

# Electronic Visit Verification (EVV) for Medicaid Services

Nebraska EVV December 2020 Stakeholder Meeting

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# Agenda

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- Introduction of the State EVV panelists
- EVV Registration and Start Date
- Be Ready-Get Trained for EVV
- Email Update
- Q and A

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# Introduction of the State EVV Panelists

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- ▶ Katie Weidner – Provider Relations Program Manager for DD
- ▶ Karen Houseman – DHHS Program Manager II for Medicaid and Long-Term Care
- ▶ Vince Rea – EVV Project Manager
- ▶ Jeff Krenke – EVV Project Manager
- ▶ Kathy Scheele – Administrator, Medicaid and Long-Term Care
- ▶ Diane Twehous – EVV Certification Lead
- ▶ Trevor Vargason – UAT Lead
- ▶ Leon Merrell – Training Lead
- ▶ Jenn DeBoer – EVV Communications Lead
- ▶ Joe Schnur – Senior Account Manager for Tellus
- ▶ Kristy Pyles – Account Manager for Tellus
- ▶ Lisa Turner – Senior Trainer for Tellus

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# EVV REGISTRATION AND START DATE

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## **REMINDER:**

### **REGISTRATION IN TELLUS: 12/20/2020**

- Start date for DD waiver providers using Therap: **01/01/2021**
- EVV launch date: **01/03/2021**
- Start Date for Agency Providers with third-party EVV vendors: **01/03/2021**

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# BE READY- GET TRAINED for EVV

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## **DHHS encourages YOU to attend the Tellus EVV Training!**

- ▶ Please visit <https://4tellus.com/training/>
- ▶ **For Independent Providers**, please attend the “NEBRASKA DHHS INDEPENDENT PROVIDERS” training.
- ▶ If you are unable to participate in the ‘live’ training, you can register to listen and watch the prerecorded training.

**If you are an Agency Provider with third party EVV vendor**, including Therap EVV user, you only need to register for the “Claims Console” training.

- ▶ If you are unable to participate in the ‘live’ training, you can register to listen and watch the prerecorded training.

**If you are an Agency Provider who will be using Tellus as your EVV vendor**, DHHS recommends that you receive training in this order:

- (1) Admin Console
- (2) Mobile App
- (3) Claims Console

If you are unable to participate in the ‘live’ training, you can register to listen and watch all prerecorded trainings.

**Provider Toolkit can be found on our website for you to download. DHHS will also email you the Provider Toolkit.**

# EMAIL UPDATE

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You must provide a personal email address and update it in your Service Provider Agreement through the Maximus web portal at: [www.nebraskamedicaidproviderenrollment.com](http://www.nebraskamedicaidproviderenrollment.com) or call **Maximus** at **1-844-374-5022** for assistance.

*As a reminder, you must have a personal email address uniquely to you. If you are caregivers to your family member, you must register individually to receive a unique Username and Temporary password. You cannot share one email address between family members.*



# QUESTION AND ANSWER

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# Learn More about EVV and Contact Us

Use the latest versions of Chrome, Edge, Safari, or Firefox for the better viewing experience

<http://dhhs.ne.gov/Pages/Electronic-Visit-Verification.aspx>

<https://4tellus.com/>

<https://4tellus.com/training/>

EVV EMAIL: [Dhhs.Medicaidfa-evv@Nebraska.gov](mailto:Dhhs.Medicaidfa-evv@Nebraska.gov)

Integration Team Email: [integrations@4tellus.com](mailto:integrations@4tellus.com)

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# Stakeholder Meeting Engagement Calendar

| Event                   | Date                            | Time                |
|-------------------------|---------------------------------|---------------------|
| EVV Stakeholder Meeting | November 4 <sup>th</sup> , 2020 | 7 PM to 8:30 PM CST |
| EVV Stakeholder Meeting | November 5 <sup>th</sup> , 2020 | 2 PM to 3:30 PM CST |
| EVV Stakeholder Meeting | December 2 <sup>nd</sup> , 2020 | 7 PM to 8:30 PM CST |
| EVV Stakeholder Meeting | December 3 <sup>rd</sup> , 2020 | 2 PM to 3:30 PM CST |
| EVV Stakeholder Meeting | January 13 <sup>th</sup> , 2021 | 7 PM to 8:30 PM CST |
| EVV Stakeholder Meeting | January 14 <sup>th</sup> , 2021 | 2 PM to 3:30 PM CST |



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