

2018

Participant Satisfaction Survey Report

Nebraska WIC Program



This report was adapted from a capstone project report prepared by Caleb Adejoh. For more information contact the Nebraska WIC Program at:

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Introduction

The Special Supplemental Nutrition

Program for Women, Infants, and Children

(WIC) provides supplemental foods, health care referrals, and nutrition education for low-income pregnant, breastfeeding, and non-breastfeeding postpartum women, and to infants and children up to age five who are found to be at nutritional risk. The program operates in U.S. states, Indian Tribal Organizations, and territories, and is open to applicants who meet the income guidelines and requirements for the state in which they reside. The Nebraska WIC program was launched in 1974. Currently, the program provides healthy food at no cost, breastfeeding support, and nutrition information to about 37,000 people across the state each month.

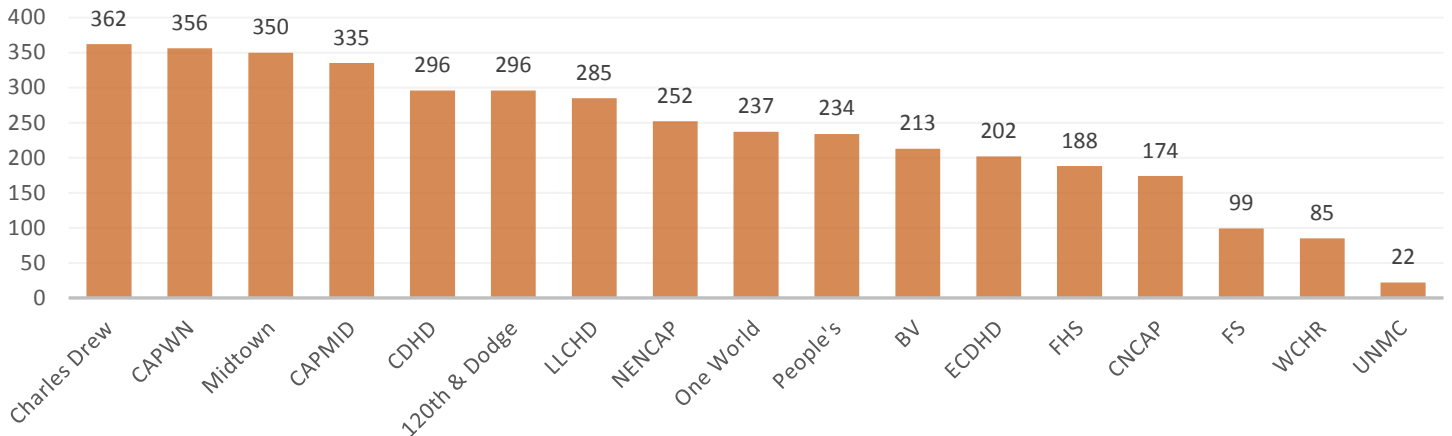
As part of continuing efforts to improve WIC services, the United States Department of Agriculture (USDA) recommends the conduction of surveys to determine the extent of participant satisfaction with WIC services. In complying with the recommendations, this participant satisfaction survey was conducted to determine the extent of satisfaction with WIC services among program participants in Nebraska. It will be used as a program improvement tool by the Nebraska WIC program to understand the emerging needs and preferences of services among the program participants. The survey will also be used to evaluate satisfaction with the eWIC cards.

Methodology

This was a cross-sectional survey study of WIC participants in Nebraska. The Nebraska WIC program has 13 local agencies, with 100 clinics across the state of Nebraska. In 2017, these clinics serve 21,000 households and 37,000 women and children. The survey was provided to women enrolled in WIC or caregivers of children enrolled in WIC.

Survey Sample

A total of 4,055 respondents completed the surveys. The table below shows the distribution of respondents by local agencies and additional sites under Douglas County Health Department. Charles Drew, had the greatest number of respondents (8.7%) which was followed by Community Action Partnership of Western Nebraska (8.8%). UNMC had the least number of respondents.



Abbreviations

120 th	120 th & Dodge (DCHD)	FS	Family Service
BV	Blue Valley Community Action Partnership	LLCHD	Lincoln Lancaster Health Department
CAPMID	Community Action Partnership of Mid Nebraska	Midtown	Midtown WIC (DCHD)
CAPWN	Community Action Partnership of Western Nebraska	NENCAP	Northeast Nebraska Community Action Partnership
CDHD	Central District Health Department	One World	One World WIC (DCHD)
Charles Drew	Charles Drew Health Center WIC (DCHD)	People's	People's Family Health Services
CNCAP	Central Nebraska Community Action Partnership	UNMC	University of Nebraska Medical Center WIC (DCHD)
ECDHD	East Central District Health Department	WCHR	Western Community Health Resources
FHS	Family Health Services	DCHD	Douglas County Health Department



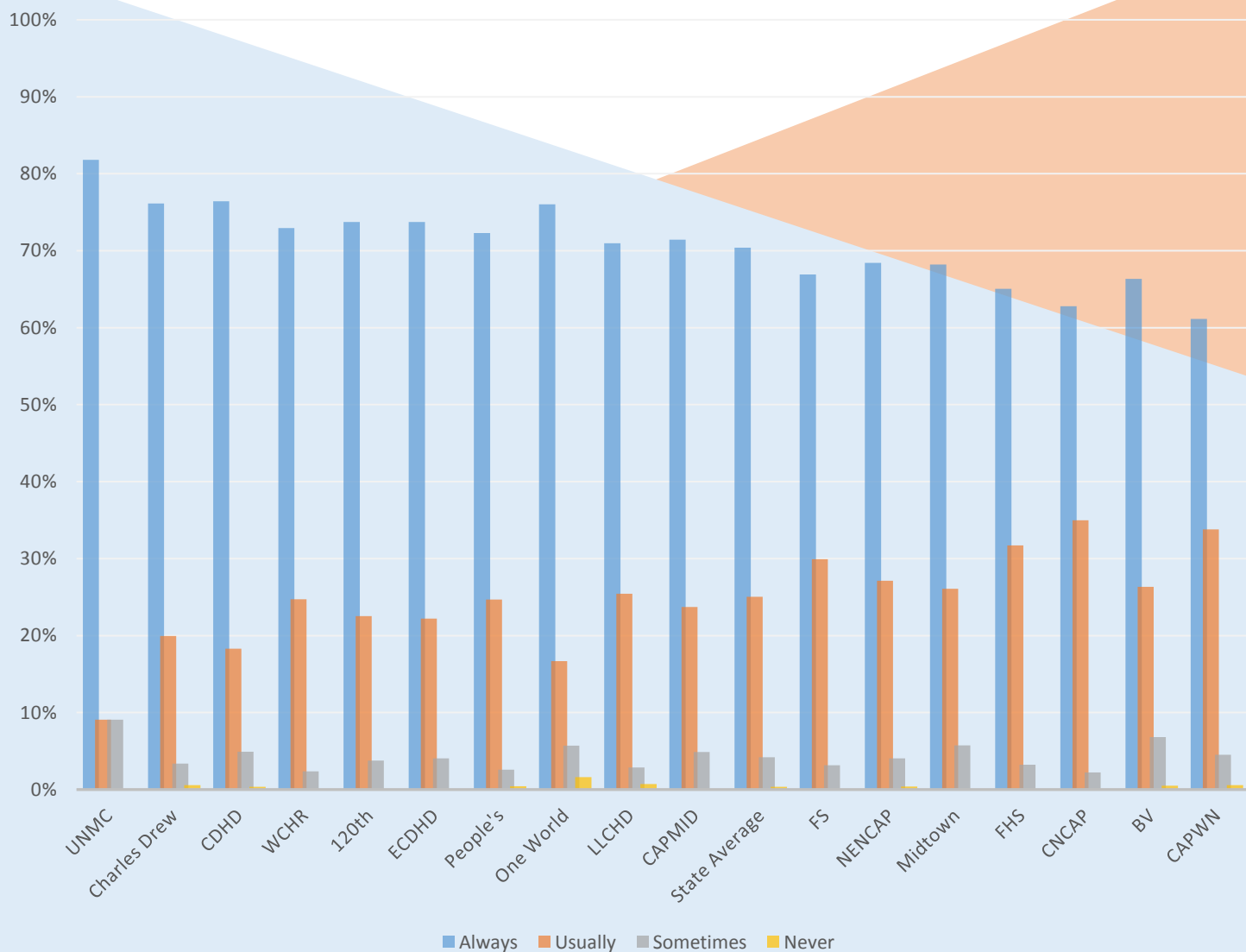
Minimum Requirement

A minimum requirement is needed to limit the margin of error and avoid skewed findings. The following clinics did not meet the minimum requirements and their confidence interval is low leading to a higher margin of error on their results:

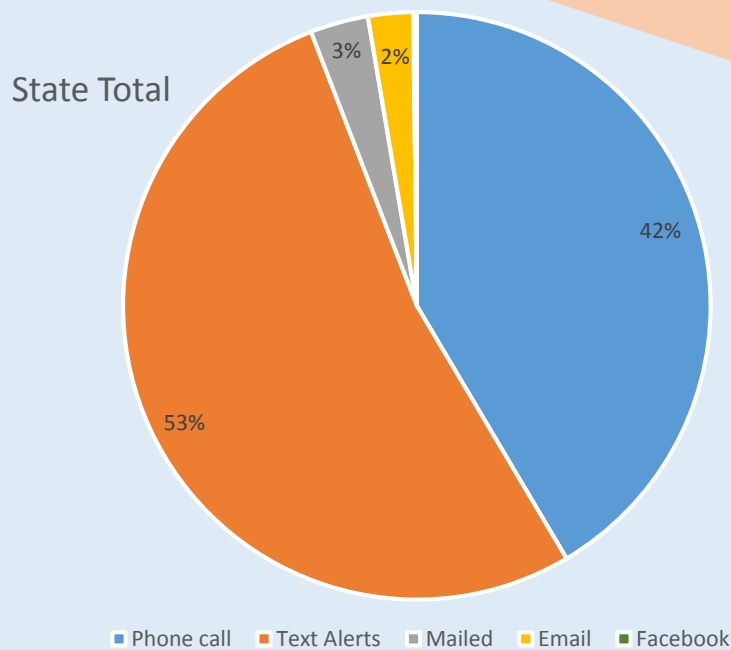
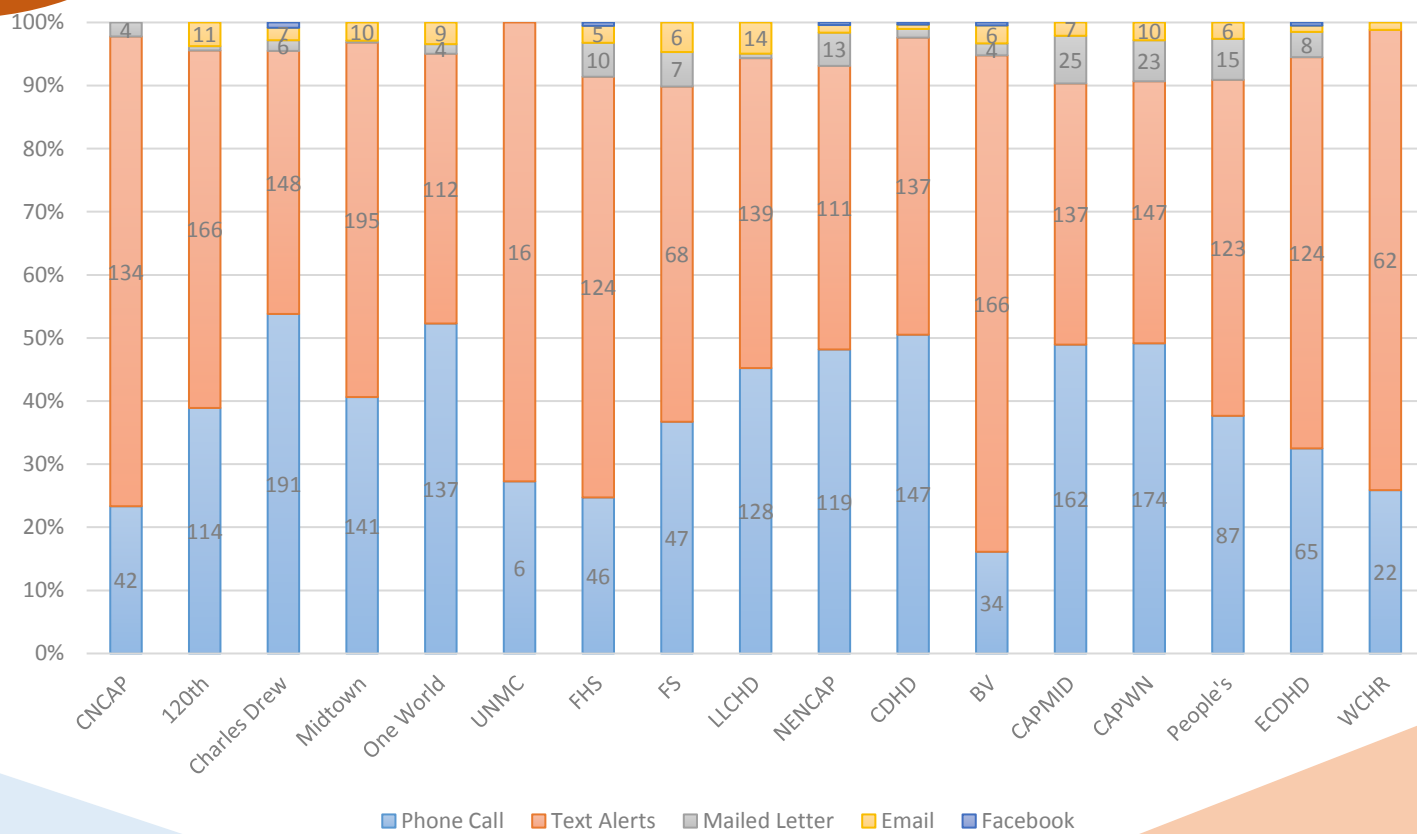
- WCHR
- Family Service
- One World
- UNMC

How often do WIC appointment times work for you?

Agency	Always	Usually	Sometimes	Never
UNMC	82%	9%	9%	0%
Charles Drew	76%	20%	3%	1%
CDHD	76%	18%	5%	0%
WCHR	73%	25%	2%	0%
120th	74%	23%	4%	0%
ECDHD	74%	22%	4%	0%
People's	72%	25%	3%	0%
One World	76%	17%	6%	2%
LLCHD	71%	25%	3%	1%
CAPMID	71%	24%	5%	0%
State Total	70%	25%	4%	0%
FS	67%	30%	3%	0%
NENCAP	68%	27%	4%	0%
Midtown	68%	26%	6%	0%
FHS	65%	32%	3%	0%
CNCAP	63%	35%	2%	0%
BV	66%	26%	7%	0%
CAPWN	61%	34%	5%	1%

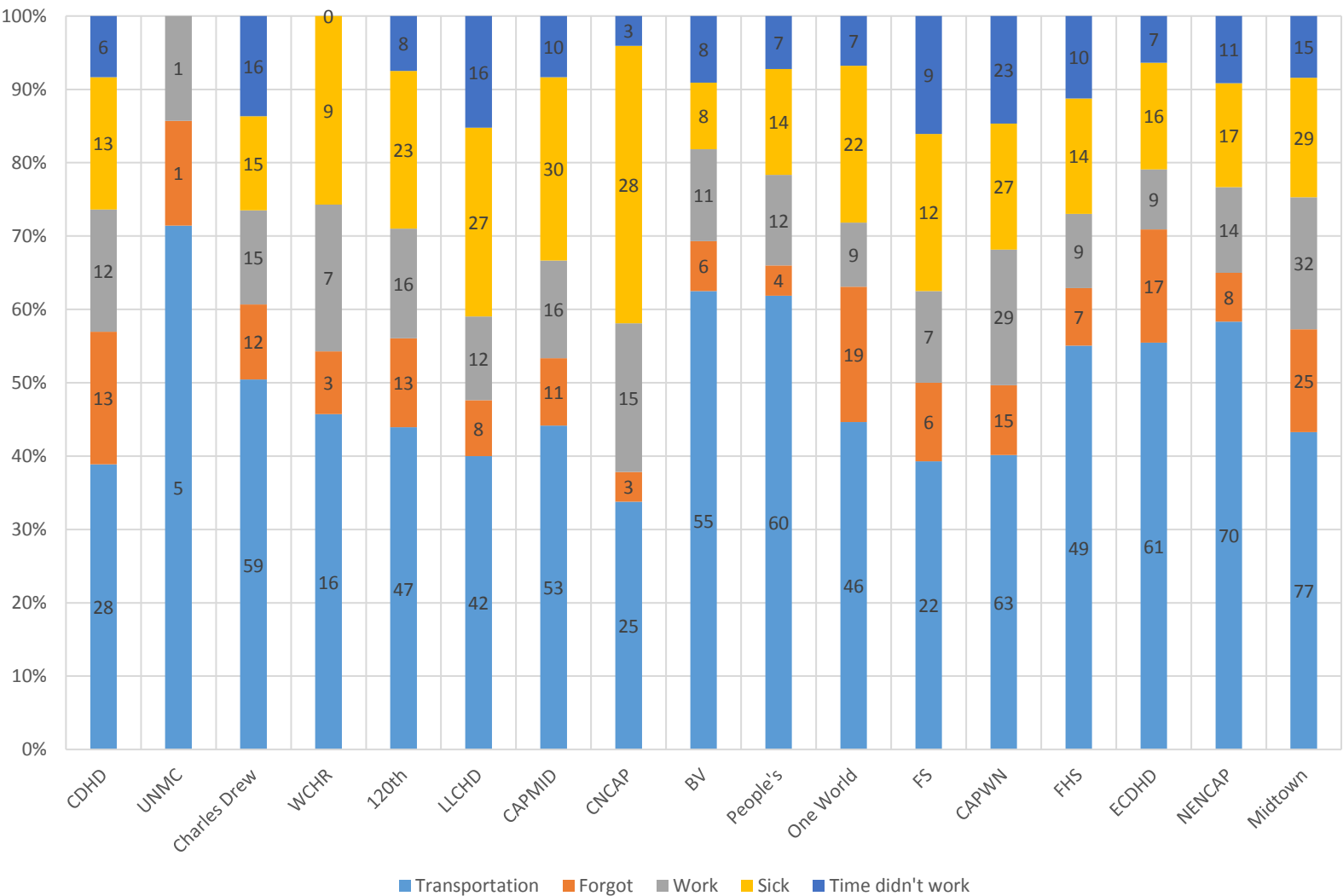


How would you like to be reminded about your appointment?



Have you ever missed an appointment?

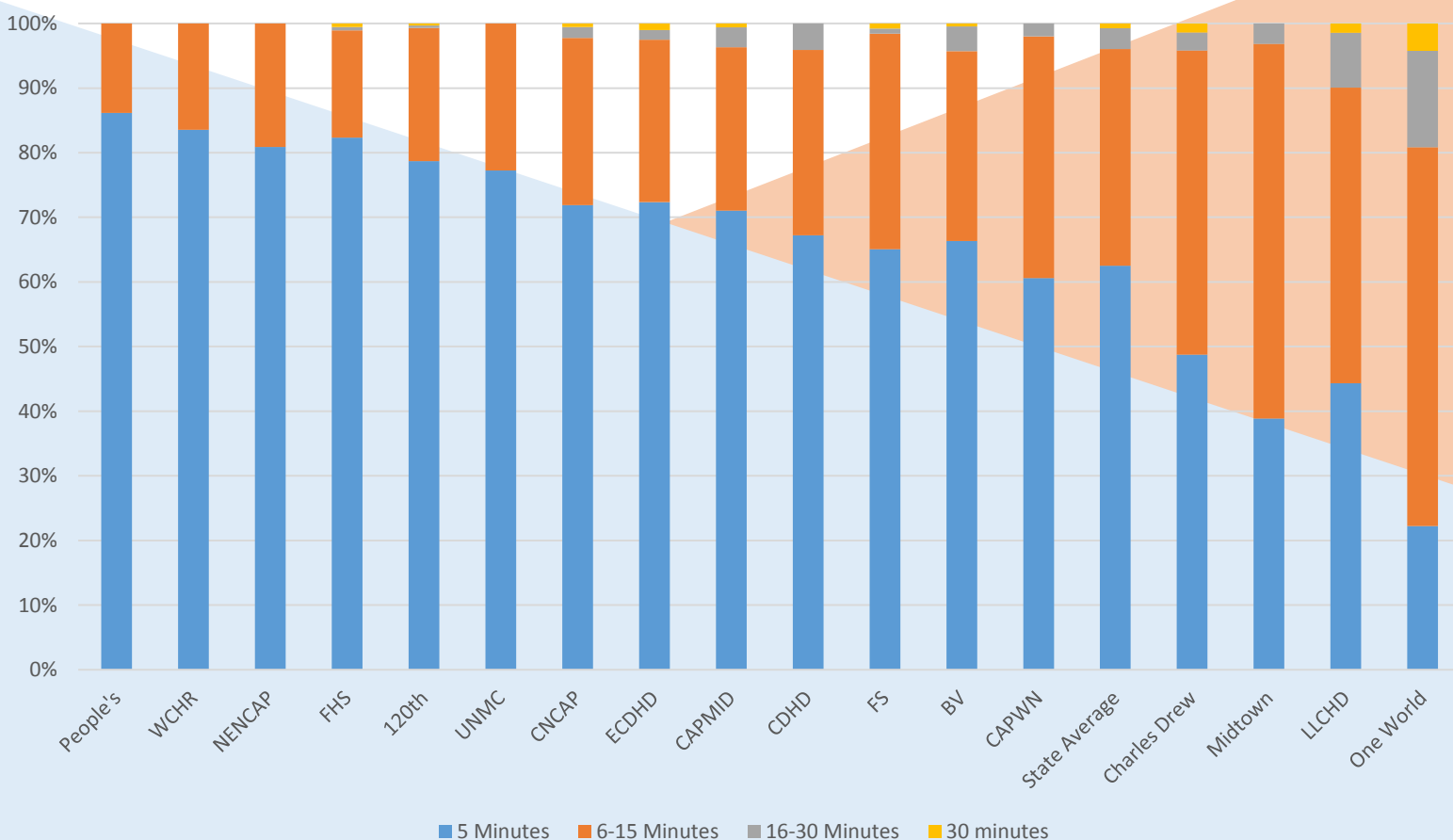
Agency	Yes	No
CDHD	29%	71%
UNMC	36%	64%
Charles Drew	42%	58%
WCHR	44%	56%
120th	44%	56%
LLCHD	44%	56%
CAPMID	45%	55%
CNCAP	46%	54%
BV	47%	53%
State Total	49%	51%
People's	49%	51%
One World	50%	50%
FS	52%	48%
CAPWN	55%	45%
FHS	56%	44%
ECDHD	59%	41%
NENCAP	59%	41%
Midtown	63%	37%



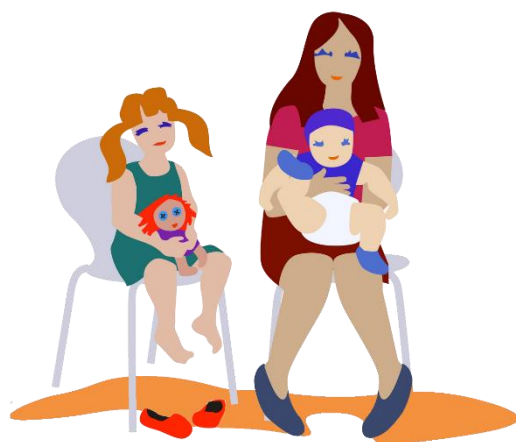
How long do you usually have to wait in the clinic waiting room past the time of your appointment?



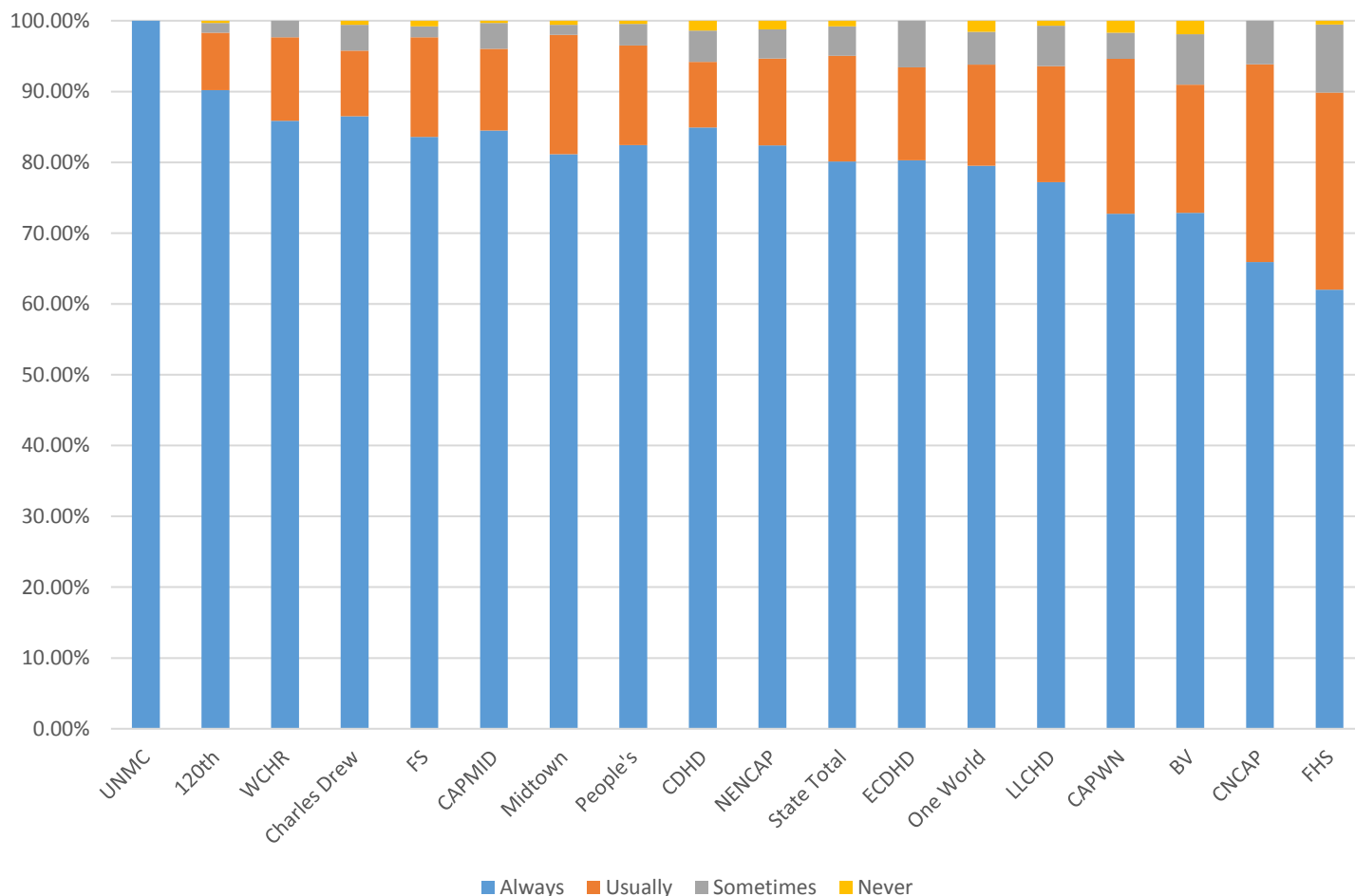
Agency	Less than 5 Minutes	6-15 Minutes	16-30 Minutes	More than 30 minutes
People's	86%	14%	0%	0%
WCHR	84%	16%	0%	0%
NENCAP	81%	19%	0%	0%
FHS	82%	17%	1%	1%
120th	79%	21%	0%	0%
UNMC	77%	23%	0%	0%
CNCAP	72%	26%	2%	1%
ECDHD	72%	25%	2%	1%
CAPMID	71%	25%	3%	1%
CDHD	67%	29%	4%	0%
FS	65%	33%	1%	1%
BV	66%	29%	4%	0%
CAPWN	61%	37%	2%	0%
State Average	63%	34%	3%	1%
Charles Drew	49%	47%	3%	1%
Midtown	39%	58%	3%	0%
LLCHD	44%	46%	9%	1%
One World	22%	59%	15%	4%



Is your clinic space private enough for you to feel comfortable asking or answering personal questions?

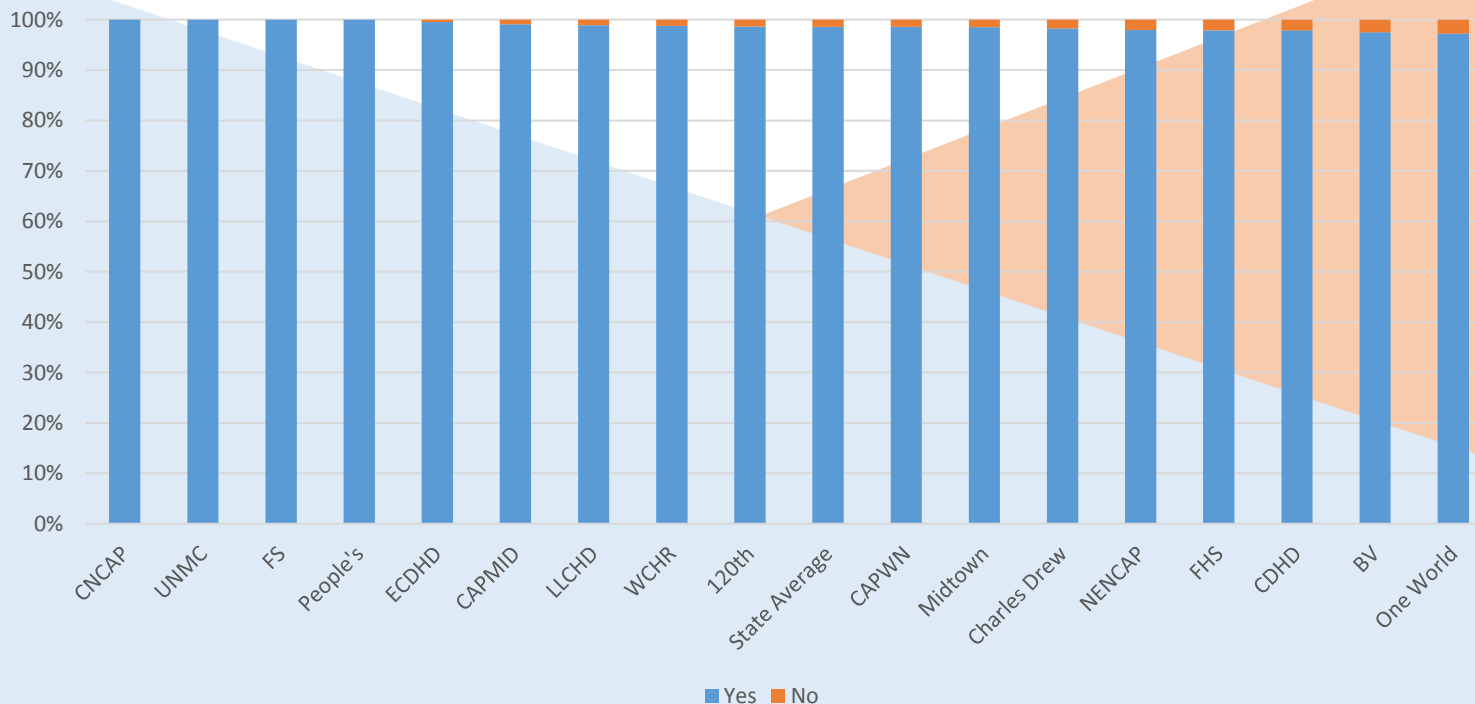


Agency	Always	Usually	Sometimes	Never
UNMC	100.00%	0.00%	0.00%	0.00%
120th	90.20%	8.11%	1.35%	0.34%
WCHR	85.88%	11.76%	2.35%	0.00%
Charles Drew	86.52%	9.27%	3.65%	0.56%
FS	83.59%	14.06%	1.56%	0.78%
CAPMID	84.50%	11.55%	3.65%	0.30%
Midtown	81.14%	16.86%	1.43%	0.57%
People's	82.46%	14.04%	3.07%	0.44%
CDHD	84.93%	9.25%	4.45%	1.37%
NENCAP	82.38%	12.30%	4.10%	1.23%
State Total	80.11%	14.94%	4.15%	0.80%
ECDHD	80.30%	13.13%	6.57%	0.00%
One World	79.54%	14.29%	4.63%	1.54%
LLCHD	77.22%	16.37%	5.69%	0.71%
CAPWN	72.73%	21.88%	3.69%	1.70%
BV	72.86%	18.10%	7.14%	1.90%
CNCAP	65.92%	27.93%	6.15%	0.00%
FHS	62.03%	27.81%	9.63%	0.53%



Do you feel comfortable asking the WIC staff when you have questions?

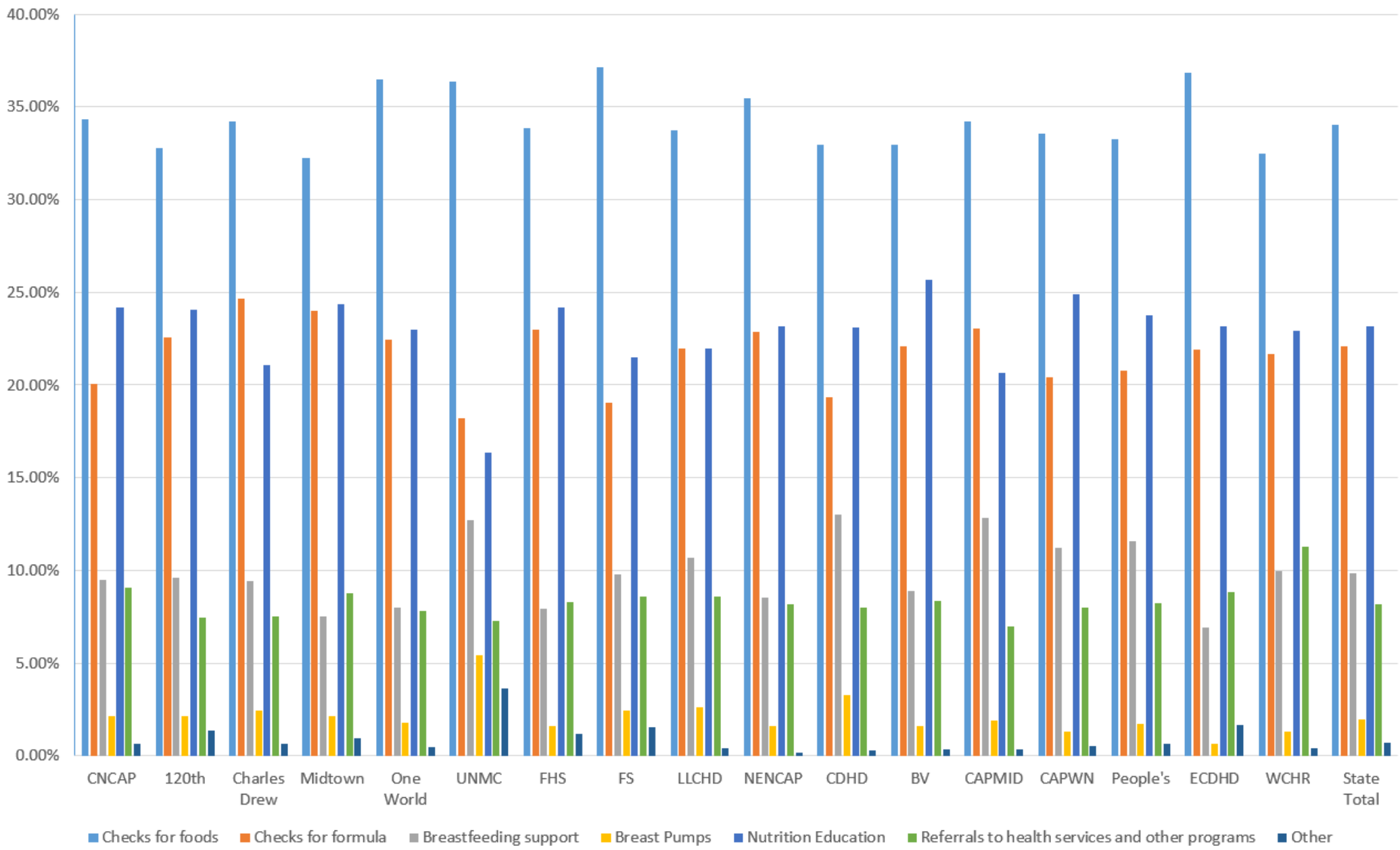
Agency	Yes	No
CNCAP	100%	0%
UNMC	100%	0%
FS	100%	0%
People's	100%	0%
ECDHD	99.49%	0.51%
CAPMID	99.08%	0.92%
LLCHD	98.92%	1.08%
WCHR	98.78%	1.22%
120 th	98.62%	1.38%
State Average	98.60%	1.40%
CAPWN	98.58%	1.42%
Midtown	98.53%	1.47%
Charles Drew	98.26%	1.74%
NENCAP	97.94%	2.06%
FHS	97.85%	2.15%
CDHD	97.85%	2.15%
BV	97.49%	2.51%
One World	97.23%	2.77%



If no, why?

120 th	depends. some employees are rude short and rude They are not clearly answering sometimes.
Blue Valley	Abeses estan de mal umor [Sometimes they're in a bad mood] it's me not them
CAPMID	I don't feel like they are knowledgable on medical stuff. I was told to give water to my 4 month old :(
CAPWN	Porque hasi me aweguro cuand tengo una pregunta me contestam. [That way I make sure that when I have a question, they will answer.] sometimes the ladies can be rude and impatient The staff can be very judgemental. Depends on who you get.
CDHD	None
Charles Drew	b/c I'm confident and want the best for my kids
CNCAP	None
ECDHD	None
FHS	Afraid Not very personable that are rude and at the end of the day dont seem to care
FS	None
LLCHD	if I say the wrong thing they might judge or deney me Sometimes I feel judge when asking some questions rather than supporte or encouraged
Midtown	None
NENCAP	None
One World	None
People's	None
UNMC	None
WNMC	None

Which 3 things do you like the most about WIC?



Which 3 things do you like the most about WIC?

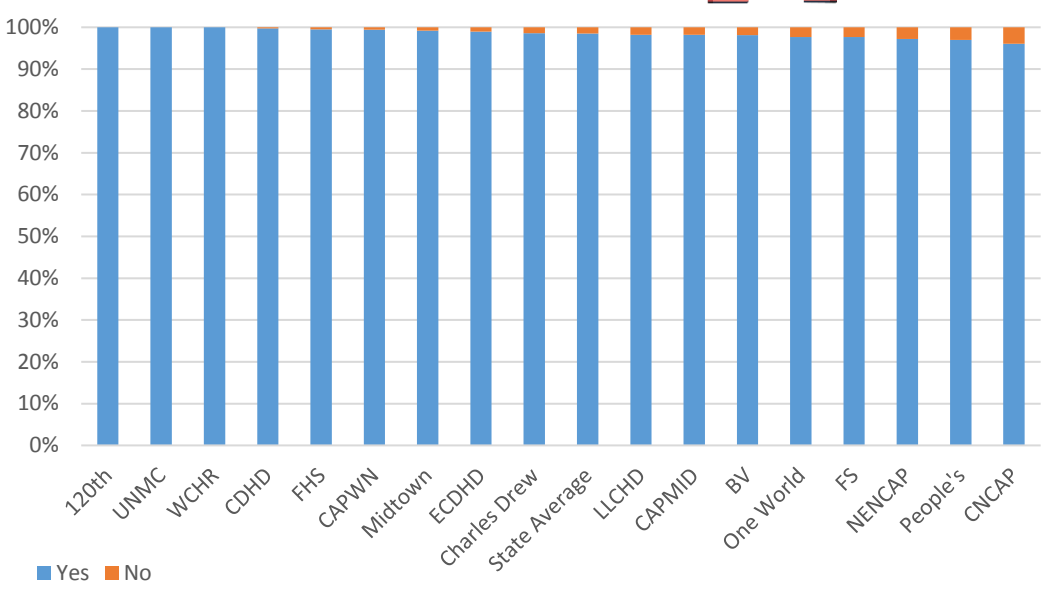
(Other comments)

120 th & Dodge	Baby food convenient for Everything! I love it! Everything.	FHS	Friendly Help friendly supportive staff Height and weight checks it helps make my food stamps go further
	farmers market checks help w/ questions + food Nothing Really Staff	FS	all Everything! Wonderful services. fruit checks specifically Respectful staff They check my sons health
Blue Valley	the food for snacks to make healthy snacks The possibility of a debit card instead of checks	LLCHD	All of the above Friendly & Don't judge
CAPMID	Friendly Staff Information availability	Midtown	in home family services always happy to help wether it's a newborn, toddler, or myself.
	Toys, the waiting room is helpful because it distracts my children so much that they don't want to leave once the visit is over. Which makes it easier on me.		checks iron
CAPWN	ALL Everything Fresh Veggies + Fruit	Midtown	compassion + friendliness of team promotes environment of health/open communication Dietician Friendly staff Helping on ideas on getting the ads and eating the way they should
CDHD	Everything todo me gusta realmente (I really like everything)		nice staff
Charles Drew	checking child's health with weight, height, Led, & hemoglobin Fresh Fruit & Vegetables Save money.	NENCAP	The Staff variety Everything
	the CPA the help they can provide	One World	apenas voya ver los sercveies es primara vez (I'm just going to see the serveis it's the first time) Everything/pleased Megustaria Que wick Diera leche soya almendra coco (I would like WIC to give soy, coconut, and almond milk)
CNCAP	I like the whole program		all of the above
ECDHD	Checking weight, height and hemoglobin El personal (The Staff) Pediasure checks Staff	People's	baby food birth control
		UNMC	All Help w/ venting
		WCHR	Special Formula

Would you recommend WIC to a friend?



Agency	Yes	No
120th	100.0%	0.0%
UNMC	100.0%	0.0%
WCHR	100.0%	0.0%
CDHD	99.7%	0.3%
FHS	99.5%	0.5%
CAPWN	99.4%	0.6%
Midtown	99.2%	0.8%
ECDHD	99.0%	1.0%
Charles Drew	98.6%	1.4%
State Average	98.5%	1.5%
LLCHD	98.2%	1.8%
CAPMID	98.2%	1.8%
BV	98.1%	1.9%
One World	97.7%	2.3%
FS	97.7%	2.3%
NENCAP	97.2%	2.8%
People's	97.0%	3.0%
CNCAP	96.1%	3.9%



Agency Comments

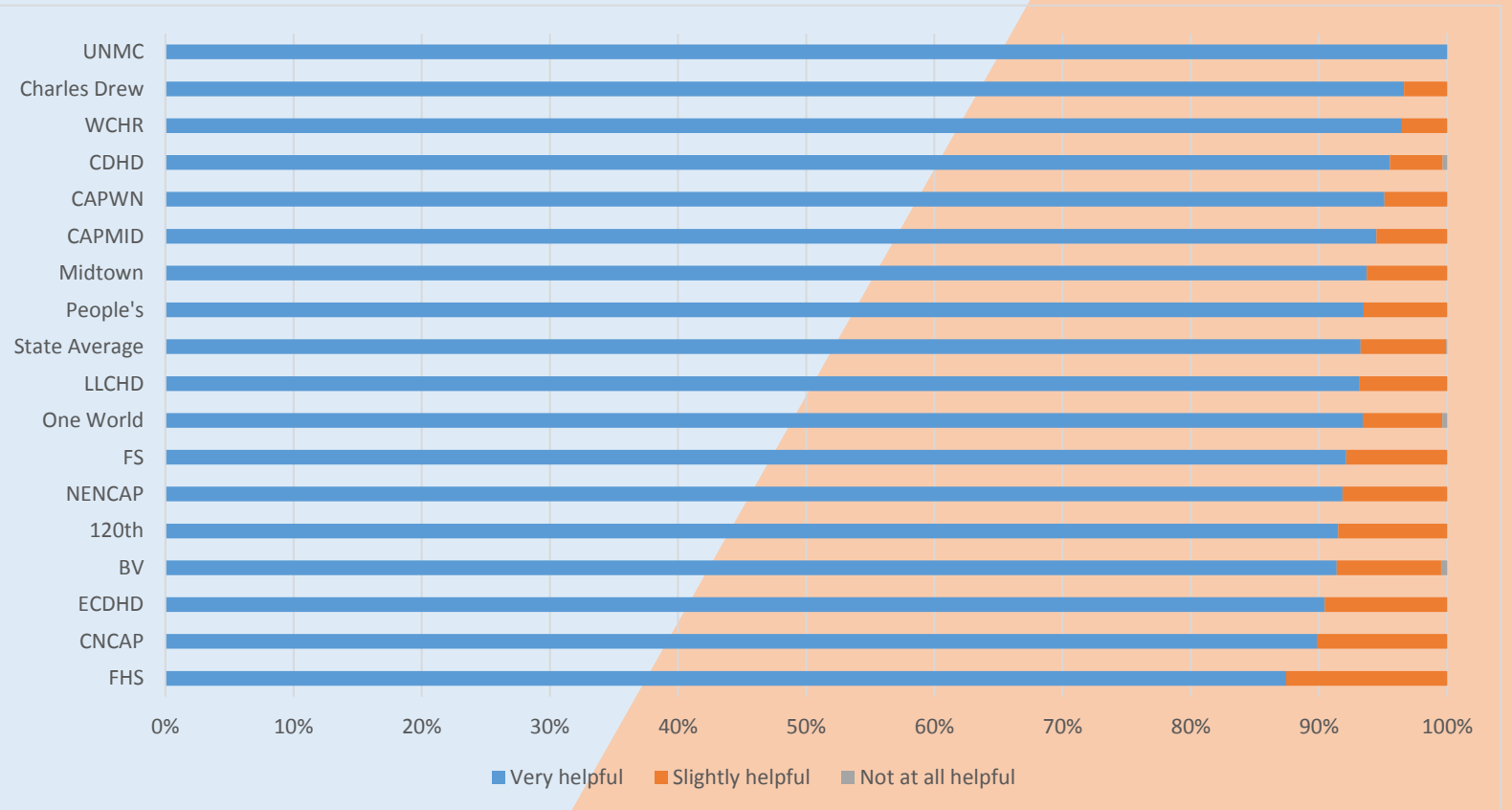
Agency	Comments
120 th & Dodge	No friends
Blue Valley	None
CAPMID	None
CAPWN	Too judgmental especially if you are unable to breastfeed
CDHD	None
Charles Drew	None
CNCAP	No friends that have babies. I am an old mom.
ECDHD	None
FHS	None
FS	My friends come here already
LLCHD	None
Midtown	None
NENCAP	None
One World	None
People's	None
UNMC	None
WCHR	None

If no, why?

How helpful is the nutrition information you receive?



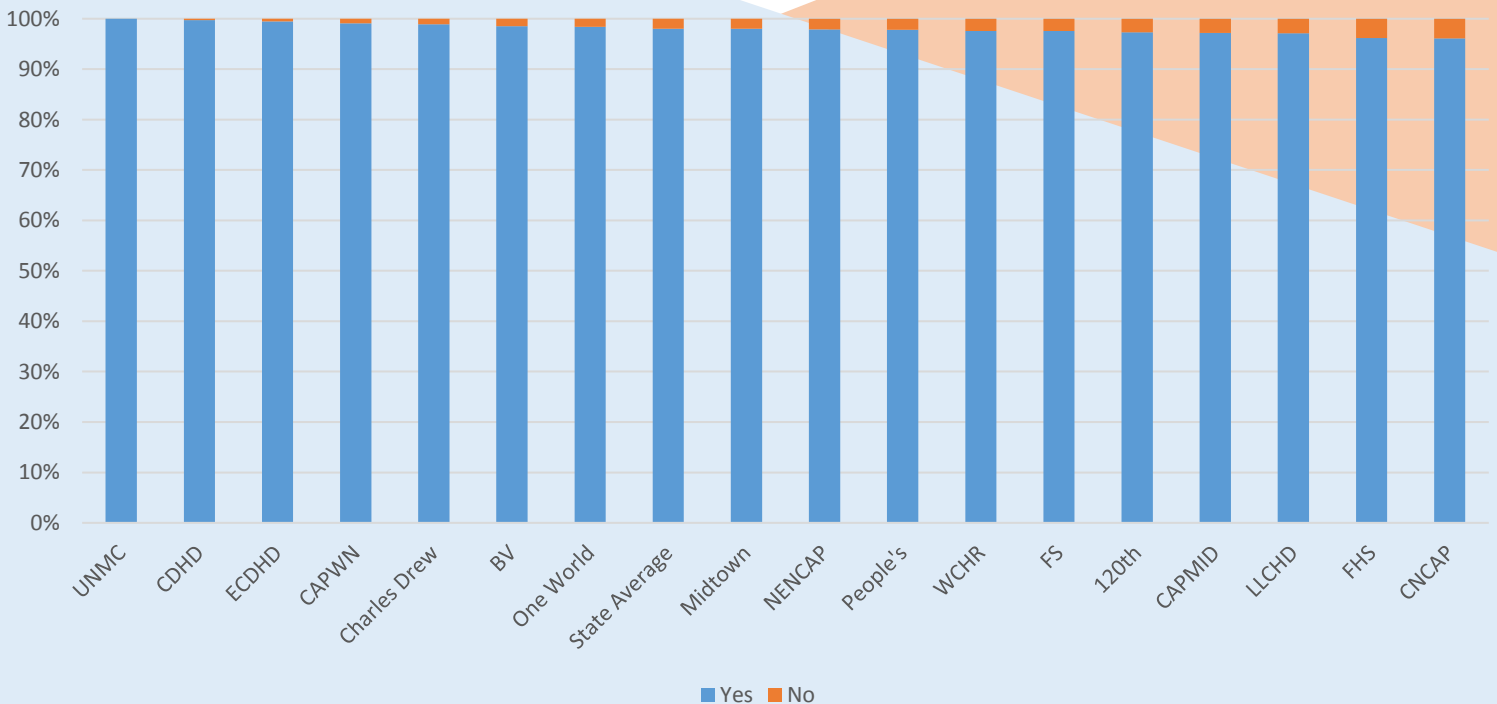
Agency	Very Helpful	Slightly Helpful	Not at all Helpful
UNMC	100.0%	0.0%	0.0%
Charles Drew	96.6%	3.4%	0.0%
WCHR	96.5%	3.5%	0.0%
CDHD	95.5%	4.1%	0.3%
CAPWN	95.1%	4.9%	0.0%
CAPMID	94.5%	5.5%	0.0%
Midtown	93.7%	6.3%	0.0%
People's	93.5%	6.5%	0.0%
State Total	93.2%	6.7%	0.1%
LLCHD	93.2%	6.8%	0.0%
One World	93.4%	6.2%	0.4%
FS	92.1%	7.9%	0.0%
NENCAP	91.8%	8.2%	0.0%
120th	91.5%	8.5%	0.0%
BV	91.4%	8.1%	0.5%
ECDHD	90.5%	9.5%	0.0%
CNCAP	89.8%	10.2%	0.0%
FHS	87.4%	12.6%	0.0%



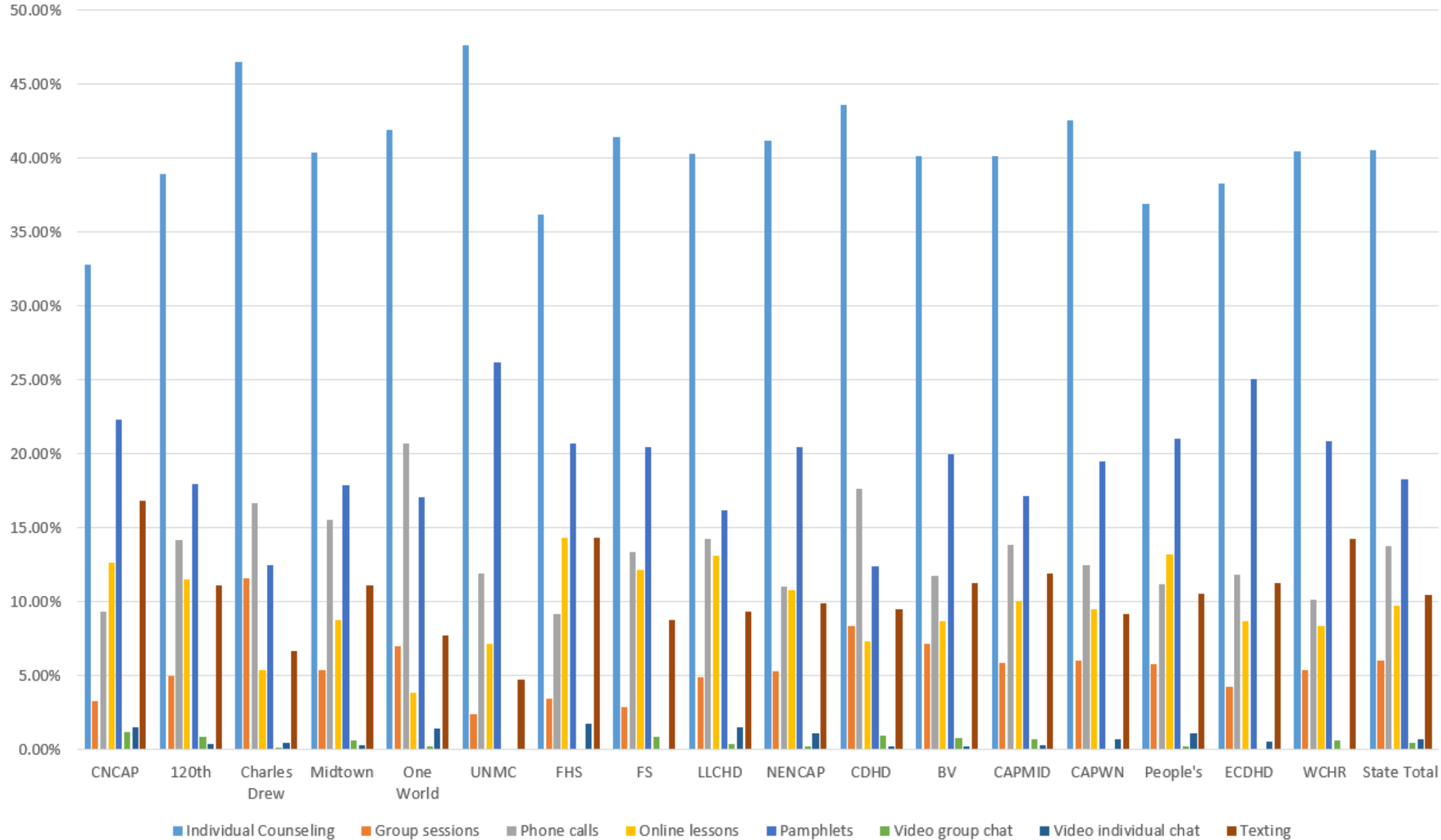
Has the WIC program helped you learn about healthy eating?



Agency	Yes	No
UNMC	100.0%	0.0%
CDHD	99.7%	0.3%
ECDHD	99.5%	0.5%
CAPWN	99.1%	0.9%
Charles Drew	98.9%	1.1%
BV	98.5%	1.5%
One World	98.4%	1.6%
State Average	98.0%	2.0%
Midtown	98.0%	2.0%
NENCAP	97.9%	2.1%
People's	97.8%	2.2%
WCHR	97.6%	2.4%
FS	97.6%	2.4%
120th	97.3%	2.7%
CAPMID	97.2%	2.8%
LLCHD	97.1%	2.9%
FHS	96.2%	3.8%
CNCAP	96.1%	3.9%



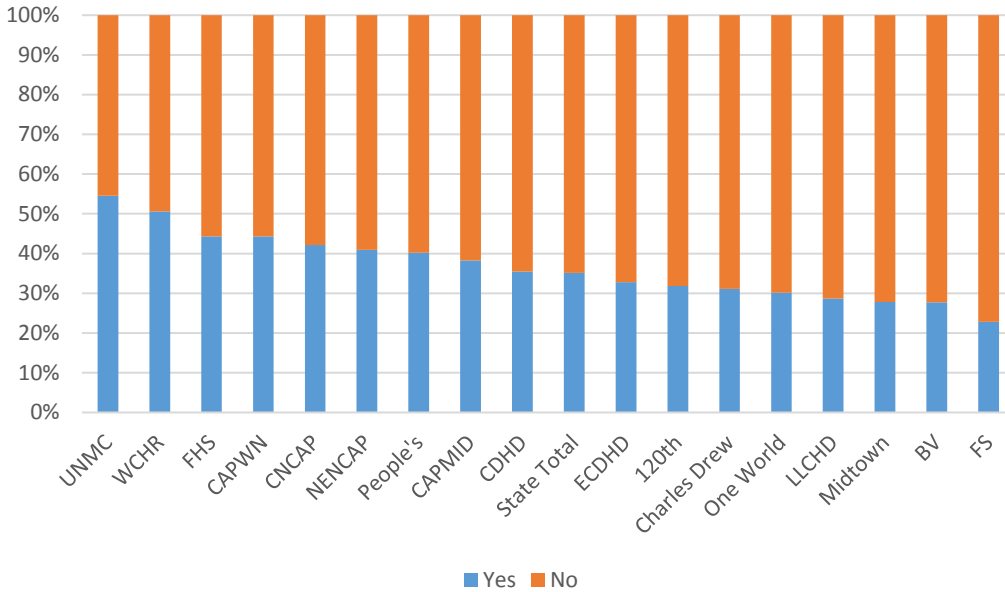
If WIC could give information in any of the following ways, which top 2 ways would you choose?



Have you heard about the online nutrition education website called WIC Health.org

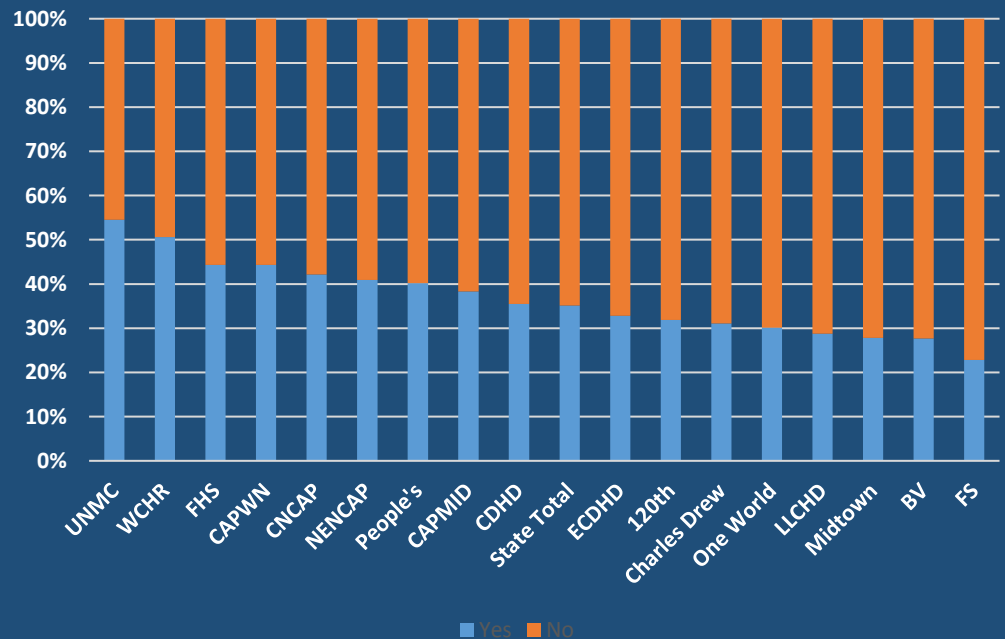


Agency	Yes	No
UNMC	54.55%	45.45%
WCHR	50.59%	49.41%
FHS	44.32%	55.68%
CAPWN	44.32%	55.68%
CNCAP	42.13%	57.87%
NENCAP	40.91%	59.09%
People's	40.17%	59.83%
CAPMID	38.30%	61.70%
CDHD	35.49%	64.51%
State Total	35.13%	64.87%
ECDHD	32.83%	67.17%
120th	31.86%	68.14%
Charles Drew	31.09%	68.91%
One World	30.16%	69.84%
LLCHD	28.72%	71.28%
Midtown	27.84%	72.16%
BV	27.70%	72.30%
FS	22.83%	77.17%



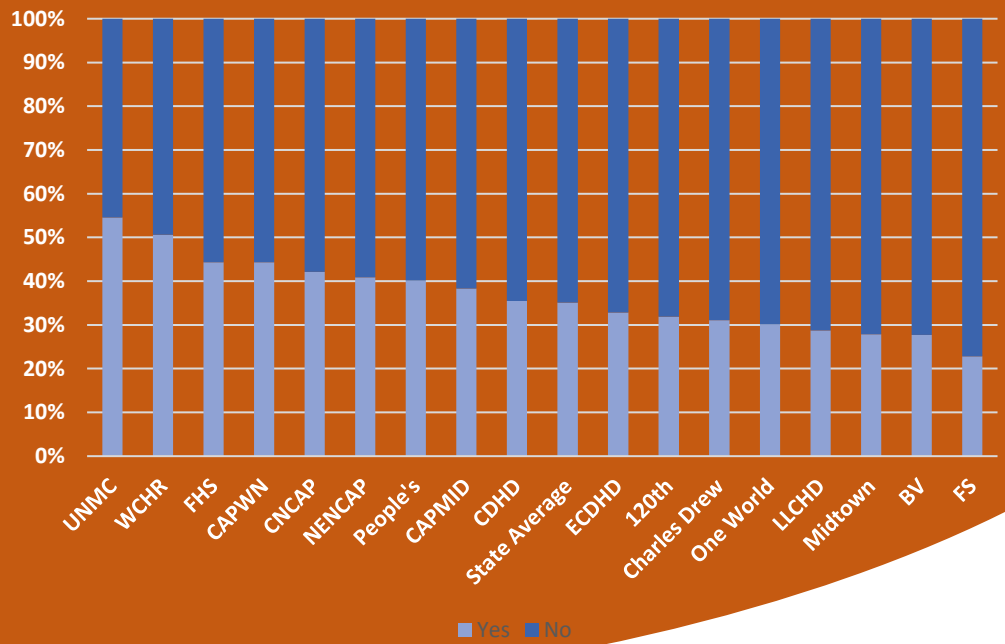
If yes, have you used WIC health.org

Agency	Yes	No
UNMC	50.00%	50.00%
CDHD	35.16%	64.84%
One World	33.33%	66.67%
FS	25.93%	74.07%
CAPMID	25.93%	74.07%
120th	25.88%	74.12%
LLCHD	25.33%	74.67%
NENCAP	25.26%	74.74%
BV	23.64%	76.36%
State Total	23.55%	76.45%
ECDHD	22.22%	77.78%
Midtown	21.11%	78.89%
FHS	20.73%	79.27%
People's	20.22%	79.78%
CAPWN	20.14%	79.86%
CNCAP	17.57%	82.43%
WCHR	17.07%	82.93%
Charles Drew	16.00%	84.00%

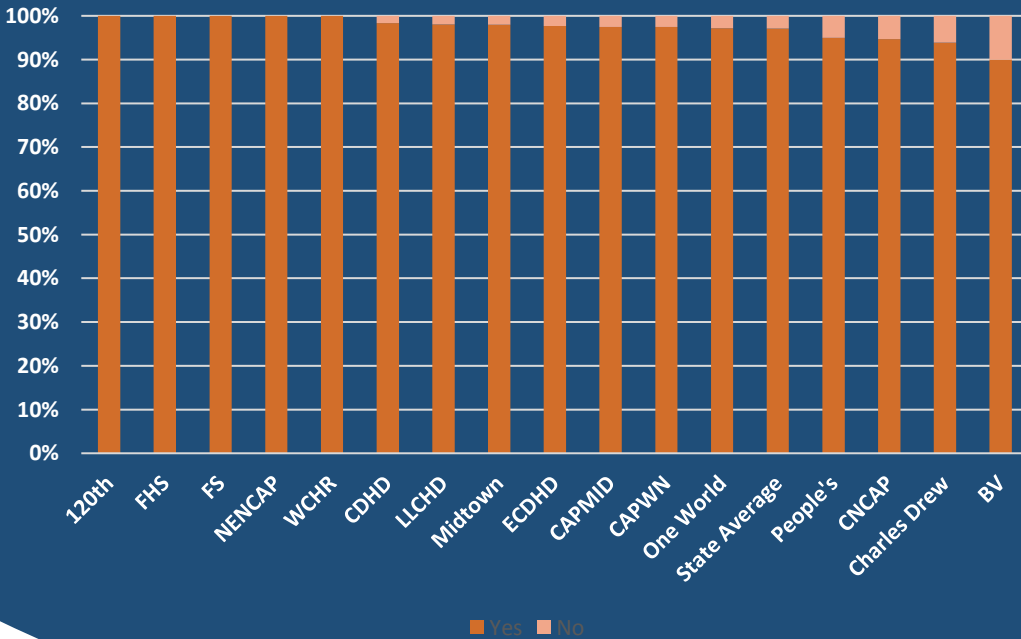


Have you met with a breastfeeding peer counselor?

Agency	Yes	No
CAPWN	48.82%	51.18%
CDHD	48.43%	51.57%
People's	44.74%	55.26%
CAPMID	41.23%	58.77%
Midtown	33.43%	66.57%
CNCAP	32.95%	67.05%
One World	32.79%	67.21%
State Average	31.14%	68.86%
BV	26.70%	73.30%
FS	25.60%	74.40%
ECDHD	23.62%	76.38%
NENCAP	22.98%	77.02%
LLCHD	21.30%	78.70%
120th	20.91%	79.09%
Charles Drew	20.57%	79.43%
FHS	17.93%	82.07%
WCHR	14.46%	85.54%
UNMC	0.00%	100.00%



If yes, was the breastfeeding counselor helpful?

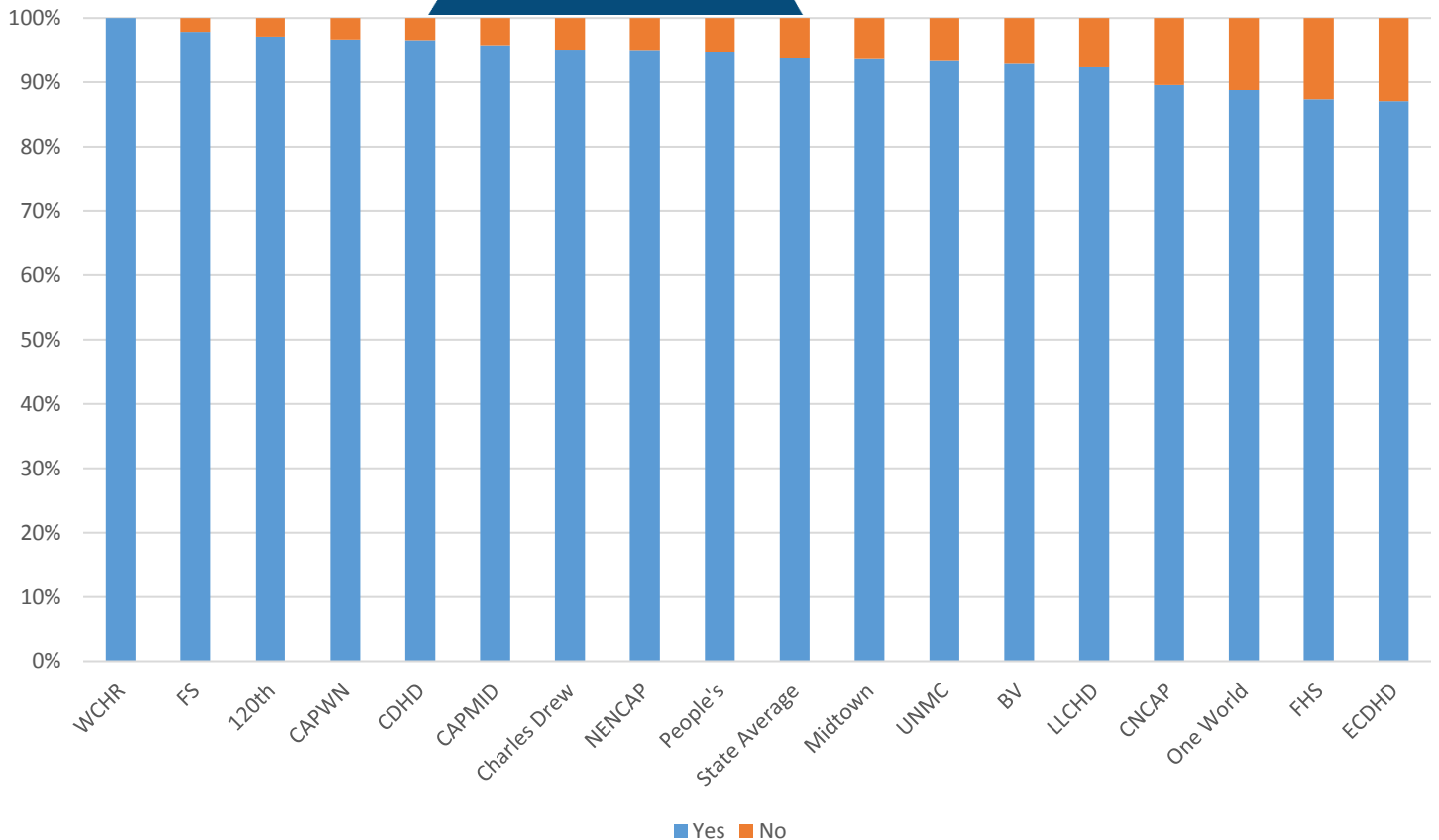


Agency	Yes	No
120th	100.00%	0.00%
FHS	100.00%	0.00%
FS	100.00%	0.00%
NENCAP	100.00%	0.00%
WCHR	100.00%	0.00%
CDHD	98.31%	1.69%
LLCHD	98.08%	1.92%
Midtown	97.96%	2.04%
ECDHD	97.67%	2.33%
CAPMID	97.44%	2.56%
CAPWN	97.44%	2.56%
One World	97.18%	2.82%
State Average	97.09%	2.91%
People's	94.95%	5.05%
CNCAP	94.64%	5.36%
Charles Drew	93.85%	6.15%
BV	90.00%	10.00%
UNMC	0.00%	0.00%

Is your WIC office breastfeeding friendly?



Agency	Yes	No
WCHR	100.00%	0.00%
FS	97.87%	2.13%
120th	97.10%	2.90%
CAPWN	96.65%	3.35%
CDHD	96.55%	3.45%
CAPMID	95.76%	4.24%
Charles Drew	95.09%	4.91%
NENCAP	95.05%	4.95%
People's	94.64%	5.36%
State Average	93.72%	6.28%
Midtown	93.60%	6.40%
UNMC	93.33%	6.67%
BV	92.86%	7.14%
LLCHD	92.35%	7.65%
CNCAP	89.60%	10.40%
One World	88.81%	11.19%
FHS	87.36%	12.64%
ECDHD	87.08%	12.92%



120th & Dodge (Douglas County Health Department)

A long time ago	if you have questions they are very helpful in answering if you need to breastfeed you can without judgment information lactation consultant lots of good info about breastfeeding more to keep mom healthy	There always friendly.
a lot of info all staffs are very supportive all the staff is friendly and informative always answer all questions and very understanding always asking about it Always encouraging anytime I had a question I would be able to text or call. asked questions about how breastfeeding was going and offered support assuming so can do whenever comfortable asking any questions don't breastfeed easy to approach, feel comfortable to breastfeed encourages breastfeeding and open about it. explain everything in good details explained everything good and cared about my questions. feel like I can ask questions and breastfeed openly Friendly environment Good advices good service & good people has private space Has rooms for privacy. helpful, informative Helps out on things I didn't know about	n/a N/A offer #'s to call & pamphlets Never felt that anyone in the office had a problem when I was trying to breastfeed Not sure never seen anyone but I feel like it would be	there is a lot of information provided from the staff they always give tips on helping breastfeeding They always greet with a smile. Treat me right. They always offer and tell us the good.
I am assuming yes because they help a lot of breastfeeding moms I breastfed my son when he was younger I don't feel any judgement I feed any place and anytime!	Notifications supporting BF are posted everywhere por que nos enseñan cosas sobre lactancia porque es un lugar limpio y comodo y tienes ayuda posters incoraging breastfeeding privacy	They always work with and help me. They are very helpful they are very helpful w/ info I need
I feel comfortable breastfeeding here & its encouraged I get explained in detail what I need to know about my baby. I have not seen breastfeeding but I know the staff would welcome it. I have seen several signs. I would have breastfed, but my child was a foster baby. I was very thankful for the MSPI Friendly formula WIC provided for him! I know they are but I don't BF. I nursed during my appointment w/ no issues. I was able to feed my child during visits if/as needed. I'm sure it is but I am dad and wouldn't know much about it.	privacy provided private room private room	They are very helpful.
	Private room for mother and infants. Not to mention the BF counselor. private rooms if needed private space private, friendly, encouraging Provide all the technic provides helpful info and support provides information seemed have lots info/support for breastfeeding moms sepparate private office for breast feeding	They are very understanding. they ask if you need to nurse. Also they give info on feeding They encourage it and provide assistance & counseling. They encourage it and refer me to lactation consultants. They encourage it to be the best way for nutrition.
	She explain how to breastfeed the baby she was very kind and relaxed She was very sweet & informative. Was available & had lots of informaiton.	They encourage moms to breastfeed and are very supportive of breastfeeding moms they explained everything to me about breastfeeding They gave me good advice for breastfeeding.
	special room for moms to breastfeed/pump Spoke about pros of breastfeeding. staff encourage breastfeeding- I don't feel uncomfortable breastfeeding @ a WIC office staff is very nice and friendly	They gave me tips when I was first breastfeeding
	supportive, communication The nurse was very kind. The nurses educate me the better meaning of breastfeeding. and the benefit. the waiting room isn't visible	they have a room you can go in privately they have a room you can go into to breastfeed they have private room for breastfeeding mothers. they have room where I could breastfeed my child. they offer help for breastfeeding They support breast is best. They were understanding to my 1 month trying.
		They were very upfront asking if I had any questions about BF. they would let you go to a room I'm sure or have a place set up in the back I'm not sure I don't breastfeed. They're always nice. very encouraging and informative
		very informal makes me feel very comfortable
		very informative
		very supportive about breastfeeding
		very supportive and gives advice + pamphlets when needed
		We are able to breastfeed and encourage to do so. When I breastfed they always answered my questions and gave me tips. when I was breastfeeding they always answered any questions I had. when my son was breastfeeding they had no problem with me feeding him.

Blue Valley

Always acomodating and helpful	I think so.	They assist you with it.
Always answer all of my questions in a friendly manner.	I was given helpful information during all my pregnancies and nursing of all 4 kids	they encourage and offer support for breastfeeding.
Always encourage what's healthiest for the child.	It feels private	they encourage breastfeeding
always supports me as nursing 2 kids now	It's natural and best for baby.	They five me pamphlets and talked to me about breastfeeding.
Because of every question we have they answer our questions	Me explicaron bien y aprendi mas. (They explained to me well and I learned more.)	They gave me useful tips when I was breastfeeding!
because she explain eassly to understand	Porque aprendes como aser las cosas (because you learn how to do the things)	They give booklets on how to do it and have classes that show you.
Because they make it saft to learn	Porque nos orienita como cuidar y dar de comer al bebe. (Because it guides us how to take care of and feed the baby.)	They give you information and support for breastfeeding
because they provide info & support	Privacy	they have information on it & talk to you about it.
Because they show helpful videos on how to breastfeed.	Private area to nurse your baby.	They know Breastfeeding is a healthy way to feed a baby and let us do it in the open
breastfeed baby here	Private Rooms or coverage	They offered info on it and always ask if its an option.
cause they explain how that works with wic	Provide room if breastfeeding friendly staff.	they provide information about breastfeeding
easy process covers the usual topics good explain	Always helpful	Tiene o da un beneficio para la familia (Has or gives a benefit to the family)
encourage it.	really helpful and gave me helpful info that helps with a fussy baby	tips on breastfeeding
gave lots of information and support	Si (yes)	Very encouraging
gives info on breastfeeding, has knowledgeable lactation consulatnas, gives food checks to nursing moms.	Si por la leche que nos dan (yes because of the milk they give us.)	Very encouraging and helpful with troubles or advice if needed
Greet you, smile, very helpful, has an area to feed	signs and talking promoting breastfeeding	Very helpful, Informatioal
Hay espacio y te sientes comada (There's room and you feel comfortable)	the sectioned area	very open about breastfeeding. very positive about it as well.
I believe so.. its natural	there are partitions and non-judgemental workers and people	When I was still breastfeeding, they allowed me to feed whenever I needed. There are also side rooms if needed
I have been given great advice but currentl don't breastfeed.	They are friendly. They explain everything that I asked. They talk nicely. They are very helpful.	Yes always willing to help
I like how they help me feel comfortable with the idea of breastfeeding all my babies!!!!	they are fully supportive	you feel comfortable enough to be able to feed your baby
	they are very open a nice when I need to feed my baby.	

CAPMID

<p>10 apoyan a uno que quiere ayuda [they support those who want help] always explaining with details- making sure everything is understood always helpful Always helpful with whatever issue arises. ayudan a las mama que lactan por primera vez [they help moms who are nursing for the first time] ayudan mucho con la information [they help a lot with the information] because she teaches me how to breastfeed. because she told me that breastfeeding is good for the baby. Breastfeeding encouraged & lots of helpful information available. breastfeeding room & breastfeeding posters all over but didn't contact much comfortable couches to nurse on comfortable places to nurse & privacy if needed comfortable, supportive, mosther's room Comodo [comfortable] DAN MUY BUENA INFORMACION ESTA MUY BIEN [THEY PROVIDE VERY GOOD INFORMATION; IT'S VERY GOOD] encourage breastfeeding</p> <p>es Buena [its good]</p> <p>es privado y uno se siente comoda y seguro [it's private and you feel comfortable and safe]</p> <p>es un lugar muy lompio y comado [it's a very clean and comfortable place] everytime I've felt comfortable and supported</p> <p>felt comfortable to breastfeed there gives information on the nutrients the baby gets from breastmilk good info good staff has a private area for that. Has a private room Has a private room for breastfeeding moms who want a little more privacy.</p> <p>has a private room if needed</p> <p>has a room for those who want to feed and offer a support.</p> <p>has personal room for breastfeeding Have a private area if you prefer!</p> <p>have a room w/ a door avaiable</p> <p>I believe it is, they have posters on walls about breastfeeding I don't know but I think it would be</p> <p>I don't mind covering and feeding anywhere. I have breastfed my child in office.</p> <p>I think so, not 100% sure.</p> <p>I think so. I started on WIC after my child was done nursing. it gives information about breastfeeding and how to breastfeed It has a mommy room.</p>	<p>it has a room for privacy</p> <p>It has been great & helpful.</p> <p>It helps mothers who breastfeed feel comfortable It was just not for me. Its Nutrition</p> <p>le explican como funciona mejor dor pecho [They explain to you how breast feeding works better] lets you breastfed with out fear of critisim me ayudo a prender como amamantar y mi bebe [it helped me learn how to breastfeed my baby] Mi ayudaron mucho cuando lactaba [they helped me a lot when I was nursing] mothers room</p> <p>mothers room Nice, asked if have any questions/concerns offer info/packages. ask if breastfeeding open areas open feeds orienta para hacerlo correcto [They counsel you on how to do it right]</p> <p>Por la asesoria que brindan [The counseling they provide] porq tiene un lugar privado para lactancia [because they have a private place for nursing] porque nos enseñan muchas cosas sobre como dar pecho [because they teach us many things on how to breastfeed] Privacidad [Privacy]</p> <p>private area</p> <p>private room private room</p> <p>proveen informacion [they provide information] room room designated for breastfeeding room is serparate from others sabemos que es bueno dar al bebe pecho y cuanto tienpe se debe dar. [We learn that it is good to breastfeed your baby and for how long you should do it] She attempted to help me when I was stuggling to feed or pump and did not shame me when I no longer could Si porque siempre me aconsejaron que la leche materna es la ayopo [Yes, because they always advised me that breast milk is the best] smile, help, kind super informational</p> <p>talks to you about it</p> <p>There is a mother's room</p> <p>there is a room for breastfeeding</p> <p>there is a room for breastfeeding. there is a room which I prefer to use while am breastfeeding there is no judgement</p> <p>there was a nurse that helped with all my breastfeeding questions there's a nursing room available.</p>	<p>They always helped me.</p> <p>They always offer information about this</p> <p>They answered all my questions. they Are helpful They encourage</p> <p>They encourage</p> <p>they encourage it and provide a private room They encourage people to breastfeed and usually include facts. they encouraged me to try breastfeeding + explained how</p> <p>they give helpful tips.</p> <p>They have a 'mother room' They have a private room they have a private room to go in They have a private room to nurse in if needed. they have a room to breastfeed if needed They have a sign saying it is and a room for it.</p> <p>they have an area for breastfeeding mom's to feed baby. They support breastfeeding They have it posted making it feel more welcomed</p> <p>They have rooms you can go into for privacy.</p> <p>they have very informative people helping you</p> <p>they help give lots of info if you need help. lots of tips always check up on you. they help you with ideas They know what they are talking about</p> <p>They promote and encourage breastfeeding. They provide a private room. They show how its done + explain throughly They strongly incourage it for the health of the child. They talk about all the good in Breastfeeding</p> <p>they ware props to show you the way to breastfeed and give you a lot of info they will NEVER look down on you when you breastfeed, they encourage you to do so.</p> <p>Thy have an office for breastfeeding on site and great staff. tienen espacio disponible y el lugar es comado para lactancia. [They have space available and the place is comfortable for nursing.] tienen muy buena limpieza en el area y son muy ordenados. [The area is very clean and they are very organized] told me about people that could teach me how</p> <p>Very thankful for breast feeding counselors. I would have probably had to give up on trying to breastfeed if Staci @ Kearny WIC office hadn't helped me. very understanding very useful information and tips. provided handout too</p> <p>When I was breastfeeding they had a room I could go to and close. Yes. I feel comfortable.</p> <p>you can breastfeed openly</p> <p>you feel comfortable.</p>
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CAPWN

Always asking about breastfeeding. always greeted with a smile	IDK If you breastfeed they have support	They believe it is best for baby. They encourage breastfeeding + I have never shamed anyone for breastfeeding They encourage and offer help they encourage breastfeeding & provide A lot of support They encourage you & help in anyway possible they encourage you to breastfeed for as long as you can. Always helpful wiht any questions. They explain a lot
Always offer while I was pregnant always recomend good healthy food for baby always very helpful with everything always welcoming clean, relaxing, private, nice	I'm allowed to freely feed my child informative It feels very infant friendly. it is closed off to public + quiet	
an alludado ami en mi primer embarazo y si fue muy útil [It helped me in my first pregnancy and it was very useful] answer all your questions and easy and comfortable to talk to Anywhere is, really Ayuda a aprender sobrela lactacia es muy util la información [It helps o learn about breast feeding. The information is very useful.] Ayuda a resolver mis dudas [They help solve my doubts] Because she has texted me + has checked on me + haven't even met. Because they encourage mothers to breastfeed	It's better for the baby its closed off Its private, staff is friendly, non judgemental I've had to breastfeed in the office before I've seen mothers feeding their children Just from what I've seen	they explain all the pros to it and really showed the benefits They explain how to do it the righ way. they give a lot of opions to you they have pamphlets on breastfeeding and they also have a breastfeeding counselor They have signs saying it's okay to breastfeed here. They have signs saying it's welcome here.
because they give you very helpful tips Because they promote bf. because they provide information about it, don't care breastfeeding is fine you can find a nice area to feed. En al pasado [In the past]	la lactancia es muy importante para los bebes para que crescon sanos y ermosos. [Breastfeeding is very important for babies so that they grow healthy and beautiful] lots of breastfeeding posters/pamphlets Love there help made me feel comfortable and encouraged my choices Might be nice to have a room though instead of community lobby My counselor was very open & check in on me often. Offer assistance! offer help	They help you a lot and make you feel comfortable. They helped me in every way and very considerate They helped me tons when I needed advice. They helped me when I needed help. they offer any support you need when you have questions They offer assistance They offer breastfeeding advice.
Encouraging, very supportive of it. Everyone is willing and open to counsel or discuss the subject. There is a lot of advocacy for it in and around the office. explain everything well	offered it to help when couldn't get it down People are always smiling and friendly.	They offer tons of information via face to face pamphlets, etc. They offer very good effort dual support
Explained well when I first started breastfeeding family first	Porque don consejos como dor lactancia a los ninos. [Because they give advice like breastfeeding babies] Privacy	they provide breastfeeding consultants
fear of breast feeding with 3rd chld and they were very understanding and helpful first appointment but yes so far they are. from what I recall she was very kind	privacy goes along way private area & very supportation	They provide good support when it comes to breastfeeding They really make you feel comfortable. They taught me how important it is for baby to get breast milk they teach you a comfortable way to do breastfeeding they tell you you can breastfeed. They treated me with respect and were very nice
give you a place to feed. Give you all the information you need to know. Give you information and answer any question for you. gives a lot of good support and good tips gives lots of support + very helpful Good staff all very helpful! :)	private area with tools to help Private rooms Provide people to help and let you breastfeed in the office rooms and support She always helped me with my lactation. she explained everything in detail	They want whats best for baby They were very helpful They will assist with a breastpump as well as offer tips on breastfeeding They will help you with any questions you have. They do not judge you. very about breastfeeding
great people, very friendly	She helped make sure I understood what she was saying. She was great at making me feel comfortable She was super supportive and took time to really help	very casual calm.
Had good information	she was very friendly and I could call her any time if I needed to.	very comforting and friendly
Has a lactation nurse to help you along the way hay muchas mesa y sillas para poder escojer cual es mas privada :) [There are a lot of tables and chairs so you can choose which one is more private :)]		

Heard from other parents
help with information and helpful hints.
helped get pump
Helped try to produce more
helpful

helpful, asks questions

Helpful. Explains everything.

Helps with breastfeeding tips even though I
didn't breastfeed

I can talk about anything and ask questions
freely.

I don't BF anymore but never felt
uncomfortable when I did. Everyone was
supportive & encouraging.

I don't Feel like I have to cover up + its
welcomed

I feel comfortable nursing my baby if he needs
too.

I feel comfortable with anything in the WIC
office

I have not done this personally as I am not
breastfeeding

i learned a lot from the counsler

I was assured that I can breastfeed my son!

She's very helpfull on question
Super helpful + Good Support
support
Support with previous child.
supportive

Supportive towards breastfeeding, the
benefits of it and not being afraid of public
judgement
the programs they have to help with
breastfeeding
they allow breastfeeding

They always answer my questions!

They always encouraged! but wish checks
for breastfeeding mommas lasted longer.

They answer good questions and give
helpful information.
they are always helpful and always answer
any questions I have
they are helpful in every way.

they are pro-breastfeeding and are
extremely helpful with it.
they are very strong about breastfeeding.
very supporting.

They are very supoortive of breastfeeding

very expressive. knowledgeable + helpful
very friendly
very helpful always has answers to my questions
Very helpful on what to eat and drink when breastfeeding.
Very helpful w/ the problems I have and willing to show
me how some positions work
very helpful when it came to asking questions

Very helpful when it's time to feed.

very helpful, always in a good mood + available at
anytime
very private and caring

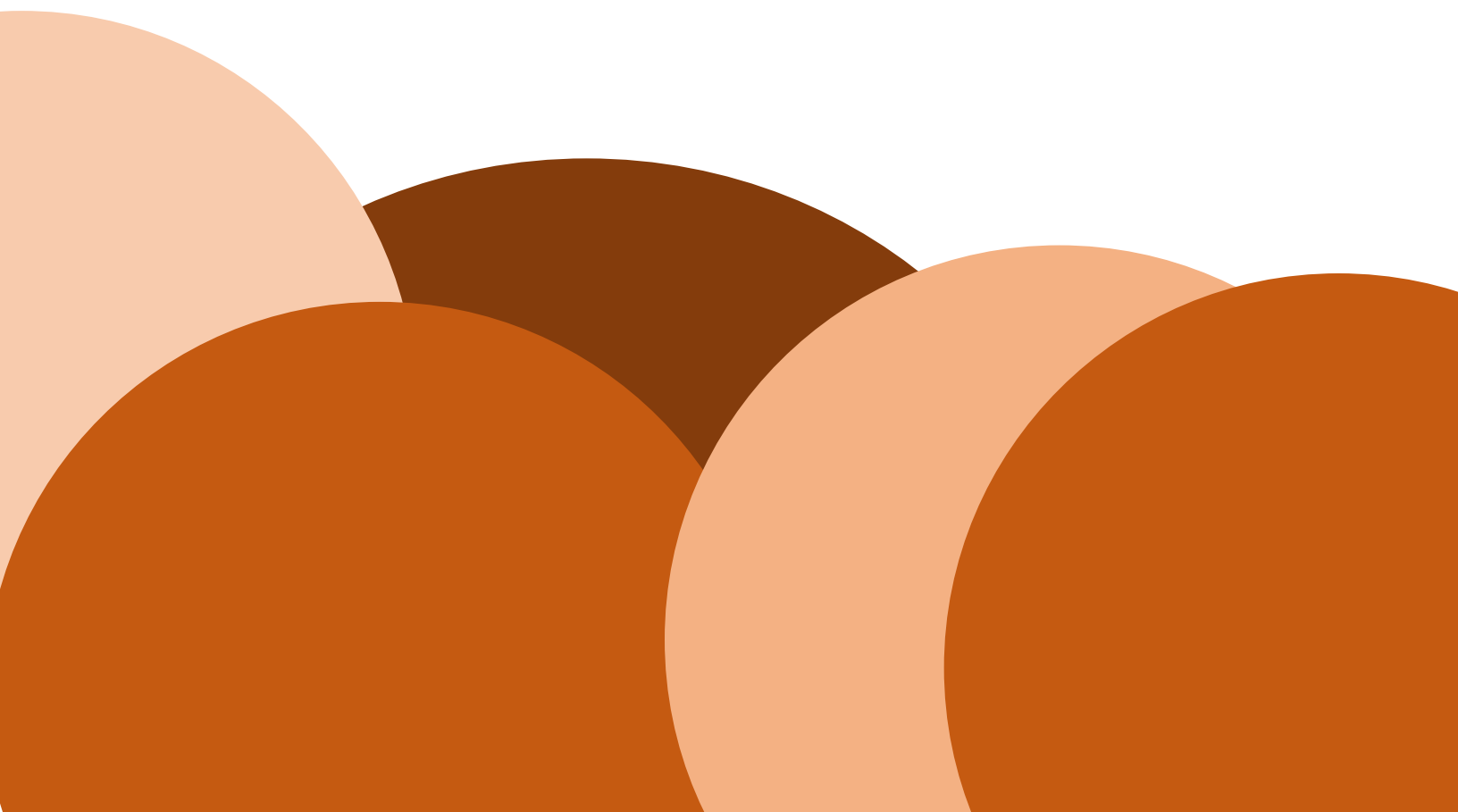
very supportive

very supportive

was able to if i needed.

When baby is hungry they make sure to make me
comfortable to feed her.
yes because they are willing to help others in need.

Yes very helpful! but now i don't breast feed my son
anymore. Since he is a toddler.
Yes, because they are willing to sit and talk until you
understand or feel comfortable



CDHD

always great at the door, friendly and polite	par que tien dos cuarto para latencia [Because they have two rooms for breastfeeding]	They are the best!
always helpful + willing. Nice + polite staff an ayudado muchisimo [They have been a big help] ayudan con consejos y formula [They help with advice and formula] because they offer it	Para aprender mas sobre lactacia [To learn more about breastfeeding] patients are other mothers doing the same por que dan muchos consejos bueno y a mi si me funcionaron [Because they give good advice and it did work for me] porque as de gran ayuda para las muchas primerisas como yo. [Because it's a lot of help for first-time mothers like me]	they aren't aggressive and are very helpful they encourage breastfeeding They explain and help in any way possible
Breast feeding is encouraged and the atmosphere is non-judgemental.	Porque ayuda mucho mas cuando es primera vez que aveces no sabemos como amamantar. [Because it helps a lot more when it is your first time and sometimes you don't know how to breastfeed]	they give a lot of support
choice #1 and very supportive cuartos comodoss para amamantar [Comfortable rooms for breastfeeding] easy and friendly	Porque ayudan [Because they are helpful] Porque le ayudan para poder mejorar la lactancia del bebe [Because they help you to improve on nursing babies] porque me ha ensenado cosas utiles para amamantar [Because they have taught me useful tips for breastfeeding]	They give you tips, and have someone who can help you when needed
Eficiente [Efficient]	porque nos apoyan con la ayuda necesaria y ademas nos prestan (as maquinas) [Because they support us with the necessary help and in addition, they lend us the pumps]	they have a nursing room they have a private area
encourage + praise for breastfeeding	porque nos hablan sobre los beneficios que la lactancia tiene [Because they talk to us about the benefits of breastfeeding]	They have a private room to breastfeed out kids. they have a room
encouraged me to breastfeed	porque promueven la lactancia [because they encourage breastfeeding]	They have a special room aside so babies can eat. they have always let me know that I can always nurse & then can weigh child if I feel there is concerns they have flyers and are supporting it
encourages b/f	Porque te ayudan con informacion muy útil [Because they help you with very useful information]	They have people to help and teach you about it they help you and explain everything clearly.
Es comodo [It's comfortable]	porque tiene un duarto especial [Because they have a special room]	They offer Help and allow it in their facility They offer support and group classes They promote BF in office
Es lo que quieren que las mamas demos lactancia a nuestros hijos [It's what they want; that us moms nurse our children]	private rooms if needed, they make it comfortable in public	
Everyone makes you feel very comfortable First visit she was very friendly fomenta la importancia de la leche materna para el bebe [encourages the importance of breast milk for babies]	puedo dar de comera mi bebe [I can feed my baby] recommend breastfeeding room in back	
Friendly staff and room give helpful information	shares information and education. She explain what I need to know.	They promote it. Very Welcoming!!! They provide the info and support to help you succeed. They recommend it. they support you They treat me with respect and they answer my questions. they understand when a baby is hungry
good explaining great atmosphere, private rooms great to answer questions	She gave very good information and helpful tips. Si [Yes] si porque ayudan mucho [Yes, because they help a lot]	
have been able to breastfeed.	si porque le ensenan o uno como dar de amamandar [Yes, because they teach you how to breastfeed] si te dan informacion [Yes, they give you information] si tienen espacio [Yes they have room]	they're pro-BF!! tiene cuartos [They have rooms]
have their own room in case I want breastfeed hay un cuanto para privacidad [There is a room for privacy] helped me with all my questions	si tienen por si no quiere dar pecto uno donde esta mas gente [Yes, because you don't have to breastfeed where there is more people.] SiemPie SiemPie [Always]	tiene habitacion privada [They have a private room] tiene informacion y allude [They have information and help] tienen cuartos para la poderir adeule reclou al bebe [They have rooms for breast feeding the baby] tvenen programa [They have a program] Very informative
I don not feel ashamed or embarassed to breast feed there It help me understand was it ipamend for BaBy to get vcour milk	staff is supportive	very nice and helps alot
It very good for the baby kindly encourage and give information over breastfeeding Le dan consejos como poner al bebe para una mejor lactancia [They give you advice as to how to position the baby to feed him better] me da informacion muy util para mi embaraeo [They give me very useful information for my pregnancy] muy amigables [Very friendly] muy privada [very private]	support me on pumping supportive of mothers Te dan explicacion como bebe lactar a to bebe [they explain to you how to nurse your baby]	very welcoming
Never breastfed but they are very welcoming to it	the ladys are super nice and its a peacefull place. they allow you to breastfeed in open or a room alone. They always greet you with a smile	want you to breastfeed yes because they help step by step on how to breastfeed yes. I feel it is a comfortable environment that encourages breastfeeding you always feel comfy here because they are pro-breastfeeding
Nos hablan como darle de alimentor a nuetous bebes [They talk to us about how to feed our babies]	they are They are all just really friendly They are all so supportful	

Charles Drew (Douglas County Health Department)

Always friendly and helpful Always has advice Always helping me with what I need.	I'd feel comfortable breastfeeding my baby here. informative after baby was born it has a breastfeeding area	They are so helpful and nice. They ask about it they encourage it and help find ways to make it comfortable They followed up with me to make an appointment they get the answers you need and are very friendly They give helpful advice every time. They give information on question I need answers to. Comfortable asking about anything They have a private room with a nice chair and table for moms. they have a room set up for breastfeeding moms
always promoting better for the baby answer any question I have asks question about hows going because she is kind	lactating room. questions answered when needed lactation room lactation room on site lots of support	
Because they ask and teach you about it.	make happy for child	
because they say breast is best and they have a room & are encouraged to breastfeed anywhere in the office. Because they take of care you and explained you everything you have to know about breastfeeding. Because when I had a problem they helped right away Breastfeeding encouraged. breastfeeding room breastfeeding room comfortable space enough space to find a spot to breastfeed Give good information and helpful	N/A Never been through it, but babies have to eat. Never seen anyone breastfeeding in the office but I've never seen anyone uncomfortable. Nice and helpful Nice and kind! Nice comfortable environment. Nice comfortable room + relax too offer classes to help with breastfeeding tips etc. patient and well explained	They have a roomf or just you and baby - very homey they have helpful information and resources for it They have room They have rooms available. they help a lot they help with giving advise and information They let me stay and feed my child they never miind me breastfeeding and always encourage it if baby seems interested. they offer that mere the can milk
gives information on breastfeeding and others helpful tips Good	personal opinion privacy - no judgment	They post signs saying its okay to breastfeed and during appointments are very supportive of breastfeeding and giving information on the subject. they provided good information if I wanted to go that route. they speak with polite and open heart. they support breastfeeding They welcome me nicely and it's nice people. they were always offering videos and tips when I was having trouble. they'll provide you with things you need very very comforting & patient
Good explanation.	private room	
Good for me great to learn about different methods has a bathroom has a breastfeeding room	Private Rooms provides extra supplements for breastfeeding moms. room for breastfeeding room to nurse	
Has a room dedicated to breastfeeding. has a room for feeding & classes have breastfeeding rooms ava. whenever you need. healthier option for baby	special room for nursing Talk about breastfeeding and has support The main door is closed + there is a sign 'Breastfed babies welcome here' Their breastfeeding counselor calls to make sure it's OK & I can feed baby when hungry There are signs posted that the office approves breastfeeding. There is a nursing room and chair	very good very open to breastfeeding and highly encouraged. very polite and helpful with resources
Help me through the procedure	There's a sign saying we are free to breastfeed	wife was happy with the support
I had a chance to meet the breastfeeding counselor I have breastfed in office without any issues. It was encouraged and i felt very comfortable. I have breastfed my baby comfortably here with no problems I love that they have a room you can use for feeding. I never used or Breast Fedded here But I suppose its friendly	They are always asking if I want to see a lactation person They are always open for questions.	women feel comfortable to nurse their babies Yes, because they have a friendly voice and warm smile.

CNCAP

Accepting of breastfeeding	ive felt comfortable breastfeeding my child while here	they are supportive
allowing people to breast feed as long as possible	ive seen people breastfeeding	they call and listen and help with any questions
Answered questions very well.	N/A	they do classes for it
areas to breastfeed	never denied a mother to breastfeed	they dont care if you breastfeed
ayudan alas madres derle la leche edecuada [They help mothers by giving them proper milk]	nice	They encourage it
because no one minds if you feed your kid	no one judges you for it	They encourage it.
because we encourage breastfeeding	not a lot of people	They encourage it.
before i had my daughter i wasn't sure if i wanted to breastfeed or not and they just gave me all the things that would be helpful to help me decide	Not busy which leads to ability of being able to breastfeed	they encourage you
Breastfeeding posters, staff offer nursing covers if we need one	not lots of people	they encouraged me to try it
breastfeeding welcome & peer counselors	not to crowded	they gave me breastfeeding tips
encourage women to breastfeed and trys to normalize it and make you more comfortable about it.	nurses are knowledgeable	They have other rooms for it
encouraged	open to feed baby when hungry	they have plenty of space
feel open to breastfeed	por que proporcionan la ayuda necesaria sobre ese tema [Because they provide the necessary help on the subject]	they help out very much with it
Gave me very helpful tips to get my child to latch on.	PORQUE ME AYUDARON CON MUCHA INFORMACION [BECAUSE THEY HELPED ME WITH A LOT OF INFORMATION]	they help with breastfeeding with peers.
give support about it	private rooms that make you feel comfortable	they offer couselfors
has plenty of space	promote people doing while waiting	they offered lots of help with different ways to try breastfeeding
haven't used	providing good information and a peer counselor	they offered pamphlets
helpful with breastfeeding concerns	Sh	they promote bf
I ASSUME	She always answers my questions	They show that it is welcome
i didnt know exactly how to go about breastfeeding and she helped me out with that.	she explains everything very well	they support breast feeding
i dont breast feed but if i did i wouldnt see a problem doing it here	she explained things vary will	they try to get u to
i fed my child wherever need be	she helped me through everything that i needed help with and encouraged me.	They welcome it.
i have before	the freedom to breastfeed freely	very helpful
I havent seen it, but I imagine they would be pro breastfeeding	The staff encourage you to breastfeed	very helpful with any questions
I receive no judgement when I nurse at the appointments	There are places to go if breastfeeding that no one could see	Very informational and encouraging
I would never feel uncomfortable feeding my child here if nessessary	there is a back room	Very supportive and helpful.
im assuming it is	there is rooms for someone that may be uncounterfeiter	was very helpful and understaing
I'm not shy about breastfeeding	They	we can breastfeed if needed
im sure they allow people to breastfeed without feeling guilty	they allow me to feed when nessary	wic is always nice
informational on breastfeeding	they allow me to feed n here	Women breastfeed and they support it!
its allowed and no judging	They always encourage breastfeeding over formula and they give me helpful advice.	you dont get imbarised
its heathy	they answered my breastfeeding questions	you have privacy to do so.
Its quiet.	they are supportive	

ECDHD

apoyan la lactancia [They support nursing]	Hay un espacio para la lactancia [There is a room for nursing]	Reune las conditions [It meets the conditions]
Because they encourage it.	Helped with info I need to know	Supportive
Because WIC taking care of my kids and healthy food.	I like the fact that they will help you if you need it and I feel breastfeeding is better for the infant	They always advocate for breast first before formula
Bf room	Informacion sobre das pecho al Bebe [Information about breastfeeding baby]	They always ask how my breastfeeding is going and make sure I don't need help
Breastfeeding posters	Information	they encouraged me to continue bf ing.
Breastfeeding posters & room to nurse	Information	They explained how to do it and explained that it was healthier for the baby
Breastfeeding room	Information is provided	They explained how to do it and explained that it was healthier for the baby
Breastfeeding room	Information prochures	They give you information
Breastfeeding room	It has a breast feeding room	They have a breastfeeding room and answer all questions.
Breastfeeding room	le ayudan a aprender como amamantar al bebe [They help you learn how to nurse the baby]	They have a really good nursing room
Breastfeeding room and lots of info	Me gusta como explican [I like how they explain things]	They have a room available to use
Breastfeeding room available	Me parece util la informacion que nos otorgan [The information they provide us seems useful to me]	They have a room special for that
Buena atencion	Me siento comoda [I feel comfortable]	They have a spot for breastfeeding
Comoda [Comfortable]	N/A	they have posters about how good it is for the baby.
Cuarto para amantar [Room for breastfeeding]	N/A Have not seen/experienced.	They like it
Dan mucha informacion [They give out a lot of information]	no se [I don't know]	They me informations about my breastfeeding journey
dan mucha informacion y tienen cuerto para amamantar [They give a lot of information and they have a room for nursing]	Nurse was great with providing helpful information.	They promote it
Dan muy buenos consejos [They give very good advice]	Offers space for privacy	They're very helpful
Easy to talk to	Parque tienen una enfermera especializada en el tema [Because they have a nurse who specializes in that area]	Tienen mucha informacion [They have a lot of information]
Encourage and give praise to breastfeeding	Por que te dicen lo bueno que Es para el bebe [Because they tell you how good it is for your baby]	Very helpful
Explicito [Explicit]	Porque hay espacio comodidad [Because there is room and comfort]	Very informative
Has a breastfeeding room	Posters and support	Very informative
Has a mothers room	Promotes breastfed babies	Was very polite and understanding
Hay un cuarto especial para aprender amamantar al Bebe [There is a special room to learn how to nurse the baby]	Promueven lactancia [They encourage breastfeeding]	Yes patience

FHS

? accepting	its a clam place its all females	They encourage it and provide tips they encourage it, and their willing to help you in anyway they can. they explain it to people They give you encouragement .
Advocates and has privacy Always helpful and happy makes it easy to communicate always welcomed	its pravite its talked about	they have a bathroom for people breastfeeding they have a private area
always willing to let me feed if needed and answer questions or help out as its better for baby	Ive breastfeed in here many of times. Very nice and warming towards breastfeeding Ive had to breast feed my little one while at an appointment and no one batted an eye ive seen other mothers be able to take time to breast feed in the office ive seen people do it here before Lactation consultants on site lots of comfortable space Never breastfed in the office but I'm sure it'd be fine	They have a room available to use if needed
big enough that nobody will be staring breastfeeding allowed and encouraged breastfeeding room available cause it is		they have a sign on door they have appropriate place just for breastfeeders they have rooms you can go to they helped getting breast feeding equipment and moral support They helped me understand the importance of breastfeeding when I was breastfeeding my son. They helped me when i needed it
comfortable	No one has ever been asked not too	they helping with brestfeeding . They incourage breat feeding but do not make the mom feel bad when she can't produce enough and has to go to formula. they let you breastfeed they made me feel comfortable They prefer it over formula, maybe to breastsfeeding friendly they recomend it they support it and i feel comfortable with them to feed my child during visits they talk about it they talk about it
Daughter tried to breast feed when boys were born Encourages breastfeeding everywhere's breastfeeding friendly to me	not judgemental people breast feed when thiere baby is hungry plenty of support	
Give free advice on problem solving gives privacy and helpful information has an area to breastfeed	privacy Private enough provide helpful information	
have a room have never not allow me to feed my baby	saw someone bfing se siente en confianza y agusto [you feel familiar and at ease] setup for it she explained everything well to me even though i eneded up unable to breastfeed. sign on door support The ladies are nice and understanding and it's private there is a sign that says it is	
Help me get the info i need Helps explain more about it		
honestly idk i didn't breastfeed I am assuming I am fostermom/grandma I asked if they were, havent had my child yet I could see why it would be plenty of space to feed and they are alwasy helpful and respectful. I feel comfortable here! I have never heard	there is private places you can go if you need to they allow and encourage breastfeeding	understanding unsure of why very comfortable talking about problems very encouraging
I honestly have no idea, I didnt breast feed	they allow breastfeeding in clinic and can give very helpfully advice and direction They always were so happy I breastfeed for so long. They are more then helpful when it comes to breastfeeding especially during the 2 weeks that I breastfed my child. They are very courteous	very friendly and understanding environment Very supportive of breast feeding and providing any needed information was very helpful information
idk its only my second visit. If I were breastfeeding, I would do it wherever needed		welcome you to breastfeed Yes they have a closed in room
it has a sign on the door that says its a breastfeeding area It was discussed	they encourage it	yes, they have told me to feel free to feed my newborn when she was crying You can breatfeed freely

Family Service

Always promte it. I loved that while breastfeeding.
Anywhere should be

Because they have a very comfortable breastfeeding room where I can go feed my baby.
Breastfeeding is encouraged but not pressured, at so private areas are available
Breastfeeding is promoted and the staff are all women
caring, helpful, kind, respectful
encourages breastfeeding

Gives us great information on if we are breastfeeding or not
has a very warm, welcoming foom for it.
has their own comfy rooms.
Have always supported breastfeeding even beyond a year
have nursed in office, staff very accomadating.
Have spaces available to breastfeed

I assume I've never needed it.
I don't feel uncomfortable

I haven't met w/ anyone for breastfeeding.

I think so haven't seen anyone breastfeed in office.

made me feel safe, very encouraged

no one has ever given me problems when I fee my daughter
no one judges its normal.

None
Offer support

Private room

private room and/ or allowed anywhere
private rooms
provided breast pump. very helpful with information on breastfeeding.
seems like only women here, quiet, private

Si me ensena como y Goanta veces amamantor al bebe dependiendo de 10 burses y alimentos me salvdoble paptener mejos calided de teche matevna
signs posted about it **[Yes, they teach me how and how often to nurse the baby depending on the babies and healthier meals to have a better quality of breast milk]**

space & privacy

Staff have always offered a private room to breastfeed in, if needed.
There is a room for breastfeeding.

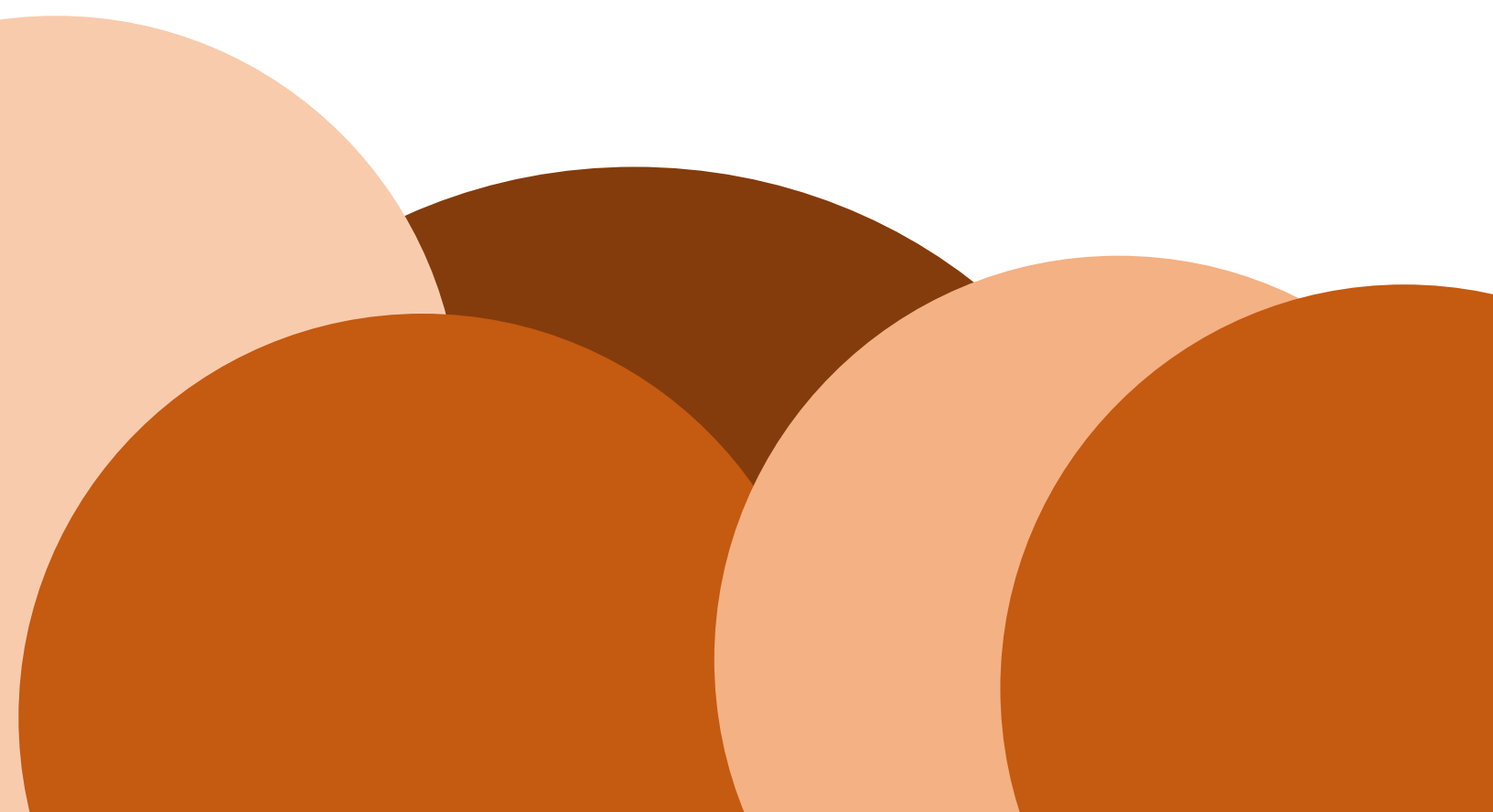
There's plenty of places to go if needed that feel private
they don't pressure you to take formula if you don't need it and you can breastfeed anywhere in the clinic
they encourage breastfeeding and other support.
They encourage breastfeeding as it benefits both mother and baby
they give info & pumps if needed

they have a room to go to for privacy if needed!
they help a lot with tips on Breastfeeding and etc.
They offered counseling

they supported me breastfeeding

very nice place

welcoming efficient
When I was pregnnant, helped ease my mind about breastfeeding & tips



LLCHD

All female staff. Zero judgement my WIC office feels like a VERY safe space.
allowed me to while in WIC asking/answering questions

always encouraging women to breastfeed and provide a comfortable space for feeding
always have helped all my questions and taught myself good non-breastfeeding way when not able
always help & explain everything
answer all questions and make it easy to understand.

at my 1st appointment the lady I met with told me she breastfeeds and why she recommends it.
bc they support it
BF room/ chair

Breastfeeding Room
Breastfeeding room
breastfeeding room & friendly people
brindan informacion util de como deve ser **[They provide helpful information on how it should be]**
Comfortable environment to breastfeed

compassionate

Doesn't feel weird around other moms

encourage breastfeeding

encourage to Breastfeed
encouraged breastfeeding
Encourages and helps with breastfeeding

enough seating to space out and have some privacy
es una buena ayuda que nos dan y es muy util para escososruoos **[The help they give us is very good and it is very helpful for low income]**
everyone seems to support mothers that breastfeed
Explain the benefits

Explicar bien como es saludable dar pecho **[They explain well how breast feeding is healthy]**
Give information and parenting skills

Give me information parenting skill.
has separate room to do so
Have always encouraged breastfeeding
Have answered all questions I've asked and good info. :)

have bf room
Haven't tried that session yet

Helpful information

I did breastfeed but yes it was helpful
i dont know if they have a place to breast feed but i feel that if i asked they would provide somewhere
I had a premie a pumped for 4 months while she was in NICU and they gave a ton of encouragement and were so happy for me

i just bf anywhere when i did

I Never really had to breastfeed but I'm pretty sure they will let me if I ever needed to
i think so

I think staff haere understand the importance of breastfeeding
I would feel okay Breastfeeding in this space
It haws a little room area for breastfeeding moms

Its' encouraged so you don't feel judged when you do it.

its private
love that they have a room for breastfeeding in private...also always get praised for succeeding at breastfeeding

Me siento comoda **[I feel comfortable]**

Mesiuto comoda **[I feel comfortable]**

N/A

never see anyone but space is roomie enough for women to feel comfortable
No judgment

places available for comfortable breastfeeding

porque es bueno para todas las madres

[Because it's good for all mothers]

posters show support & they verbally support & help

Private area with comfy chair

private room

private room

pro-breastfeeding
promoted as healthy

provides lot of conseling.
Saw someone breastfeeding no one said anything. Good
Staff is friendly and thorough

Staff makes me feel very comfortable & made me feel confident
supportive, encouraging
Supportive, in closed Room
talk about it and allow it there
Te brindan informacion **[They provide you with information]**

There is a breastfeeding room.
There is a private spot to breastfeed with a comfy chair
there's a breastfeeding room which is nice and comfortable

theres an area for breastfeeding mothers
there's private space avail

they answered all of my question

they are helpful dont judge

they are so nice

They explain the benefits, and encourage the best healthy options.
They have a breastfeeding room

They have a breastfeeding sitting area.
They have a breastfeeding room

they have a nursing area set up for mothers

They have a private room for breastfeeding
They have a private room for nursing.

they have always encouraged breastfeeding
They have an space for you to go breastfeed thats very nice
they have comfortable rooms & private spaces
They have given me information on breastfeeding

They helped learn and understand things I didn't already know about as a 1st time mother.
They helped push through breastfeeding as best as they could.
They were my main support for breastfeeding.
they let you be comfortable when you with them

They openly discuss it.

they prefer breastfeeding
They promote breastfeeding if possible.
they recommend breastfeeding and give helpful advice on how to maintain milk supply
they support breastfeeding + encourage it
they support breastfeeding moms

they support your choice on how to feed your baby
They talk about options

They talk to me about everthing that I need to know

Tienen toda la informacion y un cuarto para lactancia **[They have all the information and a room for breastfeeding]**
very detailed info
very helpful
Very Helpful when I ask question
very understandable

was helpful with all my needs
when I was BF they were very encouraging and always offered help
when i was breast feeding my son. they told me that its perfectly safe for me to do as we do the wic appointment that i could close the door to feel more comfy.
yes everyone is always friendly

Midtown (Douglas County Health Department)

? they have lots of positive information in the office able to go in a quiet room accepting of breastfeeding has private room available also	I've seen people breastfeeding before. Knowledgeable lots of literature	they encourage breastfeeding and also a nursing room They encourage me. They encourage you to breastfeed before moving on to formula they encouraged me and were understanding when I wasn't able to. They encouraged me to breastfeed and to a Dula counselor. They fully support it.
always encouraged and never discouraged me if I stopped	Mainly females	
Always have a smile on there face, and a positive attitude	mas omenos [More or less]	
always in a good mood	me ayudo mucho cuando mi hijo era prematuro estaba en nicu [They helped me a lot when my son was a preemie in NICU]	they give information and talk about it.
always open to what we need	me ayudo mucho en lactancia [it helped me a lot with breastfeeding]	They give you great support.
answered all questions hlepful information	my nutritionist encouraged & reassured me about breastfeeding Never gave advice but semmed happy I breastfed. No one judges it's a friendly space	they give you tips on breastfeeding They had rooms I could go + breastfeed when needed w/out judgement. They have a room you can go for privacy
answered my ?s about breastfeeding w/ my 2nd child Any questions I've ever had about breastfeeding. They've been very helpful. aprendes mas para alimentarse y saber que sera mas nutritno para el bebe [you learn more on how to eat and know what would be most nutritious for the baby] Because of the education.	nobody judges Nos disen como amamantar al bebe [They tell us how to nurse our babies] nursing room other breastfeeding mothers are feeding here	They have lots of helpful information on breastfeeding and do not complain about age They help on how to do it they let moms BF in the waiting area & give them support & education. they made me feel comfortable talking about it. they make sure you are comfortable, and able to continue and give tips if need
because their are signs because they always talk about it	par la experiencia [For their experience] Porque da apoyo y educacion sobre la lactancia y su personal es muy amable. [Because they provide support and training about breastfeeding and their staff is very nice] porque nos prepara a la alimentacion de bebe [Because they prepare us for feeding the baby] poster on the wall posts + talks	They offer advice and suggest it very highly
because they explain everything about breastfeeding because they give you the option to breastfeed, or both.	privacy Private and quiet Provided helpful websites has wellll has tips on breastfeeding provides feeding room Puedo amantar en la clinica [I can nurse at the clinic] room set aside just for that secure place set nursing rooms very comfortable	they offered tips and info to help breastfeeding They provide info to the public on buletin boards. Also have rooms for breastfeeding, teaching, etc. They seem to truly care about me + my baby They support and help in any way possable They talk to me about it every time I come they talk to you about breastfeeding they told me the benifits They try and help w/ breastfeeding as much as possible. they want you to be healthy for baby They were very helpful and supportive while I breastfed my son. they will explain the benefits and process of breastfeeding They're always helpful and positive
because they have signs indicating it's okay	she helped me the best she could Si por que me provieron sacaleches y me dieron consejos de como estimular la leche [Yes, because they provided me with a breast pump and they gave me advice of how to encourage milk production] Signs are clearly available that it's welcome	tiene espacio para hacerlo en privado. [They have a room to do it in private] tienen un cuarto de latencia y ayuda para las mamas [They have a room for breastfeeding and help for mothers] Tienen un cuerto para amamantar [They have a nursin room] Very Knowledgeable and helpful very nice and informative, supportive as well very polite and helpful.
can feed during appt or in private cause all mothers need a friendly place to breastfeed		we're all women here. They understand that.
Dont Know Everyone has answers Everyone is here for the same reason so it feels comfortable. Face to face chat i called to update Feeding room privacy Gave me lots of info on breastfeeding give checks for healthy food for breastfeeding moms Great as I walk in treat me like im a person and not a number! Very Nice has a room for it have great breastfeeding tips.	signs say they are Staff is very nice and helpful. Always comfortable for my child and I. Supportive staff-encouraging supports breastfeeding moms Supports to breastfeed as long as possible. makes comfortable to nurse Te en cenan a como bas acerle [They teach you how they should do it] The environment is cozy and no one judges you or eachother the staff makes you feel comfortable like you're at home There is a private room or you can comfortably reed in the waiting room. There is space in lobby or in room.	When I had my baby they gave me a lot of information for breastfeeding. When I have any questions how to do it right when I wanted to give up, they encouraged me to keep trying and never made me feel guilty if I stopped. when I was breastfeeding they were very friendly and helpful and they have signs stating it being welcome when my boys were younger
help with tips		WIC office give you what you need to know
helping me understand the health benefits		Yes + no. No privacy really but it shouldn't matter here, all moms Yes i'm sure they are but I do not breastfed
I can't breastfeed, but I've heard often about support groups for it. I do not breastfeed I don't know I exclusively pump and the nurses show me so much support to keep going I got to take my time pumping and the had a room I could use I have my own office.	They have a private area. And you don't get a look when you ask. They always give a lot of information	
I have seen people doing it here. I just assume, seems like it would be	They are very helpful in every way explain every option available They are very respectful and nice. they give me a lot of aabout breastfeeding	
I'm not honestly sure.		
Information Packets		
it support breastfeeding and tells you the importance about it its been 3 years		
It's mainly mother & children		

NENCAP

Always Friendly

Always suggest to breastfeed instead of formula for some moms it works for some, it doesn't
 Answered my questions and concerns being a first time mom very helpful
 because they don't ask questions!

Because they have room you can go into if your not comfy enough to do it in the open.
 Because they have room you can go into if your not comfy enough to do it in the open.
 breast feeding is normal
 breast feeding person here
 breastfeeding is recommended
 comfortable

Comfortable private atmosphere with awesome staff
 dan buenas consejos **[They give good advice]**
 dovege sevcas de donde wic **[Best guess: "Where there are services at WICs"]**

encourage breastfeeding

encourage it and support and answer questins
 encouraging

es mas comoda **[it is more comfortable]**

es mejor para mis hijos **[It's better for my children]**
 Everyone is very comfortable with it

explains the benefits of breastfeeding
 Have a private spot if needed
 Haven't had to use it
 Hay sitios dono puerta ser comenda y privado
 helpful and nice **[There are places where you can be comfortable and in private]**
 I am able to feed my child at anytime.
 i can feed with no issues

I can visually see breastfeeding tips for mothers on board and nusing pillows
 i dont know havent had to breastfeed

I feel very comfortable feeding my baby.

I never felt it wasn't allowed. Very supportive.

I would assume room would be open
 if a mother needed to feed
 I would just assume so.

I'm assuming from the info I've gotten; never actually breastfeed.
 I'm very open about breastfeeding and have never felt uncomfortable wiht feeding in public, and there is a nice dark hallway others could use.
 it's acceptable to breastfeed here

lots of posters promoting it

N/A
 no lo se **[I don't know]**
 no problem with it.
 nos dan informacich que es de mucha ayuda cuando se es primeriza.
[They give us information that is a lot of help when you are a first-timer]
 offer breast feeding support group
 other
 porque ayuda cuando la persona tiene so pvimer bebe **[Because it helps when the person has their first baby]**
 principalmete para primerisas **[Mainly for first-time moms]**
 privacy
 proveen informacion **[They provide information]**
 Si **[YES]**

si tienen **[yes, they have]**
 signs up that mentions breastfeeding
 friendly.
 small and private
 space to feed
 support
 supporting
 Supportive

supportive
 Supports my decision and offers advice
 There are posts about breastfeeding

There are signs up in the office and they will let u nurse in a room if you want to be more private.
 there is a chair with pillows to accomodate breastfeeding mothers
 there is a kind of breastfeeding nook

there is a room available if needed

there is always space for you to breastfeed

they always offer to help if I have any questions aout breastfeeding
 They are very kind and helpful

they contacted me about breast feeding

they encourage and support breastfeeding

they encourage it
 They had signs about breastfeeding anywhere
 they have a chair and room for mothers to nuser
 they have a nursing chair in an office that i have been told i can use if i need to (i just havent needed it)

they have a sign that says friendly but no private area
 They have let me breastfeed while at my appt one time
 They have signs up saying they welcome breastfeeding.

they provide help and support

They tell you the benefits of breastfeeding
 They were extremely informative

They were very helpful with my first daughter when I had questions concerning breastfeeding.
 They will anwser all question
 They're helpful

tienen la tsperiencia **[They have experience]**
 tips, information
 very comftordable
 very helpful
 very professional

very supportive
 Whenever my daughter was with me they were ok with nursing her
 While I did breastfeed they help me understand things I didn't know.
 wic promotes it

One World (Douglas County Health Department)

because breastfeeding is highly encouraged in this clinic.	por que. apiende uno como amamanlor asu bebe. [Because you learn how to feed your baby]	they are willing to help me to get the appointment shedule in different locations.
Because they encourage breastfeeding.	por sus y comendaciones [For their recommendations]	they condone breastfeeding. I use to use the breastfeeding room they have on site.
because they explain the benefits of breastfeeding.	porque aprendemos de todas las muchaschas [because we learn from all the girls]	They definitely aim to help teach while mothers are breastfeeding.
cuartos privavos [Private rooms]	Porque ayudan a entender la importancia que tiene la lactancia. [Because they help you understand the importance of breastfeeding]	They encourage breast feeding
Dan informacion de la importancia de lo q'es para los bebes [They provide information about the importance of things for babies]	Porque nos orientan perfectamente y ayudan con alguna duda que tengamos y nos animana alimentarl bebe con la leche materna y nos ensenan la important que es alimentarl bebe con leche de pecho [Because they counsel us perfectly and they help with any doubts we might have and they encourage us to breast feed and they teach us the importance of breastfeeding]	They have a breastfeeding room for moms to use.
Encouraging	porque tienen todú lu informacion a serua de la lactancia [Because they have all the information about breastfeeding]	they have a designated nursing room
Gives all the right info I need to Breatfeed my little one.	Porvauadad y comobidad [Privacy and comfort]	they have a private comfortable room
good	Posters on wall.	They have a room for you to breastfeed.
has a seperate room just for BF	Private/Comfortable	they have a room to breastfeed
Have nursing room.	Seen moms feeding.	they have bf room.
hay privacidad para que podamos haserlo cómodamente [there is privacy so we can do it comfortably]	she help me a lot when I was Breastfeeding	They have people that support BF & BF room.
I believe so.	She was really happy always.	they help you explain how to breastfeed your babies
I don't use this service but I know it's available.	Showed me everything I needed to know as a first time mom how to breastfeed & very 'mom like' ways.	they recc. over bottle feeding
I feel comfortable to feed. never rushed and they have private room as well.	si muy beuno [Yes, very good]	they tell you the benefits of breastfeeding
I have nursed during appt.	Si porque es privada. [Yes, because they help you]	they welcome when you come in and answer questions
If and when I have had to my children while at the office they gave me time and asked if I needed anything to make me more comfortable lactation room	si tiene abitacoines para lactancar me encanta [Yes, it has rooms to breastfeed, I love it]	Tiene buena informacion [It has good information]
lots of signs	siempre respondieron a a todas mis preguntas y dudas [They always answered all my questions and doubts]	tiene el cuarto de lactansia [It has the breastfeeding room]
me ayudo a mejorar la pocision para lactar a mi bebe [it helped me to improve my positioning to breastfeed my baby]	sign on door said so.	Tiene lugar donde se puede dar de comer pecho al bebe [They have a place where you can breastfeed your baby]
open about it, have rooms for it.	staff will try to inforce it as much as possible b/c of the healthy benefits for baby. But they don't force it on you.	tiene un avavto para da pecho [There is a room for nursing]
por que explican coma tener mas sanos a nuestros hijos [Because they explain how to keep our children healthier]	theres a separate room thats private there's rooms that you can use	tienen un cuarto propio [They have their own room]
Por que nos ensena a que es mejor amamantar al bebe [Because they teach us that it is better to breast feed your baby]	they allow you to breastfeed in peace.	tienen un espacio para la lactancia y es muy privado [They have a space for breastfeeding and it is very private]
Por que tiene un cuarto courodo y ayado [Because it has a comfortable and (illegible) room.]	They are great give you all the information needed.	Tiens espacio Privado para la lactancia [it has a private space for breastfeeding]
		was very helpful

People's

Always help when needed.	pamphlets everywhere information	they gave pointers on feed to eat to help produce more milk
always nice, very helpful with questions and concerns	peer counselling and open feedings	They give me the privacy I need and support me
always was able to answer all my questions	personaBLE	they give you a choice to meet with a breastfeeding counselor
answers any questions i have	plenty of privacy to feed	They have a breastfeeding peer counselor which is extremely helpful and always makes herself available.
apoyo en la lactacion [Support on breastfeeding]	plenty of room	they have a privet area
Asked me if i wanted to breastfed with both my kids	plenty of space	they have a section for new mummies on breastfeeding and formula feeding
Because the ladies are so sweet and its a little bit private	por k nos ayuda a mejorar la alimentación [Because it helps us improve our food]	They have an area for breastfeeding
because the way they talk to you and treat you.	porque aconsejan como nutrir al bebe [Because they give you advice on how to feed the baby]	They have breast feeding counselors and private rooms where women can breastfeed.
because they are supportive	porque ah contestado a mi preguntas y porque a sido de mucha ayuda los consejos que eh recibido. [Because they have answered my questions and because the advice I have received has been a lot of help]	they have help if need be
because they say so	porque te dan opciones [because they give you options]	they have peer counselors on staff and rooms to use if needed
Can breastfeed without any problems when needed	posters	they have people her to help you
Can nurse in waiting room or private room comfortable environment	privacy	They have signs that clearly state that they are.
creo q hay suficiente espacio [I think there is enough room]	privacy	they have signs up everywhere about it
d	Private places to breastfeed if you don't feel comfortable breastfeeding in the lobby	they help me with information on successful breastfeeding
didnt breastfeed just seems it would be dont breastfeed anymore but was helpful when i was	private rooms	they help u understand y its best
easy to talk to	really nice	they help you get into contact with a counselor
Encourage and supports decision encouraged	room available and very helpful with questions.	they let you feed your baby whenever you may need to
everybody is always very polite and helpful	rooms available	they offer a private room if you feel the need to use one. theres also a notice statement saying there breast feeding friendly
have a private room to feed baby	She has answered all my question thoughtly she help me with all my douts	They offer classes on how to they offered services for me
helped answer any question i have had	She is a friendly women, she just understand and works with you	they provide classes for it
helpful	she tells people about it and she is so nice to tell people	They provided a room for me to feed my baby
helpful	staff is open too it and welcomes it	they really encourage it
helpful with any and all questions	Supportive, and quiet environment	they support it
I am comfortable with doing it around the staff	take you to a private room if uncomfortable with public feeding.	they support it and have signs posted in most areas that say if u need privacy let us know
i assume never breast fed here	The promote it in a friendly way	they talk and support in every way about breastfeeding
I believe they have a private room for it.	there is a room available to breastfeed	they want new parents to breastfeed because its more healthy fr the baby.
I can feed baby anytime I need to.	There is a very positive attitude towards breastfeeding. I love the encouragement.	they will find you a private
I didnt breastfeed but they were more than up to the challenge of me trying to breastfeed so im assuming their breastfeeding friendly.	They advocate for it	they will give you an area to breastfeed in
I have breast fed in office on multile occasions I have never had to in the office but I have seen others do so	They always have ways breastfeeding helps babies on their boards up front. Also, they offer breastfeeding counselors.	They would provide an area if needed
I know if I needed to, Id feel at home doing so.	they always want to help	very friendly
Very welcoming here.	they answer all my question s	very helpful
i seen the sign that says they are	they are	Very helpful and encouraging and offer a private place to breastfeed if requested
	they are always encouraging breastfeeding	very helpful and understanding
	They are always helpful with any information that I need.	Very Helpful.

im not worried to breastfeed in the waiting room or around anybody. I'm sure there is somewhere private I could go here if I were to just ask. its supported	they are nice people and have private areas if you dont feel comfortable doing it infront of others They are so helpful with my quetions. they are supportive	very supportive and encouraging Very supportive and helpful!
I've always felt supported and felt free to nurse when I needed to without having to leave a common area. ive breastfeed for 17 months and they have always been supportive. Just is.	They are supportive of breastfeeding They are very supportive and informative of the benifits of breastfeeding. They are very supportive and offer ways to help morthers who may struggle with breastfeeding	we can breastfeed while in the office and have no complaints we can openly talk about breastfeeding we have a breast feeding consultant here and they are all for breastfeeding When i was breastfeeding they helped me with tips and tricks on how to get my son to latch, and they showed me different positions to hold him while i breastfed him :) when or if you are pregnant they offer to set you up with a counselor yed they are very friendly they make sure there is place to breast feed yes, they are giving me information and tips how i can do better or help more you can go to a private area if you choose to
no judging	They encourage breastfeeding	
no one didnt mind	they encourage it	
Not a lot of people	They encourage me and offer advice when needed.	
offers a room to feed	They encourage you in every way to brest feed.	

UNMC (Douglas County Health Department)

gives support and information about both. has lactation room Mothers Room	They explain everything carefully and with details They explain the benefits of breastfeeding they have tons of info about it.	They help with any questions or concerns I have very helpful. very nice and informative
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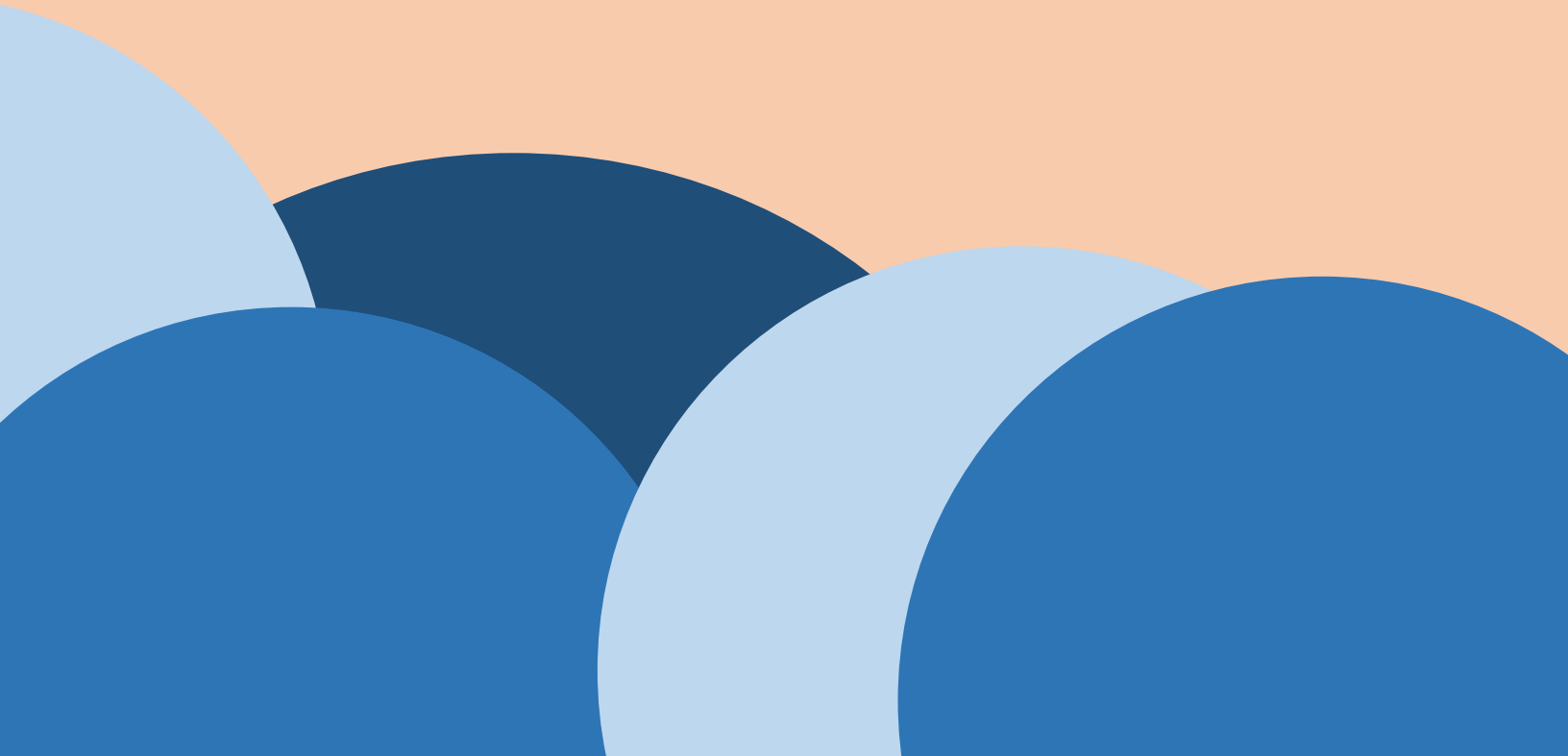
WCHR

Allow mothers to breastfeed & give info on it	it is a comfortable and a non-judgemental environment.	they encourage you and answer any question that you have that they know the answer to otherwise they tell you how to get your answer. They have a sign to show they are They have pamphlets, and counselsr here
Always friendly + Understanding Always pleasant. Appointment times great.	it's private Lots of good info but I was not able to breastfeed.	
can feed my baby anywhere I feel comfortable Encouragement everyone is always in a good mood.	privacy Signs scattered in office The staff is understanding and welcoming	they incourage They provide a private space, if you need it. They provided healthy food and gave me helpful information on how to breastfeed they try to encourage and offer tips on helping with it to you
friendly staff	There are signs everywhere about breastfeeding. They encourage Breastfeeding.	
help with info	They allow privacy and don't make a scene when you do nurse in public. They encourage breastfeeding. They encourage breastfeeding.	they've very welcoming & make the environment comfortable! very encouraging Yes. Kind. Helpful. Willing to listen
I feel comfortable. I have nursed my child as needed. Have never felt discouraged not to breastfeed. It has a sign that says so.	they encourage it and have a private room for it.	you can nurse anywhere comfortably. Would be nice for designated room.

If no, why?

120 th	Because I didn't feed my breast with my baby I don't know I don't know N/A Not breastfeeding		because i didnt wont to breastfeed did not breastfeed i am a male I did not need breastfeeding support i dont breastfeed anymore i dont breastfeed so i dont talk about it i dont know i dont breast feed i have no idea because I don't breastfeed :)
Blue Valley	No se si hay un espacio personal. Nos dan el espacio Not breastfeeding right now Porque no es tan privado Too many people w/o much privacy. Because I never met her.	FHS	I have not breast feed any of my children idk i dont breastfeed is going to be the first time to talk about it with my baby son it is entirely open not much privacy There are no other areas to breastfeed. There is no where private There really isn't a place to go
CAPMID	because I'm stiL pregnant Haven't had baby yet. I never met her. N/A ya no estoy lactando I don't breastfeed		I have not been able to see because I just moved to the Lincoln WIC. I always drove to Crete. no place to breastfeed that separate from the lobby. a lot of people in front of me
CAPWN	My two kids didn't take on my breast. Necesita mas privacidad [Needs more privacy.] no inclosed area Not sure where you'd go to have privacy wide open space	FS	I don't breastfeed so I'm not sure I don't see anywhere for a mom to go and feed their baby thats private. I'm not open to breastfeeding in public N/A N/A- foster mom so breastfeeding issues aren't on my radar no me he reunido todavia con una consejera not really sure never used it
CDHD	Don't breastfeed No se porque tienen persona son solo oficinas pero si en un momento dado se necesita usar estan bien.	LLCHD	si no no mesiento incomoda Dont breastfeed Dont breastfeed Dont breastfeed Dont breastfeed + don't know if it is or not. Hoy gente y no es comodo I did not Breastfeed my child
Charles Drew	Havent seen anyone breastfeed here he's 3 yrs old not breastfeeding I didn't breastfeeding my son i dont breastfeed I dont know if it is mom is unsure Not breastfeeding	Midtown	

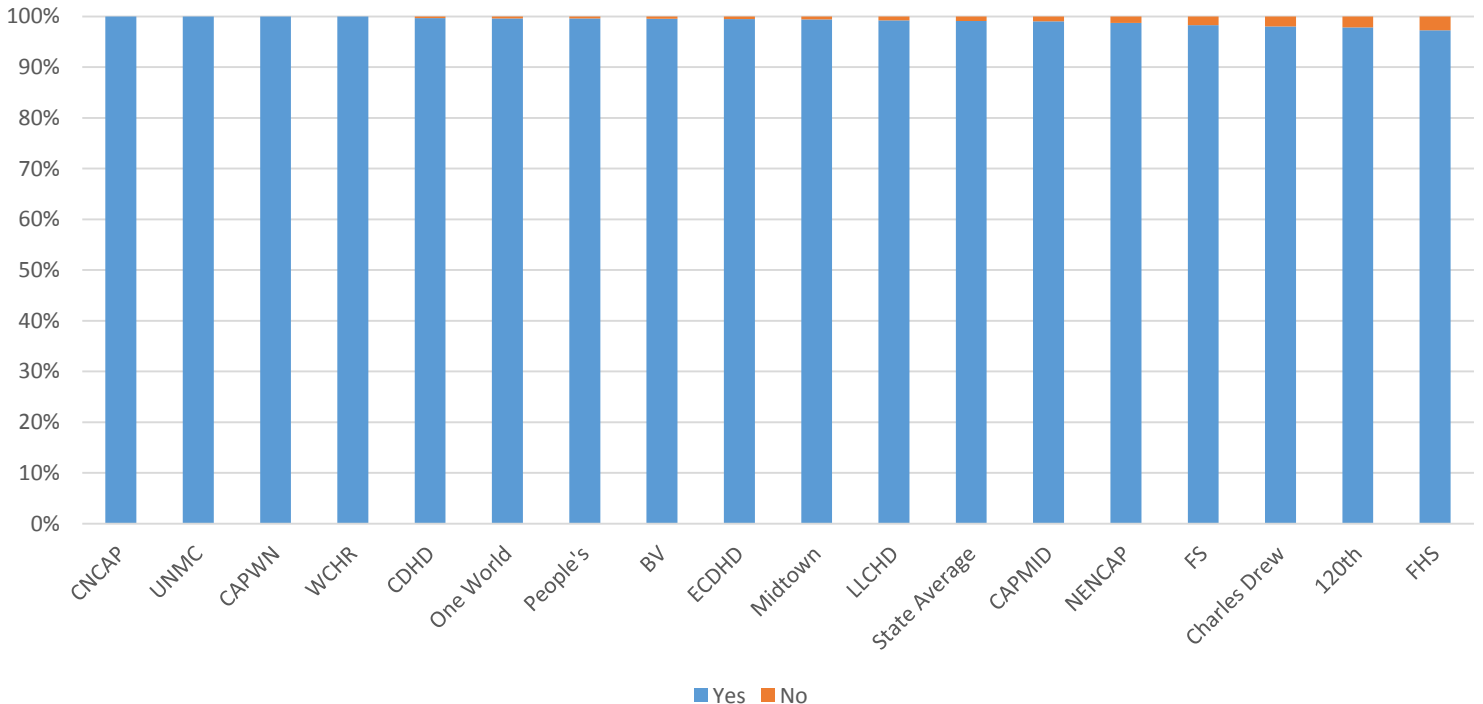
	<p>Not breastfeeding Havent seen anyone breastfeed here</p>	<p>I don't breastfeed. They aren't experinced</p>
<p>CNCAP</p> <p>all open space child to old for breastfeeding do not breast feed I didnt know there was as much information about breast feeding available. i dont breastfeed its wide open not private only private area to feed was the bathroom :(</p>	<p>NENCAP</p> <p>Don't breastfeed I'm not breastfeeding, so, I don't know Ive never had to use them No tiene suficiente espacio</p>	
<p>ECDHD</p> <p>Because I don't breastfeed Didn't choose breastfeeding Haven't met</p> <p>I don't breastfeed I don't breastfeeding I don't know Me sir to mas comoda en casa en mimprivacidad Need a private room No doy lactansia No veto espacio especial There's extra room for breastfeeding</p> <p>Todavia no doubt a luz y no he tenido ninguna cita</p>	<p>One World</p> <p>not sure if it is. aqui en wic no he tenioto clasis en wic. I don't breastfeed.</p> <p>I have a 2 yr old There are no breastfeeding</p>	
	<p>People's</p> <p>All she told me to do is watch the video and she left. didnt breastfeed i have never needed this service im not breastfeeding its cold</p> <p>not a female not applicable open area</p>	
	<p>UNMC</p> <p>yes and no. I received information on a breast pump and that was it</p>	
	<p>WCHR</p> <p>None</p>	



Did the WIC staff tell you how to use your WIC checks at the store?



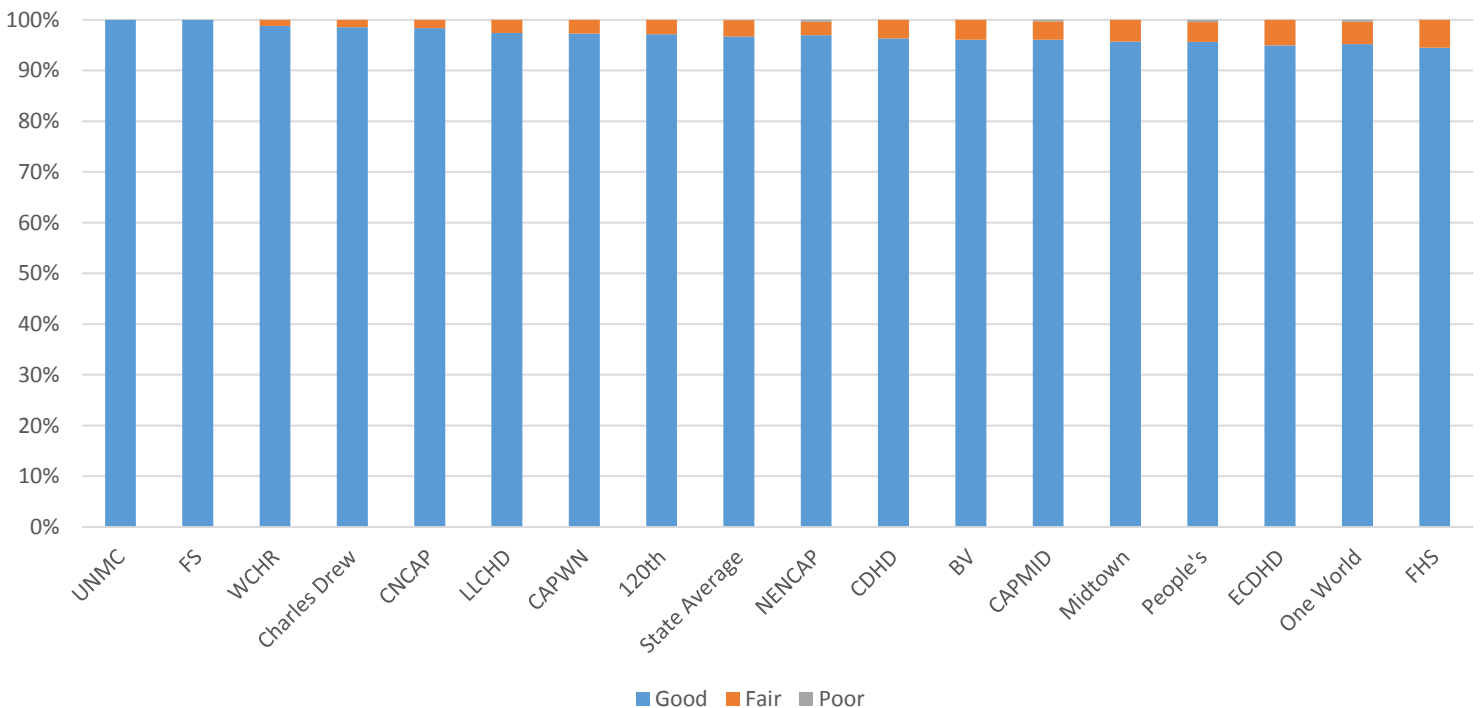
Agency	Yes	No
CNCAP	100.00%	0.00%
UNMC	100.00%	0.00%
CAPWN	100.00%	0.00%
WCHR	100.00%	0.00%
CDHD	99.64%	0.36%
One World	99.57%	0.43%
People's	99.56%	0.44%
BV	99.51%	0.49%
ECDHD	99.49%	0.51%
Midtown	99.39%	0.61%
LLCHD	99.25%	0.75%
State Average	99.08%	0.92%
CAPMID	99.01%	0.99%
NENCAP	98.70%	1.30%
FS	98.25%	1.75%
Charles Drew	97.99%	2.01%
120th	97.85%	2.15%
FHS	97.27%	2.73%



Please rate your understanding of how to use your WIC checks?



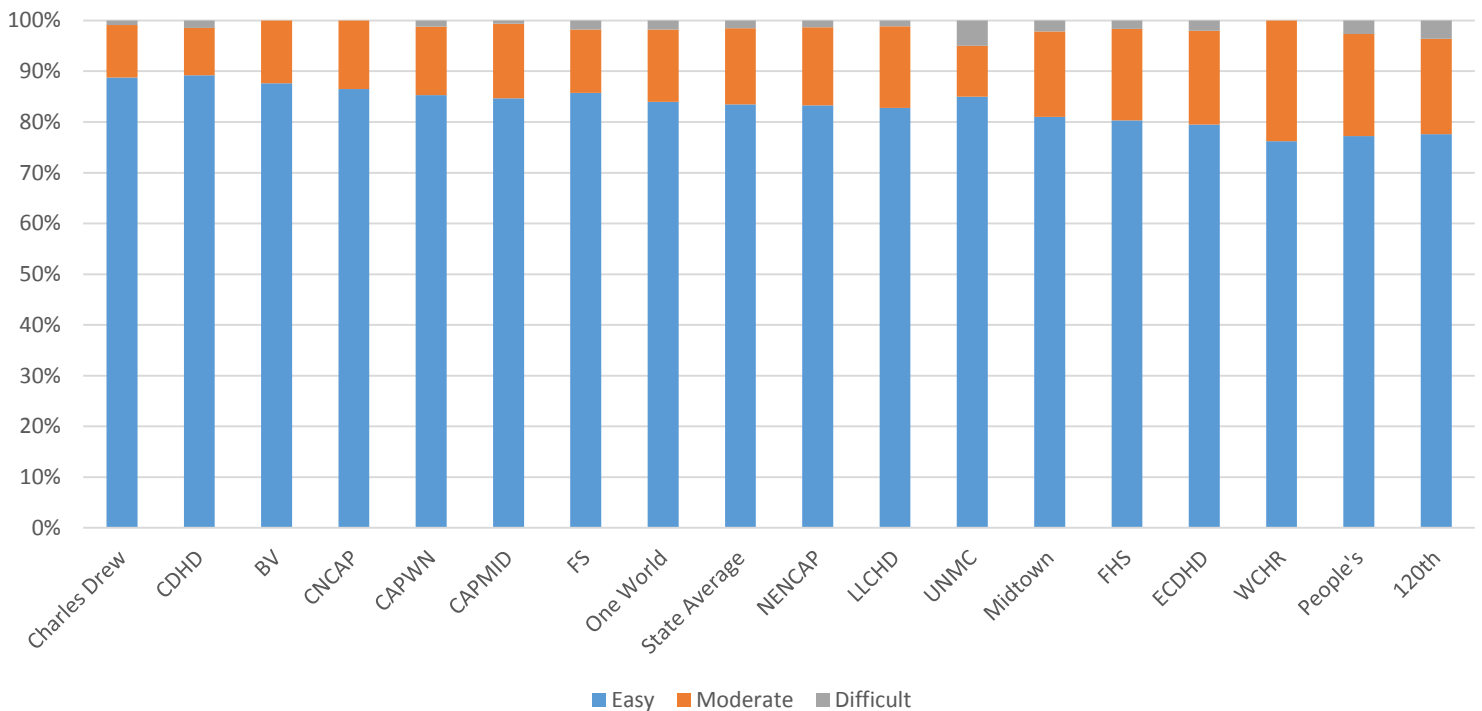
Agency	Good	Fair	Poor
UNMC	100.00%	0.00%	0.00%
FS	100.00%	0.00%	0.00%
WCHR	98.80%	1.20%	0.00%
Charles Drew	98.55%	1.45%	0.00%
CNCAP	98.31%	1.69%	0.00%
LLCHD	97.37%	2.63%	0.00%
CAPWN	97.29%	2.71%	0.00%
120th	97.15%	2.85%	0.00%
State Average	96.70%	3.19%	0.11%
NENCAP	96.97%	2.60%	0.43%
CDHD	96.34%	3.66%	0.00%
BV	96.06%	3.94%	0.00%
CAPMID	96.04%	3.63%	0.33%
Midtown	95.69%	4.31%	0.00%
People's	95.59%	3.96%	0.44%
ECDHD	94.92%	5.08%	0.00%
One World	95.20%	4.37%	0.44%
FHS	94.51%	5.49%	0.00%



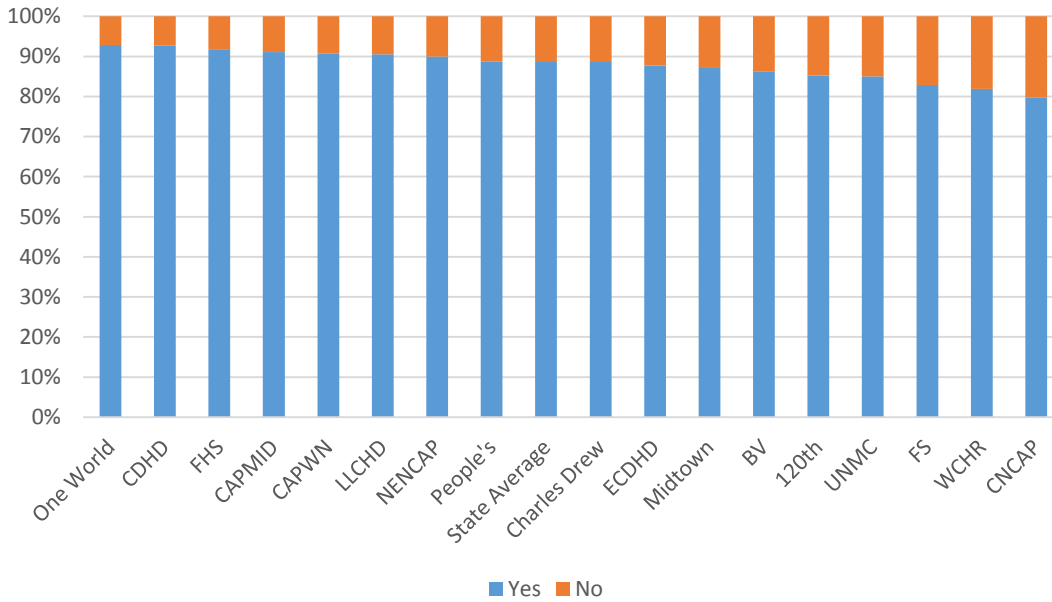
How easy are WIC checks to use?



Agency	Easy	Moderate	Difficult
Charles Drew	88.76%	10.36%	0.89%
CDHD	89.22%	9.29%	1.49%
BV	87.62%	12.38%	0.00%
CNCAP	86.52%	13.48%	0.00%
CAPWN	85.32%	13.46%	1.22%
CAPMID	84.67%	14.67%	0.67%
FS	85.71%	12.50%	1.79%
One World	84.00%	14.22%	1.78%
State Total	83.48%	15.03%	1.49%
NENCAP	83.26%	15.42%	1.32%
LLCHD	82.77%	16.10%	1.12%
UNMC	85.00%	10.00%	5.00%
Midtown	81.00%	16.82%	2.18%
FHS	80.33%	18.03%	1.64%
ECDHD	79.49%	18.46%	2.05%
WCHR	76.19%	23.81%	0.00%
People's	77.19%	20.18%	2.63%
120th	77.62%	18.77%	3.61%



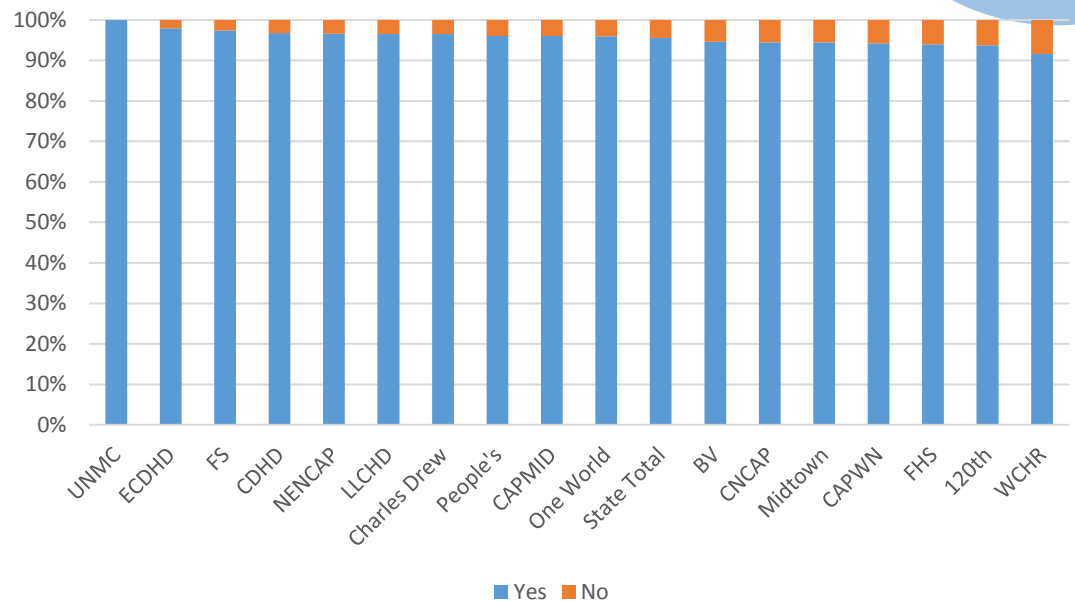
Do you usually buy all the foods listed on your WIC checks?



Agency	Yes	No
One World	92.9%	7.1%
CDHD	92.7%	7.3%
FHS	91.8%	8.2%
CAPMID	91.1%	8.9%
CAPWN	90.7%	9.3%
LLCHD	90.5%	9.5%
NENCAP	90.0%	10.0%
People's	88.8%	11.2%
State Average	88.7%	11.3%
Charles Drew	88.6%	11.4%
ECDHD	87.8%	12.2%
Midtown	87.3%	12.7%
BV	86.3%	13.7%
120th	85.3%	14.7%
UNMC	85.0%	15.0%
FS	82.9%	17.1%
WCHR	81.9%	18.1%
CNCAP	79.8%	20.2%

Do you usually use the full dollar amount of your fruit/vegetable checks?

Agency	Yes	No
UNMC	100.00%	0.00%
ECDHD	97.95%	2.05%
FS	97.35%	2.65%
CDHD	96.72%	3.28%
NENCAP	96.54%	3.46%
LLCHD	96.51%	3.49%
Charles Drew	96.47%	3.53%
People's	96.05%	3.95%
CAPMID	96.00%	4.00%
One World	95.95%	4.05%
State Average	95.52%	4.48%
BV	94.61%	5.39%
CNCAP	94.44%	5.56%
Midtown	94.43%	5.57%
CAPWN	94.19%	5.81%
FHS	93.99%	6.01%
120th	93.73%	6.27%
WCHR	91.57%	8.43%



If no, why?

120th & Dodge

2 bags of fruit does not meet \$11.00 (all I get)
because sometimes I don't find some items
either over or under everytime
I am vegan. I don't do soy. I never seem to grab enough fruits and veggies.
I sometimes go over the amount + pay the remaining
only use formula, my child can not eat orally
she's out of size/
the items I purchase are usually on sale
usually a few cents off
would like to see you guys change to a card instead of checks like Iowa.

CAPMID

a veces se pasa pero pago con chash la diferencia **[Sometimes I go over but I pay the difference in cash]**
can't figure what else we can get with a few cents/dollars we have left.
Getting use to using + knowing I can go over
I always think I'll go over and when checking out I'm not.
I only get the fruits I need.
maybe cents below
miscalculation
sometimes I'm off by a couple of cents
sometimes we use more, other times we are almost a dollar off

CDHD

Algunas veces sobre pasa el monto pero pago la diferencia
[Sometimes I exceed the amount, but I pay the difference]
don't use those checks
Estimation
falta poco mas de fru. veget. [It needs more fruits/veg.]
I didn't get veggies
I'm not sure what to get
it's not alway the same amount.
sometimes I need things that cost less at that time
There's certain ones I don't like

CNCAP

dont get food for me just baby
guessing how much the food is
i get close to it
im afraid to go over the amount and feel embarassed
I'm usually of by some change if not a dollar.
Just didn't work out.
not used

Family Health Services

Don't eat it fast enough
dont want to waste food
hard to equal since fruit is by weight
Hard to get exact
i don't usually know what fruits are available
i underestimate the affordability of fruits and veggies and usualy find that i
couldve have gotten a few more items.
im bad at math
its hard to get just 8 dollars of fresh fruits and veggies with out going over so
i am usually under by a dollar
no los recibo **[I don't get them]**
sometimes
they really make it hard to get the full amount of cereal cuz of the oz amount

Blue Valley

amount usually doesn't equal \$8.00
Didn't need as much
did't need the full dollar amount
if I need it.
most of the time I separate my checks and forget
Poor Math Calculations
Por falta de tiempo para pesarlas **[Lack of time to weigh them]**
some times on fruit I a dollar off
Sometimes I couldn't use a dollar or 2

CAPWN

A little more or less.
Afraid to go over Amount. Usually just a dollor or two off.
don't always understand what fruit /veg are allowed
few cents short or pay out of pocket
I try to.
I'm usually a couple of dollars under.
Its hard to get to \$11 even
miss calculate \$
only use my formula checks
siempre me paso [I always go over]
the fruit and veggies
The fruit weighs different.
Try not to go over amount just in case

Charles Drew

don't always soretires the fruit & veggies go bad before we can eat all
of them only buy what we need right then.
hard to get exact amount @ 1 time
I try not to go over the amount.
just got the fruit/vegetable ones
Sometimes I can only get close to the \$8.
There's always like a dollar left but don't want to go over the limit.
usually \$ or so off

There's certain ones I don't like

ECDHD

A veces no esta completo miss ailments y me so bra 1 o 2 Dolores
[Sometimes my produce is not complete and I have 1 or 2 dollars left.]
The kids have been sick and I haven't Been shopping as much
Usually only pick up less than amount

Family Service

Didn't need them!
Don't want to Go over alloted amount
Off by a few cents

If no, why?

LLCHD

Hard to hit the exact amount
 I am afraid of having to pay additional money
 Not easy to meet full amount.
 porque a veces me equivoco con las pesas y no se como aser lo correctamente
[Sometimes I make mistakes with the scales and I don't know how to do it correctly]
 siempre utilizo mas **[I always use more]**
 sometimes I go over and have to pay the difference
 somtiems its just a little under cuz I didn't get a little more of something.

NENCAP

Don't act any for infant only
 Don't have yet, only formula.
 I don't have money if I go over so I just put in what i think will be \$8.00 or less
 It's hard to get exactly the right amount
 pricing
 unsure of store costs

People's

abeses es poquito mas o un poco menos **[Sometimes it is a bit more or a bit less]**
 Don't Want Too Go Over Limit On Accident
 i make sure i stay a few cents under to make sure i don't go over the amount
 I try to shop saales
 It is hard to use all money when Wal-Mart doesn't have the fruit or vegetable we like.
 just dont
 try to get close with out going over always within 50 cents

Midtown

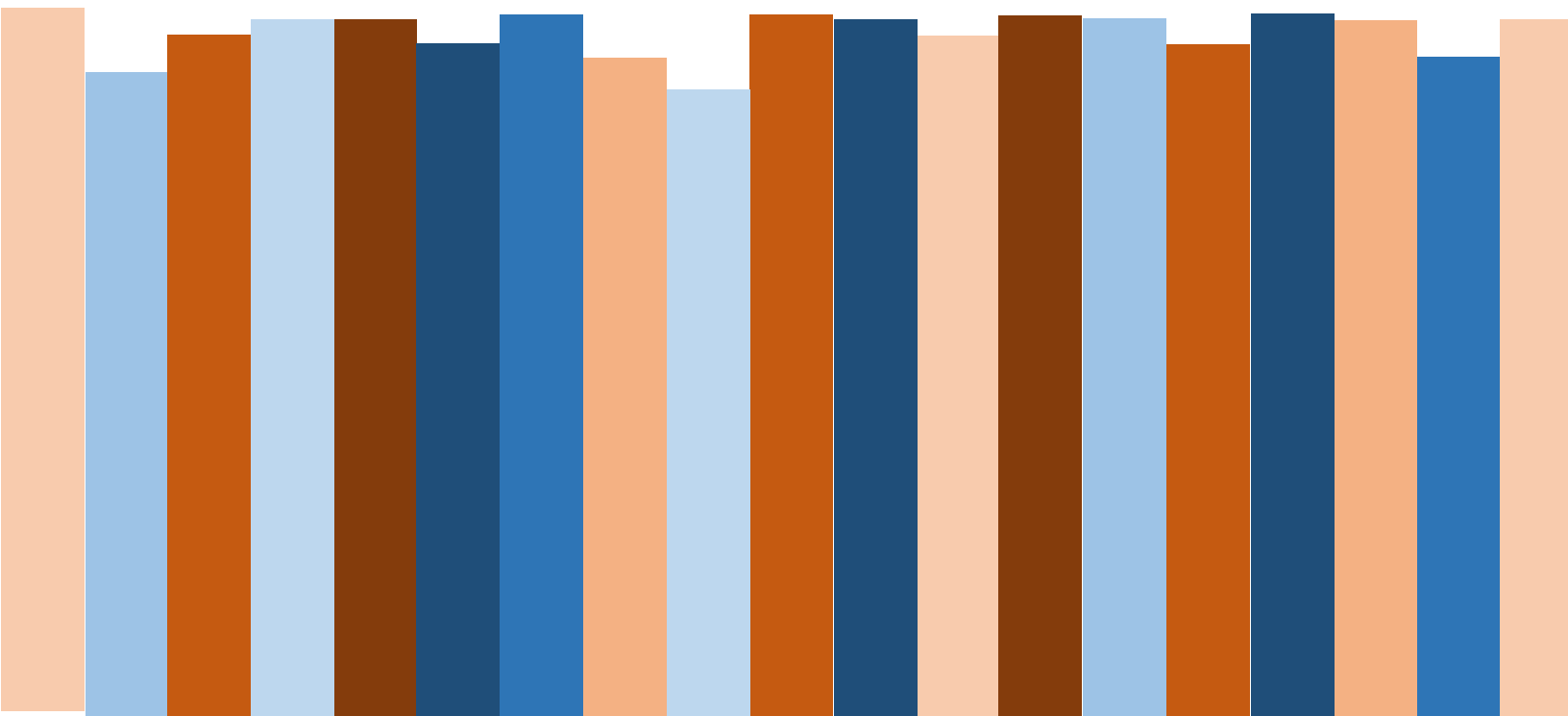
Dont eat the item
 Dont get those checks
 Hadn't had any
 hard to get exact amount without going over
 I either get too much or too little
 Just a dollar or two off
 siempre se pasa de la cuenta
 sometimes sale prices make cheaper + too much will go bad
 store brand
 Too much children pre mature
 Usally go over

One World

a veces pago un poco extra **[Sometimes I pay a bit extra]**
 en ocacione sobe pasa y pago el exedente **[Sometimes I go over and I pay the excess]**
 its hard to get \$ 11 exactly but i do get as close to \$11 as I can.
 my child only likes curnent furits
 my son don't like Bule cap milk
 No toma el jugo dx l'oz
 nunca los he usado

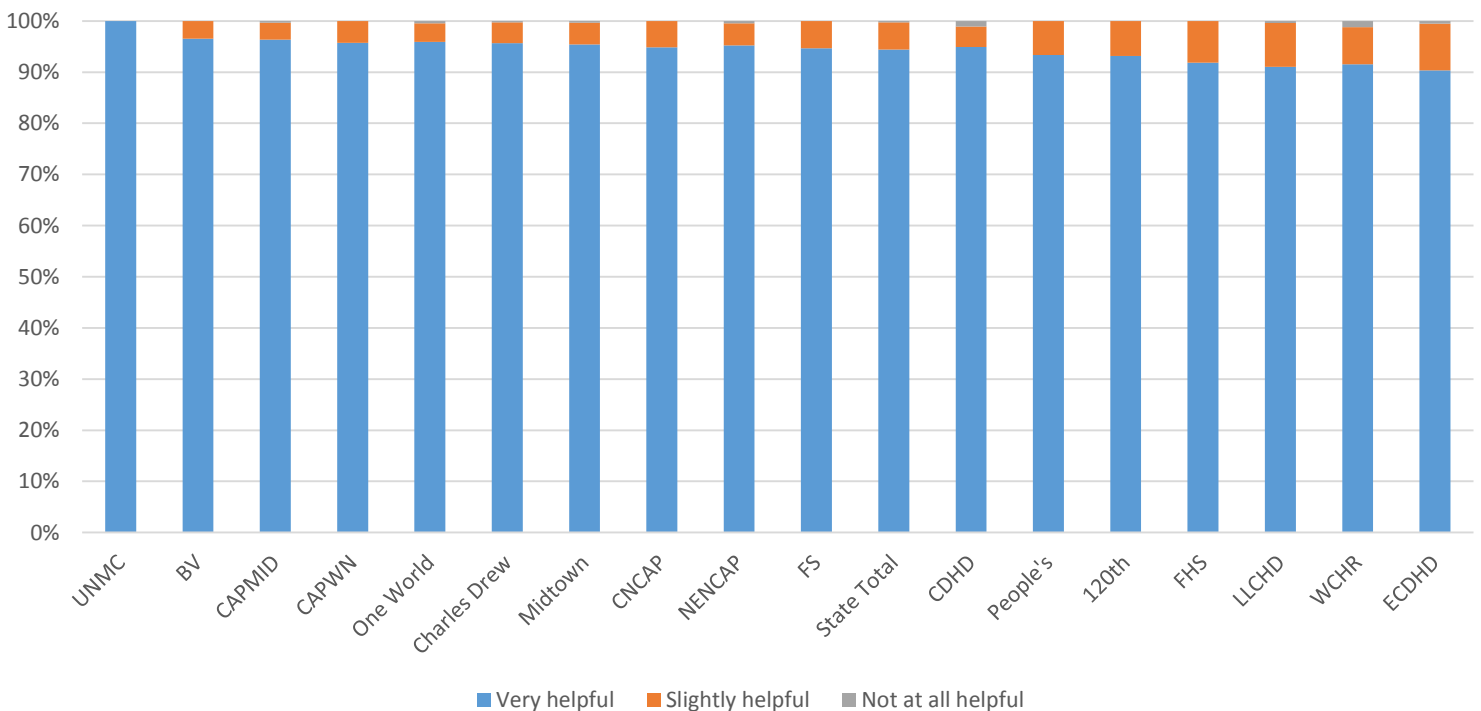
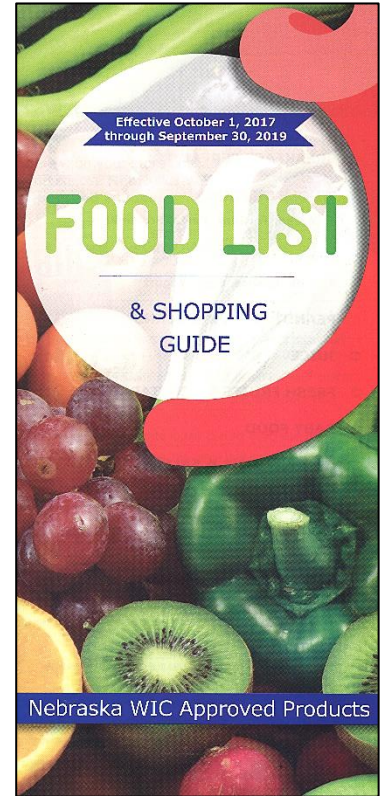
WCHR

I don't always need it right then.
 mainly miscalculation on adding
 most times its less but do try to get the full amount
 Sometimes It's hard to get the amount
 mainly miscalculation on adding



How helpful is the WIC food list?

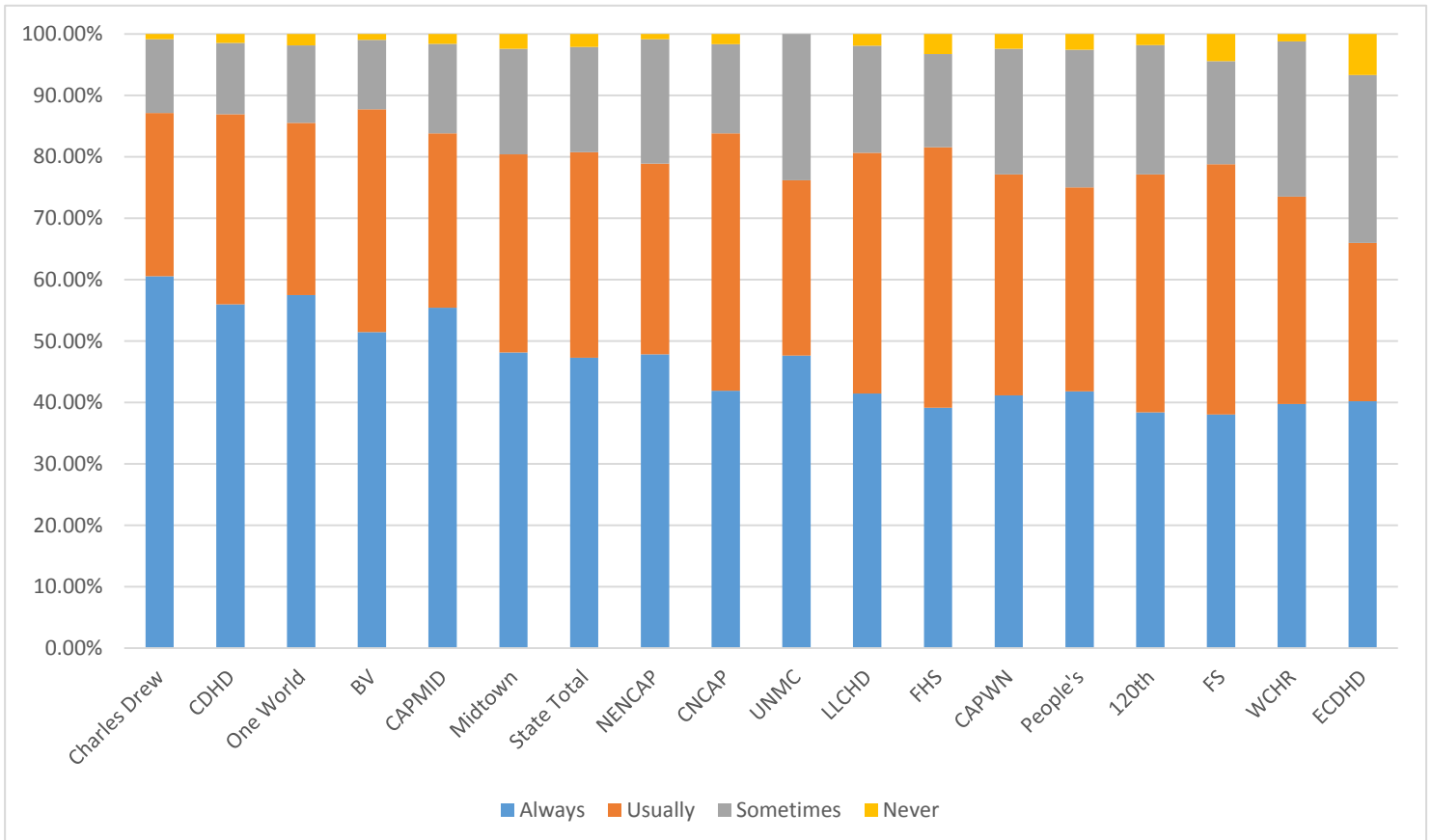
Agency	Very helpful	Slightly helpful	Not at all helpful
UNMC	100.00%	0.00%	0.00%
BV	96.55%	3.45%	0.00%
CAPMID	96.38%	3.29%	0.33%
CAPWN	95.76%	4.24%	0.00%
One World	95.93%	3.62%	0.45%
Charles Drew	95.65%	4.06%	0.29%
Midtown	95.40%	4.29%	0.31%
CNCAP	94.86%	5.14%	0.00%
NENCAP	95.26%	4.31%	0.43%
FS	94.64%	5.36%	0.00%
State Total	94.44%	5.27%	0.29%
CDHD	94.91%	4.00%	1.09%
People's	93.36%	6.64%	0.00%
120th	93.14%	6.86%	0.00%
FHS	91.85%	8.15%	0.00%
LLCHD	91.04%	8.58%	0.37%
WCHR	91.57%	7.23%	1.20%
ECDHD	90.36%	9.14%	0.51%



How often are the cashiers at the grocery store or pharmacy helpful?



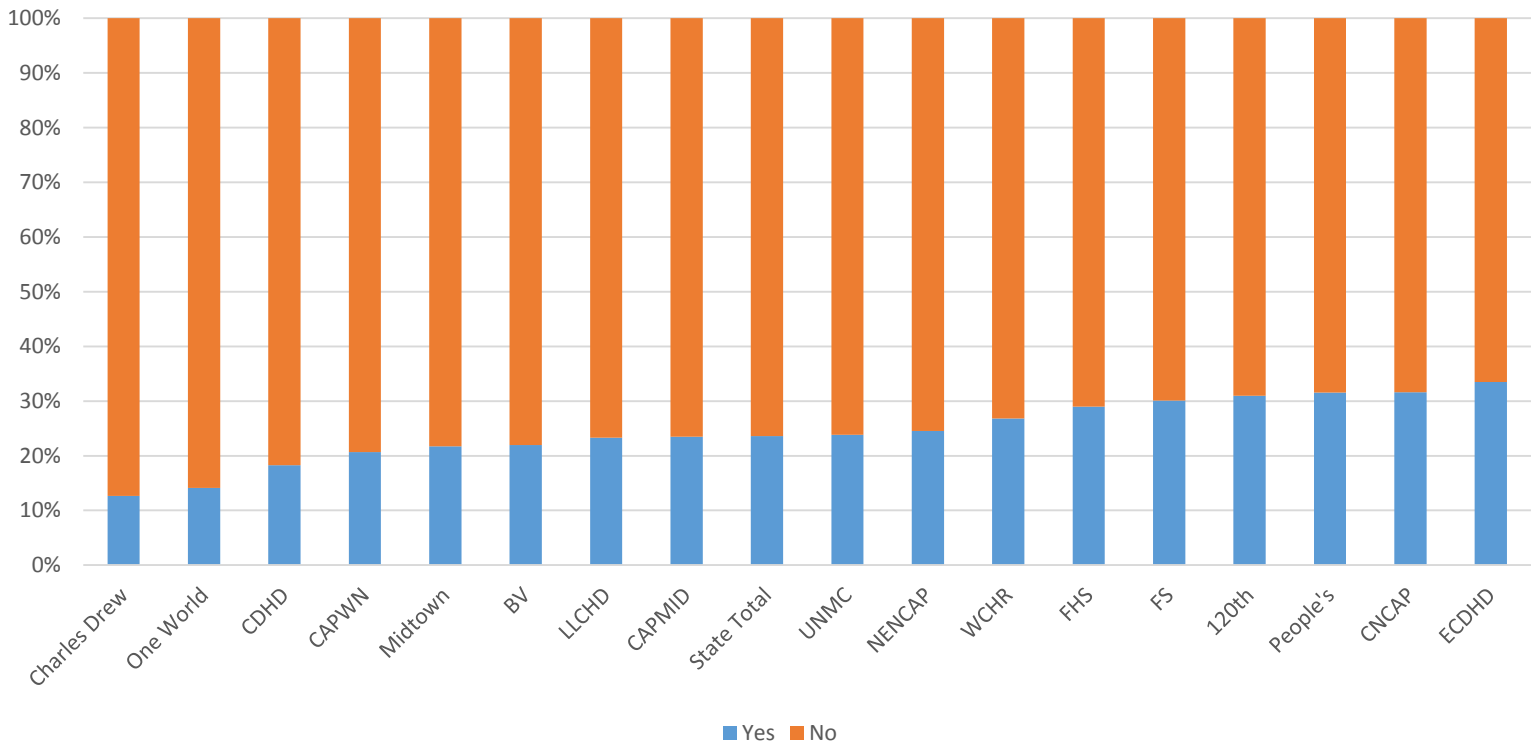
Agency	Always	Usually	Sometimes	Never
Charles Drew	60.53%	26.61%	11.99%	0.88%
CDHD	55.97%	30.97%	11.57%	1.49%
One World	57.48%	28.04%	12.62%	1.87%
BV	51.47%	36.27%	11.27%	0.98%
CAPMID	55.45%	28.38%	14.52%	1.65%
Midtown	48.16%	32.21%	17.18%	2.45%
State Total	47.31%	33.45%	17.11%	2.13%
NENCAP	47.84%	31.03%	20.26%	0.86%
CNCAP	41.90%	41.90%	14.53%	1.68%
UNMC	47.62%	28.57%	23.81%	0.00%
LLCHD	41.47%	39.15%	17.44%	1.94%
FHS	39.13%	42.39%	15.22%	3.26%
CAPWN	41.16%	35.98%	20.43%	2.44%
People's	41.81%	33.19%	22.41%	2.59%
120th	38.38%	38.75%	21.03%	1.85%
FS	38.05%	40.71%	16.81%	4.42%
WCHR	39.76%	33.73%	25.30%	1.20%
ECDHD	40.21%	25.77%	27.32%	6.70%



Do you ever feel embarrassed using the WIC checks at the store?



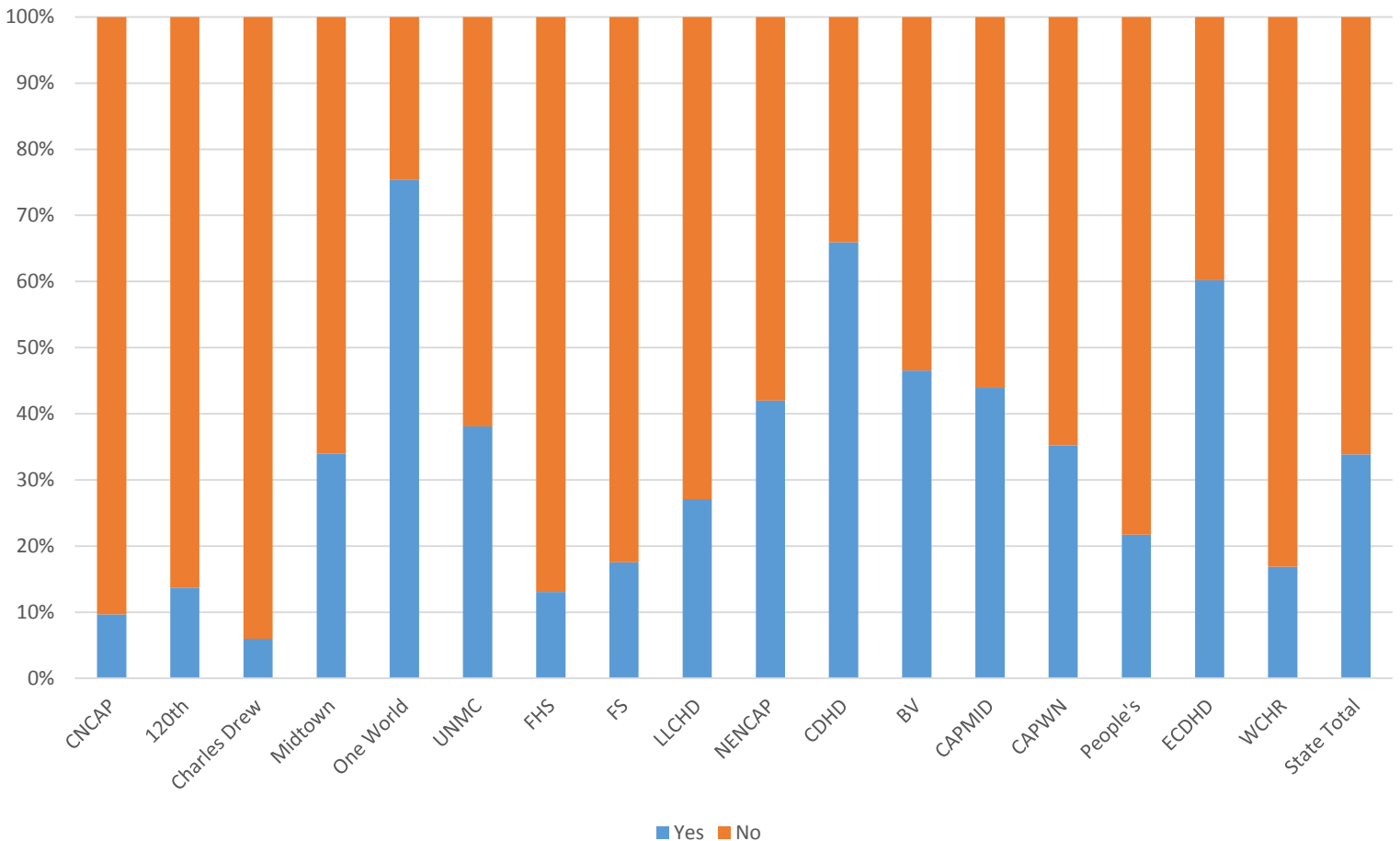
Agency	Yes	No
Charles Drew	12.65%	87.35%
One World	14.09%	85.91%
CDHD	18.25%	81.75%
CAPWN	20.67%	79.33%
Midtown	21.70%	78.30%
BV	21.95%	78.05%
LLCHD	23.28%	76.72%
CAPMID	23.51%	76.49%
State Total	23.62%	76.38%
UNMC	23.81%	76.19%
NENCAP	24.56%	75.44%
WCHR	26.83%	73.17%
FHS	28.96%	71.04%
FS	30.09%	69.91%
120th	31.00%	69.00%
People's	31.58%	68.42%
CNCAP	31.64%	68.36%
ECDHD	33.51%	66.49%



Are you Hispanic?

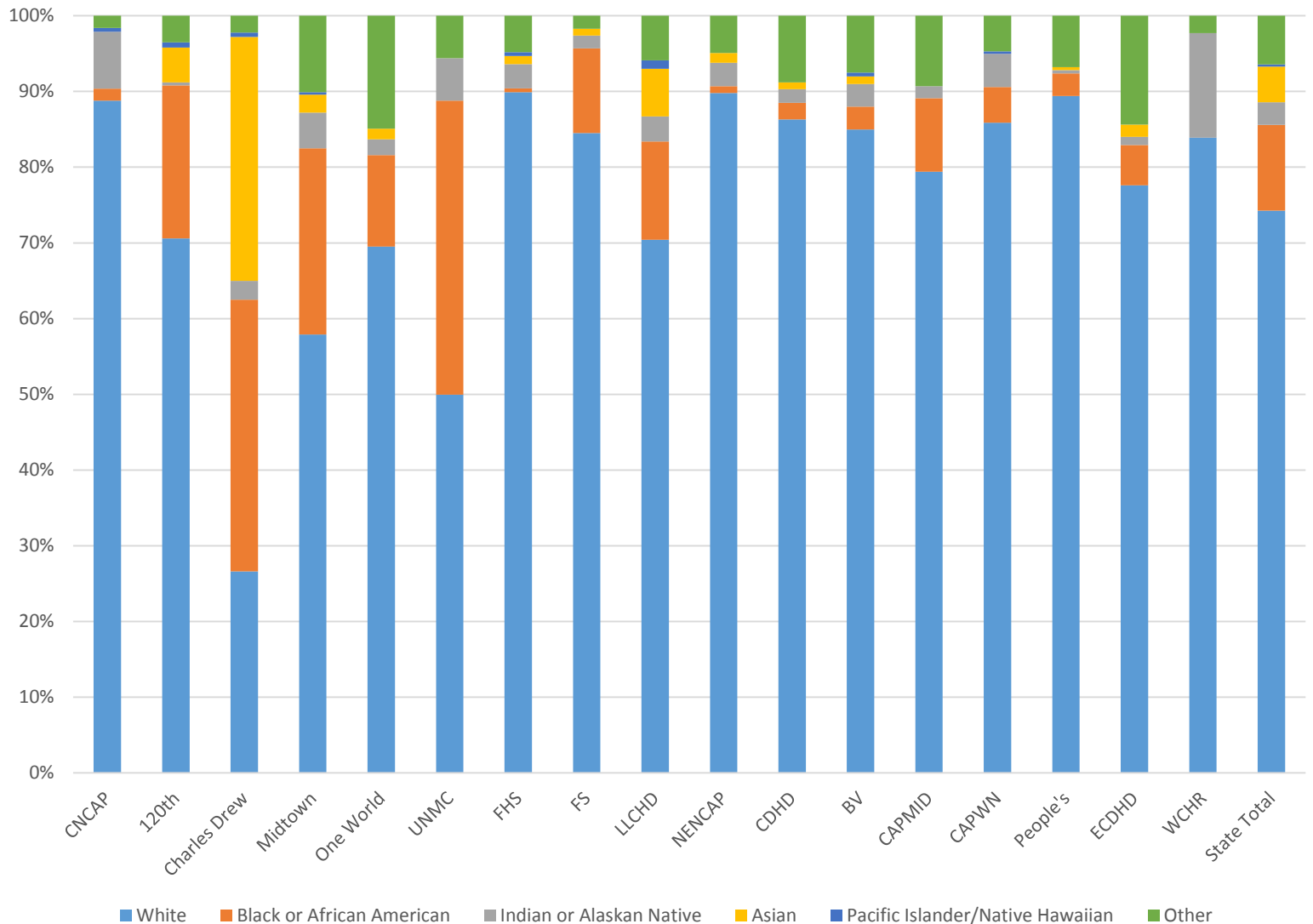


Agency	Yes	No
CNCAP	9.66%	90.34%
120th	13.72%	86.28%
Charles Drew	5.97%	94.03%
Midtown	33.97%	66.03%
One World	75.34%	24.66%
UNMC	38.10%	61.90%
FHS	13.04%	86.96%
FS	17.54%	82.46%
LLCHD	27.10%	72.90%
NENCAP	41.99%	58.01%
CDHD	65.92%	34.08%
BV	46.53%	53.47%
CAPMID	43.93%	56.07%
CAPWN	35.24%	64.76%
People's	21.74%	78.26%
ECDHD	60.20%	39.80%
WCHR	16.87%	83.13%
State Total	33.88%	66.12%



Please indicate your race

Agency	White	Black or African American	Indian or Alaskan Native	Asian	Pacific Islander/Native Hawaiian	Other
CNCAP	88.7%	1.6%	7.5%	0.0%	0.5%	1.6%
120th	70.6%	20.2%	0.4%	4.6%	0.7%	3.5%
Charles Drew	26.6%	35.9%	2.5%	32.2%	0.6%	2.2%
Midtown	57.9%	24.6%	4.7%	2.4%	0.3%	10.1%
One World	69.5%	12.1%	2.1%	1.4%	0.0%	14.9%
UNMC	50.0%	38.9%	5.6%	0.0%	0.0%	5.6%
FHS	89.9%	0.5%	3.2%	1.1%	0.5%	4.8%
FS	84.5%	11.2%	1.7%	0.9%	0.0%	1.7%
LLCHD	70.4%	13.0%	3.3%	6.3%	1.1%	5.9%
NENCAP	89.7%	0.9%	3.1%	1.3%	0.0%	4.9%
CDHD	86.4%	2.2%	1.8%	0.9%	0.0%	8.8%
BV	84.9%	3.0%	3.0%	1.0%	0.5%	7.5%
CAPMID	79.5%	9.7%	1.6%	0.0%	0.0%	9.3%
CAPWN	85.8%	4.7%	4.4%	0.0%	0.3%	4.7%
People's	89.5%	3.0%	0.4%	0.4%	0.0%	6.8%
ECDHD	77.7%	5.3%	1.1%	1.6%	0.0%	14.4%
WCHR	83.9%	0.0%	13.8%	0.0%	0.0%	2.3%
State Total	74.2%	11.3%	3.0%	4.7%	0.3%	6.4%

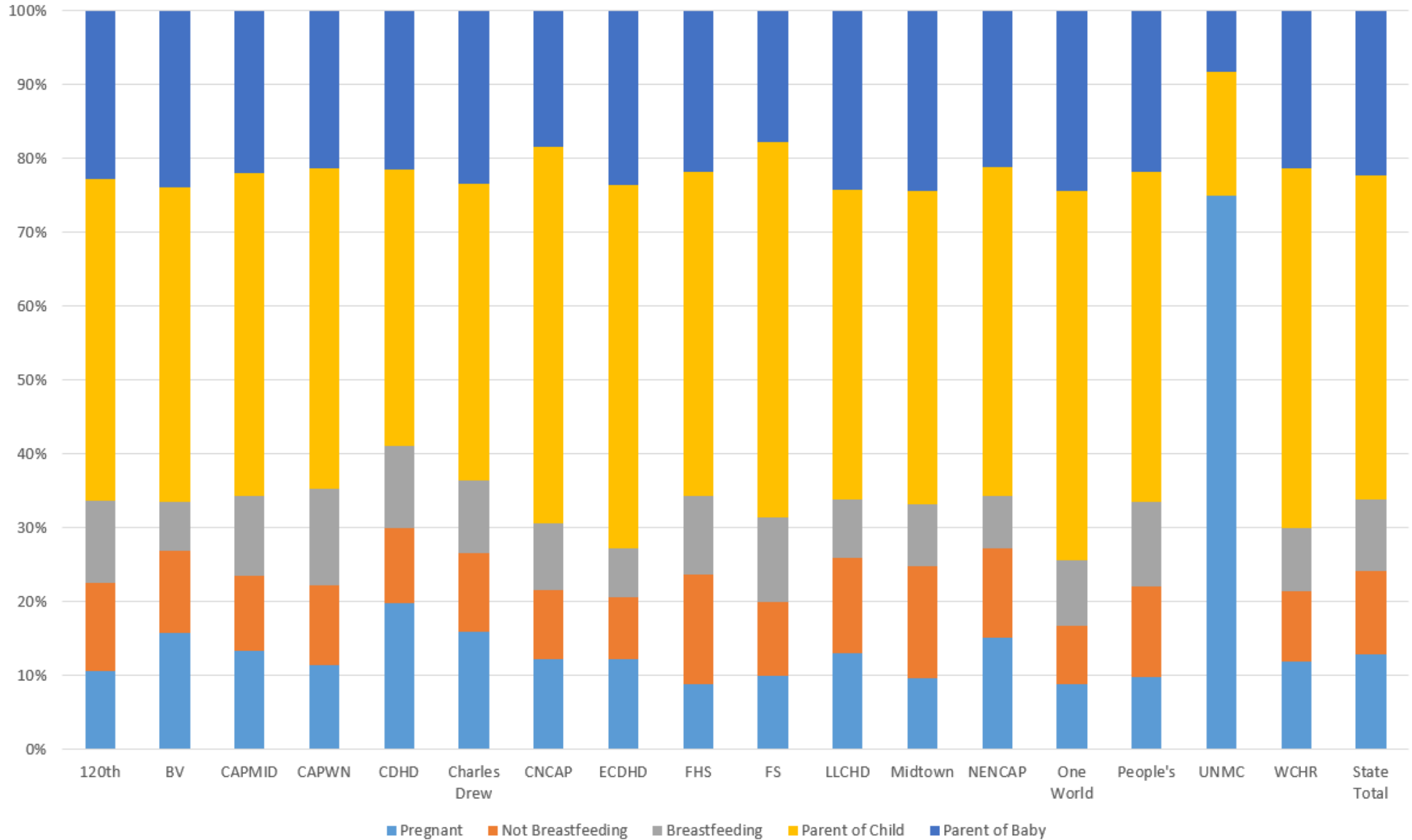


Which of these describe you? (Check all that apply)

Agency	Pregnant	Not Breastfeeding	Breastfeeding	Parent of Child	Parent of Baby
120th	10.57%	12.00%	11.14%	43.43%	22.86%
BV	15.81%	11.03%	6.62%	42.65%	23.90%
CAPMID	13.44%	10.08%	10.85%	43.67%	21.96%
CAPWN	11.37%	10.90%	12.99%	43.39%	21.35%
CDHD	19.76%	10.18%	11.08%	37.43%	21.56%
Charles Drew	15.88%	10.74%	9.84%	40.04%	23.49%
CNCAP	12.24%	9.39%	8.98%	51.02%	18.37%
ECDHD	12.18%	8.40%	6.72%	49.16%	23.53%
FHS	8.78%	14.89%	10.69%	43.89%	21.76%
FS	10.00%	10.00%	11.43%	50.71%	17.86%
LLCHD	12.99%	12.99%	7.91%	41.81%	24.29%
Midtown	9.61%	15.27%	8.37%	42.36%	24.38%
NENCAP	15.15%	12.12%	7.07%	44.44%	21.21%
One World	8.89%	7.78%	8.89%	50.00%	24.44%
People's	9.78%	12.30%	11.36%	44.79%	21.77%
UNMC	75.00%	0.00%	0.00%	16.67%	8.33%
WCHR	11.97%	9.40%	8.55%	48.72%	21.37%
State Total	12.90%	11.27%	9.63%	43.88%	22.33%



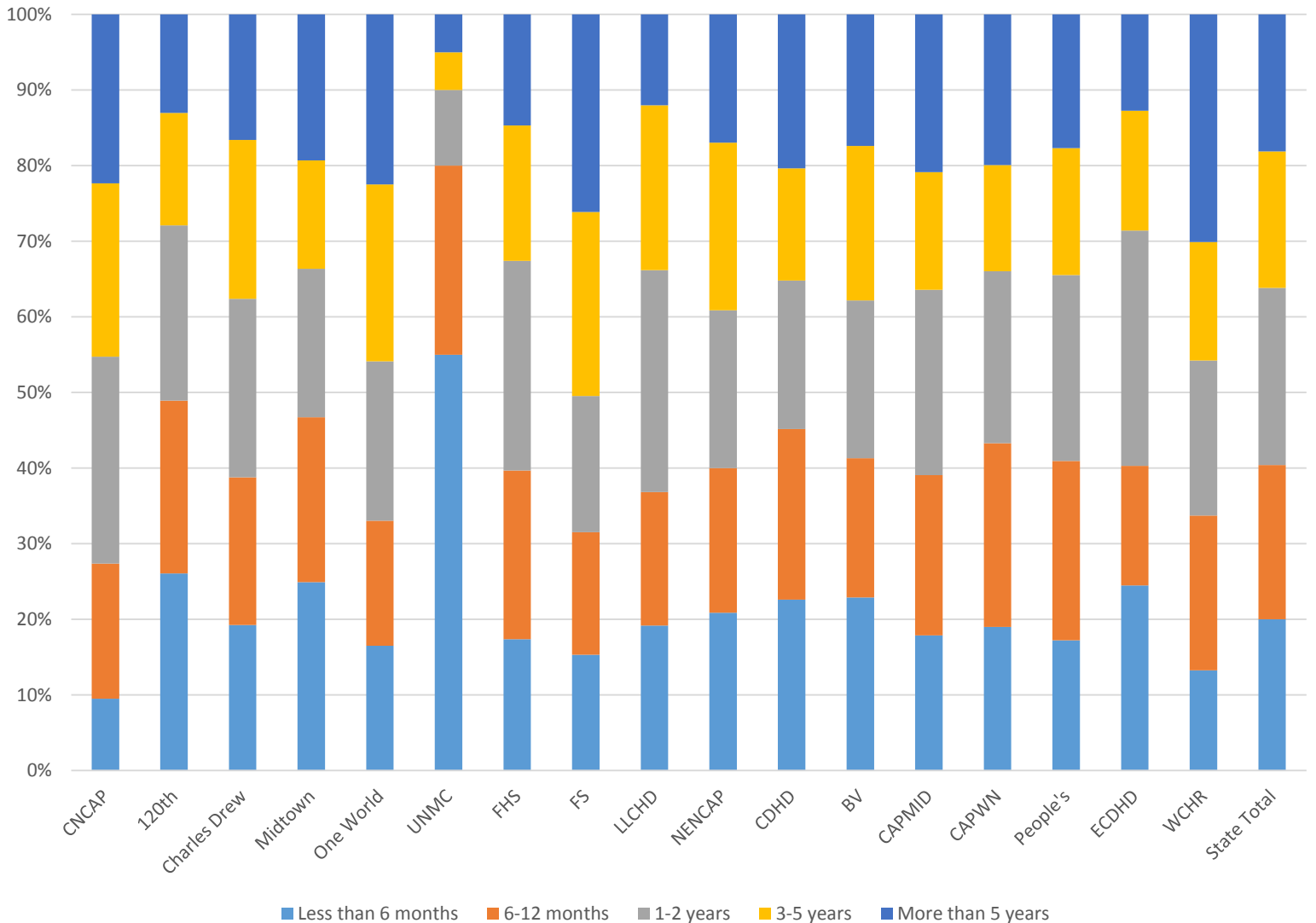
Which of these describe you? (Check all that apply)



How long have you been coming to WIC?

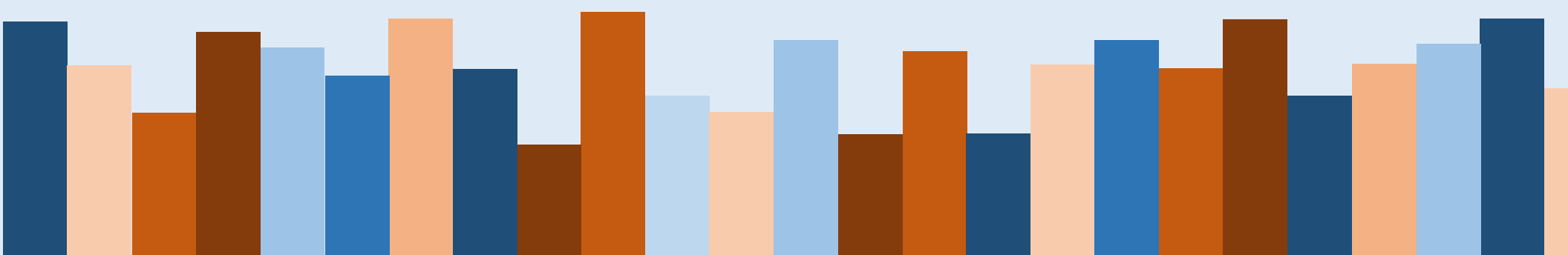


Agency	- 6 mos	6-12 mos	1-2 yrs	3-5 yrs	5 yrs +
CNCAP	9.50%	17.88%	27.37%	22.91%	22.35%
120th	26.09%	22.83%	23.19%	14.86%	13.04%
Charles Drew	19.24%	19.53%	23.62%	20.99%	16.62%
Midtown	24.92%	21.81%	19.63%	14.33%	19.31%
One World	16.51%	16.51%	21.10%	23.39%	22.48%
UNMC	55.00%	25.00%	10.00%	5.00%	5.00%
FHS	17.39%	22.28%	27.72%	17.93%	14.67%
FS	15.32%	16.22%	18.02%	24.32%	26.13%
LLCHD	19.17%	17.67%	29.32%	21.80%	12.03%
NENCAP	20.87%	19.13%	20.87%	22.17%	16.96%
CDHD	22.59%	22.59%	19.63%	14.81%	20.37%
BV	22.89%	18.41%	20.90%	20.40%	17.41%
CAPMID	17.88%	21.19%	24.50%	15.56%	20.86%
CAPWN	19.00%	24.30%	22.74%	14.02%	19.94%
People's	17.24%	23.71%	24.57%	16.81%	17.67%
ECDHD	24.49%	15.82%	31.12%	15.82%	12.76%
WCHR	13.25%	20.48%	20.48%	15.66%	30.12%
State Total	20.01%	20.41%	23.42%	18.04%	18.12%

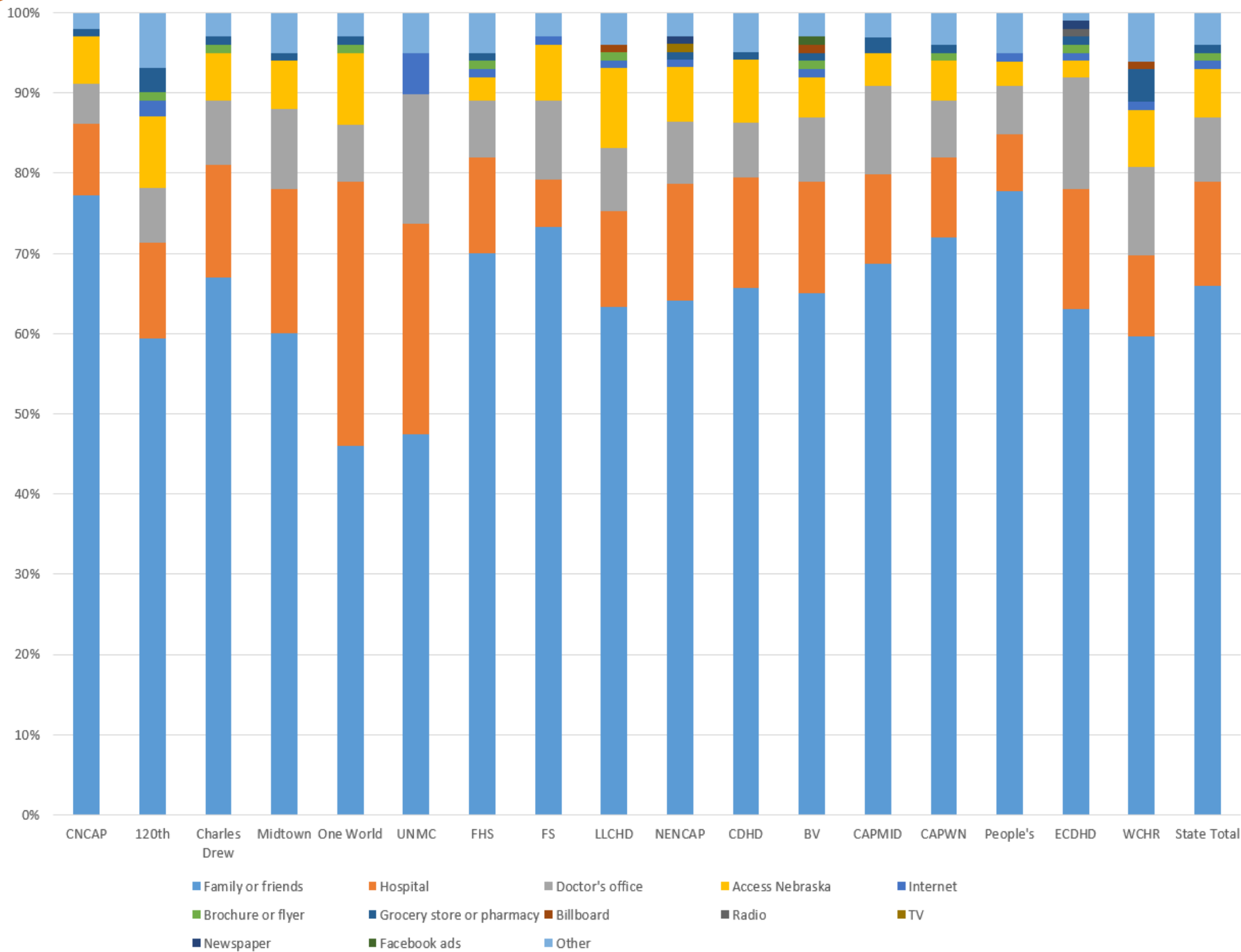


Where did you first hear about the WIC program?

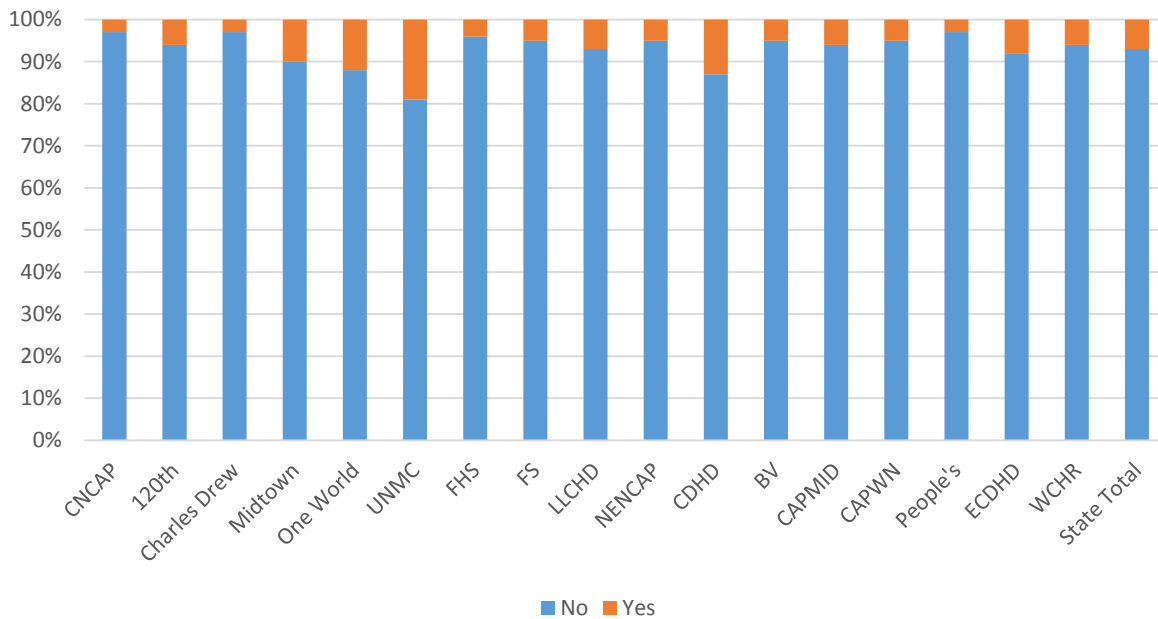
	Family or friends	Hospital	Doctor's office	Access Nebraska	Internet	Brochure or flyer	Store or pharmacy	Billboard	Radio	TV	Newspaper	Facebook ads	Other
Agency CNCAP	78%	9%	5%	6%	0%	0%	1%	0%	0%	0%	0%	0%	2%
120th	60%	12%	7%	9%	2%	1%	3%	0%	0%	0%	0%	0%	7%
Charles Drew	67%	14%	8%	6%	0%	1%	1%	0%	0%	0%	0%	0%	3%
Midtown	60%	18%	10%	6%	0%	0%	1%	0%	0%	0%	0%	0%	5%
One World	46%	33%	7%	9%	0%	1%	1%	0%	0%	0%	0%	0%	3%
UNMC	47%	26%	16%	0%	5%	0%	0%	0%	0%	0%	0%	0%	5%
FHS	70%	12%	7%	3%	1%	1%	1%	0%	0%	0%	0%	0%	5%
FS	74%	6%	10%	7%	1%	0%	0%	0%	0%	0%	0%	0%	3%
LLCHD	64%	12%	8%	10%	1%	1%	0%	1%	0%	0%	0%	0%	4%
NENCAP	66%	15%	8%	7%	1%	0%	1%	0%	0%	1%	1%	0%	3%
CDHD	67%	14%	7%	8%	0%	0%	1%	0%	0%	0%	0%	0%	5%
BV	65%	14%	8%	5%	1%	1%	1%	1%	0%	0%	0%	1%	3%
CAPMID	68%	11%	11%	4%	0%	0%	2%	0%	0%	0%	0%	0%	3%
CAPWN	72%	10%	7%	5%	0%	1%	1%	0%	0%	0%	0%	0%	4%
People's	77%	7%	6%	3%	1%	0%	0%	0%	0%	0%	0%	0%	5%
ECDHD	63%	15%	14%	2%	1%	1%	1%	0%	1%	0%	1%	0%	1%
WCHR	59%	10%	11%	7%	1%	0%	4%	1%	0%	0%	0%	0%	6%
State Total	66%	13%	8%	6%	1%	1%	1%	0%	0%	0%	0%	0%	4%



Where did you first hear about the WIC program?



Do you have children under the age of 5 who are not on WIC?



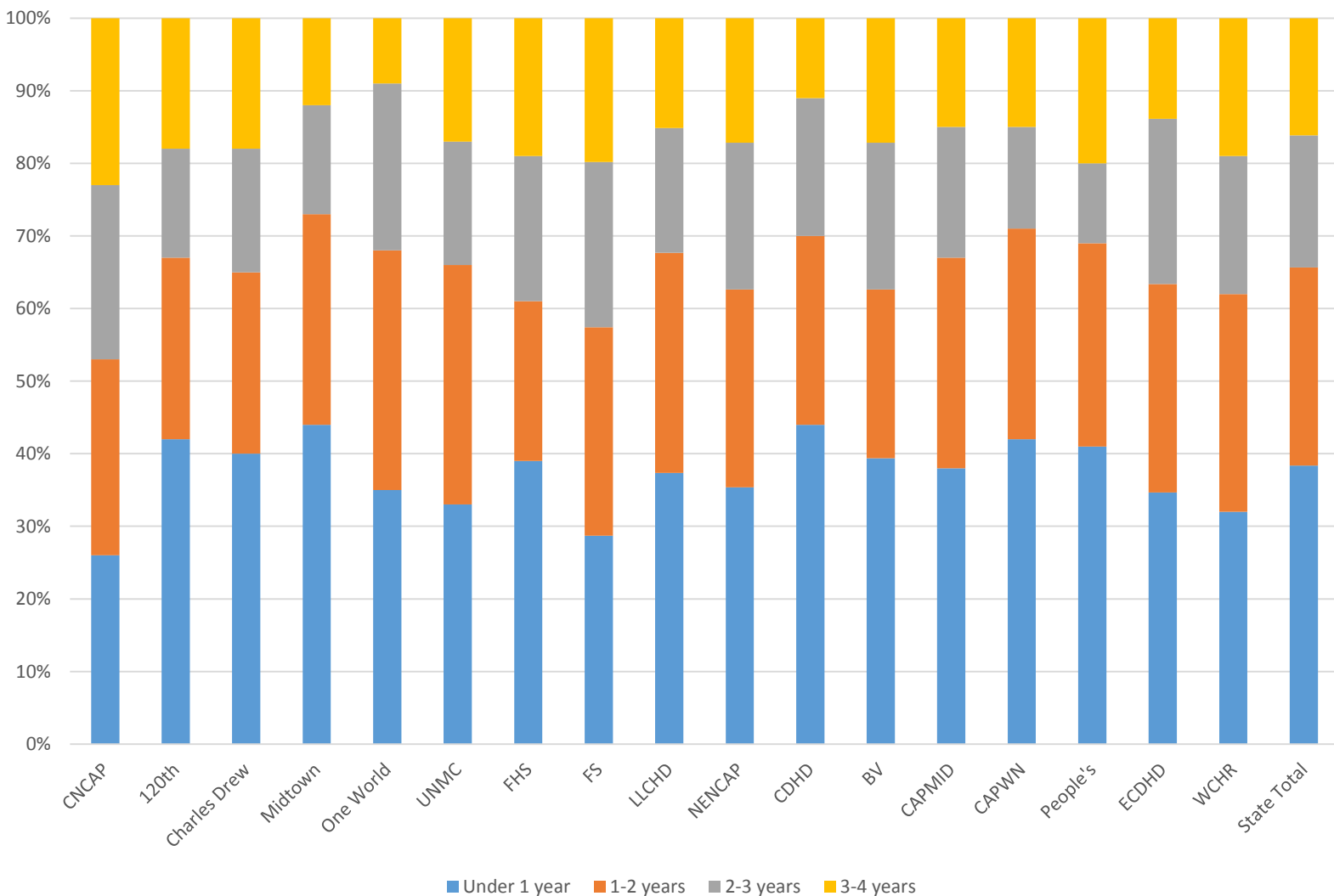
Agency	No	Yes
CNCAP	97%	3%
120th	94%	6%
Charles Drew	97%	3%
Midtown	90%	10%
One World	88%	12%
UNMC	81%	19%
FHS	96%	4%
FS	95%	5%
LLCHD	93%	7%
NENCAP	95%	5%
CDHD	87%	13%
BV	95%	5%
CAPMID	94%	6%
CAPWN	95%	5%
People's	97%	3%
ECDHD	92%	8%
WCHR	94%	6%
State Total	93%	7%

120th	Biological children who do not qualify. Don't need the checks I need it mostly for formula My child uses WIC for tubefeeding formula only. Other child doesn't require WIC they were at school @ time of appointment
BV	Child lives with us part time
CAPMID	no nacieron aqui [They weren't born here] We mainly use WIC for formula assistance
Charles Drew	because she doesn't like most of stuff WIC givees. Imtation to foods and dairy
ECDHD	My son will be turning 5 soon and doesn't need it No tienen seguro [Doesn't have social security number]
FHS	he is not my biological child i share her with her dad and seem to never be able to bring her to visits because they fall on her dads everyother week
Midtown	Because he's starting eating Adult food Just need help with formula Live out of home My twiins are in the nicu
UNMC	In School
WCHR	Does not like much of the food

How old are your children that are on WIC?



Agency	Under 1 year	1-2 years	2-3 years	3-4 years
CNCAP	26%	27%	24%	23%
120th	42%	25%	15%	18%
Charles Drew	40%	25%	17%	18%
Midtown	44%	29%	15%	12%
One World	35%	33%	23%	9%
UNMC	33%	33%	17%	17%
FHS	39%	22%	20%	19%
FS	29%	29%	23%	20%
LLCHD	37%	30%	17%	15%
NENCAP	35%	27%	20%	17%
CDHD	44%	26%	19%	11%
BV	39%	23%	20%	17%
CAPMID	38%	29%	18%	15%
CAPWN	42%	29%	14%	15%
People's	41%	28%	11%	20%
ECDHD	35%	29%	23%	14%
WCHR	32%	30%	19%	19%
State Total	38%	27%	18%	16%





Additional Comments

at the clinics the staff are very nice and helpful. At the local store, hometown market, there is one clerk that ALWAYS is a problem and has an attitude with me when I use my checks. She is either very nosy asking how much longer i can get checks or is shouting louder than necessary about me using the checks. I try to not use them when she is there but sometimes it does not work with my schedule to shop around her work schedule.

having the money on a card would be easier than checks

help with purchasing meat would be great

how to wing a child off a pacifier when they are just a young age. different way to latch a child to the breast more info on breastfeeding

I love the program it is so helpful

I appreciate all the help from wic and the ladies.

I enjoy how nice and patient all the WIC staff are with me and my kids.

I like the fact that they are willing to help.

i love all the staff in my wic clinic

i really cant think of anything else off the top of my head.

I think the maximum amount of formula cans should be more than 7 past the age of 6 months

I wish there was other ways to get checks sent when im working and cant make it to my appointment. Sometimes wish it wasnt every 2 months too. So HAPPY they added Life cereal back on WIC items. Also my home town store doesnt always have everything, so we go without that item. Why cant it be substituted for similar item.

I'm very pleased to have there help!

more \$\$ for fruits & veggies

no need to say much more. the wic staff for Broken Bow Nebraska are amazing people

please don't stop

Sad that this is our last visit! It was wonderful getting to know the staff and feeling like family. Love all the resources it offers.

thanks

Thanks for all the great information you provide. Especially where my 1 year old should be such as using a cup and brushing teeth. Before I moved to this state I had WIC where I lived and they never told me any of that for my first child. It took me until she was almost 4 that she could drink and use silverware on her own. You guys gave me tips for my 2nd child and now she is 1 and using a cup and silverware on her own. So thank you! Makes my life a little easier!

The staff are very friendly and always greet me with a smile.

we are thankful for wic and how kind the staff have been my oldest is 13 so we have used wic in a few counties now and they are helpful switching stuff when you move too

We love and appreciate WIC very much. Our son is on a feeding tube and they provide all of his monthly formula for the feeding tube. They are very flexible with scheduling and understanding if we can not come to an appointment because our son his sick. I always feel like I can ask questions and they are very helpful with everything. Thank you for all you do you are so helpful and appreciated by many families. We are lucky to have this in our communities.

Would like more options for dairy more cheese if possible. We never use all of the milk we are given

You all do a very good job, and its nice to come in to a friendly environment!

You guys are awesome :)

you guys are doing a good job

120th location seems to not be as friendly when checking in. Sometimes I feel rushed.	Please add dairy free & soy free alternatives for children with MSPI. It's hard using WIC when most items contain soy or dairy..
Absolutely love this location and staff. Very helpful and fast. Also, very understanding and easy to reschedule if needed!	Program really helps stretch our SNAP dollars! <3
after the age 5 is there any other places that help like WIC for children ages 5 and up?	Question 14 -- I wanted to, but wasn't contacted by them. My information was taken during a meeting and I hasn't been contacted.
All & All, I have been very thankful for the assistance I receive. My youngest was diagnosed w/ MSPI & formula she is on is very costly. Thankful to not have the burden of paying for it each month. Usually very hard to find 'right' Brands/foods	Staff is very polite. I appreciate this!
Everybody does an amazing job and are so helpful.	Staff members are very friendly and helpful I am thankful for WIC.
Food packages should be exposed so parents can pick the option that fit their families.	store cashiers take forever rining in WIC checks
Friendly dieticians! Sometimes Walmarts don't have several items in stock on WIC check. Frustrating.	Thank you so much for the support.
friendly staff. love seeing when I come.	Thank you!
Great People.	Thank you!
Have more variety when it comes to healthy foods. Not everyone used all the items on the checks.	thank you! helps tremendously!
Hope that funding for Breastfeeding Counselors comes back! I loved it. I am very thankful for this program :)	Thank you! WIC.
I appreciate all the help you provide me with	Thanks
I appreciate how helpful, kind, and no-judgmental the WIC staff is!	Thanks.
I don't like the options of bread sometimes but it's ok!	The checks have been a life saver
I just want to say thank you very much for everything you guys do.	The gal who worked with us was fantastic!
	The grocery store scales for fruits and vegetables are always off. I weigh everything and calculate out everything for the fruits and vegetables and when i check out they are always weighing more at the register by 1 lb or more. They do not seem to care.
I like to say thank you for the help	the staff are very helpful, explain everything I need to know about nutrition. :)
I think that we should convert to a card to make shopping easier. Plus then you can buy only what you need instead of a whole check.	too many carb options. give more money for produce (fruit+veg.) Make produce + all checks available for use @ Aldi + Fresh Thyme, where on average, fruit + veg cost less than @ Baker's + Hyvee. then it will go farther. Add more options for kosher foods. Add check for a couple cases of bottled water to promote this.
I think Wic should increase their Wic fruit and vegetable amount.	We love this program. Keep up the great work. It's so helpful.
I want to know about how to Financial the medical bill of my baby.	WIC could be put on a card like ebt to use. It would save paper.
I want to know about medicate of baby	WIC do help when you can't by food or milk it is a Blessing
I wish whole milk was an option for smaller or all children. Smaller versions of yougart so it is easier to use before it goes bad.	Would be nice to go to the cars. Then if I don't need something on check at that time I am not wasting.
I would feel better if being vegan were more accessible with WIC checks and food besides soy. Soy doesn't sit well w/ me.	would like to see more fruit + vegetable \$
I would like to be able to buy frozen veitables	you are a great resource! Thank you!
If I ever need to stop breastfeeding, will you provide formula?	You are doing good job in our community
Location I come for my appointments the staff is very friendly.	you are doing well!
love the staff, very helpful and are always here for help with any concerns.	you were very helpful
Many cashiers don't know how to ring them up + there is usually a big production to learn which holds up the line + makes people stare + judge.	Your staff is amazing! :)
more fruit & veggie allowance please! those items are expensive!	Gracias! [Thanks!]
More fruits & veggies would be nice. Less milk. Thankful for the program	gracias por alludar a la jente con Bajos recursos [Thanks for helping low-income people]
Most of the grocery store especially WalMart do reject the items listed on the WIC booklet. Thanks	Wic es muy util para las familias por el apoyo que dan y es un lugar confiable [WIC is very helpful to families due to the support they bring and they are

1) Getting help for formula and milk which need for my children. 2) Nice staff. Very helpful.	It's my first child
1) Good for children nutrition and growing up. 2) And - food education, knowledge.	Just want to say thanks to everyone who has helped here.
1) Good for children nutrition knowledge. 2) Get knowledge for new parents to look after new baby. 3) Thank you very much.	Love it!
1) Nutrition and Healthy food education. 2) Save money, helpful. 3) Dental reminder.	More about WIC cards.
1. Children will get nutritious food 2. food for infant 3. health education These are good for us	more proten choices
Am happy to get helpful with you. Thanks ones again.	nothing, but thank you for WIC make me how to eat and maked healthy food.
Don't know what to say.	Phone call reminder or text reminder.
Every ???? or WIC program is excellent and use full infant and intent mother and their daily healthy food program being healthy and beautiful environment is society and we wish keep going,	Please provide extra baby milk for families when they run out for the month
Everyone is very nice + helpful everytime.	staff very helpful thanks!
Everything is going great. Staff is very helpful.	Thank you
Everything's good for WIC as it's Nutrition	Thank you
Everything's great.	Thank you
Get WIC cards	Thank you for providing food, nutrition education
Good	the employees at WIC are great!
Good health, nutrition education for mom and children.	This a great program for the community.
Good WIC	This program is very much appreciated. Especially when it comes to providing items for my child, soon to be children (currently pregnant)
GREAT PROGRAM AND HELPS US OUT A LOT!!	Very helpful
Helpful for us to effort buying formula	Very helpful & nice staff. Easy to talk to. Fun environment. Love nothing is to low for kids to grab and ruin.
How about upgrading 1% milk (fat) to 2%?	Very Helpful Place!
I appreciate the testing that is done on my child.	Very helpful staff
I don't understand why sometimes we have 2 item with the same price but WIC doesn't allow to choose the one you like instead that the specific item.	Very thankful for the WIC office.
I find this office incredibly helpful. It relieves stress over feeding my almost 3 month old.	When checking in to visits not being able to see others that come on the sign in sheet should be mandatory.
I love the program. It really helps but the checks are a pain.	when will you be switching to a WIC card instead of checks like Iowa. Soo much more convienient.
I love the WIC office @ the Offutt AFB! They make us feel right @ home.	WIC checks are difficult to use, much too specific & often do not offer the healthy options. The separte transactions for each check & breaking up of the checks is difficult to maneuver
I really enjoy Ms. Jane and Ms. Mayra. They are always friendly and know me by name.	WIC is a great organization
I think the age of children to be on WIC should increase to at least the age of 10.	WIC is very helpful and comes in handy when feeding my child healthy meals. Thank you guys very much.
I think this clinic is very nice, friendly, helpful staff and very efficient.	WIC is very helpful. More fruits/veggies would be nice or pre-packaged salads approved.
I think WIC is a very helpful program for single mothers. I think WIC is awesome honestly. WIC it gives great advice to first time mothers that don't know.	you guy are really good and all way nice went I come up here
I want to say thanks	You guys at Charles Drew is very helpful keep up the good work1
I'd love Nebraska to get the WIC cards; instead of checks :-)- I've heard it's nice and so much easier.	Your doing a good job.

:)	Love the staff. Very helpful & polite. Give great info. Lead testing, iron testing.
:)	need better bread options
:)	Sometimes its hard to use the full checks because of the way they are split up. For example buying 2 1/2 gallons of milk is too much at one time.
:)	Thank you
:) Have a great day !	Thank you you are very much appreciated!
doctor said daniel was a little under weight	Thank You for been here for families in need.
Don't change you guys are amazing :)	thank you for being friendly and helpful
Each transaction is separate. Difficult for staff at stores & our family	Thank you for everything you teach me about breastfeeding and the support you show me about healthy foods and breastfeeding techniques.
everything it's good good Attention	thank you for WIC program. I like it so healthy food.
First Time	The program is very helpful because I make too much for foodstamps or other assistance programs.
Great program	there are some issues w/ stores not carrying exactly what is specified on the check (enfamil prosobee formula, bread, frozen juice concentrate).
I appreciate all of the help y'all provide me! :)	this has been an amazing program to help fill a temporary gap! thank you
I appreciate everything that you guys , tell us on how to diet for our childrens and sometimes for adults.	To Pump turn the pump all the way up if you are having truble getting it out it help me and it can help others.
I had to quite breastfeeding baby is now on formula	We heard WIC from my sister.
I Love my WIC location	WIC has helped me as a single mom so much!
I love the WIC program the staff are great wish they would give more for fruits & Veggies my son really enjoys that.	WIC is a good program.
I love this office. The ladies are helpful & understanding of all our needs	WIC is a wonderful program! I am so grateful for the assistance I receive! Thank-You!
I love your program and I sincerely thank you for all you've done for our family over the last few years. We LOVE the farmer's market program too! Thank you!	WIC is good for the mum and babies. Contribuate for development of babies -Very good project
I wish that the checks were on a card.	WIC is very helpful for my family and the staff at my WIC office are very kind.
I'm a foster mom so some questions are not applicable.	You guys are amazing keep up the great work !!
I'm ok. I have no concerns.	You guys are amazing!!!
In Iowa they have WIC cards + don't have to get everything all at once.	you guys are great and very helpful. I'm glad your here, I may have not got to feed my kids with out WIC.
In reference to question #22: I get embarrassed because sometimes the cashier doesn't know what they are doing and it makes the checkout process longer which in turn cause customers to move away.	you guys are lifesavers! Amazing! So appreciated!
Is it normal to still have milk in your brest in the last past 2 years	you guys are the best to me :) thank you so much!
It's very helpful to have WIC with the prices of food going up.	You guys are very helpful and always nice :)
Love it :)	Your a great help Thank you
siempre se pasa de la cuenta [It always goes over the limit]	

* More options on the foods we get. specially for 3-4 yrs old child would be nice.

:)

14) I don't know if my WIC office is breastfeeding-friendly. 22) I sometimes feel embarrassed using WIC checks at the store.

Everything was fine.

I am very thankful with WIC. It has helped me a lot with the expensive formula. Thank you.

I appreciate everyone here and all the help provided for my son and !!

I haven't gotten the chance to use WIC yet because today was my first appointment, but I answered what I could.

I love my WIC office!

I think that WIC is awesome resource for families. my favorite is the fruit and vegetable checks I wish they gave more than 1 48.00 check a month. some cashiers can be still I feel there is still a social stigma against the WIC program. I do promote it and tell people about the benefits.

I wish WIC would use a debit type card instead of paper checks like EBT. A card would be more discrete. I have been teased and ridiculed by other store customers, and even employees of the stores I have shopped at for WIC.

More healthy choices.

No further comments for me since I started on WIC no problems, very friendly.

Not friendly Waiting time takes more than an hour.

Nothing. Anything I have to ask is always answered. They are kind to me and my children. I live far and have been told about closer locations that but I like the staff here and how they treat us with respect. They are clear and professional.

Pricilla is amazing. She will be missed. :(

Shaee & most of the S. Omaha staff are very pleasant & very knowledgeable. They offer services available to your situation and always willing to help. This is not the nearest office to my home but I prefer this location because of the wonderful staff.

Thank you.

Thanks for extra support! :)

That sometimes the staff is not really friendly!

There should be a better appointment reminder system. I did not get a reminder about my appointment today. That's difficult when appointments are made months in advance.

When we are on the room it take to long to wait for the check up and checks. maybe need more nutritionist.

WIC checks are easy to use only if the store cooperates. My son loves special K strawberries can you add that to the WIC program please. My daughter likes Fairlife milk.

Wish we had different formulas.

Would like to add my sister into my profile access to pick up checks since my medical condition doesn't allow me at times.

your services are greatly appreciated :)

a veces pago un poco extra [Sometimes I pay a bit extra]

en ocacione sobe pasa y pago el exedente [Sometimes I go over and I pay the excess]

No toma el jugo dx l'oz [It doesn't take 1 oz. juice]

nunca los he usado [I have neve used them]

:)	Love the WIC clinic and the WIC consultin very helpful and friendly.
I absolutely appreciate the support	Thank you for all your support.
I would like to get 2% milk	You guys are doing a great Job!

20 - Family Health Services

everything is good thank you excellent staff	Staff very helpful thank all of the Tecumseh ladies and gentlemen for all your help and understanding
I know other states have a WIC card, instead of checks. I think that could be very beneficial. Checks take a while, and I think this is what causes cashiers problems, and they seem to become rude when they have to ring them in.	thank for WIC it's help me and my child a lot thank so much.
I thank it very good help	The ladies are always very friendly and warm.
I think you should get food for the mother up to one year after baby is born, not end at 6 months.	The staff here in FallsCity Nebraska are always very helpful and always explain any questions very well. I've never ad a problem with any staff here they are always very nice an help you the best they can.
it would be awesome if you looked into have an app and a debit card to use wic so you didn't have to use the checks. I had it in Kentucky and it was great you could go just buy a gallon of milk if needed without having to buy a million other things all at once.	The store I use do not always have some of the items available
It would be nicer to have the program go beyond 5 years of age, knowing that nutrition help would be beneficial for ages 6-11/12 years. But appreciate what WIC has done and is capable of doing in educating and food help. Thanks!	The WIC people that I talk to at my appointments are awesome and more then helpful on the questions that I have.
just thankful for the program being a one income family	The WIC Program has been such a blessing to keep necessities in my refrigerator.Im so grateful for this help at this time.Thank you so much for the blessing to children and parents when trying to make sure your little one gets proper nutrition.
my baby has done well on wic and they've even helped me find the right formula for the needs of my baby	the wic program is a fantastic help for all income families
nothing	These ladies are always friendly and helpful!
Nothing, everyone has done an amazing job explaining every to me with WIC. Staff is nice.	no los recibo [I don't get them]

26 - Family Service

Always friendly and helpful!	Sometimes food that is listed in the foods pamphlet, stores will say are not approved. Usually it is things that I have gotten before. So I'm not sure what the problem is/was.
Find the checks very helpful for source of food	Staff are very friendly, informational, & never judgmental.
I think that WIC is the best program for young mothers. Formula is so costly and WIC has been great to have.	Thank you for the help, so grateful.
I very much appreciate the WIC office + the help they provide in many ways.	The system keeps getting better. I wish more fresh fruit/veg + more cereal were on the checks. We like getting recipe ideas. It is nice to be offered other low income ideas like the children's museum + pools. Thank you for this help :)
I wish the WIC checks would do separate checks for the milk. My milk ends up going bad having to get 2 with one check.	The WIC program would probably save money allowing full-sized loaves of bread. They tend to be cheaper than the 16 oz. loaves
It really help with milk and veg, fruits.	Until what are they receive WIC? Also, the website online.
I've had 4 children go thru WIC over the years. No one has ever told me about Breastfeeding support or avail of breastpump rental. This would have been helpful info :(We miss life cereal being on WIC.
Love the expedited appointments	We really liked the little cup we got. It helped our son transition and never use a sippy.
Love this office. Always so nice & helpful.	WIC checks should work like SNAP- on a card and easier to carry!
Love WIC. Wish it would last longer. Maybe until out of elementary. It's hard when your income is just in between or at the line where you can get WIC but don't qualify for other forms of assistance.	WIC helps so much.
Making sure grocery stores label food for WIC better.	You guys are awesome!
my email is ojosverde800@gmail.com	You guys have been great

28 - LLCHD

All staff are very nice.	Thank you for helping my family. And give information for us
Baby Like food. that Wic give. And very Healthful for my family. So I want to thanks Wic program that give help for my family.	Thank you so much for get WIC program. It is very helpful for my family. Learn more for Health Care and Parenting Skill.
Friendly, kind + cooperative :)	Thank you so much WIC it's help my Family a lot. :)
How long can a child be on WIC	Thank you! the WIC program is amazing ! :)
I always have a good visit at the 27th & cornhusker location. The ladies are all very informative & welcoming	Thank YOU! All of you ladies are very much appreciated!
I feel very welcomed at this wic office. the wait isn't bad. everyone is friendly and they always go above and beyond to help you understand the best for your children and yourself.. I think the wic office is great the way it is!	thanks for all the help
I have nothing to say at this point.	thanks for all the help that Wic gime to my family and special my son...he very healthy and happy...thanks for all the advice that I got from Wic.....
I just want to thank you for all the help you guys do.	Thanks for helping our family :) :)
I love all the ladies here at the north 27th WIC office they do a very good job at helping me with all types of things I come forward about. I appreciate it.	Thanks for the help.
I love my WIC office. I wouldn't go anywhere else.	The \$11 fresh fruit & veggies check is extremely helpful and grately appreciated
I may not be Hispanic, but my daughter, who is covered by WIC, is Hispanic.	The child that is currently on WIC is a fetus
I think this is a great program and we utilize solely for very expensive fortifier- had a 26 weeker whose bones are not well developed. So grateful for the help w/ the fortifier!	The ladies here in the office are the best. I'm glad there are programs available to women like this one.
I think WIC should go til a child goes to school	the office is hwlpful
I wish there was an option for low sugar juice like Mots for Tots Instead of High Sugar Juice like Juicy Juice.	Very helpful and understanding love what youre doing!
I would like more information on healthy recipes.	Very helpful for my family. and Learn more How to take care my kids. and my family for nutrition.
It would help if the checks were a little more specific on certain items example baby foods	very helpful I make just alittle to much for snap so this is a real help for my family
Ive always had WIC when I've had all 3 of my children + it's helped me financially + informational.	very thankful for the help we receive from wic.
LLCHD WIC staff have always been very helpful, nice and respectful. I always feel comfortable coming in.	WIC checks have been very helpful for my son and for the family too.
Love WIC. Very helpful and I feel helped and confident when leaving my appointments.	WIC has helped me tons with being able to afford quality food for me and my child.
need more support for breastfeeding mothers	WIC is very helpful!
No thing just keep the good work	Wic is wonderful
please help teach the grocery stores the manners of knowing, learning, and respect of use of the WIC checks Thanks	Wic staff are so nice and helpful, especially resceptionist
Staff is great + very helpful. WIC helps my family very much.	would prefer to make the switch to the card-based payment system!
thank for hoping us	you guys do an amazing job
thank you it would be helpful to maybe ge coupons or discount on diapers and wipes	Dos de mis hijos han estado en WIC y el programa ha sido de mucha ayuda pero algonces veces en las tiendas los cajeros se portan groceros cuando soben que vas a usar los cheques de WIC. [Two of my children have been on WIC and the program has been a lot of help, but sometimes in the stores cashiers act rude when they know you are going to use WIC checks]
Thank you for all of your assistance	Gracias por ayudar con lo que ayudan [Thanks for helping with what you do]
Thank you for all service you provide to the kids.	Gracios por el apoyo [Thanks for all the support]
Thank you for being very helpful!	que me gusto [I liked it]
Thank you for blessing us with WIC services!	Son buenas gentes, muy amables. [They are good people, very kind]

Almond Milk	Thank you for everything you do.
Everyone is always friendly and informative.	the Fremont WIC staff is very kind and helpful.
Everything runs very smoothly	This is a great program I recommend it to anyone that I know that is having a baby.
Formula checks have been extremely helpful!	very friendly
great advice on healthy eating & healthy foods to serve!	WIC is a very helpful program, it has helped me out a lot.
Great Staff :)	Wish there was a way to make sure all store's are using WIC Lables to help us shop faster. I'm thankful to Have this program!!
Hy-Vee cashiers make me feel embarrassed to use my checks as it is a hassle to them, and they make it known	Wish we would have an easier way to use our checks. Maybe no checks and a card instead/debit visa something like that. It will be much easier for us and cashier at stores.
I am truly thankful for all that the WIC office has provided for me. I have struggled with healthy eating due to the cost of health foods.	Estoy conforme con la atencion y serviaos que ofrece el programa, al igual que con la ayuda para la alimentacion de mi hijo proporaonada. [I am satisfied with the assistance and services offered by the program, same with the help with the provided foods for my son.]
I am very grateful for this program.	gracias [Thanks]
I think is a great program. It had help me so much with food.	Me gustaria que el programa WIC se pudiera ser elejible para ninos de mas edad y no lasta las 5 anos de edad madamas. [I would like it for older children to be eligible for the WIC program and not just up to age 5.]
Staff has been extremely helpful.	nada Todo esta bien [Nothing, everything is good]
staff is great	PONER MAS EL VALOR DEL CHEQUE PARA ADQUIRIR MAS LA FRUTAS Y VERDURAS [PUT A HIGHER VALUE ON THE VOUCHER TO PURCHASE MORE FRUITS AND VEGETABLES]
stores doing better at wic simbles	Que para mi esta bien u es de mucho ayoda WIC ya que se not brinda consejos a cerca de la nutricion. [I think WIC is good, a big help, because it counsels us on nutrition.]
Thank you for everything	

21) Rude at GI-HyVee	The ladies are awesome here!
22) When people are waiting on me because it takes longer.	The ladys that work here at the WIC office are nice. I love when I have to come here they are easy to talk to.
All the staff are very kind and helpful.	The staff here in GI are great!! Very helpful!!
Great Job on staff. Formula checks are a necessity	very friendly staff, always feel welcome and comfortable!
I just really love this place and enjoy their time	very friendly, helpful staff.
I love the staff and service at my WIC office 5* place	very helpful and helps alot
I love using WIC do wish there were a bit more options of types of food otherwise very satisfied	WIC is great! Love the staff!
I'm thankful for the service that my daughter and I get.	WIC has helped my family a lot. It's a life saver!
more about baby food options.	WIC office helps with my food budget as well as helps to make sure my kids eat healthy.
Most WIC clinics I have attended have been very helpful, informative, and welcoming.	WICs a life saver
Thank you for you suport	Y'all are great keep up the good work Y'all help people out
Thank you WIC for helping us with our food bill!	You guys are doing a great job. I haven't had any problems with anyone. Keep up the good work.
Thankful for the help + guidance through pregnancy + breastfeeding.	You ladys are awesome!
Thanks for the help.	Algunas veces sobre pasa el monto pero pago la diferencia. [Sometimes I exceed the amount, but I pay the difference]
The associates at the WIC office have always been nice & helpful. Come early for an appointment & was able to get in. Loved it! Haven't had a bad experiance at the WIC office yet.	falta poco mas de fru. veget. [It needs more fruits/veg.]

40 - Blue Valley

Amazing Program!!!	Thank you for your friendliness and never feeling rushed.
Cashiers can be very rude. We appreciate the help the checks provide.	Thank you!
I am highly in favor of debit. Less awkward than carrying around checks & possibly easier to use if can use at a 'self check-out'. I also like the idea of debit cards if they can be used for the items anytime that month. For example, I can't usually fit 2 or 3 jugs of milk in my fridge at once. I also think children should be on WIC until entering school, not necessarily by age 5.	Thank you! This program & people have helped us so much.
I like how you guys are so understanding.	Thanks for all you do! Enjoy the ladies at my WIC visits!
I love you guys help families in need. Thank you so much for what you do.	Thanks for everything you all do. Very helpful in so many ways.
I need help paying my electric and phone bill. it very helpful for wic	They are very helpful and understanding. They have very helpful information.
Love the addition of pasta and yogurt. Do not know how to use the evaporated milk. Would like to see more fresh fruits and veggies and less juice offered. Would like the option to buy milk one gallon at a time (ex: once weekly etc). Would love to be able to do phone nutrition or after hours nutrition or check pick ups.	very helpful a lot a patient
Love the text about appointments!	WIC has always been very friendly and do not make me feel embarrassed when I have questions.
Most of the times, the store(s) I use are missing some item(s) on my checks (usually yogurt). Often things I should be able to get (cereal etc) aren't in the store's system. Most cashiers struggle with WIC transactions. Love the WIC ladies though!!!	You guys are awesome and very helpful.
N/A	You guys are wonderful and always helpful.
Nothing	You have a great & friendly service and awesome workers.
Staff is always happy & friendly to help & answer any questions.	Por falta de tiempo para pesarlal [Lack of time to weigh them]

:)	See comment on front side about breastfeeding counselor. Without their help I honestly don't think I'd still be breastfeeding! :)
A lot of people w/ no insurance don't know about Kearney's free clinic. Maybe WIC could refer people not on Medicaid. Just a thought.	thank you :)
awesome staff. thank you!	Thank you for all you do! Appreciate your services!
Better if it was a card it takes too long in checkout people get mad. I Love my workers @ Hastings WIC they helped me alot during domestic violence issues.	Thank you for everything.
Everyone at our WIC goes above and beyond being friendly & gracious to us. They always are ready to help when we need it and we never have to wait very long at all.	Thank you for help
Everyone at WIC has always been very kind when I come in to my appointments make me feel welcome.	Thank you for the hard work and effort the staff puts in in order to have the help we are given.
Foster Mom	Thank you!
Good Job :)	Thanks
Hastings WIC office has excellent group of staff ladies	Thanks for all you do for me and my family. You guys have been so helpful.
I absolutly love the WIC program, they are always kind and there for you if you have any questions.	Thanks for all you do! WIC is a blessing in our lives. <3
I hate 1%- skim milk :(:(:(The office is wonderful!! Great support!
I think frozen fruits & veggies should be included in veg/fruit options. Thank you! :)	This is a very helpful place for people to go for help.
I think WIC is a great program to help people with food and education.	very friendly + welcoming atmosphere
I wish we had more money for fruit & veggie & I wish we could get frozen as well as fresh.	very good program for mothers in need. :)
I would like more on the fruit and veggie check.	very respectful staff! :)
I'll like to receive text messages for appointment reminders.	Wal-Mart is the worst place to use a check. Never have the right items.
It would be nice if we received more than just \$8 in fruits & veggies as we use those up in a week if not sooner.	Was EXTREMELY unhappy with the way I was treated by one of the nutritionists. I was 8 months pregnant, preeclamptic (so I had a lot of water weight), and was of course gaining weight. The 'nutritionist' repeatedly told me I was 'Too overweight.' Which believe it or not, I lost almost all of the weight the following week after giving birth. Her attention to any medical issues wasn't there. Repeatedly Ignored or interrupted. She was extremely rude.
It would be nice to be able to choose whole milk and the infant cereal be able to choose fruit.	We want 2% milk back!
Keep up the good work! :)	WIC cards would be so much easier!
Keep up the great work!	you got it all pretty much.
Question 13: She was very rude & not helpful at all. I wish the store check out process could be more streamlined & less embarrassing. I am really thankful for WIC. :)	a veces se pasa pero pago con chash la diferencia [Sometimes I go over but I pay the difference in cash]
Really helps me as a single parent with no support. I wouldn't make it w/out it.	

50 - CAPWN

everyone in this location are very kind and helpful.	super thankful for WIC & Joaquina who explained everything & how it works!
Everyone is awesome!	thank you for everything!
Getting registered for the WIC app would be extremely helpful to use the checks	Thank you for helping! :)
Great program Keep up the great work	Thank you. You're more than helpful.
I appreciate all the help from the ladies in the office :)	The ladies who are here are very friendly and helpful.
I enjoy the WIC program and it's very helpful.	The staff is always friendly, helpful, & informative. Great Program.
I love all of the WIC help. These ladies are very friendly and knowledgeable. Thank you!	They checks should be like an EBT card. Checks are embarrassing to use and don't use all that is on the list.
I love my WIC clinic the women here are amazing and very helpful	They have been a life saver. There were many times my kids were on special formula and I don't know what I would of done without WIC's help.
I love the nutrition info I receive. It helps a lot.	This is great and everyone is Amazing & super helpful. Thanks for everything you do!
I love the services.	This is my first Apt. No questions.
I love this place! :)	This office is amazing! Staff is well informed + friendly, it's extremely easy to move appointments when needed.
I love WIC. It has really helped our family. It is a relief to have!	Very good program to have especially for single parents very grateful!!
I really appreciate this program. Thank you!	very helpful whenever I have questions! Very friendly gals!
I think the previous answer to #32. It should be until they could get a job and help	WIC has been very helpful in time of need when finances have been very short. I appreciate this program.
It is a great program	WIC helped me to continue breastfeeding and supplement w/ formula. I would not have been able to afford my formula at all but with school demands it was impossible to breastfeed full-time. Also the healthy recipes are great and being able to ask questions about how much milk etc. to feed is very helpful.
Just that you guys are beyond helpful thank you!	WIC is very helpful to single mothers and easy to use.
Keep up the good work. Thank you for always working with me and understanding and if I miss an apt. I love the fact you go out of your way to see whats going on :)	Would be nice to have WIC debit vs checks and more for fresh veggies and fruit.
Lane is still want to be a picky eater.	You all have done a very good job! I have learned a lot about the right foods to eat. I have been including that with the meals that I make now!
Love the WIC program!	You girls are very helpful. Thank you for all your support!
options for other milk -my fam dislikes 1% option for natural peanut butters	you guys are a big help to families that need help with food and formula and also breastfeeding advice.
Please be more curious and understanding that not all women can breastfeed their child no matter how hard they try. WIC food (such as meat) should be available to ALL participants.	You guys are great!
Sometimes not all stores carry all the brands that are on the list so the 'variety' of options are limited.	siempre me paso [I always go over the limit]
Staff is very helpful/friendly always answers my questions and make sure I'm comfortable with any new information given to me.	

add more of a brand variety	Thank you for all you do.
Everyone in the WIC office is very friendly and extremely helpful.	thank you for this program iot helps a lot
great ladies at my wic office	thanks
I am a foster parent and I am grateful for the food assistance I get from the WIC program, especially the formula for infants since it is so expensive.	The ladies at our WIC office are amazing. They are friendly, helpful and always kind. I appreciate their understanding and empathy.
I am VERY grateful for the WIC program!! It has helped me tremendously! If it wasn't for WIC I honestly have NO clue how I would afford formula for my baby! I can go without food but he can't! Thank you, thank you, thank you!!	The ladies at the WIC office in McCook, NE are amazing and always friendly!
I am very thankful for WIC and all the help and benefits they provide.	The only thing I find frustrating is stores often don't have all the options available. While I can find something on the list I can get, I don't always get what she would really like to have.
I don't have any questions at this moment.	The staff is friendly and kind. At north Platte WIC office. thank you
I feel like you guys have been a big part in helping me over the years. I have been coming to WIC since my oldest was 3 and now he is 13 and then I have been here when I had my daughter she is now 10 and then my third youngest is now 8 and now I have my 3 year old. You guys have been a big part of my life and have helped me out with my kids and health. Just want to say thank you for everything you have done.	The stores by me don't seem to have the updated list of foods usually I get stuck at the register having to have someone come and look at my stuff. The other two problems are store related as well. The one store never has stuff marked so it is hard to find the right items. Also the clerks only seem to now how to process the checks about half the time. There is always a huge line behind me so that makes it embarrassing to be there. The people at the office have always been fantastic!!!
I just wanted to say thank you for all the help and keep doing what yall are doing.	the wic employees in McCook are very helpful they really do a good job.
I like using WIC because it really helps me out with my kid. she like the foods and milk that she drinks.	the woman at the wic office here are amazing they help you with anything you need and are always willing to work with you with your appointments and stuff
I love my wic office. everyone is so kind and helpful with everything we may need.	The women who help me are amazing...the breastfeeding helper kinda seems like a waste of time
I really like the employees here they will answer all our questions we have, very helpful, kind and always give good suggestions when it comes to my kids.	There have been studies done that show that Vitamin D milk aids in preventing childhood obesity and studies that say that children, especially boys, have a vitamin D deficiency and can cause behavior problems. I think that vitamin D milk, or at least milk with milk fat, should be available to all ages. Skim milk has a lot of sugar so that it tastes better, and there is little nutritional value.
I selected that I feel embarrassed when using WIC but only because I feel like i'm holding up the line at Wal-Mart while using my checks and then that creates the judgments by people behind me who unfortunately I know because this is a teeny town. I wish there could be a wic check out at the self check out some how.	think it is a wonderful program and the assistance with learning healthy foods and alternatives for babies is great since all children like and can eat different things. also the formula assistance in phenomenal because it would be too expensive for low income families to afford.
I think this is a great program to help out women and children and has helped me over the past 21 years. A help up not a hand out.	This is a wonderful program, wish there was an option for sunbutter or almond butter and canned meat though. Thank you!
I think this program is very helpful and beneficial to parents whom need it and its a very appreciated program	this program is very helpful for those that work and need it because they live on a single paycheck people that don't have proof of income shouldn't be eligible for state aid of any kind they should up things as the child(ren) needs them
I think wic should be extended till age 6 as some kids are not able to be in school at age 5	Very helpful and educational.
Im good with the job well done with wic and the support they offer.They are always so very friendly and always willing to help with any questions or concerns I have for me or my kids.	We love our WIC office here in McCook. They make such a huge difference for so many families in our community. When the months are long, WIC sure helps my family make the most of what is left; With the basics WIC offers each month. That you all so much for the time, effort and money spent. It truly does make a huge difference.
it is a very helpful program and is very appreciated.	wic checks are helpful but at certain times they are difficult when having to get all the milk at the same time is difficult rather than if we had a card I could get the milk that I needed when I needed it.
love the program . would like to it go longer into age	workers always nice and friendly
Love the whole program. Used it with step/foster children years ago along with my 3 children from the beginning. Pregnancy and breastfeeding and everything else.....they've always been helpful in times of need.	you guys rock, thanks for helping!
some foods and cereal I don't get why they aren't on the food lists, I love WIC but it's always embarrassing at the store waiting for the cashiers to figure out the checks and how to ring me up. I feel like it is my fault if people are waiting. The checks are too confusing for cashiers.	abeses es poquito mas o un poco menos [Sometimes it is a bit more or a bit less]

70 - ECDHD

At some stores certain baby foods will work for the wic checks but at others it won't it would be nicer if all of the stores wic systems were all up to date and the same	WIC has been very helpful thus far.
I am grateful for the help of wic	Wic is great
It is helpful, that they help children with their nutrition.	WIC is very helpful to those women that have troubles and I love that they are helpful with anything
Staff rocks	You are amazing.
Thank you!	A veces no esta completo miss ailments y me so bra 1 o 2 Dolores [Sometimes my produce is not complete and I have 1 or 2 dollars left.]

75 - WCHR

I am not sure I am ok at the moment	I've been using WIC for almost 5 years now and absolutely love what services they provide! I would definitely recommend WIC to everyone who needs it.
I am very satisfied with WIC	love the program, glad it's available
I appreciate all the help you guys offer!!	Nothing that I can think of at this time. thanks.
I love being able to have some place that can help my family with the need that are provided.	Thank you!
I really appreciate WIC!	Thank you, I am grateful.
I really like WIC, its been super helpful.	Thanks a lot WIC Helps a lot who takes care of others kid!!! :)
I'm pleased and like the program very much, it helps out with the children.	The ladies in Alliance office are always friendly & kind.
It would be nice if when you have to change address or phone information they would change it the first time. I have change my info 5x before it gets changed in the system.	Very friendly & helpful
It's really great to have an office with people I can talk face to face with. Much easier than a call center or website. More personal, more caring.	Would like to see more toward fresh fruit/vegetables rather than juice option