Monthly HCBS Stakeholder Meeting

July 2023



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Updates From the Quality Team

CMS Quality Measures and Access Rule

- The proposed rule "Ensuring Access to Medicaid Services (CMS 2442-P)" published 4/27/23 proposes to make the measures set a requirement for 1915(c) waiver programs.
- The Secretary of the U.S. Department of Health and Human Services (HHS) would develop and update an HCBS Quality Measure Set "at least every other year" that identifies specific measures states must assess and report on, as well as optional measures states may assess and report.
- This focus is on improving access to and the quality of home and community-based services.
- It is intended to strengthen necessary safeguards to ensure health and welfare, promote health equity for people receiving Medicaid HCBS, and achieve a more consistent and coordinated approach to the administration of policies and procedures across Medicaid HCBS programs.

Nebraska's Corrective Action Plan (CAP) Approved

Look on our public website for an updated CAP next week.

Heightened Scrutiny

- CMS is currently reviewing all HCBS sites Nebraska identified during our heightened scrutiny process.
- DHHS DDD is committed to ensuring CMS visits are successful, so we are beginning to reach out to the respected providers to help train and prepare them.



Updates From the Quality Team – Cont.

RFA 6124 Nebraska Council on Developmental Disabilities (NCDD) Home and Community-Based Services (HCBS) Final Settings Rule Award

Application Due Date: July 31, 2023

The State of Nebraska, Department of Health and Human Services, Division of Public Health ("DHHS") Nebraska Council on Developmental Disabilities (NCDD, or Council), is issuing this Request for Applications ("RFA") for the purposes of entering into grant agreement(s) ("subaward" or "subawards") and awarding federal funds to an eligible and qualified entity to increase knowledge on the Home and Community-Based Services Final Settings Rule for individuals with intellectual and developmental disabilities (I/DD) and family members.



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Complaint Process

Do your HCBS services not follow the Final Settings Rule?

To ensure your complaint is directed properly, check the box "Check directed properly, check the box the Final if this complaint is about the "Submit" Settings Rule" above the "Submit" button.

Online Complaint Form

The types of grievances/complaints that participants may register: Participants are advised in the Notice of Rights and Obligations (received at the annual Individual and Family meeting or annual service plan meeting) that filing a grievance or complaint is not a prerequisite for filing for a Fair Hearing. Participants receiving supports through the waiver may register the following types of grievances/complaints:

- 1. Safety, endangerment, or welfare issues;
- 2. Suspicion of Medicaid fraud;
- 3. Violations by providers of DDD Medicaid regulations, DDD regulations, or policy by DDD policies;
- 4. Issues related to a participant's Service Coordinator; or
- 5. Difficulty with DDD Medicaid DD services or providers.

Home And Community-Based Services (HCBS) Complaints And Comments Form

Aged and Disabled (AD) Waiver | Comprehensive Developmental Disabilities (CDD) Waiver | Developmental Disabilities Adult Day (DDAD) Waiver | Traumatic Brain Injury (TBI) Waiver

The Division of Developmental Disabilities (DDD) oversees and administers Medicaid Home and Community-Based Services. This form can be used to notify DDD about a complaint or comment related to home and community-based waiver services. Please specify if your concern is related to DDD, a provider, or something else.

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YOU ?

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HCBS Providers

The DHHS Quality Team is excited to offer virtual and in-person training to our agency partners.

We hope you will take advantage of this opportunity in preparation for CMS onsite visits, and to further your agency's knowledge on the implementation of the Final Settings Rule.

Contact

Ashley Knudtson

- **(402) 214-0470**
- Ashley.Knudtson@nebraska.gov

For additional resources visit:

https://dhhs.ne.gov/Pages/HCBS-Statewide-Transition-Plan.aspx

Please contact DHHS for scheduling availability.

Looking for help with your agency's quality management?

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Nebraska's HCBS Final Rule website:

https://dhhs.ne.gov/Pages/HCBS-Statewide-Transition-Plan.aspx

dhhs.ne.gov



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