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DEPT. OF HEALTH AND HUMAN SERVICES



Pete Ricketts, Governor

December 8, 2017

Lauralie Rubel, Plan President WellCare of Nebraska 8055 O Street Lincoln NE 68510

Re: Contract Number 71164 O4 – Notice of Corrective Action Plan Closure

Ms. Rubel:

In a letter dated October 5, 2017, the Division of Medicaid and Long-Term Care (MLTC) accepted the proposed corrective action plan (CAP) response and waived the imposition of intermediate sanctions. MLTC further indicated that the CAP would remain open as MLTC continued to monitor progress to ensure successful completion of the projects outlined in the response.

MLTC has confirmed the items listed within the CAP are now in compliance. Effective today, the CAP imposed on August 16, 2017 is discontinued. To ensure on-going compliance, MLTC requests that WellCare continue to (1) provide MLTC with reoccurring and ad hoc claims payment reports, (2) participate in bi-weekly calls with MLTC involving the appropriate individuals from the plan, and plan management leadership and (3) maintain the "Known Issues and Resolution Timeframes" log on WellCare's public website. In the event that WellCare fails to perform any obligations under its contract in the future, MLTC may take any action available under the contract; including requiring additional corrective action.

Sincerely,

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Lacie Pika, Administrator, Plan Management Division of Medicaid and Long-Term Care Nebraska Department of Health and Human Services