

# Electronic Visit Verification (EVV) for Medicaid Services

Nebraska EVV August Stakeholder Meeting

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# Agenda

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- ▶ Introduction of the State EVV Panelists
- ▶ Recap of July EVV Stakeholder Meetings
- ▶ Getting Ready: Being prepared
- ▶ Visit collection options
- ▶ Tellus training
- ▶ Demo of Visit Maintenance
- ▶ Demo of Claims Submission

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# Introduction of the State EVV Panelists

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- Heather Leschinsky – Chief Administrator, Medicaid HCBS Project Management and Initiatives, Division of Developmental Disabilities
- Rebecca Hoffman – DHHS Program Specialist
- Karen Houseman – DHHS Program Manager II for Medicaid and Long-Term Care
- Vince Rea – EVV Project Manager
- Debbie Flower – EVV Vendor Manager and the Personal Assistant Service
- Diane Twehous – EVV Certification Lead
- Leon Merrell – Training Lead
- Trevor Vargason – UAT Lead
- Jenn DeBoer – EVV Communications Lead
- Joe Schnur – Senior Account Manager for Tellus
- Kristy Pyles – Account Manager for Tellus
- Lisa Turner – Senior Trainer for Tellus

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# Recap of July EVV Stakeholder Meetings

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- Early Adopters Go-Live 09/27/2020
- Go-Live for ALL Providers 10/25/2020
- No more paper billing documents past 11/28/2020
- Demo of scheduling on the mobile app and admin portal (See July Stakeholder Meeting on DHHS EVV Webpage to see the demo)

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# Getting Ready: Being Prepared

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## INDEPENDENT PROVIDERS:

- ▶ LAPTOP or DESKTOP
- ▶ PC (Windows OS (32 or 64 bit) Version 7 higher)
- ▶ MAC or Apple (Mac OS Version X (10) or higher)

## SMART DEVICE:

- ▶ SMART PHONE with GPS
  - Apple phone: (iOS Version 9 or higher)
  - Android phone: (Android Version Lollipop (5.0) or higher)
  - (Samsung, LG, Pixel, etc.)
  
- ▶ TABLET with GPS
  - Apple tablet: (iOS Version 9 or higher)
  - Android tablet: (Android Version Lollipop (5.0) or higher)
  - (Samsung, LG, Pixel, etc.)

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# Getting Ready: Being Prepared cont.

ACCESS	REQUIRED/OPTIONAL	REASON
Location Services (GPS)	Required	For location of visit check-in/check-out.
WiFi Data	Required (Required (unless user accesses internet only mobile network)	For internet access
File Storage	Required	To store your data.
Mobile Data	Required (unless user accesses internet only via WiFi network)	For internet access

Provider Readiness Toolkit can be found on our website.

September stakeholder meeting: Tellus will demo how an independent provider can schedule their first visit through the Admin portal, then how that same provider can clock in and clock out through Tellus's mobile app.

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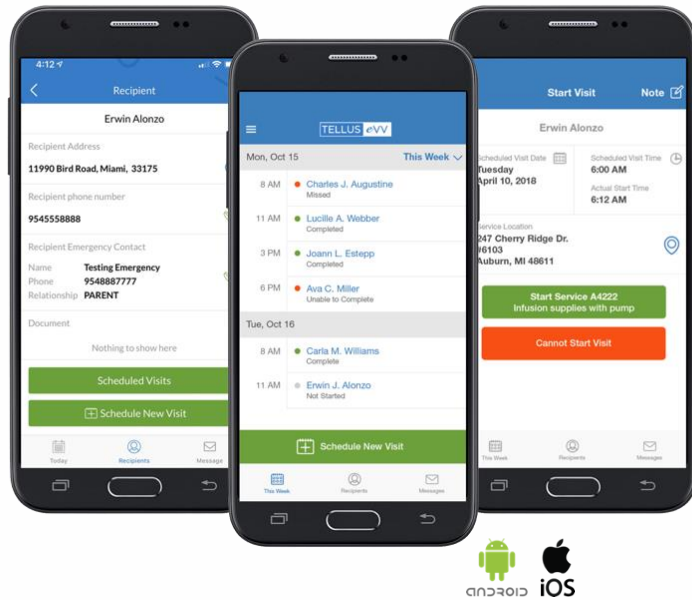
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# Creating Visits

## MOBILE APP



**USERS:** Agency Providers and Independent Providers

## ADMIN PORTAL



**USERS:** Provider Agencies and Independent Providers

← **Create Visit** →  
← **Complete Visit** →  
**Billing** →

A comprehensive and flexible platform that goes beyond EVV mandates to **improve care, drive efficiency and speed reimbursements**



# Tellus Visit Maintenance DEMO

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# Tellus Claims DEMO

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# Identified Vendors

Vendor	Initial Contact	Contracting	Testing	Pilot	Production
Alora	X				
Ankota		X			
AxisCare	X				
Axxess	X				
CareSmartz360		X			
CareTech		X			
CareTime	X				
ClearCare Online	X				
Complia/ContinuLink	X				



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# Identified Vendors (Cont.)

Vendor	Initial Contact	Contracting	Testing	Pilot	Production
Credible	X				
Home Care Home Base	X				
Kaleida/eRSPX	X				
Maxim	X				
MedSys		X			
MITC	X				
MyEVV		X			
PointClickCare	Vendor has indicated they will not be upgrading their system to support EVV and will instruct their providers to use the State's EVV chosen solution.				



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# QUESTION AND ANSWER

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# Learn More about EVV and Contact Us

<http://dhhs.ne.gov/Pages/Electronic-Visit-Verification.aspx>

<https://4tellus.com/>

[21st Century Cures Act](#)

EVV email: [dhhs.medicaidfa-evv@nebraska.gov](mailto:dhhs.medicaidfa-evv@nebraska.gov)

3<sup>rd</sup> party integration email: [Integrations@4tellus.com](mailto:Integrations@4tellus.com)

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# Stakeholder Meeting Engagement Calendar

Event	Date	Time
EVV Stakeholder Meeting	September 2 <sup>nd</sup> , 2020	7 PM to 8:30 PM CST
EVV Stakeholder Meeting	September 3 <sup>rd</sup> , 2020	2 PM to 3:30 PM CST
EVV Stakeholder Meeting	October 7 <sup>th</sup> , 2020	7 PM to 8:30 PM CST
EVV Stakeholder Meeting	October 8 <sup>th</sup> , 2020	2 PM to 3:30 PM CST
EVV Stakeholder Meeting	November 4 <sup>th</sup> , 2020	7 PM to 8:30 PM CST
EVV Stakeholder Meeting	November 5 <sup>th</sup> , 2020	2 PM to 3:30 PM CST
EVV Stakeholder Meeting	December 2 <sup>nd</sup> , 2020	7 PM to 8:30 PM CST
EVV Stakeholder Meeting	December 3 <sup>rd</sup> , 2020	2 PM to 3:30 PM CST



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