**BEFORE YOU SHOP**

- Know your WIC food benefit balance before you go to the store.

**AT THE STORE**

In the beginning it is best to separate your WIC foods from your non WIC foods. This will make it easier to see which foods will be bought with WIC and the foods that will be bought with another form of payment.

**Checking Out**

- eWIC card can NOT be used at Self-Checkout
- The cashier will scan your items. You may use coupons, store loyalty cards, and discounts.
- When the cashier tells you, swipe the eWIC card and enter the PIN. **eWIC must be the FIRST payment.**
- Ask the cashier what foods were bought with WIC. If there is a food you want removed, ask the cashier to remove it.
- Complete the transaction by approving your WIC purchase and pay for any remaining balance with another form of payment.
- Keep your receipt! It has the remaining WIC food benefit balance and it can help your local WIC office if there was a problem in the checkout lane!
- **Ask your cashier the first time you shop if you MUST separate WIC foods from non-WIC foods. Stores that require shoppers to separate food items will have a sign like this:**

**SHOPPING TIPS**

- Take your eWIC card every time you shop.
- When completing your WIC transaction, **always use the eWIC card as your first form of payment.**
- Coupons, discounts, store loyalty cards, and reward programs may be used with WIC purchases.
- No substitutions are allowed. You may only buy WIC-approved foods in the Nebraska WIC Food List & Shopping Guide and on your Family Food Benefit List.
- Cashiers will not be able to override WIC items. If you have trouble at the store or you need a change made in your food benefits, please contact your WIC clinic.
- Once a WIC transaction is completed, WIC foods cannot be returned to the store.
- The Nebraska eWIC card may only be used at authorized Nebraska WIC stores.
- Do not sell, trade, or give away your WIC foods or eWIC card.

**NEBRASKA**

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

This institution is an equal opportunity provider.
Each time you visit the WIC clinic you will get your WIC food benefits. You will be given a Family Food Benefits List. This is your list of WIC foods that you can buy at the store.

Your Family Food Benefit List will have the dates the benefits can be used, a description of WIC approved foods, amounts to buy, and size of WIC foods.

Dates the benefits can be used - Food benefits become available on the first day of the month at 12:01am and expire on the last day of the month at midnight. Unused food benefits do not carry over to the next month.

Think of the WIC approved Foods as a shopping list of food benefits you can buy. Use your WIC Food List & Shopping Guide and the Family Foods Benefit List to pick out which foods to buy at the store.

Some categories of foods can be listed in decimal numbers. On your Family Food Benefits List and store receipts 4 cans of beans are listed as 1 Jar/Bag/Can. When you buy 1 can of beans the amount taken off is 0.25 per can of beans. For example, if you purchase 1 can of beans you have 0.75 Jar/Bag/Can left to buy. This equals 3 cans of beans.

Milk is similar. On your Family Foods Benefits List and store receipts, half gallons of milk are listed as 0.5 gallon. The total amount of milk shown below is 4.5 gallons.

Don’t worry if you lost the last receipt, you can check your balance by:
- Calling customer service at 1-844-386-3151.
- Go online to www.ebtedge.com
- Asking a cashier to print a WIC food benefit balance at the store before you shop.