# 2022

## Scheduler Desk Guide

### DHHS TeleStaff 😨

Developed by the Enterprise Organizational Change Management Team

12///2022

For questions or inquiries regarding the content of this desk guide, please email us at dhhs.ocmteam@nebraska.gov

Welcome to the DHHS TeleStaff Desk Guide for **Schedulers**. This guide provides written and visual steps for completing common tasks as a Scheduler in the TeleStaff system.

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#### **Chapter 1: Approve and Deny Requests**

DHHS TeleStaff allows schedulers to manage requests for leave, shift trades, and overtime.

Steps	Description
1.	The top of the <b>Requests</b> table on your dashboard displays a count of new requests received within the time period listed. Click the <b>View All Requests</b> link to see the details of each <b>new</b> request.           Requests         11/25/2022 - 12/09/2022         10         New Requests
	<ul> <li>Requests Approved</li> <li>Requests Pending</li> <li>Requests Denied</li> <li>View Details</li> <li>View My Personal Calendar</li> <li>Featured Vacancies</li> <li>11/25/2022 - 12/09/2022</li> </ul>
2.	None exist Use the <b>Filter Requests</b> box on the left to sort your new requests by a specific date range_status_work code_ats
	range, status, work code, etc.

	Click the che	ckbox next	to the re	quest(s) you	want to re	eview.		
	⑦ Request Status							
	<b>☆</b> →					I		Submit
	□ It Name		t Detail Code	It Created I	Last Modified	t Status	Search It Status Change Who It	
	Name     Ind User, Whitehall	Work Code     Shift Trade Working	Detail Code	It         Created         It           11/18/2022         11:23:36	11/18/2022 11:23:36	Status     Request Pending		Status Cl 11/18/20
	End User, Whitehall	Shift Trade Off	SP1	11/18/2022 11:23:36	11/18/2022 11:23:36	Request Pending		11/18/20
	End User, Whitehall    End User, Whitehall	Sick Leave Sick Leave	SP1 SP1	11/18/2022 16:04:28 11/18/2022 16:04:39	11/18/2022 16:04:28 11/18/2022 16:04:40	Request Pending Request Pending		11/18/20 11/18/20
	For multiple	roquorte th	at aro lin	kod vou car	click the	shockboy	oovt to ooch	rogi
	and approve	-		-				-
	all linked req	=			=			
						n er deny		
	Request Status				0 ×			
	A You have selected on Deny status for all li		t are linked via trad	e. You may only select Ap	prove or			
	All Note	Search for an it	em		0			
	12/02/2022 07:0	0 8.00 hall Shift Trade Off (S1	.0)					
	Request Note	Search for an in	,	Ø	8			
	12/02/2022 07:0							
	Leikam, Charles S Request Note	Shift Trade Working (ST						
	12/04/2022 07:0		lem					
		Shift Trade Off (STO)						
	Request Note 12/04/2022 07:0	Search for an it	em					
	End User, White	hall Shift Trade Workin						
	Request Note	Search for an it	lem					
				Cance	al Save			
	Click the gree			prove the re	quest or cl	ick the X t	o deny the r	eque
	Then click the	e <b>Save</b> butt	on.					
	Note: Enterir	ng a <b>Reque</b>	<b>st Note</b> is	optional. A	I notes are	e saved in	the system a	and c
	be selected f	or future R	equest No	otes.		_		
	12/02/2022 07	7:00 8.00 iitehall Shift Trade Of	f (STO)					
	Request Note	Search for			0 8			
	12/02/2022 07	7:00 8.00						
	📀 Leikam, Charle	s Shift Trade Workin	g (STW)					
	Request Note	Search for	an item					
	12/04/2022 07	7:00 8.00 Is Shift Trade Off (ST	0)					
		Search for	an item					
	Request Note							
	12/04/2022 07		orking (STW)					
	12/04/2022 07	7:00 8.00 iitehall Shift Trade W Search for						
	12/04/2022 07	itehall Shift Trade W						

#### **Chapter 2: Fill Vacancies**

Schedulers are responsible for maintaining the schedules for their organization, which includes managing staffing levels and filling vacancies on the Roster. DHHS TeleStaff has been configured to follow your facility's business policies to schedule employees in vacancies for a day or a period.

Steps	Description								
1.	Click the <b>Roster</b> icon on the <b>Navigatio</b>	n bar.							
	Dashboard Calendar Multi-Day Roster	My Info People - Reports Bidding							
2.	A vacancy on the roster is highlighted in <b>red</b> with an alarm bell.								
	Whitehall     Whitehall 1st Shift     YSSII Supervisor #1     YSSII Supervisor #2     YSSII Supervisor #2     YSSII Supervisor #2     YSSII Supervisor #2     YSSII WRN 1     YSSII WRN 2     YSSII USER 2     YSSII CL C 1     YSSII CL C 2     YSSII End UserEnd User, Whitehall     ??     .	REG       07:00 15:00       8         REG       07:00 15:00       8         FLC       07:00 15:00       8         WRN       07:00 15:00       8         WRN       07:00 15:00       8         WRN       07:00 15:00       8         WRN       07:00 15:00       8         CLC       07:00 15:00       8         CLC       07:00 15:00       8         SLSF2       ✓       07:00 15:00       8         #1       07:00 15:00       8         00:00 00:00       24							
3.	Click on the vacancy line item to see yo	our options for filling the vacancy.							
4.	Click the Fill by Rules options.								
	VSSII End User	End User, Whitehall							
		2,2							
	□ · □ Whitehall 2nd Shift	Vacancy 🗶							
	□ YSSII FLC 1	List Plan: Default List Plan							
	YSSII FLC 2     YSSII WRN 1     YSSII WRN 2     YSSII CLC 1     YSSII CLC 2	Fill by Rules Fill by Person Outbound Contact Log Personal History report Exceptions report Select all - 2.2							

	③ Fill By Rules	n contact orde	•				1
	Overtime List Chain	✓ 🌣 – Outbound All Per	ople 🗏 Audit		5	Search	
	Number + Status	Name	66 "It List 64	II Rank	🄲 👪 Opportunity Factors		
	1	(MedAide)	Overtime List	YSSII	, 04/11/1988 00:00:00		
	2 3	(MedAide) (MedAide)	Overtime List Overtime List	YSSII	, 10/18/2021 00:00:00		
	4	(MedAide)	Overtime List	YSSII	, , ,		
	5	(MedAide)	Overtime List	YSSII	12/19/2022, 05/09/1988 00:00		
	6 7	(MedAide)	Overtime List Overtime List	YSSII	12/24/2022, 05/10/2021 00:00 12/25/2022, 05/17/2021 00:00		
	<ul> <li>▲</li> <li>All Records</li> </ul>					▶ Showing 7 of 7 total records	
							<u>.</u>
6.	The contact info	rmation for the	e selected e	employe	e is displayed be	low the tabl	e.
	Selected: (MedAid	le)					
		15:00 Hot			C Ref	resh Cancel Save	
		0				Fill Another	
	12/01 0 1 2 3 4	5 6 7 8 9	10 11 12 13	14 15 16	17 18 19 20 21	12/02 22 23 0	
	Details	Contacts		0	Contact Outcome	0	
	Work Code	Suggeste	d - <u>Off-Duty</u> - Phone 🕨		Outcome		
	Overtime	✓ (402)			Accepted	~	
	Detail Code	Other					
	Note	Contact 1					
		*(402)-					
	Account	Contact 2					
		E	@nebraska.gov				
		Organizat Institut		~			
				~			
7.	Contact the emp	oloyee, record t	the outcom	e, then	click the <mark>Save</mark> bເ	utton. The	
	individual who a	ccepts the shif	t will show	on the r	oster in place of	<sup>:</sup> the vacancy	/.
	Note: When you	uselect the Acc	ented onti	on and c	lick Save, the Fil	l by Rule pag	e will
	close and return						,
	Contact Outcome	0					
	Outcome						
	Accepted	~					
	Answer Machine Busy						
	Call error Email						
	Fax Machine Invalid Contact Method						
	No Answer Offered Again						
	Pager Rejected						
	Removed / Ignored						
	Skip SMS						

Note:	To keep the <b>Fill by Rule</b> window open in the case of a response other than Accepted, use the <b>Fill Another</b> option.
	<ul> <li>Click the Fill Another checkbox, change the outcome to Rejected, and click Save. At this point, the Fill by Rule window will refresh to find the new #1 person.</li> </ul>
	• When you find an employee to fill the vacancy, deselect the <b>Fill Another</b> option, change the outcome to <b>Accepted</b> , and click <b>Save</b> .
	Selected:
	From     Through     Hours     Cancel     Save       07:00     15:00     8     Image: Cancel     Fill Another
Note:	If you need to use the <b>Mandatory List</b> instead of the <b>Overtime List</b> , click the <b>List</b> <b>Chain</b> drop-down and select the Mandatory List chain. The view changes to display the applicable employees.
	7 Fill By Rules
	Overtime List Chain  Vertime List Chain Overtime List Chain
	Overtime Mandatory Overtime Mandatory BYE Overtime Volunteers and Off Duty
	1 Overtime Previous Shift List

#### **2.1 Outbound Interactions**

When offering employees extra duty, policy dictates which employees must be contacted, in what order, the contact methods used, the frequency of contact, and more.

Leverage the outbound feature to have TeleStaff call employees to offer work opportunities. TeleStaff is configured to use the organizational rules to call and offer opportunities to the most qualified and available employees, automating the Fill by Rules feature.

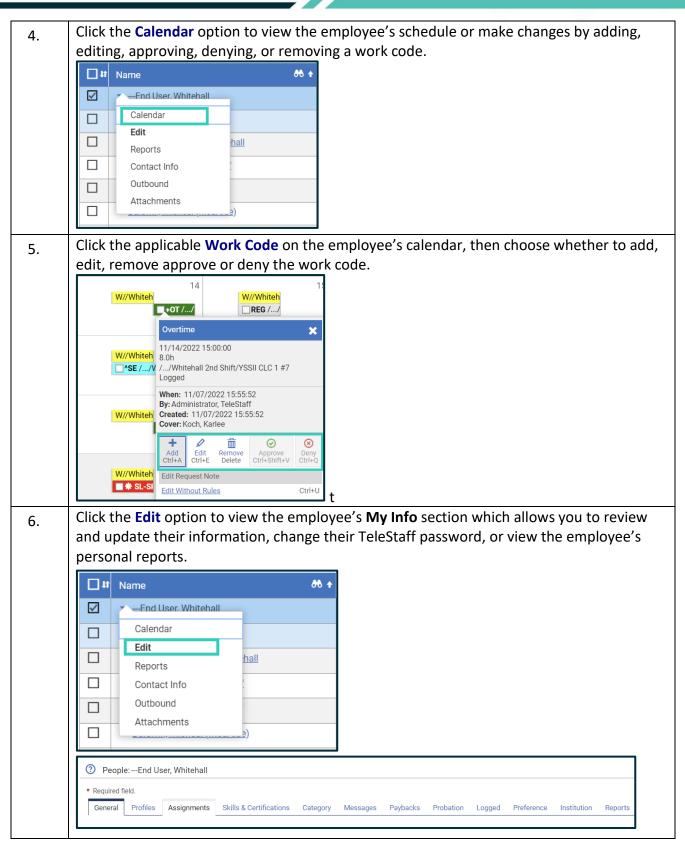
1.	Click the vacancy line and select the <b>Outbound</b> option.							
		?,?						
	YSSII Su-Th		nderfer, Emily	Vacancy	×			
	YSSII Su-Th		, Laura D. rro, Jessie	List Plan: Default List Plan				
	☐ YSSII Th-M		e, John M.					
	SSII W-Su		, Michelle		tact Log			
	YSSII W-Su	Rippe	n, Scott	Personal History report				
	YSSII Th-M	Allen,	Megan M.	Exceptions report				
	YSSII Sa-W	Wood	ard, Autumn	Select all - ?.?				
	Hastings 2nd Shift							
2.	of calls matches the c setting. <b>By Person</b> - Bypasses work code from the w	vees are contact andidate list in the rules to stat vork code menu s fields and char	ed according to the Fill By Rules f any selected e	cy Type, choices are: o your facility's rules. The window. This is the def employee. Assign the co ngs as needed. Click <b>Ser</b>	ault rrect			
	Settings	<b>?</b>	Contact Methods	Ø				
	Outbound Vacancy Type *		] On Duty Contact					
	By The Rules	~	) First Contact					
	Send Over Next * 60	minutos	) Second Contact					
	Overriding List Chain		) Third Contact ) Fourth Contact					
	<none></none>		) Email					
	Non-Outbound Too	C	) Phone					
		C	) SMS					
	L							
3.	The roster shows a ph	none icon, indica	ating the outbo	und module is working o	on the			
-	vacancy.	,	0	0				
	YSSII Sa-W			St	IS			
		?.?			#			
		1,1		2	<i>n</i>			
				RE	C			
	YSSII Su-Th			KL	.0			

	?,?					<u> </u>	C.	1	#1		
						Vacancy				×	
					L	.ist Plan: De	fault List Plar	1			
						₽ Fill by Rules	Fill by Persor		 bound	E Contact Lo	g
						Personal Hi	story report				
						Exceptions Select all - ?					
5.	The Conta	<b>ct Log</b> displa	ays ca	ll deta	ils.						
	Contact Log										×
	<u>▼</u> .										
	<b>It</b> Type	It For It	Contact I	Status #	Description	It Date It	On It	Shift <b>I</b> f	List <b>I</b> t	Work Code	It Start
	+ Fill Vacancy			Initiated	//Hastings 1st Shift/ YSSII Sa-W #2	/ 11/27/2022	2022-11-25 15:05:07	06-14Sa W	Overtime Previous Shift List	Overtime	11/27/20

#### Chapter 3: The People Page

The People page displays employees with active records and active Profiles. The Scheduler can find employees in this area to further perform common functions for employees such as accessing their calendar, resetting passwords, running employee-specific reports, and updating an employee's contact information.

Steps	Description
1.	Click the <b>People</b> icon on the <b>Navigation</b> bar.
	Image: Calendar Multi-Day       Image:
	Hongimento
2.	The <b>People</b> window displays a list of active employees assigned to your facility. Use the filters to narrow your results or view inactive employees.
	Image: Second
	T # Name & + Rank & tr Opportunit & # First C & # Secon & # Employee ID & # Payroll ID & # t
	□         ▼End User, Whitehall         YSSII         0         *+15312293
	Scheduler, Whitehall     YSSII Supervisor     0
3.	To see the list of options available, click the down arrow next to the applicable employee's name.
	□ II Name 66 ↑
	✓End User. Whitehall
	Calendar
	Edit hall
	Reports
	Contact Info
	Attachments



employee.	4 4	Reports	
Reports       Contact Info		Name	
Outbound Attachments		Logging Bucket	
	<u>9)</u> .	Login History	
		Multiday Roster	
		Payback	
		Payroll	
		Personal History	
		Position Closure	
		Roster	
		<u>Summary</u>	
Click the Contact Info	for quick access	to the employee's phone nur	nbers.
		to the employee's phone nur	
□ <b>I</b> I Name		to the employee's phone nur	
Image: Image of the system     Image of the system		to the employee's phone nur	
Image: style="text-align: center;">Image: style="text-align: center;"/>Image: style="text-align: center;"/Image: style="text-align: center;"/>Image: style="text-align: center;"/Image: style="text-align: center;"/>Image: style="text-align: center;"/Image: style="text-align: center;"/>Image: style="text-align: center;"/>Image: style="text-align: center;"/>Image: style="text-align: center;"/>Image: style="text-align: center;"/>Image: style="text-align: center;"/>Image: style="text-align: center;"//Image: style="text-align: center;"//Image: style="text-align: center;"//Image: style="text-align: center;"//Image: style="text-align: center;"//Image: style="text-align: center;"//Image: style="text-align: style="text-align: center;"//Image: style="text-ali	ehall	to the employee's phone nur	
Jt     Name       ✓    End User. Whit       □     Calendar       Edit     Reports       □     Contact Info	ehall	to the employee's phone nur	
Image: Name       Image: Nam       Image: Name <tr< td=""><td>ehall hall</td><td>to the employee's phone nur</td><td></td></tr<>	ehall hall	to the employee's phone nur	
Image: Name       Image: Nam       Image: Name <tr< td=""><td>ehall hall</td><td>to the employee's phone nur</td><td></td></tr<>	ehall hall	to the employee's phone nur	
Image: Name       Image: Nam       Image: Name <tr< td=""><td>ehall hall</td><td>to the employee's phone nur</td><td></td></tr<>	ehall hall	to the employee's phone nur	
Image: Name       Image: Nam       Image: Name <tr< td=""><td>ehall hall</td><td>to the employee's phone nur</td><td></td></tr<>	ehall hall	to the employee's phone nur	
Image: Name       Image: Nam       Image: Name <tr< td=""><td>ehall hall</td><td>to the employee's phone nur</td><td></td></tr<>	ehall hall	to the employee's phone nur	

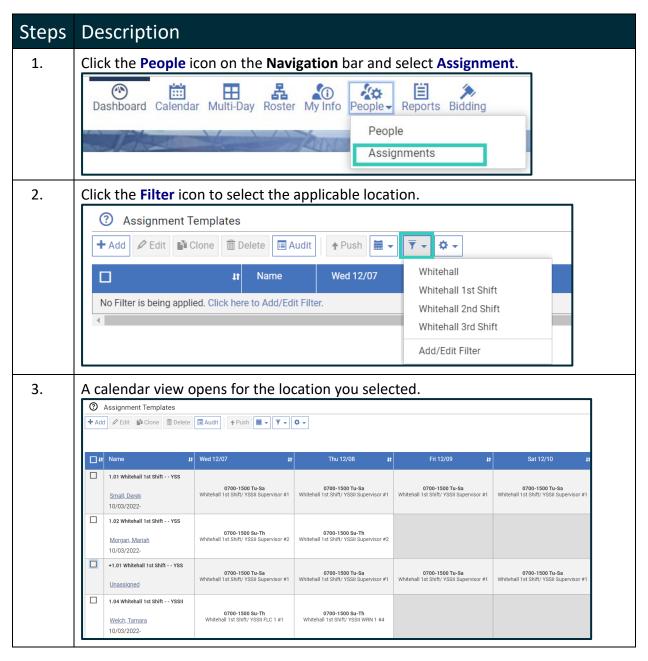
Click	the <b>Outbound</b> opti	on to v	view a call log of contacts to the employe	ee.
tt 🗌	Name			
	Fnd User. Whitehall	-		
	Calendar			
	Edit			
	Reports	<u>hall</u>	1	
	Contact Info	:		
	Outbound			
	Attachments	<u></u>	_	

#### **Chapter 4: Using Templates**

Permanent assignments are created and maintained using Assignment Templates. The feature simplifies the assignment modification process and ensures employees are assigned to the correct location.

#### 4.1 Creating Templates

As a best practice, use the cloning feature to create new templates when necessary. Then, edit the template as needed.



4.	Click the checkbox to the then click the <b>Clone</b> but <b>Note:</b> You must select a button to enable.	ton.		
	O Assignment Templates			
	+ Add	ete 🔲 Audit 🛉 Push 🗮 🗸 🧵	₹ <b>↓</b> ☆ <b>↓</b>	
	Lt Name	<b>ut</b> Wed 12/07	<b>It</b> Thu 12/08	tt.
	1.01 Whitehall 1st Shift YSS			
	<u>Small. Derek</u> 10/03/2022-	0700-1500 Tu-Sa Whitehall 1st Shift/ YSSII Supervise	0700-1500 Tu-Sa or #1 Whitehall 1st Shift/ YSSII Super	visor #1
1.	Enter the number of ten	nplates you would like	to create and click th	e <b>OK</b> button.
	Clone Template	0 ×		
	* Required field.			
	Quantity *			
	þ			
	Can	cel OK		
2.	The newly created assig	nment template will di	splay at the bottom o	of the calendar
	labeled as Unassigned.			
	② Assignment Templates			
	+ Add	I Audit ↑ Push I ▼ ▼ +	¢ +	
	L II Name II 10/03/2022-	t Wed 12/07 <b>I</b> t	Thu 12/08 🛛 👪	
	1.11 Whitehall 2nd Shift YSSII Smith.Steven 10/03/2022-	0700-1500 Tu-Sa Whitehall 1st Shift/ YSSII FLC 2 #2	0700-1500 Tu-Sa Whitehall 1st Shift/ YSSII CLC 2 #8	
	1.09 Whitehall 1st Shift YSSII			
	Belcher, Jarrod 10/03/2022-	0700-1500 Sa-W Whitehall 1st Shift/ YSSII CLC 2 #8		
	+1.04 Whitehall 1st Shift YSSII	0700-1500 Su-Th Whitehall 1st Shift/ YSSII FLC 1 #1	0700-1500 Su-Th Whitehall 1st Shift/ YSSII WRN 1 #4	
	4	· · · · · ·		

#### **4.2** Assigning a Template

Complete the steps below to assign an employee to a newly created template.

1.	The newly created assignment template will display at the bottom of the calendar labeled as <b>Unassigned</b> . Click the <b>Unassigned</b> link to add an employee to the template.					
	③ Assignment Templates					
	+ Add        ✓ Edit       Image: Clone       Image: Clone					
	☐ <b>11</b> Name <b>11</b> Wed 12/07 <b>11</b> Thu 12/08 <b>11</b>					
	10/03/2022-					
	Image: Non-Step in the system         0700-1500 Tu-Sa         0700-1500 Tu-Sa           Smith. Steven         Whitehall 1st Shift/ YSSII FLC 2 #2         Whitehall 1st Shift/ YSSII CLC 2 #8           10/03/2022-         10/03/2022-         10/03/2022-					
	Image: 1.09 Whitehall 1st Shift YSSII     0700-1500 Sa-W       Belcher, Jarrod     Whitehall 1st Shift/ YSSII CLC 2 #8       10/03/2022-					
	+1.04 Whitehall 1st Shift - YSSII       0700-1500 Su-Th         Unassigned       0700-1500 Su-Th         Whitehall 1st Shift/ YSSII FLC 1 #1       0700-1500 Su-Th         Whitehall 1st Shift/ YSSII FLC 1 #1       0700-1500 Su-Th					
2.	Start entering the employee's name and a list matching your entries will display. Select the applicable employee from the list.					
	Assign Template 🛛 😵 🗙					
	* Required field.					
	Person * Start Date [mm/dd/yyyy] * End Date [mm/dd/yyyy]					
	end mm/dd/yyyy 🗰 mm/dd/yyyy 🗎					
	End User, Whitehall     Add Person     Save as default     Cancel     Save					
3.	Enter a <b>Start Date</b> then click <b>Save</b> .					
	<b>Note:</b> If you are adding multiple employees to this assignment template, click the Add Person button.					
	Assign Template 2 ×					
	* Required field.					
	Person *     Start Date [mm/dd/yyyy] *     End Date [mm/dd/yyyy]       Limited to 1 item     12/12/2022     mm/dd/yyyy       ¥End User, Whitehall     12/12/2022     mm/dd/yyyy					
	+ Add Person ← Cancel Save					

4.		e returned to the caler ew entry.	ndar. Scroll down to the b	pottom of the calendar to s
		Assignment Templates	I Audit Audit ♥ Push I ▼ ▼	<b>*</b> -
	<b>[]</b> #	Name 4t	Wed 12/07 41	Thu 12/08 🛛 👫
		1.11 Whitehall 2nd Shift YSSII Smith, Steven 10/03/2022-	<b>0700-1500 Tu-Sa</b> Whitehall 1st Shift/ YSSII FLC 2 #2	<b>0700-1500 Tu-Sa</b> Whitehall 1st Shift/ YSSII CLC 2 #8
		1.09 Whitehall 1st Shift YSSII <u>Belcher, Jarrod</u> 10/03/2022-	0700-1500 Sa-W Whitehall 1st Shift/ YSSII CLC 2 #8	
		+1.04 Whitehall 1st Shift YSSII End User, Whitehall 12/12/2022-	<b>0700-1500 Su-Th</b> Whitehall 1st Shift/ YSSII FLC 1 #1	<b>0700-1500 Su-Th</b> Whitehall 1st Shift/ YSSII WRN 1 #4

#### **4.3 Editing Assignment Templates**

After cloning an assignment template, it may be necessary to modify certain characteristics of the template for the new employee.

1.		e the newly assigned box to the left of the	of the calendar. Click th <b>dit</b> button.	ne	
	?	Assignment Templates			
	+ Add	Edit Clone 🛅 Delete	I Audit ↑ Push I I ▼ ▼	¢ -	
	tt 🗌	Name It	Wed 12/07 It	Thu 12/08 🛛 👫	
		1.12 Whitehall 1st Shift YSSII	0700-1500 W-Su	0700-1500 W-Su	
		Salem, Melchezedek 10/03/2022-	Whitehall 1st Shift/ YSSII WRN 3 #6	Whitehall 1st Shift/ YSSII FLC 3 #3	
		1.13 Whitehall 1st Shift YSSII <u>Polski-Ryan, Susan</u> 10/03/2022-	0700-1500 W-Su Whitehall 1st Shift/ YSSII FLC 3 #3	0700-1500 W-Su Whitehall 1st Shift/ YSSII WRN 3 #6	
		1.09 Whitehall 1st Shift YSSII <u>Belcher, Jarrod</u> 10/03/2022-	0700-1500 Sa-W Whitehall 1st Shift/ YSSII CLC 2 #8		
		+1.04 Whitehall 1st Shift YSSII End User, Whitehall 12/12/2022-	<b>0700-1500 Su-Th</b> Whitehall 1st Shift/ YSSII FLC 1 #1	<b>0700-1500 Su-Th</b> Whitehall 1st Shift/ YSSII WRN 1 #4	
<b>Note:</b> Update the fields as necessary. The following fields are required.			s are required.		
	•	assigning users to v Shift - Select the sh Organization - Assig	ift for this assignment. gnment detail information	on, such as the organiza	ation
	<ul> <li>location of the assignment. Search according to the lowest level to as the employee.</li> <li>On Duty – Select a location for the assignment. This field is not denote required since this does not apply to all facilities. Only change this field your facility requires it.</li> </ul>				

Note:	When selecting the Organiz abbreviation to ensure all c template.		<b>e</b> .		
	Organization * flc				
	Whitehall / Whitehall / Whitehall / Whitehall 1st Shift / YSSII				
	Whitehall / Whitehall / Whitehall / Whitehall 1st Shift / YSSII				
	Whitehall / Whitehall / Whitehall FLC 3	/ Whitehall / Whitehall 1st Shift / N	YSSII		
Example	Sample of an assignment template with one schedule.				
	Edit Template: +1.01 Whitehall 1st Shift YSS		@ ×		
	* Required field. + Add - Delete		More 🏹		
	Name *	Specialty Required	Label		
	+1.01 Whitehall 1st Shift- YSS	Search for an item	Search for an Item		
	Shift *	Shift Mask			
	Limited to 1 item	Search for an item	From [mm/dd/yyyy] mm/dd/yyyy		
	* 0700-1500 Tu-Sa	Special Time	Through [mm/dd/yyyy]		
	Organization *		mm/dd/yyyy		
	* Whitehall / Whitehall / Whitehall / Whitehall / Whitehall 1st Shift / YSSII	Override Assignment Work Code On Duty  Detail Code	Conditions		
	Supervisor #1 Only for Days	<none></none>			
	Su Mo Tu We Th Fr Sa	Off Duty Detail Code	/ Suppressed		
	Appears on Roster	<none> v</none>			

Example	Assignment template with multiple rotations. In addition to being allowed to edit the Name, Shift, Organization, and On Duty code, you can also modify the					
	Rotation Settings if applicable.					
	Edit Template: +1.04 Whitehall 1st Shift YSSII					
	Required field.     Add ~ Delete Name •	Specialty Required	lahel	More 🍾		
	+1.04 Whitehall 1st Shift YSSII	Search for an Item	Search for an item			
		<b>K</b> « <b>1.1</b> 1.2 1.3 1.4 1.5 1.6 1.7 1.8 1.9	1.10 » <b>H</b>			
	Shift *	Shift Mask	Rotation Settings			
	Limited to 1 item	Search for an Item	Days Rotation *			
	* 0700-1500 Su-Th	Special Time				
	Organization *		Starting Rotation [mm/dd/yyyy] *			
	Limited to 1 item	Override Assignment Work Code	10/10/2022	=		
	Whitehall / Whitehall / Whitehall / Whitehall / Whitehall 1st Shift / YSSII WRN 2	On Duty Detail Code	From [mm/dd/yyyy]			
	Only for Days	W - Warner Cottage 🗸	mm/dd/yyyy	<b></b>		
	Su Mo Tu We Th Fr Sa	Off Duty Detail Code	Through [mm/dd/yyyy]			
	Appears on Roster	<none> ~</none>	mm/dd/yyyy	=		
			Conditions			
				11		
			Suppressed			
2.	To modify the <b>Rotation Settings</b> , select the applicable rotation in the center of the page and update the settings as needed. Use the <b>Add</b> and <b>Delete</b> buttons in the upper left corner to increase the number of rotations or remove rotations for the					
	••					
	employee assigned to this template.					
		« 1.1 1.2 1.3 1.4 1.5 1.6 1.7 1.8 1.9 »	М			
		hift Mask	Rotation Settings			
		Search for an item	Days Rotation *			
		pecial Time	1			
	Organization *		Starting Rotation (mm/dd/yyyy) *			
		verride Assignment Work Code	10/10/2022			
	CLC 1	n Duty Detail Code	From [mm/dd/yyyy]			
	Only for Days	W - Community Life Center Cotta: 🗸	mm/dd/yyyy			
	Su Mo Tu We Th Fr Sa O	ff Duty Detail Code	Through [mm/dd/yyyy]			
	Appears on Roster	<none> v</none>	mm/dd/yyyy 🗮			
			Conditions			
			Suppressed			
3.	Once all the necessary fiel	ds are complete, save t	he template by clicking <b>D</b>	one.		



Audit features can be found throughout Telestaff.

Steps	Description					
1.	To audit work codes from an employee's calendar, click the <b>People</b> icon on the <b>Navigation</b> bar. Click the drop-down arrow next to the applicable employee and select the <b>Calendar</b> option.					
	Image: Name   Image: Name   Image: Stress stre					
2.	Click the applicable Work Code on the employee's calendar, then select Edit Without Rules.					

Click the <b>Audit</b> button in the upper right corner.
Scheduler, Whitehall
Sign Out
a Audit
Cancel Save
Galicer Gave
The audit report displays a history of the work code status and removed records.
Record   Required field. Cancel Save
11/07/2022         Administrator, Te — End User/W         11//4         11//4         11//4           15:55:52         IeStaff         2         4         5         7         9         10         12         14         15         16         17         18         19         20         21         22         22         0
Action   Action  Work Code  From Through Hours Detail Code
Overtime         Iso0         2300         8           Account         ID Override         Creation Date (nm/dd/ywy htmm:sa)
Note         Ust
Cover Person
Koch, Karlee
Use the drop-down to audit a different work code.
Action
Work Code       Overtime
<none> Bereavement</none>
FMLA Jury Duty
Mandatory BYE Military Leave Overtime
Overtime Mandatory Refused Regular Duty
Shadowing Shift Trade Working
Sick Leave Signup Suspension
Training Vacation
W - Community Life Center Cottage W - Family Life Center Cottage Workers Comp

6.	-			d and failed. This process is helpful to ick the <b>Roster</b> icon on the <b>Navigation</b>	
	Dashboa		Ilti-Day Roster My	D 🏠 📙 ≽ nfo People - Reports Bidding	
7.	Click on a	a vacancy line it	em, then select th	e Fill by Rules options.	
	<ul> <li>3052</li> <li>3054</li> <li>3056</li> <li>3056</li> <li>3060</li> <li>3060</li> <li>753</li> <li>753</li> <li>743</li> <li>723</li> </ul>		2,2 2,2 2,2 2,2 2,2 2,2 2,2 2,2 2,2 2,2	#1 Vacancy List Plan: Default List Plan Fill by Rules Fill by Person Outbound Contact Log Personal History report Exceptions report Select all - ??	
8.	Click the	Audit button at	t the top of the <b>Fil</b>	By Rules table.	J
		ill By Rules ertime List Chain	~	✿ ▾ Outbound All People	
9.	The audi	t report display	s. Use the drop-do	wn to select a different employee.	
	List Chain Audit				0 ×
	Suchan, Ray C.		~	Search	
	Number 🕈	List	11 List Target	17 Opportunity Factors	-tî
	1	Overtime Previous Shift List	Overtime Previous Shift	Q.PASS: AND 03 On Duty one minute before need - Q	<b>A</b>
	2	Overtime Previous Shift List	Overtime Previous Shift	Q.PASS: AND 04 Rank4Rank - Q	
	3	Overtime Previous Shift List		U.PASS: AND 13 Has other work code exceptions - U	
	4	Overtime Previous Shift List		U.PASS: AND 15 Previously offered from this List- U	
	5	Overtime Previous Shift List		U.PASS: AND 16 Overworked 8 hours rest in 24 hour period	
	6	Overtime Previous Shift List		U.PASS: AND 11 Vacation Protection	
	7	Overtime Previous Shift List		S.PASS: ASC 02 Signup Work Code - Q&S ()	
	8	Overtime Previous Shift List		S.PASS: ASC 21 Overtime Date - S ()	
	9	Overtime Previous Shift List		S.PASS: ASC 23 Promotion Date - S (08/05/1997 00:00:00)	
	10	Overtime Previous Shift List		S.PASS: ASC 24 Special Date - S (08/26/1996 00:00:00)	
	<ul><li>№ 11</li><li>№ 12</li></ul>	Overtime Signup List Overtime Signup List	Overtime Sign Up List Target Overtime Sign Up List Target	Q.FAIL: AND 01 Off Duty - Q Q.FAIL: AND 02 Signup Work Code - Q&S	
	V 12	overante Signup List	overtime sign op List rarget	Q.TAIL. AND 02 SIGNUP WORK CODE - QAS	
	13	Overtime Signup List	Overtime Sign Up List Target	0.PASS: AND 04 Rank4Rank - 0	