

DHHS serves all Nebraskans in some way. Below is information that may aid you in assisting your constituents.



How DHHS Serves Nebraska

Behavioral Health
Serves 32,579 unique customers

Children and Family Services
Serves approximately 475,000 Nebraskans

Developmental Disabilities
Serves nearly 5,200 individuals in community-based settings
Provides institutional long-term care and crisis stabilization services to 106 adults

Medicaid and Long-Term Care
Serves more than one in 10 Nebraskans

Public Health
Serves all 1.9 million Nebraskans in some way

NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

Governor Pete Ricketts
CEO Dannette R. Smith

Mental Health and Behavioral Services

The Division and its partners, at the state and local levels, are focusing efforts to reduce:

- underage drinking,
- binge drinking,
- prescription drug abuse,
- marijuana use,
- suicide attempts, and
- illegal sales of tobacco products to minors.

If your constituents have concerns with their children's behavioral health, they can call the Nebraska Family Hotline: **(888) 866-8660**.

If your farm, ranch or rural constituents have behavioral health concerns, they can call **(800) 464-0258**.

Caring for Children

DHHS provides and makes referrals to many programs and services to support children and families in Nebraska. About **one in four** Nebraskans receive assistance from at least one of the following programs or services.

Click on the links below for more information on the programs

Assistance:

- [Child Care Subsidy](#)
- [Child Support](#)
- [Aid to Dependent Children \(TANF\)](#)
- [Biological Father Registry](#)
- [WIC \(Women, Infants & Children\)](#)

Providing Care:

- [Adoption](#)
- [Foster Care](#)
- [Safe Kids Nebraska](#)
- [Safe Sleep](#)
- [Child Care Licenses](#)
- [Youth Rehabilitation](#)

Health & Medical:

- [Breastfeeding](#)
- [Children's Health Insurance \(CHIP\)](#)
- [Disabled Children \(DCP\)](#)
- [Hearing Screening for Children](#)
- [Maternal & Infant Health](#)
- [Pregnancy Screenings](#)
- [Medically Handicapped Children](#)
- [Nebraska Safe Babies](#)
- [SIDS \(Sudden Infant Death Syndrome\)](#)
- [Children's Behavioral Health](#)

Food Assistance

DHHS provides food assistance to Nebraskans in need through the following programs and provides information about food assistance through [Food Banks](#) and [Farmers Markets](#).

[SNAP](#) - helps recipients buy food, which raises nutrition levels among approximately **73,000** low-income households.

[WIC](#) - provides healthy food at no cost, breastfeeding support, nutrition information, and referrals to about **38,000** people across the state each month.

Medicaid

Nebraska's Medicaid managed care program, Heritage Health, combines Nebraska Medicaid's physical health, behavioral health, and pharmacy programs into a single comprehensive and coordinated program for the state's Medicaid and Children's Health Insurance Program (CHIP) enrollees. Heritage Health members enroll in one of three statewide health plans to receive their health care benefits. Services covered by Medicaid can be found [here](#). Eligibility information can be found [here](#).

Information for Medicaid providers can be found [here](#).

Your constituents can apply for benefits and handle their Medicaid and Economic Assistance needs through Access Nebraska.

Website: [ACCESSNebraska](#)

Phone: Medicaid - **(855) 632-7633** Economic Assistance: **(800) 383-4278**

Customers can:

- Apply
- Submit required documents, such as financial records;
- Update information and report changes in their household;
- Complete renewals and reviews; and
- View their current benefits through the website.

ACCESSNebraska customer service staff is available:

By telephone from 8 a.m.-5 p.m. Monday through Friday for both Medicaid and Economic Assistance programs; and Through Automated Benefit Inquiry systems, available 24 hours a day.

Licensure

If your constituent wants license/licensee information, to renew/update their license, obtain certification or verification of a license, or file a complaint about a licensed facility, you can direct them using the contact information below.

Phone: 402-471-2115

Email: DHHS.LicensureUnit@nebraska.gov

[DHHS Licensure Website](#)

Hours: Monday-Friday 8 a.m. - 5 p.m. Closed federal holidays

Vital Records

If your constituent has questions regarding birth certificates, death Certificates, stillbirth/fetal death certificates, marriage certificates, or divorce certificates, you can direct them to Vital Records.

Location: Gold's Building, 1033 O St #130, Lincoln, NE 68508

Phone: 402-471-2871

[Vital Records Website](#)

Other Useful Links

[Latest Olmstead Plan](#)

[Latest Information on Medicaid Expansion](#)

You can also see DHHS's Top Initiatives for 2019-2020 in our [Business Plan](#).

If you have additional questions please contact:

Bryson Bartels (402) 471- 0541

Bartels@nebraska.gov

or

DHHS.Legislation@nebraska.gov