# N-FOCUS Interim Release Combined EA and MLTC

# January 8, 2017

An Interim Release of the N-FOCUS system is being implemented January 8, 2017. This document provides information explaining new functionality, enhancements and problem resolutions made effective with this release. This document is divided into four main sections:

General Interest and Mainframe Topics: All N-FOCUS users should read this section.

**Electronic Application:** N-FOCUS users responsible for case activity received through the Web based Electronic Application should read this section.

**Developmental Disabilities Programs:** N-FOCUS users who work directly with DD programs and those who work with the related Medicaid cases should read this section. Note: This section will only appear when there are tips, enhancements or fixes specific to Development Disabilities Programs.

**Expert System:** All N-FOCUS users with responsibility for case entry for AABD, ADC Payment, SNAP, CC, FW, IL, MED, and Retro MED should read this section.

**Note:** When new functionality is added to N-FOCUS that crosses multiple topics (ie General Interest and Mainframe, Alerts, Correspondence, Expert System etc) the functionality will be described in one primary location. This location will usually be the General Interest and Mainframe section or the Expert System section. Alerts, Work Tasks and Correspondence that are part of the new functionality will be documented in both the primary location that describes the entire process and in the Alerts, Work Tasks and Correspondence sections.

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## Correspondence

#### EA - Self-Employment Ledger – New

Effective with the January, 2017 Interim Release, workers will be able to create a Self-Employment Ledger from the Search for Correspondence window.

N-FOCUS - Search for Correspondence	
MASTER CASE BRY ID#: 204 Correspondence Date Range End Date of 01-09-2017 with a range of 180 ± days giving a begin date of 07-13-2016	CE CANDOIT Type [(NONE]
<u>S</u> earch <u>N</u> ew	Clear Cancel Help

Select New and the Create Correspondence window appears. Highlight SELF-EMPLOYMENT LEDGER, and click on OK.

ĺ	N-FOCUS - Create Correspondence	
	Select the correspondence to create:	
	AGREEMENT TO SELL REAL PROPERTY & REPAY ASSISTANC AGREEMENT TO SELL REAL PROPERTY & REPAY ASSISTANC EARNED INCOME VERIFICATION REQUEST EARNED INCOME VERIFICATION REQUEST EARNED INCOME VERIFICATION REQUEST -MEDICAID EXPIRATION OF CERT - ELIG REVIEW DUE FINANCIAL INSTIT VERIF REQUEST FINANCIAL INSTIT VERIF REQUEST HINANCIAL INSTIT VERIF REQUEST LIFE INSURANCE VERIFICATION REQUEST LIFE INSURANCE VERIFICATION REQUEST -MEDICAID NOTICE TEMPLATE	
	SELF-EMPLOYMENT LEDGER SPEEDNOTE - EA	-
	OK Cancel Help	

This brings up the fillable Self-Employment Ledger with the Master Case name.

N-FOCUS - Self-Empl	oyment Ledge	r				
File Actions Help						
<b></b>				<u>ih</u>	?	
Maser Case Nan	<u>1e</u>	BRYCE	CANDOIT			
Name of Busine	<u>ss Owner</u>	BRYCE	CANDOIT			
Business Name		BRYCE	CORP			
Business Mailin	<u>g Address</u>					
						<u>//</u>
Self-Employmen	t Begin Date	:				
Mont	n(s) Covered	1	Through	🗌 🗆 Exper	ises Reported	
Month/Year				49% Standard		
Received	Actual Est	<u>timated</u>	Income Received	Deduction	Net Income	
	Г	Г	\$0.00			
	Γ		\$0.00			
	Γ	Γ	\$0.00			
			\$0.00			
			\$0.00			
			\$0.00	I		
			\$0.00	I		
			\$0.00	·		
	Ē	Ē	\$0.00	·		
	Γ		\$0.00			
	Г	Γ	\$0.00			

Filling in the Name of the Business Owner and the Business Name activates the select out arrow, allowing the worker to enter the business address.

Self-Employm	nent Ledger - Business Address	
BBYCE	CANDOLT	
DRICE	CANDOT	
Line 1:	1313 MUCKINGBIRD LANE	
Line 2:		
Line 3:		
<u>City:</u>	LINCOLN	
State	NE ▼ Zip Code: 68509 -	
	<u>O</u> K Clear <u>C</u> ancel	

The remaining fields may filled in at interview, or when a client calls to report selfemployment. Self-Employment Date, Month(s) Covered, Month/Year Received, and Actual or Estimated are required fields.

Populating the Months covered field auto-populates the Month/Year Received fields, and activates the Income Received fields.

N-FOCUS - Self-Empl	oyment Ledge	r				
File Actions Help						
					1?	
Maser Case Nam	<u>ie</u>	BRYCE CAN	NDOIT			
Name of Busines	s Owner	BRYCE CA	NDOIT			
Business Name		BRYCE CO	RP			
<u>Business Mailin</u>	<u>) Address</u>	1313 MOCK LINCOLN N	KINGBIRD LANE E 68509			<b>*</b>
Self-Employment	Begin Date	05-01-2015				
Month	(s) Covered	08-2016	Through 12-20	16 🗌 Expe	nses Reported	
Month/Year <u>Received</u>	Actual Est	timated In	come Received	49% Standard Deduction	Net Income	
08-2016			\$0.00			
09-2016			\$0.00			
10-2016			\$0.00			
11-2016			\$0.00			
12-2016			\$0.00			
			\$0.00			
			\$0.00			
		<u> </u>	\$0.00			
		<u> </u>	\$0.00			
			\$0.00			
			\$0.00			
			\$0.00	1		

If the Expenses Reported box is checked, an automatic 49% Standard deduction will be applied to the Income Received, and the Net Income will reflect this deduction.

N-FOCUS - Self-Employment Ledger	r			
File Actions Help				
<b></b>			?	
Maser Case Name	BRYCE CANDOIT			
Name of Business Owner	BRYCE CANDOIT			
Business Name	BRYCE CORP			
Business Mailing Address	1313 MOCKINGBIRD LANE LINCOLN NE 68509			
Self-Employment Begin Date	05-01-2015			
Month(s) Covered	08-2016 <u>Through</u> 12-20	16 🔽 Expense	s Reported	
<u>Month/Year</u> <u>Received</u> <u>Actual</u> Est	timated Income Received	49% Standard Deduction	Net Income	
08-2016	\$370.00	\$181.30	\$188.70	
09-2016	\$893.00	\$437.57	\$455.43	
10-2016	\$678.00	\$332.22	\$345.78	
11-2016	\$884.00	\$433.16	\$450.84	
12-2016	\$1,203.00	\$589.47	\$613.53	
	\$0.00			
	\$0.00			
	S0.00	<u> </u>		
	50.00			
	\$0.00			
	S0.00			
	, , , , , , , , , , , , , , , , , , , ,			

When the Self-Employment Ledger is saved and closed, correspondence will be created for sending and viewing.

N-FOCUS - List Correspondence				
File Actions View Options Help				
	ABC			
MASTER CASE	BRYCE CANDOIT			
ID#: 204				
Create Date Type		Sent To	Language	Status
01-09-2017 Self-Employment Ledge	r	BRYCE CANDOIT	ENGLISH	CREATED
12-14-2016 Notice of Eligibility		BRYCE CANDOIT	ENGLISH	CREATED
12-14-2016 Notice of Eligibility		BRYCE CANDOIT	ENGLISH	CREATED
10.21-2016 Demand Letter SNAP		BRYCE CANDOIT	ENGLISH	CREATED
10-21-2016 Nouce of Eligibility			ENGLISH	CREATED
10-21-2016 Service Auth - Client			ENGLISH	CREATED
10-21-2016 Service Auth - Client		BRYAN CANDOIT	ENGLISH	CREATED
10-21-2016 Service Auth - Provider		ACTION TAXL& LIMO	ENGLISH	CREATED
10-21-2016 Service Auth - Provider		ACTION TAXL& LIMO.	ENGLISH	CREATED
10-21-2016 Service Auth - Provider		ACTION TAXI & LIMO,	ENGLISH	CREATED
<				
			19 16 901	C 14:20:02

	2992		Cas Cas CO Fax Dat	e Number - 000 e Name - BR NTACT - Ecc Number - (40 e of Notice - 01-	00204 YCE CANDOIT nomic Assistance 2)595-1901 39-2017
BRYCE CA 8998 HARF LINCOLN M	NDOIT PERS BLVD NE 88502				
	Econo	omic Assistance	SELF-EMPLOYME	NT LEDGER	
	Master Case	#: 00000204	Master Case Nn	nae: BRYCE CANDOIT	
N	ame of Business Owr	er: BRYCE CAN	NDOIT		
	Business Na	ne: BRYCE CO	RP		
B	isiness Mailing Addr	INCOLNUS	INGBIRD LANE		
Self-H	Employment Begin D	te: 05-01-2015	E 00009		
Dates Covered	08-2016	T	'hrough: 12-2016		
	00.2010		12-2010		
Month/Year	Actual	Estimate	The column		
			INCOME	49% Standad	Net Income
RECEIVED			RECEIVED	49% Standad Deduction	Net Income
RECEIVED 08-2016	x		RECEIVED \$370.00	49% Standad Deduction \$181.30	Net Income \$188.70
RECEIVED 08-2016 09-2016	x		RECEIVED \$370.00 \$\$93.00	49% Standad Deduction \$181.30 \$437.57	Net Income \$188.70 \$455.43
RECEIVED 08-2016 09-2016 10-2016	x x x		RECEIVED \$370.00 \$893.00 \$678.00	49% Standad Deduction \$181.30 \$437.57 \$332.22	Net Income \$188.70 \$455.43 \$345.78
RECEIVED 08-2016 09-2016 10-2016 11-2016	x x x x		INCOME RECEIVED \$370.00 \$893.00 \$676.00 \$584.00	49% Standad Deduction \$181.30 \$437.57 \$332.22 \$433.16	Net Income \$188.70 \$455.43 \$345.78 \$450.84
RECEIVED 08-2016 09-2016 10-2016 11-2016 12-2016 X] By checking this box.	X X X X X X it is certifing that the se	if-employment busine	INCOME RECEIVED \$370.00 \$893.00 \$678.00 \$884.00 \$1,203.00 ss has expenses related to doing	49% 5tandad Deduction 5161.30 5437.57 5332.22 5433.16 5389.47 business.	Net Income \$188.70 \$455.43 \$345.76 \$450.84 \$613.53
RECEIVED 08-2016 09-2016 10-2016 11-2016 11-2016 X] By checking this bear, X] By checking this bear, X] By checking this bear, this ledger lists your eligibility. If there are e	X X X X X it is certifing that the se stated self-employme changes to your incom	if-employment busine nt income. Receipt se or expenses, you	RECEIVED S370.00 S893.00 S584.00 S1.203.00 st has expenses related to doing of this ledger verifies the sel must contact your DHHS we	49% Standad Deduction 5181.30 5437.57 5333.22 5433.16 5389.47 business. Femployment income used orker or AccessNebraska to	Net Income      \$188.70     \$4453.43     \$344.58     \$450.84     \$613.53  to determine your report them.

## **Expert System**

### EA – Self Employment Ledger (Change)

Effective with the 01/08/2017 Interim Release the new Self Employment Ledger flat 49% Expense amount for Economic Assistance program cases of SNAP, ADC, AABD PMT, Child Care and LIHEAP will be implemented.

The 'cut in date' for this will be **budgets for January**, **2017**. Budgets for that month and any beyond will use the 49% Self Employment Ledger Expense amount.

Budgets for December 2016 or earlier will use actual expenses entered.

Economic Assistance workers will no longer need to enter an Expense amount on the Add Self Employment Ledger income window for income to be used in January 2017 or later budgets.

Medicaid workers will continue to process Self Employment Ledger income as in the past.

For MAGI cases using Other Income Medicaid SE Gain or Medicaid SE Loss.

For Non-MAGI cases enter:

- The Month of the Income
- Total Receipts
- Total Expenses
- Whether the income is Actual or Estimated and
- Verification method

The only noticeable change is on the SE Ledger add window the worker will need to indicate whether the Business has Expenses? Yes or No.

- If No is indicated, Expenses will not be counted in budgeting.
- If Yes is indicated, Expenses will be counted as always in budgeting.
  - If the business claims any Business Expenses be sure to answer Yes to the question
  - If this is an existing SE Ledger business with expenses a conversion program will run and indicate Yes to the question

inece Ladges		
iness   Leager		
Describe the SE Income:	trucking	
Self Employment from Farming?	C Yes C No	
Business has Expenses?	GYes CNo	
Close Date:		
		He

- If this is a new EA Program case that will have budgets prior to January, 2017 the worker must enter the Self Employment Expense for the months that will be used in budgets for December, 2016 or earlier.
- For SE Income used in Budget Months January, 2017 or later Expenses need not be entered.
- The Add SE Income from Ledger will always display the amounts entered.
- The 49% amount will display in Calculate and Benefit Summary.
- Medicaid employees may have added expenses but the 49% Expense deduction will be used in calculate for any Economic Assistance budget effective 01/2017 or later.

Add SE Income From Ledg	er					X
Business Ledger						
Month of Receipt	Total Receipts	Total Expenses	Net	Income	Est	imate/Actual
01-2017	300.00	0.00		300.00		Estimated
11-2016	200.00	250.00		40.00		Actual
10-2016	100.00	0.00		100.00		Actual
Month of Receipt	Total Receipts Total	Expenses Estimat	e/Actual Ve	erification		
			<u>-</u> S	elf-Emp E	3ookkeeping	Records 🔻
Economic Assistant Budgeting will calcu	ce should not enter Expens	es. 19% for each income ar	nount			
Daugeting win calco			ilount.			
	Add Ledger	]				Help
						1
				ок	Cancel	Help

The Calculate window for December, 2016 displays and uses the actual Expense Amounts.

Program Case:       WILLIS, LIGSY       SNAP       44351426         Earned Income       Fluctuating Unearned Income       [SE Ledger Income]       Calculation Method         Owner       Description       Calculation Method         * LIGSY WILLIS       trucking       Average Only         Display Month(s) of SE Ledger Income From 01-2017       To       10-2016         Month       Total Received       Countable Expense       Total Net Income       Estimated/Actual         01-2017       300.00       0.00       300.00       Estimated
Earned Income       Fluctuating Unearned Income       [SE Ledger Income]         Owner       Description       Calculation Method         * LIGSY WILLIS       trucking       Average Only         Display Month(s) of SE Ledger Income From       01-2017       To       10-2016         Month       Total Received       Countable Expense       Total Net Income       Estimated/Actual         01-2017       300.00       0.00       300.00       Estimated
Owner       Description         * LIGSY WILLIS       trucking         Calculation Method         Average Only         Multiplier         Josplay Month(s) of SE Ledger Income From 01-2017         Other         Month         Total Received         Countable Expense         Total Net Income         Estimated/Actual         01-2017       300.00         0.00       300.00
* LIGSY WILLIS       trucking         Average Only
Multiplier         Display Month(s) of SE Ledger Income From 01-2017         01-2017         To         10-2016         Month         Total Received         Countable Expense         Total Net Income         Estimated/Actual         01-2017         300.00         0.00         300.00
Display Month(s) of SE Ledger Income From       01-2017       To       10-2016         Month       Total Received       Countable Expense       Total Net Income       Estimated/Actual         01-2017       300.00       0.00       300.00       Estimated
Month         Total Received         Countable Expense         Total Net Income         Estimated/Actual           01-2017         300.00         0.00         300.00         Estimated
01-2017 300.00 0.00 300.00 Estimated
12-2016 50.00 10.00 40.00 Actual
10-2016 100.00 25.00 75.00 Actual
Add Help
OK Cancel Help

The Benefit Summary for December, 2016 still displays the actual Expenses used in the Budget.

SNAP Self Employment Detail for 12/2016	Republic and the second	x j
Non Farm Self Employmen	t Income:	
WILLIS LIGSY Self Calculation Method: Av	E-Emp Income trucking verage Only	
Month Tot 10-01-2016 11-01-2016 12-01-2016 01-01-2017 Tot	Recvd         Tot Exp         Tot Net           100.00         25.00         75.00         2           200.00         250.00         -50.00         2           50.00         10.00         40.00         2           300.00         0.00         300.00         E           al Adjusted Gross:         365.00         Mumber of Months:         /           Total:         91.25         91.25	Actual Actual Actual Sstimated
Total Farm Self Total Non Farm Self	Employment Income: 0.00 Employment Income: 91.25	
Total Countable Self	Employment Income: 91.25	
	ОК	<b>*</b>
. Sue Analuet		

When the January, 2017 Budget is run the Calculate Window displays the 49% Expense deduction.

**Note:** The 49% Expense is given no matter how much or how little was entered in the SE Ledger Add Income window.

rogram Case:   WII	LIS, LIGSY		SNAP		4435142	<u>'6</u>
Earned Income	Fluctuating Un	earned Income [S	E Ledger Incom	ie]		
Owner		Description		Calculati	on Method	
* LIGSY WILLIS	WILLIS trucking		Average	Only		
				Mu	Itiplier	Ŧ
					,	
)isplay Month(s) o	f SE Ledger Income F	rom 01-2017 🔹	To 10-2016	•		
Month	Total Deceived	Countable Evnence	Total N	et Income	Ectimated	ctual
01-2017	300.00	147.00		153.00	Estimated	
12-2016	50.00	24.50		25.50	Actual	
11-2016	200.00	98.00		102.00	Actual	
10-2016	100.00	10 01		E1 00	Actual	
10-2010	100100	45.00		51.00		
10-2010	100100	-5.55		51.00		
10-2010		40.00		51.00		
10-2010		43.00		51.00		
10-2010		10.00		51.00		
10-2010				51.00		
10-2010				51.00		
10-2010				51.00		
102010		Ådd		51.00		Help

The Benefit Summary for January, 2017 displays the 49% Expense Deduction used in the budget.

SNAP Self Employment Detail for 01/2017	3				
Non Farm Self Employment Income:					
WILLIS LIGSY Self-Emp Income trucking Calculation Method: Average Only					
Month Tot Recvd 49% Exp Tot Net					
10-01-2016 100.00 49.00 51.00 Actual					
11-01-2016 200.00 98.00 102.00 Actual					
12-01-2016 50.00 24.50 25.50 Actual					
01-01-2017 300.00 147.00 153.00 Estimated					
Total Adjusted Gross: 331.50					
Number of Months: / 4					
Total: 82.88					
Total Farm Self Employment Income: 0.00					
Total Non Farm Self Employment Income: 82.88					
Total Net Self Employment Income: 82.88					
Total Countable Self Employment Income: 82.88					
· · · · · · · · · · · · · · · · · · ·					
ОК					
	-				

### MLTC – Self Employment Ledger (Change)

Effective with the 01/08/2017 Interim Release the new Self Employment Ledger flat 49% Expense amount for Economic Assistance program cases of SNAP, ADC, AABD PMT, Child Care and LIHEAP will be implemented.

The 'cut in date' for this for Economic Assistance cases will be **budgets for January**, **2017**. Budgets for that month and any beyond will use the 49% Self Employment Ledger Expense amount.

Budgets for December 2016 or earlier will use actual expenses entered.

Economic Assistance workers will no longer need to enter an Expense amount on the Add Self Employment Ledger income window for income to be used in January 2017 or later budgets.

Medicaid workers will continue to process Self Employment Ledger income as in the past.

For MAGI cases using Other Income Medicaid SE Gain or Medicaid SE Loss.

For Non-MAGI cases enter:

- The Month of the Income
- Total Receipts
- Total Expenses

- Whether the income is Actual or Estimated and
- Verification method

The only noticeable change is on the SE Ledger add window the worker will need to indicate whether the Business has Expenses? Yes or No.

- If No is indicated, Expenses will not be counted in budgeting.
- If Yes is indicated, Expenses will be counted as always in budgeting.
  - If the business claims any Business Expenses be sure to answer Yes to the question
  - If this is an existing SE Ledger business with expenses a conversion program will run and indicate Yes to the question

11		
Describe the SE Income:	trucking	
Self Employment from Farming?	C Yes C No	
Business has Expenses?	GYes CNo	
Close Date:		
		He

- If this is a new EA Program case that will have budgets prior to January, 2017 the worker must enter the Self Employment Expense for the months that will be used in budgets for December, 2016 or earlier.
- For SE Income used in Budget Months January, 2017 or later Expenses need not be entered.
- The Add SE Income from Ledger will always display the amounts entered.
- The 49% amount will display in Calculate and Benefit Summary.
- Medicaid employees may have added expenses but the 49% Expense deduction will be used in calculate for any Economic Assistance budget effective 01/2017 or later.

Add SE Income From Ledger		··· ···		X		
Business Ledger						
Month of Receipt	Total Receipts	Total Expenses	Net Income	Estimate/Actual		
01-2017	300.00 50.00	0.00 10.00	300.00 40.00	Estimated Estimated		
11-2016	200.00	250.00	-50.00	Actual		
10-2016	100.00	0.00	100.00	Actual		
Month of Receipt T	otal Receipts Total	Expenses Estimat	te/Actual Verificatio	n		
			Self-Emp	Bookkeeping Records 🔄		
Economic Assistance should not enter Expenses. Budgeting will calculate Expense amounts of 40% for each income amount						
Add Lodger						
	Aut Leuger					
			OK			
			UK	Calicer Help		

### Assigned Medicaid Program Case (Fix)

Previously when a budget was authorized and the case was assigned; the assignment was end dated and the mode updated to processing. This issue has been fixed so the assignment and assigned mode remains after budgets have been ran.

#### Expert System Error (Fix)

When Medicaid budget was authorized, which would result in closure or denial, a critical error would occur. This issue has been fixed.

#### SSA HUB Verification of Citizenship (Fix)

Previously verification of citizenship from SSA was not being recognized as a verified source; which was requiring workers to enter the citizenship information and verification source into the expert system Citizenship/Immigration module. This issue has been fixed so SSA is counted as a source of verification of citizenship, eliminating the need to update the Citizenship/Immigration module in expert.