First Responders Accommodation Request Form – COVID-19
Frequently Asked Questions

LINCOLN - The Department of Health and Human Services (DHHS) is rolling out a pilot program to assist the first responders such as health care workers, EMS, law enforcement and corrections officers deal with potential exposure to coronavirus disease (COVID-19). The concern of these workers after finishing their shift is whether they could potentially expose loved ones to the virus unintentionally because of the daily requirements of the job. This program will aid in reducing spread as these individuals will be afforded accommodations to quarantine at participating hotels in an effort to protect their families from exposure.

Interested first responders may call (833) 220-0018 to request a room. This line will be staffed from 7 a.m. - 7 p.m. seven days a week. Messages left on the after-hours voicemail will be returned the following day. Turnaround time for a site placement will not be immediate, but will be within 24 hours. These sites are not open to the general public. Lancaster County workers must coordinate directly with their employer.

Upon arrival, individuals checking-in will be asked to present their employee ID to verify their registration.

Q: Will I be able to continue to go to work?
A: Yes, quarantine situations allow for an individuals’ work schedule; first responders will be expected to wear PPE as they come and go. This quarantine program is for social distancing, not isolation, and is only for first responders, EMS, correction officers and healthcare workers at this time.

Q: Will I be able to have family members spend any time with me if I go to the hotel?
A: Only first responders who are guests are allowed into the hotel. Food deliveries are allowed.

Q: What do I need to bring with me/what is provided?
A: Bring all personal products with you, including any medications. Meals and laundry are the responsibility of the individual. TV & internet are provided.

Q: What hotels are available?
A: The availability of each hotel will depend on the number of reservations made through the toll free number, 883-220-0018 or online at http://dhhs.ne.gov/Pages/Coronavirus.aspx. Click on the “First Responder Accommodation Request Form for first responders and healthcare workers”. You will be notified as to where you may go for your quarantine.