NEBRASKA MEDICAID HCBS WAIVER UNIT QI ROLES AND FUNCTIONS FRAMEWORK

WEDNESDAY, JANUARY 12, 2011

HCBS Waiver Unit

QI Plan Design
- Identify performance measures, including data sources and sample sizes, to meet CMS assurances & sub-assurances in the waiver application
- Obtain input from stakeholders (e.g., Quality Council)
- Determine costs of designed measures relative to resources
- Determine costs of remediation activities relative to resources
- Choose final measures based on stakeholder feedback and cost/resource considerations
- Design and procure components of measurement systems
  - Training
  - Forms
  - Computer applications

Data Systems Management

Coordination with other entities for QI data/information

Ensure local area QI functions

Contract compliance regarding QI and related activities

Analysis of local and state level reports and activities

Systems Improvement

From analysis of QI and remediation data identify issues that are systemic
- Identify potential systems changes to address issues
- Implement system change
- Analyze pre- and post-system change data to determine improvement, if any

Set up contacts for information from AFs, CPS, Licensure, etc.
- Develop schedule to receive information related to waiver individuals
- Receive information and obtain clarification on data
- If information is not formatted into a report, develop a report for review

Ensure QI activity expectations are specified in contact
- Analyze information to determine agency's compliance with QI aspects of contract
- Take immediate action to rectify any issues with compliance
- Monitor to determine if actions remediate issue(s)
- Coordinate actions with DHHS Program Integrity

Develop reports for QI monitoring, remediation and systems change activities from all sources
- Present reports for review by HCBS Waiver Unit, Quality Council and local waiver agencies/offices
- Finalize reports for CMS incorporating feedback from waiver team and stakeholder group