



Nebraska Transportation Provider Overview

Overview

- About MTM
- Driver Training
- Credentialing
- Electronic Trip Download
- Reveal
- Claims



MTM Culture



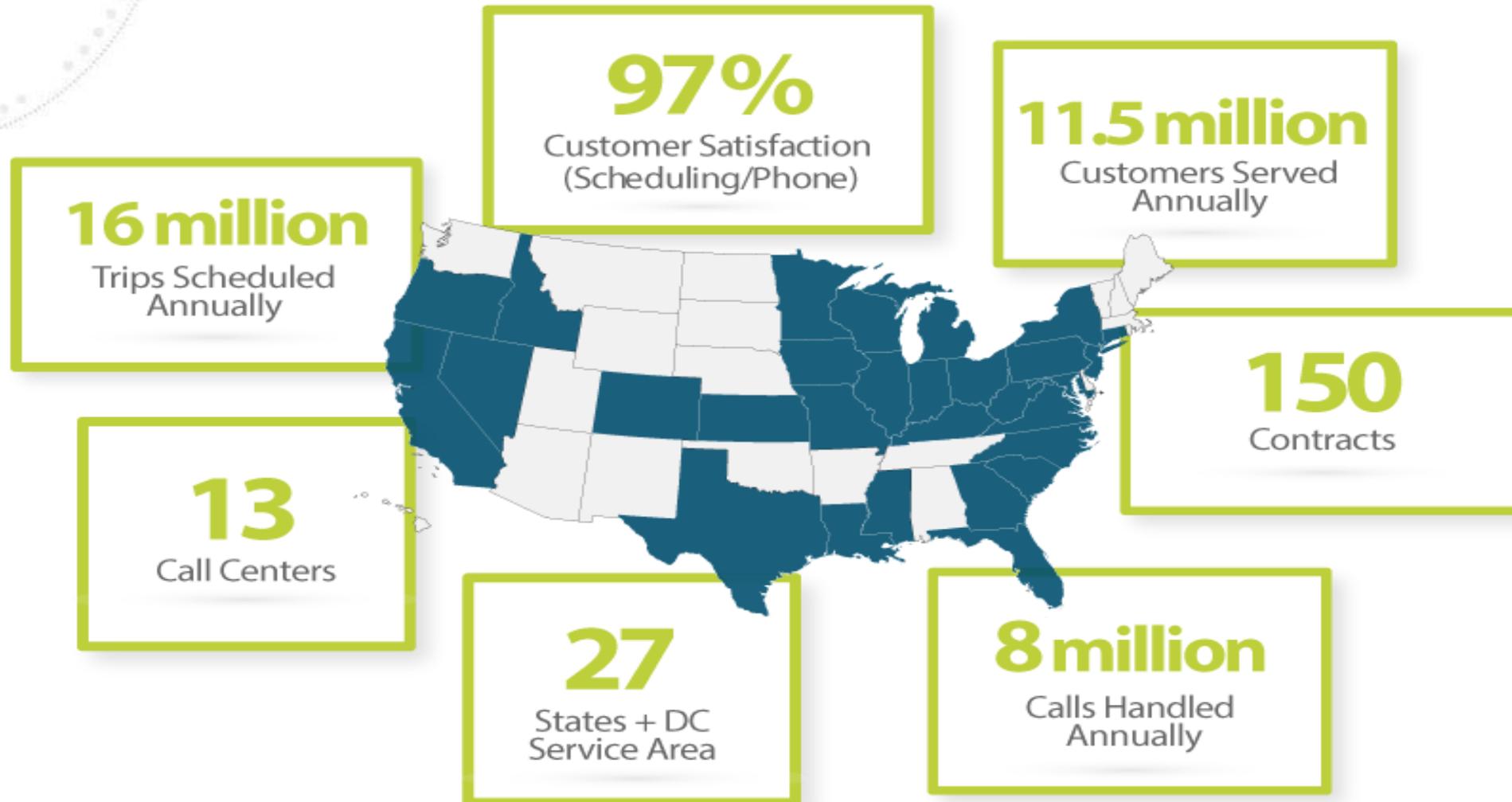
The MTM Advantage

- Managing non-emergency medical transportation since 1995
- Family-owned and operated, WBE
- One of the largest NEMT companies in U.S.
- Annual revenue of \$500 million
- Investing in innovative operating process and technology

20+
years

removing
community
barriers

National Capabilities



Member & Driver Expectations

- Member
 - Bring travel equipment such as wheel chair or car seat
 - No smoking or alcohol in vehicles
- Driver
 - No smoking or alcohol in vehicles or around Recipient
 - Do not use cell phones unless in hands free mode
 - Never touch members unless appropriate to do so for assistance

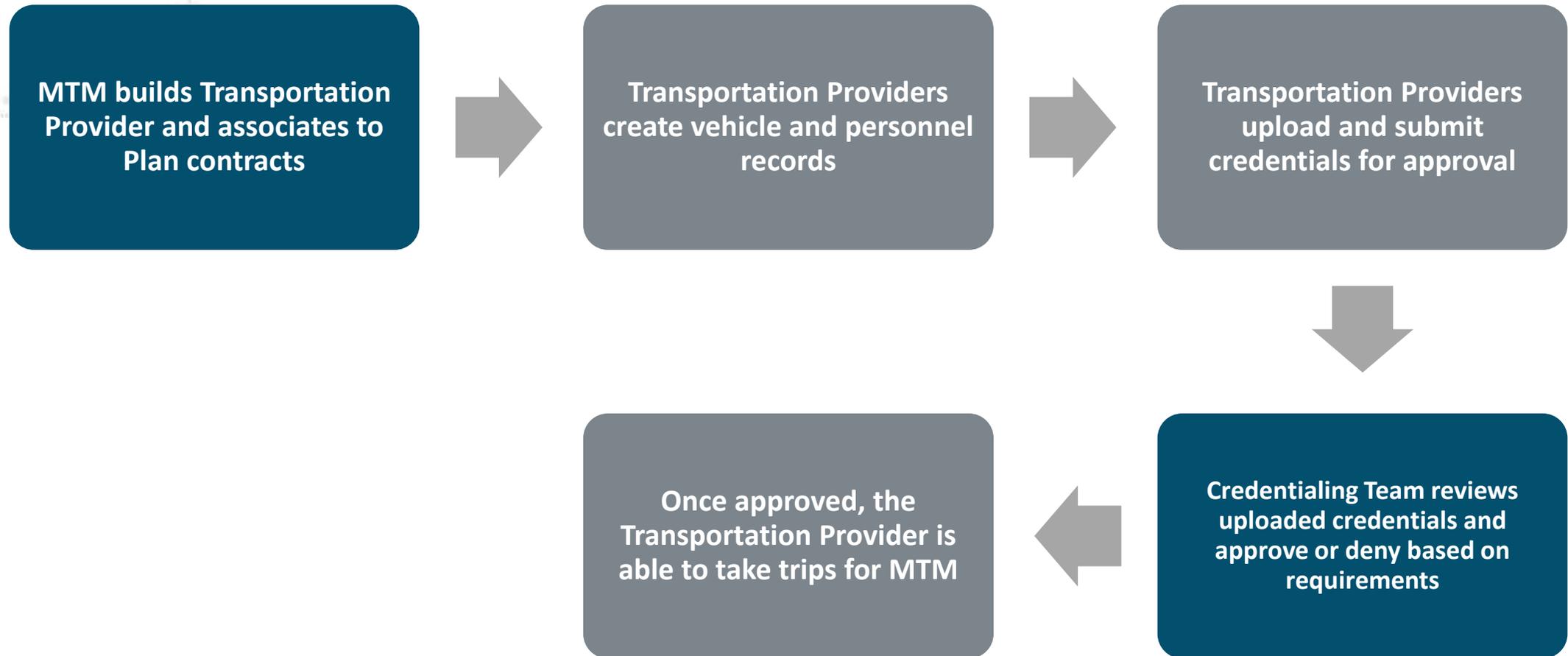
Driver Training

- Transportation provider compliance training
 - Fraud Waste, and Abuse
 - HIPAA
- Assisting passengers in emergency situations training
 - ADA Regulations
 - Accidents & Incidents
- Cultural competency training
 - Respecting the beliefs, interpersonal styles, attitudes and behaviors of our MTM members
 - Becoming more culturally aware and embracing diversity within our members

Credentialing

- Our Salesforce Credentialing platform is a simple to use, web-based system that houses information on transportation provider:
 - Vehicles
 - Employees
 - Credentials
- Example requirements:
 - W-9
 - Transportation Provider Insurance
 - Driver's License

Credentialing Workflow

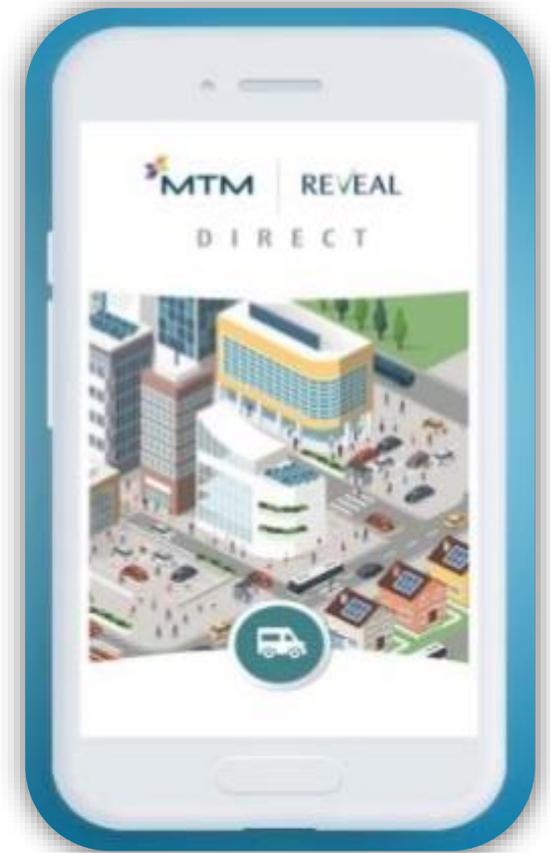


Electronic Trip Download (ETD)

- A method Transportation Providers can use to download and organize their upcoming trips into an excel file
- Reports contain all information that is required/needed for each trip
- Every time you pull a new report, you are receiving the most up-to-date and real time information
- Reports should be pulled three times a day, morning, noon, and close of business

Reveal

- Reveal is an industry leading, full-service routing, scheduling, and dispatching (RSD) platform designed to help MTM's transportation provider stay organized with their day to day trip volume
- Mobile app technology will allow you to be able to grow and maximize your routes and productivity, resulting in improved service and performance



API Integration

- If your company already uses another RSD software solution, your software can integrate with Reveal
- An electronic exchange of data between your technology and the Reveal system will occur, creating a seamless workflow with MTM
- Features of API integration include:
 - Real-time data transfer between software
 - GPS capabilities, including vehicle location and timestamps
 - Electronic transfer of real-time trip events

Claims

- An online tool created to allow Transportation Providers to submit claims electronically
 - Allows MTM users to verify signatures and review Transportation Provider appeals
- All claims interaction between Transportation Providers and MTM is online

Town Halls

- **Lincoln**
Monday, June 17
Holiday Inn & Suites Lincoln I-80
2200 Wildcat Dr.
Lincoln, NE 68521
Times: 9 a.m.- 11 a.m.; 4 p.m. - 6 p.m.
- **Omaha**
Tuesday, June 18
Holiday Inn Express & Suites Omaha Downtown – Airport
2431 Farnam St.
Omaha, NE 68131
Times: 9 a.m.- 11 a.m.; 4 p.m. - 6 p.m.
- **Sioux City**
Thursday June 20
Holiday Day Inn Express & Suites Dakota Dunes-Event Center
885 Cottonwood Lane
Dakota Dunes, SD 57049
Times: 9 a.m.- 11 a.m.; 4 p.m. - 6 p.m.



QUESTIONS?