## Division of Developmental Disabilities

District 1 July 23, 2018
District 2 July 30, 2018
District 3 Aug. 13, 2018

# Service Coordination & Provider Meeting 3rd Quarter 2018



DEPT. OF HEALTH AND HUMAN SERVICES

## **Agenda**

- Welcome & Introductions
- Distribution of District Contact Information
- New Agency Providers
- Rate Rebase & OAP Redesign Overview
- New Provider Bulletins
- Habilitation Programs
- > NAC 403
- Hospital Support
- Therap Access for Guardians/Participants/Family Members
- Open Discussion



### **New Agency Providers**

- Current Stats:
  - ➤ 90 MC-19 Enrolled Agency Providers
  - > 43 In progress Agency Providers
- Been having issues of compliance to notify DDD & Public Health prior to a start date of a participant
- ➤ All new providers are informed during Orientation and again upon receiving their initial approval to accept referrals that DDD & DPH <u>MUST</u> be notified prior to starting a participant into services for an on-site certification review.



#### Rate Rebase & OAP Redesign

- ➤ Finalized Rates, Services Definitions Distributed to Provider Advisory Group (PAG) on 7-19-18
  - Tribal Notice July 2018
  - ➤ Public Comment July/Aug 2018
  - ➤ Submission to CMS October 2018
  - ➤ Tentative Implementation January 2019
- > OAP Stakeholder Groups
  - > Clinical
  - Family/Advocacy
  - > Providers



#### **New Provider Bulletins**

- # 18-04 Use of Therap for ISP Programs/Data Collection
  - http://dhhs.ne.gov/Guidance%20Docs/DD%20PB%2018-04%20ISP%20Programs%20in%20Therap.pdf
  - ➤ New programs after 8-1-18
  - Timely Documentation State does not mandate, however internal agency policies may, and audits are performed unannounced.

- # 18-03 Therap Attendance and Billing for Independent Providers
  - http://dhhs.ne.gov/Guidance%20Docs/DD%20PB%2018-03%20Therap%20Attendance%20and%20Billing%20for%20Independent%20Providers.pdf
  - > Required 8-1-18



#### **Habilitation Programs**

- Provider Bulletin #18-01 issued 4-12-18
  - http://dhhs.ne.gov/Guidance%20Docs/DD%20PB%2018-01%20Hab%20Plan%20Writing.pdf
  - ➤ All programs beginning 5-1-18 adhere
- > Staff attending the ISP's and writing programs unaware
- Lack of Assessment Summary



#### **NAC 403**

- > Effective July 16, 2018
- Posted to the public DD Webpage:
  - http://dhhs.ne.gov/Pages/DD-Regulations-and-Waivers.aspx



#### **Hospital Support**

004.11 HOSPITAL SUPPORT. Hospital Support services are non-waiver, non-habilitative, individually-tailored, short-term supports that are available only during a participant's in-patient, acute care hospitalization for the optimal functioning and safety of the participant. These supports include strategies to maintain learned skills, address inappropriate behaviors and provide assistance with activities of daily living (ADL) to support the participant's optimal treatment and recovery.

Providers are not allowed to engage in any health maintenance activities, treatments, procedures, medication administration or practices that must be furnished by hospital staff.

The provider must be within immediate proximity of the participant and the participant must be awake and alert.

004.11(A) LIMITATIONS. The following limitations apply to Hospital Support:

- (i) Hospital Support is reimbursed at an hourly rate;
- (ii) Hospital Support is limited to 6 hours per day, for not more than 5 days per hospital stay;
- (iii) The amount of authorized services does not come out of the participant's annual budget; and
- (iv) Hospital Support services may be approved by the Department based on critical health or safety concerns, proof that all other resources, including natural supports, have been exhausted, availability of funding and other relevant factors.

004.11(B) ELIGIBLE PROVIDER TYPES. This service may be provided by Agency or Independent Providers fe. Great Mission.

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### **Therap Access for Participants/Guardians**

- Participants/Guardians Letters sent out 7-16-18
- Modules in view only status:
  - Advance Directives
  - Appointments
  - Behavior Plans & Tracking
  - Emergency Data Forms
  - Individual Budget
  - Individual Care Plan
  - Individual Data Form
  - Individual Home Page
  - Individual Services Plan Goal Tracking

- Service Authorization
- ISP
- ISP Data
- ISP Programs



## **Open Discussion**



Good Life. Great Mission.

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