

STATE OF NEBRASKA  
HEALTH AND HUMAN SERVICES SYSTEM  
P.O. BOX 95026  
LINCOLN, NE 68509-5026



**For information regarding claim status call:**

Economic Assistance  
Toll Free: (800) 383-4278  
Lincoln: (402) 323-3900  
Omaha: (402) 595-1258

Go online:  
ACCESSNebraska.ne.gov

Nebraska Medicaid Eligibility  
Toll Free: (855) 632-7633  
Lincoln: (402) 473-7000  
Omaha: (402) 595-1178

Thank you for your services to the citizens of Nebraska.

Printing and mailing of all NFOCUS claim forms will be as follows: (Please allow 2-3 business days for U.S. Mail):

**Semi-monthly billing** will be mailed on the 13th and 27th of each month or the next business day if it falls on a weekend or holiday

**Monthly billing** will be mailed on the 27th of each month or next business day if it falls on a weekend or holiday

**Providers utilizing the electronic claim portal:** If you provide services for a DHHS program that is currently utilizing electronic billing and you would like to know more about it, visit our website at <http://dhhs.ne.gov/claimsPortal/Pages/Home.aspx>. You will find more detail on what information is available to you on the portal.

**Providers submitting paper claims:** Please submit your claim form(s) to your local office. If you include supporting documentation with your claim form, place the documentation behind the claim form to which it applies. If you submit more than one claim form in one envelope, please put the respective documentation behind the related claim form.

**Effective November 1, 2013,** NFOCUS Claim forms without a barcode on the front of the claim form will be returned to the Provider for proper submission before processing.