# Nebraska WIC Program

State WIC Office
PO Box 95026
301 Centennial Mall South
Lincoln, NE 68509



State WIC Director

Peggy Trouba, MPH, RD

Contact NE State WIC Staff:

402-471-2781 402-471-7049 (Fax)

#### **Clinic Services**

Marge Blankenship, RD: income, residency, categorical eligibility; civil rights; notification requirements; processing standards; waiting lists; transfers; review and approval of clinic sites; coordination of services; referrals; dual participation; confidentiality; ID folder; client application and documentation forms; training; program integrity issues related to clients; client sanctions; claims; and clinic flow

### **Nutrition & Breastfeeding**

Narissa Scales, PhD, RD: breastfeeding promotion and support; maintaining nutrition and health education materials, assessment forms and care plans; nutrition education standards; nutrition risk codes; participant and breastfeeding surveys; analysis.

#### **Vendor Services**

Lisa Steinbach, MS, RD: all vendor management responsibilities, including selection criteria, contracts, training, monitoring, sanctions, and high risk identification.

#### **Food Operations**

Julieann Boyle, RD: authorization of WIC foods; design of WIC food instruments; food packages, including those for special population; special formulas and low iron formula; food instrument production; issuance and redemption; food instrument security and inventory; mailing procedures; EBT planning and coordination; and program integrity issues related to food instruments.

#### Training, Website, Planning

Jackie Johnson, MS, RD: training center coordination for new staff and refresher training; NE WIC Website content provider; training webinars; development of training resources ie. job aids, videos; performances measures process; local agency planning process; participant satisfaction surveys; local agency management evaluation process

#### **Administrative & Budget**

Susan Schoen, RD, LMNT: monitoring local agency food and administrative expenditures; budget review and reimbursement requests; caseload management and outreach; participation reporting; inventory control; records management; rebates; combined services grants.



Journey System Support Choo Ng Alex Ramirez Journey Support for WIC Staff: 1-888-275-2018

dhhs.wichelp@nebraska.gov

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# **Administrative & Budget**

Susan Schoen, RD, LMNT: monitoring local agency food and administrative expenditures; budget review and reimbursement requests; caseload management and outreach; participation reporting; inventory control; records management; rebates; combined services grants.

## **WIC Support**

Kathy Fischer: General office reception and phones; maintaining inventory and printing; filling orders; mailings and supplies; State WIC Office support

Lindsey Howell: General office reception and phones; maintaining inventory and printing; filling orders; mailings and supplies; State WIC Office support

# **Help Desk**

Choo Ng: Maintenance of the WIC Computer System and database; Help Desk support; PC Data submission; performance measure reports; ad hoc reports

Alex Ramirez: Maintenance of the WIC Computer System and database; coordination of WIC hardware purchases; and maintenance; Help Desk support; ad hoc reports

#### Nebraska WIC Website

http://dhhs.ne.gov/publichealth/Pages/wic\_index.aspx