



## PROVIDER BULLETIN

## No. 19-07 Addendum to PB 18-19

DATE: March 14, 2019

TO: All Providers Participating in Nebraska Medicaid Program

FROM: Matthew A. Van Patton, DHA, Director  
Division of Medicaid & Long-Term Care (MLTC)

BY: Carmen Bachle, Administrator II

RE: Non-Emergency Medical Transportation Changes

This provider bulletin (PB) is being issued to notify Medicaid providers of the appropriate contacts for each of the selected Non-Emergency Medical Transportation (NEMT) vendors and representative for each Heritage Health plan.

Effective July 1, 2019, the NEMT service will be carved into the Heritage Health benefit package. All Heritage Health members will access the NEMT benefit through his or her health plan.

The following are contacts for each Heritage Health Managed Care Organization (MCO) and vendor.

- United Healthcare Community Plan:  
Ame Reiling, 402-445-5655, email: [ame\\_reiling@uhc.com](mailto:ame_reiling@uhc.com)  
MedTrans: 844-525-3087
- Nebraska Total Care:  
Jarrod Hartsell 531-329-8430, email: [Jarrod.L.Hartsell@NebraskaTotalCare.com](mailto:Jarrod.L.Hartsell@NebraskaTotalCare.com)  
Medical Transportation Mangement (MTM): Leslie Foshe, 515-551-3708  
email: [lfoshe@mtm-inc.net](mailto:lfoshe@mtm-inc.net)
- WellCare:  
Kelly Carr, 813-206-2228, email: [Kelly.Carr@wellcare.com](mailto:Kelly.Carr@wellcare.com)  
IntelliRide: 844-531-3783; [Jeff.Achenbaugh@nebraska.gov](mailto:Jeff.Achenbaugh@nebraska.gov)

As information becomes available, MLTC and the MCOs will provide further details on contracting with each NEMT provider.

If you have questions regarding this bulletin, please contact Medicaid staff at (402) 471-1920 or via email at [DHHS.MedicaidNEMT@nebraska.gov](mailto:DHHS.MedicaidNEMT@nebraska.gov).

Provider Bulletins, such as this one, are posted on the DHHS website at [http://dhhs.ne.gov/medicaid/Pages/med\\_pb\\_index.aspx](http://dhhs.ne.gov/medicaid/Pages/med_pb_index.aspx). The “Recent Web Updates” page will help you monitor changes to the Medicaid pages.