



June 3rd Electronic Visit Verification (EVV) stakeholder meeting data:

Number of stakeholders who registered for the June 3rd stakeholder meeting: **95**

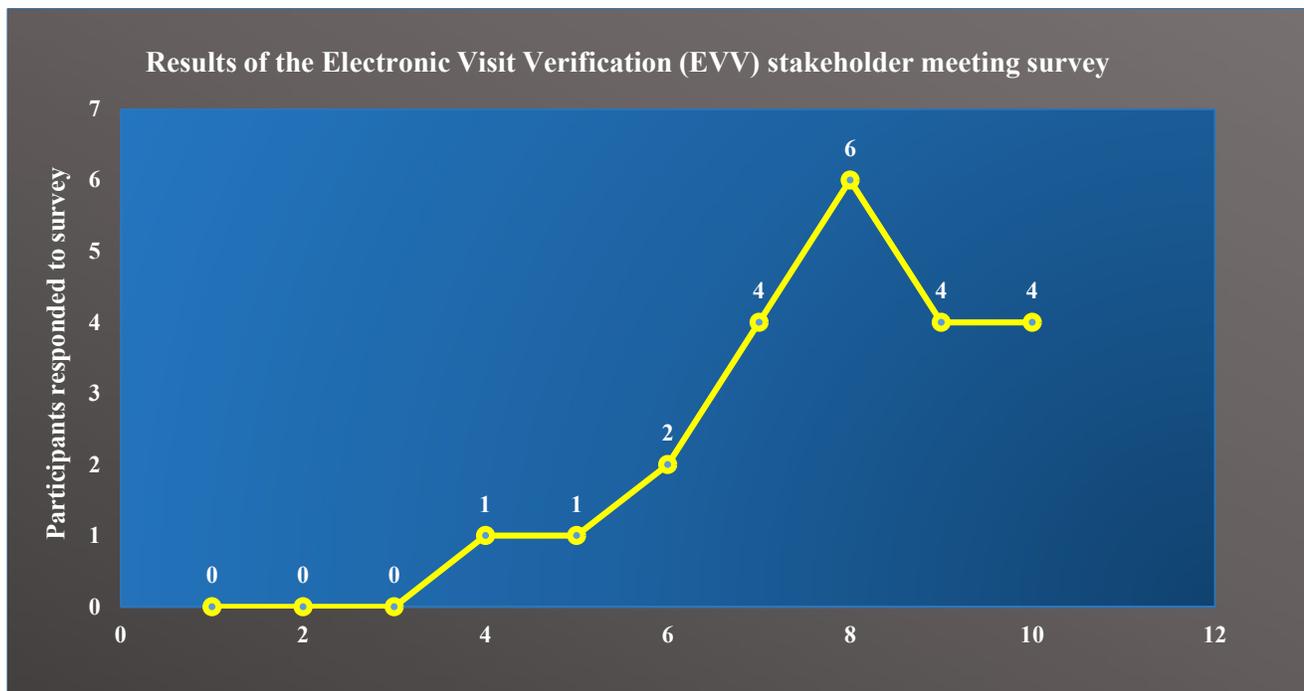
Of the individuals who registered, **67** attended.

71% attended the June 3rd stakeholder meeting.

June 3rd EVV survey results:

Stakeholders who participated in the EVV survey right after the meeting: **22**

On a scale of one to 10 (10 being exceptional), what was your overall satisfaction with this meeting?



Data Table												
Satisfaction Scale: 1 to 10	0	1	2	3	4	5	6	7	8	9	10	Total
Participants' ratings	1	0	0	0	0	1	2	4	6	4	4	22
<i>For example: Number of participants who rated 10 for the overall satisfaction with this meeting is 4.</i>												

- **Did the meeting time work well for you? (June 3rd stakeholder meeting time was 7 PM to 8:30 PM CST)**

Of the 22 stakeholders who responded to this question, **19** responded “**Yes**”.

Three individuals responded “**No**” to this question.

- **Was the meeting length appropriate?**

Of the 22 stakeholders who responded to this question, **19** responded “**Yes**”.

One stakeholder responded “**No**” and **One** stakeholder did not respond to this item.

- **What are some recommendations for improvement (i.e. Content, Topics, day or time of meeting)**

(1) Maybe not answer all similar questions.

(2) Giving more options for time of meetings.

(3) Please show all speakers on screen when they are speaking.

(4) A "lunch and learn" 60 minute session...q and a handled via a later email

(5) I had no audio

(6) If the caregiver doesn't have a smart device, are they allowed to use the participant or clients device?

(7) I didn't have a chat box to ask any questions.

(8) I need more time to start at the beginning to know what to do.

(9) Thank you for an outstanding presentation. The content was great and I love that lots of time was allowed for Q & A. This is important!

(10) Recorded for anytime viewing.

(11) The person asking the question should have the ability to elaborate when the question is read.

- **What suggested EVV topics you would like to see for the next meeting?**

(1) Becoming more familiar with the app.

(2) A sample of a typical day in the app for each type of provider schedule, ie: PAS, Chore, Respite, etc.

A step-by-step real-time walk-through of how to load all the provider and client information into the app.

Examples of how to download and print personal records from app, since they must be maintained by provider for 6 years.

(3) Clarification on when EVV will be implemented (date) for the DD HCBS required EVV services.

(4) I think for an introductory meeting it went very well. Many questions were answered.

(5) Detailed information regarding if there is no WiFi available and provider has no smart phone. Some of our providers have no money for a smart phone but, in addition to that, they don't have the understanding of the technology needed for EVV. They could very well have to cease being providers if they don't have the support to work with the technology.

(6) Assistance with recording times and services when the client and the provider live together, where services are provided throughout the day but not on a specific schedule.

(7) What IOS is needed on iPad to facilitate everything (Tellus) app? If schedule random can it be entered and adjusted as needed? If billing done on app why does it need to be redone on therap.

(8) Should providers keep any paper records in case their computer crashed? I do 2500 disability child care all day. What tasks do I need to record? Do I sign in, check in and then sign out in the am, then sign in, check out, sign out in the pm?

(9) Great introduction to EVV Tellus. Good pace of communication, slide presentation, and mobile demonstration. Look forward to next month's meeting.

THANK YOU!