VITAL RECORDS ELECTRONIC REGISTRATION SYSTEM

Important Information for Upcoming Change in Technology

Birth, Birth Defects and Newborn Hearing Screening Users

We are nearing completion of our first phase in converting the Netsmart System to their latest technology. The system uses HTML5 and it will be referred to as the NX system. The planned go-live production date is currently scheduled for November 16th. For a summary of what’s changed, please review the What’s Changed document.

What this means for you:

- No installation is required to use the system
- Any browser can be used such as Chrome, Safari, Edge, Internet Explorer (IE), Firefox. We have found Chrome or Safari provides the best user experience. It will work with PCs, Macs, laptops and tablets. However, limited testing has been done with tablets.
- Depending on your IT security requirements, you may need to have the new website added as a trusted web site. The new URL is https://vrers-dhhs.ne.gov/WebSvcVrers.
- Login requirements. If you are using the VRBA system that was implemented in 2016 (url is: https://vitalrecords-dhhs.ne.gov/VrWebprod/Login.aspx), your same login id and password will work with NX. It works with the password station.
- Login requirements. If you are a CITRIX vital records user (url is: https://remotegw2-dhhs.ne.gov/Citrix/StoreWeb/) you will need to contact Vital Records at DHHS.VRRS@nebraska.gov to have your account moved. You will receive an email with a temporary password and instructions to register in the password station. The password established in the password station will be used for NX. It is important that this is done in advance so you will be able to create and complete records on the go-live date. Vital Records has identified CITRIX users and will attempt to do this in advance. However, if you do not received the email by November 8th, make sure you contact Vital Records.
- If you would like to experience the new technology in advance and create some test records, the new URL is currently pointed to a test database. It is a recent copy of the production database so you may find records you have recently created in the past. If you have become a recent new user, the test database may not contain your login information. If this is the case, please email DHHS.VRRS@nebraska.gov so we can get you added. It is highly recommended that you at least make sure you can log in, create and save a record, and print before we go-live with this technology.
- New Hospital Training and Reference manual for birth users. This manual integrates and replaces twelve documents that were previously located on the birth subscription page. The table
of contents is linked to the various sections/topics in the manual. It is important that you review this manual in advance before using the NX system. This document will be updated as system features/functionality changes or legal requirements are changed.

- **When we go-live, all birth, birth defects and Newborn Hearing users must use the NX system.** With the new technology, features and functionality have been added that aren’t available and compatible with the older technology.

- **If you have specific questions or issues, please email DHHS.VRRS@nebraska.gov.** Please include screen shots of issues or questions you have pertaining to NX with a detailed description of the issue or question.