Nebraska EVV for DD Agency Providers

October 2020

© Therap Services 2003 - 2020. All Rights Reserved. U.S. Patents #8819785, #8739253, #8281370, #8528056, #8613054, #8615790, #9794257, #10586290, #10622103

Disclaimer

Any information, support services or advice related to functionality of Therap Services' products is for general guidance only. Care providers are expected to know the procedures, practices and terminology required to provide care for the individuals they serve.

Using Therap should neither circumvent nor take precedence over required care, nor should it impede the human intervention of care providers in a manner that would have a negative impact on any individual's well being.

Seek professional advice on specific issues and their impact regarding any individual or entity. No liability can be accepted for any errors or omissions or for any person acting or refraining from acting on the information provided in these materials and/or presentations.

Any discussion of future functionality is intended for informational purposes only. It is not a commitment to deliver any material, code, or functionality, nor should it be relied upon in making purchasing decisions. The development, release, and timing of any features or functionality described is at the sole discretion of Therap.

© Therap Services 2003 - 2020. All Rights Reserved. U.S. Patents #8819785, #8739253, #8281370, #8528056, #8613054, #8615790, #9794257, #10586290, #10622103.

Agenda

1. Introductions
2. Checking in with Therap EVV
3. Editing EVV
4. Reporting
5. Offline options
6. Demonstration
7. Questions

© Therap Services 2003 - 2019. All Rights Reserved. U.S. Patents #8819785, #8739253, #8281370, #8528056, #8613054, #8615790, #9794257, #10586290, #10622103.

Therap: An option for DD Providers

- Therap EVV module will be an option for those DD providers that are providing those services subject to EVV

HCBS Developmental Disabilities Waivers Services (CDD and DDAD)		
Service	**Service Code**	**Provider Type**
Independent Living	2639	Agency and Independent
Supported Family Living	7494	Agency and Independent
Medical In-Home Habilitation	9220	Agency
Behavioral In-Home Habilitation	1796	Agency
Respite	2656	Agency
Respite (In-Home)	8148	Independent
Homemaker	9393	Independent
Homemaker	9769	Agency

- The Therap EVV module is being offered to DD providers at no cost
- Visit information will be sent from Therap to Tellus;
- Claims submission will still occur in the Tellus application
- DD providers who chose to use the Tellus solution will need to notify DDD at DHHS.DDProviderRelations@nebraska.gov so that the EVV module in Therap can be disabled

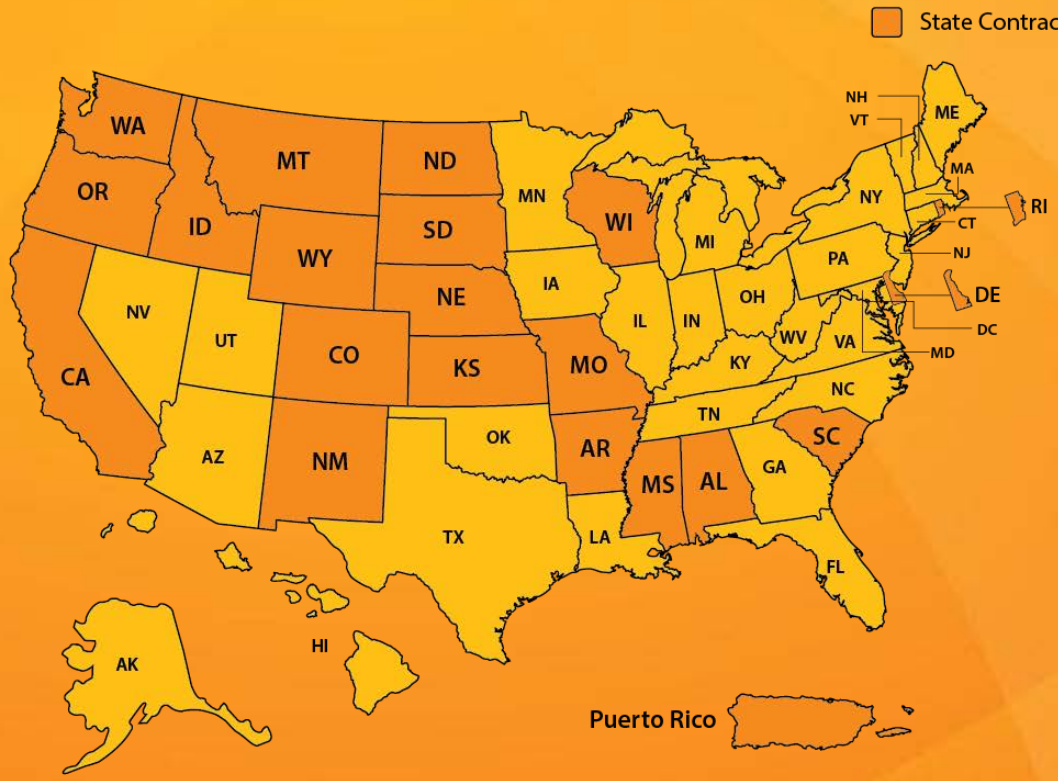
NEBRASKA
Good Life. Great Mission.
DEPT. OF HEALTH AND HUMAN SERVICES

Helping People Live Better Lives

2

© Therap Services 2003 - 2019. All Rights Reserved. U.S. Patents #8819785, #8739253, #8281370, #8528056, #8613054, #8615790, #9794257, #10586290, #10622103.

State Team



Users in all 50 states and contracts with 20 states

MPSCT001 Last update: 04/20

© Therap Services 2003 - 2020. All Rights Reserved. U.S. Patents #8819785, #8739253, #8281370, #8528056, #8613054, #8615790, #9794257, #10586290,#10622103, #10622103.

About the Presenter

Stephanie Masters Norton

Senior Training & Implementation Specialist

- Therap's EVV Specialist
- Work on EVV development and implementation.

© Therap Services 2003 - 2020. All Rights Reserved. U.S. Patents #8819785, #8739253, #8281370, #8528056, #8613054, #8615790, #9794257, #10586290, #10622103,

About the Presenter

Tracy Linko
State Implementation Specialist

- Currently working with aging providers in South Dakota on EVV and billing
- Manages independent providers in Nebraska
- Background in Therap's Billing Team

© Therap Services 2003 - 2020. All Rights Reserved. U.S. Patents #8819785, #8739253, #8281370, #8528056, #8613054, #8615790, #9794257, #10586290, #10622103,

About the Presenter

Calvin Christensen
Business Development Consultant

- Based in Lincoln, Nebraska
- Former Nebraska provider
- Has worked with the Nebraska DD provider community for Therap since 2014

© Therap Services 2003 - 2020. All Rights Reserved. U.S. Patents #8819785, #8739253, #8281370, #8528056, #8613054, #8615790, #9794257, #10586290, #10622103.

About the Presenter

Justin M. Brockie
Chief Operating Officer

- Overall responsibility for the project
- Working with state contracts nationally
- Working with Therap's development team on EVV
- Working in North Dakota since before the DD state project started.

© Therap Services 2003 - 2020. All Rights Reserved. U.S. Patents #8819785, #8739253, #8281370, #8528056, #8613054, #8615790, #9794257, #10586290, #10622103,

Therap EVV Support Staff

Caiti Woodburn
Training &
Implementation Specialist

Rich Frettoloso
Training &
Implementation Specialist

Jody Traina
Senior Training &
Implementation Specialist

© Therap Services 2003 - 2020. All Rights Reserved. U.S. Patents #8819785, #8739253, #8281370, #8528056, #8613054, #8615790, #9794257, #10586290, #10622103.

Therap EVV Support Staff

Nick Anderson
Training Specialist

Leah Sewell
Assistant Director of State Implementation

Sarah Christiansen
Senior Training & Implementation Specialist

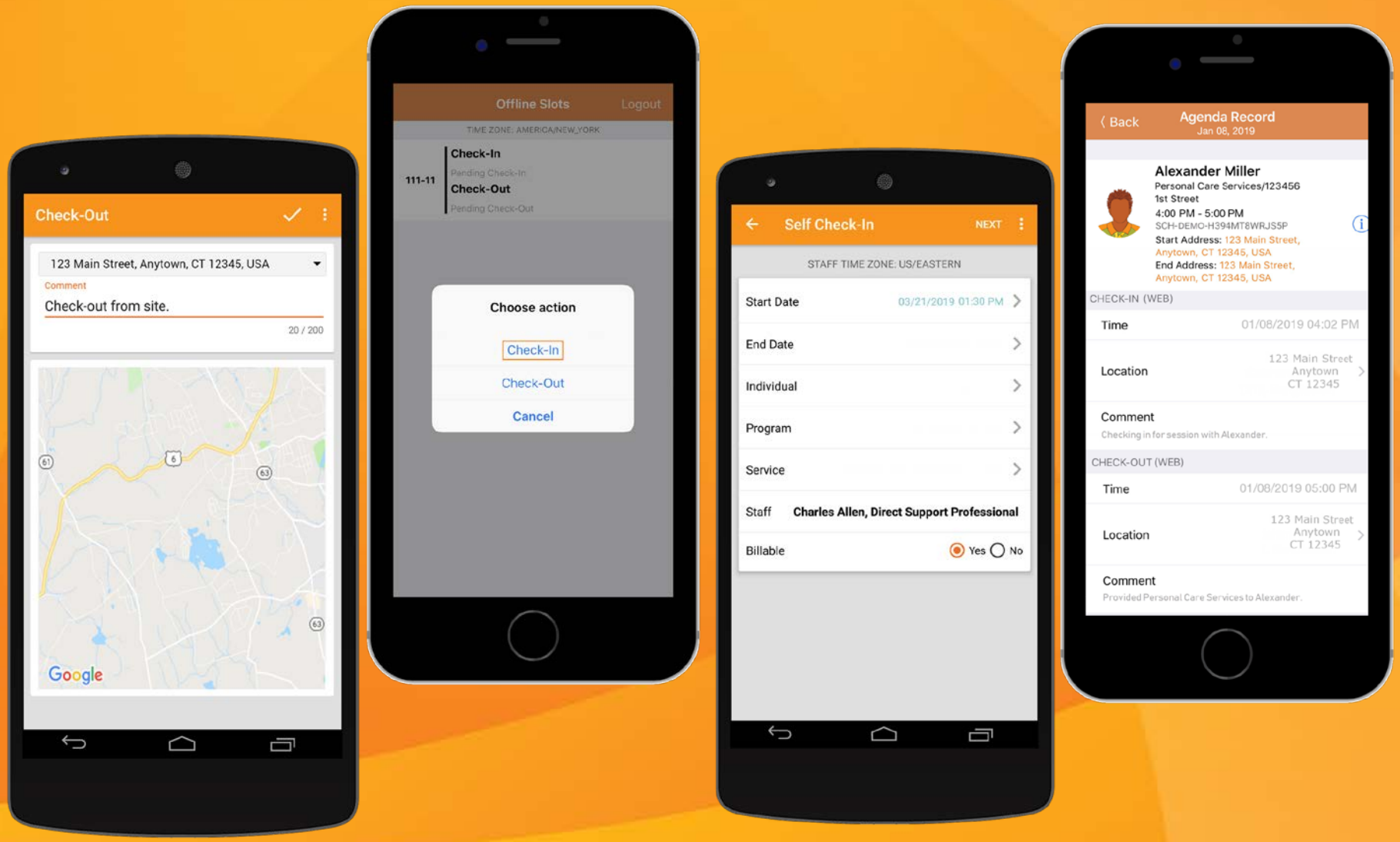
© Therap Services 2003 - 2020. All Rights Reserved. U.S. Patents #8819785, #8739253, #8281370, #8528056, #8613054, #8615790, #9794257, #10586290, #10622103,

Agency Provider Workflow

1. Schedule Admin completes setup, schedules in advance (if applicable)
2. User completes check in/out - mobile app, offline, etc.
3. Scheduler reviews data - looking for incomplete slots (no check out, comments)
4. Scheduler edits data, as needed
5. Admin submits EVV data to Tellus
6. Admin completes billing claims in Tellus (must attend Tellus training!)

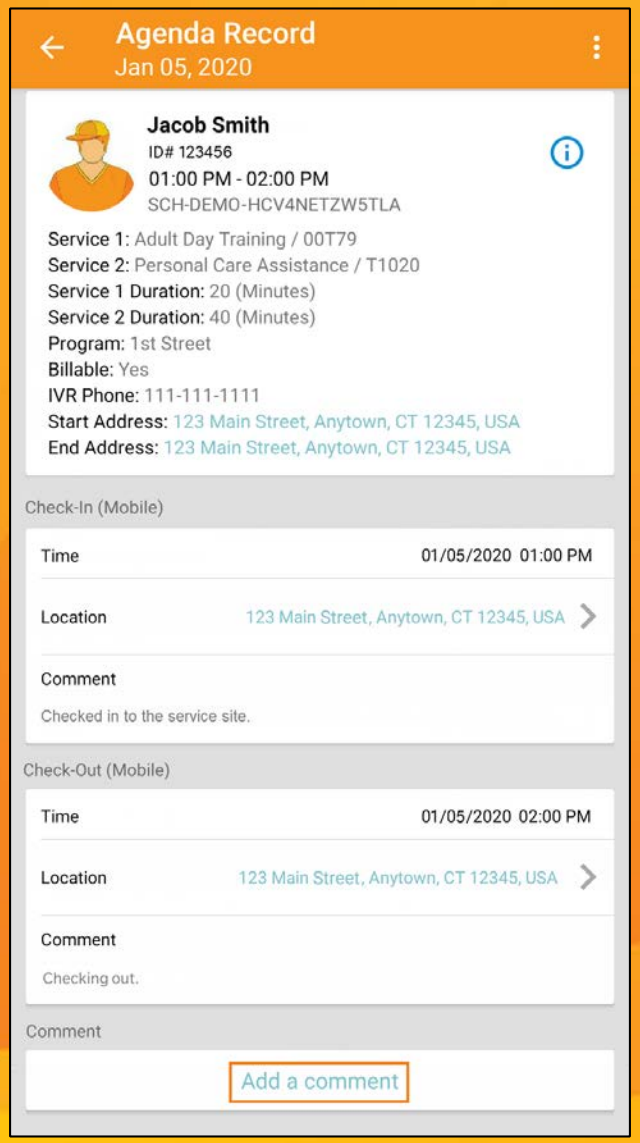
© Therap Services 2003 - 2019. All Rights Reserved. U.S. Patents #8819785, #8739253, #8281370, #8528056, #8613054, #8615790, #9794257, #10586290, #10622103.

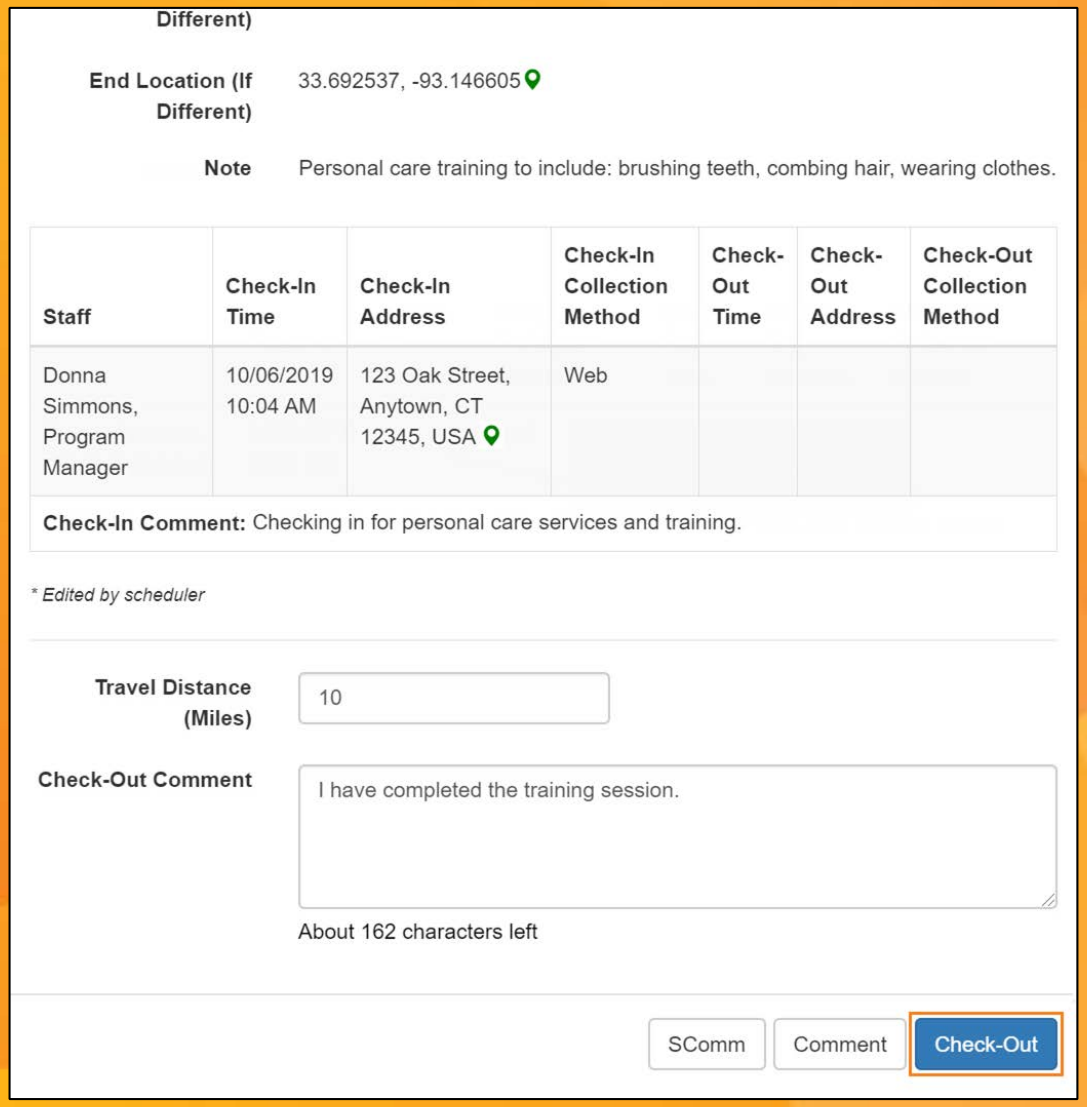
Primary Data Collection Method :: GPS



© Therap Services 2003 - 2019. All Rights Reserved. U.S. Patents #8819785, #8739253, #8281370, #8528056, #8613054, #8615790, #9794257, #10586290, #10622103.

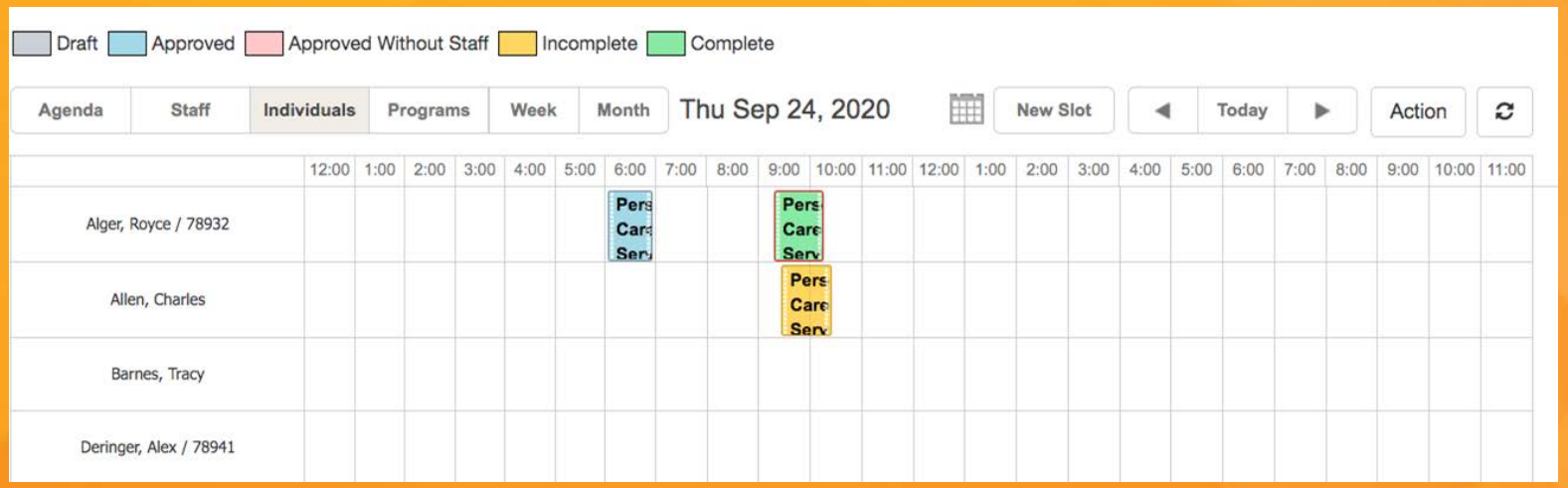
Comments

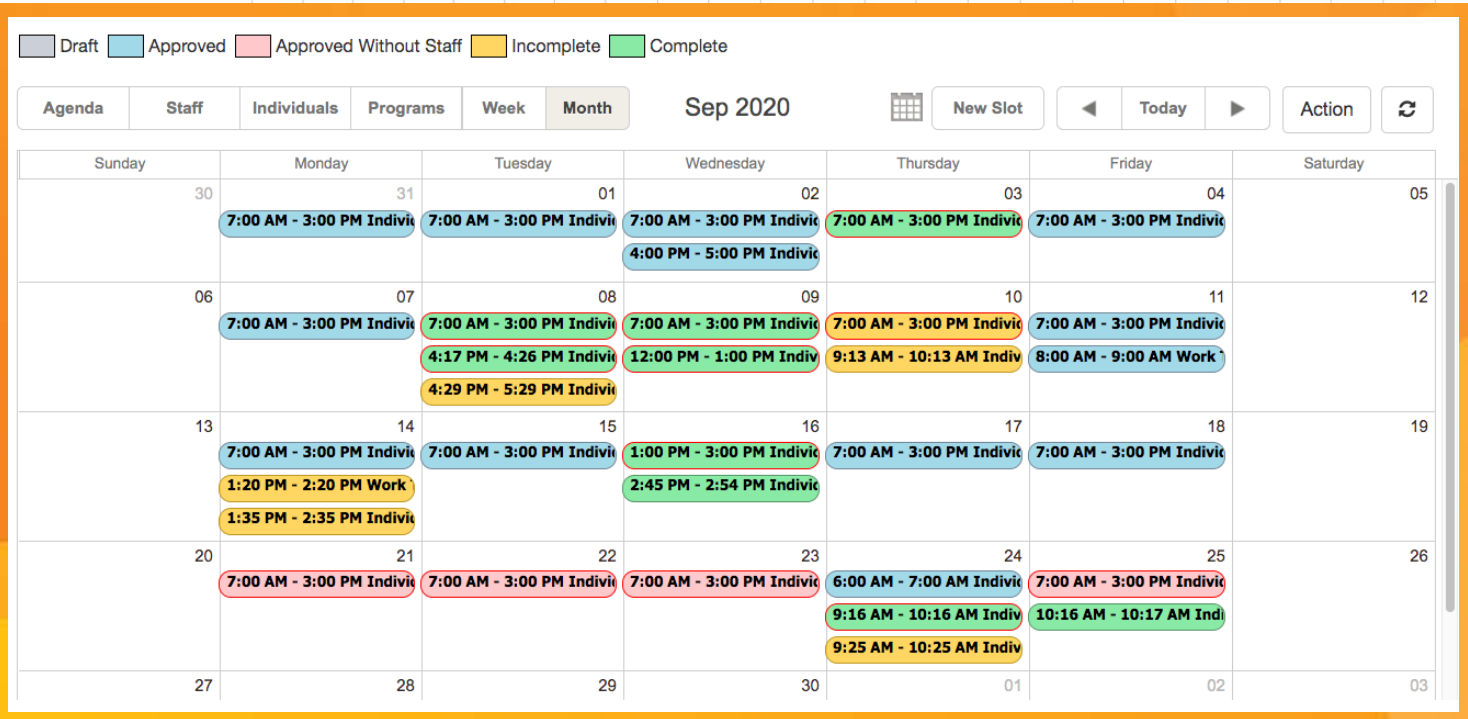




© Therap Services 2003 - 2019. All Rights Reserved. U.S. Patents #8819785, #8739253, #8281370, #8528056, #8613054, #8615790, #9794257, #10586290, #10622103.

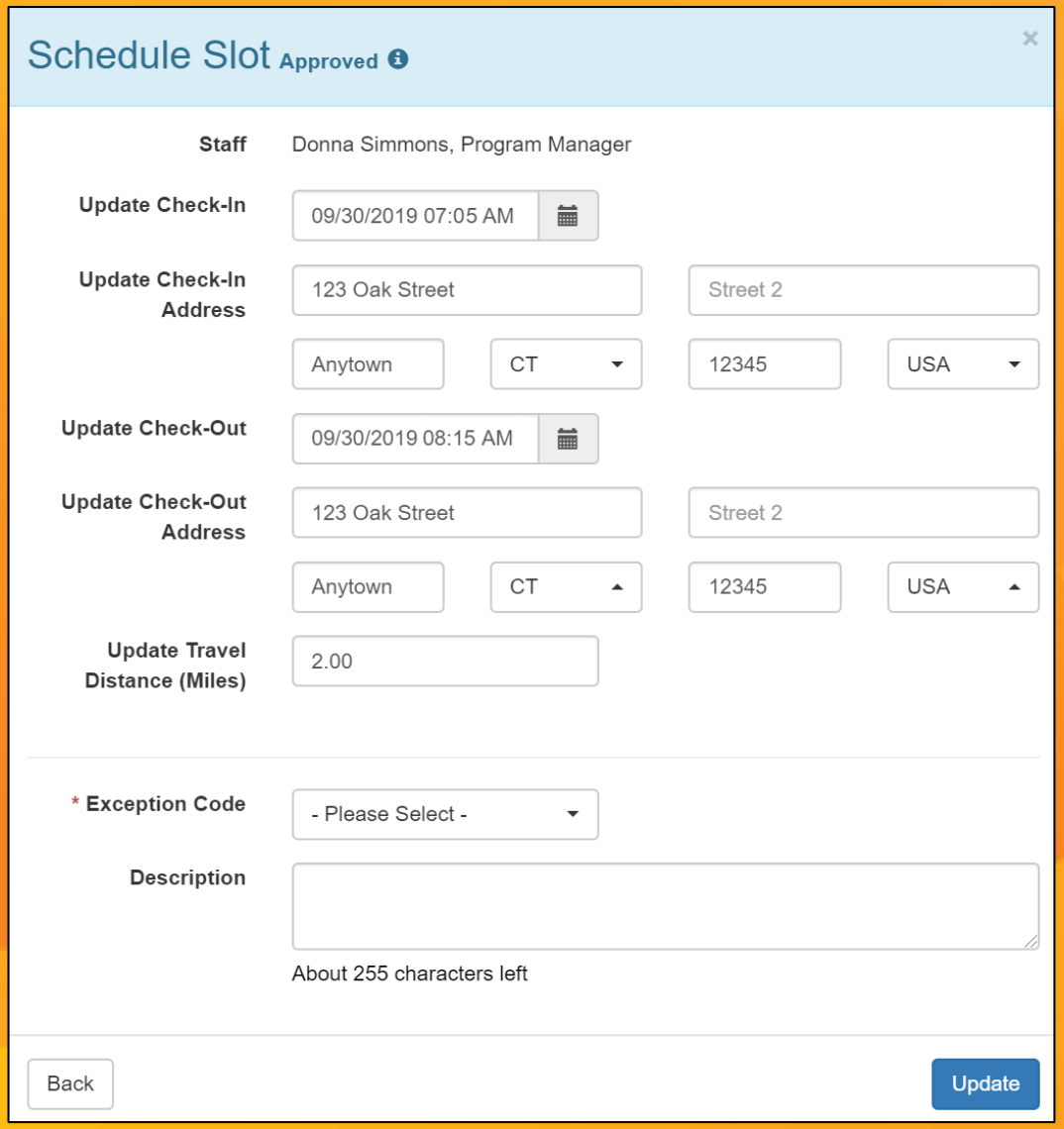
Search/View Schedules





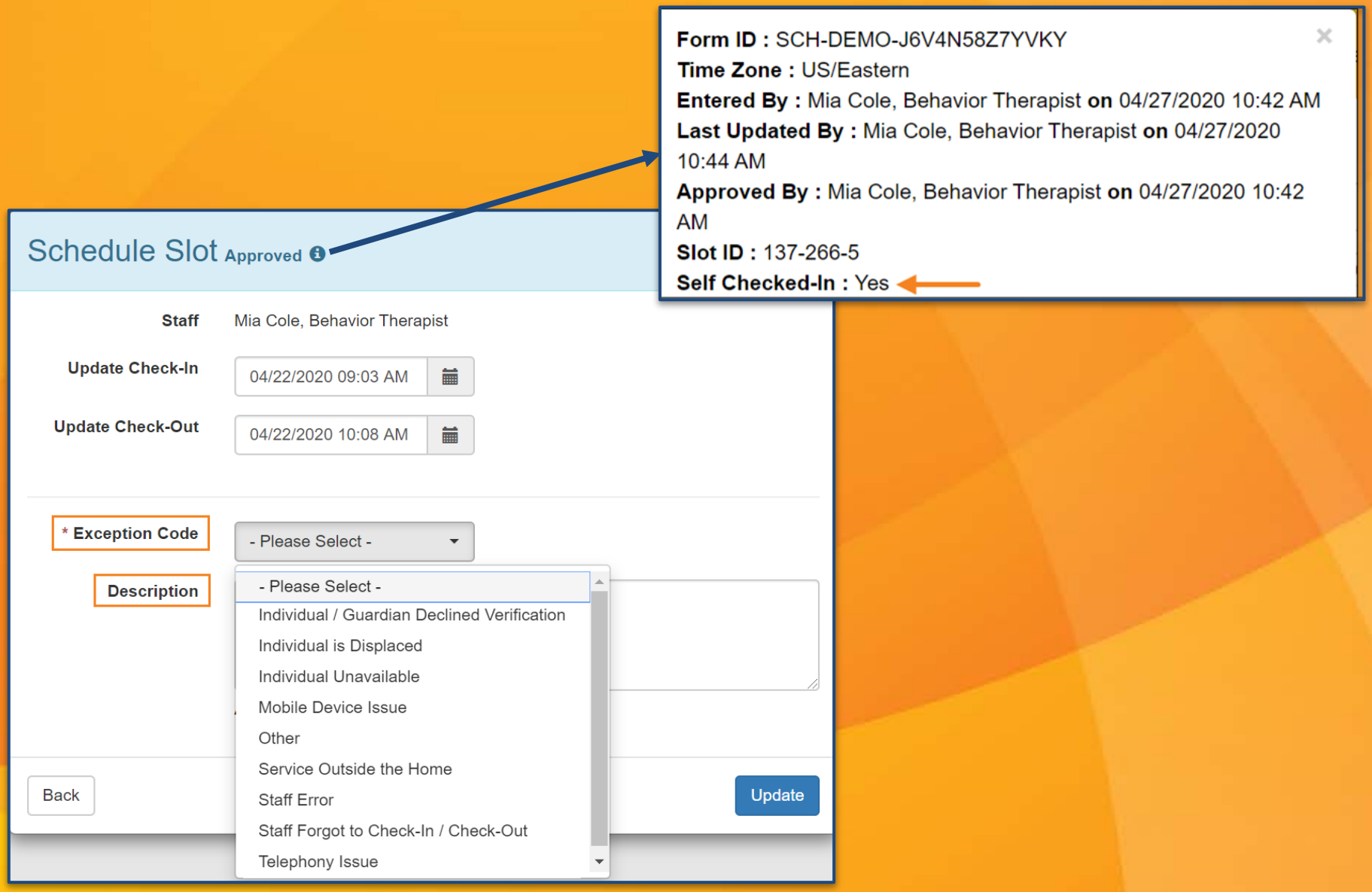
© Therap Services 2003 - 2019. All Rights Reserved. U.S. Patents #8819785, #8739253, #8281370, #8528056, #8613054, #8615790, #9794257, #10586290, #10622103.

Edit Check in/out Time



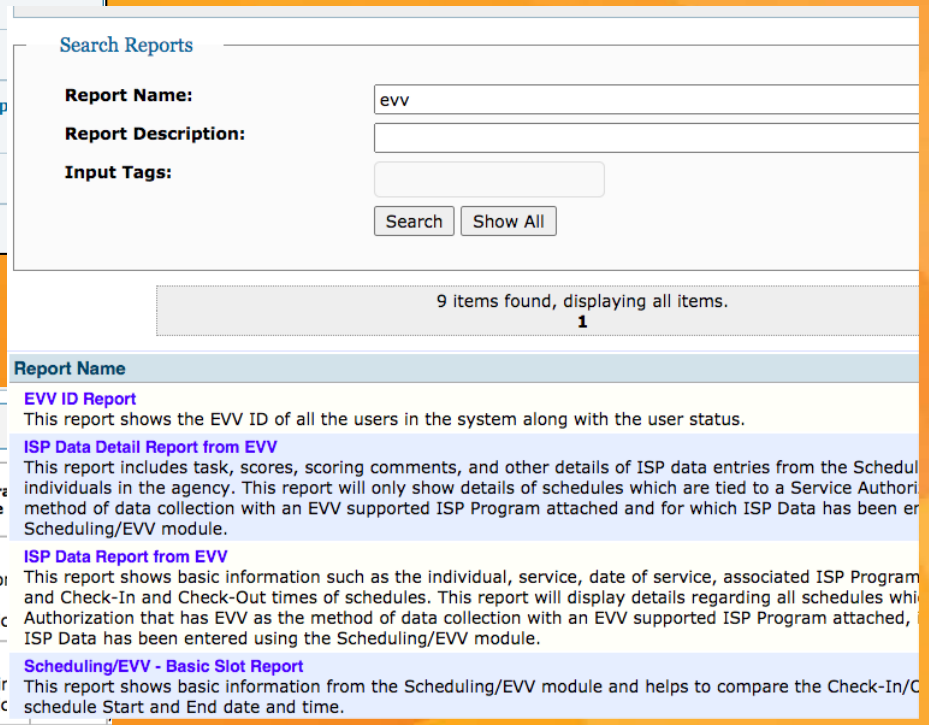
© Therap Services 2003 - 2019. All Rights Reserved. U.S. Patents #8819785, #8739253, #8281370, #8528056, #8613054, #8615790, #9794257, #10586290, #10622103.

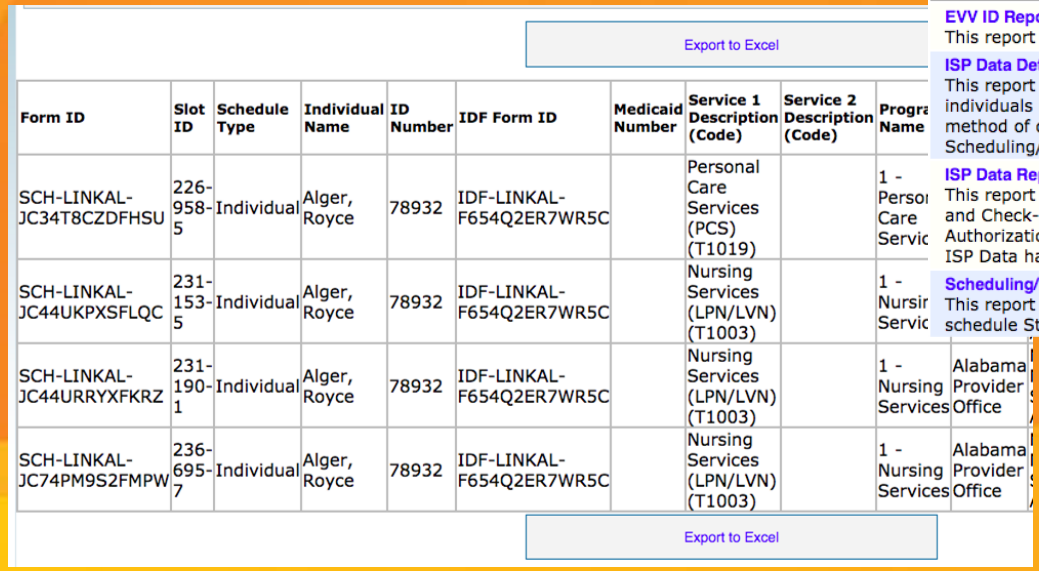
Check-in Exceptions



© Therap Services 2003 - 2019. All Rights Reserved. U.S. Patents #8819785, #8739253, #8281370, #8528056, #8613054, #8615790, #9794257, #10586290, #10622103.

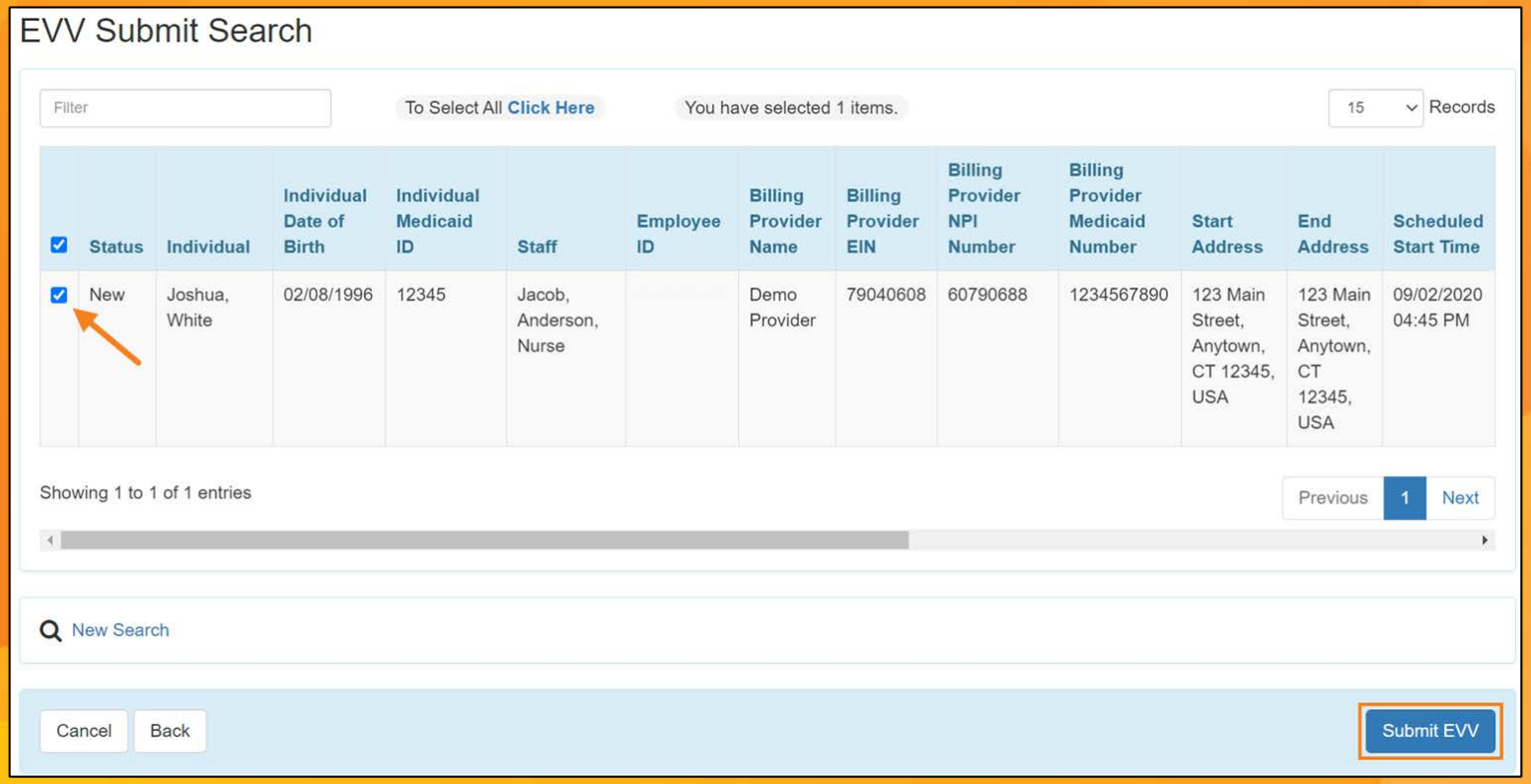
Report Library





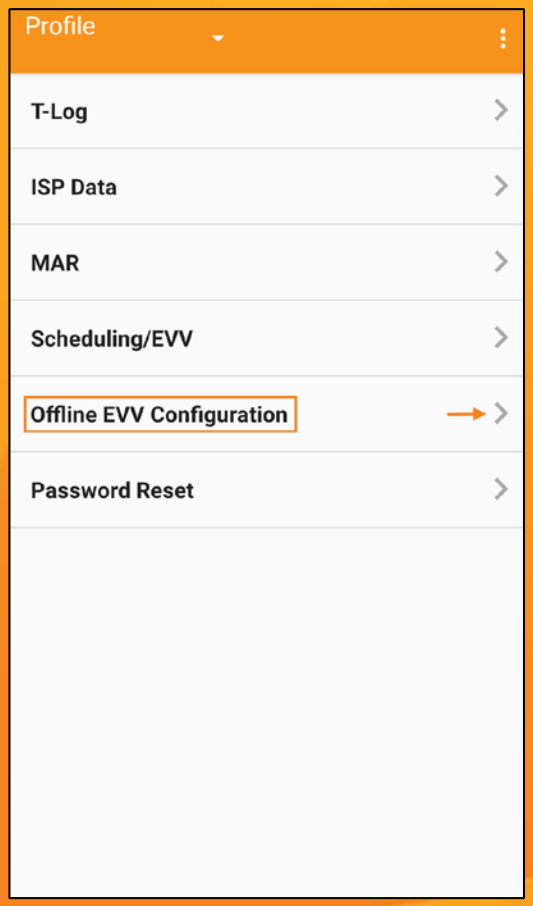
© Therap Services 2003 - 2019. All Rights Reserved. U.S. Patents #8819785, #8739253, #8281370, #8528056, #8613054, #8615790, #9794257, #10586290, #10622103.

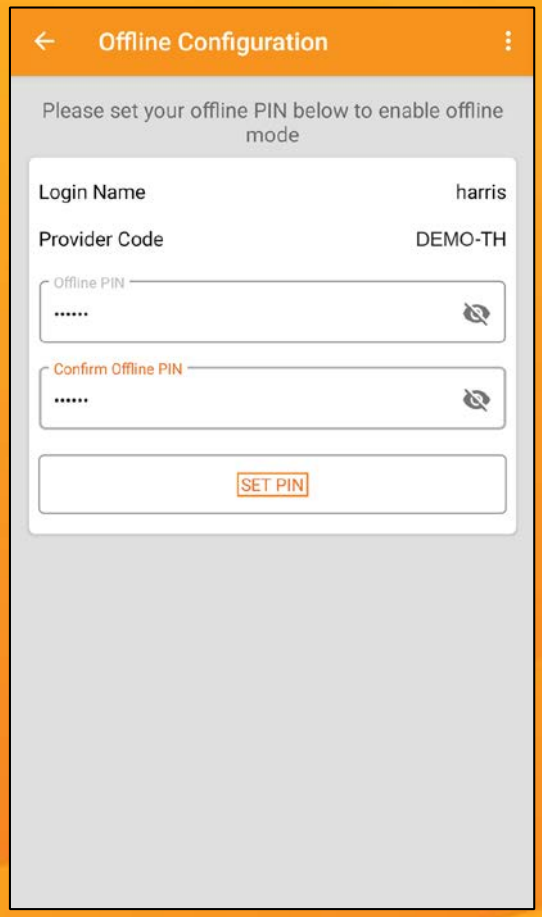
Submitting EVV to Tellus

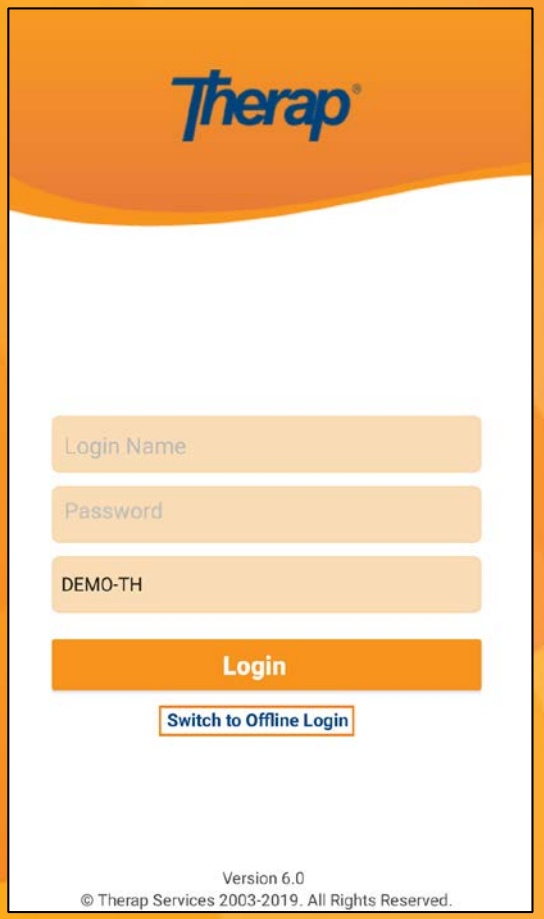


© Therap Services 2003 - 2019. All Rights Reserved. U.S. Patents #8819785, #8739253, #8281370, #8528056, #8613054, #8615790, #9794257, #10586290, #10622103.

Secondary Data Collection: Offline Configuration

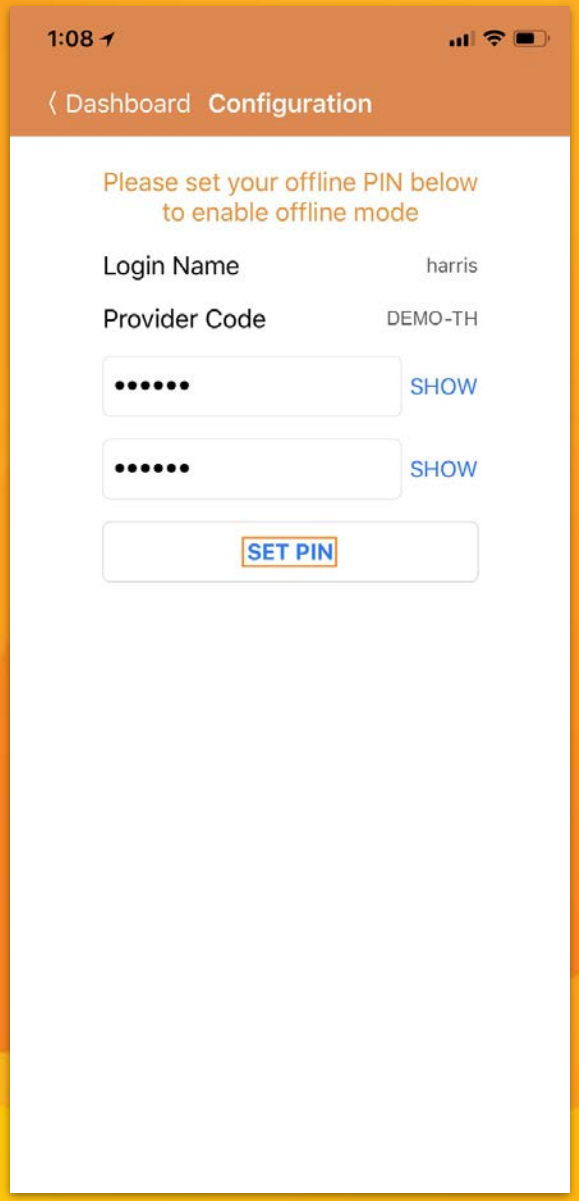


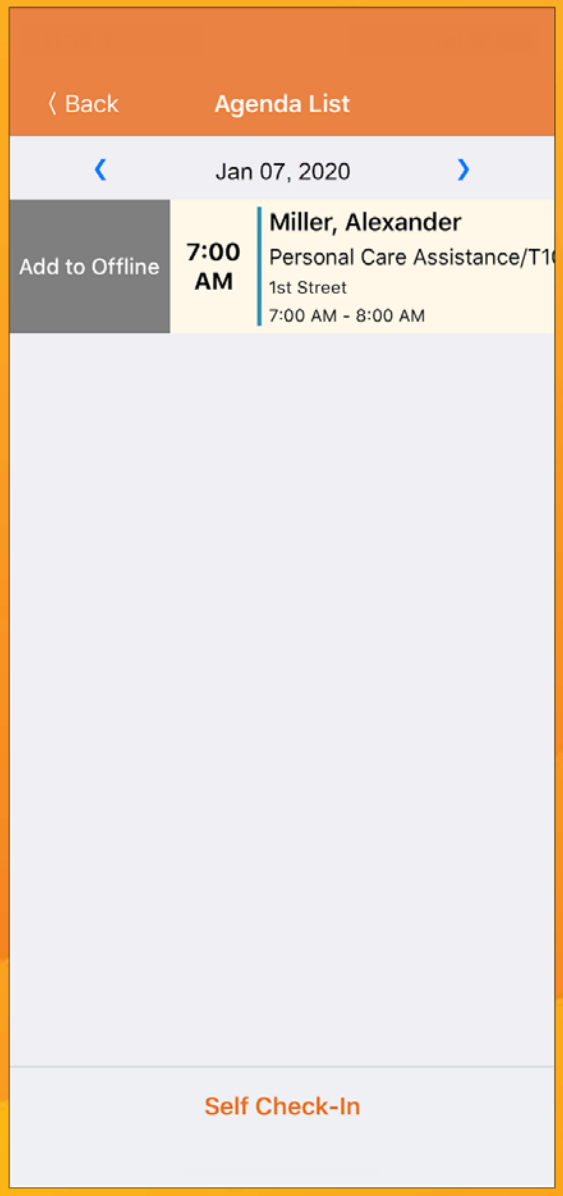


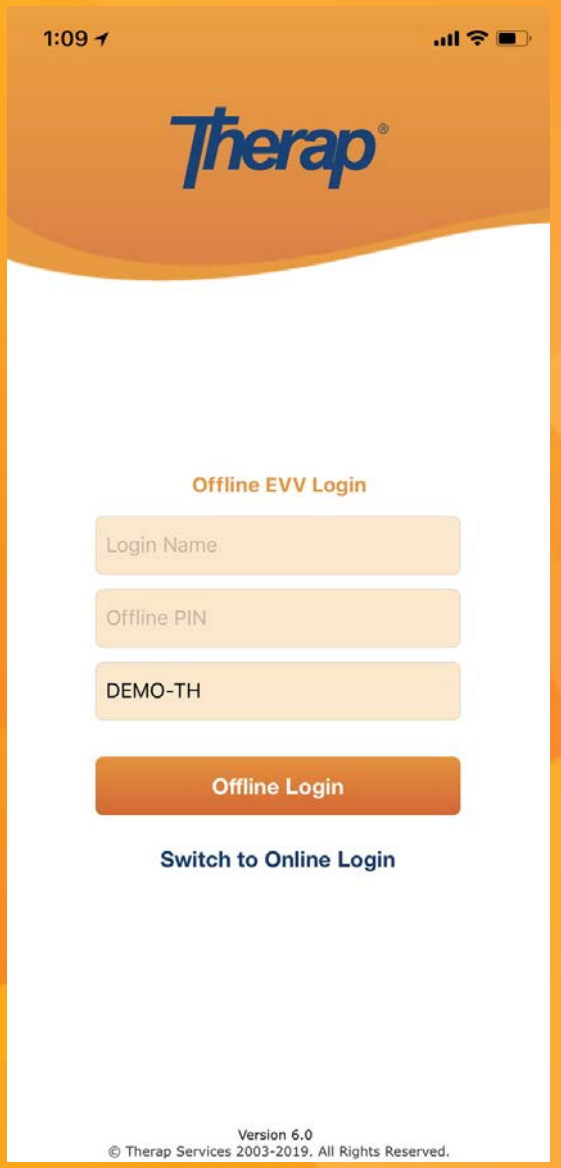


© Therap Services 2003 - 2019. All Rights Reserved. U.S. Patents #8819785, #8739253, #8281370, #8528056, #8613054, #8615790, #9794257, #10586290, #10622103.

Secondary Data Collection Method :: Offline

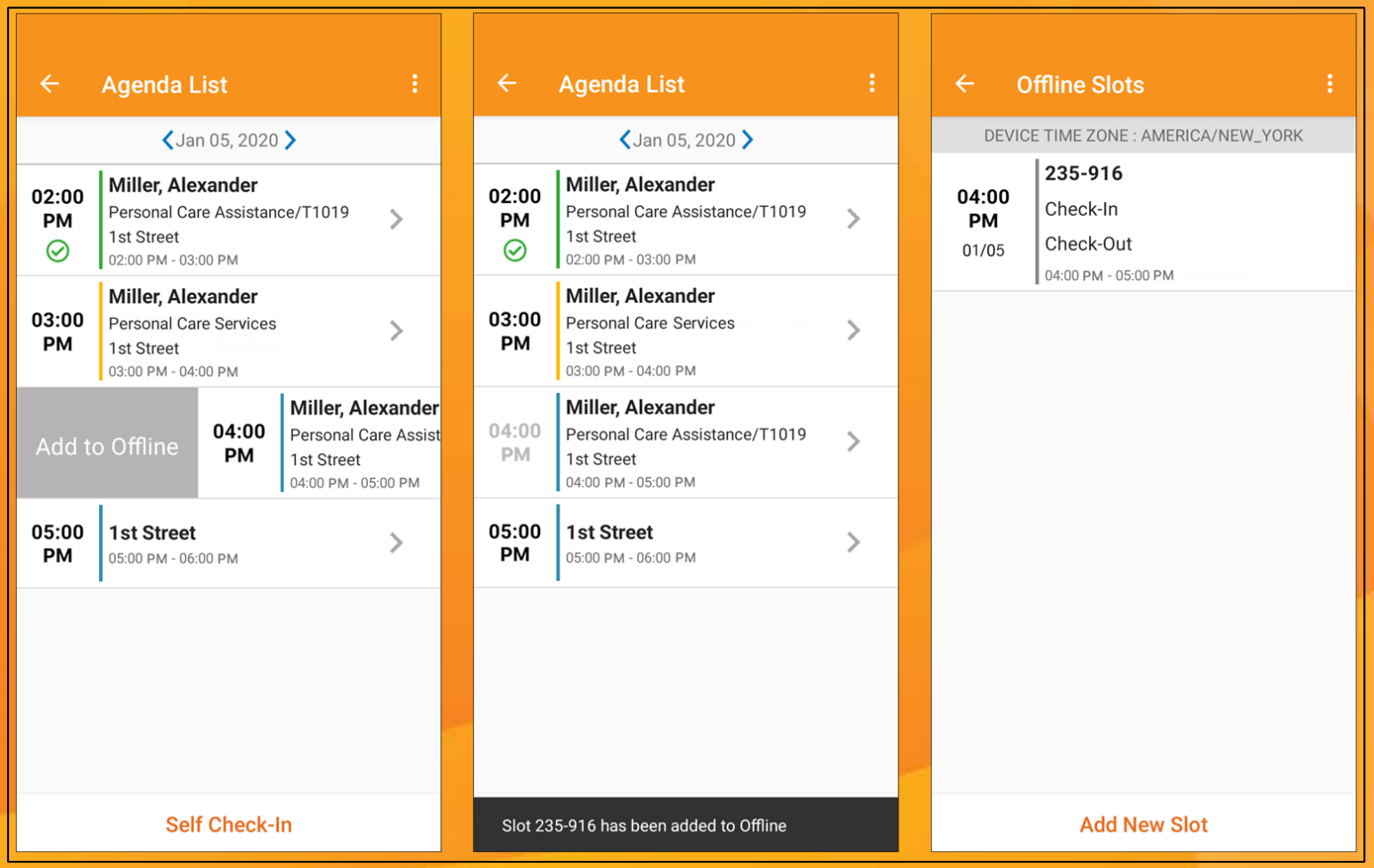






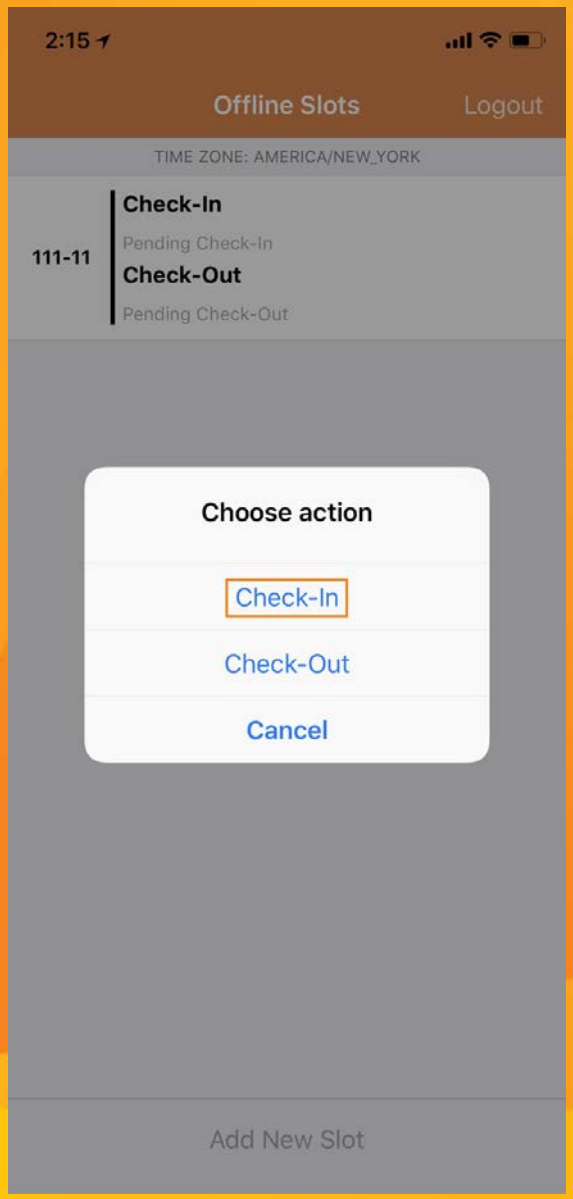
© Therap Services 2003 - 2019. All Rights Reserved. U.S. Patents #8819785, #8739253, #8281370, #8528056, #8613054, #8615790, #9794257, #10586290, #10622103.

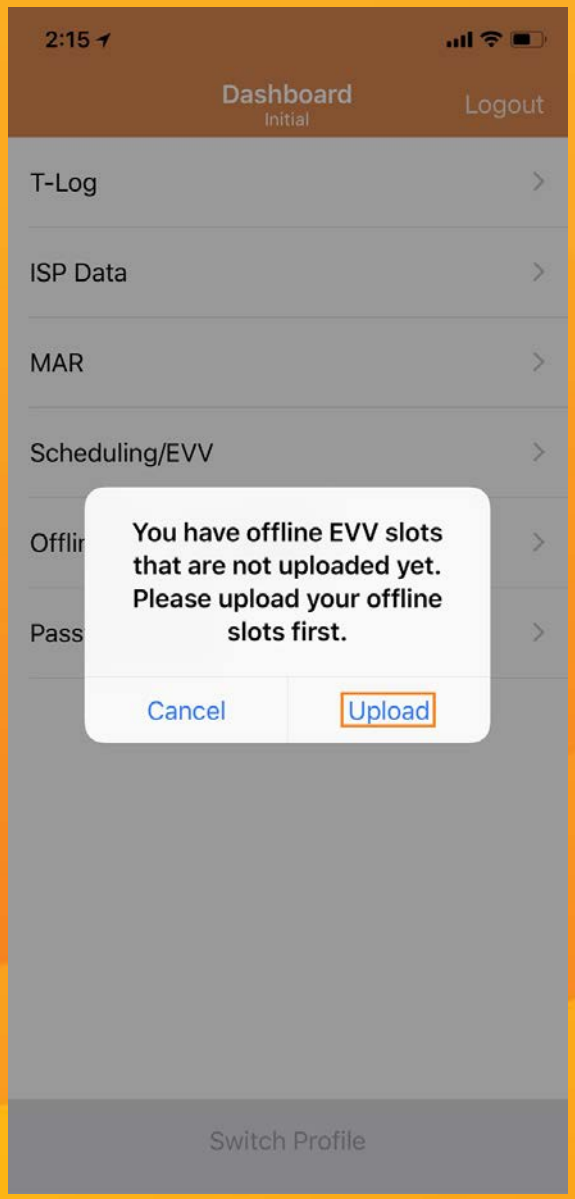
Offline Slots

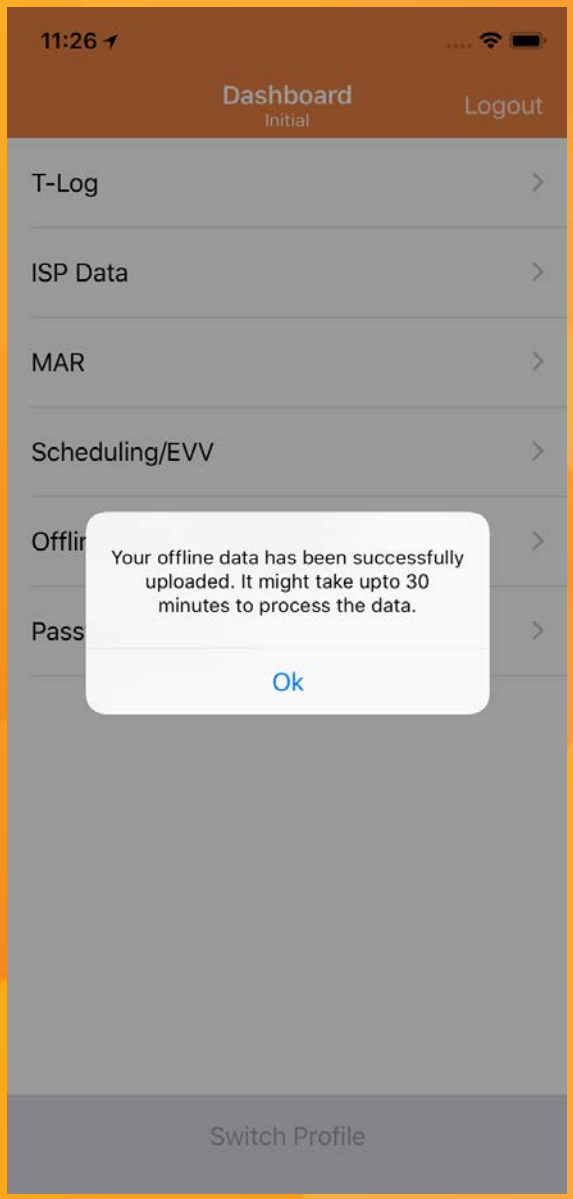


© Therap Services 2003 - 2019. All Rights Reserved. U.S. Patents #8819785, #8739253, #8281370, #8528056, #8613054, #8615790, #9794257, #10586290, #10622103.

Secondary Data Collection Method :: Offline

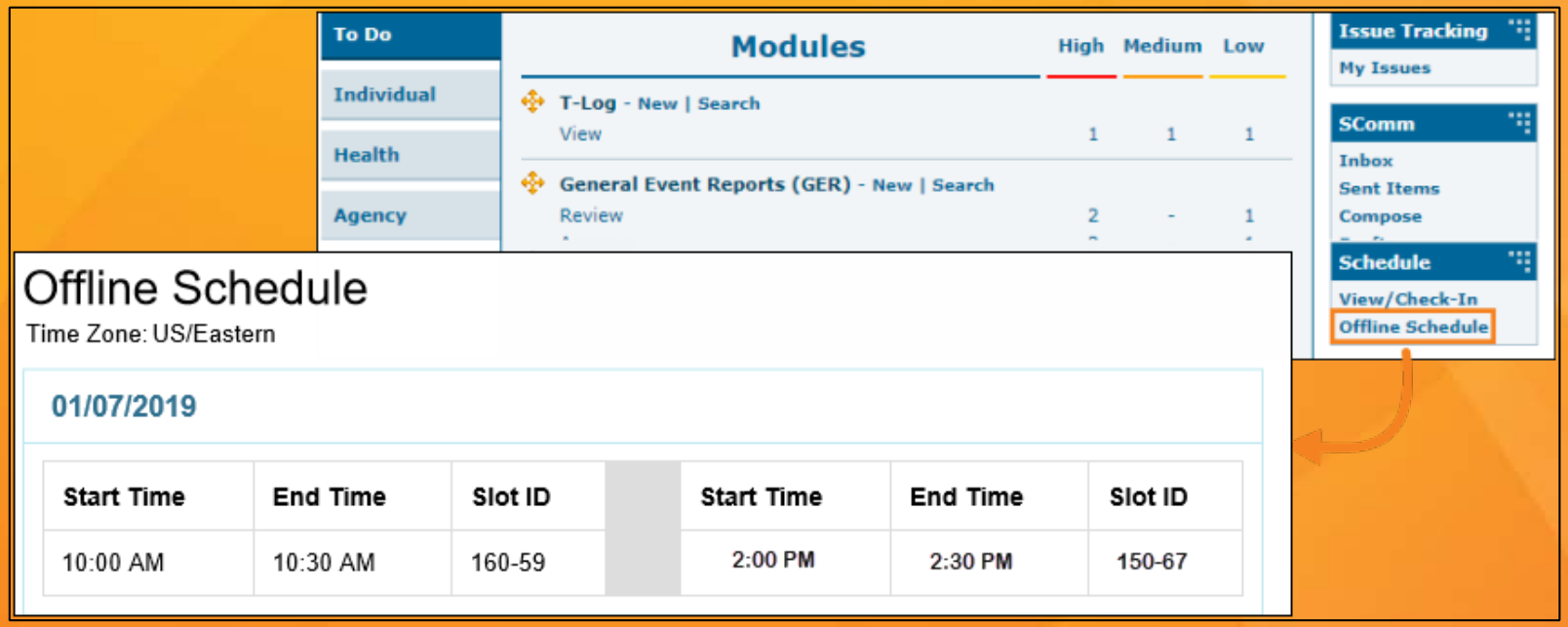






© Therap Services 2003 - 2019. All Rights Reserved. U.S. Patents #8819785, #8739253, #8281370, #8528056, #8613054, #8615790, #9794257, #10586290, #10622103.

Offline Slots



Offline scheduling is only available for schedules that are created in advance.

Self Scheduling - user can create their own schedules, planning tool

Pre Scheduling - Schedule Admin/Schedule Edit create schedules in advance

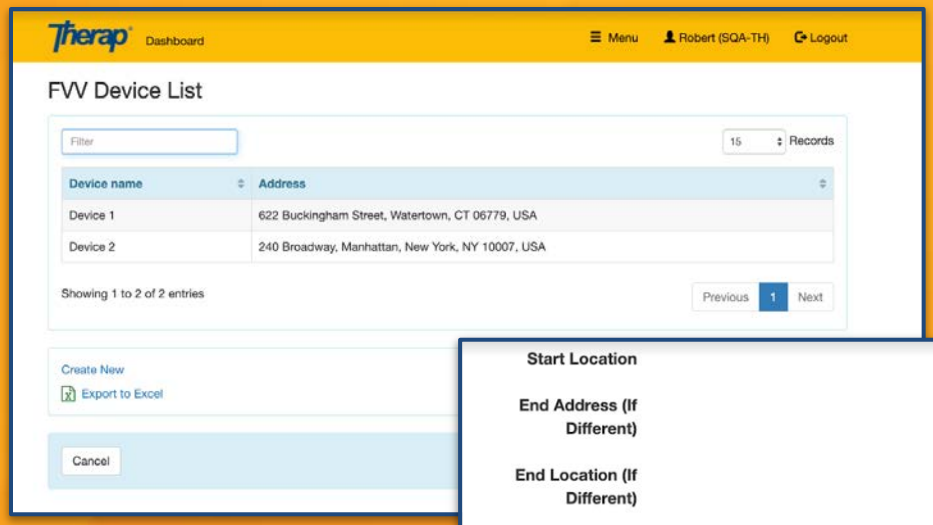
© Therap Services 2003 - 2019. All Rights Reserved. U.S. Patents #8819785, #8739253, #8281370, #8528056, #8613054, #8615790, #9794257, #10586290, #10622103.

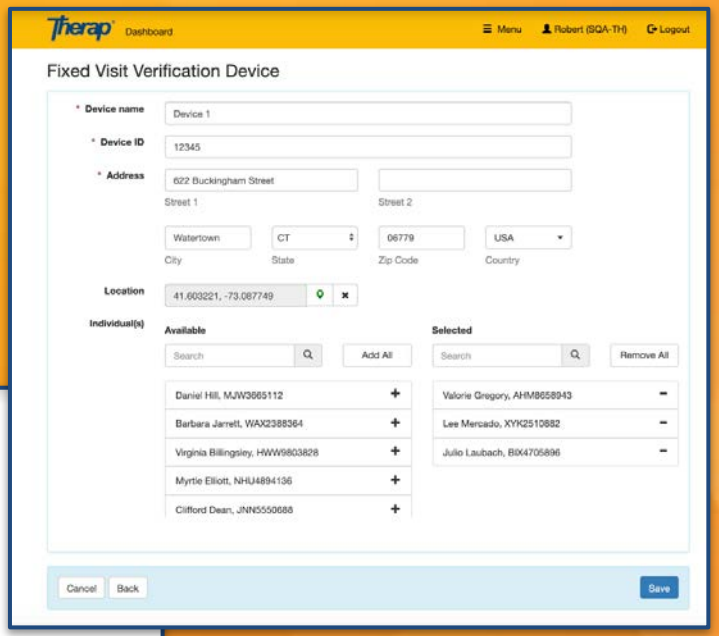
Secondary Data Collection :: Fixed Device

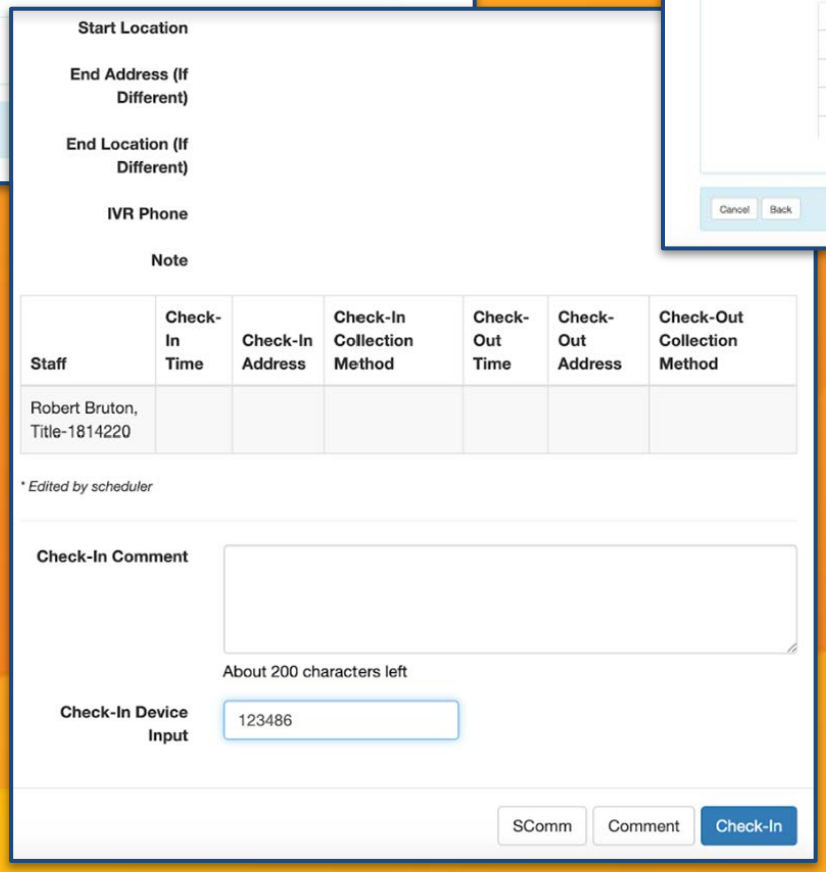
- Device is registered to a specific location.
- Generates a seemingly random number (Time Based password)
- Therap can decode number to be time and date (with location)
- Can be used on its own or in conjunction with telephony (IVR)

© Therap Services 2003 - 2019. All Rights Reserved. U.S. Patents #8819785, #8739253, #8281370, #8528056, #8613054, #8615790, #9794257, #10586290, #10622103.

Secondary Data Collection :: Fixed Device

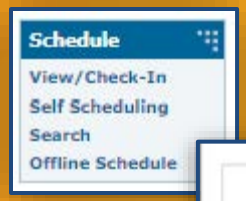






© Therap Services 2003 - 2019. All Rights Reserved. U.S. Patents #8819785, #8739253, #8281370, #8528056, #8613054, #8615790, #9794257, #10586290, #10622103.

Secondary Data Collection Method :: Web



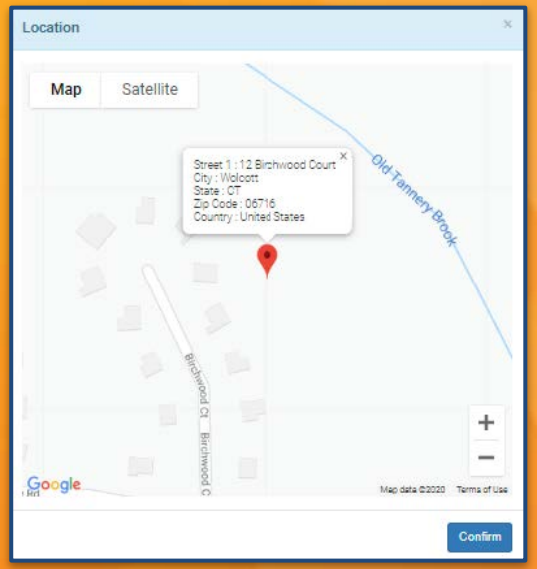
Staff	Check-In Time	Check-In Address	Check-In Collection Method	Check-Out Time	Check-Out Address	Check-Out Collection Method
Justin One, Program Manager						

* Edited by scheduler

Check-In Comment

About 200 characters left

SComm | Comment | Check-In



Staff	Check-In Time	Check-In Address	Check-In Collection Method	Check-Out Time	Check-Out Address	Check-Out Collection Method
Justin One, Program Manager	05/04/2020 12:47 PM	12 Birchwood Court, Wolcott, CT 06716, USA	Web	05/04/2020 12:48 PM	12 Birchwood Court, Wolcott, CT 06716, USA	Web

Check-In Comment: test
Check-Out Comment: test

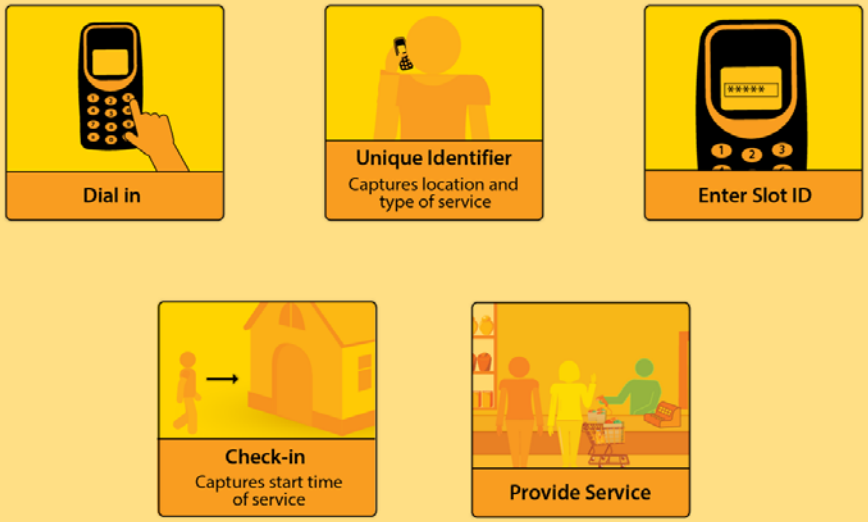
* Edited by scheduler

SComm | Comment

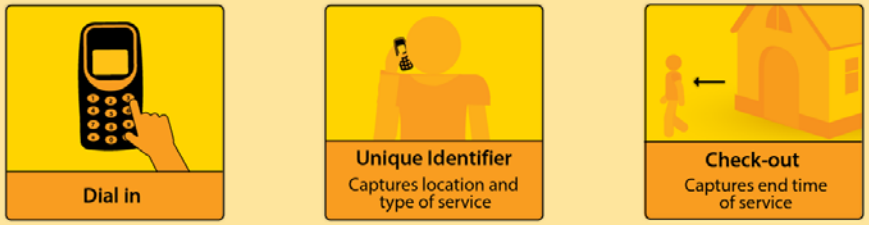
© Therap Services 2003 - 2019. All Rights Reserved. U.S. Patents #8819785, #8739253, #8281370, #8528056, #8613054, #8615790, #9794257, #10586290, #10622103.

Secondary Data Collection Method :: IVR

For Checking in:

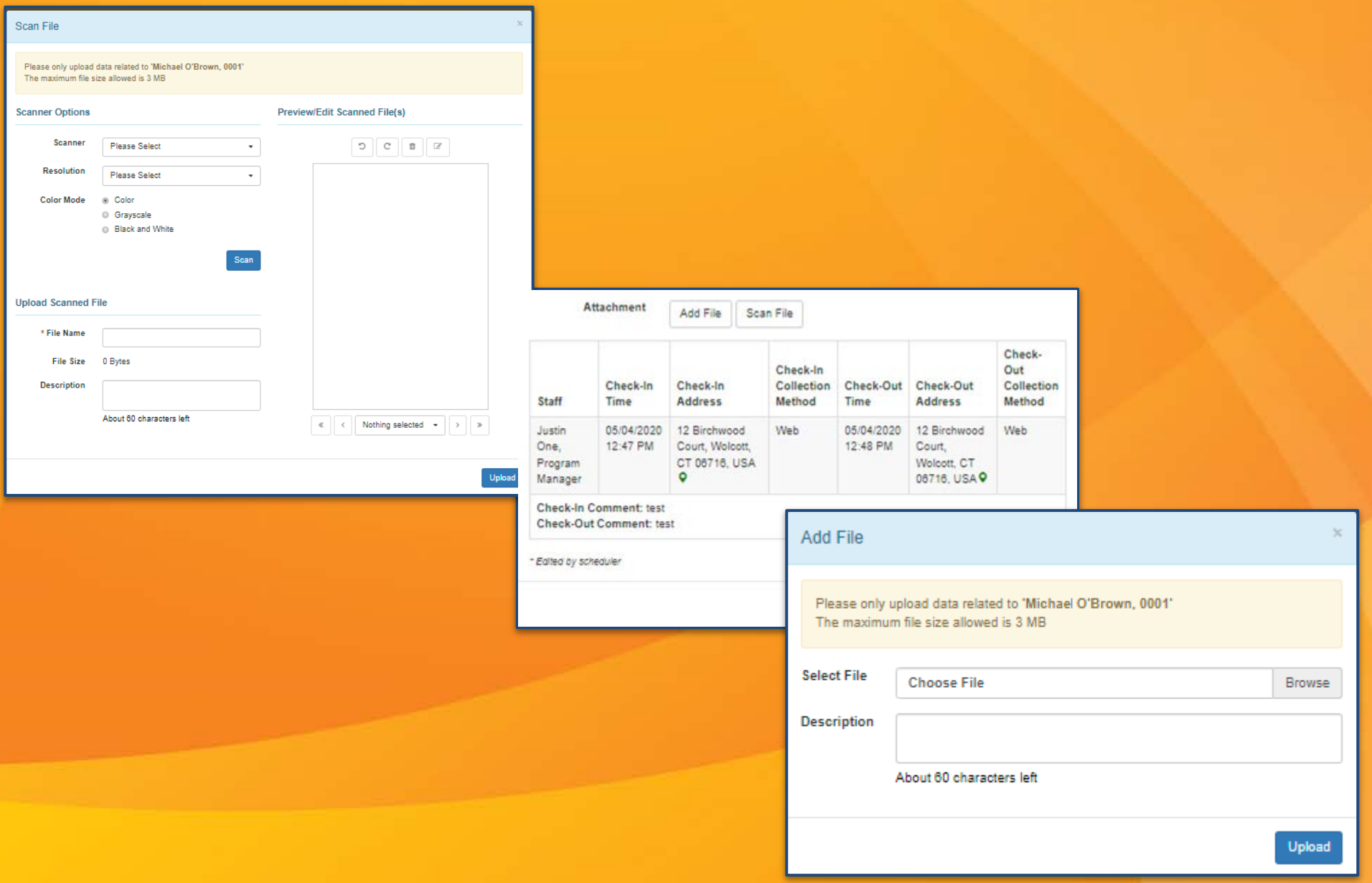


For Checking out:



© Therap Services 2003 - 2019. All Rights Reserved. U.S. Patents #8819785, #8739253, #8281370, #8528056, #8613054, #8615790, #9794257, #10586290, #10622103.

Last Resort Data Collection Method :: Attach Doc



© Therap Services 2003 - 2019. All Rights Reserved. U.S. Patents #8819785, #8739253, #8281370, #8528056, #8613054, #8615790, #9794257, #10586290, #10622103.

Demonstration

Q & A / Wrap-up

Questions can be sent to:

DHHS.DDProviderRelations@nebraska.gov

nesupport@therapservices.net

Thank You

© Therap Services 2003 - 2019. All Rights Reserved. U.S. Patents #8281370, #8528056, #8613054, #8615790, #8739253, #8819785.