N-FOCUS Interim Release Combined All Divisions Enter Date of Release Here

An Interim Release of the N-FOCUS System is being implemented February 18, 2024. This document provides information explaining new functionality, enhancements and problem resolutions made effective with this release. This document is divided into four main sections and addresses all of the Divisions, MLTC, EA, CFS and DD.

General Interest and Mainframe Topics: All N-FOCUS users should read this section.

ACCESSNebraska: N-FOCUS workers responsible for case activity received through the Web Based Electronic Application should read this section.

Expert System: All N-FOCUS workers with responsibilities for case entry for AABD, ADA Payment SNAP, LIHEAP, LIHWAP, CC, FL, MED, Retro MED should read this section.

Note: When new functionality is added to N-FOCUS that crosses multiple topics (ie General Interest and Mainframe, Alerts, Correspondence, Expert System etc.) the functionality will be described in one primary location. This location will usually be the General Interest and Mainframe section or the Expert System section. Alerts Work Tasks and Correspondence that are part of the new functionality may be documented in both the primary location that describes the entire process in addition to being in the Alerts, Work Tasks and Correspondence sections.

Interfaces, Document Imaging and N-FOCUS Tips sections will be added as appropriate for the release.
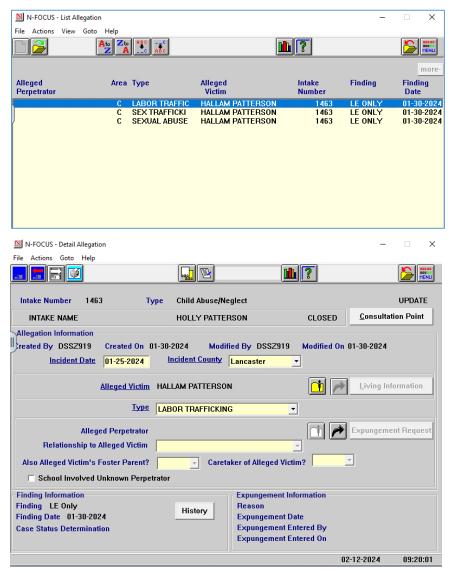
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General Interest and Mainframe

CFS – Initial Screening Decision (Fix)

The error on the Initial Screening Decision window is fixed. The buttons, when Do Not Accept is the Screening Decision, will now allow the worker to make changes.

CFS – Intakes Closed with Law Enforcement (Fix)

Intakes closed with Law Enforcement (LE) will have the finding "LE Only". Workers are able to update the LE Only findings on both the List and Detail Allegation windows.
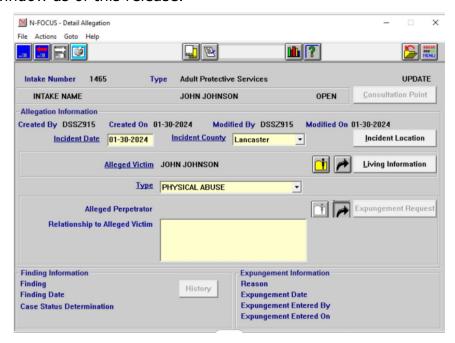
APS - Detail Allegation Window (Fix)

In a prior release a check box was added to the APS Detail Allegation page where the worker could indicate if the perpetrator was a School Involved Unknow Perpetrator. This box was added to the APS Detail Allegation page in error and does not apply to APS intakes. This box has been removed.

Corret window as of this release.

MLTC – MMIS/MCE History Widow (Update)

Dental information has been removed from the MMIS/MCE History window.

Note: The Dental History will remain.

MLTC - Molina Phone Number (Update)

The phone number for Molina has been updated on the MMIS/MCE History window.

MLTC – MIWD Premium (Update)

MIWD premiums have been updated to reflect the current amounts.

Interface

MLTC – Verify Lawful Presence

If a VLP HUB request is inactive for 240 days or more, the HUB will close the request.

Note: In this context, inactive means the worker has not followed through with taking the next agency action within 240 calendar days of N-FOCUS receiving the Step 3 response (to submit Step 3). This action step comes from the HUB BSD. The worker can close the case and submit a new Step 1 if the case has been Inactive less than 240 days. I the case is Inactive more than 240 days, there is nothing to close because the HUB has already closed it, therefore, the worker can submit a new Step 1 at that time or later.

- The 240 days clock starts the day of the most recent response.
- The HUB doesn't close if N-FOCUS is still waiting for a response so the worker can Close the Case.
- Disallowing workers to Close in progress Step 2/3 requests is a fix to prevent workers from closing the Step 3 request if still waiting for a response from the HUB.

Example: HUB instructs worker to add supporting documentation and submit step 3, but worker does not act. Requests remains inactive for 240 days therefore HUB closes the request. This prevented N-FOCUS workers from being able to submit a new request. Such situations have been fixed to allow worker to submit new step 1 request.

Example: HUB does not permit worker to close a request if awaiting a step 3 response. If worker attempts to close a request while awaiting step 3 response, HUB will return error code. Such situations have been fixed to disallow worker from closing in progress step 3 request.

Correspondence

MLTC – Correspondence

The Spenddown Met notification character limit increased to allow 42 months of eligibility to display in the body of the text. This change does not affect any text other than the eligible months and will be included in the February 21st Batch release.

Alerts

EA – Alert 647 Confidential EA-DV Mail Rec'd (New)

This alert has been created for the new document imaging category that was created called Confidential EA-Domestic Violence. These alerts will pertain to EF program case and will alert the assigned worker(s) for that case when a document with this category is indexed into document imaging.

Expert System

MLTC & EA – Medical Mileage Reimbursement Update

The 2024 medical mileage reimbursement rates have been updated for MLTC and EA:

- MLTC
  - Medical Transporation mileage rate increased from $.66 to $.67 per mile.
- Economic Assistance
  - AABD Special Requirements transporation mileage and SNAP Medical Deduction transporation mileage rates decreased from $.22 to $.21 per mile.

EA – Self-Employment Income for ADC (Fix)

An ADC budget that includes self-employment, the calculation will now calculate correctly giving a 20% disregard on the Initial Eligibility budget.

Note: Previously the 20% disregard was being given to everyone in the unit. This has been fixed.

EA - LIHEAP Case Info/Prov Red X (Update)

LIHEAP has been updated in N-FOCUS so that anytime the physical address is updated for a Program Case Person in N-FOCUS and a Red X is created, the heating and cooling accounts are end dated. This will ensure that the Red X will not be removed until eligibility staff have obtained verification of the new account information and added it.