

Health Coaching Drop Down in Med-It (WW Data/LSP-HC/Program Completion)		
What it means	Choose in Med It	Payment
Client has been engaged and participated in 3 HC sessions and is now complete.	Yes-Lifestyle Program/Health Coaching is Complete	Final Performance Pay
Client actively participating in HC, still engaged and not yet completed.	No-Lifestyle Program/Health Coaching is still in progress	Pay on the first HC session for engagement based on HBSS chosen.
Client has participated in 1 or 2 Health Coaching Sessions and now has decided to withdraw	No -Withdrawn by client	No payment. Already been paid on 1st session.
Client decided not to participate after discussion and at the conclusion of 1st HC session.	No-Withdrawn by client	Pay on 1st health coaching session for engagement.
Client refuses to engage in health coaching at 1st contact. No discussion.	No-Withdrawn/Discontinued	No payment
3 attempts made & doc in RECALL; at least one written form of contact via mail or text. Time recorded on Progress Report.	No-Withdrawn/Discontinued	No payment
Unable to engage client due to wrong or disconnected phone number, client has moved, no forwarding address. Lost to Follow Up. Documented in Recall	No Answer Recorded	No payment