



September 2018

To: Individuals & Families:

I am excited that Nebraska will be participating in the 2018-19 National Core Indicators - Aging and Disabilities (NCI-AD)<sup>™</sup> Project for a second year. NCI-AD is a collaborative effort between the Human Services Research Institute (HSRI) and the National Association of States United for Aging and Disabilities (NASUAD). The project assists Medicaid & Long-Term Care with measuring and tracking their own performance related to service delivery and comparing that performance with other states.

What does this mean for you? The Nebraska Department of Health and Human Services, Division of Medicaid & Long-Term Care is partnering with the University of Nebraska Medical Center, Munroe-Meyer Institute to conduct the *Consumer Survey*. Respondents are picked randomly. The survey focuses on questions regarding the quality of life and outcomes of adults (18 and older) receiving services and supports from state-funded programs. This survey will be a face-to-face conversation with a trained interviewer.

If you are contacted by Munroe-Meyer, we hope **you** will be willing to set up a time to meet and provide **your** feedback about your services.

Please note the following:

- Participation is voluntary
- You can have someone assist you with the survey
- Your decision whether or not to participate will not affect the services you receive
- The interview takes approximately 30-45 minutes
- All responses are confidential
- Guardians may be present during the survey. Some questions can only be answered by the person receiving services directly, however, guardians or another proxy can answer some of the questions
- Service Coordinators are not allowed to answer questions

Please direct any questions you may have to Stephanie Crouch, Program Manager, Nebraska NCI-AD Coordinator at (402)471-5240 or at [stephanie.crouch@nebraska.gov](mailto:stephanie.crouch@nebraska.gov).

Thank you for your time and consideration!

Sincerely,

*Heather Leschinsky*

Heather Leschinsky  
Deputy Director, Delivery Systems  
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Nebraska Department of Health & Human Services