



Public Website Announcement for Participant Experience Survey

The Division of Developmental Disabilities (DHHS-DD) is conducting its 2nd Annual Participant Experience Survey to gather feedback from participants receiving Medicaid Home and Community Based Waiver Services. Participants have been randomly selected this year from across the state, with face-to-face interviews being conducted by the DHHS-DD Quality Team.

Gathering feedback is important for DHHS-DD to improve services and supports.

The DHHS-DD Quality Team is contacting participants and guardians to get their consent and to schedule a time to meet. This will continue through September 2019.

DHHS-DD also plans to contact participants who were part of the 2018 Participant Experience Survey to follow-up on their responses about services and supports and to identify whether the concerns raised were resolved.

DHHS-DD looks forward to gathering this valuable feedback.