?

Postpartum/Breastfeeding Woman (Abbreviated Counseling)

Amy today is your last visit as a postpartum/breastfeeding mom, on WIC. However, your child(ren) will continue to receive WIC benefits. While you have been on WIC, we have discussed a lot of information about your health that will continue to be beneficial. Doing things like making sure you get enough folic acid, continuing to make healthy food choices, staying up to date your on child(ren)'s immunizations and avoiding alcohol, tobacco and other drugs. Would you like more information on any of those topics?

Review and offer educational material

- Take the road to better health
- Help me be healthy

Nutrition Educational Materials for Exit Counseling



Questions





Substance Abuse Counseling







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Substance Abuse Counseling

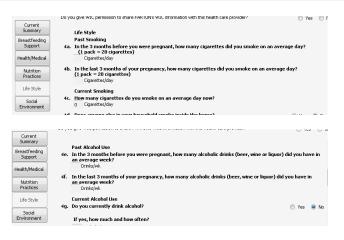


- 1. Local agencies must provide information regarding the harmful effects of drugs, tobacco and alcohol to all pregnant, postpartum, breastfeeding women and to the parents and caretakers of WIC infants and children.
- Participants who indicate that they or their child are exposed to secondhand tobacco smoke must also be warned of the dangers to themselves and/or their children.
- 3. Local Agencies must maintain an up-to-date list of local resources for drug and alcohol treatment programs as well as local smoking cessation programs.

Screening for Substance Abuse

Nebraska WIC screens for drug, alcohol and tobacco use to determine nutrition/medical criterion through the use of the questions asked during the Nutrition Interview.

Screening for Pregnant, Breastfeeding and Postpartum Moms



Screening for Pregnant, Breastfeeding and Postpartum Moms

Other ways to frame this question:

 We discussed smoking and alcohol use, do you have any past history and/or current use of other drugs?



Screening for Parents and Caretakers of infants and children



How to provide Substance Abuse Counseling?

At certification, need to offer substance abuse information

- Educational material that address the harmful impact of substance abuse
 - Help me be healthy
 - State created, "Keep you and your family safe"
- Current list of local resources for drug or other harmful substance abuse

Keep you & your children safe

You & your child can get hurt from alcohol, tobacco, & other drugs.

Tips for staying safe:

Pregnancy

- robacco or e-digarettess Quitting smoking early in pregnancy is best, but quitting at any time will help you and your baby. By quitting you will help your baby get more food and oxygen, grow better, and be born alive and healthy. E-digarettes are also not safe to use while pregnant.

 Alcohol: There is no safe amount, no safe time, and no safe type of alcohol during pregnancy. By avoiding alcohol you can help prevent health issues such as Fettal Alcohol Spectrum Disorder for your child in the future. It is never
- too use or associated take medications (prescription or over-the-counter) without talking to your doctor first. Some drugs can cause birth defects. If you are using street drugs when pregnant, it can cause serious health complications. Talk to your doctor to get help.

- Tobacco or e-cigarettes: Mothers who are using tobacco or e-cigarettes can breastfeed their babies. Breastmilk may help protect your baby from the harmful effects of secondhand smoke. It is still better to quit. If you smoke, try to smoke outside right after you breastfeed. Nicotine levels will decrease before it is time to breastfeed again.
- Actional from the pour instances. Accounter evens will be case before it is not into the desired again.

 Alcoholt if you drink alcohol it can be passed into your breastmilk. Excessive alcohol consumption while breastfeeding could affect the baby's sleep patterns and development. If you are going to drink alcohol while breastfeeding, drink in moderation (up to a standard drinks per day) and wait at least 2 hours before breastfeeding your baby.

 Other drugs: If you take other drugs (even over-the-counter or prescription drugs) ask your doctor before breastfeeding.
- If you have questions about whether it is safe to breastfeed, ask your doctor as soon as possible. Continue to pump

regularly but wait to give your baby the milk until you know it is safe

Postpartum moms, Parents, & Caregivers

Postpartum mons, Parents, ox Caregivers
Reduced substance use can be better for you and your child's health.

Trying to reduce your child's exposure to second hand smoke could help them have less colds, ear infections, and risk of asthma. Also, less exposure to tobacco smoke for you and your child could reduce your risk of cancer, heart disease, and stroke. Smoking outside instead of in the house or car is better for others around.

By avoiding substance abuse you will be more responsive and able to adapt to your child's needs. It is safer and easier for you to work, be responsible at home, and drive. You may also be able to live a healthier life. Substance use can hurt your body and cause health problems like heart attacks, liver disease, kidney disease, lung disease, and more. Take care of your body and live your best life for both you and your child.

If substance abuse is something you or someone you know struggles with:

- Talk to your doctor for help and referrals.
- For help quitting smoking call 1-800-QUIT-NOW (1-800-784-8669) or sign up to get stop-smoking text messages at h



alcohol, or other drugs) even if it is causing

Be the kind of parent you want to be. Protect your children by asking for help

Help Me Be Healthy

TIPS FOR A HEALTHY PREGNANCY



HEALTH TIPS FOR NEW MOMS



How to provide Substance Abuse Counseling?

Tailor education based on Nutrition assessment screening questions

- Not expected to diagnose or provide in-depth counseling
- Provide information in the course of routine activities

For those that are not participating in harmful behavior- Potential language,

"At WIC, we are required to offer everyone information on substance abuse. Are you interested in receiving information?"

I suggest you offer this after screening questions.

For those that are abusing a drug

Focus your counseling and referrals on their individual behavior

Document any nutrition education material and referral given

Substance Use Prevention

Screening, Education, and Referral Resource Guide for Local WIC Agencies



WIC Works Resource System website

https://wicworks.fns.usda.gov/sites/default/file s/media/document/ResourceManual%20rev%2 04-17-18.pdf

Questions





Risk Code Updates

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How do I look up Risk Code definitions?

Nebraska WIC Program website

- Local Agency Staff
 - WIC Procedures and Policy Memos
 - 8. Certification, Eligibility and Coordination of Services
 - B. Nutrition Risk Determination, Documentation & Priority Assignment Appendix





Manually Assigned Anthropometic Risk Codes

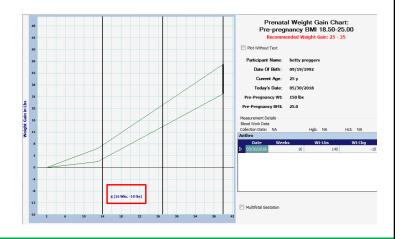
131 - Low Maternal Weight Gain

131 Low Maternal Weight Gain

Review:

Who is assigned this risk?

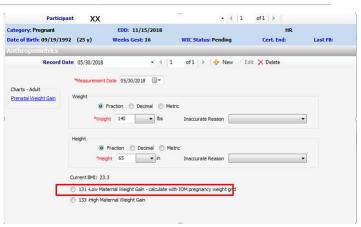
- Low weight gain at any point in pregnancy
 - Weight plots at any point beneath the bottom line of the appropriate weight gain range



131 Low Maternal Weight Gain

Journey FI and eWIC:

Manually assign on Anthropometric panel or on the Risk panel

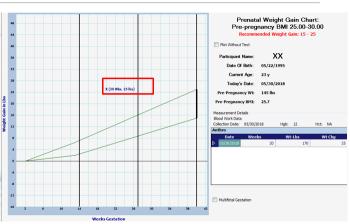


133-High Maternal Weight Gain (Pregnant women)

133-High Maternal Weight Gain (Pregnant women)

Who is assigned this risk?

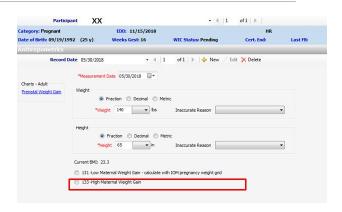
- High weight gain at any point in pregnancy
 - Weight plots at any point above the top line of the appropriate weight gain range



133-High Maternal Weight Gain (Pregnant women)

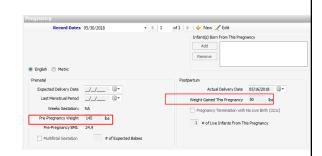
Journey FI and eWIC:

Manually assign on Anthropometric panel or on the Risk panel



133-High Maternal Weight Gain (Breastfeeding and Non-Breastfeeding Women)

- •Total gestational weight gain exceeding the upper limit of the Institute of Medicines recommended range based on BMI for singleton pregnancies
- Will Auto assign in both Journey FI and eWIC:
 - Pre-pregnancy weight
 - Weight Gained This Pregnancy



135-Slow/Faltering Growth Pattern

135-Slowed/Faltering Growth Pattern

Previously known as "Inadequate Growth"

Applies to Infants < 6 months only

Who gets this risk code:

- Infants Birth to 2 weeks
 - Excessive weight loss, defined as ≥ 7% of birth weight
 - (Babies current weight (oz.)/babies birth weight (oz.) -1)*100=Percentage of weight loss
 117 ounces (7lbs 5oz.)/ 128 ounces (8 lbs)= 0.91-1=0.086*100=8.6% weight loss
 (This infant would be assigned 135)
- Infants 2 weeks to 6 months of age
 - Any weight loss
 - Two separate weight measurements taken at least 8 weeks apart

135-Slowed/Faltering Growth Pattern

Journey FI-

Have to <u>manually assign</u> this risk code

Journey eWIC

Will auto assign if meets the definition criteria



Risk Code Definition Changes

211- Elevated Blood Lead Levels

211Elevated Blood Lead Levels

Definition has changed

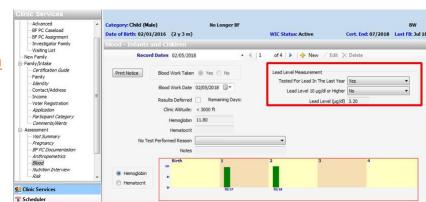
Who gets this risk code?

- $_{\circ}$ Blood lead level of $\geq 5~\mu g/deciliter$ within the past 12 months
 - ∘ Older risk code criteria was ≥10 µg/deciliter

211- Elevated Blood Lead Levels

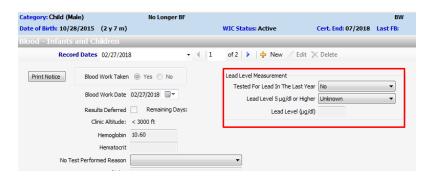
Journey FI-

Have to manually assign this risk code if measurement is between 5-9 µg/dl



211- Elevated Blood Lead Levels

Journey eWIC - Will auto assign if meets the definition criteria



411-Inappropriate Nutrition Practices for Infants

411-Inappropriate Nutrition Practices for Infants

411.9-Routinely using inappropriate sanitation in the feeding, preparation, handling and/or storage of expressed human milk or formula

 Feeding donor milk acquired directly from individuals or the internet. 601 - Breastfeeding Mother of Infant at Nutritional Risk

601 - Breastfeeding Mother of Infant at Nutritional Risk

Pregnant women added as allowed category for assignment of this risk

Who is assigned this risk?

- A breastfeeding woman whose breastfed infant has been determined to be at nutritional risk
- Category: Pregnant and Breastfeeding

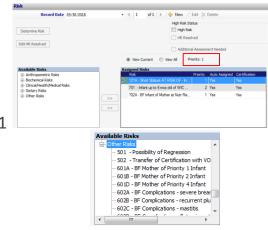
601 - Breastfeeding Mother of Infant at Nutritional Risk

Journey FI

- If you have a pregnant woman, who is breastfeeding, and has an infant at nutritional risk
- Manually assign risk factor on the risk panel

Select Other risks, then Select correct 601 risk code based on Infant priority

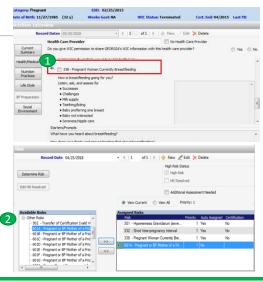
- 601A-Mother of Priority 1 infant
- 601B-Mother of Priority 2 infant
- 601D-Mother of Priority 3 infant



601 - Breastfeeding Mother of Infant at Nutritional Risk

Journey eWIC

- 1. Select box 338-Pregnant Woman Currently Breastfeeding
- 2. Select Other risks and Select correct 601 risk code based on Infant priority
- 601A-Mother of Priority 1 infant
- 601B-Mother of Priority 2 infant
- 601D-Mother of Priority 3 infant



602 - Breastfeeding Complications

602-Breastfeeding Complications

Pregnant women added as allowed category for assignment of this risk

Who is assigned this risk?

- A breastfeeding woman with any of the following complications or potential complications for breastfeeding
- Category: Pregnant and breastfeeding women

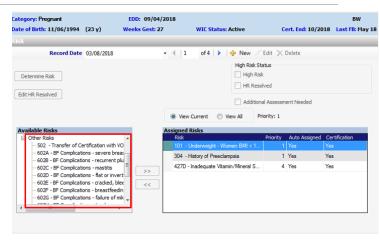
Complications (or potential complications):

- Severe breast engorgement
- · Recurrent plugged ducts
- Mastitis (fever or flu-like symptoms with localized breast tenderness)
- Flat or inverted nipples
- · Cracked, bleeding or severely sore nipples
- Age ≥ 40 years
- Failure of milk to come in by 4 days postpartum
- · Tandem nursing (breastfeeding two siblings who are not twins)

602 Breastfeeding Complications

Journey FI

 If you have a pregnant mom, that is breastfeeding and is having any of the listed complications, you have to manually assign the risk code.



602 Breastfeeding Complications

Journey eWIC

You have a pregnant woman, who is breastfeeding

- Select box 338-Pregnant Woman Currently Breastfeeding
- Then if applicable, select from list of 602-Breastfeeding Complications



Risk Code Definition Changes

ONLY FOR JOURNEY EWIC

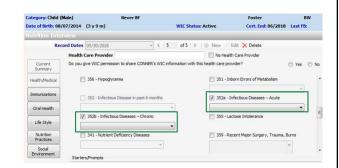
352a-Infectious Diseases Acute 352b-Infectious Diseases Chronic

352a-Infectious Diseases Acute 352b-Infectious Diseases Chronic

Formerly known as **352-Infectious** diseases

Journey eWIC separates 352 out into <u>Acute</u> and <u>Chronic</u> diseases:

- Will have infectious diseases listed separately under acute and chronic
- Will auto assign based on nutrition interview



332 - Short Interpregnancy Interval

332 Short Interpregnancy Interval

Previously known as "Closely Spaced Pregnancies"

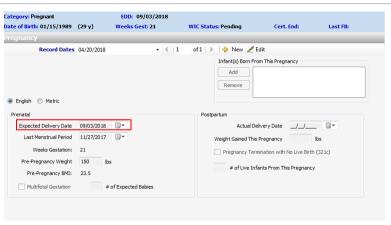
Who is assigned this risk?

- Less than 18 months interval between date of a <u>live birth</u> to the conception of the subsequent pregnancy
 - Pregnant women—Current pregnancy
 - Breastfeeding/Non-breastfeeding women—Most recent pregnancy

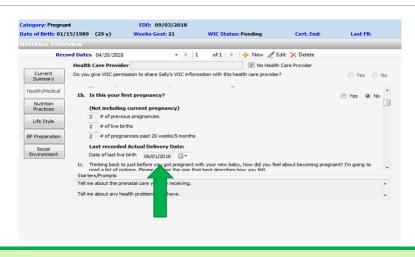
This criterion is specific only to women who experience live births

- Does not include miscarriages or stillbirths
- May assign #321 History of Spontaneous Abortions, Fetal or Neonatal Loss, as appropriate

Enter - Pregnant Woman's Current Expected Delivery date in the Pregnancy Screen



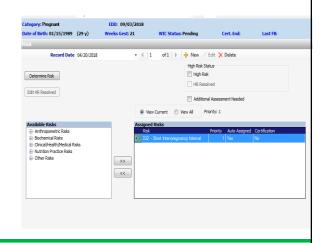
Enter - Last Recorded "Live" Actual Delivery Date in Health/Medical area of the Nutrition Interview

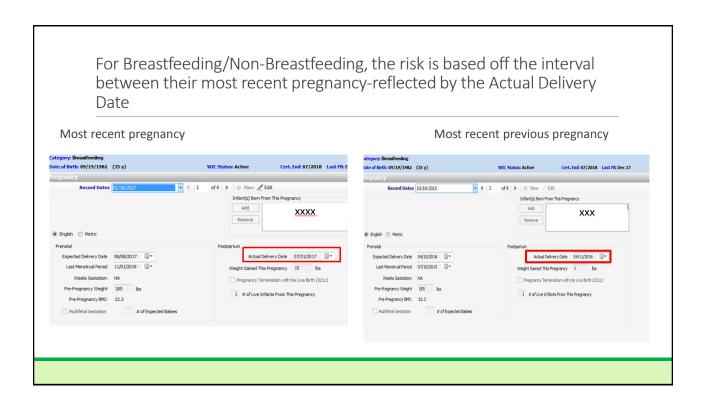


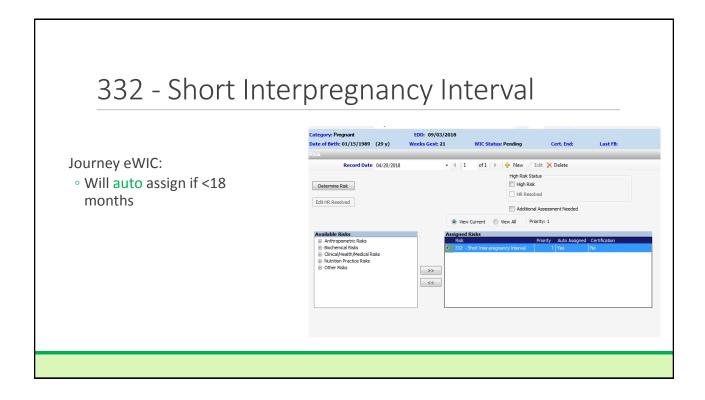
332 - Short Interpregnancy Interval

Journey eWIC:

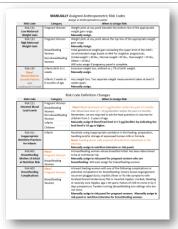
Will auto assign if <18 months







Risk code Cheat Sheet-Journey FI changes



Questions





Completion of Nutrition Assessment and Care Plan

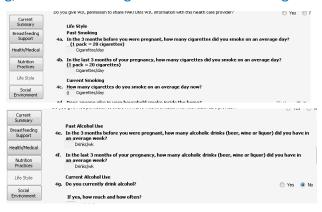
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Completion of Nutrition Assessment and Care Plan

- All portions of the Nutrition Interview need to be completed
- Why is this important?
 - Gives a complete picture of the participant's nutrition status
 - · Gives more complete information to use to assess risks
 - Could potentially impact a participant's ability to qualify for the program
 - Provides information for follow up
 - Provides information for FNS, SA and LA Management evaluations

Portions commonly not completed

Smoking, Alcohol and Drug abuse for Breastfeeding and Postpartum moms



Portions commonly not completed

Social Environment:

 Remember, you can reword questions, just as long as you are assessing the situation.

Potential language, "Is there anything that we did not discuss today, that you

need help with?"



Portions commonly not completed

Dental issues for Breastfeeding/Postpartum Mom

• This is important. Dentition impacts what mom can and cannot eat. A lot of healthy foods take quite a

bit of chewing.



Portions commonly not completed

Breastfeeding/Postpartum Mom

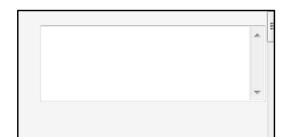
Potential language:

 Physical activity is really important to keep you healthy, after having your baby. Once the doctor gives the ok, what are some ways that you plan to be physically active?

	_					
4	. What are your plans for returning to your pre-pregnancy shape?					
	Listen, ask, and assess for	_				
	Physical activities					
	Walking					
	Playing with children					
	Safe parks					
	 Access to fitness centers 		Ξ			
	Activity frequency					
	Food consumption changes	+	+			

Portions commonly not completed

- •Where you provide a consolidated report of what Mom/Parent/Caretaker said
- •Provides a subjective view of participant's health
- Allows for follow up
- •Helps to provide a more complete picture of participants nutrition status
- •Let's evaluators know that the questions were asked
- •This information goes into the Care plan



Care Plan

Complete picture of Participant's nutrition assessment on one page

Incomplete Nutrition Assessment will result in an incomplete Care Plan

The Subjective, Objective and Assessment areas have blank boxes

- You can add anything that you may remember, from the nutrition interview, that you did not type in the boxes
 - · Instead of editing the nutrition interview
- Mom may say something that you want to record, while you are providing nutrition education



Care Plan

Counseling/Education boxes

- Provide a synopsis of the education you provided
- Put in any nutrition materials that you used that are not located in the nutrition education panel

Plan

- Area where you can expound on the plan you discussed with mom/parent/caretaker to reach her goals
- Recommendations for the next person to talk about, that you identified during the current visit, but did not discuss

Counseling/Education			
Plan			

Questions





Documenting Nutrition Education Resources used

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Documenting Nutrition Education Resources used

Remember to document when you provide a nutrition education resource

3 potential reasons this is happening:

- WIC participant or caretaker was not interested in receiving the material
- It was given but not recorded
- Or the nutrition ed material is not in the Nutrition Education panel in Journey
 - Plan: to get a list of nutrition ed materials, used by each agency, by the end of the year
 - In the interim, if the handout you provided is not in Journey, please list it in the Counseling/Education box in the Care plan





Referrals



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Requirements for Referrals

Remember to document Referrals

Procedure: Referrals

• Functional area: VIII Certification, Eligibility and Coordination of Services

Staff must make referrals to health related and public assistance programs based on a client's and their family's needs and interests

· Certification, Mid-certification, Recertification, Nutrition education visits

Required referrals

- Each local agency will develop a list of services available locally.
- · Written information on Medicaid, including income eligibility
- On at least one occasion, must be given information about SNAP, AFDC and the Child Support Enforcement Program
- If applicant is not eligible for WIC, must be given referral to other food assistance programs

Types of Referrals

Informal/Passive Referral: An informal/passive referral can be accomplished by providing printed information about a health or community program or providing the information verbally

• Representative of most of the referrals given in the WIC program

Formal/Active Referral: A formal/active referral occurs when a staff member initiates contact with a health or community program for the WIC participant

- If participant actively tells you she is abusing drugs
- You work in a health center that provides services participant needs but they do not speak English
- Use your professional judgment

Referrals

Examples of **Referrals** made in the WIC program:

- •Breastfeeding promotion and support services, i.e. Milkworks, La Leche League
- Child care centers
- Immunizations
- Dentists
- Physicians and other health care providers
- Shelters and food pantries
- Low Hemoglobin



Questions





Please complete the attendance poll!