| No. | RFP Section | Statement/Question |
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| 1 | V.AA.2,4,5,9 | Describe how the bidder will meet the requirements outlined in the sections for Reimbursement for V.AA.2 Claims Broker FFS Services, V.AA.4 Functionality, V.AA.5 Claims Processing, and V.AA.9 Remittance Advice. |
| 2 | V.AA.3 Implementation Time Frame | Describe how the bidder will meet the requirements outlined in V.AA.3 Implementation Time Frame. |
| 3 | V.AA.6 Drug Claims Processing | Describe how the bidder will meet the requirements outlined in V.AA.6 Drug Claims Processing. |
| 4 | V.AA.7 Service Authorization Procedures | Describe how the bidder will meet the requirements outlined in V.AA.7 Service Authorization Procedures. |
| 5 | V.AA  FFS Claims Management and Processing | Describe how the Bidder will maintain a distinction between FFS and managed care processing rules, claims transactions, providers, members and prior authorizations within the system. |
| 6 | V.AA.10 Third Party Liability | Describe how the bidder will meet the requirements outlined in V.AA.10 Third Party Liability. |
| 7 | V.AA.11 Member Services | Describe how the bidder will meet the requirements outlined in V.AA.11 Member Services. |
| 8 | V.AA.12 Provider Services | Describe how the bidder will meet the requirements outlined in V.AA.12 Provider Services. |
| 9 | V.AA.13 Paid Claims Sampling | Describe how the bidder will meet the requirements outlined in V.AA.13 Paid Claims Sampling. |
| 10 | V.AA.14 Claims Dispute Management | Describe how the bidder will meet the requirements outlined in V.AA.14 Claims Dispute Management. |
| 11 | V.AA.16 Claims Data | Describe how the bidder will meet the requirements outlined in V.AA.16 Claims Data. |
| 12 | V.AA.18 Audit Requirements | Describe how the bidder will meet the requirements outlined in V.AA.18 Audit Requirements. |
| 13 | V.AA  FFS Claims Management and Processing | Provide an explanation of the Bidder’s plan and approach for business operations to support the FFS volume vs. the risk-based volume. Will the plan have separate or joint business operations units for some or all processes? |