

# Electronic Visit Verification (EVV) for Medicaid Services

Nebraska EVV July Stakeholder Meeting

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# Agenda

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- Introduction of the State EVV Panelists
- Recap of June EVV Stakeholder Meetings
- Therap: An option for Developmental Disability (**DD**) Providers
- EVV Target Deploy Dates – Phase One and Phase Two
- Early Adopters: What that means?
- Creating Visits
- Demo of Tellus Mobile Visit Scheduling
- Demo of EVV Portal

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# Introduction of the State EVV Panelists

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- Heather Leschinsky – Chief Administrator, Medicaid HCBS Project Management and Initiatives, Division of Developmental Disabilities
- Rebecca Hoffman – DHHS Program Specialist
- Karen Houseman – DHHS Program Manager II for Medicaid and Long-Term Care
- Vince Rea – EVV Project Manager
- Debbie Flower – EVV Vendor Manager and the Personal Assistant Service
- Diane Twehous – EVV Certification Lead
- Leon Merrell – Training Lead
- Trevor Vargason – UAT Lead
- Jenn DeBoer – EVV Communications Lead
- Joe Schnur – Senior Account Manager for Tellus
- Kristy Pyles – Account Manager for Tellus
- Lisa Turner – Senior Trainer for Tellus

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# Recap of June EVV Stakeholder Meetings

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- ▶ Tellus is the Nebraska state EVV vendor.
- ▶ Personal Assistance Services (PAS), Aged and Disabled waiver (AD waiver) and Developmental Disability waiver services mandatory for EVV must go live on 1/1/2021
- ▶ DHHS identified a list of Developmental Disability waiver (DD waiver), AD waiver, and PAS service codes that require the use of EVV
- ▶ Demo of Tellus mobile app

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# Recap of June EVV Stakeholder Meetings

| <b>HCBS Developmental Disabilities Waivers Services (CDD and DDAD)</b> |                     |                        |
|--|---------------------|------------------------|
| <b>Service</b>   | <b>Service Code</b> | <b>Provider Type</b>   |
| Independent Living   | 2639                | Agency and Independent |
| Supported Family Living  | 7494                | Agency and Independent |
| Medical In-Home Habilitation   | 9220                | Agency                 |
| Behavioral In-Home Habilitation  | 1796                | Agency                 |
| Respite  | 2656                | Agency                 |
| Respite (In-Home)  | 8148                | Independent            |
| Homemaker  | 9393                | Independent            |
| Homemaker  | 9769                | Agency                 |
| <b>HCBS Aged &amp; Disabled Waiver Services</b>                        |                     |                        |
| <b>Service</b>   | <b>Service Code</b> | <b>Provider Type</b>   |
| Chore  | 1691                | Agency or Independent  |
| Respite Care – In Home   | 1113                | Agency or Independent  |
| Disability Related Child Care – In Home                                | 2500                | Agency or Independent  |
| <b>Medicaid Personal Assistance Services</b>                           |                     |                        |
| <b>Service</b>   | <b>Service Code</b> | <b>Provider Type</b>   |
| Personal Assistance  | 4475                | Agency or Independent  |

**\*\* Home Health Services will be required to use EVV by 2023**

**\*\* Comprehensive Developmental Disabilities (CDD)**

**\*\* Developmental Disabilities Adult Day (DDAD)**

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# Therap: An option for DD Providers

- ▶ Therap EVV module will be an option for those DD providers that are providing those services subject to EVV

| HCBS Developmental Disabilities Waivers Services (CDD and DDAD) |              |                        |
|---|--------------|------------------------|
| Service   | Service Code | Provider Type          |
| Independent Living  | 2639         | Agency and Independent |
| Supported Family Living   | 7494         | Agency and Independent |
| Medical In-Home Habilitation                                    | 9220         | Agency                 |
| Behavioral In-Home Habilitation                                 | 1796         | Agency                 |
| Respite   | 2656         | Agency                 |
| Respite (In-Home)   | 8148         | Independent            |
| Homemaker   | 9393         | Independent            |
| Homemaker   | 9769         | Agency                 |

- ▶ Therap will be offering presentations of the EVV module to DD providers
- ▶ Claims submission will still occur in the Tellus application
- ▶ DD providers who chose to use the Tellus solution will need to notify the Division of Developmental Disabilities at [DHHS.DDProviderRelations@nebraska.gov](mailto:DHHS.DDProviderRelations@nebraska.gov) so that the EVV module in Therap can be disabled

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# EVV Target Deploy Dates – Phase One and Phase Two

| PHASE 1        | Target Deploy Date | Phase 2  | Target Deploy Date | Therap           | Target Deploy Date ( <i>Tentative</i> ) |
|----------------|--------------------|----------|--------------------|------------------|---|
| Early Adopters | 09/27/2020         | Everyone | 10/25/2020         | All DD Providers | 10/25/2020                              |

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# EVV Target Deploy Dates – Phase One and Phase Two

| PAS service codes | After 9/27/2020 and after 10/25/2020 |
|-------------------|--------------------------------------|
| 4475              | Do not send billing doc.             |

| AD Service codes | After 9/27/2020 and after 10/25/2020 |
|------------------|--------------------------------------|
| 1691             | Do not send billing doc.             |
| 1113             | Do not send billing doc.             |
| 2500             | Do not send billing doc.             |

| DD Service codes | After 10/25/2020 |
|------------------|------------------|
| 2639             | Use EVV          |
| 7494             | Use EVV          |
| 9220             | Use EVV          |
| 1796             | Use EVV          |
| 2656             | Use EVV          |
| 8148             | Use EVV          |
| 9393             | Use EVV          |
| 9769             | Use EVV          |

- ✓ No more cumbersome paperwork
- ✓ Billing for EVV services rendered electronically
- ✓ Receive faster payment

Providers will **ONLY** submit claims electronically, **UNLESS** there is a system defect.

Providers will continue to receive paper billing documents from DHHS until **Nov. 28<sup>th</sup> 2020**.



# Early Adopters: What that means

## Early Adopters :

- ✓ Iron out kinks in the Tellus solution
- ✓ Inform of technical difficulties
- ✓ Serve as a mentor to those who may feel a little intimidated by this change

## Participants:

- Better assurance of receiving services
- Flexibility of appointments and services



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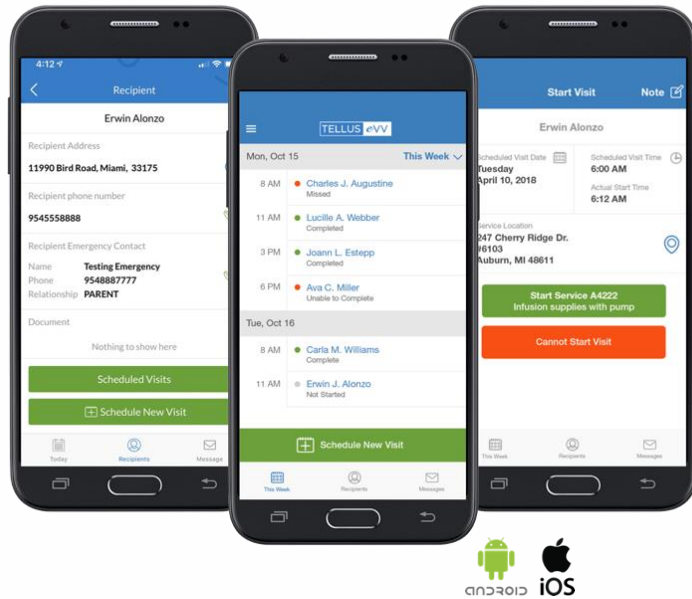
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# Creating Visits

## MOBILE APP



**USERS:** Agency Providers and Independent Providers

## ADMIN PORTAL



**USERS:** Provider Agencies and Independent Providers

← **Create Visit** →  
← **Complete Visit** →  
**Billing** →

A comprehensive and flexible platform that goes beyond EVV mandates to **improve care, drive efficiency and speed reimbursements**



# Mobile App DEMO

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# Tellus Portal DEMO

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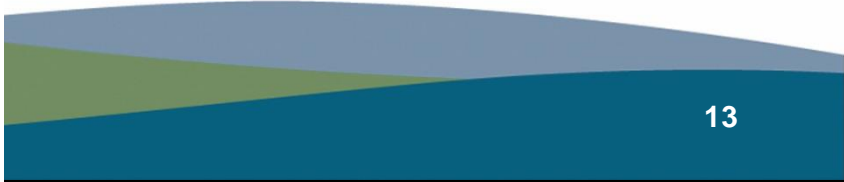


# QUESTION AND ANSWER

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# Learn More about EVV and Contact Us

<http://dhhs.ne.gov/Pages/Electronic-Visit-Verification.aspx>

<https://4tellus.com/>

[21st Century Cures Act](#)

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# Stakeholder Meeting Engagement Calendar

| Event                   | Date                             | Time                |
|-------------------------|----------------------------------|---------------------|
| EVV Stakeholder Meeting | August 5 <sup>th</sup> , 2020    | 7 PM to 8:30 PM CST |
| EVV Stakeholder Meeting | August 6 <sup>th</sup> , 2020    | 2 PM to 3:30 PM CST |
| EVV Stakeholder Meeting | September 2 <sup>nd</sup> , 2020 | 7 PM to 8:30 PM CST |
| EVV Stakeholder Meeting | September 3 <sup>rd</sup> , 2020 | 2 PM to 3:30 PM CST |
| EVV Stakeholder Meeting | October 7 <sup>th</sup> , 2020   | 7 PM to 8:30 PM CST |
| EVV Stakeholder Meeting | October 8 <sup>th</sup> , 2020   | 2 PM to 3:30 PM CST |
| EVV Stakeholder Meeting | November 4 <sup>th</sup> , 2020  | 7 PM to 8:30 PM CST |
| EVV Stakeholder Meeting | November 5 <sup>th</sup> , 2020  | 2 PM to 3:30 PM CST |
| EVV Stakeholder Meeting | December 2 <sup>nd</sup> , 2020  | 7 PM to 8:30 PM CST |
| EVV Stakeholder Meeting | December 3 <sup>rd</sup> , 2020  | 2 PM to 3:30 PM CST |



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