# N-FOCUS Interim Release Combined All Divisions November 12, 2023

An Interim Release of the N-FOCUS System is being implemented November 12, 2023. This document provides information explaining new functionality, enhancements and problem resolutions made effective with this release. This document is divided into four main sections and addresses all the Divisions, MLTC, EA, CFS and DD.

**General Interest and Mainframe Topics**: All N-FOCUS users should read this section.

**ACCESSNebraska:** N-FOCUS workers responsible for case activity received through the Web Based Electronic Application should read this section.

**Expert System:** All N-FOCUS workers with responsibilities for case entry for AABD, ADA Payment SNAP, LIHEAP, LIHWAP, CC, FL, MED, Retro MED should read this section.

**Note:** When new functionality is added to N-FOCUS that crosses multiple topics (ie General Interest and Mainframe, Alerts, Correspondence, Expert System etc.) the functionality will be described in one primary location. This location will usually be the General Interest and Mainframe section or the Expert System section. Alerts Work Tasks and Correspondence that are part of the new functionality may be documented in both the primary location that describes the entire process in addition to being in the Alerts, Work Tasks and Correspondence sections.

Interfaces, Document Imaging and N-FOCUS Tips sections will be added as appropriate for the release.

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# Correspondence

### EA - Child Care NAC References on Notices (Update)

Child Care updated the NAC references for actions taken on the Child Care Program. These references will match the Manual References found in the 392 NAC Manual.

# Interfaces

# MLTC & EA - IUC Interface (Update)

N-FOCUS is now receiving IUC disqualification reason code of Fraud Overpayment-No Response that will display in the IUC Disqual/Adj window.

N-FOCUS - IUC List le Detail Goto Help	BDE CHS CSE MBI NHH		×	N-FOCUS - IUC Disqual/Adj		Disqualification Period/Issue
Case Person Name BUDDY ELF SSN 605-12-0077	Sex MALE	Birth Date 12-03-1990		Date Amount DOL Resolved O Check Issued	To Check Date	Date 10-29-2023 To 11-04-2023
ELF, BUDDY Entitlement Begin Filed	N-FOCUS Processed Reopened	SSN 605-12-0077			Child-Spousal Support	Dependents 00
09-03-2022 03-27-2023 08-03-2022 02-27-2023 12-03-2021 06-27-2022	10-16-2023	<u>B</u> enefit Disqual <u>(</u> Adj De <u>mographics</u>	]	- Overpayment Date Amount Balance Owing		ŷ
			'		ОК	Help

# MLTC & EA - 40Q Interface (Fix)

Prior to this release, some 40Q requests would be successful and some would not be successful based on the existence and non-existence of 40Q data. A fix has been implemented so that 40Q requests, where no data exists, will now be successful.

**Note:** If the 40Q interface icon is grayed out or the 40Q interface doesn't show a recent "request date" (as seen in screenshot) for 40Q requests attempted prior to the fix, then worker should submit another 40Q request so it will be successful after the fix.

							DEBRASKA Good Life, Great Missio Sert of Hauth And Hanak Berton
						Test Date: 11/07/2023	DSSADC4 DSSZ929
Forty C	uarters Detail						
		Second Quarter	Third Quarter	Fourth Quarter			
					- 21		
				No Earnings			
2017 NNN				No Earnings	- A 11		
2016 NNN		No Earnings	No Earnings	No Earnings			
2015 NNN	N No Earnings	No Earnings	No Earnings	No Earnings			
2014 NNN	N No Earnings	No Earnings	No Earnings	No Earnings			
2013 NNN	N No Earnings	No Earnings	No Earnings	No Earnings			
2012 NNN	N No Earnings	No Earnings	No Earnings	No Earnings			
2011 NNN	N No Earnings	No Earnings	No Earnings	No Earnings			
2010 NNN	N No Earnings	No Earnings	No Earnings	No Earnings			
		No Earnings	No Earnings				
2007 NNN	K No. Farmings.	Nin N-POCUS - Te	ANT CARE	NO EMERICES			
	Vess         Quas           2022         XSSS           2021         XSSS           2016         XSSS           2017         XSSS           2018         XSSS           2019         XSSS           2011         XSSS           2010         XSSS           2011         XSSS           2012         XSSS           2014         XSSS           2015         XSSS           2016         XSSS           2017         XSSS           2018         XSSS           2019         XSSS           2010         XSSS           2011         XSSS           2012         XSSS           2014         XSSS           2015         XSSS           2014         XSSS           2015         XSSS           2014         XSSS	2021         \$85055         No Emergin           2011         \$85055         No Emergin           2019         \$85055         No Emergin           2019         \$85055         No Emergin           2019         \$85055         No Emergin           2010         \$85055         No Emergin           2011         \$85055         No Emergin           2012         \$85055         No Emergin           2014         \$85055         No Emergin           2015         \$85055         No Emergin           2015         \$85055         No Emergin           2014         \$85055         No Emergin           2015         \$85055         No Emergin <td>Date         Funct Queuerst         Funct Queuerst         Funct Queuerst           2022         SNOS         So E manage         So E amage           2021         SNOS         So E manage         So E amage           2021         SNOS         So E manage         So E amage           2020         SNOS         So E manage         So E amage           2021         SNOS         So E manage         So E amage           2020         SNOS         So E manage         So E amage           2021         SNOS         So E manage         So E amage           2020         SNOS         So E manage         So E amage<td>Date         Fore Queues         Sound Queues         Mod Queues         Mod Queues           2021         NSON         No Emoty         No</td><td>Date         Face Quarter         Sciend Quarter</td><td>Date         Date Gausses         Date Gausses         Tabel Gausses         Date Gausses         <thdate gausses<="" th="">         Date Gausses</thdate></td><td>Image         Forty Guarters Detail           Tarray         No Emargo         No Emargo</td></td>	Date         Funct Queuerst         Funct Queuerst         Funct Queuerst           2022         SNOS         So E manage         So E amage           2021         SNOS         So E manage         So E amage           2021         SNOS         So E manage         So E amage           2020         SNOS         So E manage         So E amage           2021         SNOS         So E manage         So E amage           2020         SNOS         So E manage         So E amage           2021         SNOS         So E manage         So E amage           2020         SNOS         So E manage         So E amage <td>Date         Fore Queues         Sound Queues         Mod Queues         Mod Queues           2021         NSON         No Emoty         No</td> <td>Date         Face Quarter         Sciend Quarter</td> <td>Date         Date Gausses         Date Gausses         Tabel Gausses         Date Gausses         <thdate gausses<="" th="">         Date Gausses</thdate></td> <td>Image         Forty Guarters Detail           Tarray         No Emargo         No Emargo</td>	Date         Fore Queues         Sound Queues         Mod Queues         Mod Queues           2021         NSON         No Emoty         No	Date         Face Quarter         Sciend Quarter	Date         Date Gausses         Date Gausses         Tabel Gausses         Date Gausses <thdate gausses<="" th="">         Date Gausses</thdate>	Image         Forty Guarters Detail           Tarray         No Emargo         No Emargo

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# **Expert System**

### MLTC – Assisted Living Waiver Increase (Update)

The Assisted Living Waiver for Medicaid SIMP/MN budget medical income level has increased to \$943 from \$ 914 effective 1/1/2024.

#### MLTC & EA - COLA - Federal Benefit Rate (Update)

The 2024 monthly COLA amounts have increased by 3.2%.

- Individual/Child Rates
  - $\circ$  Increased from \$914.00 to \$943.00
- Couple Rates
  - Increased from \$1,371 to \$1,415.

## EA – AABD Standard of Need (SON) Increases (Update)

The AABD Standards of Need and Shelter Allowances have increased effective 1/1/2024.

#### Independent Living Individuals

- Household Size of 1
  - Increasing from \$684 to \$713
  - Household Size of 2
    - $\circ$  Increasing from \$1,067 to \$1,111

#### **Alternative Living Arrangement Individuals**

- Board and Room / Licensed Drug Treatment Centers

   Increasing from \$918 to \$958
- Certified Adult Family Home
  - Increasing from \$1,046 to \$1,086
- Assisted Living Facility
  - Increasing from \$1,356 to \$1,396
- Assisted Living Facility Waiver
  - Increasing from \$914 to \$943
- Licensed Child Care Agency
  - Increasing from \$982 to \$1,022
- Licensed Center for the Developmentally Disabled
   Increasing from \$918 to \$958
- Licensed Mental Health Center
  - increasing from \$1,356 to \$1,396

#### **SSI Referral Amounts**

- Single Individual
  - $\circ$  Increasing from \$934 to \$963
- Couple
  - $^{\circ}$  Increasing from \$1,391 to \$1,435

**Note:** Refer to the Policy Memo and AABD Worker Guide in EARL for more information regarding Standard of Need.

#### EA – LIHEAP Budgeting (Fix)

There was an issue with LIHEAP budgeting where non whole dollar amounts that exist on Accounts Receivables/recoupments was not being accounted for in the budget. This has been corrected.

# **N-FOCUS Tips**

#### Citrix Users

It is important that you "LOG OFF" and not simply close the Citrix window using the 'X'. If you simply close the window, it results in multiple sessions of Citrix running.

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Citrix Receiver × +		
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😵 N-FOCUS - Demon 🚱 Search Google 🚱 SharePoint Teams H 📃 Imported From IE 🚱 System Test Run Re	NFOCUS FLARE Workfront	
Citrix StoreFront	FANORITES APPS	Diane Koza 👻
		Activate
All Categories		Install Citrix Receiver
		About
All Apps		Log Off
NUT		

# What is my BF Number?

If you don't have a label on your computer with your BF number, follow these steps:

- Start Menu
- Type System Information
- Open
- System Name is the BF Number

Item	Value		
OS Name	Microsoft Windows 10 Enterprise		
Version	10.0.19044 Build 19044		
Other OS Description	Not Available		
OS Manufacturer	Microsoft Corporation		
System Name	BF1234567		