

Department of Health and Human Services
PO Box 2992
Omaha NE 68103



Jim Pillen, Governor

February 1, 2023
NAME
ADDRESS
CITY STATE ZIP

Dear [member],

Our records show that you or someone in your household has health coverage through Nebraska Medicaid. Please read this letter for important updates.

Has your contact information changed?

To make sure that you receive important updates about your coverage, please make sure your contact information is up to date with Nebraska Medicaid. This includes your mailing address, email address, and phone number. To see if your contact information is up to date or to report a change you can:

- Visit us online at ACCESSNebraska.ne.gov
- Email us at DHHS.ANDICenter@nebraska.gov
- Fax us at (402) 742-2351
- Call us at:
 - Toll Free: (855) 632-7633
 - Omaha: (402) 595-1178
 - Lincoln: (402) 473-7000
 - TDD: (402) 471-7256

Reviewing your Medicaid eligibility:

Normally, DHHS reviews all Medicaid cases once per year or any time you report a change to see if you still qualify for coverage. Because of the COVID-19 pandemic, DHHS has kept everyone's coverage open since March 2020. Starting on March 1, 2023, DHHS will be reviewing eligibility again to make sure you still qualify for coverage.

If you've signed up for an online account with ACCESSNebraska to manage your benefits, you can use the 'Medicaid Renewal' feature after logging into your account to see when your next renewal is due, or you can contact us at the information listed above.

Watch your texts, email, and mail:

DHHS will reach out if we need information to complete your renewal. If you receive a notice from us, please be sure to read it and follow the instructions. This will help you avoid unnecessarily losing your Medicaid coverage.

Here's what you can do if you no longer qualify for Medicaid:

If you are no longer eligible for Medicaid, DHHS will send you a notice and also send your information to the federal marketplace (healthcare.gov). Health coverage through the marketplace covers things like prescription drugs, doctor visits, urgent care, hospital visits, and more. The marketplace will send you a letter so that you can complete your marketplace application and see if you qualify for financial assistance for coverage.

For more information, please visit <https://dhhs.ne.gov/Pages/Medicaid-MOE.aspx>.