

# DHHS VOLUNTEER PROGRAM 2009 REPORT



HELPING PEOPLE LIVE BETTER LIVES

HELPING PEOPLE LIVE BETTER LIVES

# VOLUNTEER PROGRAM COORDINATION TEAM

## FISCAL YEAR JULY 2008 – JUNE 2009

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## INTRODUCTION

In 1997 five state agencies, (Aging, Health, Juvenile Services, Public Institutions, and Social Services) merged into the Nebraska Department of Health and Human Services (DHHS). As a result, the volunteer programs merged and the DHHS Volunteer Program was organized. All employees serving as Volunteer Coordinators in the former agencies retained their responsibilities as Volunteer Coordinators. Currently, there are 39 Volunteer Coordinators working statewide in local service offices, facilities, and in the central office. Since these Volunteer Coordinators have other primary responsibilities, volunteer coordination is a small part of their job. As exemplified by the following statistics, the limited investment made by Volunteer Coordinators has a large payoff for DHHS.

The DHHS Policy Cabinet adopted Minimum Operating Standards in April 1999, followed by the appointment of a state Volunteer Program Coordination Team. The team is comprised of one person from the five Service Areas, appointed by the Service Area Administrator, and one from each 24-hour facility, appointed by the Facility CEO; plus one person representing DHHS central administration, appointed by the Policy Cabinet. A liaison from central administration was also appointed by the Policy Cabinet to assist the team. The responsibilities of the team include: (1) overseeing and recommending adjustments to the DHHS Volunteer Program standards and procedures, (2) developing volunteer program printed materials for statewide usage, (3) planning annual statewide recognition of volunteers, (4) arranging training and technical assistance for Volunteer Program staff and (5) providing an annual report. Team members serve as a resource for Volunteer Coordinators to assist with ideas, answer questions, and provide communication for purposes of continuity. Within the team, a communication lead was designated from each Service Area to ensure timely dissemination of information.

# NEBRASKA DEPARTMENT OF HEALTH AND HUMAN SERVICES

## PHILOSOPHY

The Utilization of volunteers provides a cost-effective means of supporting staff as well as assisting in the enhancement of service delivery. Staff at all levels should have the opportunity to be involved in planning effective utilization of volunteers. A well-managed volunteer program contributes to improved quality and quantity of services. Our mission is best served by the active participation of community citizens. To this end, we accept and encourage the involvement of volunteers at all levels of the department and within all appropriate programs and activities. In recognition of this belief, the Nebraska Department of Health and Human Services will maintain the following basic philosophy regarding the utilization of volunteer services:

- Volunteers are people with skills and needs.
- The trained and supported volunteer will be a good ambassador to the community at large
- Most jobs within the DHHS can be extended, reinforced, or enriched by volunteer contributions. In no circumstances will a volunteer be a replacement for paid staff.
- Appropriate selection, placement, training and supervision of volunteers is essential so that the special skills each person brings to the job can best be utilized to the benefit of DHHS and volunteers alike.
- The benefits that can result from a good volunteer and staff partnership exceed the administrative effort involved.
- Timely and meaningful recognition is key to the retention of volunteers.

(Administrative Policy, April 13, 1999)

This report was developed by the Nebraska DHHS Volunteer Program Coordination Team to summarize volunteer program activity for fiscal year 2008-2009

# EXECUTIVE SUMMARY

This section is an executive summary of information provided in detail later in this report.

**Administrative Accomplishments:** The Nebraska DHHS Volunteer Program Coordination Team was established in July 1999. This team is comprised of members from all areas of the state. In fiscal year 2008-2009, the Team accomplished the following:

\* Maintained the data reporting system set up by Lincoln, with all team members entering their own data on a regular basis. The Volunteer Team manages this site.

\* Initiated statewide recognition items for National Volunteer Week in April.

\* Encouraged and supported ongoing volunteer recognition in local offices throughout the year.

\* Created the Annual Report as mandated by our Minimum Operation Standards

**Value of Time and Donations:** The Team oversees the volunteer program statewide, including the collection of data on volunteer service and donations. A standardized data collection system was put in place January 1, 2002.

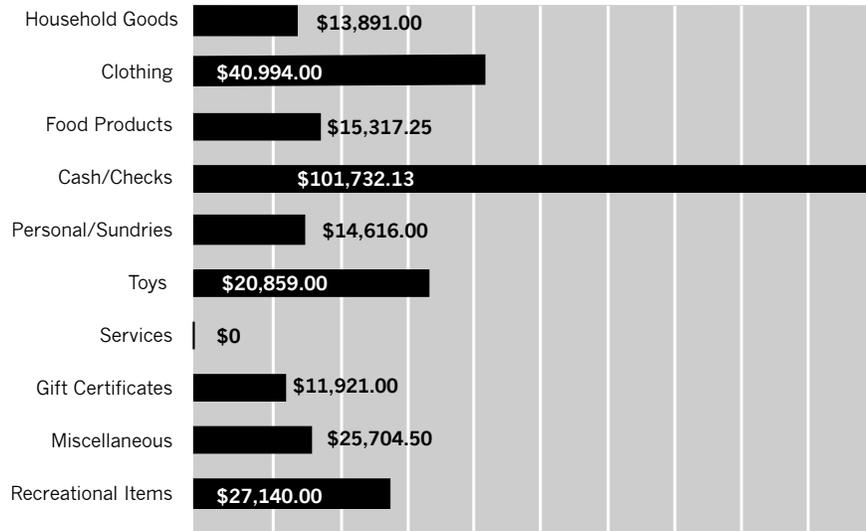
During the report period, DHHS benefited from services provided by volunteers either working individually or through membership in an organization. This service represented 44,448 hours of volunteer time. Using the Independent Sector national standard of the value of volunteer time, volunteer service is valued at \$20.25 per

hour for a total benefit of \$900,072.00. Through a combination of contributions of goods, in-kind services, and money, DHHS received \$272,174.88 in donations. **Total benefit to DHHS in volunteer time and donations equals \$1,172,246.88.**

**Volunteers:** Volunteers come to the Nebraska Department of Health and Human Services from schools and colleges, churches, Veteran organizations, community organizations, and the public. They are of all ages and vary in socio-economic levels, education, and experience, representing very diverse backgrounds.

**Volunteer Work:** Volunteers and interns were engaged in work statewide in Nebraska DHHS facilities, the central office, and local service offices. Examples of activities volunteers were involved in include general office work and office coverage, recreational activities and outings, mentoring, tutoring, youth group sessions, meal delivery and transportation. Volunteers were also involved in music programs, special event luncheons and parties, yard and garden work, maintenance of bird habitats, library, snow removal and yard maintenance for elderly and disabled clients, regular telephone contact with housebound individuals, and one-to-one personal assistance and support.

**Volunteer Recognition:** Volunteers were recognized during National Volunteer Recognition Month with a number of special events occurring during National Volunteer Week, April 19-25, 2009, or at the end of their volunteer experience in many local DHHS offices. Volunteers were given a pizza cutter as a token of appreciation for their yearly contribution.



**Graph 1: Total Contributions and Donations (2009)**

## BENEFITS OF VOLUNTEER SERVICE TO NEBRASKA DHHS

The utilization of volunteers within the Nebraska Department of Health and Human Services provides a cost-effective means of supporting staff at all levels. According to the Independent Sector, a nationally recognized non-profit management organization, the dollar value of volunteer time assigned is \$20.25 per hour. **The dollar benefit of volunteer time within the DHHS (44,448 total hours x \$20.25 per hour) is \$900,072.00.** During times when state agencies have been asked to “do more with less,” volunteers play a role in improving the quantity and quality of service.

Volunteers assist programs and facilities with activities, enable staff to perform other duties, help fulfill the agency mission, assist in creating a higher standard of living for those served, and create likelihood that those served will be law abiding citizens. Volunteerism provides a powerful tool for bringing people from all walks of life together to interact and solve problems. Volunteers provide valuable role models for many of those served by the Nebraska DHHS, and

volunteers themselves also benefit by deriving satisfaction from helping improve the lives of others.

The benefits of a well-managed volunteer program exceed the administrative effort involved and the active participation of volunteers enhances the achievement of the Nebraska Department of Health and Human Services mission.

## CONTRIBUTIONS OF SERVICES, GOODS AND MONETARY DONATIONS

Since January 1, 2000 all Nebraska DHHS entities are reporting contributions and donations in a standardized way. For reporting purposes, donations were divided into 10 areas: household goods/appliances, clothing, food products, cash/checks, personal sundries, toys, services, gift certificates, miscellaneous and recreational items.



**Graph 2: Total Contributions and Donations by Service Area (2009)**

Donations are used within the facilities for members/patients/youth to assist clients, state wards, families at risk, and individuals on public assistance. Donations are also received for foster parent and volunteer recognition.

Typical items received:

**Household Goods/Appliances:** microwaves, blankets, rocking chairs, furniture, park benches, wood working equipment, and carpeting.

Total **\$13,891.00**

**Clothing:** adult and children's clothing (i.e., shoes, coats, mittens, gloves, hats, scarves, etc.)

Total \$40,994.00.

**Food Products:** for recreational activities and recognition events and a minimal amount of emergency food.

Total **\$15,317.25**

**Cash/Checks:**

Total **\$101,732.13**

**Personal Sundries:** toothpaste, tooth brushes, soap, deodorant, razors, make-up, beauty products, hair products, brushes, sunscreen, bug spray, etc.

Total: **\$14,616.00**

**Toys:** electronic games, dart boards, puzzles, board games, playing cards, computer games, dolls, and other items for children.

Total: **\$20,859.00**

**Services:** worship services, sewing, moving and cleaning.

Total: **\$0**

**Gift Certificates:** local retail stores and restaurants.

Total: **\$11,921.00**

**Miscellaneous Items:** bibs; lap robes; table trays favors; floral arrangements; table cloths; wallets; framed art work; greeting cards; fish for the lake; bird, rabbit, chicken and fish food; party paper items; electric wheelchairs; Hoyer lifts; quilts; and afghans.

Total **\$25,704.50**

**Recreational Items:** balls, bikes, fishing licenses, fishing equipment and bait, books, videos, magazines and subscriptions, newspapers, audio visual equipment, green ware for ceramics shop and zoo admission passes.

Total: **\$27,140.00**

**GRAND TOTAL \$272,174.88**

## VISION FOR THE NEXT FISCAL YEAR

The Nebraska DHHS Volunteer Program Coordination Team has developed and implemented many initiatives over the past ten years. The team plans to continue to promote volunteerism and support Volunteer Coordinators.

On a yearly basis the team proposes to:

- Meet semi- annually. With other contacts via conference calls to save on expenses.
- Continue to expand membership to increase participation in team.
- Choose a theme and token of appreciation for Volunteer Recognition statewide. The service areas and facilities are able to choose whether they participate or develop their own recognition plans.
- Offer annual training for Volunteer Coordinators. (Administrative Policy states, “Volunteer Coordinators will be offered, at a minimum, six hours of in-service training annually related to the management of volunteers and /or professional development.”)
- Educate and inform supervisors regarding the benefit of training for Volunteer Coordinators in an effort to increase attendance at the annual training sponsored by the Volunteer Program Coordination Team.
- Maintain and update Volunteer Program Guidelines as needed. The Volunteer Program Guidelines will be updated.
- Develop an ongoing, collaborative relationship with the Nebraska Volunteer Service Commission.
- Advocate for continued administrative support of volunteer programming within DHHS.
- Create Annual Report as mandated by our minimum operating Standards.



# Area Highlights

## CENTRAL SERVICE AREA

### Grand Island Office:

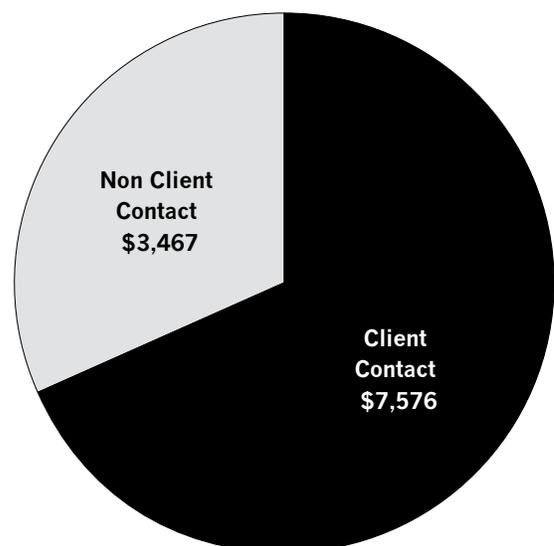
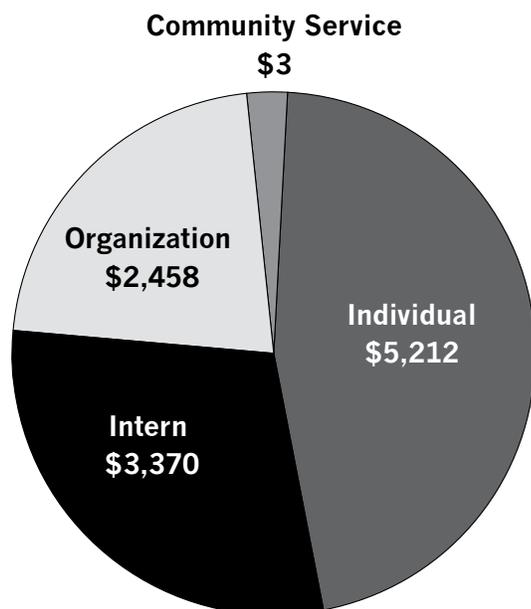
The Grand Island office of DHHS received numerous donations of toys, clothing, blankets, totes, baby supplies, and other items that were used for foster children and other children in need. Al and Betty Grisham from Minden brought numerous items that they and other generous people had sewn. Janelle Epp and her mother Betty Keep of St. Paul made quite a few hats and also quilts, as did Carolyn Davis of Grand Island, Nimble Thimble Quilt Guild of Alda, and the Aurora Quilt Guild from Aurora. All these

blankets are given to foster children or other children under Child Protective Services.

In November, 2008, the Department received over \$2000 in donations for the annual Adoption Day celebration. This included food from Wendys, Thompson Co, Skagway, Texas T-Bones, Preferred Popcorn, Traci Dusatko and other generous donors. Games, puzzles, t-shirts, candy, and other fun items were donated to make gift bags for each adopted child who was honored. A photographer took family pictures. The celebrations held in Hastings and Grand Island were well attended.

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### Central Service Area



At Christmas, we received a sizeable donation of toys and clothing from the Greeley Wolbach Schools, which were all given to numerous children in foster care or other needy situations. In addition, the staff of the HHS offices in Grand Island adopted two families through the United Way Adopt-A-Family program, and provided gifts for all the family members.

A sizeable donation of new luggage was received from the owners of Credit Management in Grand Island. These cases are used when children move from one home to another, instead of using sacks or garbage bags.

One other fun donation has come from Jennifer Hasenauer, who owns G I Love to Party Shop in Grand Island. She has provided free birthday parties to children in foster care since March 2009. Names of children are submitted by caseworkers, then one lucky child each month is treated to a birthday party with games, cake, and other treats. This has truly brought a happy time for children whose lives haven't always been easy.

We were lucky to have two interns again this year, one in the fall and one during the spring semester. These two young people gained valuable on-the-job training in working with developmental disabilities, child protective services, and resource development.

The staff at DHHS always appreciate the generous donations for the children in our care, and we've also appreciated the hours of volunteer service provided by former employees and others.

### **Grand Island Veterans' Home:**

**Grand Island Veterans' Home's** Volunteer Services primary goal is to assure an adequate number of competent volunteers to supplement staffing to provide additional programming or services assuring each Member the opportunity

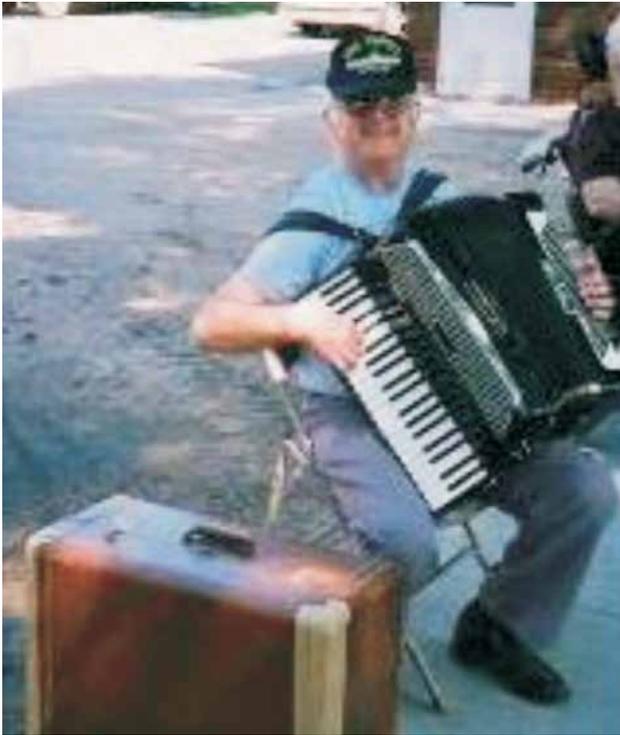
to engage in personally meaningful activities meeting their individual needs, interests, and abilities. Volunteers are utilized for group activities, office assistance, and individual one-on-one programming throughout the facility. Without a strong and thriving volunteer program the Home would not be able to present the diverse recreational programming of our mission.

An average of 10-15 group Recreation activities manned by staff are conducted each month, including birthday parties, reading clubs, music concerts, dances, bingo's, and special events. (Member attendance to these activities is between 40-60, with approximately 5-10 volunteers). There are also 1-3 daily activities per housing unit by the unit activity aides for Members. (Member attendance to these activities is 10-20 with approximately 1-2 volunteers). Many special events took place this past year with the help of our group and individual volunteers.

The Grand Island Veterans Home (GIVH) received an estimate of **\$107,565.00** in donations with **\$45,178.00** of those donations being of cash value July 2008-June 2009.

**"Entertainment/Dance Groups"**: volunteers throughout the year and many youth groups visit the GIVH to share their many talents, from dance, to plays, to song. These groups are both adult and youth groups who perform. The Members enjoy visiting with the youth and are always excited to have them perform for them.

**"Music Volunteers"**: the GIVH is very fortunate to have volunteers who graciously donate their time to bring the sounds of music to the facility and to the many living units. Our volunteers include individuals who play musical instruments such as the piano, accordion, guitar, in addition to those who share their vocal talents. Many groups volunteer to entertain during the summer months on the outdoor bandstand.



**“Seasonal Dances and Parties”** are sponsored by volunteer organizations and Veteran Organizations throughout the year (Valentine’s Day, St. Patrick’s Day, Hawaiian Luau, Halloween, and New Years Eve), at which volunteers escort and dance to the live music with wheelchair and ambulatory members, serve refreshments, and have fun!



**“Salute a Veteran Week”** is full of many wonderful programs in honor of GIVH Veterans. Many intergenerational activities and programs

to help instill patriotism in youth, along with a Graduation Ceremony, Veterans Parade, and meals, are planned every year during this week. The Veterans Parade that marches through the front drive includes area high school bands and military vehicles. During the entire parade, over 2,300 high school, middle and public school students in the “Respect Walk” go down the parade route to then take their spots to outline the parade route holding mini American flags. Special thanks to Peggy & Bennett Chamness, owners of Texas T-Bone, for providing a “prime rib” dinner to all Members on Veterans Day. The Members enjoyed recognizing the restaurant owners for their thoughtfulness. They have been doing this for five years.

**“GIVH Diversity Team”**: each month a “new country” or “diversity topic” is selected to research and present to the facility. We continued to learn more about diversity with the assistance of volunteers, staff and guest speakers. We had a wonderful time this past year traveling through the centuries.

**“The Annual United Veterans Club Veterans Appreciation Breakfast”**: Volunteers from the United Veterans Club, the Grand Island VFW, VFW Auxiliary, American Legion, American Legion Auxiliary, Sons of the American Legion, and the AMVETS held a wonderful breakfast on Veterans Day morning for all Veterans to attend. It is always free of charge for all Veterans. The count of those attending was over 300. Staff always take Members to and from this event with the help of our volunteers.

**“Bingo & Las Vegas”** events are scheduled throughout the month sponsored by many Veterans Organizations; American Legion and Auxiliaries, Veterans of Foreign War and Auxiliaries, Sons of the American Legion Squadrons, Military Order of the Purple Heart and Auxiliaries, Military Order of the Cooties and Auxiliaries, Disabled American Veterans and

Auxiliaries, AMVETS, and Elks Club, to name a few. Sponsor groups will bring volunteers to put on the activities along with money and snacks.

**“Annual Classic Car and Bike Show”** is a display on Campus with over 100 classic car and bike entrants. This event continues to be the main fundraiser for our employee generated Staff for Santa program – a program that allows employees to purchase a personal Christmas gift for all residents.

**“Bus Outings”** take Members to the local live Horse Races, casinos trips, shopping outings, dining-out trips to local restaurants, fishing trips, car races, museums, and scenic tours/ reminisce tours on our (14) passenger mini-bus and Recreation van. It would be difficult to offer these types of outings without the help of volunteers. We continue to receive monetary donations throughout the year from generous volunteer groups and individuals to support group outings.

**“Library Computer Lab”** currently houses (4) fully wheelchair accessible personal computers with (3) color printers, Internet access, and a scanner. Members can use the computers to play games, send e-mails, search the net, or perform research, etc. Library volunteers travel campus bringing forms of media; books, magazines, puzzles, greeting cards, all free to Members.



**“Wii Love to Play”**- The GIVH currently has (9) Wii cart units on the different communities. Studies are currently being implemented, but there appears to be a great potential for enhancing the seniors’ lives by improving balance, improving range of motion, improving eye-hand coordination, increasing aerobic exercise, enhancing social connectedness, cognitive benefits which could slow down age-related dementia, mental stimulation, heightened self-esteem, constructive use of leisure time independently, opportunities for competition, opportunities for intergenerational connections, a positive sense of well-being, relationship building between staff, volunteers and Members, and generating lots of fun and laughter! Volunteers and donors were instrumental in assisting the GIVH in obtaining (8) Wii stations that can be found on units throughout campus. In addition to playing Wii, Members volunteered to assist in the presentation of the “Benefits of Wii” to a group at a Nursing Home Conference in Lincoln.



**“Seasonal Events”**: individual and group volunteers provide seasonal parties, tray favors, cards, theme parties, poster displays and gifts throughout the year to make the holidays and seasonal times special at the GIVH.

**“Veteran Motorcycle Organizations”** roar through campus many times during the summer months. We welcome these groups to do drive-by’s or also to come to campus for socials when they are able to sit and visit with Members. These volunteers are most supportive of the Members at the home which is seen with the many “poker runs” they do throughout the summer to support the Home.

**“Pet Therapy volunteers”** are always willing to bring their house pets or farm animals to campus. These types of visits stimulate many intergenerational conversations and Members recall pets and animals they had as they were growing up. We have several regular Pet Therapy dogs throughout campus. We have 30 registered pets who visit campus, and we refer to our program as “The Power of Paws”.



**PEARL**  
**Pet Volunteer**  
**Grand Island**  
**Veterans’ Home**



**“Picnic/BBQ/Breakfasts/Special Meals”:** volunteers are on campus throughout the year, winter, spring, summer and fall to serve up good eats to the Members. It is amazing just how many volunteers it does take to put on a BBQ for 200 people. We have many regular “Grill Masters” who not only man grills, but who can flip a pancake or two.

**“Campus Golf Cart”** is the GIVH six passenger golf cart equipped with a roof and seat belts to make it possible for Members to travel in style around campus with staff and volunteers to see the grounds. This golf cart was purchased for the GIVH by the American Legion Auxiliary Department of Nebraska.

**“Annual Mountain Oysters Hit Campus”** Volunteers from the “Sons of the American Legion Squadron 53 held the Annual Mountain Oyster Feed”(beef fries) in October, an evening Members look forward to each year. Music this year was provided at no charge by R & C Harmony.



**“Nature Trip/Fishing Hole Outings”** GIVH Members have an “ongoing invite” to a Wood River, Nebraska, sandpit for “Back to Nature” outings. Frequent trips were made this summer to this location where Members enjoyed pontoon boat rides, fishing, BBQ’s, nature walks, visiting

with the (3) dogs, golf cart rides, and “Smore’s”. Both daytime and evening outings took place at this beautiful sight that is maintained by (2) very special volunteers.

“**One-on One Volunteers & Unit Volunteers**” can be located throughout the facility assisting with unit activities, playing cards, making popcorn, serving food, or simply visiting with Members. This one on one contact is most beneficial to Members and they always look forward to seeing the volunteers on campus. One-on-One Volunteer needs have increased at the Grand Island Veterans Home due to the changing needs of our Members. More and more Members are unable to attend activities on a regular basis so screening of volunteers to assist with one-on-one visits has increased. Members are also moving in during end of life stages, increasing the need for one-on-one volunteers. As these many challenges arise with the changing needs of the Members, Recreation Activities need to be re-evaluated and adjusted as do volunteer duties.

“**The 17th Annual “Youth Fishing Fun**” a great summer program to encourage youth from the community to fish with Members during a half-day intergenerational program. The GIVH is the host site for this event, a day that many Members enjoy participating in.

The “**Volunteer Open House**” was held so the facility could extend thanks to our Grand Island Veterans Home volunteers. Volunteers enjoyed social time, a delightful buffet and then time listening and dancing to the sounds of a local band “West Wind Country”. An “Open House” format instead of a formal program format was chosen so that volunteers could visit at their convenience, as some volunteers travel from large distances to come to the recognition program. Representation from Youth, Adult, Veteran Organizations and Community Partners were present. Each volunteer

received a thank you note along with a manicure set with the Grand Island Veterans Home logo imprinted on it.



During the fiscal year of July 2008 – June 2009 the Grand Island Veterans Home utilized volunteers for a total of 7,406 hours for program activities. GIVH had a combined total of 1,007 unduplicated volunteers (group and individual). Using the 2008 Independent Sector National Standard for the value of volunteer time, their volunteer service is valued at \$20.25 per hour for a total benefit to the Members at the Grand Island Veterans Home of \$142,681.50.



### **Kearney DHHS Office:**

The Kearney DHHS office is always fortunate to have Interns from the University of Nebraska at Kearney Social Work department as well as the Criminal Justice and Children and Family Studies.

From July 1, 2008 until June 30, 2009 we had a total of five interns from the University of Nebraska at Kearney. During their internship they were assigned to one program, either Developmental Services, or Child and Protective Services. During their internship they are provided with a diversified experience and have the opportunity to see other areas of the office such as Social Services, Resource Development, Developmental Disabilities, and all areas of Child and Protective Services, Initial assessment, Ongoing Case management, Juvenile Services, and Foster Care.

The Kearney DHHS office also received many much needed donations such as hundreds of Beanie Babies from Troop 184 Wilcox/Hildreth Webelos. Many needed quilts and bags for foster children were received from The Giving Bee, a group from the Western Service Area who have given so much that they have “spilled over” to our service area as well. We also received suitcases from the Franklin Methodist Association of Women Service (MAWS) group. Eaton Corporation also provided many needed items such as baby wipes, baby bottles, Sippy cups, and snacks for emergency placements.

We will continue to have more interns here and are looking forward to another great year!

## **EASTERN SERVICE AREA**

### **Eastern Nebraska Veterans Home (ENVH):**

Volunteers are the driving force behind the success of the Eastern Nebraska Veterans Home. Through their personal contact with members, our volunteers help deliver vital services and forge loving and helpful bonds. In the process, they reap a rich harvest of friendship, wisdom, and mutual appreciation.

Summer of 2008, we were able to take members into the community so they could enjoy the College World Series, Omaha Royals baseball games, fishing trips to local lakes and county fairs. Our volunteers were instrumental in assisting us with these fun outings and provided the funds to make it feasible.

Our state appointed Ombudsman, Jean Lakin, developed a way to provide a special activity for the lady veterans. She hosted an event highlighting the history and significance of using yellow ribbons. She encouraged the lady veterans to come together and enjoy “Twinkies and Root beer”. Yellow roses tied up with yellow ribbons were provided to each lady veteran.



Youth volunteers and active duty military volunteers from Offutt AFB made significant contributions by spending real time with the members throughout this reporting period. They showed that they cared by getting involved and giving their time and energy to enhance our activity program. Each summer day the youth volunteers from the United Way Summer Youth Program would play board games, cards and worked on craft projects with the members. Casino games and poker games sponsored by some squadrons of OAFB were well attended by the members of ENVH.

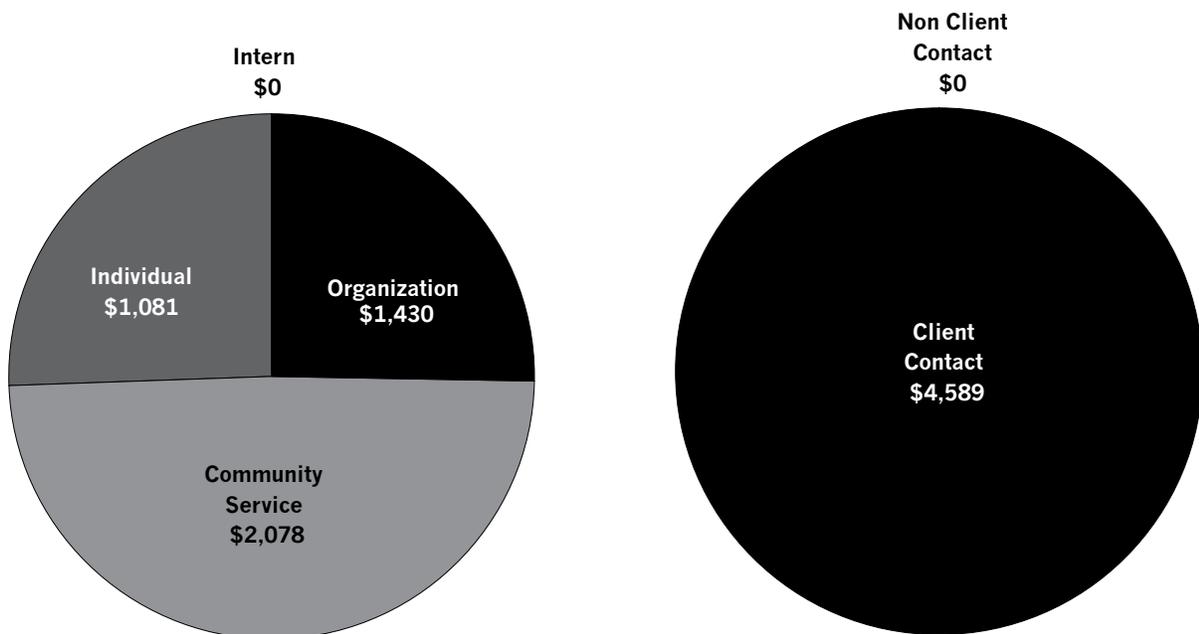


The Bellevue Rotary Club bought and installed a gazebo for all to enjoy. It sits at the crossroads of several sidewalks with a clear view of the creek and surrounding wooded area behind the home.

The Bellevue Artists Association brought us a new Christmas tree for our main dining room then filled it with hand painted ornaments. Musical entertainment was provided by local high schools such as the Douglas County High School and Bellevue High Schools. Other groups performed for us, such as the Dixieland Papillion Area Community Band and Dessert Ministries.



Eastern Service Area



2008's holiday season was successful because of the efforts of many volunteers who asked what the members wanted then provided all that they could. There were so many good things given especially new clothing, gift cards for future shopping trips and personal care items. Groups that gave gifts were the Gold Star Wives, Pentagon Federal Credit Union, Douglas County Sheriff's Department, St. Mark's Church and St. Vincent de Paul Church, to name a few.

Many groups came to sponsor activities such as Husker Days, talent shows, karaoke singing sessions and special holiday themed parties. Various trips to the community aided by volunteers who helped the members shop at local stores, view the annual air show and attend various museums such as the SAC museum and Durham Museum. All of these activities mentioned and many others not mentioned were enhanced by our volunteers. We are forever grateful for each and every volunteer and their willingness to give us their support.

## NORTHERN SERVICE AREA

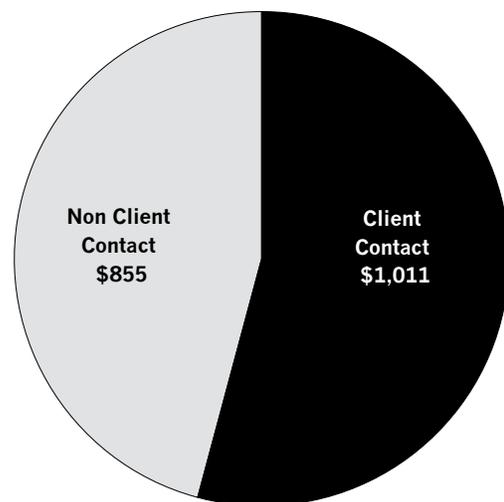
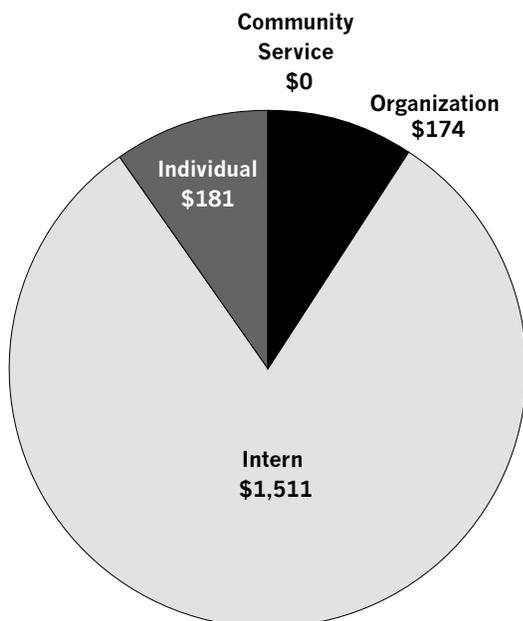
### Norfolk Veterans Home:

The Norfolk Veterans Home has seen another year of giving, growth and great opportunities. Northeast Nebraska is a great place to be, as we are surrounded by so many smaller communities that support our Home and our efforts to care for every veteran every day. The volunteers that come from all of these communities are what makes the Norfolk Veterans Home such a great place to be. We were able to recognize **almost 300 individuals** for each having 30 hours of service or more. Twelve of these volunteers have over 1000 hours of service to our veterans and our Home. We also recognized 134 organizations for sponsoring a supper or three or more activities in a year, and ten organizations received the distinctive Starfish Award.

NVH has had a busy, fun filled year. We have met new people and had new experiences all over

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### Northern Service Area



Northeast Nebraska. We would like to take this opportunity to share a few of the highlights of the year with you, and make note of some outstanding volunteers and organizations that make it all possible for the men and women that have protected our freedoms to continue to take part in life long leisure interests.

On June 9th the Members of NVH were treated to a special presentation by **Native American speaker, James Horn of Pierce, NE**. He is pictured here wearing brain tanned deer hide that he has hand sewn 62,000 beads on. Each moccasin has over 6,000 beads alone. His headdress is made up of 28 eagle feathers that he has earned in his lifetime.



James also had a shield with him, which also doubles as his address. He would hang this outside of his teepee and everyone would know that was where James Horn resides.

He also had a ceremony pipe that has been in his family for more than 400 years. It is what the white man referred to as a peace pipe, for that was the only time they saw it.

The Members really enjoyed his presentation and had lots of questions to ask.

Thursday night at the Madison Co. Fair is always “**Veterans Night**”. The NVH bus was escorted to the fair by the **Post #16 American Legion Riders**, and all of the Veterans were recognized that evening by the rodeo announcers and fair board members.

The Members saw some great rodeo action that night and enjoyed all the special attention they received!



Longtime Norfolk Veterans Home American Legion Auxiliary Department Representative, Marilyn Heppner, is pictured here with her special project for the year. She worked hard all year to raise the necessary funds to purchase a new juke box for the Recreation Room. The Members have been enjoying all of the musical selections.



Norfolk Veterans Home Members even have the opportunity to “give back” to others. Here they are pictured packaging food for “Kids Against Hunger”. This is an incredible chance for our Members to make a difference. Edye Noffke has been packaging food for several years as part of “Kids Against Hunger”. This is the second time that the Members of the Norfolk Veterans Home have been asked to help fight hunger. On July 29th, Edye brought all of her supplies to NVH and a group of Members helped to package meals to be sent to Haiti. She brought in pictures of mothers in Haiti making and feeding their children “mud cookies”. The cookie has no nutritional value but it will fill a child’s tummy to make the hunger pains and tears go away. Edye says that every little bit helps; \$100 feeds 500 starving children. Thanks for making a difference.



The State Department American Legion treated Members of NVH to a tour of Kreycik Riverview Elk and Buffalo Ranch in Niobrara. The Kreycik family has been providing guided hunts for 15 years and covered wagon tours of the ranch for 14 years. Pictured here is Chris Kreycik holding their breeding bull’s antler from last year, which measured 436 inches.



Also pictured are Max and his herd. If there was more than one bull, they would fight to the death. The elk are in rut during the fall, so we heard lots of bugling from the bulls.



We were able to feed the buffalo ear corn from the wagon as long as we didn't touch their heads. They are not shy when it comes to getting corn from the onlookers. It was a great trip, and the Members and volunteers all benefitted from the beautiful fall day in the sun and fresh air.

**“Corn Days”** is an annual event that goes on at NVH. Volunteers help with a variety of “corny” events that take place during a week in September.

This year's events included a scavenger hunt, corn trivia, a variety of foods made from corn, corn shucking, a corn eating contest, free popcorn, and everyone's favorite, the “Corn Auction”. Members of the Home have the opportunity to earn corn points a month before the auction, and then they are able to spend those corn points at the auction just like dollars. They are able to bid on items that have been purchased with donated funds for the auction. Real auctioneers volunteer their time and service each year to do the auction, and lots of other volunteers come out to help. Members bid on items they are interested in. It is one of the best activities of the year; everyone goes home with a smile.

As you can see, our year has been jam packed with great trips, activities, and special meals, and without the support of our volunteers, none of this would be possible to attain. Our Department is run solely on donations; without giving individuals and organizations, we wouldn't be able to provide the Veterans with these great services. Volunteers are special people, and we certainly have a lot of special people that walk into our facility each and every day.

## SOUTHEAST SERVICE AREA

### Beatrice DHHS Office:

The Beatrice office was pleased to utilize the services of two interns and three volunteers this year. These willing workers assisted in a variety of support activities such as documentation, filing, conducting home visits for Protection & Safety workers, assembling foster care files in the new format, entering information on the N-Focus system, assisting at the front desk, setting up folders for new clients, and other special projects. Having interns and volunteers to help with these tasks frees up a lot of time for case managers and support staff. The entire office appreciated their efforts!

The Gage County population has shown us their generosity many times this year. One of the main holiday events that Beatrice HHS employees participate in is the Christmas Wish List program, which assists low-income and struggling families residing in Gage County by providing Christmas gifts for their dependent children. Funding for the program is provided by area businesses, agencies, service organizations, fund raisers, and private donations. Tag trees are set up at Beatrice discount stores and businesses so that groups or citizens in Gage County can select a tag and buy a specific gift for a child. Cash donations are used to purchase a \$20 clothing voucher for each child, which can be redeemed at Beatrice discount stores. Participants in the Wish List program have expressed their appreciation to the community and to the volunteers many times over.

December 2008 was also special to many area state wards in foster care. Using generous donations from local churches, Sunday schools, One-Stop

Community Resource Center personnel, and HHS employees, we were able to give toys, clothing, and gift cards to 50 foster children, most of whom were not able to spend the Holiday season with their biological families. Beatrice employees wrapped each gift and delivered them in time for Christmas.

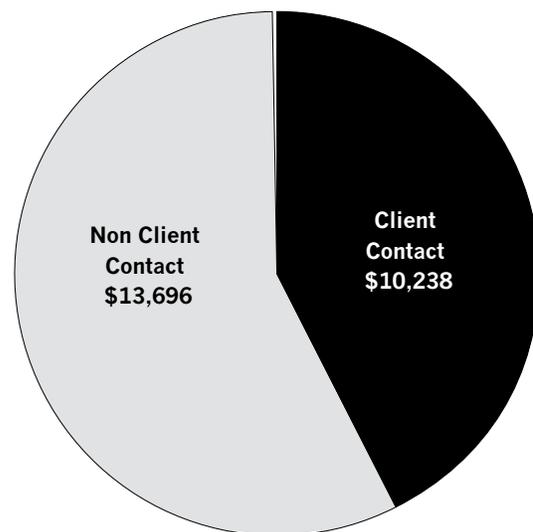
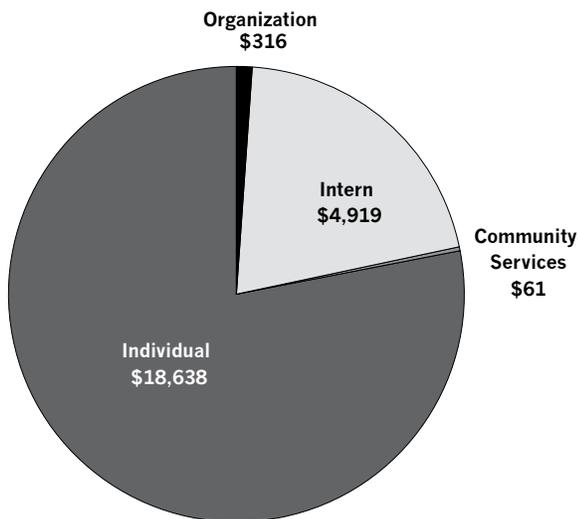
This spring we were privileged to receive generous donations of toiletries and books from a local Girl Scout Troop. Shampoo, conditioner, toothbrushes and toothpaste, hair brushes, and activity books and crayons were all put to good use for foster children and for our clients.

We appreciate the spirit of giving that our volunteers have shown us throughout the year!

**Lincoln Local DHHS Office:**

The need for volunteers within the Lincoln Office continues to grow as workers' caseloads increase.

**Southeast Service Area**



Lincoln is fortunate to have a wealth of resources from which to recruit volunteers. The following agencies refer volunteers to the Department of Health and Human Services: Arbor Education and Training, Vocational Rehabilitation, Services for the Visually Impaired, Workforce Development, Region V Services, (Service Linc), Experience Works and Volunteer Partners. Volunteers assist in areas such as clerical, filing, photocopying, faxing, answering phones, data entry and processing of mail. The mail room in the Lincoln Office is manned almost exclusively with volunteers. We also have one volunteer, Don Marx, who has been with the agency since September 2005 whose primary responsibility is to assist with the maintenance of state vehicles. Don washes, vacuums and cleans out trash in state cars. In the winter months he arrives before the employees so that he can scrape off any accumulated snow and make the car ready for the day. He also assembles winter survival kits and places them in each car. Additionally, Don maintains a data base on all work completed on each car so that routine maintenance can be completed regularly.



The Lincoln Office also works closely with the following schools to recruit interns: Southeast Community College, Kaplan University, Nebraska Wesleyan University, University of Nebraska, Lincoln Campus, Doane, and Union Colleges. Interns were placed in the areas of Safety and Protection, Developmental Disabilities, Economic

Assistance, Fraud Investigation and Resource Development. Internships not only provide training for the interns in their specific areas of interest, but may also lead to job opportunities for some.

The Lincoln Office utilized one student this year via the Federal Work Study program. The Federal Work Study program is designed to make funds available to college students who qualify and gives them the opportunity to be employed. The Work Study Program is a grant funded program administered by the school which the student attends. The student, Jamie Thornton, started working with DHHS in the area of Resource Development on April 4, 2009 and worked 204 hours this fiscal year. The various tasks that she assisted with included updating volunteer statistics, creating and updating volunteer/intern spreadsheets, clerical assistance, and assisting with volunteer recognition. Jamie will continue her work with DHHS until she graduates in February 2010.



Union College sponsors an annual day of volunteerism each year called "Operation Impact". DHHS feels very fortunate to have their assistance. Each year the students provide us with enough volunteers to complete any projects that need to be accomplished. They provide our agency with volunteers to help file, purge files, move large numbers of files, put packets together, and what else needs to be done. This year 15 volunteers came

to help, utilizing manpower to get work done that staff does not have the time to do.



Once again College View Academy's Project Blitz organized 19 volunteers to help with various tasks within DHHS. College View Academy is a Seventh Day Adventist High School in Lincoln that has partnered with our agency for the past several years donating a day out of the year to volunteer their time. These high school students come to the agency with smiles on their faces and the enthusiasm to do whatever is asked of them. Agency supervisors submit their requests detailing what projects and the number of volunteers they would like to complete the task. Project Blitz students are then assigned to the various areas to complete their assignments.

Project Linus is a quilting group that makes quilts and donates them to DHHS to give to the families that we work with. These quilts are made for children who are experiencing hardships in their lives. The mission of the group is to provide a warm quilt to any child that has recently had surgery, been abused or neglected, or is just in a tough spot in their lives. These quilts provide the children with love and a sense of security.

The Lincoln Quilters Guild (Cuddle Quilts) also continues to be a wonderful resource for foster children and DHHS families. This past year they have provided us with over 80 quilts. We continue to be very grateful and appreciative of the Quilters for all that they have done to enhance the lives of our families.

This year we have had the pleasure of working with a group of people that make "Bags of Love". These bags are given to foster kids that have been taken out of their homes. They are filled with age and gender appropriate clothing and a toy. The bags can include such items as underwear, pants, socks, a blanket, and a toy. This year we have received 122 bags to give to foster kids.

We also received 500 donated tickets from the "National Federation for the Blind of Nebraska" for their "Magic Circus Show". Tickets are available to the families that we work with.

The "Arc of Nebraska" sponsored a production called "Christmas Fantasy". They also donated 500 tickets to the families that we work with so they could attend this event making their holiday special.

Each Christmas the College of Hair Design offers free hair cuts to the families that we work with. One lady who received tickets for her children said that this is the only "salon" haircut her children get all year. The rest of the year the children are at the mercy of whoever owns a pair of scissors. The College of Hair Design also offered a free hair cut during the summer for a state ward that was in dire need of a haircut and shave.

For the seventh year, Warren United Methodist Church partnered with the Nebraska Department of Health and Human Services to provide Christmas gifts for 57 children and 10 families.

Even though economic times were difficult, Warren United Methodist Church received generous donations from the following sources: Bryan LGH Hospital, Kenexa, Wal-Mart, Pound Middle School, Union Bank and Trust, Girl Scout Troop 399, Sterling High School, and various individuals from the community. In addition the church themselves generously donated approximately \$550.00 toward gifts for DHSS children. If it had not been for the commitment and compassion that Warren United Church has for the families that we serve, many children would have gone without gifts this holiday season.

MDS/Harris also contributed \$2500 worth of gifts for 17 DHHS children. MDS/Harris not only made sure that each child received approximately 5 gifts; they also provided each family with gift cards for food.

Ameritus Booster Club “adopted” four senior citizens and provided them with Christmas gifts as well as a Christmas dinner and gift cards for various grocery stores.

An individual who wanted to remain anonymous, yet wanting to give back to the community, purchased two full Holiday meals, consisting of Ham and all the trimmings plus a dessert for two DHHS families.

Even though there were many generous donors who assisted with providing gifts to DHHS children, still there were children who were not “adopted”. This year we had a number of DHHS employees who volunteered to “adopt” children and provide them all with gifts.



“Volunteer Recognition” was celebrated this year on April 23, 2009 with the entire Southeast Service Area participating. It was a special day dedicated to honoring all the volunteers and interns that had graciously donated their time to DHHS. The Guest of Honor was Nebraska’s First Lady Sally Ganem presenting each volunteer with a certificate and gift. Also present to recognize volunteers for their wonderful contributions were Todd Reckling, Director of Children and Family Services and Jeff Schmidt, SESA Administrator. This year the Southeast Service Area had a total of 144 volunteers donating 20,732 hours and 29 interns donating 4,165 hours of time.

#### **SEWARD AND YORK COUNTIES:**

This past year two volunteers of Seward County’s DHHS were honored as Volunteers of the Month. Paul Beck was honored during the month of April, because Beck has volunteered a total of 111 hours last year, 90 of them delivering meals and 21 of them helping front office staff. Paul is a devoted volunteer and he always has a positive, happy attitude.

Since 1999 Gene Brott of Seward has been delivering meals to the Dept's clients. He has also been the co-chairman for the volunteer home delivered meal program. He donates 10 to 20 hours a month coordinating the delivered meals with the Seward Memorial Hospital. He is responsible for setting up the volunteer quarterly roster and takes his turn delivering the meals, and fills in for missing volunteers so that DHHS clients receive a noon meal every week day. Gene takes being a volunteer very seriously and he is committed to seeing a job well done.

This past year the Revival Gear Project has donated new duffel bags to the DHHS-Seward Office that were then given to Wards of the State or to children who Children and Family Services (CFS) made contact with. Volunteers make the bags then fill them with both fun and practical items customized to the children's ages. The organizers of this worthwhile project are a mother and daughter duo, Sharon De Bevoise who resides in Saline County and Suzanne McIlvaine who resides in Seward County.

This past summer DHHS partnered with Vocational Rehabilitation in Columbus NE; enabling Jami N. Lindsley of Osceola, NE to complete a successful internship in the York Office. She worked 378 hours as an assistant to the Client Intake Workers. Jami was described as always being friendly and helpful to the Dept's staff and clients. Following this work experience Jami went on to acquire a full time job with another agency.

### **Cass, Otoe, and Saunders Counties:**

Cass and Otoe County offices were pleased to have two interns and one volunteer this year. These individuals assisted in a variety of activities such as moving workers into new offices, filing, documenting, conducting home visits for

Protection and Safety workers, assisting clients at the front desk, answering the phones, setting up files, getting files ready for scanning and other special projects. Having these volunteers and interns helps a great deal in freeing up our case managers and support staff, and their efforts were greatly appreciated.

The Cass County residents were very generous once again this year. In August school supplies were collected by the Plattsmouth Library, local merchants, and individuals that helped 73 Cass County children get a good start to the school year. In September the Plattsmouth Woman's Organization donated car seats for needy families. This organization has been willing to provide this service for the past ten years. In November HHS received twelve Thanksgiving baskets from local churches to distribute to needy families. In the month of December people showed their generosity by donating clothing, food, toys, and household items to 34 families and 57 foster children that were unable to spend Christmas with their biological families.

The Otoe County residents showed their support of a long time foster mother who experienced a house fire this year. The community pulled together and donated food, clothing, bedding, furniture, and many household items to help this family out. In September, the local Wal-Mart supplied gift certificates for families in need for the upcoming holidays. And Mad Cow Paintball held a fund raiser and collected 159 toys for needy families during the Christmas season.

The Saunders County residents donated school supplies in August to assist 48 children back to school. Local organizations contributed by donating blankets, toys and shoes. The local VFW donated Thanksgiving and Christmas baskets. Everything was greatly appreciated.



Michelle Tyson, intern sponsored by Peru College



Cynthia McPherson intern sponsored by Peru College



Diane Haupt, volunteer sponsored by Voc Rehab

# WESTERN (INCLUDES SOUTHWEST) SERVICE AREA

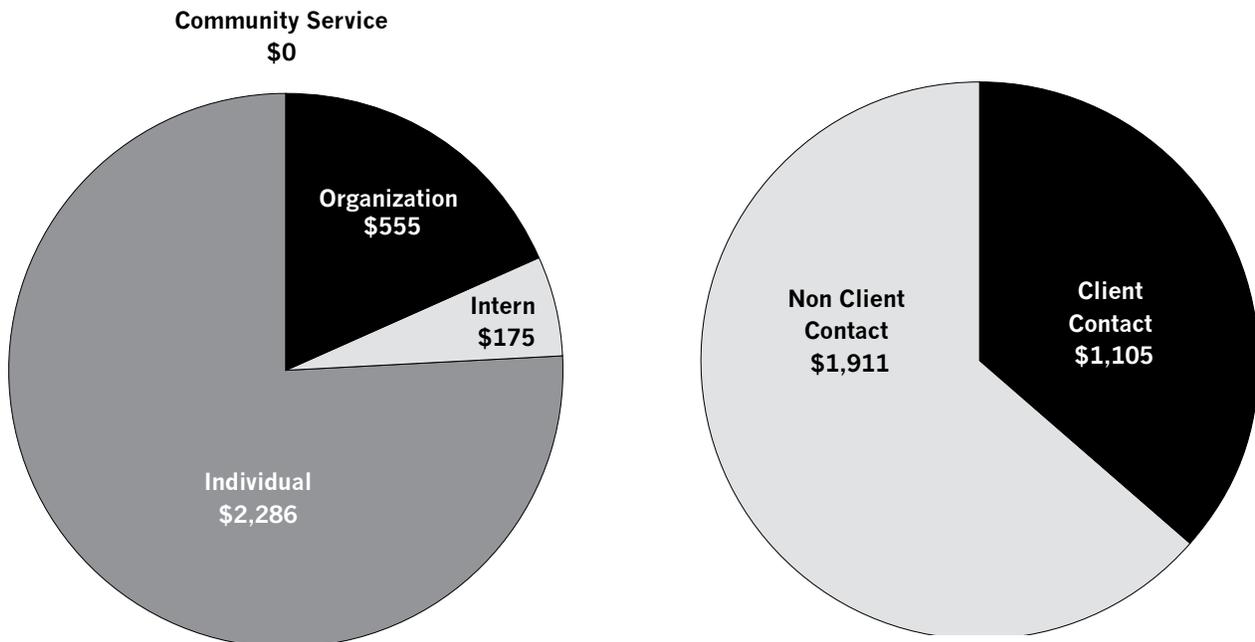
## North Platte DHHS Office:

Our office volunteer is very dependable and friendly. She comes to the office one morning of each week and helps out with many tasks. She does things like filing and assembling file folders. Sometimes she helps out stuffing envelopes to send information to our clients or foster parents. Gift certificates for Papa Murphy's Pizza, a local take-n-bake pizza place, were purchased by the North Platte DHHS staff. The gift certificates and a large pizza cutter depicting the DHHS logo were presented to our volunteer in a decorative basket. Everyone in the office brought snacks to help celebrate and show our volunteer how much we all appreciate her help.

## McCook DHHS Office:

Even though everybody's time and money has to be stretched further and further, the people of Southwest Nebraska are still willing to share both of these with those less fortunate. We have businesses, organizations, and individuals who donate everything from gift certificates, food, clothing, personal sundries, toys, etc. This is especially evident at Christmas time, but we also receive donations for Thanksgiving and Easter, as well as anytime a specific need presents itself. We have one loyal volunteer who comes in twice a week to help catch up on filing and shredding. We have a group of ladies who make quilts for our foster children every time there is a want or a need. The McCook office appreciates the generosity and giving spirit of the people in this area.

## Western Service Area



### **Lexington Office:**

The current Volunteer Service Coordinator took over this task on February 1, 2009.

From February 1 through June 30, our focus on donations has been for our new foster children. Our local chapter of the D.A.R. (Daughters of the American Revolution) helped with a new car seat, blankets, cash, and gift certificates.

The Plum Creek Quilters Guild sewed 40 bags made of colorful material and filled them with essential personal items for young boys and girls. The Velveteen Vests 4-H Horse Club donated all sizes of new stuffed animals that we plan to put in the bags given to us by the Quilters Guild.

A private donation of an infant car seat and booster seat were also appreciated. These will be used when workers and foster parents have to transport children.

### **Bridgeport DHHS Office:**

We received books from the Volunteers of America in Lewellen, Nebraska, that are donated to them from the Scholastic Book Company. VOA donates books to different groups in the Panhandle Coalition Group. Books received at DHHS were distributed to the local offices in Western Nebraska. We gave the books to children in foster care and also to our clients' children to encourage and promote reading.

The Giving Bee in Lewellen, has supplied our area with homemade quilts and large canvas bags that foster children can use to pack their belongings. They also donate underwear, socks, toothbrushes, tooth paste and school bags. At Christmas time they travel to the Boys Ranch in Alliance and give each boy a quilt.

At Thanksgiving, we helped connect people in the community with the Morrill County Ministerial Association that donated 24 food baskets.

For Christmas, 19 food baskets and 35 gifts were donated and distributed through the Ministerial Association.

Morrill County includes the communities of Bridgeport, Bayard and Broadwater.

### **Alliance DHHS Office:**

From July 2008 thru June 2009 the Alliance offices did not utilize any volunteers. If volunteers are needed for office coverage, we have the Alliance RSVP program available to help us. During the fall of 2008, Thiele's Pharmacy and Gifts in Alliance donated approximately \$2000 worth of merchandise to be shared with foster parents at the annual Panhandle Foster Parent picnic. We are very thankful for the generosity of Thiele's.

### **Chadron DHHS Office:**

They did not have any volunteer activity this year.

### **Gering Office:**

The Gering HHS office had one volunteer during the July 2008 – June 2009 year who donated 36 hours. She was thanked for her services verbally and by a couple of small gifts.

### **Ogallala DHHS Office:**

Ogallala DHHS Office continues to have seven very dedicated volunteers. Many of our volunteers have volunteered their time with our agency between 6 and 13 years. These women not only volunteer for our office but also for other programs in our community.

Being a small office, volunteers are priceless when we are in need of someone to cover the front desk during lunch hour and annual/sick leave of clerical

staff. Volunteers will find themselves busy helping customers, answering the phones and performing clerical functions.



To show our appreciation to our volunteers, the Ogallala DHHS staff recognizes our volunteers twice a year with a spring recognition luncheon and a Christmas luncheon. Not only do our volunteers have a delicious meal prepared by DHHS staff but they each go home with a small gift from all of us.

The ladies of the Giving Bee of Lewellen share homemade quilts and personal items such as socks, underwear, and toothbrushes that are given to children in foster care. Each child coming into foster care receives a special quilt that they can take with them to their foster home.

Our community is full of individuals and organizations donating time and gifts to the families we served. This past Christmas the Ogallala Optimist donated and delivered 120 food baskets. The Caring Tree, sponsored by the New Hope Church, made Christmas more special with gifts of toys and gifts to 100 families.

Many thanks to the individuals and organizations that donate not only their money but their time in helping to make life better for others.

### **Sidney Office:**

Katie Rieken started the giving tree the second week of December. We had approximately 50 names of children on our tree. Numerous people from the community chose a child's name off our tree. Each child was represented with a paper stocking that contained their name, age, and what they wanted for Christmas. We hand delivered the presents to the children.

### **Western Nebraska Veteran's Home:**

What an awesome year at Western Nebraska Veterans Home. Members enjoyed a variety of fun activities with December having FALCO (Fred A Lockwood & Company) share in gift giving to each of our members while getting the community involved at the same time.

A tree is displayed at the mall with ornaments of requests from members with their wishes. FALCO then visits, along with Santa of course, each member in their room and distributes the individual gifts. What an abundant amount of grins and smiles when they see Santa and his many Elves.

April came with the Candlelight dinner where members dress in their finest and enjoy a special prepared meal by our dietary department, volunteers from each organization, and staff at WNVH.

August was the first time ever to have a group of young adults volunteering a year of their time to give to the veterans and families a very special performance of music show tunes, with costumes by RE-CREATION. Members were found tapping their feet, dancing with the youth, and simply enjoying the wonderful talents of the group.

Western Nebraska Veterans Home looks forward to the many volunteers and activities, in

collaboration with the community, members and staff to make a difference in their every day living experience.

## CENTRAL OFFICE AREA

### **Lincoln Central Office:**

Once again we wish to recognize so many volunteers working in the Central Office location with mass mailings, labeling & stuffing envelopes as well as filing, checking inventory, organizing cubicle panel parts and computer data entry. Partnering with the court Diversity System brings in a lot of welcomed volunteers for the Central Office. This ends up being a win/win situation for them as well as DHHS. We also are pleased to receive staff's teenagers needing community volunteer hours for school. University of Nebraska also is a great resource of interns, as well as volunteers wishing to 'shadow' in specific DHHS areas.

# NEBRASKA DEPARTMENT OF HEALTH AND HUMAN SERVICES 2008–2009 VOLUNTEER COORDINATORS

## CENTRAL AREA

Joanne Badura,  
GRAND ISLAND VETERANS  
HOME  
Lisa Jurens,  
HASTINGS & CLAY CENTER  
OFFICES  
Ashley Davis  
KEARNEY, BROKEN BOW, ORD,  
AND HOLDREGE OFFICES

\*Jean Seely  
GRAND ISLAND OFFICE  
Dick Wetjen  
KEARNEY YRTC  
Betsy Smith,  
BROKEN BOW, ORD OFFICES

## WESTERN AREA

Leanda Honeywell  
NORTH PLATTE OFFICE  
Dee Walton,  
LEXINGTON OFFICE  
Karen Roland,  
McCOOK & IMPERIAL OFFICE  
Karen Boysen,  
ALIANCE OFFICE  
Lynn Fitzgibbon,  
CHADRON OFFICE  
\*LeAnn Laurent,  
BRIDGEPORT OFFICE

Laurie Orr  
OGALLALA OFFICE  
Cindy Gellner,  
WESTERN NE VETERANS'  
HOME (SCOTTSBLUFF)  
Cathy Studt,  
GERING OFFICE

## NORTHERN AREA

William Beutler  
NORFOLK REGIONAL CENTER  
Jenny Last  
NORFOLK VETERANS' HOME  
Judi Pedersen  
FREMONT OFFICE  
\*Bob Thomas  
O'NEILL OFFICE  
Darci Wittler  
NORFOLK OFFICE

## SOUTHEAST AREA

Janet Apfelbeck  
AUBURN, BEATRICE, FAIRBURY,  
FALLS CITY, AND HEBRON  
OFFICES  
Mike Baumfalk  
SESA

Brenda Coonrod  
CRETE, GENEVA, SEWARD, &  
YORK OFFICES

\*Shawn Maloley  
GENEVA YRTC  
Eike Marthaler  
LINCOLN OFFICE  
Pat Pittman  
LINCOLN OFFICE  
Larry Ramsey  
BSDC  
Sandy O'Meara,  
LINCOLN REGIONAL CENTER  
Laura Weatherby  
NEBRASKA CITY,  
PLATTSMOUTH, TECUMSEH,  
AND WAHOO OFFICE

## EASTERN AREA

\*Patti Howe  
THOMAS FITZGERALD

## CENTRAL OFFICE

\*Rita Imlay,  
CENTRAL OFFICE  
( )  
POLICY CABINET LIAISON

*\*Denotes Area Lead*

# NEBRASKA HEALTH AND HUMAN SERVICES VOLUNTEER PROGRAM AREA LEADS 2008–2009

## CENTRAL AREA LEAD

Jean Seely, *Grand Island*

## EASTERN AREA LEAD

Patti Howe, *Eastern Nebraska Veterans' Home*

## NORTHERN AREA LEAD

Bob Thomas, *O'Neill*

## SOUTHEAST AREA LEAD

Shawn Maloley, *Geneva*

## WESTERN AREA LEAD

LeAnn Laurent, *Bridgeport*

## CENTRAL OFFICE LEAD

Rita Imlay, *Central Office*

# HISTORY OF VOLUNTEER COORDINATION TEAM FACILITATORS

## Fiscal Year July–June (2-year terms)

### Beginning–1999

VOLUNTEER COORDINATION TEAM FACILITATOR  
Pat Taft, *Lincoln Office*

### 1999–2000 & 2000–2001

VOLUNTEER COORDINATION TEAM FACILITATOR  
Lynn Brehm, *Lincoln Office*

### 2001–2002

VOLUNTEER COORDINATION TEAM FACILITATOR  
Larry Ramsey, *Beatrice State Development Center*

### 2002–2003 & 2003–2004

VOLUNTEER COORDINATION TEAM FACILITATOR  
LeAnn Laurent, *DHHS Bridgeport/Gering*

### 2004–2005 & 2005–2006

VOLUNTEER COORDINATION TEAM FACILITATOR  
Joanne Badura, *Grand Island Veterans Home*

### 2006–2007 & 2007–2008

VOLUNTEER COORDINATION TEAM FACILITATOR  
Bob Thomas, *DHHS O’Neill*

### 2008–2009

VOLUNTEER COORDINATION TEAM FACILITATOR  
Jean Seely, *DHHS Grand Island*







HELPING PEOPLE LIVE BETTER LIVES

Department of Health & Human Services



*The Nebraska Department of Health and Human Services is committed to affirmative action/equal employment opportunities and does not discriminate in delivering benefits or services. ADA/AA/EOE*