2017 - 2018 Business Plan Deliverables

2017 - 2018 Deliverables Complete

8% Deliverables In Future FYs

3% Deliverables In Process*

89% of Total Business Plan Deliverables Complete

97% of Deliverables scheduled for 2017-2018 FY Complete**

*Did not meet in specified time frame and continuing efforts to complete.

**Through extensive consideration, three deliverables determined not to be needed for the success of the initiative and were removed.

Focusing on Prevention

Prevention Drug Overdose Prevention and Prescription Drug Monitoring

11 of 11 deliverables met

Identify and implement ways to expand access to and increase use of the PDMP by community pharmacies that report dispensed substances, and register any provider who can prescribe medications and all pharmacists. Develop and implement naloxone education resources and pain management guidance.

Prevent and Reduce the Number of Children in Out-of-Home Placements

9 of 10 deliverables met

Implement best-practice interventions and services designed to safely prevent and reduce the percent of children in out-of-home placements.

Expansion of Alternative Response

6 of 6 deliverables met

2 deliverables in future FY

Alternative Response will be implemented in additional counties. Families who receive Alternative Response will be less likely to have children removed from their home.

Leveraging Technology to Increase Effectiveness

Nebraska Caregiver Responsibility Tool

8 of 8 deliverables met

Develop and implement a web-based application for case- workers to use in real time, while meeting with the foster parents, allowing case workers to spend more time with the children and families they serve. With information entered into the system immediately, payments to foster parents will be made more promptly.

Child and Adult Abuse/Neglect Central Registry

8 of 8 deliverables met

Develop a web-based portal to reduce the time it takes to complete a Central Registry background check. The improvements will make it easier for organizations and citizens to do business with DHHS by providing results more quickly, and expedite the employment of individuals which helps grow Nebraska.

Behavioral Health Centralized Data and Electronic Billing Systems

6 of 6 deliverables met

Integrate treatment and fiscal data through the adoption of the Centralized Data System (CDS) and Electronic Billing System (EBS).

Electronic Benefit Transfer Cards for the WIC Program

5 of 5 deliverables met

Launch the eWIC pilot program and train agency staff and retailers on functionality. Once implemented, eWIC will also provide additional data for program management about foods purchased, which can be used by WIC staff to individualize nutrition education provided to families.

MMIS Replacement Project – Data Management Analytics (DMA) and Claims Broker Services (CBS)

2 of 2 deliverables met

2 deliverables in future FY

1 deliverables determined not needed

Implement the new DMA system to effectively process data from the managed care organizations for monitoring and oversight purposes and produce reports required by federal law. Establish an enterprise data warehouse and decision support system and enhance Medicaid's ability to conduct surveillance utilization reviews and detect fraud, waste, and abuse.

Medicaid Eligibility & Enrollment System (EES) Phase II and Phase III Planning

1 of 1 deliverables met

5 deliverables in future FY

Implement NTRAC, a new Medicaid eligibility and enrollment system, to ensure compliance with changes in federal regulations required by the Patient Protection and Affordable Care Act (ACA).

Helping People Live Better Lives

Integrating Services and Partnerships

Nebraska System of Care for Children, Youth and Families

12 of 12 deliverables met

Through the Nebraska System of Care for children, youth and their families, behavioral health services are integrated across public and private systems to support consumers and impact health. This phase is dedicated to reducing reliance on inpatient and residential services by increasing community-based services at a rate equal to or greater than the reduction in inpatient and residential services.

Keeping Families Together

7 of 8 deliverables met

1 deliverables in future FY

Stabilize and strengthen families to prevent inter-generational poverty and achieve self-sufficiency through the Family Focused Case Management Pilot and the SNAP/Department of Labor Employment Pilot. Families increase self-sufficiency resulting in employment or an increase in income, achieving personal satisfaction by reaching a career goal, securing housing, better school attendance and passing grades, and family spending more time together.

Future of the Beatrice State Developmental Center (BSDC)

10 of 10 deliverables met

2 deliverables determined not needed

Establish the BSDC as a resource able to serve multiple groups of Nebraska citizens with intellectual and developmental disabilities. Crisis intervention and respite services will benefit the individuals served and their providers and families while collaborating with community providers to build community capacity.

Promoting Independence through Community-Based Services

Medicaid Long-Term Care Services and Supports (LTSS) Redesign

2 of 3 deliverables met

3 deliverables in future FY

Addresses high-priority systemic issues in the current LTSS programs, establishes a "no wrong" door policy for initiating access to services, implements a uniform assessment tool, transitions to a managed long-term services and supports (MLTSS) delivery system. This system will promote the delivery of Home and Community-Based Services (HCBS), improve the quality accountability of the services provided, and deploy DHHS resources more efficiently.

Timely Access to Developmental Disability Services

7 of 7 deliverables met

Decrease the amount of time that elapses between when an individual who is eligible for DD services accepts a funding offer and when the individual actually starts receiving services.

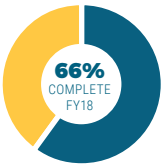
Increasing Operating Efficiences and Improvements

Maintain and Improve ACCESSNebraska's Performance

6 of 6 deliverables met

ACCESSNebraska will increase Economic Assistance programs' same-day eligibility determinations to help Nebraska families receive a decision and benefits promptly.

Patient Admission and Discharge Flow at the Lincoln Regional Center



4 of 6 deliverables met

Experience access to responsive behavioral health services at the right time and place to meet Nebraskans' needs by reducing the average number of days waiting for admission to LRC for court-ordered individuals and mental health board-committed individuals.

Developmental Disabilities Quality Management

8 of 8 deliverables met

Enhance our current quality management system to be more comprehensive, and deliver safe, high-quality integrated services and supports to achieve positive outcomes for individuals with developmental disabilities.

Continued Process Improvements – Children's Services Licensing and Community-Based Developmental Disability Agency Provider Certification

14 of 14 deliverables met

Children's services licensing will develop a draft set of regulations for all child care/preschool license types, and decrease turnaround time for issuing provisional licenses to center-based programs after receiving a complete application. Community-based DD agency provider certification will decrease time required for issuing initial certification to a new agency provider.

Reduce Single State Audit Findings

6 of 6 deliverables met

Reduce the overall number of findings, with emphasis on repeat findings, and reduce the amount of questioned costs.

Streamlining Operational Improvements

8 of 8 deliverables met

Supports the Department's continuous efforts to strategically align the state's resources with the services we provide. Multiple document imaging technologies and interactive voice response technologies will be consolidated to one each. New hire turnover will be reduced by five percent and the average length of time from job posting to job offer reduced to 30 days.

Helping People Live Better Lives