## Medicaid Administration

### State Plan Administration

**Designation and Authority**

<table>
<thead>
<tr>
<th>State Name:</th>
<th>Nebraska</th>
</tr>
</thead>
</table>

As a condition for receipt of Federal funds under title XIX of the Social Security Act, the single state agency named below submits the following state plan for the medical assistance program, and hereby agrees to administer the program in accordance with the provisions of this state plan, the requirements of titles XI and XIX of the Act, and all applicable Federal regulations and other official issuances of the Department.

**Name of single state agency:** Nebraska Department of Health and Human Services

**Type of Agency:**
- [ ] Title IV-A Agency
- [✓] Health
- [ ] Human Resources
- [ ] Other

The above named agency is the single state agency designated to administer or supervise the administration of the Medicaid program under title XIX of the Social Security Act. (All references in this plan to "the Medicaid agency" mean the agency named as the single state agency.)

The state statutory citation for the legal authority under which the single state agency administers the state plan is:

| The legal authority under which the agency administers the plan on a Statewide basis is Sections 68-901 through 68-926. Laws 2006 LB 1248 Section 1. |

The single state agency supervises the administration of the state plan by local political subdivisions.

- [ ] Yes
- [ ] No

The certification signed by the state Attorney General identifying the single state agency and citing the legal authority under which it administers or supervises administration of the program has been provided.

**An attachment is submitted.**

The state plan may be administered solely by the single state agency, or some portions may be administered by other agencies.

The single state agency administers the entire state plan under title XIX (i.e., no other agency or organization administers any portion of it).

- [✓] Yes
- [ ] No
The entity or entities that have responsibility for determinations of eligibility for families, adults, and for individuals under 21 are:

- The Medicaid agency

- Single state agency under Title IV-A (in the 50 states or the District of Columbia) or under Title I or XVI (AABD) in Guam, Puerto Rico, or the Virgin Islands

- An Exchange that is a government agency established under sections 1311(b)(1) or 1321(c)(1) of the Affordable Care Act

The entity that has responsibility for determinations of eligibility for the aged, blind, and disabled are:

- The Medicaid agency

- Single state agency under Title IV-A (in the 50 states or the District of Columbia) or under Title I or XVI (AABD) in Guam, Puerto Rico, or the Virgin Islands

- An Exchange that is a government agency established under sections 1311(b)(1) or 1321(c)(1) of the Affordable Care Act

- The Federal agency administering the SSI program

The entity or entities that have responsibility for conducting fair hearings with respect to denials of eligibility based on the applicable modified adjusted gross income standard are:

- Medicaid agency

- An Exchange that is a government agency established under sections 1311(b)(1) or 1321(c)(1) of the Affordable Care Act

- An Exchange appeals entity, including an entity established under section 1411(f) of the Affordable Care Act

The agency has established a review process whereby the agency reviews appeals decisions made by the Exchange or Exchange appeals entity or other state agency, but only with respect to conclusions of law, including interpretations of state or federal policies.

☐ Yes  ☐ No

State Plan Administration
Organization and Administration

42 CFR 431.10
42 CFR 431.11

Organization and Administration

Provide a description of the organization and functions of the Medicaid agency.

The Nebraska Department of Health and Human Services is organized into Operations and six Divisions, which includes a Chief Executive Officer that provides oversight of the Operations and Divisions, as well as reporting to the Governor. The six divisions are the Division of Medicaid & Long-Term Care, the Division of Behavioral Health, the Division of Children & Family Services, the Division of Developmental Disabilities, the Division of Public Health, and the Division of Veteran's Homes. The Division of Medicaid & Long-Term Care manages the development and approval of Medicaid policy so that all Divisions operate using the same policies.

Fair hearings for Medicaid or CHIP eligibility are handled by the Department of Health and Human Services Legal Services Division. The current process is defined below:

1. Eligibility workers prepare evidence and summary testimony for eligibility fair hearings.
2. The hearing officers, under the Legal Services Division, hear all fair hearings for Medicaid and CHIP eligibility as well as coverage and claims hearings.
3. The Director of the Division of Medicaid and Long-Term Care has all final sign off authority for fair hearings.
The Division of Medicaid & Long-term Care within the Department of Health and Human Services is composed of three sections - the Claims & Program Integrity Section, Initiatives & Eligibility Section, and the Program Section. The Director of the Division of Medicaid & Long-Term Care has administrative authority over the operations and functions of the Medicaid program including the issuance of policies. The Division of Medicaid and Long-Term Care is responsible for all Medicaid and CHIP eligibility determinations.

The Initiatives & Eligibility Section is managed by a Deputy Director. The section is organized into four units: Medicaid Information Technology Initiatives, Eligibility Policy & Program Accuracy, Eligibility Business Operations, and Eligibility Field Operations.

The Medicaid Information Technology Initiatives is responsible for enhanced funding requests to CMS for MMIS related projects, SMHP and EHR, MMIS System Change Requests, and large MMIS-related projects.

The Eligibility Policy Unit is responsible for Medicaid & CHIP eligibility policies, Program Accuracy, and administering CHIP.

The Eligibility Business Operations Unit is responsible for Medicaid Eligibility operational processes and procedures. Operations include development and system change implementation of Information Systems Applications such as: web, eligibility and enrollment systems (N-FOCUS and MMIS), Interfaces, Federal Data Hub, Document Imaging, and Call Center Services which includes Interactive Voice Response, Automated Call Distribution, Contact Center Data Management, and Call Quality Recording Management. Business Operations is responsible for data and performance reporting. This team also includes the Medicaid Quality Team and performs data analysis for Nebraska Medicaid Programs.

The Eligibility Field Operations Unit is responsible for hiring, training and supervising support staff, social service workers, social services leads, social services supervisors, and administrators who are located in multiple sites throughout the State of Nebraska. Those individuals are responsible for prompt and accurate eligibility determinations of individuals for the Medicaid and CHIP program. Interested parties can contact an eligibility worker:

- Online;
- Contacting our customer service centers; or
- Contacting a local office.

The Claims & Program Integrity Section is managed by a Deputy Director. The Section is organized into two units: the Claims Unit and the Program Integrity Unit.

The Medicaid Claims Unit is responsible for provider enrollment; claims payment, data entry, screening, and electronic data interchange (EDI).

The Program Integrity Unit is responsible for the Health Insurance Premium Payment (HIPP) program, the Medicaid Management Information System (MMIS), estate recovery and third party liability (TPL), and Coordination of Benefits-Health & Causality.

The Program Unit is managed by a Deputy Director. The section is organized into three units: Policy, Managed Care and Waiver Services, and State Unit on Aging and Education and Community Living Unit.

The Policy Unit is responsible for Operations and Community & Facility Services.

The Managed Care and Waiver Services Unit is responsible for Home & Community-Based Services Waiver and Managed Care.

The State Unit on Aging and Community Living Unit is responsible for Money Follows the Person, Early Development Network, MIIPS, NEBMAC, and State Unit on Aging.

Upload an organizational chart of the Medicaid agency.
Provide a description of the structure of the state's executive branch which includes how the Medicaid agency fits in with other health, human service and public assistance agencies.

Nebraska’s Executive branch is led by Nebraska’s elected Governor. The Governor provides oversight for the Department of Administrative Services, the Department of Agriculture, the Department of Banking and Finance, the Department of Economic Development, the Department of Education, the Department of Environmental Quality, the Department of Insurance, the Department of Labor, the Department of Motor Vehicles, the Department of Natural Resources, the Department of Revenue, the Department of Roads, the Emergency Management Agency, Health and Human Services, Nebraska Energy Office, the Nebraska State Historical Society, Nebraska State Jobs, Nebraska Travel and Tourism Division, and the State Unit on Aging.

Medicaid and Long-Term Care is a division of the Department of Health and Human Services. All Divisions within the Department of Health and Human Services provide support to each other.

### Entities that determine eligibility other than the Medicaid Agency (if entities are described under Designation and Authority)

<table>
<thead>
<tr>
<th>Type of entity that determines eligibility:</th>
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<tbody>
<tr>
<td>☐ Single state agency under Title IV-A (in the 50 states or the District of Columbia) or under Title I or XVI (AABD) in Guam, Puerto Rico, or the Virgin Islands</td>
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<td>☐ The Federal agency administering the SSI program</td>
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Provide a description of the staff designated by the entity and the functions they perform in carrying out their responsibility.

### Entities that conduct fair hearings other than the Medicaid Agency (if are described under Designation and Authority)

<table>
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Provide a description of the staff designated by the entity and the functions they perform in carrying out their responsibility.

### Supervision of state plan administration by local political subdivisions (if described under Designation and Authority)

Is the supervision of the administration done through a state-wide agency which uses local political subdivisions?

☐ Yes  ☐ No

State Plan Administration Assurances

A3
Medicaid Administration

42 CFR 431.10
42 CFR 431.12
42 CFR 431.50

Assurances

☑ The state plan is in operation on a statewide basis, in accordance with all the requirements of 42 CFR 431.50.

☑ All requirements of 42 CFR 431.10 are met.

☑ There is a Medical Care Advisory Committee to the agency director on health and medical services established in accordance with meeting all the requirements of 42 CFR 431.12.

☑ The Medicaid agency does not delegate, to other than its own officials, the authority to supervise the plan or to develop or issue policies, rules, and regulations on program matters.

Assurance for states that have delegated authority to determine eligibility:

☐ There is a written agreement between the Medicaid agency and the Exchange or any other state or local agency that has been delegated authority to determine eligibility for Medicaid eligibility in compliance with 42 CFR 431.10(d).

Assurances for states that have delegated authority to conduct fair hearings:

☐ There is a written agreement between the Medicaid agency and the Exchange or Exchange appeals entity that has been delegated authority to conduct Medicaid fair hearings in compliance with 42 CFR 431.10(d).

☐ When authority is delegated to the Exchange or an Exchange appeals entity, individuals who have requested a fair hearing are given the option to have their fair hearing conducted instead by the Medicaid agency.

Assurance for states that have delegated authority to determine eligibility and/or to conduct fair hearings:

☐ The Medicaid agency does not delegate authority to make eligibility determinations or to conduct fair hearings to entities other than government agencies which maintain personnel standards on a merit basis.

PRA Disclosure Statement

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-1148. The time required to complete this information collection is estimated to average 40 hours per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.