CONNECTIONS

October 2012

VOLUME 12, ISSUE 10

Bringing Nebraska Department of Health and Human Services employees closer together

DHHS Employees Celebrate Special Anniversaries with State

This issue of *Connections* is dedicated to the employees of DHHS, the people who have devoted their careers to serving Nebraskans and making such a difference in the lives of so many people.

CEO **Kerry Winterer** and Division Directors attended ceremonies across the state recognizing employees for years of service. These are just a few examples.

read more>



Here's **Kerry Winterer** with **Marian DeBuhr**, Social Services Supervisor, Beatrice, with her 45th anniversary clock. *Photo: Bonnie Engel*

read more >

Recognition for Years of Service 2012

Many employees have been with DHHS for a number of years and are celebrating special years of service awards this year. See pages 11-14 for a complete listing of employees and their years of service (starting with 10 years.)

read more >

Employees from the Norfolk Regional Center got together for a group photo to celebrate the many, many years of devoted service to the Department. That's Division Director **Scot Adams** to the right. *Photo: Bonnie Engel*





On page 10 we're introducing a new column called "Making Courtesy Common in the Workplace." Check it out for some good ideas.

read more>



Employees /Supervisors of the Year 2012

Pages 4-8 list the 2012 Employee and Supervisors of the Year, complete with photos and a short write-up from their nominators about why they received their honor.

read more >

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DHHS Public Website: www.dhhs.ne.gov DHHS Employee Website: http://dhhsemployees/

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Children and Family Services Division Director: Thomas Pristow

Developmental Disabilities Division Director: Jodi Fenner

Medicaid and Long-Term Care Division Director: Vivianne Chaumont

Public Health Division Director/Chief Medical Officer: Dr. Joann Schaefer

Veterans' Homes Division Director: John Hilgert

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Connections is published monthly for employees of the Nebraska Department of Health and Human Services by Communications & Legislative Services (CLS).

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Homepage Homeruns

DHHS' Awesome Employee Website. . . .

Looking for exclusive information about DHHS? Try the DHHS employee website! Here are some recent posts on the DHHS employee website and the dates they appeared. Got an idea or a photo you'd like to share for the employee homepage or Connections? Send it to

Dianna.seiffert@nebraska.gov.

LRC's Walk for Mental Health Awareness. Oct. 4, 2012

These walkers took advantage of a beautiful fall day and walked for mental health awareness, Friday, Sept. 28, at the Lincoln Regional Center. Their bright yellow t-shirts, sponsored by the Network of Care, say, "Lincoln Regional Center, Helping People Rebuild Their Lives." In addition to the arboretum walk, activities of the day included tours of the LRC museum, the labyrinth walk, and various exhibits. This was LRC's third annual walk, and it celebrates the unity of mental health professionals, consumers and community supporters in their shared vision of hope for recovery and ongoing mental health treatment reform.



A Super Good Time was Had by All, Sept. 27, 2012



From Left: Alison Dillon (Captain America Shirt), Nancy Klimek (World's Best Comics), Edith Soper (The Avengers), Joanne Badura (Super Hero's The Green Lantern, Batman, The Flash & Superman), and Joe Ballou (Superman).

The Grand Island Veterans Home celebrated National Comic Book Day on Sept 25, 2012. GIVH Recreation Staff wore Super Hero/ Comic T-shirts to promote the event, and the American Legion Auxiliary sponsored Bingo prizes for the Members which were coupons to the GIVH Fox Hole Canteen.

Additional donated items were used for prizes including Archie Comic Books, bright lap robes and bed pillows. A packet which included comic book facts, comic book word searches, match the "Super Hero" to the name, and instructions on how to draw a comic character were given to each Member.

WOWS! Picnic Fun for Everyone at the Fremont Customer Service Center, Sept. 18, 2012

The WOWS committee at the Fremont Customer Service Center organized its first annual picnic for Fremont CSC staff! WOWS stands for Watch Our Work Soar.

Committee members soared indeed with a fun picnic for employees, their families. and even their families' dogs.

Angie

Bubak, Social Services Supervisor, Fremont, says, "The picnic turned out to be a huge success. We had face painting,



Elora Smith, 5-year-old daughter of Kindra Smith, Fremont. Elora is pictured here with new friend, Amp, Jill Aksamit's dog

volleyball, a cake walk and there was a dog park so people were encouraged to bring the dogs."

The Good Life: A reminder of what we all share and hope to provide to our fellow Nebraskans



Governor Dave Heineman, Bonnie Engel (Administrative Assistant to the CEO) and **Kerry Winterer** celebrate Bonnie's 35th year of working in state government.

By Kerry T. Winterer, CEO

October is state employee recognition month as proclaimed by Governor Heineman, so I want to take this opportunity to thank all DHHS employees for the work you do every day.

The Department provides important and, oftentimes, life-sustaining services. Our mission, "Helping people live better lives," provides the motivation for making a difference for so many people.

It's what you do every day, whether you're educating and protecting people through public health efforts; assisting the elderly, the poor or those with disabilities; providing safety to abused or neglected children or vulnerable adults; serving those in need of 24-hour care; or otherwise supporting this work.

When I came to the Department over three years ago, I didn't know what to expect from all of you, and media reports

aren't always flattering.

I can say that from day one, I've been impressed with the level of commitment and dedication I see in our employees. You do things day in and day out that require a great deal of knowledge, diplomacy, patience, and empathy. I don't know that I could do what so many of our employees do, routinely.

You have pride in what you do and personalize our mission of helping people live better lives.

Special recognition

During October, state government pays special tribute to its Employees of the Year and Supervisors or Managers of the Year and state employees who reach their milestone years of service to the state. This issue of *Connections* focuses on these DHHS honorees.

According to Gov. Heineman, this year more than 1,800 state employees received special recognition for over 37,000 years of service to the state. He said that as he travels the state, citizens routinely thank him for help they have received from state agencies and their positive encounters with state employees.

In DHHS alone, 524 employees received a milestone recognition totaling 11,350 years of service and experience.

I was able to attend all of these ceremonies across the state and celebrated these achievements with employees. It was an honor and each time, I came away with an even greater appreciation for you, your knowledge and commitment.

I also had the privilege to recognize the 14 DHHS Employees of the Year and 13 Supervisors/Managers of the Year on October 24. These employees were nominated by a peer, someone who noticed their knowledge, enthusiasm, positive attitude, and focus on doing their best. These people are all leaders within DHHS and it was truly special to spend the day with them. They are an inspiration.

The bottom line is that you, DHHS employees, are the face of our organization, whether your interactions are with each other, partner organizations, our clients or our neighbors. We, too, hear from satisfied customers and some of those comments appear each month in *Connections* as well as in the "Kudos" section of the DHHS Facebook page, and they are gratifying to read.

Congratulations, again, to the honorees, and thank you all for the work you do every day.

Jung & Montew

Employees of the Year 2012



Mary Barrett Community Support Specialist, Children and Family Services, Central Service Area

Mary does a fantastic job of contacting and engaging community partners.

She supports the critical need for ACCESSNebraska to have community partners as a resource by being a necessary link for communication with the partners. Mary supports ACCESSNebraska and partnership development through accurate, thoughtful, and well done presentations. The number of contacts and range of different partners that Mary has developed is impressive. The quality of service which Mary puts into her work exemplifies our continued commitment to clients we service.



Donna Baumann Staff Assistant I, Norfolk Regional Center

Donna is competent, thorough and well organized. She helps coworkers get their job duties

done on a timely basis. She initiates and completes tasks that add value to the performance improvement and risk DHHS is proud to introduce the 2012 Employees and Supervisors/Managers of the Year. It's such an incredible honor! These employees were recognized for their achievement at a ceremony at the Lincoln Country Club on Oct. 24, 2012.

State agencies are allowed to select one employee and one Supervisor/Manager of the Year for every 500 people employed by the agency. The following write-ups were taken from the nomination forms. Pictures were provided by the Department of Administrative Services. Congratulations to all!

management programs. She organizes activities for several multidisciplinary committees. Donna readily helps document discussions and findings and prompts coworkers to follow through on assignments. She is very knowledgeable of computer software programs and is always willing to go above and beyond the call of duty. Donna is an asset to the Norfolk Regional Center.



Margene Boyce Social Services Worker, Children and Family Services, Lincoln Customer Service Center

Margene is a dedicated employee

who does her best each and every day. Her abilities, extensive knowledge, professionalism and care for clients and coworkers are impressive. She is more than willing to help fellow coworkers enhance their knowledge to better serve the citizens of Nebraska. Margene shows compassion and understanding to internal and external customers. She truly cares about getting clients every benefit they may be entitled to and receive

accurate information about their cases. Margene's positive attitude in moving forward and making ACCESSNebraska a success shows through in everything she does.



Sondra Cluck Child Support Enforcement Worker, Children and Family Services, North Platte

Sondra is dedicated to her

work, coworkers and customers. She is always looking for ways to improve case processing by sharing shortcuts or techniques she has found to make work more efficient. Sondra is very involved in the Nebraska Child Support Enforcement Association. She plans an outstanding fall conference each year which provides valuable training to county attorneys, clerks and caseworkers in the child support field. Sondra uses her positive attitude and sense of humor to approach any challenge. Sondra has definitely made

a positive impact in Nebraska for child support enforcement.



Paula Gutierrez Housekeeper, Western Nebraska Veterans' Home

Paula has a true passion for making a difference and being a team player. She always comes

to work with a very positive attitude and enjoys putting a smile on everyone's faces. Paula willingly accepts additional duties and does so with a "can do" attitude. She is the first to volunteer anytime extra work needs completed. Paula also has a true passion for caring for our members. She is frequently found interacting with our members. Paula has a caring spirit and is definitely one of a kind. She takes great pride in her work and routinely passes inspections with flying colors. Paula is a wonderful role model for other staff.



Joan Hult Quality Assurance Coordinator, Norfolk Veterans' Home

Ioan has devoted much time and energy into restructuring the

Quality Assurance process at the NVH. She is always looking for ways to improve the process and shows a willingness to accept suggestions for more effective and efficient ways to utilize resources. Joan understands customer service and routinely adjusts her schedule to meet the needs of new employees needing flu vaccines or TB testing. Joan has shown the ability to multi-task through monitoring member and staff health issues, preparing for survey, and ensuring Quality Assurance practices are in place. Due in no small measure to Joan's Quality Assurance programs, NVH received a deficiency-free survey in 2012.



Heather Leschinsky Program Coordinator, Medicaid and Long-Term Care, Lincoln

Heather is responsible for the Medicaid Managed Care Program which

entails multi-component coordination, extensive knowledge of policies and

regulations, and the ability to engage and respond to multiple stakeholders. She developed and implemented a plan for the expansion of the Managed Care Program from a three county area to a ten county area. The expansion resulted in a costs savings and has improved the quality of the services provided to Medicaid clients. Heather demonstrates integrity, patience, and admirable dedication in each new challenge. Her attention to detail and thoroughness in everything she does is recognized by her peers, Medicaid clients and Medicaid providers.



Janice McHale Staff Assistant II, Developmental Disabilities, Hastings

Jan brings enthusiasm, professionalism, efficiency and a positive work

ethic to the workplace every day. Her experience and interpersonal skills are the foundation of her ability to support the work of Service Coordination across the state. Ian treats individuals in service. Service Coordinators and Administration with dignity and respect. She provides support to staff with policies and procedures, budget worksheets, statewide forms development, computer access and training, and Priority One Tracking for

all individuals with DD with emergency needs. Jan is an invaluable asset, and her daily contributions to making the systems and processes more effective are immeasurable.



Kathryn Pinkley DHHS Policy/ Regulation Coordinator, Legal Services, Lincoln

Kay has served as the agency's sole coordinator in the

rulemaking process since the number of Regulation Coordinators for DHHS was reduced from four to one in 2010. This fundamental restructuring of the process required substantial effort by Kay. The process had to be reevaluated and streamlined. New guidelines and forms and a training presentation were developed to help DHHS Divisions and programs transition to the new procedures. Throughout this stressful and demanding period, Kay maintained a positive and professional attitude. Her contributions have been invaluable in helping make this complicated process more efficient while also ensuring that the resulting regulations are consistently high in quality.



Derek Rusher Teacher, Youth Rehabilitation and Treatment Center, Kearney

Derek is creative and he is educating the youth to be creative. He has worked very

hard over the past year to engage youth in activities they may not get to do anywhere else. He taught them skills on how to design a rock garden and do the manual labor. He had poster contests and a Valentine's Day contest where youth could complete art work and earn an incentive for their work. Derek designed the YRTC-K logo and then had youth design billboards that are now displayed in the gym. Derek has used his art background to help make the facility a warmer, soothing place for the youth to live.



Janis Singleton Administrative Assistant I, Public Health, Lincoln

Janis has a positive attitude, strong work ethic and courteous and helpful manner. Her professionalism

and friendliness to other employees is impressive. Janis is a very respectable and positive role-model. She has trained

and assisted new employees to keep contracts and projects on schedule, while still covering her own workload. Her coworkers have great respect for her and rely on her input heavily. Recently, Janis was asked to help with a special project. She jumped right in, working long hours and sharing ideas, to create a very professional looking document. Janis is someone you can count on for assistance, support, research and information at any time.



Carolyn Stuczynski Human Resources Officer, Operations, Bellevue

Carolyn exemplifies the DHHS Values and Core Competencies with her dedication and

commitment to the Veterans' home and filling vacant staff positions. Carolyn started an ENVH walking club. She has been instrumental in keeping the group organized and on track. Carolyn's upbeat attitude and coaching positively impacts ENVH employees. Her dedication and passion to support the Veterans' Home reflects on the quality of care provided to the Veterans. Carolyn is a very valued and well respected Human Resources Officer. She always exhibits esprit de corps and is willing to go above and beyond the call of duty.



Cherri Trump Developmental Technician II. Developmental Disabilities, Beatrice State Developmental Center

Cherri has a positive attitude and

constantly has a smile on her face. She is dependable and can be counted on to get the job done. Her dedication is evident in her willingness to work when she is needed. Cherri continuously goes above and beyond to support the people who live within the entire area in which she works, 420 Solar. She selflessly puts the needs of the people that live at 420 Solar before her own. She is supportive of her co-workers as well as the individuals she works with. Cherri is truly an asset to the BSDC.



Ying Wang Statistical Analyst III, Behavioral Health, Lincoln

Ying has an unparalleled talent for creating, analyzing and making sense of any

dataset. She has an incredible grasp of the Behavioral Health data and manages to quickly complete any report needed. Ying's quality work makes the jobs of others easier. She exceeds expectations on a daily basis by completing reports

before deadlines and addressing multiple requests with ease, intelligence, and a positive attitude. She has the ability to make complex data understandable to any stakeholder. Ying's attention to detail, improvement of data integrity, and astute analysis allows Behavioral Health to be data-driven so that a positive difference can be made in the lives of the consumers we serve.

Supervisors of the Year 2012



Troy Bailey Office Manager, Medicaid and Long-Term Care, Lincoln

Troy manages staff in the MLTC Call Centers, Electronic Data Interchange Help Desk, Medicaid

Inquiry Line, Medicaid Screening Desk and Data Entry Team. He shows leadership and professional courtesy in meeting the daily needs of staff, an expanded Data Entry Team and a growing call center. He maintains a highly professional and courteous demeanor in the midst of daily routine and emergent challenges. Troy has a strong ability to problem-solve and display "grace under fire." Troy demonstrates a willingness to listen, an ability to meet multiple challenges head on and serves as an outstanding resource to his staff, coworkers, and everyone serving with him in the Medicaid Claims Unit.



Katherine Batt CFS Service Delivery Administrator I. Children and Family Services, Western Service Area

Kate supervises CFS workers who focus on adoption

and guardianship cases. She also led the Permanency Planning Team. Her innovative, assertive and dedicated leadership has resulted in 185 children achieving permanency in a "forever home." Kate is very organized and helps her staff develop organizational skills which contributes to their success in reaching permanency for children and families. Kate consistently reviews work load, helps staff prioritize tasks, facilitates use of available resources, and always remembers that safety, permanency, and well-being for children are the top priorities. Kate is an excellent role model for her staff.



Karry Bloomquist Nurse Supervisor, Grand Island Veterans' Home

As the Restorative Department Supervisor, Karry has

initiated many positive changes. She has developed unit-based restorative programs to provide additional therapy for members, improving their level of

functionality and quality of life. She holds her staff accountable to ensure that the members receive the best care possible. She shares proper techniques with nursing staff on all three shifts to help provide consistent quality care. Karry works diligently to put appropriate measures in place to ensure members comfort and safety. Karry has a wonderful "can do" attitude and is a tremendous asset to the Grand Island Veterans' Home.



Dawnette Bredberg Director of Nursing, Eastern Nebraska Veterans' Home

Dawnette has created a strong sense of team work at ENVH. She encourages staff to learn and

grow. Dawnette is approachable, fair and reasonable. She has made tremendous contributions toward the improvement of the facility and member care. She has implemented necessary changes to ensure higher safety standards, improved quality of care and created more productive and satisfied employees. Dawnette demonstrates professionalism and is admired for her ease at which she is able to connect with co-workers to provide a positive, fun working environment. She is highly motivated to make ENVH a great place to live for the veterans and a great place to work for staff.



Brenda Chase Child/Family Services Specialist

Supervisor, Children and Family Services, Eastern Service Area

Brenda is an excellent supervisor who cares about her employees.

She is very organized and has the ability to present information in an effective way. When Brenda started supervising in Initial Assessment, she had no Initial Assessment experience. She put forth a tremendous amount of effort to learn from her staff and other supervisors. Brenda actively engages in casework and goes out on cases with her employees in order to keep a current understanding of the work being done. Under her leadership and direction, her team has strengthened their relationships with each other and improved their quality of work.



Vera "Ellie" Friesen

Associate Director of Nursing, Lincoln Regional Center

Ellie has responsibility of the overnight staff for the entire LRC campus. She is a

dependable and reliable supervisor with a genuine, compassionate manner. She has extremely high standards for patient care and is continually looking for and giving input on ways to improve care

and services. She has been instrumental in providing leadership to the campus on 3rd shift where there are the fewest people available to help in times of crisis. Her ability to have staff work as a team has been instrumental in ensuring the patients have calm and peaceful nights. Ellie promotes the mission and vision of the agency and is a key member of the LRC Leadership Team.



Libby Hanzel Social Services Supervisor, Children and Family Services,

Fremont Customer

Libby is a great supervisor who constantly

Service Center

encourages her team to succeed and build self-confidence. Her inspiring words and fantastic resources have helped her team reach number one in the state for calls and work tasks on several occasions. She recognizes achievements and accomplishments made by her team. Libby is very approachable and is more than willing to answer questions or provide clarification. She is always there to help her employees and does so in a professional way. She has a phenomenal attitude and her constant bubbly personality keeps her team's spirits high. Libby makes the job exciting, challenging and rewarding for her employees.



Karen Harker Federal Fiscal and Performance Manager, Behavioral Health, Lincoln

Karen has a positive attitude, strives for excellence and works diligently to improve

the fiscal network reporting and federal fiscal reporting for Behavioral Health. She has the ability to make complex fiscal concepts easily understood. Karen is an effective supervisor with a caring and supportive supervision style. She developed a fantastic and talented team that is cohesive, effective and efficient. She is very patient and takes every opportunity to teach and mentor individuals which results in improved outcomes and performance. Karen promotes the value that each individual brings to Behavioral Health and leads by the example of the DHHS mission, helping people live better lives.



Deborah Johnsen Program Manager, Developmental Disabilities, Beatrice State Developmental Center/ Bridges Program

Deb shows unyielding dedication to the individuals and staff she supports at Bridges. She takes time to talk with employees about their accomplishments and concerns. She shows a genuine appreciation for the time and effort put forth by staff in difficult situations. Deb is quick to provide positive feedback to staff in an effort to build staff morale and a team mentality. She is a great role model and strives to make Bridges a healthy, supportive, and successful working environment. Her extensive knowledge and experience has bettered the lives of not only the individuals who reside at Bridges, but the lives of the employees as well.



Melissa Leypoldt Health Program Manager II, Public Health, Lincoln

Melissa sets an example of a strong work ethic for her staff and perseverance in

adversity. Melissa looks for creative ways to make work fun and healthy. She seeks feedback from staff and makes adjustments accordingly. In her role as a Health Program Manager, Melissa has developed protocols, innovative data systems, partnerships, and outreach strategies. She is highly creative and does an exceptional job of adapting to new conditions. Despite the fact that Melissa manages programs with budgets

in the millions and services provided to thousands of people, she never loses sight of the importance of every individual client.



Jillion Lieske
Service Coordination
Supervisor,
Developmental
Disabilities, Lincoln

Jillion is a dedicated supervisor who enjoys challenges and looks for ways

to improve the provision of service delivery. She supports her assigned service coordinators by staffing each situation appropriately and attending team meetings and court hearings. She has modified and enhanced training with service coordinators to ensure they understand that service provision is no longer a choice but an order of the court. Jillion's passion for accurate and detailed information has helped guarantee a smooth delivery of services focused on outcomes desired by individuals while also meeting the needs of the courts and ensuring the safety of the community.



LaDene Madson Human Resources Manager II, Operations, Hastings

LaDene is a very dedicated employee and supervisor.

She is responsible for providing HR support to many areas. She does an excellent job at staying on top of what is going on in each area she supports. Her management skills are outstanding. She makes her expectations known and encourages her staff to do their best. The quality of work that her staff produces is high. She works very hard to make sure everything is running smoothly and according to the rules established. LaDene is highly respected and her employees are grateful for the opportunity to grow under her direction.



Sandra Renken Business Manager II, Youth Rehabilitation and Treatment

Sandi is a fair and consistent supervisor. She always takes time

Center, Geneva

to listen to any concerns her employees may have. Sandi chaired the American Correctional Association committee to the very successful result of the Youth Rehabilitation and Treatment Center in Geneva being accredited again this year. Sandi keeps the best interests of the Youth Rehabilitation and Treatment Center in Geneva in mind in all that she does.



"Courtesy is the shortest distance between two people." ~Anonymous

By Richard Metler, System Consultant Staff Development

Welcome to "Making Courtesy Common in the Workplace." This column will address workplace courtesy from a variety of topics to raise our awareness of the importance in how we treat one another at work.

It's startling to consider that most of us spend one half of our awake life either at work, getting ready for work, going to and from work, or thinking about work. Incredible isn't it? When thought of in these terms, what goes on at work takes on a whole new level of significance.

The environment in the workplace plays a major role in how productive and effective any of us are at work. It's also a major factor in our personal health, well-being, and satisfaction. In a positive work environment, people are much more likely to give their best efforts and feel personal satisfaction.

What makes a positive work environment?

Unfortunately, a positive and rewarding workplace culture is not something that can be done for us or handed to us by anyone. Positive workplace culture where we enjoy being at work with our co-workers is something each of us can

have only through persistent effort. Positive work culture is created only when we each individually make efforts to be the kind of person we want to be around while we are at work.

The good news is that it's easy. Deep down we already know how to take personal ownership of feeling positive at work. So how can we each do our part?

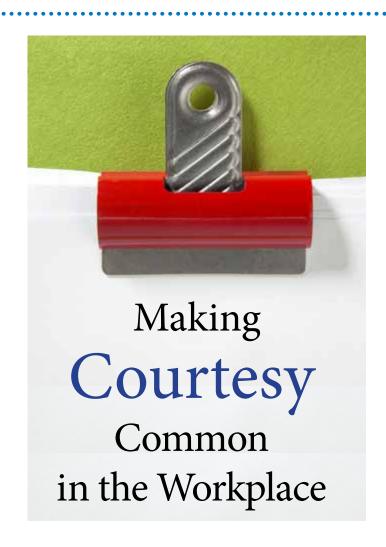
- 1. Treat every single person we encounter at work with dignity, respect, and courtesy.
- 2. Make the commitment to take good care of our relationships with coworkers in all we say and do.
- 3. Be kind and courteous: smile at people and say *Good morning*, *Hello*, *Please*, *Thank you*, *You're welcome*.

Most of the time, people treat us the same way we treat them. The consistent habit of courtesy will positively influence the actions of others. Courtesy at work can be contagious as others follow your lead. As the saying goes, "A rising tide lifts all boats."

Working together, we can create a workplace where kindness, courtesy, and respect define our every interaction.

Please email me your thoughts, concerns, or suggestions about workplace courtesy and workplace relationship at: Richard.Mettler@nebraska.gov.

I will email you a response, and perhaps anonymously feature your thoughts, concerns, or questions in a future column.



Recognition for Years of Service 2012

"I know the price of success: dedication, hard work, and an unremitting devotion to the things you want to see happen."

Frank Lloyd Wright

This year more than 1,800 state employees received special recognition for their 37,000+ years of service to the state. In DHHS alone, 524 employees received a milestone recognition totaling 11,350 years of service and experience.

Because employees are located across the state, those working in facilities and Service Areas are identified accordingly. The Regional Centers are in the Division of Behavioral Health, Veterans' Homes are in the Division of Veterans' Homes, the Beatrice State Developmental Center is in the Division of Developmental Disabilities, and the Youth Rehabilitation and Treatment Centers and Service Areas are in the Division of Children and Family Services.

This information is provided by DAS State Personnel. If errors or omissions appear, please contact your local Human Resources Office.

45 YEARS OF SERVICE

Lincoln Regional Center

Rolando Bretos, Jr. Gerold Lindsay Jo Price

Children & Family Services -

Marian DeBuhr

Beatrice State Development Center

Rosalee Reedy

Operations - Support Services
Pamela Raecke

40 YEARS OF SERVICE

Director's Office — Communication & Legislative Services

Mike Wight

Director's Office — Legal Services

Kathryn Pinkley

Hastings Regional Center

Steve Breault

Marjorie Colburn Pamela Schwabauer Teresa Wynn

Lincoln Regional Center

Richard Friel David Nicklas

Children & Family Services

Chris Hanus Michael Kelly

Children & Family Services -Central Service Area

Beverly Enderle Jean Seely

Children & Family Services -Eastern Service Area

Robert Kubat Susan Schunk Phyllis Wachtler

Children & Family Services -Southeast Service Area

Charlie Bennett Nancy Bettin Linda Franzen Carole Steffen

Developmental Disabilities

Elizabeth Cartwright

Beatrice State Development Center

Susieann Eichenberger Stephen Marmon Lynette Reinke

Public Health

Howard Isaacs Dannie Kossmann Vicki Sue Nelson Rita Thalken

Grand Island Veterans Home

Toni Saltz

Operations - Financial Services

Vicki Bauer Deborah Bishop

35 YEARS OF SERVICE

Director's Office

Bonnie Engel

Director's Office - IS&Ts

Gayle Bachman Evelyn Lyons

Director's Office - Legal Services

Lee Brawner

Behavioral Health

Jim Harvey Kelly Ostrander

Hastings Regional Center

Patricia Adrian

Norfolk Regional Center

Kathy Arends Tracy Cullin-Culligan Verlin Redlinger

Lincoln Regional Center

Kelley Champion Teresa Haynes Bradley King Corinne McCoy

Children & Family Services

Jean Brandl Debra Steidley Byron Van Patten

Children & Family Services -Central Service Area

Ann Kawata Kathryn Mankin

Children & Family Services -Eastern Service Area

Teresa Allen-Williams

Donald Eckley Terri Hennig

Denise Hoffman

Robert Owens

Ruth Roedel

Vicky Wright

Children & Family Services -Northern Service Area

Michael Puls Cindy Williams

Children & Family Services -Southeast Service Area

Linda Brennan Brenda Coonrod Sue Gilbert Cindy Sullivan Laura Yoakum

Children & Family Services -Western Service Area

Theresa Deckert Lynn Fitzgibbon

Youth Rehabilitation and Treatment Center - Geneva

Carol Fox Ralph Sedelmeier Mary Stofer

Beatrice State Developmental Center

Mary Buss Bobbie Carel Douglas Corey Connie Doyle Connie Mahloch Janice Martin Howard Nelson

Lynn Pomajzl Susan Yates

Medicaid & Long-Term Care

Mary Suzanne Clark Emil Spicka Ion Sterns

Public Health

Joann Erickson
Debra Firman
Sandra Klocke
David Micheels
Patricia Nave
Roger Rhylander

Michael Wentink

Kathyrn Ward

Kathleen Kroeger

Operations - Financial Servicest

Grand Island Veterans Home

Glenda Lawson

Operations - Human Resources and Development

LeeAnn Zach

Operations - Support Services Denise Cobb

30 YEARS OF SERVICE

Director's Office - IS&T

Dawn Longwell Mark Nelson

Hastings Regional Center

Shelly Cantrell Janet Schueler

Lincoln Regional Center

Robert Fahrnbruch Charles House Casey Sanders

OCTOBER 2012 Connections 10 of 16

Norfolk Regional Center

Kandice Lange Patrick Weich

Children & Family Services

Marsha Baumfalk

Children & Family Services - Central Service Area

Brenda Bender Michael Zgud

Children & Family Services -Eastern Service Area

Marjorie Cook Linda Soukup

Children & Family Services -Southeast Service Area

Linda Bryceson Cheryl Frederick Patricia Heng Lois Thiel Brian Wolesensky

Children & Family Services - Western Service Area

Mary Martinez

Youth Rehabilitation and Treatment Center - Kearney

Don Purvis

Developmental Disabilities

Michael Crawford Carla Crook

Beatrice State Developmental Center

Ronald Ackerman Rhonda Bohling Judith Braun Thomas Graham Terry Hersh

Dixie Kimes

Darrell Larson Alecia Stevens

Medicaid & Long-Term Care

Barbara Joy Lowell Sedlacek

Public Health

James Balk James DeFrain Margie Sutej

Eastern Nebraska Veterans Home

Gwen Jones

Grand Island Veterans Home

Diana Buhrman Nancy Klimek Linda Rickard-Eddy

Norfolk Veterans Home

Susan Bockelman

Operations - Financial Services

Bryan Rettig

Operations - Human Resources & Development

Joyce Hoferer Mary Osborne

Operations - Support Services

Terry Blum

25 YEARS OF SERVICE

Director's Office -Communications & Legislative Services

Marla Augustine

Director's Office - IS&T

Donna Barrows Elizabeth Hicks-Hunt Behavioral Health

Susan Adams

Hastings Regional Center

Timothy Deal Cheri Delay

Lincoln Regional Center

Julie Anderson Denise Den Sandra Holmes Jeffrey McCain Sandra O'Meara Karen Thaut Diannia Young

Norfolk Regional Center

Caroline Baumann
Dale Clark
Penny Clausen
John Kelly
Darlene Sunderman

Children & Family Services

Karen Heng Alice Stoner-Stimson Jerry Vanderbeek

Children & Family Services -Central Service Area

Joy Walkowiak

Children & Family Services -Eastern Service Area

Vickie Adams Darniece Amos Kathy Anstine Gloria Baker Bette Westerfield

Children & Family Services -Northern Service Area

Sharon Clausen

Roy Hammond Nancy Klug Vicki Victor

Charlene Young

Children & Family Services - Southeast Service Area

Verdell Bohling Roberta Castillo Victoria Dudley Janet Duncan Kathryn High

Children & Family Services -Western Service Area

> Nancy Gamboa Jennifer Lynn

Youth Rehabilitation and Treatment Center - Geneva

Stan Miller

Youth Rehabilitation & Treatment Center - Kearney Susan Divan

Daniel Leffler Kerry Thompson David White

Mick Woodside

Developmental Disabilities

Nancy Fowler Todd Johnson Fritz Nuffer Gayle Pierce Carol Torres Jan Wagner

Beatrice State Developmental Center

Monica Gowen

Deborah Husa

Ronald Leitschuck Librado Lopez

Ellen Mohling
Tammy Schmit
Edwin Seidel

Lori Van Eperen

Medicaid & Long-Term Care

Melissa Haecker Cathy Jo Truax Linda White

Public Health

Karen Bowen Susan Dempsey Jacqueline Fosler Janice Hake

Ann Larimer Suzette Moeller Patricia Urzedowski

Grand Island Veterans Home

Tamara Arnold Christine Falldorf Lynn Ficken Daniel Fox

James Kaslon Donna Warburton Debra Watson

Norfolk Veterans Home

Dave McGrew
Bruce Paul
Susan Richling
Penny Voichoskie
Tamara Witzel
//estern Nebraska Veterar

Western Nebraska Veterans Home

Joan Carter Ellen Mattley Patrick Munoz Operations - Financial Services

Sheila Harris

20 YEARS OF SERVICE

Director's Office - IS&T

Sandra Green Janet Johnson Diane Koza

Anne Pittock

Hastings Regional Center

Henry Potts Michelle Schamens

Lincoln Regional Center

Roger Glenn

Norfolk Regional Center

Margaret Pick Kevin Piske Craig Podany

Children & Family Services

Randall Chapp Dennis Ellis Kondra Jividen Diane Lamon Karen Parde

Gay Rogert Peggy Tjaden

Children & Family Services -Central Service Area

Catherine Krebsbach

Children & Family Services -Eastern Service Area

> Otto Burton Barbara Hawley Scott Hofmann

Christina Iiams

OCTOBER 2012 Connections 11 of 16

Dianna Leslie Deborah Newsome Shayne Schiermeister Linda Staggs

Children & Family Services -Northern Service Area

Margaret Chamberlin Kari Kraenow Margaret Plugge Sarah Scheinost Susan Schlieker Nancy Turpin

Children & Family Services -Southeast Service Area

Linda Hughes Marilyn Kimbrough

Children & Family Services -Western Service Area

Laura Davis
Valarie Gartner
Julie Gockley
Elizabeth Hessler
Kimberly Seelmeyer
Youth Rehabilitation &

Youth Rehabilitation & Treatment Center - Geneva

Kathie Brower Ray Mohlman JoDeen Swartz

Developmental Disabilities

Tina Bruning
Jana Deines
Renee Greunke
Jane Lindsay
Kate Mathias
Janice McHale
Christina Reece
Diane Reed

Beatrice State Developmental Center

Greg Blaha
Patricia Jantz
Jeannette Krull
Barbara Mann
Grace Ojeda
Gina Otto
Brenda Russell
Danny Sikyta
Marina Stansberry

Medicaid & Long-Term Care

LaVae Fattig Elizabeth Longman Joette Novak Ruth Vineyard

Public Health

Kathleen Burklund Nancy Carley Troy Huffman Sue Mollring Lori Pflanz-Jerkovic Tammy Reeves Tamera Reynoldson Josephine Rodriguez Robert Semerena Jeffrey Soukup Rita Tiedt Michelle Valdez

Eastern Nebraska Veterans Home

Kathrine Zabel

Ian Stubbe

Grand Island Veterans Home

David Kreutzer Karen Lillie Debra Salmon

Norfolk Veterans Home

RoseAnn Ross

Operations - Financial Services

Cheryl Burcham Corina Harrison Mary Howard

Operations - Human Resources & Development

Connie Schulz

15 YEARS OF SERVICE

Director's Office — Communication & Legislative Services

Gregory Votava William Wiley

Director's Office - IS&T

Norman Hamel Joseph Homan Shane Krause Michael Ramsey Gregg Shonka

Hastings Regional Center

Rochelle Dixon Connie Johnson Heather Sidders

Lincoln Regional Center

John Andreini Todd Falter Laurie Good Kerry Held Tricia Kutschkau Gary Madison Cheryl McMurry Mary Ogle Maximina Sotelo

Norfolk Regional Center

Michelle Clark Emil Hledik

Children & Family Services

Kayl Dahlke Anjelina Renteria Amy Witte

Children & Family Services -Central Service Area

Genevieve Sharp Juan Urrutia Trenton Waite

Children & Family Services -Eastern Service Area

Musa Dube Patti Smalley Kristie Sylvester

Children & Family Services -Northern Service Area

Kristine Hanefeldt Catherine Heyne LaDonna Mead Philip Todd

Children & Family Services -Southeast Service Area

Lesa Kechley

Children & Family Services -Western Service Area

Susan Allen Jeff Brown Rochelle Dotson Sonya Gugelman Karen Roland Melissa Smith Amber Sterkel Mechele Witt

Youth Rehabilitation & Treatment Center - Geneva

Shirley Kamler Connie Reinsch Sandra Renken

Youth Rehabilitation & Treatment Center - Kearney

Mary Balcom Janet Irlmeier Robert Jones Douglas Rose

Developmental Disabilities

Peggy Beaudette-Duggan Jeff Blunck Kellie Boury Margaret Cole Amy Sharpnack Naomi Sweet Orehek Mark Vetter

Beatrice State Developmental Center

Mikel Balderson Deneta Hahn Sami Harms Tammy Hereth Sonja Horst Kary Rash Cheryl Trimm Tamara Weichel Kathryn Whitmore

Medicaid & Long-Term Care

Heather Krieger

Public Health

Carl Easterling
Peggy Jordan
Dennis Leschinsky
Angela Parrish
Candace Stevens
Daniel Taylor
Russell Wren

Eastern Nebraska Veterans Home

Connie Glover Jeanie Winter

Grand Island Veterans Home

Rick McKimmey Wanda Reimers Edith Soper Sandra Thinnes

Norfolk Veterans Home

Jerie Hansen Michael Sukup

Western Nebraska Veterans Home

Geraldine Gurnsey

Operations - Financial Services

Susana Egge Operations - Human Resources & Development

Sandra Arnold

10 YEARS OF SERVICE

Director's Office - IS&T

Curtis Helgoth Christy Pankoke Corey Stefkovich Director's Office — Legal Services
John Baker

Hastings Regional Center

Betty Hert Virginia Johnston Judy Kussman LeeAnn Schutte

Lincoln Regional Center

Ann Alberico
Juanita Brock
Despina Gallardo
Suzanne Hart
Kris Hoover
Michaele Johnson
Luanne Jones
Kimberly Kilgore
Zeb Moseman
Carolyn Nash
Stan Wiegert

Norfolk Regional Center

Terry Beltz
Penny Buck
Shannon Bulau
Harriet Coble
Shirley Drahota
Laree Kubes
Cami Long
Bonnie Long
Judene Mewis

Children & Family Services

Kristy Buckles Teri Chasten Stephanie Mundhenke Denise Walker

Children & Family Services -Central Service Area

Joan Feeney

Maribel Gurrola Becky Lentz Dorothy Russell Idalia Urbina Ann Wood-Holley

Children & Family Services -Eastern Service Area

Gloria Correa Olga Jenkins William Manhart Sarah Markuson Corissa Ulane

Children & Family Services -Northern Service Area

Melissa Carpenter John Evans Sheila Sawatzky Kathy Weiland Bobbie Zalme

Children & Family Services -Southeast Service Area

Alec Frerichs
Kimberly Johnson
Jeanette Malone
Adrienne Pettigrew
Jennifer Runge
Bertha Topp
Starlet Ware

Children & Family Services - Western Service Area

Debra Cox Leanda Honeywell Bethany Monnahan Karen Wegner Susan Wolfe

Youth Rehabilitation & Treatment Center - Geneva

Angela Peppie Joy Williams

Youth Rehabilitation & Treatment Center - Kearney

Brandon Pierce

Developmental Disabilities

Amanda Anderson Emory Haynes Jillion Lieske Joyful Stoves

Beatrice State Developmental Center

Rhonda Balderson

Kenneth Belz Jesse Bjerrum Elizabeth Bond Jolene Burmeister Kathryn Chace Karen Engelman **Brandy Holling** Vince Knee Michelle McAtee Alla McBride Jessica McCarthy Linda Novak Micheal Pangborn Parde Yvonne Dean Rademacher Sandra Reed Marcia Regier

Barbara Schroeder Medicaid & Long-Term Care

Sarah Briggs Marilyn Jackson Michelle Parker Nancy Taylor

Public Health

Billye Bignell
Dianne Harrop
Edilma Him-Osorio
Tasha Jedlicka
Donna Jobman
Patricia Lemke
Diane Lowe
Justin Nelsen
Patricia Owens
Barbara Remmers
Eunice Sexson

Western Nebraska Veterans Home

Tammy Adams

Operations - Financial Services

Patrice Budenholzer Crystal Hier Cinde Swartz

Operations - Human Resources & Development

Becky Agan Mencl Christine Harrison

Operations - Support Services

John Hayden Linsey Yokley

Eastern Nebraska Veterans Home

Mark Edwards Patti Howe Oksana Korotkikh Elaine Thiemann

Grand Island Veterans Home

Jocelina Calhoun
Jerel Geren
Amanda Jenneman
Trish Kelly
Kathleen Payne
Betty Peterson
Ardis Sullivan
Lucinda Urwiller
Connie Wiley

Norfolk Veterans Home

Jennifer Last Daniel Reding Karen Sheaks Jodi Smith



Working with Nebraska Tribes to Improve Health Data Collection

By Josie Rodriguez, OHDHE

The Office of Health Disparities and Health Equity (OHDHE) is working with the Great Plains Tribal Chairman's Health Board and the Nebraska Tribal leaders to improve public health data collection for Nebraska's federally-recognized Tribes. Public health data collection among tribal communities in Nebraska is vital in identifying health disparities and improving health outcomes for culturally-diverse populations in Nebraska.

OHDHE participated in the "Prevention of American Indian Morbidity and Mortality" meeting held in Grand Island on Sept. 26, 2012, by the Great Plains Tribal Chairman's Health Board and the Northern Plains Tribal Epidemiology Center. The meeting was held to help coordinate efforts among Nebraska tribal leaders to improve tribal public health data collection efforts in the state.

OHDHE presented information to tribal leaders on recent Behavioral Risk Factor Surveys completed in collaboration with the office and Nebraska Tribes. Information was also presented regarding a recently released "Health Status of American Indians in Nebraska" report. This report is the first of its kind released by the state for Nebraska American Indians.

At this event, **Anthony Zhang,** OHDHE Epidemiology Surveillance Coordinator was recognized and

honored by the Great Plains Tribal Chairman's Health Board for his outstanding work for Tribal Public Health Data. Anthony Zhang worked very hard in providing public health data to the Board and Nebraska tribal leaders.

OHDHE would like to thank
Anthony for the great work he does.
Another thank you goes out to **Dr. Tom Safranek** (State Epidemiologist, Public
Health) for his guidance and support in
minority data collection across the state
and to **Norm Nelson** (Statistical Analyst,
Public Health) for his help and support
with data for this meeting and the work
he does to provide minority data for the
office.

For more information regarding the report, please contact OHDHE at 402-471-0152 or visit www.http://dhhs.ne.gov/publichealth/Pages/healthdisparities_index.aspx



Anthony Zhang receives honor and recognition gift from Great Plains Tribal Chairman's Health Board.

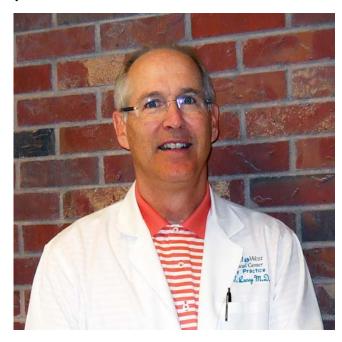
WNVH Medical Director Recognized as Nebraska's Family Practitioner of the Year

Dr. Kent Lacey, medical director for the Western Nebraska Veterans Home in Scottsbluff, was recently recognized as the Family Practitioner of the Year for the state of the Nebraska. The award was presented to Dr. Lacey by Gov. Dave Heineman at the State Capitol in September.

In a nomination letter, **Lonnie Starke**, WNVH Facility Administrator wrote, in part:

"Dr. Lacey has been the Medical Director for WNVH for over 25 years. During this time, Dr. Lacey has provided

excellent medical care coupled with excellent customer service. Dr. Lacey's friendly and professional approach has fostered excellent customer relations with the residents and their families. Dr. Lacey has always been willing to take the extra time necessary to spend with the residents and their families so they may fully understand their medical options.



WNVH has enjoyed three deficiency-free annual USVA Surveys, in great part due to Dr. Lacey's excellent care and management of the medical needs of the residents.

Dr. Lacey is a great asset to this facility and always demonstrates a positive approach when performing his duties. He is very deserving of this honor."

Congratulations, Dr. Lacey!

DHHS Budget Submitted. Here's What to Expect Next...

Putting together a budget is hard work; most of us know this from personal experiences and can relate to the challenges of anticipating income and expenditures and making compromises. It's not easy and, in fact, sometimes it's easy to put off.

When it comes to the DHHS budget, we look years ahead in requesting the funding necessary to administer DHHS programs. As with all state agencies, DHHS' budget request for the fiscal year 2013-2015 biennium was submitted to the State Budget Division in September.

The work surrounding DHHS' budget request is a significant task and began early in the year. Each Division Director, COO Matt Clough and CEO Kerry Winterer take this responsibility seriously and spent many hours with division administrators and Financial Services section staff doing their best to anticipate issues, trends, program needs and other considerations.

The importance of the budget request is illustrated in the State of Nebraska Budget Instructions (a 147-page document), in part: "The budget request process is used...to assist in the development of the most significant

State public policy statement and plan for the use of public human and financial resources – its budget. The State budget embodies the policy and financial priorities for State government." And, "Now as much as ever agencies must appreciate the critical link that exists between agency strategic, results-based planning and the allocation of finite public resources."

Now that DHHS' budget request has been submitted, here are the next steps:

The budget requests from all state agencies will be reviewed over the next several months by Gov. Heineman and the State Budget Division. Questions will be asked and information will be provided. This is significant because the needs of all state agencies are being considered against the funding that will be available. The result will be the Governor's Budget Request which will be submitted to the Legislature in January. The Legislature's Appropriations Committee will then submit a budget that will have a public hearing followed by floor debate.

You can see the entire budget request on the State Budget Division's website at http://budget.nebraska.gov/

You can scroll down and click on Agency Number 025, Dept. of Health & Human Services. There you will see all of the documents that have been submitted as part of our budget request, totaling more than 2,000 pages. The budget instructions specified that no requests should be included for annual increases or decreases in employee salary or health care benefits. This doesn't necessarily

mean that there will be no increases, only that it will be an issue that will affect all state agencies.

The total budget (federal, state and cash funds) for DHHS this year is \$3,083,280,811. DHHS' budget request for the next biennium is \$6,900,293,976 (\$3,359,791,938 for FY 14 and \$3,540,502,038 for FY 15).



In Gratitude Letters to DHHS employees who are helping people live better lives

From **Erin Noble** (Social Services Worker, Lincoln):

Jump to

I got a call from a client the other day. She was very complimentary of **Krissa Richards**, (Social Services Worker, Scottsbluff). The client said that Krissa was very patient and answered all of her questions. She said Krissa "made her day" and explained exactly what she would need to do to report and verify her SE. The client also complimented the customer service that she has received as a whole, stating that each person she has gotten when she calls is very nice and always helps her out.

Dear **Dan Scarborough** (Facility Administrator, Youth Rehabilitation and Treatment Center in Geneva),

I would like to thank you, your staff and youth for participating in the Discover Geneva Summer Celebration events.

The community support that this event receives each year is very impressive. We appreciate your willingness to volunteer with the "inflatable games" in the Fillmore County courthouse square.

Again thank you for your support.

Mayor Rodney Norrie

To **Lisa Maddock** (Child Support Enforcement Program Specialist, Lincoln),

My wife and I would like to say a big thank you for the class that you and Mr. Hinds put on in McCook. We appreciate the time and effort from both of you and your dedication to your job. It is very apparent that you both care very much about what you do. Keep up the good work.

A local business in McCook

Byron Van Patten, Lisa's supervisor, says....Lisa and an employee of the Treasurer's State Disbursement Unit provide outreach and training to NE Employers regarding issues pertaining to remitting child support.

From **Sara Gilbert** (Child and Family Services Supervisor, Lincoln)

A client's father wanted to tell me what a great job **Josh Price** (Children and Family Services Specialist, Lincoln) did handling his son's case. This father said he came to Nebraska from Oregon to support his son and provide stability and structure in his son's life. That father said that Josh did a great job working not only with his son but with him as well, and he appreciated Josh being firm, but fair, with his communication and expectations.

From **Doug Gillespie** (Program Manager, Office of Environmental Health Hazards & Indoor Air, Lincoln)

I received a call from a teacher and supervisor at the University of Nebraska in Lincoln who had just talked with University of Nebraska in Lincoln who had just talked with Sara Morgan (Health Program Manager, Public Health) He Sara Morgan (Health Program Manager, Public Health) He was about radon which Sara was able to help him had questions about radon which Sara was able to help him with. He was very complimentary of the fact that she took her with. He was very complimentary of the fact that she took her time explaining the radon requirements, and how easy it was to get the answers he wanted from a state program.

The Nebraska Department of Health and Human Services mission:

Helping people live better lives.

