



## 11.01.23 - NE Tribal/Medicaid Monthly Call Agenda

Conference Access Number **(888) 820-1398**

Attendee Code- **7300221**

**Present:** Jacob Kawamoto, Londa Krull, Nikkola Bales, Jeshena Gold, Jackie Orth, Crystal Appleton (Omaha), Val-Holli Parker (Omaha), Shannon Saunsoci (Omaha), Brenda Worrell (Omaha), Becky Crase (Ponca), Sylvia Allen-Lopez (Ponca), Michelle Runyan (Ponca), Vietta Swalley (Santee), Nancy Mackey (Santee), Tracy Nelson (MCNA), Cynthia Goslin (UHC), Tuesday Kuhlman (NTC), Gelisha Palma (Molina), Leslie Horwart (Molina), Kiernan Scott (Molina)

### SPA/Waiver Updates

- SPA
  - o 24-0001: Dental Service Changes
    - Dental services for adult tribal members will no longer be subject to a \$750-per-year limit. Additionally, public health licensed dental hygienists will be able to provide certain dental services to tribal members.
- Waiver Authority
  - N/A

### Upcoming Meetings:

- Medicaid Tribal Listening Session – November 6, 2023
  - o Hosted at the Santee Health & Wellness Center, 12:00pm – 1:00pm
    - 110 Visiting Eagle St, Santee, NE
    - **\*Note:** Reach out to Vietta Swalley to let her know if you and anyone from your teams will be attending.
- Medicaid Quarterly In-Person Tribal Consultation – November 16<sup>th</sup>, 2023
  - o Hosted by Nebraska Total Care, 1:00pm – 4:30pm
    - 2525 N 117th Ave, Suite 100 Omaha, NE 68164.
    - **\*Note:** Reach out to Tuesday Kuhlman to her know if you and anyone from your teams will be attending.

### Additional Items

- Attestation of Account Balance for Certain Resources
  - o MLTC is revising its policy so that client attestation is now the primary source of verification for Direct Express card balances, ReliaCard balances, and Nursing Home trust account balances. Further verification may still be required if the information is not reasonably compatible with an applicant or client's attestation.
  - o More information and guidance will follow in updates to relevant Medicaid Title 477 Appendix chapters.

- Heritage Health Open Enrollment: November 1 – December 15, 2023
  - o Email with details was sent out by Jacob in September – reach out for more information or to have this email re-sent.
  - o A dedicated webpage specific to Open Enrollment for plan year 2024 can be found at <https://www.neheritagehealth.com/home/openenrollment>.
- Vendor Data Security Incident
  - o Link for more info: <https://response.idx.us/MCNA-Information/>
  - o MLTC is working internally, with MCNA, and with the HIPAA Office to request a flier for Tribal providers to help spread awareness around the data breach and resources that are available to affected members.
- Medicare Crossover Claims – Update
  - o CMS is looking into past crossover claims from the Omaha Tribe that didn't "crossover" to NE Medicaid. Santee is working to compile EOBs from 1/1/2018 – 6/30/2019.
- PHE Data Sharing Agreements
  - o MLTC has received a point of contact for each of the Tribes, and these have been forwarded to the MLTC Legal team who is drafting the Data Sharing Agreement. Once drafted, this will be sent out to the Tribes for review and feedback/approval.
    - UPDATE: the Medicaid Policy team is continuing to work through the operational considerations involved in establishing, running, and sending out a report of this scope. The date by which this could be completed is currently still being determined, and the Medicaid team will keep the Tribes informed.
- NEMT
  - o At the August 2022 Quarterly Consultation meeting, it was agreed that the MCOs and Tribes would discuss how to improve access to transportation services for Tribal beneficiaries.
    - MLTC has been working with the PSC to confirm requirements for Tribal NEMT providers.
    - The Tribes will need to work with the NE Public Service Commission (PSC) to receive certification before working with Maximus to enroll as an NEMT provider.
      - PSC contact: [stasha.oborny@nebraska.gov](mailto:stasha.oborny@nebraska.gov)
    - Update from 8.16.23 Tribal Consultation Meeting: Jacob will follow up with the NE Public Service Commission (PCS) to confirm whether the Tribes are required to be certified through the PSC or whether their NEMT program are exempt from this.
- COVID-19 Billing Guidance for New Boosters
  - o Billing information for the new COVID-19 booster shots can be found on the [Medicaid Fee Schedule webpage](#).
    - Codes and billing guidance for the new COVID-19 booster shots can be found in red on 'COVID-19 Fee Schedule September 11, 2023'

## Discussion

- **QUESTION:** A patient received a notice in regards to federal court ruling which restored their benefits back to August 2022? Should the facility re-bill for past claims?
  - o **ANSWER:** This is related to a federal injunction case. CMS released guidance during the Pandemic that states were required to move beneficiaries with full Medicaid benefits to coverage under Medicare Savings Program (MSP) groups as appropriate based on changes in eligibility criteria. However, this was overturned in Federal Court, and states are now required to follow court rulings to reinstate beneficiaries whose coverage was changed during the Pandemic.

- **QUESTION:** Can Tribal providers get a list of beneficiaries that are affected? Is there a timeline for when and how Tribal facilities should bill for past claims that are affected? Do states have to wait until the beneficiary's renewal date to move them into another category (as appropriate)?
  - o **ANSWER:** To avoid providing incorrect guidance at this time, MLTC will bring more information related to the Injunction Cases and answer these questions at the Quarterly Tribal Consultation Meeting on 11.16.23.
  
- **NOTE:** Santee will be providing lunch for the November 6<sup>th</sup> Medicaid Tribal Listening Session. Please provide a headcount of those who will be in attendance from your organization to Vietta Swalley.
- **QUESTION:** The Omaha Children and Family Services (CFS) Team and Carl T. Curtis Facility are still seeing some Tribal Wards in need of Medicaid or having issues with applications.
  - o **ANSWER:** Jacob will coordinate with Amanda Docter with Nebraska CFS and reach back out to Shannon S. at Carl T. Curtis.
- **NOTE:** Please provide a headcount to Tuesday Kuhlman (NTC) of those who will be in attendance from your organization for the November 16<sup>th</sup> Tribal Consultation Meeting.
  
- The Tribes requested that MLTC provide more information on the 12 months continuous coverage for children and pregnant mothers at the upcoming November 16<sup>th</sup> Tribal Consultation Meeting.
  
- Molina Updates:
  - o Leslie Horwart and Kiernan Scott (Tribal Liaison) will be attending the November 6<sup>th</sup> Tribal Listening Session for Molina.
  - o Gelisha is finalizing an audit of all the Tribal Groups – to ensure they are loaded and ready to go for 1.1.2024. There are still some questions / emails out to a few groups as Molina is still waiting on a few things to finalize the loading. If providers are wanting to test with Molina, Molina will need to know as soon as possible. Currently Molina has been told Change will not be testing.
    - Molina has not had the Tribes sign up for claims testing but encourages them to sign up. The Tribes can email Gelisha to start doing this.
    - Molina encourages providers to test via Availity because it is the most direct, transparent, and effective method. Providers could submit test claims through the portal and also track the claim process and receive acknowledgments. The test window for Availity was open from October 1st through October 31st.
    - **Providers may also test through the Provider's existing clearinghouse through 12.1.23.** If providers prefer to test through their existing clearinghouse, they would contact their clearinghouse and have them register on the URL: <https://thessigroup.com/Molina-testing/>
  - o Molina is hosting bi-weekly Tribal Office Hours. The first meeting was held on 10/25/23 at 4:00 and they will be every two weeks from then on Wednesday at 4:00. Molina encourages providers to come and ask questions that they are having or needing prior to the Provider Orientation.
    - Molina is hosting a Provider Orientation for Tribal providers. This will be held on 12.18.23 @ 11:30 AM and can be accessed at [this link](#).
  - o Molina will send everything needed to get providers prepared for the new contract year (1.1.24). However, a lot of documentation and training information is still with the state for review and approval. Molina is also hosting a Provider Orientation meeting on 11.13.23. This is separate from the Tribal Provider Orientation mentioned above (which will be specific to Tribal Providers), but

the Tribes are also welcome to join the meeting on 11.13.23 (or any orientations thereafter) if they would like.

- Shannon (Omaha): Other than Medicaid cases, she is still seeing a lot of EBT able-bodied workers getting notices from the state about sanctions and their EBT benefits. However, the state has not been reaching out to all of the Tribes in NE.
  - o Jacob will reach out to Economic Assistance (EA) and provide them contacts at the Tribal health facilities to help EA with their outreach to the Tribes.