

Any information, support services or advice related to functionality of Therap Services' products is for general guidance only. Care providers are expected to know the procedures, practices and terminology required to provide care for the individuals they serve.

Using Therap should neither circumvent nor take precedence over required care, nor should it impede the human intervention of care providers in a manner that would have a negative impact on any individual's well being.

Seek professional advice on specific issues and their impact regarding any individual or entity. No liability can be accepted for any errors or omissions or for any person acting or refraining from acting on the information provided in these materials and/or presentations.

Any discussion of future functionality is intended for informational purposes only. It is not a commitment to deliver any material, code, or functionality, nor should it be relied upon in making purchasing decisions. The development, release, and timing of any features or functionality described is at the sole discretion of Therap.

1. Introductions
2. Checking in with Therap EVV
3. Editing EVV
4. Reporting
5. Offline options
6. Demonstration
7. Questions

Therap: An option for DD Providers

- Therap EVV module will be an option for those DD providers that are providing those services subject to EVV

HCBS Developmental Disabilities Waivers Services (CDD and DDAD)		
Service	Service Code	Provider Type
Independent Living	2639	Agency and Independent
Supported Family Living	7494	Agency and Independent
Medical In-Home Habilitation	9220	Agency
Behavioral In-Home Habilitation	1796	Agency
Respite	2656	Agency
Respite (In-Home)	8148	Independent
Homemaker	9393	Independent
Homemaker	9769	Agency

- The Therap EVV module is being offered to DD providers at no cost
- Visit information will be sent from Therap to Tellus;
- Claims submission will still occur in the Tellus application
- DD providers who chose to use the Tellus solution will need to notify DDD at DHHS.DDProviderRelations@nebraska.gov so that the EVV module in Therap can be disabled



- Therap's EVV Specialist
- Work on EVV development and implementation.

**Stephanie Masters
Norton**

Senior Training &
Implementation Specialist



- Currently working with aging providers in South Dakota on EVV and billing
- Manages independent providers in Nebraska
- Background in Therap's Billing Team

Tracy Linko

State Implementation
Specialist



- Based in Lincoln, Nebraska
- Former Nebraska provider
- Has worked with the Nebraska DD provider community for Therap since 2014

Calvin Christensen
Business Development
Consultant



Justin M. Brockie
Chief Operating Officer

- Overall responsibility for the project
- Working with state contracts nationally
- Working with Therap's development team on EVV
- Working in North Dakota since before the DD state project started.



Caiti Woodburn
Training &
Implementation Specialist



Rich Frettoloso
Training &
Implementation Specialist



Jody Traina
Senior Training &
Implementation Specialist



Nick Anderson
Training Specialist



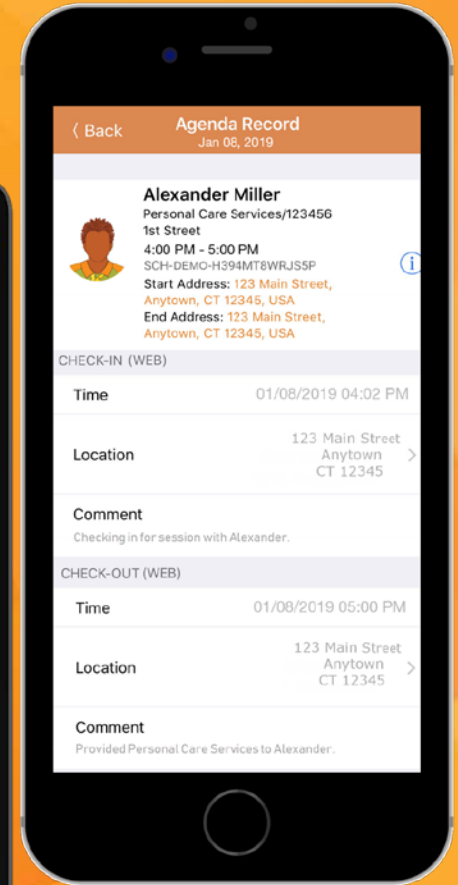
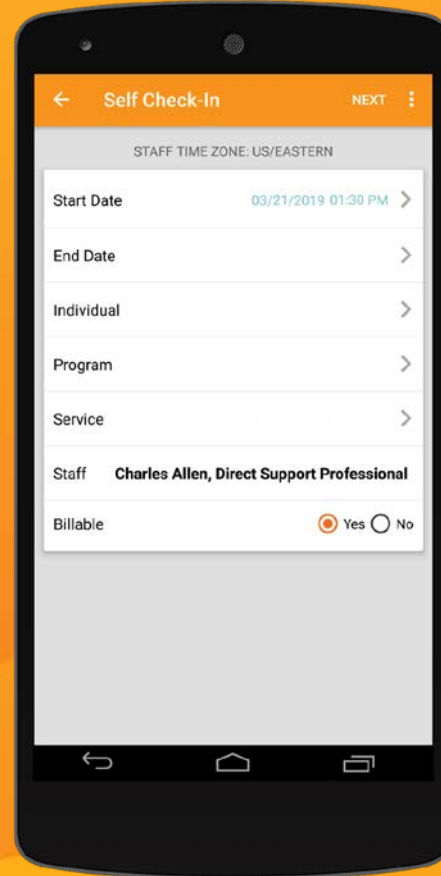
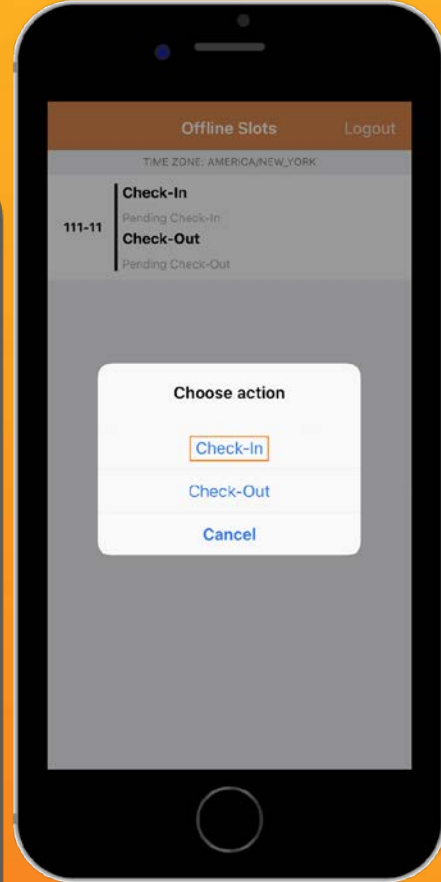
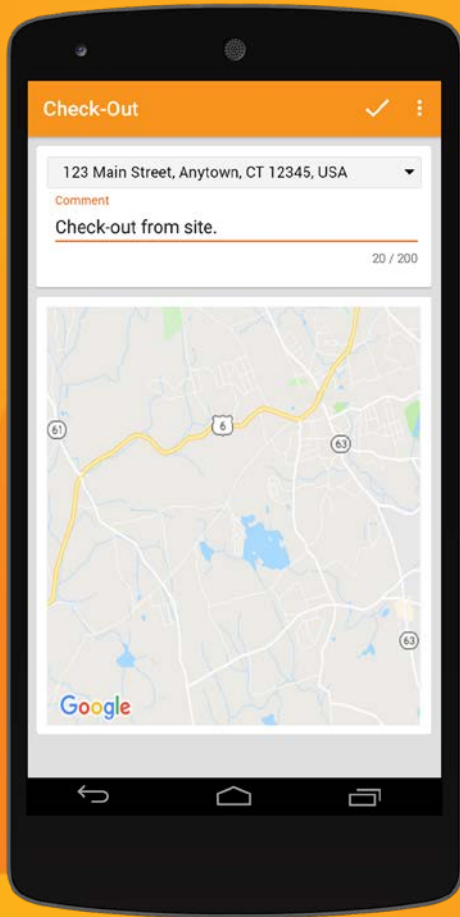
Leah Sewell
Assistant Director of State
Implementation



Sarah Christiansen
Senior Training &
Implementation Specialist

Agency Provider Workflow

1. Schedule Admin completes setup, schedules in advance (if applicable)
2. User completes check in/out - mobile app, offline, etc.
3. Scheduler reviews data - looking for incomplete slots (no check out, comments)
4. Scheduler edits data, as needed
5. Admin submits EVV data to Tellus
6. Admin completes billing claims in Tellus (must attend Tellus training!)



←
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Agenda Record

Jan 05, 2020

Jacob Smith

ID# 123456

01:00 PM - 02:00 PM

SCH-DEMO-HCV4NETZW5TLA

Service 1: Adult Day Training / 00T79
 Service 2: Personal Care Assistance / T1020
 Service 1 Duration: 20 (Minutes)
 Service 2 Duration: 40 (Minutes)
 Program: 1st Street
 Billable: Yes
 IVR Phone: 111-111-1111
 Start Address: 123 Main Street, Anytown, CT 12345, USA
 End Address: 123 Main Street, Anytown, CT 12345, USA

Check-In (Mobile)

Time 01/05/2020 01:00 PM

Location 123 Main Street, Anytown, CT 12345, USA >

Comment

Checked in to the service site.

Check-Out (Mobile)

Time 01/05/2020 02:00 PM

Location 123 Main Street, Anytown, CT 12345, USA >

Comment

Checking out.

Comment

Add a comment

Different)

End Location (If Different) 33.692537, -93.146605 📍

Note Personal care training to include: brushing teeth, combing hair, wearing clothes.

Staff	Check-In Time	Check-In Address	Check-In Collection Method	Check-Out Time	Check-Out Address	Check-Out Collection Method
Donna Simmons, Program Manager	10/06/2019 10:04 AM	123 Oak Street, Anytown, CT 12345, USA 📍	Web			

Check-In Comment: Checking in for personal care services and training.

* Edited by scheduler

Travel Distance (Miles)

Check-Out Comment

I have completed the training session.

About 162 characters left

SComm

Comment

Check-Out

Draft
 Approved
 Approved Without Staff
 Incomplete
 Complete

Agenda Staff Individuals Programs Week Month Thu Sep 24, 2020
 New Slot
◀ Today ▶
Action
↻

	12:00	1:00	2:00	3:00	4:00	5:00	6:00	7:00	8:00	9:00	10:00	11:00	12:00	1:00	2:00	3:00	4:00	5:00	6:00	7:00	8:00	9:00	10:00	11:00
Alger, Royce / 78932							Pers Care Serv			Pers Care Serv														
Allen, Charles										Pers Care Serv														
Barnes, Tracy																								
Deringer, Alex / 78941																								

Draft
 Approved
 Approved Without Staff
 Incomplete
 Complete

Agenda Staff Individuals Programs Week Month Sep 2020
 New Slot
◀ Today ▶
Action
↻

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
30	31	01	02	03	04	05
	7:00 AM - 3:00 PM Indiv	7:00 AM - 3:00 PM Indiv	7:00 AM - 3:00 PM Indiv 4:00 PM - 5:00 PM Indiv	7:00 AM - 3:00 PM Indiv	7:00 AM - 3:00 PM Indiv	
06	07	08	09	10	11	12
	7:00 AM - 3:00 PM Indiv	7:00 AM - 3:00 PM Indiv 4:17 PM - 4:26 PM Indiv 4:29 PM - 5:29 PM Indiv	7:00 AM - 3:00 PM Indiv 12:00 PM - 1:00 PM Indiv	7:00 AM - 3:00 PM Indiv 9:13 AM - 10:13 AM Indiv	7:00 AM - 3:00 PM Indiv 8:00 AM - 9:00 AM Work	
13	14	15	16	17	18	19
	7:00 AM - 3:00 PM Indiv 1:20 PM - 2:20 PM Work 1:35 PM - 2:35 PM Indiv	7:00 AM - 3:00 PM Indiv	1:00 PM - 3:00 PM Indiv 2:45 PM - 2:54 PM Indiv	7:00 AM - 3:00 PM Indiv	7:00 AM - 3:00 PM Indiv	
20	21	22	23	24	25	26
	7:00 AM - 3:00 PM Indiv	7:00 AM - 3:00 PM Indiv	7:00 AM - 3:00 PM Indiv	6:00 AM - 7:00 AM Indiv 9:16 AM - 10:16 AM Indiv 9:25 AM - 10:25 AM Indiv	7:00 AM - 3:00 PM Indiv 10:16 AM - 10:17 AM Indiv	
27	28	29	30	01	02	03

Schedule Slot Approved ⓘ ✕

Staff Donna Simmons, Program Manager

Update Check-In

Update Check-In Address

<input type="text" value="123 Oak Street"/>	<input type="text" value="Street 2"/>
<input type="text" value="Anytown"/>	<input type="text" value="CT"/> ▼
<input type="text" value="12345"/>	<input type="text" value="USA"/> ▼

Update Check-Out

Update Check-Out Address

<input type="text" value="123 Oak Street"/>	<input type="text" value="Street 2"/>
<input type="text" value="Anytown"/>	<input type="text" value="CT"/> ▲
<input type="text" value="12345"/>	<input type="text" value="USA"/> ▲

Update Travel Distance (Miles)

*** Exception Code** ▼

Description

About 255 characters left

Form ID : SCH-DEMO-J6V4N58Z7YVKY
Time Zone : US/Eastern
Entered By : Mia Cole, Behavior Therapist on 04/27/2020 10:42 AM
Last Updated By : Mia Cole, Behavior Therapist on 04/27/2020 10:44 AM
Approved By : Mia Cole, Behavior Therapist on 04/27/2020 10:42 AM
Slot ID : 137-266-5
Self Checked-In : Yes

Schedule Slot Approved ⓘ

Staff Mia Cole, Behavior Therapist

Update Check-In 04/22/2020 09:03 AM

Update Check-Out 04/22/2020 10:08 AM

*** Exception Code** - Please Select -

Description

- Please Select -
- Individual / Guardian Declined Verification
- Individual is Displaced
- Individual Unavailable
- Mobile Device Issue
- Other
- Service Outside the Home
- Staff Error
- Staff Forgot to Check-In / Check-Out
- Telephony Issue

Back Update

To Do	<h2>Agency Wide Reports</h2>												
Individual													
Health													
Agency													
Billing													
Admin													
Agency Reports													
			<table border="1"> <tr> <td>Staff Report</td> <td>View</td> </tr> <tr> <td>Demographic Report</td> <td>View</td> </tr> <tr> <td>Last Login Information</td> <td>View</td> </tr> <tr> <td>Event Summaries</td> <td>View</td> </tr> <tr> <td>Report Library</td> <td>View Assign Users To Rep Assign Reports To User</td> </tr> <tr> <td>Business Intelligence</td> <td>View</td> </tr> </table>	Staff Report	View	Demographic Report	View	Last Login Information	View	Event Summaries	View	Report Library	View Assign Users To Rep Assign Reports To User
Staff Report	View												
Demographic Report	View												
Last Login Information	View												
Event Summaries	View												
Report Library	View Assign Users To Rep Assign Reports To User												
Business Intelligence	View												

Search Reports

Report Name:

Report Description:

Input Tags:

9 items found, displaying all items.
1

Form ID	Slot ID	Schedule Type	Individual Name	ID Number	IDF Form ID	Medicaid Number	Service 1 Description (Code)	Service 2 Description (Code)	Program Name	Agency
SCH-LINKAL-JC34T8CZDFHSU	226-958-5	Individual	Alger, Royce	78932	IDF-LINKAL-F654Q2ER7WR5C		Personal Care Services (PCS) (T1019)		1 - Personal Care Service	
SCH-LINKAL-JC44UKPXSFLQC	231-153-5	Individual	Alger, Royce	78932	IDF-LINKAL-F654Q2ER7WR5C		Nursing Services (LPN/LVN) (T1003)		1 - Nursing Service	
SCH-LINKAL-JC44URRYXFKRZ	231-190-1	Individual	Alger, Royce	78932	IDF-LINKAL-F654Q2ER7WR5C		Nursing Services (LPN/LVN) (T1003)		1 - Nursing Services	Alabama Provider Office
SCH-LINKAL-JC74PM9S2FMPW7	236-695-7	Individual	Alger, Royce	78932	IDF-LINKAL-F654Q2ER7WR5C		Nursing Services (LPN/LVN) (T1003)		1 - Nursing Services	Alabama Provider Office

- Report Name**
- EVV ID Report**
This report shows the EVV ID of all the users in the system along with the user status.
 - ISP Data Detail Report from EVV**
This report includes task, scores, scoring comments, and other details of ISP data entries from the Scheduling/EVV module. This report will only show details of schedules which are tied to a Service Authorization that has EVV as the method of data collection with an EVV supported ISP Program attached and for which ISP Data has been entered using the Scheduling/EVV module.
 - ISP Data Report from EVV**
This report shows basic information such as the individual, service, date of service, associated ISP Program and Check-In and Check-Out times of schedules. This report will display details regarding all schedules which are tied to a Service Authorization that has EVV as the method of data collection with an EVV supported ISP Program attached, and for which ISP Data has been entered using the Scheduling/EVV module.
 - Scheduling/EVV - Basic Slot Report**
This report shows basic information from the Scheduling/EVV module and helps to compare the Check-In/Out times of schedules. This report will display details regarding all schedules which are tied to a Service Authorization that has EVV as the method of data collection with an EVV supported ISP Program attached, and for which ISP Data has been entered using the Scheduling/EVV module.

Billing

Tellus EVV

Tellus EVV

Submit

Search File

EVV Submit Search

To Select All [Click Here](#)
You have selected 1 items.

15

 Records

<input checked="" type="checkbox"/>	Status	Individual	Individual Date of Birth	Individual Medicaid ID	Staff	Employee ID	Billing Provider Name	Billing Provider EIN	Billing Provider NPI Number	Billing Provider Medicaid Number	Start Address	End Address	Scheduled Start Time
<input checked="" type="checkbox"/>	New	Joshua, White	02/08/1996	12345	Jacob, Anderson, Nurse		Demo Provider	79040608	60790688	1234567890	123 Main Street, Anytown, CT 12345, USA	123 Main Street, Anytown, CT 12345, USA	09/02/2020 04:45 PM

Showing 1 to 1 of 1 entries

Previous

1

Next

Cancel

Back

Submit EVV

Profile

- T-Log
- ISP Data
- MAR
- Scheduling/EVV
- Offline EVV Configuration**
- Password Reset

Offline Configuration

Please set your offline PIN below to enable offline mode

Login Name: harris
Provider Code: DEMO-TH

Offline PIN: [masked]

Confirm Offline PIN: [masked]

SET PIN

Therap

Login Name: [input]
Password: [input]
DEMO-TH

Login

Switch to Offline Login

Version 6.0
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1:08

< Dashboard Configuration

Please set your offline PIN below to enable offline mode

Login Name harris

Provider Code DEMO-TH

..... SHOW

..... SHOW

SET PIN

< Back Agenda List

< Jan 07, 2020 >

Add to Offline	7:00 AM	Miller, Alexander Personal Care Assistance/T1 1st Street 7:00 AM - 8:00 AM
----------------	---------	---

Self Check-In

1:09

Offline EVV Login

Login Name

Offline PIN

DEMO-TH

Offline Login

Switch to Online Login

Version 6.0
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← Agenda List ⋮

< Jan 05, 2020 >

02:00 PM ✓	Miller, Alexander Personal Care Assistance/T1019 1st Street 02:00 PM - 03:00 PM	>
03:00 PM	Miller, Alexander Personal Care Services 1st Street 03:00 PM - 04:00 PM	>
Add to Offline	04:00 PM Miller, Alexander Personal Care Assist 1st Street 04:00 PM - 05:00 PM	>
05:00 PM	1st Street 05:00 PM - 06:00 PM	>

Self Check-In

← Agenda List ⋮

< Jan 05, 2020 >

02:00 PM ✓	Miller, Alexander Personal Care Assistance/T1019 1st Street 02:00 PM - 03:00 PM	>
03:00 PM	Miller, Alexander Personal Care Services 1st Street 03:00 PM - 04:00 PM	>
04:00 PM	Miller, Alexander Personal Care Assistance/T1019 1st Street 04:00 PM - 05:00 PM	>
05:00 PM	1st Street 05:00 PM - 06:00 PM	>

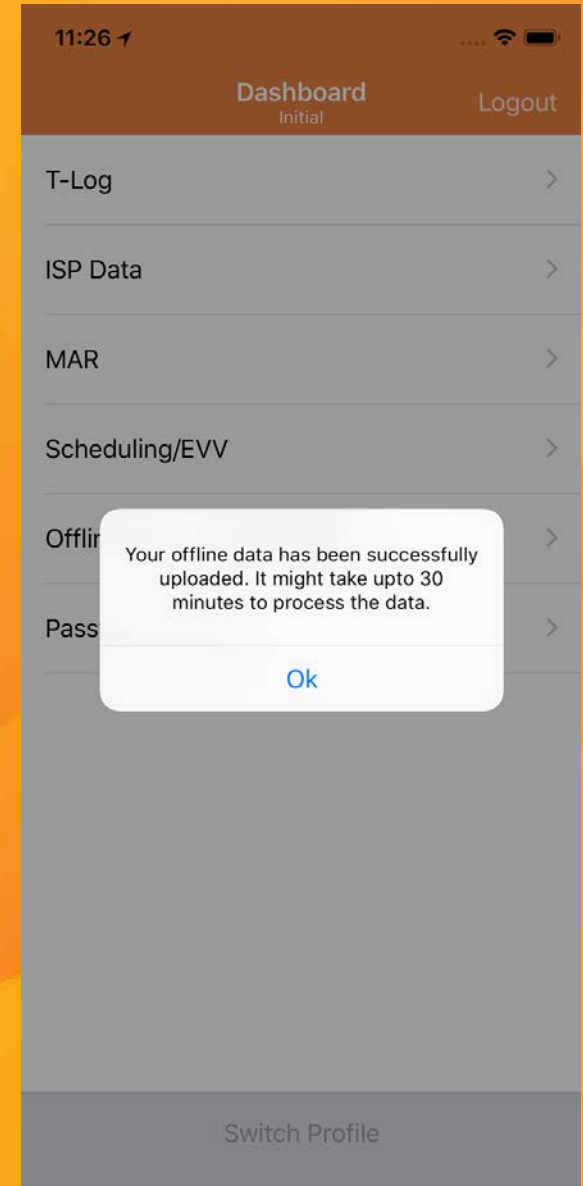
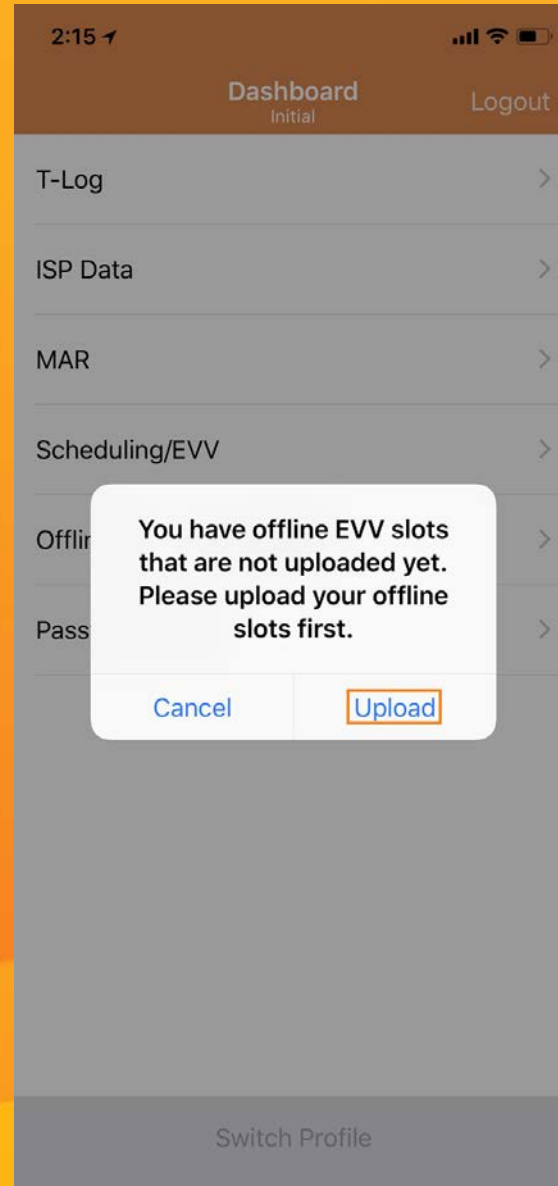
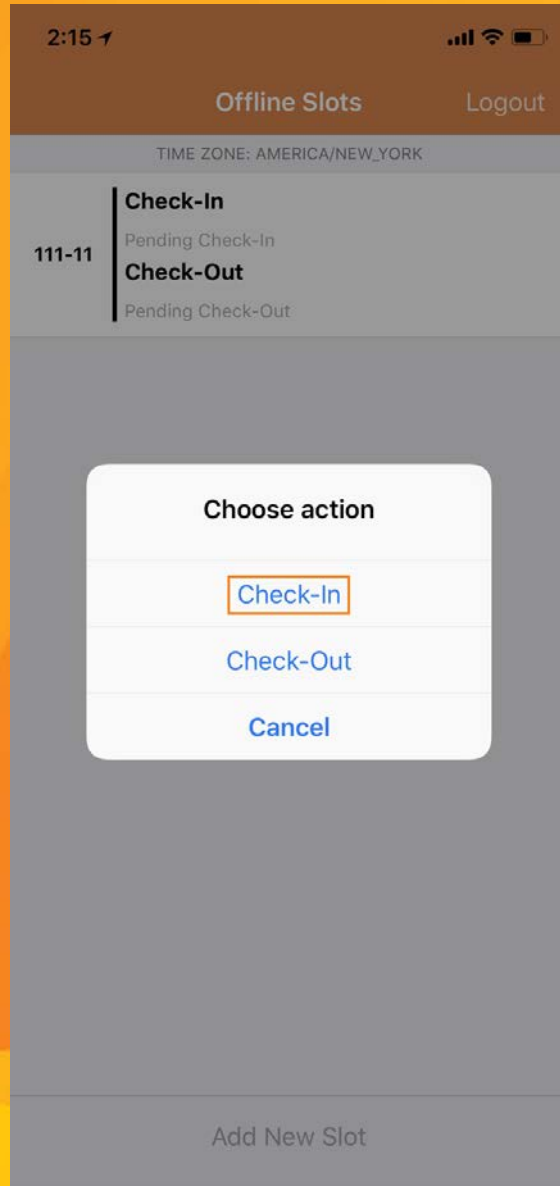
Slot 235-916 has been added to Offline

← Offline Slots ⋮

DEVICE TIME ZONE : AMERICA/NEW_YORK

04:00 PM 01/05	235-916 Check-In Check-Out 04:00 PM - 05:00 PM
--------------------------	--

Add New Slot



	To Do	Modules	High	Medium	Low
Individual		<ul style="list-style-type: none"> T-Log - New Search View 	1	1	1
Health		<ul style="list-style-type: none"> General Event Reports (GER) - New Search Review 	2	-	1
Agency					

Offline Schedule

Time Zone: US/Eastern

01/07/2019

Start Time	End Time	Slot ID	Start Time	End Time	Slot ID
10:00 AM	10:30 AM	160-59	2:00 PM	2:30 PM	150-67

Issue Tracking

My Issues

SComm

Inbox

Sent Items

Compose

Schedule

View/Check-In

Offline Schedule



Offline scheduling is only available for schedules that are created in advance.

Self Scheduling - user can create their own schedules, planning tool

Pre Scheduling - Schedule Admin/Schedule Edit create schedules in advance



- Device is registered to a specific location.
- Generates a seemingly random number (Time Based password)
- Therap can decode number to be time and date (with location)
- Can be used on its own or in conjunction with telephony (IVR)

Therap Dashboard | Menu | Robert (SQA-TH) | Logout

FW Device List

Filter 15 Records

Device name	Address
Device 1	622 Buckingham Street, Watertown, CT 06779, USA
Device 2	240 Broadway, Manhattan, New York, NY 10007, USA

Showing 1 to 2 of 2 entries

Previous 1 Next

Create New
Export to Excel

Cancel

Therap Dashboard | Menu | Robert (SQA-TH) | Logout

Fixed Visit Verification Device

* Device name

* Device ID

* Address

Street 1 Street 2

Water town CT USA

City State Zip Code Country

Location

Individual(s)

Available	Selected
<input type="text" value="Search"/> <input type="button" value="Q"/>	<input type="text" value="Search"/> <input type="button" value="Q"/> <input type="button" value="Remove All"/>
Daniel Hill, MJW3665112 <input type="button" value="+"/>	Valerie Gregory, AHM9558943 <input type="button" value="-"/>
Barbara Jarrett, WAX2388364 <input type="button" value="+"/>	Lee Mercado, XYQ2510882 <input type="button" value="-"/>
Virginia Billingsley, HWW9803828 <input type="button" value="+"/>	Julio Laubach, BIX4705896 <input type="button" value="-"/>
Myrtle Elliott, NHU4894136 <input type="button" value="+"/>	
Clifford Dean, JNN5550668 <input type="button" value="+"/>	

Cancel Back Save

Start Location

End Address (If Different)

End Location (If Different)

IVR Phone

Note

Staff	Check-In Time	Check-In Address	Check-In Collection Method	Check-Out Time	Check-Out Address	Check-Out Collection Method
Robert Bruton, Title-1814220						

* Edited by scheduler

Check-In Comment

About 200 characters left

Check-In Device Input

SComm Comment Check-In

Schedule

- View/Check-In
- Self Scheduling
- Search
- Offline Schedule

Staff	Check-In Time	Check-In Address	Check-In Collection Method	Check-Out Time	Check-Out Address	Check-Out Collection Method
Justin One, Program Manager						

** Edited by scheduler*

Check-In Comment:

About 200 characters left

SComm Comment **Check-In**

Location

Map Satellite

Street 1 : 12 Birchwood Court
 City : Wolcott
 State : CT
 Zip Code : 06716
 Country : United States

Confirm

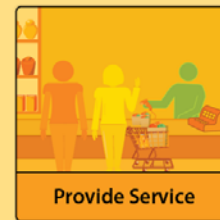
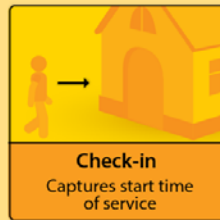
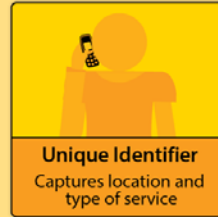
Staff	Check-In Time	Check-In Address	Check-In Collection Method	Check-Out Time	Check-Out Address	Check-Out Collection Method
Justin One, Program Manager	05/04/2020 12:47 PM	12 Birchwood Court, Wolcott, CT 06716, USA	Web	05/04/2020 12:48 PM	12 Birchwood Court, Wolcott, CT 06716, USA	Web

Check-In Comment: test
 Check-Out Comment: test

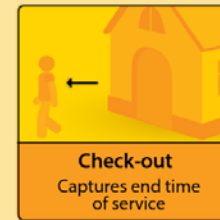
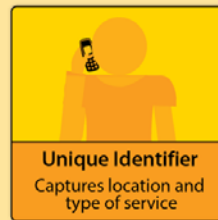
** Edited by scheduler*

SComm Comment

For Checking in:



For Checking out:



Please only upload data related to 'Michael O'Brown, 0001'
The maximum file size allowed is 3 MB

Scanner Options

Scanner: Please Select

Resolution: Please Select

Color Mode: Color
 Grayscale
 Black and White

Scan

Preview/Edit Scanned File(s)

↶
↷
✖
📄

⏪
⏩
Nothing selected
⏪
⏩

Upload

Upload Scanned File

* File Name:

File Size: 0 Bytes

Description:

About 80 characters left

Attachment Add File Scan File

Staff	Check-In Time	Check-In Address	Check-In Collection Method	Check-Out Time	Check-Out Address	Check-Out Collection Method
Justin One, Program Manager	05/04/2020 12:47 PM	12 Birchwood Court, Wolcott, CT 06716, USA 📍	Web	05/04/2020 12:48 PM	12 Birchwood Court, Wolcott, CT 06716, USA 📍	Web

Check-In Comment: test
Check-Out Comment: test

* Edited by scheduler

Please only upload data related to 'Michael O'Brown, 0001'
The maximum file size allowed is 3 MB

Select File: Choose File Browse

Description:

About 80 characters left

Upload

Therap[®]

Demonstration



Q & A / Wrap-up

Questions can be sent to:

DHHS.DDProviderRelations@nebraska.gov

nesupport@therapservices.net



Thank You