NFOCUS Interim Release Combined All Divisions October 16, 2022

An Interim Release of the N-FOCUS System is being implemented October 16, 2022. This document provides information explaining new functionality, enhancements and problem resolutions made effective with this release. This document is divided into four main sections and addresses all the Divisions, MLTC, EA, CFS and DD.

These sections will only appear when there are tips, enhancements or fixes specific to these areas.

General Interest and Mainframe Topics: All N-FOCUS users should read this section.

ACCESSNebraska: N-FOCUS workers responsible for case activity received through the Web Based Electronic Application should read this section.

Home and Community Based Services: N-FOCUS workers who work directly with DD or AD/TBI Programs and those who work with the related Medicaid cases should read this section.

Expert System: All N-FOCUS workers with responsibilities for case entry for AABD, ADA Payment SNAP, LIHEAP, LIHWAP, CC, FL, MED, Retro MED should read this section.

Note: When new functionality is added to N-FOCUS that crosses multiple topics (i.e., General Interest and Mainframe, Alerts, Correspondence, Expert System etc.) the functionality will be described in one primary location. This location will usually be the General Interest and Mainframe section or the Expert System section. Alerts Work Tasks and Correspondence that are part of the new functionality may be documented in both the primary location that describes the entire process in addition to being in the Alerts, Work Tasks and Correspondence sections.

Interfaces, Document Imaging and N-FOCUS Tips sections will be added as appropriate for the release.

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ACCESSNebraska

Client Benefit Inquiry (Fix)

It was mentioned in the August 7, 2022 Major Release notes that Emergency Assistance (EA) service authorizations that were paid to the client were not visible in CBI. A fix has been added to include all service authorizations in CBI, regardless of the payee:





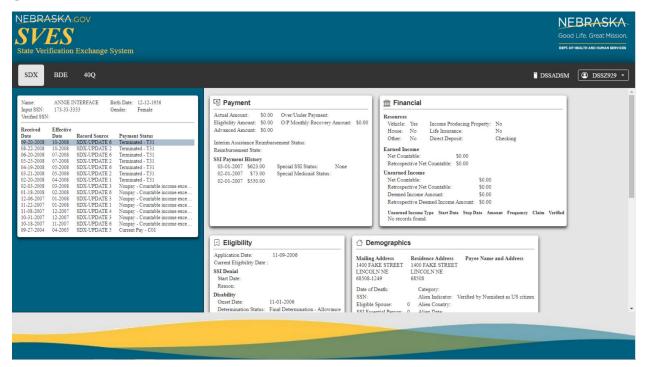
Interfaces

SVES Web Application Upgrade (Update)

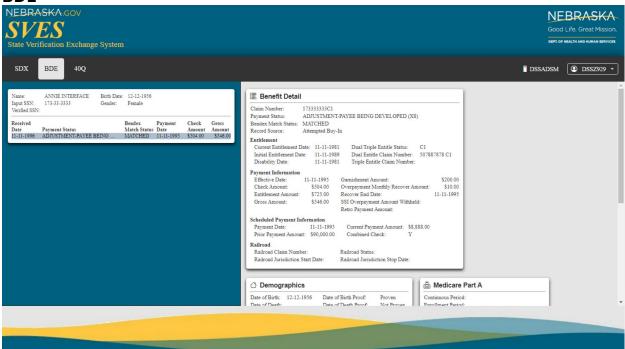
The SVES interface (SDX, BDE and 40Q) has been upgraded with new versions of software and a modern look and feel. There has not been any change to the type of information displayed. It is presented in a more efficient and organized manner.

For SDX and BDE, the subtabs of Demographics, Benefit Detail, etc. are all displayed on a single page.

SDX

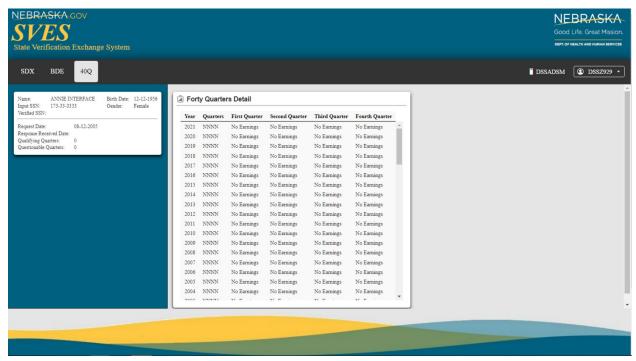


BDE



For 40Q, each quarter is listed out as First, Second, Third, Fourth with the years in a convenient scrollbar for easier readability.

40Q

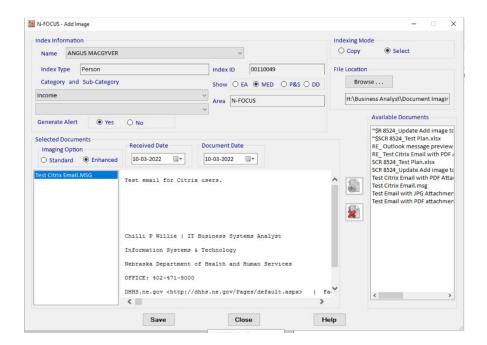


Document Imaging

Add Image Issue (Fix)

There was an issue caused by an update to Microsoft 365 which prevented workers from being able to Add Image emails. The issue has been fixed and workers will be able to Add Image emails as normal without having to do the workaround of saving the email as a PDF.

Note - the preview will look slightly different for Citrix users. The preview is for users to confirm the content of the email matches the one they selected. Once it gets saved to NFOCUS (File Director database), the document will look just like the original email.



Expert System

Administrative Role Updates in N-FOCUS Not Saved (Fix)

Changes to Administrative Roles made using the Name/Payee/NH Rep tab in Expert System were not being saved/displayed in the Mainframe. This issue has been resolved.

Medicaid Irrevocable Burial Trust Limit (Update)

With this release, the Irrevocable Burial Trust Limit used in Medicaid budgeting has been updated from \$5,654 to \$6,122 with an effective date of September 1, 2022.