

Personal Emergency Response Systems (PERS)

NFOCUS Service Code

Emergency Response System 3447

Service Definition

Personal Emergency Response Systems (PERS) is a service for adults on the HCBS Waiver for Aged and Adults and Children with Disabilities (AD) and Traumatic Brain Injury (TBI) Waiver. It provides an electronic device that enables a participant aged 19 years or older immediate access to emergency help at any time through a communication connection system. The system is connected to the participant's phone and programmed to signal a response center once a help button is activated. The response center has trained professionals to timely respond once the button is activated. This service includes installation, upkeep, and maintenance of the PERS device.

Conditions of Provision

- A. The need for this service must be identified during participant assessment and included in the person-centered plan (PCP).
- B. Participant's cognitive and physical ability to use the Personal Emergency Response Services (PERS) devices will be jointly determined by the Service Coordinator and the participant.
- C. The services under the AD and TBI waivers are limited to additional services not otherwise covered under the Medicaid state plan, but consistent with waiver objectives of avoiding institutionalization.

Provider Requirements

- A. All providers of waiver services must:
 - 1. Be a Medicaid provider;
 - 2. Comply with all applicable Titles of the Nebraska Administrative Code and Nebraska State Statutes;
 - 3. Adhere to standards described in the Division of Medicaid and Long-Term Care Service Provider Agreement;
 - 4. Complete DHHS trainings upon request; and
 - 5. Use universal precautions.
- B. PERS providers must:
 - 1. Instruct the participant on how to use the PERS device;
 - 2. Obtain a participant signature verifying receipt of the PERS device;
 - 3. Furnish a replacement Personal PERS device to the participant within 24 hours of notification of malfunction of the original device while it is being repaired;
 - 4. Update the participant's list of responders and contact names at a minimum of semi-annually to ensure accurate and current information;
 - 5. Ensure monthly testing of the PERS device; and
 - 6. Provide ongoing assistance when needed to evaluate and adjust the PERS device, instruct the participant in the use of the PERS device, and provide system performance checks.

- C. Providers of PERS must maintain at least the following in each participant's file:
 1. Documentation of service delivery including participant orientation to the system and installation of the PERS device;
 2. List of responders and contact names;
 3. Case log documenting participant and responder contacts; and
 4. Record of monthly testing of the PERS device.

Rates

- A. Rates are set on an individual provider basis through a negotiation process between the provider and the Resource Developer (RD).
- B. Rates are reviewed annually at the time the provider's annual agreement is scheduled to end.
- C. Rates are established based on the usual and customary rates that are not more than the provider would charge a private paying individual.
- D. Frequency of service is a monthly rental fee.