



Heritage Health Stakeholder Forum *DHHS Division of Medicaid and Long-Term Care (MLTC)*

Objective: Provide a comprehensive forum for stakeholders to explore process improvements, provide feedback, and assess innovative ideas to streamline the provider experience and improve health outcomes for Heritage Health members.

Guiding Principles

- Identify and implement best practices for integrated services.
- Identify solutions to eliminate duplication and streamline requirements.
- Proactively identify challenges and initiate timely solutions.
- Effectively utilize the time and talent of the committee's membership.

Core Functions

- Identify areas of focus for administrative simplification opportunities.
- Provide a platform for providers and advocates to address recommendations, questions, and concerns directly with Heritage Health plans and MLTC leadership.
- Advise Heritage Health plan representatives and MLTC leadership on best practices for integrated services.

Membership

The Heritage Health Stakeholder Forum includes broad representation from provider associations, managed care organizations, patient and community advocates, MLTC leadership, various State program administrators, Heritage Health members or family members and systems experts.

Meetings

The Heritage Health Stakeholder Forum will hold its initial meeting on January 23, 2019. Additional meetings have been scheduled for:

- March 26, 2019
- May 21, 2019

Additional meetings will be scheduled every other month through 2019.